

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 7/15/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵
(V01) (402) Togus, ME	45,543	42,178	92.61%	3,365	7.39%	7	7	40,546	3	1,632	4	1,543	0	686	0
(V01) (405) White River Junction, VT	27,417	25,893	94.44%	1,524	5.56%	4	7	24,443	5	1,450	0	783	2	340	0
(V01) (518) Bedford, MA	8,668	7,967	91.91%	701	8.09%	17	54	7,006	8	961	8	550	4	112	0
(V01) (523) VA Boston HCS, MA	91,351	87,734	96.04%	3,617	3.96%	52	305	83,748	223	3,986	20	2,153	4	756	9
(V01) (608) Manchester, NH	20,092	18,556	92.36%	1,536	7.64%	1	127	17,318	13	1,238	0	921	0	477	25
(V01) (631) VA Central Western Massachusetts HCS	26,717	22,866	85.59%	3,851	14.41%	21	84	21,003	27	1,863	34	1,714	12	1,308	9
(V01) (650) Providence, RI	36,928	34,970	94.70%	1,958	5.30%	37	201	33,006	8	1,964	21	1,247	43	448	129
(V01) (689) VA Connecticut HCS, CT	49,315	46,229	93.74%	3,086	6.26%	3	5	42,657	4	3,572	0	1,933	0	566	1
(V02) (528) Albany, NY	34,017	32,264	94.85%	1,753	5.15%	15	11	30,923	4	1,341	4	1,008	3	369	0
(V02) (528) Bath, NY	14,887	13,765	92.46%	1,122	7.54%	0	8	13,219	8	546	0	419	0	516	0
(V02) (528) Canandaigua, NY	18,169	17,261	95.00%	908	5.00%	4	7	16,122	7	1,139	0	749	0	115	0
(V02) (528) Syracuse, NY	51,024	45,580	89.33%	5,444	10.67%	5	94	42,535	21	3,045	32	3,133	37	1,115	2
(V02) (528) Western New York, NY	44,335	41,468	93.53%	2,867	6.47%	11	6	39,100	0	2,368	3	2,174	3	434	0
(V03) (526) Bronx, NY	21,329	20,190	94.66%	1,139	5.34%	10	4	18,898	4	1,292	0	953	0	151	0
(V03) (561) New Jersey HCS, NJ	43,526	38,665	88.83%	4,861	11.17%	24	94	35,446	35	3,219	21	3,541	37	1,014	1
(V03) (620) VA Hudson Valley HCS, NY	22,133	20,552	92.86%	1,581	7.14%	2	41	19,058	10	1,494	17	1,382	12	166	2
(V03) (630) New York Harbor HCS, NY	48,888	47,216	96.58%	1,672	3.42%	1	22	44,721	22	2,495	0	1,393	0	203	0
(V03) (632) Northport, NY	39,062	37,261	95.39%	1,801	4.61%	0	291	34,993	8	2,268	19	1,390	20	325	244
(V04) (460) Wilmington, DE	25,112	22,316	88.87%	2,796	11.13%	19	39	20,756	12	1,560	12	1,818	8	609	0
(V04) (503) Altoona, PA	30,349	29,206	96.23%	1,143	3.77%	0	26	28,313	22	893	3	582	0	399	1
(V04) (529) Butler, PA	24,233	24,049	99.24%	184	0.76%	1	0	23,797	0	252	0	128	0	24	0
(V04) (540) Clarksburg, WV	23,917	20,884	87.32%	3,033	12.68%	0	7	19,397	6	1,487	1	1,623	0	812	0
(V04) (542) Coatesville, PA	9,057	8,795	97.11%	262	2.89%	3	0	8,193	0	602	0	218	0	21	0
(V04) (562) Erie, PA	12,811	12,019	93.82%	792	6.18%	2	0	11,197	0	822	0	613	0	119	0
(V04) (595) Lebanon, PA	42,065	39,664	94.29%	2,401	5.71%	7	0	37,469	0	2,195	0	1,430	0	577	0
(V04) (642) Philadelphia, PA	62,906	54,783	87.09%	8,123	12.91%	4	273	49,927	92	4,856	74	3,625	82	2,310	17
(V04) (646) Pittsburgh, PA	69,703	66,479	95.37%	3,224	4.63%	0	7	63,238	7	3,241	0	2,062	0	726	0
(V04) (693) Wilkes-Barre, PA	26,425	25,306	95.77%	1,119	4.23%	1	0	24,288	0	1,018	0	760	0	164	0
(V05) (512) Baltimore HCS, MD	54,658	48,222	88.22%	6,436	11.78%	13	291	44,405	100	3,817	157	3,476	20	1,855	10
(V05) (613) Martinsburg, WV	38,606	36,693	95.04%	1,913	4.96%	15	51	34,222	34	2,471	1	1,130	2	345	7
(V05) (688) Washington, DC	42,362	37,401	88.29%	4,961	11.71%	16	400	32,260	60	5,141	138	3,469	48	1,248	154
(V06) (517) Beckley, WV	14,699	13,543	92.14%	1,156	7.86%	1	182	12,506	74	1,037	28	775	15	288	19
(V06) (558) Durham, NC	71,707	59,482	82.95%	12,225	17.05%	16	73	54,496	4	4,986	24	6,937	15	4,220	11
(V06) (565) Fayetteville, NC	46,198	33,630	72.80%	12,568	27.20%	172	651	29,536	145	4,094	140	5,152	66	6,214	36
(V06) (590) Hampton, VA	32,429	25,645	79.08%	6,784	20.92%	9	122	21,921	40	3,724	41	4,804	41	1,611	0
(V06) (637) Asheville, NC	37,122	33,163	89.34%	3,959	10.66%	1	90	30,082	51	3,081	10	2,255	11	1,176	7
(V06) (652) Richmond, VA	64,251	56,900	88.56%	7,351	11.44%	0	156	52,646	54	4,254	35	4,122	25	2,167	15

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(V06) (658) Salem, VA	44,160	39,939	90.44%	4,221	9.56%	2	161	37,723	62	2,216	0	2,071	12	1,501	27
(V06) (659) Salisbury, NC	80,727	71,518	88.59%	9,209	11.41%	7	1,247	65,776	322	5,742	338	5,313	305	2,023	135
(V07) (508) Atlanta, GA	114,670	99,832	87.06%	14,838	12.94%	319	243	93,012	44	6,820	38	8,221	94	5,382	48
(V07) (509) Augusta, GA	38,514	35,524	92.24%	2,990	7.76%	0	36	32,345	12	3,179	3	1,686	21	786	0
(V07) (521) Birmingham, AL	60,061	55,682	92.71%	4,379	7.29%	39	9	52,470	9	3,212	0	2,426	0	1,039	0
