

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V01) (402) Togus, ME                                                                                                                                                            | 44,946                  | 43,868                             | 97.6%                                      | 1,078                          | 2.4%                                   | 13                     | 6           | 42,787                    | 0               | 1,081                       | 4                  | 732                         | 2                  | 204                         | 0                  | 88                             | 0                   | 54                       | 0                            | 2.81                | 3.52                | 1.81                |
| (V01) (402) Togus                                                                                                                                                                | 26,811                  | 26,224                             | 97.81%                                     | 587                            | 2.19%                                  | 0                      | 4           | 25,503                    | 0               | 721                         | 3                  | 354                         | 1                  | 132                         | 0                  | 57                             | 0                   | 44                       | 0                            | 3.19                | 3.31                | 2.22                |
| (V01) (402GA) Aroostook County (Caribou)                                                                                                                                         | 974                     | 933                                | 95.79%                                     | 41                             | 4.21%                                  | 0                      | 0           | 915                       | 0               | 18                          | 0                  | 37                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.82                |                     | 0.44                |
| (V01) (402GB) Calais                                                                                                                                                             | 1,166                   | 1,164                              | 99.83%                                     | 2                              | 0.17%                                  | 0                      | 0           | 1,162                     | 0               | 2                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.26                | 0.00                | 0.43                |
| (V01) (402GC) Rumford                                                                                                                                                            | 586                     | 584                                | 99.66%                                     | 2                              | 0.34%                                  | 0                      | 0           | 580                       | 0               | 4                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.86                | 0.00                | 1.28                |
| (V01) (402GD) Saco                                                                                                                                                               | 2,375                   | 2,274                              | 95.75%                                     | 101                            | 4.25%                                  | 0                      | 1           | 2,180                     | 0               | 94                          | 1                  | 50                          | 0                  | 35                          | 0                  | 14                             | 0                   | 2                        | 0                            | 6.97                | 4.23                | 4.23                |
| (V01) (402GE) Lewiston Auburn                                                                                                                                                    | 1,284                   | 1,282                              | 99.84%                                     | 2                              | 0.16%                                  | 0                      | 0           | 1,257                     | 0               | 25                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.09                | 1.00                | 0.56                |
| (V01) (402HB) Bangor                                                                                                                                                             | 8,856                   | 8,565                              | 96.71%                                     | 291                            | 3.29%                                  | 0                      | 1           | 8,412                     | 0               | 153                         | 0                  | 267                         | 1                  | 12                          | 0                  | 5                              | 0                   | 7                        | 0                            | 1.68                | 4.92                | 1.02                |
| (V01) (402HC) Portland Outreach Clinic-CDRP Satellite South                                                                                                                      | 2,744                   | 2,694                              | 98.18%                                     | 50                             | 1.82%                                  | 0                      | 0           | 2,632                     | 0               | 62                          | 0                  | 19                          | 0                  | 22                          | 0                  | 9                              | 0                   | 0                        | 0                            | 4.03                | 2.78                | 1.51                |
| (V01) (402HL) R&C Healthcare MOC                                                                                                                                                 | 150                     | 148                                | 98.67%                                     | 2                              | 1.33%                                  | 0                      | 0           | 146                       | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 0                            | 2.93                |                     |                     |
| (V01) (405) White River Junction, VT                                                                                                                                             | 27,329                  | 26,518                             | 97.03%                                     | 811                            | 2.97%                                  | 0                      | 1           | 25,430                    | 1               | 1,088                       | 0                  | 526                         | 0                  | 168                         | 0                  | 53                             | 0                   | 64                       | 0                            | 3.58                | 4.74                | 1.74                |
| (V01) (405) White River Jct                                                                                                                                                      | 20,723                  | 20,010                             | 96.56%                                     | 713                            | 3.44%                                  | 0                      | 0           | 19,088                    | 0               | 922                         | 0                  | 441                         | 0                  | 165                         | 0                  | 50                             | 0                   | 57                       | 0                            | 5.19                | 5.04                | 1.65                |
| (V01) (405GA) Bennington                                                                                                                                                         | 591                     | 590                                | 99.83%                                     | 1                              | 0.17%                                  | 0                      | 0           | 582                       | 0               | 8                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.46                | 0.19                | 3.53                |
| (V01) (405GC) Brattleboro                                                                                                                                                        | 335                     | 332                                | 99.1%                                      | 3                              | 0.9%                                   | 0                      | 0           | 330                       | 0               | 2                           | 0                  | 2                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.72                | 0.77                | 2.66                |
