

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/15/14)	Total Appts Scheduled <sup>1</sup>	Appts scheduled 30 Days or under <sup>2</sup>	Percent Appts scheduled 30 Days or under <sup>3</sup>	Appts scheduled over 30 Days <sup>4</sup>	Percent Appts scheduled over 30 Days <sup>5</sup>	New Enrollee Appt Request <sup>6</sup>	EWL Count <sup>7</sup>	Appts Between 0 - 14 Days <sup>8</sup>	EWL 0 - 14 Days <sup>9</sup>	Appts Between 15 - 30 Days <sup>10</sup>	EWL 15-30 Days <sup>11</sup>	Appts Between 31 - 60 days <sup>12</sup>	EWL 31-60 Days <sup>13</sup>	Appts Between 61 - 90 Days <sup>14</sup>	EWL 61-90 Days <sup>15</sup>	Appts Between 91 - 120 Days <sup>16</sup>	EWL 91-120 Days <sup>17</sup>	Appts Beyond 120 Days <sup>18</sup>	EWL greater than 120 Days <sup>19</sup>	Prospective Wait Time Averages						Retrospective Wait Time Average		
																				New Patient PC Avg Wait Time <sup>20</sup>	Established Patient PC Avg Wait Time <sup>21</sup>	New Patient SC Avg Wait Time <sup>22</sup>	Established Patient SC Avg Wait Time <sup>23</sup>	New Patient MH Avg Wait Time <sup>24</sup>	Established Patient MH Avg Wait Time <sup>25</sup>	New Patient Completed PC Avg Wait Time <sup>26</sup>	New Patient Completed SC Avg Wait Time <sup>27</sup>	New Patient Completed MH Avg Wait Time <sup>28</sup>
(V01) (402) Togus, ME	46,533	43,329	93.11%	3,204	6.89%	6	1	41,774	1	1,555	0	1,295	0	728	0	539	0	642	0	33.94	1.75	51.23	3.57	29.23	1.44	19.00	23.00	13.00
(V01) (405) White River Junction, VT	29,040	27,509	94.73%	1,531	5.27%	7	7	26,160	7	1,349	0	642	0	424	0	212	0	253	0	27.60	1.80	44.46	4.34	34.13	1.24	10.00	18.00	6.00
(V01) (518) Bedford, MA	9,058	8,483	93.65%	575	6.35%	3	84	7,529	17	954	1	439	4	103	4	21	0	12	58	16.14	1.15	30.64	8.29	31.70	6.02	7.00	17.00	5.00
(V01) (523) VA Boston HCS, MA	94,812	91,306	96.30%	3,506	3.70%	156	306	87,468	95	3,838	14	2,037	46	781	23	311	5	377	123	51.84	1.22	45.91	3.39	23.78	2.95	17.00	17.00	8.00
(V01) (608) Manchester, NH	21,044	19,532	92.82%	1,512	7.18%	4	114	18,146	0	1,386	0	974	25	427	0	87	1	24	88	22.50	2.05	37.90	4.90	24.32	3.83	12.00	21.00	7.00
(V01) (631) VA Central Western Massachusetts HCS	28,235	24,384	86.36%	3,851	13.64%	6	50	22,608	12	1,776	6	1,676	21	1,185	8	681	1	309	2	60.07	12.56	63.68	9.12	18.38	3.05	37.00	29.00	6.00
(V01) (650) Providence, RI	38,150	35,967	94.28%	2,183	5.72%	20	259	34,161	52	1,393	46	1,393	161	471	0	162	0	157	0	55.70	3.93	27.97	4.56	26.29	5.62	37.00	15.00	7.00
(V01) (689) VA Connecticut HCS, CT	51,890	49,163	94.74%	2,727	5.26%	4	7	45,761	1	3,402	3	1,609	3	517	0	254	0	347	0	23.33	1.69	30.86	4.38	16.29	4.02	13.00	15.00	7.00
(V02) (528) Albany, NY	34,706	32,778	94.44%	1,928	5.56%	3	4	31,355	4	1,423	0	953	0	590	0	286	0	99	0	34.54	1.20	42.83	1.99	21.08	2.86	18.00	18.00	7.00
(V02) (528) Bath, NY	15,216	14,028	92.19%	1,188	7.81%	0	9	13,638	5	390	1	513	3	514	0	140	0	21	0	25.89	2.61	59.55	6.10	29.26	0.09	14.00	27.00	13.00
(V02) (528) Canandaigua, NY	19,730	18,780	95.18%	950	4.82%	4	6	17,728	5	1,052	0	702	0	172	0	51	1	25	0	48.21	2.69	33.71	2.63	15.89	0.83	28.00	19.00	7.00
(V02) (528) Syracuse, NY	53,262	48,153	90.41%	5,109	9.59%	73	88	45,145	41	3,008	30	2,880	17	1,142	0	597	0	490	0	46.69	2.64	49.35	10.38	33.06	1.75	28.00	21.00	16.00