(V07) (534) Charleston, SC	42,126	37,708	89.51%	4,418	10.49%	0	0	35,469	0	2,239	0	2,752	0	1,165	0
(V07) (544) Columbia, SC	76,675	65,612	85.57%	11,063	14.43%	51	342	60,575	20	5,037	92	5,302	36	4,320	29
(V07) (557) Dublin, GA	23,926	19,592	81.89%	4,334	18.11%	12	5	17,690	1	1,902	4	2,737	0	1,247	0
(V07) (619) Central Alabama Veterans HCS, AL	35,516	27,446	77.28%	8,070	22.72%	40	409	24,094	84	3,352	69	4,507	125	2,489	39
(V07) (679) Tuscaloosa, AL	7,216	6,643	92.06%	573	7.94%	0	8	6,268	1	375	0	444	0	89	2
(V08) (516) Bay Pines, FL	117,236	106,745	91.05%	10,491	8.95%	4	596	100,967	253	5,778	118	6,150	149	2,344	31
(V08) (546) Miami, FL	58,810	51,228	87.11%	7,582	12.89%	10	489	47,770	206	3,458	19	4,160	17	2,470	76
(V08) (548) West Palm Beach, FL	67,192	64,153	95.48%	3,039	4.52%	11	2	61,319	2	2,834	0	1,917	0	758	0
(V08) (573) Gainesville, FL	161,310	134,245	83.22%	27,065	16.78%	87	3,759	123,555	541	10,690	772	14,502	758	9,148	463
(V08) (672) San Juan, PR	126,327	120,353	95.27%	5,974	4.73%	3	719	117,091	39	3,262	213	3,391	391	1,372	47
(V08) (673) Tampa, FL	111,898	99,389	88.82%	12,509	11.18%	20	1,623	94,656	587	4,733	400	4,808	282	4,614	292
(V08) (675) Orlando, FL	101,873	91,366	89.69%	10,507	10.31%	10	1,073	87,049	262	4,317	316	5,696	264	3,119	125
(V09) (581) Huntington, WV	24,309	21,334	87.76%	2,975	12.24%	0	29	19,820	10	1,514	15	2,219	1	694	2
(V09) (596) Lexington, KY	34,026	31,618	92.92%	2,408	7.08%	3	697	27,338	217	4,280	161	1,670	173	579	50
(V09) (603) Louisville, KY	46,770	43,826	93.71%	2,944	6.29%	2	212	41,518	170	2,308	37	1,679	2	615	2
(V09) (614) Memphis, TN	48,913	43,113	88.14%	5,800	11.86%	16	10	40,209	9	2,904	1	3,166	0	2,067	0
(V09) (621) Mountain Home, TN	69,262	63,244	91.31%	6,018	8.69%	2	1,226	60,712	452	2,532	394	2,913	139	2,086	114
(V09) (626) Middle Tennessee HCS, TN	121,599	109,210	89.81%	12,389	10.19%	3	2,151	104,599	317	4,611	388	4,808	284	3,168	158
(V10) (538) Chillicothe, OH	16,219	14,668	90.44%	1,551	9.56%	1	144	13,361	21	1,307	22	1,060	28	408	23
(V10) (539) Cincinnati, OH	42,895	38,871	90.62%	4,024	9.38%	2	12	37,011	4	1,860	3	2,380	4	697	0
(V10) (541) Cleveland, OH	68,872	62,054	90.10%	6,818	9.90%	8	1	56,030	1	6,024	0	6,075	0	614	0
(V10) (552) Dayton, OH	23,303	21,548	92.47%	1,755	7.53%	8	103	19,899	25	1,649	28	1,379	42	339	8
(V10) (757) Columbus, OH	36,263	31,432	86.68%	4,831	13.32%	8	23	28,251	0	3,181	1	3,401	0	1,030	21
(V11) (506) Ann Arbor, MI	51,291	45,148	88.02%	6,143	11.98%	1	44	42,587	12	2,561	10	3,107	21	2,048	1
(V11) (515) Battle Creek, MI	21,933	19,446	88.66%	2,487	11.34%	10	191	17,856	98	1,590	70	1,997	13	416	1
(V11) (550) Danville, IL	17,846	16,834	94.33%	1,012	5.67%	7	3	15,647	1	1,187	0	790	0	160	2
(V11) (553) Detroit, MI	42,132	38,293	90.89%	3,839	9.11%	1	208	36,963	135	1,330	31	2,349	5	883	24
(V11) (583) Indianapolis, IN	55,250	48,731	88.20%	6,519	11.80%	2	43	44,416	4	4,315	6	3,641	33	2,230	0
(V11) (610) Northern Indiana HCS, IN	30,115	27,313	90.70%	2,802	9.30%	12	0	24,800	0	2,513	0	2,224	0	467	0
(V11) (655) Saginaw, MI	28,878	27,326	94.63%	1,552	5.37%	4	25	26,025	16	1,301	6	1,269	3	160	0
(V12) (537) Jesse Brown VAMC (Chicago), IL	39,840	35,868	90.03%	3,972	9.97%	4	17	33,142	17	2,726	0	2,997	0	800	0
(V12) (556) Captain James A Lovell FHCC	12,187	11,738	96.32%	449	3.68%	2	11	10,198	0	1,540	3	423	0	24	8

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(V12) (578) Hines, IL	52,360	43,321	82.74%	9,039	17.26%	0	4	39,571	4	3,750	0	5,842	0	3,124	0
(V12) (585) Iron Mountain, MI	12,187	11,100	91.08%	1,087	8.92%	4	0	10,097	0	1,003	0	873	0	170	0
(V12) (607) Madison, WI	31,181	28,888	92.65%	2,293	7.35%	0	157	27,373	13	1,515	8	1,633	28	387	7
(V12) (676) Tomah, WI	15,063	13,984	92.84%	1,079	7.16%	2	42	13,268	26	716	12	798	4	203	0
(V12) (695) Milwaukee, WI	58,692	52,753	89.88%	5,939	10.12%	0	25	49,469	1	3,284	0	3,917	1	1,506	23
(V15) (589) Columbia, MO	58,945	55,896	94.83%	3,049	5.17%	8	2	54,307	1	1,589	0	1,789	1	480	0
(V15) (589) Eastern KS HCS, KS	37,366	33,881	90.67%	3,485	9.33%	11	1	32,099	1	1,782	0	1,971	0	1,205	0
(V15) (589) Kansas City, MO	35,081	30,983	88.32%	4,098	11.68%	7	126	29,079	47	1,904	22	2,040	32	1,293	6
(V15) (589) Wichita, KS	18,404	16,717	90.83%	1,687	9.17%	10	114	15,746	11	971	15	1,065	15	543	15
(V15) (657) Marion, IL	26,692	23,408	87.70%	3,284	12.30%	10	13	21,324	12	2,084	0	1,559	1	1,625	0
(V15) (657) Poplar Bluff, MO	12,095	10,923	90.31%	1,172	9.69%	11	0	10,187	0	736	0	955	0	201	0