| (V01) (405HA) Burlington Lakeside                                                                                                                                                | 2,790                   | 2,716                              | 97.35%                                     | 74                             | 2.65%                                  | 0                      | 0           | 2,636                     | 0               | 80                          | 0                  | 67                          | 0                  | 1                           | 0                  | 1                              | 0                   | 5                        | 0                            | 3.70                | 2.87                | 0.89                |
| (V01) (405HC) VICC - St. Johnsbury - Littleton                                                                                                                                   | 2,404                   | 2,397                              | 99.71%                                     | 7                              | 0.29%                                  | 0                      | 0           | 2,331                     | 0               | 66                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            | 1.34                | 0.61                | 0.11                |
| (V01) (405HE) KEENE (ORC)                                                                                                                                                        | 150                     | 150                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 148                       | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.96                | 0.00                | 0.00                |
| (V01) (405HF) Rutland                                                                                                                                                            | 336                     | 323                                | 96.13%                                     | 13                             | 3.87%                                  | 0                      | 0           | 315                       | 0               | 8                           | 0                  | 10                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.14                | 13.50               | 0.00                |
| (V01) (405HK) WHITE RIVER                                                                                                                                                        | 0                       | 0                                  | 0%                                         | 0                              | 0%                                     | 0                      | 1           | 0                         | 1               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V01) (518) Bedford, MA                                                                                                                                                          | 8,685                   | 8,212                              | 94.55%                                     | 473                            | 5.45%                                  | 6                      | 42          | 7,396                     | 0               | 816                         | 1                  | 373                         | 11                 | 75                          | 1                  | 23                             | 0                   | 2                        | 29                           | 1.33                | 8.92                | 8.64                |
| (V01) (518) Bedford                                                                                                                                                              | 7,451                   | 7,040                              | 94.48%                                     | 411                            | 5.52%                                  | 0                      | 42          | 6,304                     | 0               | 736                         | 1                  | 320                         | 11                 | 67                          | 1                  | 22                             | 0                   | 2                        | 29                           | 1.66                | 8.99                | 7.58                |
| (V01) (518GA) Lynns/North Shore                                                                                                                                                  | 565                     | 522                                | 92.39%                                     | 43                             | 7.61%                                  | 0                      | 0           | 454                       | 0               | 68                          | 0                  | 36                          | 0                  | 6                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.33                | 0.00                | 20.61               |
| (V01) (518GB) Haverhill                                                                                                                                                          | 414                     | 396                                | 95.65%                                     | 18                             | 4.35%                                  | 0                      | 0           | 389                       | 0               | 7                           | 0                  | 17                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.24                | 4.13                | 7.09                |
| (V01) (518GD) Lowell                                                                                                                                                             | 7                       | 6                                  | 85.71%                                     | 1                              | 14.29%                                 | 0                      | 0           | 5                         | 0               | 1                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V01) (518GE) Gloucester                                                                                                                                                         | 247                     | 247                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 243                       | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.74                |                     | 6.38                |
| (V01) (518MA) IDES Hanscom AFB                                                                                                                                                   | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.00                |
| (V01) (523) VA Boston HCS, MA                                                                                                                                                    | 89,657                  | 88,048                             | 98.21%                                     | 1,609                          | 1.79%                                  | 28                     | 496         | 84,958                    | 341             | 3,090                       | 82                 | 986                         | 19                 | 338                         | 7                  | 110                            | 11                  | 175                      | 36                           | 1.47                | 4.09                | 3.46                |
| (V01) (523) VA Boston HCS- Boston Div.                                                                                                                                           | 37,657                  | 36,850                             | 97.86%                                     | 807                            | 2.14%                                  | 0                      | 414         | 34,966                    | 303             | 1,884                       | 75                 | 540                         | 13                 | 142                         | 3                  | 42                             | 3                   | 83                       | 17                           | 1.30                | 4.65                | 2.90                |
| (V01) (523A4) VA Boston HCS-West Roxbury Div.                                                                                                                                    | 14,953                  | 14,621                             | 97.78%                                     | 332                            | 2.22%                                  | 0                      | 15          | 14,265                    | 2               | 356                         | 3                  | 164                         | 1                  | 99                          | 1                  | 21                             | 3                   | 48                       | 5                            | 0.97                | 2.53                | 2.78                |