(V02) (528) Western New York, NY	47,262	44,497	94.15%	2,765	5.85%	134	3	42,023	3	2,474	0	2,127	0	388	0	121	0	129	0	29.91	2.70	38.75	2.54	30.86	4.82	16.00	19.00	11.00
(V03) (526) Bronx, NY	23,125	21,860	94.53%	1,265	5.47%	2	5	20,536	4	1,324	0	1,058	0	160	1	40	0	7	0	31.31	1.99	33.32	2.43	27.79	1.70	18.00	14.00	15.00
(V03) (561) New Jersey HCS, NJ	44,127	39,691	89.95%	4,436	10.05%	12	61	36,675	16	3,016	36	3,006	7	1,106	2	209	0	115	0	22.35	1.55	43.15	4.76	24.27	1.76	15.00	25.00	12.00
(V03) (620) VA Hudson Valley HCS, NY	23,513	21,933	93.28%	1,580	6.72%	0	31	20,280	20	1,653	7	1,374	4	173	0	24	0	9	0	27.70	3.36	33.76	2.74	19.28	2.05	18.00	17.00	10.00
(V03) (630) New York Harbor HCS, NY	50,774	48,889	96.29%	1,885	3.71%	3	1	48,667	1	2,222	0	1,600	0	218	0	48	0	19	0	26.89	1.04	26.90	1.61	22.29	0.94	19.00	12.00	9.00
(V03) (632) Northport, NY	41,132	39,033	94.90%	2,099	5.10%	2	299	36,842	23	2,191	7	1,590	269	389	0	71	0	49	0	25.30	2.82	36.91	4.07	21.29	0.94	13.00	22.00	8.00
(V04) (460) Wilmington, DE	26,076	23,358	89.58%	2,718	10.42%	4	66	22,164	18	1,194	7	1,882	7	568	5	157	3	111	26	57.86	4.64	43.68	4.60	29.21	1.72	39.00	23.00	11.00
(V04) (503) Altoona, PA	30,943	29,750	96.14%	1,193	3.86%	4	22	28,779	19	971	2	692	1	353	0	88	0	60	0	32.88	2.68	46.74	5.70	29.29	2.77	19.00	18.00	12.00
(V04) (529) Butler, PA	24,769	24,534	99.05%	235	0.95%	0	1	24,236	1	298	0	175	0	25	0	16	0	19	0	37.71	0.43	28.35	0.92	20.59	0.70	13.00	12.00	7.00
(V04) (540) Clarksburg, WV	23,705	21,720	91.63%	1,985	8.37%	3	47	20,706	24	1,014	22	999	0	491	0	251	0	244	1	14.83	6.24	48.67	5.41	46.71	2.39	7.00	21.00	12.00
(V04) (542) Coatesville, PA	8,899	8,669	97.42%	230	2.58%	14	0	8,113	0	556	0	188	0	13	0	12	0	17	0	16.76	2.37	21.48	2.01	28.36	1.22	10.00	10.00	11.00
(V04) (562) Erie, PA	12,983	12,322	94.91%	661	5.09%	7	0	11,715	0	607	0	485	0	89	0	37	0	0	0	21.60	1.05	33.97	3.16	18.57	0.26	12.00	15.00	19.00
(V04) (595) Lebanon, PA	43,882	40,252	91.73%	3,630	8.27%	16	0	38,646	0	1,606	0	2,039	0	1,064	0	256	0	271	0	21.28	1.61	49.00	3.13	21.80	1.34	14.00	29.00	11.00
(V04) (642) Philadelphia, PA	64,393	56,407	87.60%	7,986	12.40%	13	227	51,631	108	4,776	52	3,523	35	2,440	15	1,015	2	1,008	15	35.43	3.09	61.02	9.65	33.61	3.80	24.00	28.00	19.00
(V04) (646) Pittsburgh, PA	70,873	66,925	94.43%	3,948	5.57%	30	7	64,071	4	2,854	3	2,327	0	1,093	0	354	0	174	0	47.58	1.89	40.11	3.34	33.87	1.17	26.00	21.00	7.00
(V04) (693) Wilkes-Barre, PA	27,406	26,426	96.42%	980	3.58%	10	0	25,441	0	985	0	579	0	192	0	49	0	160	0	21.52	1.23	26.93	0.83	23.42	0.72	10.00	14.00	8.00
(V05) (512) Baltimore HCS, MD	55,192	48,891	88.58%	6,301	11.42%	11	403	45,278	218	3,613	68	3,245	59	1,909	40	916	13	231	5	83.09	4.47	47.23	5.47	36.16	3.16	37.00	25.00	7.00
(V05) (613) Martinsburg, WV	39,903	37,739	94.58%	2,164	5.42%	7	56	35,408	28	2,168	2	1,318	14	495	5	224	3	127	4	46.88	3.38	34.70	5.49	27.65	1.71	28.00	15.00	8.00
(V05) (688) Washington, DC	43,784	38,933	88.92%	4,851	11.08%	123	523	34,079	206	4,854	33	3,560	283	1,069	1	168	0	54	0	38.30	6.46	36.97	4.30	36.97	7.44	22.00	21.00	14.00
(V06) (517) Beckley, WV	15,636	14,280	91.33%	1,356	8.67%	4	82	13,390	3	890	13	957	19	276	16	108	15	15	16	34.47	2.15	43.07	5.17	39.45	2.86	20.00	24.00	11.00