(V15) (657) St. Louis, MO	61,145	55,485	90.74%	5,660	9.26%	101	4	50,100	3	5,385	1	2,499	0	911	0
(V16) (502) Alexandria, LA	26,999	23,743	87.94%	3,256	12.06%	2	194	21,924	10	1,819	16	1,925	12	889	14
(V16) (520) Gulf Coast HCS, MS	51,991	42,471	81.69%	9,520	18.31%	19	641	38,605	354	3,866	68	6,019	184	2,734	14
(V16) (564) Fayetteville, AR	41,409	37,647	90.92%	3,762	9.08%	2	5	35,130	3	2,517	2	2,290	0	934	0
(V16) (580) Houston, TX	111,301	101,190	90.92%	10,111	9.08%	83	10	95,536	10	5,654	0	5,485	0	2,966	0
(V16) (586) Jackson, MS	44,514	40,231	90.38%	4,283	9.62%	2	110	38,179	30	2,052	9	2,690	46	1,086	5
(V16) (598) Little Rock, AR	61,350	56,109	91.46%	5,241	8.54%	16	39	52,241	7	3,868	1	3,578	0	1,050	31
(V16) (623) Muskogee, OK	22,396	20,359	90.90%	2,037	9.10%	2	117	18,825	16	1,534	5	1,654	25	375	42
(V16) (629) New Orleans, LA	36,328	31,704	87.27%	4,624	12.73%	18	238	28,316	200	3,388	33	2,718	2	1,869	3
(V16) (635) Oklahoma City, OK	38,162	32,422	84.96%	5,740	15.04%	28	50	29,516	38	2,906	5	3,704	5	1,861	0
(V16) (667) Shreveport, LA	43,247	41,044	94.91%	2,203	5.09%	8	5	39,382	5	1,662	0	1,196	0	680	0
(V17) (549) Dallas, TX	96,869	85,331	88.09%	11,538	11.91%	3	3	79,051	2	6,280	0	7,231	0	3,354	0
(V17) (671) San Antonio, TX	57,686	50,792	88.05%	6,894	11.95%	4	1	45,790	1	5,002	0	5,114	0	1,681	0
(V17) (674) Temple, TX	89,765	78,335	87.27%	11,430	12.73%	22	2	72,145	1	6,190	0	6,906	0	3,324	0
(V17) (740) VA Texas Valley Coastal Bend HCS	19,023	15,451	81.22%	3,572	18.78%	28	21	13,939	5	1,512	0	1,816	14	985	2
(V18) (501) New Mexico HCS	45,362	37,612	82.92%	7,750	17.08%	14	248	33,487	204	4,125	26	3,472	10	2,983	8
(V18) (504) Amarillo, TX	20,679	19,404	93.83%	1,275	6.17%	2	32	18,487	18	917	9	771	0	337	5
(V18) (519) Big Spring, TX	9,224	8,070	87.49%	1,154	12.51%	17	89	7,294	26	776	36	688	10	255	9
(V18) (644) Phoenix, AZ	66,298	56,143	84.68%	10,155	15.32%	99	420	49,163	139	6,980	62	5,323	70	3,031	30
(V18) (649) Northern Arizona HCS	13,570	11,664	85.95%	1,906	14.05%	7	307	10,865	10	799	69	1,496	67	350	121
(V18) (678) Southern Arizona HCS	46,980	43,722	93.07%	3,258	6.93%	0	146	41,303	69	2,419	15	2,091	25	687	29
(V18) (756) El Paso, TX	34,080	28,526	83.70%	5,554	16.30%	12	122	26,001	46	2,525	54	2,336	9	2,135	12
(V19) (436) Fort Harrison, MT	19,660	16,811	85.51%	2,849	14.49%	5	11	14,877	9	1,934	0	1,815	0	669	2
(V19) (442) Cheyenne, WY	13,118	11,376	86.72%	1,742	13.28%	1	156	10,363	104	1,013	37	661	15	1,023	0
(V19) (554) Denver, CO	63,907	54,453	85.21%	9,454	14.79%	33	3,068	49,621	699	4,832	800	5,364	928	2,270	434
(V19) (575) Grand Junction, CO	8,628	7,877	91.30%	751	8.70%	6	15	7,332	12	545	3	517	0	195	0

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(V19) (660) Salt Lake City, UT	29,275	23,839	81.43%	5,436	18.57%	9	546	21,262	286	2,577	82	3,377	101	1,823	39
(V19) (666) Sheridan, WY	4,232	3,868	91.40%	364	8.60%	5	0	3,395	0	473	0	272	0	84	0
(V20) (463) Anchorage, AK	6,069	5,742	94.61%	327	5.39%	4	16	5,206	9	536	3	248	4	69	0
(V20) (531) Boise, ID	14,377	12,105	84.20%	2,272	15.80%	3	913	10,940	284	1,165	123	1,340	175	600	163
(V20) (648) Portland, OR	70,626	62,883	89.04%	7,743	10.96%	2	1,103	56,770	425	6,113	62	5,061	66	1,410	117
(V20) (653) Roseburg, OR	23,371	19,612	83.92%	3,759	16.08%	5	1,504	18,082	300	1,530	209	1,902	220	802	108
(V20) (663) VA Puget Sound, WA	70,337	61,550	87.51%	8,787	12.49%	3	258	56,577	20	4,973	60	5,783	49	2,267	56
(V20) (668) Spokane, WA	22,418	19,484	86.91%	2,934	13.09%	14	336	18,454	70	1,030	13	1,369	43	944	53
(V20) (687) Walla Walla, WA	7,556	6,678	88.38%	878	11.62%	18	85	6,117	28	561	7	384	25	395	12
(V20) (692) White City, OR	12,922	11,276	87.26%	1,646	12.74%	13	217	10,795	102	481	55	778	41	553	12
(V21) (358) Manila, PI	1,208	1,020	84.44%	188	15.56%	0	5	854	4	166	1	145	0	42	0
(V21) (459) Honolulu, HI	15,241	13,299	87.26%	1,942	12.74%	29	270	12,304	73	995	55	1,010	43	669	11
(V21) (570) Fresno, CA	17,705	14,774	83.45%	2,931	16.55%	2	523	13,693	36	1,081	166	1,626	73	918	56
(V21) (612) N. California, CA	63,399	54,676	86.24%	8,723	13.76%	28	329	49,657	42	5,019	34	5,908	87	1,955	89
(V21) (640) Palo Alto, CA	52,807	47,407	89.77%	5,400	10.23%	19	401	43,404	36	4,003	43	3,663	91	1,228	51
(V21) (654) Reno, NV	26,849	22,512	83.85%	4,337	16.15%	3	19	20,139	7	2,373	5	2,338	1	1,268	6
(V21) (662) San Francisco, CA	29,577	26,174	88.49%	3,403	11.51%	5	184	24,263	68	1,911	19	2,119	48	844	7
(V22) (593) Las Vegas, NV	55,505	49,376	88.96%	6,129	11.04%	16	747	45,768	212	3,608	98	4,269	64	1,287	171
(V22) (600) Long Beach, CA	50,675	47,530	93.79%	3,145	6.21%	8	113	43,979	29	3,551	19	2,404	4	394	11
(V22) (605) Loma Linda, CA	60,624	52,391	86.42%	8,233	13.58%	8	190	48,142	69	4,249	61	4,736	26	1,928	19
(V22) (664) San Diego, CA	62,852	55,388	88.12%	7,464	11.88%	13	379	50,348	135	5,040	58	3,987	58	1,738	36
(V22) (691) Greater Los Angeles HCS	85,869	74,356	86.59%	11,513	13.41%	55	63	67,698	10	6,658	15	6,818	27	3,138	5
(V23) (437) Fargo, ND	18,371	16,186	88.11%	2,185	11.89%	4	5	15,101	1	1,085	1	1,141	3	667	0
(V23) (438) Sioux Falls, SD	20,692	18,654	90.15%	2,038	9.85%	0	124	17,123	10	1,531	13	1,155	33	609	56
(V23) (568) Black Hills HCS, SD	14,575	13,306	91.29%	1,269	8.71%	8	5	12,545	3	761	0	861	0	310	2
(V23) (618) Minneapolis, MN	77,944	71,476	91.70%	6,468	8.30%	5	25	68,291	7	3,185	6	3,567	2	2,274	3
(V23) (636) Central Iowa, IA	20,532	18,725	91.20%	1,807	8.80%	6	32	17,062	14	1,663	2	1,205	16	434	0
(V23) (636) Iowa City, IA	34,701	31,215	89.95%	3,486	10.05%	3	1	29,033	0	2,182	0	1,947	1	671	0
(V23) (636) Nebraska-W Iowa, NE	35,534	33,113	93.19%	2,421	6.81%	8	9	31,278	0	1,835	5	1,859	3	451	1
(V23) (656) St. Cloud, MN	37,541	35,093	93.48%	2,448	6.52%	7	26	33,603	7	1,490	6	1,539	8	730	5
Grand Total: 7/15/2014	6,017,292	5,380,919	89.42%	636,373	10.58%	2,105	34,573	5,003,477	9,489	377,442	6,934	372,207	6,528	177,210	4,328
Grand Total: 7/1/2014	6,016,910	5,375,660	89.34%	641,250	10.65%	2,101	40,317	5,006,360	12,764	369,300	6,585	370,145	7,719	178,855	4,177
Grand Total: 6/15/2014	6,187,973	5,551,537	89.71%	636,436	10.29%	6,970	46,236	5,195,826	13,391	355,711	7,880	359,893	9,044	179,585	4,519
Grand Total: 6/1/2014	6,186,720	5,564,735	89.95%	621,985	10.05%	46,429	56,271	5,217,303	17,613	347,432	9,920	341,207	10,069	177,959	5,805
Grand Total: 5/15/2014	5,990,458	5,399,329	90.13%	591,129	9.87%	63,869	57,436	5,068,553	20,904	330,776	8,039	321,685	9,206	167,345	5,913

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 7/15/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15 - 30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31 - 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61 - 90 Days ¹⁵
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1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the reference date (i.e., create date for new patients and desired date for established patients).
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled. This data is current as of 7/15/2014.
7. Electronic Wait List (EWL) Count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days + EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the reference date (i.e., create date for new patients and desired date for established patients).
9. EWL Less Than or Equal to 14 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than 14 days to be scheduled from the date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
11. EWL 15-30 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15 and 30 days to be scheduled from the date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the reference date (i.e., create date for new patients and desired date for established patients).
13. EWL 31-60 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31 and 60 days to be scheduled from the date of their appointment request.
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the reference date (i.e., create date for new patients and desired date for established patients).
15. EWL 61-90 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61 and 90 days to be scheduled from the date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the reference date (i.e., create date for new patients and desired date for established patients).
17. EWL 91-120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the reference date (i.e., create date for new patients and desired date for established patients).
19. EWL Greater Than 120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the date of their appointment request.
20. PROSPECTIVE: New Patient PC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Primary Care (PC) appointment.
21. PROSPECTIVE: Established Patient PC Avg Wait Time: Average waiting time for an established patient for a future Primary Care (PC) appointment.