(V06) (558) Durham, NC	71,490	60,334	84.40%	11,156	15.60%	219	120	56,201	17	4,133	9	6,043	75	3,752	7	719	5	642	7	60.69	6.84	55.90	6.07	55.26	3.45	35.00	35.00	25.00
(V06) (565) Fayetteville, NC	48,085	35,047	72.89%	13,038	27.11%	139	487	30,615	109	4,432	24	5,425	43	5,949	75	1,102	42	562	194	92.91	29.45	56.35	9.80	28.02	3.78	64.00	33.00	13.00
(V06) (590) Hampton, VA	32,092	26,947	83.97%	5,145	16.03%	4	74	23,525	73	3,436	0	1,239	0	1,239	0	325	0	145	0	38.87	16.90	45.06	6.16	28.80	5.21	27.00	27.00	13.00
(V06) (637) Asheville, NC	38,136	34,004	89.17%	4,132	10.83%	1	145	31,067	101	2,937	7	2,170	23	1,223	3	592	2	147	9	25.31	6.09	47.41	4.79	29.17	4.22	20.00	25.00	9.00
(V06) (652) Richmond, VA	65,858	57,834	87.82%	8,024	12.18%	7	95	53,910	36	3,924	13	4,279	15	2,273	2	872	1	600	28	69.47	6.44	53.82	4.45	31.52	4.61	40.00	37.00	8.00
(V06) (658) Salem, VA	45,138	40,776	90.34%	4,362	9.66%	4	138	38,785	47	1,991	0	2,068	27	1,628	17	552	13	114	34	42.20	3.27	56.53	6.15	47.52	0.80	18.00	27.00	4.00
(V06) (659) Salisbury, NC	84,451	74,616	88.35%	9,835	11.65%	2	339	69,503	118	5,113	29	5,099	24	2,477	26	1,348	18	911	124	29.10	3.81	52.56	5.36	33.98	9.14	16.00	27.00	13.00
(V07) (508) Atlanta, GA	118,348	104,328	88.15%	14,020	11.85%	1,327	825	97,926	86	6,402	605	7,187	96	5,406	38	432	0	995	0	64.21	11.03	52.52	4.06	22.60	2.25	40.00	29.00	8.00
(V07) (509) Augusta, GA	38,665	35,480	91.76%	3,185	8.24%	2	45	32,713	25	2,767	20	1,730	0	931	0	256	0	268	0	27.31	3.01	51.97	4.43	47.64	0.69	13.00	27.00	25.00
(V07) (521) Birmingham, AL	58,642	54,548	93.02%	4,094	6.98%	19	7	52,084	2	2,464	4	2,230	1	1,029	0	344	0	491	0	25.83	1.13	46.28	3.13	29.22	0.97	13.00	23.00	11.00
(V07) (534) Charleston, SC	45,245	40,071	88.56%	5,174	11.44%	11	1	38,019	1	2,052	0	3,009	0	1,587	0	510	0	68	0	32.00	3.36	47.60	3.77	33.77	1.61	25.00	28.00	11.00
(V07) (544) Columbia, SC	79,505	67,502	84.90%	12,003	15.10%	73	390	62,508	26	4,994	16	5,331	3															



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(V21) (459) Honolulu, HI	15,658	13,601	86.86%	2,057	13.14%	762	569	12,690	227	911	15	1,057	26	512	26	142	57	346	218	109.13	4.09	42.89	2.53	27.05	1.70	116.00	23.00	9.00
(V21) (570) Fresno, CA	17,407	14,471	83.13%	2,936	16.87%	16	548	13,554	76	917	59	1,146	157	1,305	76	357	24	128	156	20.01	0.59	54.40	11.77	28.25	2.87	10.00	34.00	12.00
(V21) (612) N. California, CA	64,658	55,495	85.83%	9,163	14.17%	4	1,229	50,630	276	4,865	365	6,254	361	2,056	144	686	52	167	31	44.42	2.99	42.35	6.49	26.86	2.47	29.00	25.00	10.00
(V21) (640) Palo Alto, CA	54,324	48,575	89.42%	5,749	10.58%	30	464	44,544	45	4,031	64	3,921	65	1,321	88	256	72	251	130	63.63	5.34	43.21	5.62	22.10	3.83	20.00	24.00	8.00
(V21) (654) Reno, NV	26,333	22,389	85.02%	3,944	14.98%	8	129	20,148	10	2,241	39	2,118	60	1,121	13	638	7	67	0	10.01	46.53	11.36	30.59	3.13	35.00	23.00	11.00	
(V21) (662) San Francisco, CA	30,322	27,111	89.41%	3,211	10.59%	77	303	25,258	115	1,853	76	1,889	22	866	16	336	27	120	47	26.92	2.28	48.46	3.46	33.10	2.30	18.00	26.00	12.00
(V22) (593) Las Vegas, NV	58,316	51,538	88.38%	6,778	11.62%	17	1,135	48,522	200	3,016	56	4,437	437	1,707	287	561	148	73	7	41.32	3.83	44.97	3.52	46.81	2.06	32.00	26.00	15.00