22. PROSPECTIVE: New Patient SC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Specialty Care (SC) appointment.
23. PROSPECTIVE: Established Patient SC Avg Wait Time: Average waiting time for an established patient for a future Specialty Care (SC) appointment.
24. PROSPECTIVE: New Patient MH Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Mental Health (MH) appointment.
25. PROSPECTIVE: Established Patient MH Avg Wait Time: Average waiting time for an established patient for a future Mental Health (MH) appointment.
26. RETROSPECTIVE: New Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of June 2014
27. RETROSPECTIVE: New Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of June 2014.
28. RETROSPECTIVE: New Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of June 2014.

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 7/15/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	Prospective Wait Time Averages						Retrospective Wait Time Average		
					New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V01) (402) Togus, ME	536	0	600	0	41.40	2.31	48.37	3.22	30.75	1.58	16.20	20.78	11.45
(V01) (405) White River Junction, VT	168	0	233	0	34.74	2.59	40.38	4.47	37.76	1.43	15.07	20.43	6.83
(V01) (518) Bedford, MA	33	3	6	31	14.17	1.36	27.38	8.67	32.84	7.99	9.17	16.05	11.07
(V01) (523) VA Boston HCS, MA	340	4	368	45	43.43	1.12	47.72	3.67	24.24	3.21	19.69	16.42	10.73
(V01) (608) Manchester, NH	86	0	52	89	31.46	2.87	42.88	4.68	26.71	3.85	9.22	19.37	11.96
(V01) (631) VA Central Western Massachusetts HCS	557	1	272	1	55.78	13.33	60.60	10.43	19.27	3.32	36.62	27.64	6.17
(V01) (650) Providence, RI	131	0	132	0	50.57	3.90	27.54	4.69	24.76	5.72	34.57	14.69	8.88
(V01) (689) VA Connecticut HCS, CT	245	0	342	0	23.87	2.37	31.33	5.59	19.82	4.02	12.90	16.15	7.01
(V02) (528) Albany, NY	262	0	114	0	34.16	1.28	44.24	1.86	22.74	3.72	19.23	20.62	11.34
(V02) (528) Bath, NY	162	0	25	0	25.44	3.17	59.92	6.53	29.86	0.45	21.04	34.08	11.91
(V02) (528) Canandaigua, NY	29	0	15	0	36.07	3.17	35.12	3.31	20.83	1.56	25.95	21.86	10.22
(V02) (528) Syracuse, NY	608	0	588	2	45.10	2.51	48.14	12.20	30.64	2.83	27.38	23.75	14.25
(V02) (528) Western New York, NY	114	0	145	0	31.45	3.33	40.63	2.56	39.09	5.32	18.79	19.22	10.51
(V03) (526) Bronx, NY	28	0	7	0	30.76	1.49	33.95	2.83	25.12	1.71	17.96	14.28	15.99
(V03) (561) New Jersey HCS, NJ	225	0	81	0	22.62	1.65	42.43	6.07	28.06	2.01	13.82	25.46	10.23
(V03) (620) VA Hudson Valley HCS, NY	23	0	10	0	23.07	2.78	34.53	3.14	23.31	2.17	19.95	19.89	18.27
(V03) (630) New York Harbor HCS, NY	52	0	24	0	29.28	1.16	27.49	1.58	24.56	0.86	18.82	12.96	12.68
(V03) (632) Northport, NY	42	0	44	0	25.91	3.59	35.78	4.75	25.25	0.97	15.39	20.42	8.57
(V04) (460) Wilmington, DE	204	2	165	5	61.00	7.58	42.41	5.92	34.16	2.28	32.79	23.48	11.65
(V04) (503) Altoona, PA	93	0	69	0	37.39	2.78	48.30	6.81	29.50	2.31	18.30	18.94	11.86
(V04) (529) Butler, PA	15	0	17	0	31.48	0.41	30.69	0.84	26.41	0.71	12.25	11.71	7.51
(V04) (540) Clarksburg, WV	355	0	243	0	17.71	11.16	50.91	8.36	57.25	4.36	8.71	18.27	14.93
(V04) (542) Coatesville, PA	9	0	14	0	21.48	2.44	24.66	2.15	29.70	1.23	10.25	14.56	10.11
(V04) (562) Erie, PA	30	0	30	0	21.63	5.02	33.02	4.14	15.02	0.30	11.49	17.51	7.85
(V04) (595) Lebanon, PA	131	0	263	0	20.77	2.46	43.76	3.21	25.09	1.69	12.22	29.42	10.77
(V04) (642) Philadelphia, PA	1,000	5	1,188	3	34.44	4.07	59.71	11.06	32.49	4.21	22.69	26.90	16.43
(V04) (646) Pittsburgh, PA	269	0	167	0	42.00	2.24	37.36	3.33	34.85	1.59	21.82	22.32	9.13
(V04) (693) Wilkes-Barre, PA	40	0	155	0	22.86	1.96	28.75	0.75	29.52	1.12	12.50	15.27	8.01
(V05) (512) Baltimore HCS, MD	858	3	247	1	76.06	4.45	48.20	5.86	38.34	3.03	43.34	23.10	12.52
(V05) (613) Martinsburg, WV	245	5	193	2	36.15	3.40	33.41	4.90	75.60	1.63	29.72	14.88	11.17
(V05) (688) Washington, DC	184	0	60	0	39.54	6.94	36.24	4.87	36.16	7.44	21.57	18.66	15.89
(V06) (517) Beckley, WV	70	15	23	31	36.04	1.73	38.10	5.53	38.19	2.71	17.52	22.35	11.08
(V06) (558) Durham, NC	606	8	462	11	52.38	10.64	55.18	7.53	49.02	4.10	40.72	35.36	25.34
(V06) (565) Fayetteville, NC	797	71	405	193	90.38	28.86	57.00	10.59	30.86	4.10	66.74	25.93	13.79
(V06) (590) Hampton, VA	234	0	135	0	41.79	27.38	41.04	7.58	29.41	10.04	31.14	24.48	14.04
(V06) (637) Asheville, NC	420	3	108	8	31.16	7.16	43.57	5.32	31.97	4.13	16.09	26.82	10.26
(V06) (652) Richmond, VA	586	7	476	20	58.56	8.26	52.77	4.24	36.46	4.92	40.53	32.74	9.70

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 7/15/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	Prospective Wait Time Averages						Retrospective Wait Time Average		
					New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V06) (658) Salem, VA	555	17	94	43	32.95	3.91	55.58	6.32	43.70	0.52	20.87	28.37	7.75
(V06) (659) Salisbury, NC	1,063	61	810	86	28.15	3.98	47.89	6.34	36.47	9.60	16.80	27.79	18.59
(V07) (508) Atlanta, GA	378	19	857	0	55.51	14.58	51.59	4.49	22.61	2.49	39.24	30.40	8.43
(V07) (509) Augusta, GA	267	0	251	0	37.37	3.77	48.70	5.13	44.13	0.80	12.98	29.86	22.55
(V07) (521) Birmingham, AL	480	0	434	0	26.88	2.90	46.20	4.57	25.87	1.42	12.93	24.47	13.38
(V07) (534) Charleston, SC	424	0	77	0	27.92	4.55	44.95	4.06	29.00	1.76	19.90	24.40	14.98
(V07) (544) Columbia, SC	867	8	574	157	52.08	9.24	59.16	8.01	26.42	4.19	43.65	38.33	15.17
(V07) (557) Dublin, GA	229	0	121	0	51.27	11.53	47.52	7.04	41.97	3.93	30.80	26.53	13.82
(V07) (619) Central Alabama Veterans HCS, AL	878	36	196	56	55.08	9.44	53.99	11.18	57.11	16.84	47.62	29.03	11.93
(V07) (679) Tuscaloosa, AL	32	0	8	5	33.11	3.10	39.88	0.48	14.22	0.87	19.16	17.10	8.95
(V08) (516) Bay Pines, FL	832	11	1,165	34	48.61	3.91	47.35	4.71	44.61	2.64	39.49	24.24	39.22
(V08) (546) Miami, FL	607	84	345	87	38.32	3.98	53.13	5.42	23.85	0.63	19.92	27.69	8.21
(V08) (548) West Palm Beach, FL	325	0	39	0	29.79	0.83	35.34	4.07	26.52	0.57	10.81	18.64	13.29
(V08) (573) Gainesville, FL	2,369	248	1,046	977	48.69	6.92	55.68	11.87	31.15	2.55	45.39	32.28	16.01
(V08) (672) San Juan, PR	699	6	512	23	42.51	1.90	41.64	2.34	58.15	2.70	27.27	26.25	34.42
(V08) (673) Tampa, FL	1,842	40	1,245	22	32.53	1.31	61.96	8.19	29.16	3.93	17.68	27.10	10.34
(V08) (675) Orlando, FL	966	42	726	64	38.99	1.91	53.02	5.77	34.35	0.92	18.23	28.03	14.62
(V09) (581) Huntington, WV	42	1	20	0	38.59	11.17	37.18	3.88	24.09	1.57	12.51	21.87	9.37
(V09) (596) Lexington, KY	76	14	83	82	51.22	5.85	35.45	5.70	41.05	4.31	37.08	14.89	8.81
(V09) (603) Louisville, KY	195	1	455	0	21.07	3.03	43.78	3.58	22.20	2.02	12.11	20.90	7.18
(V09) (614) Memphis, TN	347	0	220	0	45.76	2.05	49.97	3.85	37.06	2.61	30.27	28.80	13.16
(V09) (621) Mountain Home, TN	675	35	344	92	62.09	7.09	63.01	2.94	35.29	2.54	39.97	37.31	9.11
(V09) (626) Middle Tennessee HCS, TN	2,141	110	2,272	894	61.73	6.49	78.53	2.71	37.58	2.91	28.52	33.93	38.33
(V10) (538) Chillicothe, OH	71	17	12	33	25.45	6.27	35.56	8.45	30.27	3.22	15.47	18.73	9.24
(V10) (539) Cincinnati, OH	222	0	725	1	44.73	2.21	39.22	4.22	25.46	1.23	27.12	20.49	9.24
(V10) (541) Cleveland, OH	55	0	74	0	32.82	4.10	34.24	5.16	29.76	2.72	21.70	19.59	11.25
(V10) (552) Dayton, OH	33	0	4	0	37.47	1.23	34.86	3.70	26.30	2.20	21.77	18.65	9.09
(V10) (757) Columbus, OH	341	0	59	1	36.03	7.98	41.37	9.08	39.04	3.26	23.66	20.62	14.94
(V11) (506) Ann Arbor, MI	742	0	246	0	37.64	2.87	55.95	4.81	28.23	2.26	24.99	21.88	10.23
(V11) (515) Battle Creek, MI	10	8	64	1	27.72	1.74	41.18	6.34	19.96	1.20	17.41	23.82	10.61
(V11) (550) Danville, IL	48	0	14	0	24.21	1.70	32.99	4.15	21.92	2.41	11.40	20.52	8.11
(V11) (553) Detroit, MI	410	10	197	3	34.99	0.89	56.20	1.19	22.79	0.46	9.67	30.01	8.07
(V11) (583) Indianapolis, IN	366	0	282	0	35.21	3.39	31.19	4.07	31.33	4.89	23.49	17.67	12.14
(V11) (610) Northern Indiana HCS, IN	51	0	60	0	33.04	5.33	40.19	6.80	30.69	1.71	22.03	27.03	10.33
(V11) (655) Saginaw, MI	81	0	42	0	26.17	0.62	33.03	2.61	20.53	1.03	16.04	21.58	12.75
(V12) (537) Jesse Brown VAMC (Chicago), IL	161	0	14	0	22.47	6.61	38.19	5.23	29.43	2.42	11.41	24.50	11.46
(V12) (556) Captain James A Lovell FHCC	1	0	1	0	18.78	2.93	22.37	4.06	22.34	2.87	11.12	12.27	6.47

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 7/15/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	Prospective Wait Time Averages						Retrospective Wait Time Average		
					New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V12) (578) Hines, IL	58	0	15	0	34.31	9.26	47.23	8.42	19.81	10.02	24.85	27.85	8.55
(V12) (585) Iron Mountain, MI	29	0	15	0	38.03	6.96	38.97	5.17	29.15	1.56	19.68	19.93	11.74
(V12) (607) Madison, WI	117	13	156	88	30.45	1.09	41.45	2.08	30.75	2.05	31.23	23.90	9.77
(V12) (676) Tomah, WI	52	0	26	0	17.12	1.86	42.92	3.79	36.88	2.97	8.54	22.96	15.64
(V12) (695) Milwaukee, WI	291	0	225	0	20.61	0.96	41.94	6.80	46.30	2.43	14.38	22.44	11.33
(V15) (589) Columbia, MO	314	0	466	0	45.08	1.28	62.92	3.18	29.20	1.42	17.13	28.95	13.00
(V15) (589) Eastern KS HCS, KS	309	0	0	0	38.57	1.22	50.24	4.81	37.28	1.01	25.25	28.25	18.87
(V15) (589) Kansas City, MO	329	1	436	18	38.78	2.01	38.88	5.62	40.73	2.35	17.54	18.03	14.66