(V22) (600) Long Beach, CA	51,961	48,644	93.62%	3,317	6.38%	15	148	45,559	62	3,085	3	2,257	26	588	17	176	6	296	34	29.85	5.51	45.80	2.65	31.02	1.78	19.00	19.00	11.00
(V22) (605) Loma Linda, CA	61,316	54,145	88.30%	7,171	11.70%	9	138	50,323	52	3,822	13	4,203	22	1,587	15	602	14	779	22	39.69	4.07	50.16	9.51	29.61	3.22	17.00	24.00	11.00
(V22) (664) San Diego, CA	66,362	58,764	88.55%	7,598	11.45%	48	360	54,155	117	4,609	38	3,956	55	2,006	38	698	22	938	90	36.38	4.04	41.47	6.27	36.29	1.98	22.00	24.00	11.00
(V22) (691) Greater Los Angeles HCS	87,330	75,881	86.89%	11,449	13.11%	29	79	70,048	49	5,833	14	6,741	6	2,993	7	1,083	0	632	3	39.21	5.51	51.90	8.65	37.38	2.75	24.00	22.00	24.00
(V23) (437) Fargo, ND	19,697	17,421	88.44%	2,276	11.56%	4	6	16,295	6	1,126	0	1,368	0	633	0	194	0	81	0	29.53	2.66	43.27	3.52	28.12	1.57	19.00	22.00	12.00
(V23) (438) Sioux Falls, SD	21,272	19,107	89.82%	2,165	10.18%	1	122	17,488	19	1,619	24	1,144	66	715	6	144	2	162	5	37.62	4.52	39.43	5.54	43.28	3.44	27.00	17.00	39.00
(V23) (568) Black Hills HCS, SD	15,106	13,794	91.31%	1,312	8.69%	3	4	12,737	2	1,057	0	971	1	203	1	80	0	58	0	15.05	2.45	42.32	5.69	41.06	2.30	19.00	21.00	29.00
(V23) (618) Minneapolis, MN	81,307	74,783	91.98%	6,524	8.02%	99	17	71,390	3	3,923	0	3,552	3	2,404	3	302	4	266	4	26.66	3.47	48.85	3.84	32.93	0.87	13.00	25.00	10.00
(V23) (636) Central Iowa, IA	21,688	19,779	91.20%	1,909	8.80%	3	31	17,913	4	1,866	25	1,369	1	383	0	53	1	104	0	33.71	6.67	36.03	5.20	19.60	3.26	22.00	16.00	14.00
(V23) (636) Iowa City, IA	36,151	32,705	90.47%	3,446	9.53%	5	8	30,334	6	2,371	2	1,748	0	652	0	706	0	340	0	35.75	4.26	48.72	4.36	34.14	1.89	27.00	24.00	37.00
(V23) (636) Nebraska-W Iowa, NE	36,446	33,801	92.74%	2,645	7.26%	104	28	31,949	8	1,852	1	1,767	17	709	0	139	2	30	0	26.51	2.30	39.60	2.67	25.49	1.02	12.00	22.00	9.00
(V23) (656) St. Cloud, MN	40,558	37,890	93.42%	2,668	6.58%	5	18	36,347	11	1,543	2	1,726	5	746	0	95	0	101	0	31.87	3.24	41.32	5.24	42.09	2.43	15.00	20.00	19.00
<b>Grand Total: 6/15/2014</b>	<b>6,187,973</b>	<b>5,551,537</b>	<b>89.71%</b>	<b>636,436</b>	<b>10.29%</b>	<b>6,970</b>	<b>46,236</b>	<b>5,195,826</b>	<b>13,391</b>	<b>355,711</b>	<b>7,880</b>	<b>359,893</b>	<b>9,044</b>	<b>179,585</b>	<b>4,519</b>	<b>56,413</b>	<b>3,276</b>	<b>40,545</b>	<b>8,126</b>	<b>47.67</b>	<b>4.38</b>	<b>48.91</b>	<b>5.18</b>	<b>33.70</b>	<b>3.03</b>	<b>26</b>	<b>24</b>	<b>15</b>
<b>Grand Total: 6/1/2014</b>	<b>6,186,720</b>	<b>5,564,735</b>	<b>89.95%</b>	<b>621,985</b>	<b>10.05%</b>	<b>46,429</b>	<b>56,271</b>	<b>5,217,303</b>	<b>17,613</b>	<b>347,432</b>	<b>9,920</b>	<b>341,207</b>	<b>10,069</b>	<b>177,959</b>	<b>5,805</b>	<b>59,704</b>	<b>3,278</b>	<b>43,115</b>	<b>9,586</b>	<b>49.47</b>	<b>3.89</b>	<b>50.37</b>	<b>4.85</b>	<b>34.78</b>	<b>2.72</b>	<b>26</b>	<b>24</b>	<b>15</b>
<b>Grand Total: 5/15/2014</b>	<b>5,990,458</b>	<b>5,399,329</b>	<b>90.13%</b>	<b>591,129</b>	<b>9.87%</b>	<b>63,869</b>	<b>57,436</b>	<b>5,068,553</b>	<b>20,904</b>	<b>330,776</b>	<b>8,039</b>	<b>321,685</b>	<b>9,206</b>	<b>167,345</b>	<b>5,913</b>	<b>59,429</b>	<b>3,386</b>	<b>42,670</b>	<b>9,988</b>	<b>51.23</b>	<b>3.56</b>	<b>51.81</b>	<b>4.62</b>	<b>36.14</b>	<b>2.57</b>	<b>26</b>	<b>23</b>	<b>15</b>

- Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
- Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days / Total Appointments].
- Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the reference date (i.e., create date for new patients and desired date for established patients).
- Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled. This data is current as of 6/22/2014.
- Electronic Wait List (EWL) Count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the reference date (i.e., create date for new patients and desired date for established patients).
- EWL Less Than or Equal to 14 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than 14 days to be scheduled from the date of their appointment request.
- Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
- EWL 15-30 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15 and 30 days to be scheduled from the date of their appointment request.
- Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the reference date (i.e., create date for new patients and desired date for established patients).
- EWL 31-60 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31 and 60 days to be scheduled from the date of their appointment request.
- Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the reference date (i.e., create date for new patients and desired date for established patients).
- EWL 61-90 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61 and 90 days to be scheduled from the date of their appointment request.
- Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the reference date (i.e., create date for new patients and desired date for established patients).
- EWL 91-120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the date of their appointment request.
- Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the reference date (i.e., create date for new patients and desired date for established patients).
- EWL Greater Than 120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the date of their appointment request.
- PROSPECTIVE: New Patient PC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Primary Care (PC) appointment.
- PROSPECTIVE: Established Patient PC Avg Wait Time: Average waiting time for an established patient for a future Primary Care (PC) appointment.
- PROSPECTIVE: New Patient SC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Specialty Care (SC) appointment.
- PROSPECTIVE: Established Patient SC Avg Wait Time: Average waiting time for an established patient for a future Specialty Care (SC) appointment.
- PROSPECTIVE: New Patient MH Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Mental Health (MH) appointment.
- PROSPECTIVE: Established Patient MH Avg Wait Time: Average waiting time for an established patient for a future Mental Health (MH) appointment.
- RETROSPECTIVE: New Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of May 2014
- RETROSPECTIVE: New Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of May 2014.
- RETROSPECTIVE: New Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of May 2014.