(V15) (589) Wichita, KS	67	9	12	49	32.24	1.62	42.79	7.22	24.06	3.95	16.20	24.45	11.36
(V15) (657) Marion, IL	64	0	36	0	38.62	2.66	49.95	5.34	30.13	4.22	22.67	22.63	10.39
(V15) (657) Poplar Bluff, MO	12	0	4	0	27.20	3.88	33.69	9.23	33.03	1.57	15.64	23.24	12.75
(V15) (657) St. Louis, MO	959	0	1,291	0	32.29	2.21	75.66	6.44	24.94	4.99	16.43	29.47	14.68
(V16) (502) Alexandria, LA	169	15	273	127	36.30	2.99	49.78	13.27	32.11	2.69	19.64	30.04	13.04
(V16) (520) Gulf Coast HCS, MS	571	17	196	4	48.40	11.09	46.18	8.48	37.23	4.75	32.59	26.53	18.74
(V16) (564) Fayetteville, AR	238	0	300	0	31.27	2.69	42.52	3.92	36.22	3.58	40.13	22.51	11.36
(V16) (580) Houston, TX	675	0	985	0	35.65	3.59	43.48	2.30	30.12	1.81	22.57	20.73	11.06
(V16) (586) Jackson, MS	297	4	210	16	39.81	4.74	52.14	2.96	23.65	0.97	17.33	32.88	11.56
(V16) (598) Little Rock, AR	323	0	290	0	43.30	5.26	40.52	3.37	37.15	6.54	22.46	20.00	18.75
(V16) (623) Muskogee, OK	7	18	1	11	27.87	3.07	34.37	5.46	31.33	3.46	19.53	14.54	16.26
(V16) (629) New Orleans, LA	28	0	9	0	30.94	6.95	46.76	7.90	28.80	3.41	18.47	27.32	12.98
(V16) (635) Oklahoma City, OK	100	2	75	0	41.16	4.26	48.75	6.79	26.26	1.41	24.47	30.09	10.80
(V16) (667) Shreveport, LA	146	0	181	0	45.57	3.66	44.06	2.80	28.62	2.52	15.28	25.62	16.83
(V17) (549) Dallas, TX	446	0	507	1	42.98	6.07	47.50	5.29	33.08	4.34	27.46	26.65	10.68
(V17) (671) San Antonio, TX	95	0	4	0	27.32	5.64	38.18	5.70	35.22	7.20	17.84	19.17	15.47
(V17) (674) Temple, TX	729	1	471	0	56.52	12.40	45.86	6.99	30.53	8.75	28.93	25.08	11.64
(V17) (740) VA Texas Valley Coastal Bend HCS	553	0	218	0	49.35	16.60	77.51	6.37	30.27	5.93	29.66	34.54	10.78
(V18) (501) New Mexico HCS	923	0	372	0	46.99	14.03	63.83	9.70	40.99	8.32	20.01	23.05	12.64
(V18) (504) Amarillo, TX	100	0	67	0	33.31	1.97	40.91	2.51	70.50	1.33	15.49	20.72	17.54
(V18) (519) Big Spring, TX	104	4	107	4	38.31	8.54	50.91	14.75	33.35	4.23	23.37	20.75	14.49
(V18) (644) Phoenix, AZ	1,258	35	543	84	41.62	8.34	43.79	16.79	37.39	7.72	30.07	23.18	14.87
(V18) (649) Northern Arizona HCS	39	23	21	17	43.72	8.53	50.57	6.42	27.17	0.40	36.68	26.22	6.78
(V18) (678) Southern Arizona HCS	253	0	227	8	35.94	3.54	35.42	2.83	37.13	3.61	12.98	20.96	18.87
(V18) (756) El Paso, TX	674	1	409	0	33.65	8.00	68.19	5.89	51.73	14.40	15.18	36.38	14.06
(V19) (436) Fort Harrison, MT	276	0	89	0	49.65	13.43	37.39	4.35	35.33	3.76	29.57	20.33	14.27
(V19) (442) Cheyenne, WY	51	0	7	0	24.30	2.91	55.38	4.83	27.15	4.03	19.04	25.93	15.39
(V19) (554) Denver, CO	1,348	124	472	83	45.58	5.21	55.27	7.27	32.63	12.67	31.35	26.56	13.65
(V19) (575) Grand Junction, CO	18	0	21	0	38.78	8.38	39.55	3.11	37.20	2.10	45.30	17.43	29.49

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 7/15/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91 - 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	Prospective Wait Time Averages						Retrospective Wait Time Average		
					New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V19) (660) Salt Lake City, UT	189	23	47	15	53.24	9.73	48.13	8.08	20.60	2.66	32.04	24.07	9.88
(V19) (666) Sheridan, WY	8	0	0	0	44.75	9.04	34.57	3.16	26.16	2.35	29.68	23.34	13.21
(V20) (463) Anchorage, AK	8	0	2	0	24.33	1.72	31.55	2.73	17.25	0.42	14.21	20.54	7.16
(V20) (531) Boise, ID	200	64	132	104	23.86	1.32	56.71	7.72	35.87	2.04	14.92	29.03	7.94
(V20) (648) Portland, OR	536	50	736	383	67.17	11.65	51.70	4.99	30.78	1.25	60.52	25.70	15.12
(V20) (653) Roseburg, OR	403	110	652	557	43.87	4.98	70.87	7.44	45.52	1.43	32.34	45.69	19.02
(V20) (663) VA Puget Sound, WA	539	31	198	42	51.33	7.24	50.32	7.31	28.50	1.75	44.98	25.78	7.45
(V20) (668) Spokane, WA	424	53	197	104	31.72	3.48	64.63	4.47	84.97	5.78	21.69	34.22	13.73
(V20) (687) Walla Walla, WA	72	5	27	8	24.94	5.01	56.32	12.75	26.16	0.99	23.66	29.17	11.31
(V20) (692) White City, OR	226	7	89	0	52.47	5.69	58.84	12.01	66.19	2.51	16.61	34.66	20.94
(V21) (358) Manila, PI	1	0	0	0	29.90	7.30	32.73	5.52	34.69	5.24	0.00	0.00	22.72
(V21) (459) Honolulu, HI	122	12	141	76	69.59	4.29	46.51	1.57	28.38	1.75	91.84	20.81	11.42
(V21) (570) Fresno, CA	291	51	96	141	21.22	0.92	47.64	12.24	19.72	1.66	10.75	29.73	10.63
(V21) (612) N. California, CA	723	66	137	11	38.79	3.20	41.69	7.58	34.27	1.89	26.45	25.59	11.16
(V21) (640) Palo Alto, CA	274	75	235	105	51.00	5.98	41.37	5.82	22.87	3.59	21.60	24.51	11.54
(V21) (654) Reno, NV	629	0	102	0	24.00	11.16	45.76	12.47	33.78	4.83	13.70	22.91	17.83
(V21) (662) San Francisco, CA	340	8	100	34	31.28	3.83	47.01	4.15	34.29	2.19	15.75	24.21	10.30
(V22) (593) Las Vegas, NV	445	53	128	149	42.72	4.54	41.53	4.20	45.35	2.61	32.27	25.52	15.45
(V22) (600) Long Beach, CA	135	14	212	36	30.71	7.81	39.36	2.87	34.45	2.72	19.50	18.45	11.80
(V22) (605) Loma Linda, CA	709	4	860	11	39.14	5.50	51.19	10.99	30.95	3.96	17.08	25.55	11.78
(V22) (664) San Diego, CA	785	30	954	62	30.41	4.12	39.61	7.05	39.64	3.75	19.23	20.40	14.28
(V22) (691) Greater Los Angeles HCS	1,162	3	395	3	32.50	5.95	51.36	9.26	40.23	5.28	21.43	24.43	21.37
(V23) (437) Fargo, ND	284	0	93	0	29.67	2.59	44.31	3.76	29.11	1.38	18.06	24.58	12.20
(V23) (438) Sioux Falls, SD	124	5	150	7	38.97	4.61	41.31	4.95	42.47	3.69	24.49	19.30	23.53
(V23) (568) Black Hills HCS, SD	49	0	49	0	34.15	2.75	44.29	6.42	46.70	1.93	16.99	23.47	40.29
(V23) (618) Minneapolis, MN	338	2	289	5	26.35	3.72	50.75	3.91	37.03	0.93	12.48	25.20	13.38
(V23) (636) Central Iowa, IA	64	0	104	0	36.42	5.71	39.86	5.25	24.03	3.18	21.47	16.60	12.99
(V23) (636) Iowa City, IA	568	0	300	0	36.91	5.63	48.98	4.74	32.90	1.89	26.40	22.40	35.74
(V23) (636) Nebraska-W Iowa, NE	73	0	38	0	26.84	2.17	37.88	2.42	26.41	0.77	13.02	22.56	8.86
(V23) (656) St. Cloud, MN	93	0	86	0	33.91	3.72	41.23	5.68	38.52	2.72	17.66	20.96	22.90
Grand Total: 7/15/2014	50,504	1,828	36,452	5,466	44.83	5.13	48.11	5.70	35.13	3.46	26	24	15
Grand Total: 7/1/2014	53,567	2,499	38,683	6,573	46.64	4.82	49.39	5.46	35.20	3.27	26	24	15
Grand Total: 6/15/2014	56,413	3,276	40,545	8,126	47.67	4.38	48.91	5.18	33.70	3.03	26	24	15
Grand Total: 6/1/2014	59,704	3,278	43,115	9,586	49.47	3.89	50.37	4.85	34.78	2.72	26	24	15
Grand Total: 5/15/2014	59,429	3,386	42,670	9,988	51.23	3.56	51.81	4.62	36.14	2.57	26	23	15

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1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the reference date (i.e., create date for new patients and desired date for established patients).
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled. This data is current as of 7/15/2014.
7. Electronic Wait List (EWL) Count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the reference date (i.e., create date for new patients and desired date for established patients).
9. EWL Less Than or Equal to 14 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than 14 days to be scheduled from the date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
11. EWL 15-30 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15 and 30 days to be scheduled from the date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the reference date (i.e., create date for new patients and desired date for established patients).
13. EWL 31-60 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31 and 60 days to be scheduled from the date of their appointment request.
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the reference date (i.e., create date for new patients and desired date for established patients).
15. EWL 61-90 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61 and 90 days to be scheduled from the date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the reference date (i.e., create date for new patients and desired date for established patients).
17. EWL 91-120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the reference date (i.e., create date for new patients and desired date for established patients).
19. EWL Greater Than 120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the date of their appointment request.
20. PROSPECTIVE: New Patient PC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Primary Care (PC) appointment.
21. PROSPECTIVE: Established Patient PC Avg Wait Time: Average waiting time for an established patient for a future Primary Care (PC) appointment.
22. PROSPECTIVE: New Patient SC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Specialty Care (SC) appointment.
23. PROSPECTIVE: Established Patient SC Avg Wait Time: Average waiting time for an established patient for a future Specialty Care (SC) appointment.
24. PROSPECTIVE: New Patient MH Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Mental Health (MH) appointment.
25. PROSPECTIVE: Established Patient MH Avg Wait Time: Average waiting time for an established patient for a future Mental Health (MH) appointment.
26. RETROSPECTIVE: New Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of June 2014
27. RETROSPECTIVE: New Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of June 2014.
28. RETROSPECTIVE: New Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of June 2014.