| (V01) (523A5) Brockton VAMC                                                                                                                                                      | 22,849                  | 22,499                             | 98.47%                                     | 350                            | 1.53%                                  | 0                      | 50          | 21,827                    | 26              | 672                         | 2                  | 198                         | 5                  | 73                          | 3                  | 42                             | 5                   | 37                       | 9                            | 1.16                | 4.82                | 3.97                |
| (V01) (523BY) Lowell                                                                                                                                                             | 4,084                   | 4,032                              | 98.73%                                     | 52                             | 1.27%                                  | 0                      | 2           | 3,971                     | 2               | 61                          | 0                  | 31                          | 0                  | 17                          | 0                  | 1                              | 0                   | 3                        | 0                            | 2.74                | 1.61                | 6.11                |
| (V01) (523BZ) Causeway Clinic (Boston)                                                                                                                                           | 8,848                   | 8,821                              | 99.69%                                     | 27                             | 0.31%                                  | 0                      | 14          | 8,747                     | 7               | 74                          | 2                  | 20                          | 0                  | 1                           | 0                  | 3                              | 0                   | 3                        | 5                            | 0.95                | 0.85                | 2.25                |
| (V01) (523GA) Framingham VA Primary Care Unit                                                                                                                                    | 477                     | 474                                | 99.37%                                     | 3                              | 0.63%                                  | 0                      | 1           | 474                       | 1               | 0                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.42                |                     | 0.33                |
| (V01) (523GC) Quincy                                                                                                                                                             | 259                     | 258                                | 99.61%                                     | 1                              | 0.39%                                  | 0                      | 0           | 254                       | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.77                |                     |                     |
| (V01) (523GD) Plymouth                                                                                                                                                           | 526                     | 489                                | 92.97%                                     | 37                             | 7.03%                                  | 0                      | 0           | 450                       | 0               | 39                          | 0                  | 30                          | 0                  | 6                           | 0                  | 1                              | 0                   | 0                        | 0                            | 7.19                | 0.30                |                     |
| (V01) (523MA) IDES Hanscom AFB                                                                                                                                                   | 4                       | 4                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 4                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                | 0.00                |
| (V01) (608) Manchester, NH                                                                                                                                                       | 20,320                  | 19,683                             | 96.87%                                     | 637                            | 3.13%                                  | 0                      | 125         | 18,818                    | 15              | 865                         | 68                 | 492                         | 7                  | 126                         | 0                  | 14                             | 14                  | 5                        | 21                           | 2.84                | 4.95                | 3.73                |
| (V01) (608) Manchester                                                                                                                                                           | 17,884                  | 17,336                             | 96.94%                                     | 548                            | 3.06%                                  | 0                      | 125         | 16,584                    | 15              | 752                         | 68                 | 412                         | 7                  | 118                         | 0                  | 13                             | 14                  | 5                        | 21                           | 2.18                | 4.96                | 3.20                |
| (V01) (608GA) Portsmouth                                                                                                                                                         | 742                     | 683                                | 92.05%                                     | 59                             | 7.95%                                  | 0                      | 0           | 649                       | 0               | 34                          | 0                  | 53                          | 0                  | 5                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.84                | 5.30                | 4.39                |
| (V01) (608GC) Somersworth                                                                                                                                                        | 925                     | 915                                | 98.92%                                     | 10                             | 1.08%                                  | 0                      | 0           | 875                       | 0               | 40                          | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.79                | 4.26                | 4.34                |
| (V01) (608GD) Conway                                                                                                                                                             | 307                     | 306                                | 99.67%                                     | 1                              | 0.33%                                  | 0                      | 0           | 294                       | 0               | 12                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.77                | 0.00                | 2.26                |
| (V01) (608HA) Tilton                                                                                                                                                             | 457                     | 438                                | 95.84%                                     | 19                             | 4.16%                                  | 0                      | 0           | 411                       | 0               | 27                          | 0                  | 18                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.66                | 9.88                | 11.67               |
| (V01) (608MA) IDES Manchester VAMC                                                                                                                                               | 5                       | 5                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 5                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 3.00                |                     |
| (V01) (631) VA Central Western Massachusetts HCS                                                                                                                                 | 26,983                  | 23,892                             | 88.54%                                     | 3,091                          | 11.46%                                 | 4                      | 56          | 22,112                    | 19              | 1,780                       | 15                 | 1,571                       | 13                 | 1,002                       | 4                  | 373                            | 4                   | 145                      | 1                            | 13.48               | 13.10               | 3.17                |
| (V01) (631) VA Central Western Massachusetts HCS                                                                                                                                 | 10,814                  | 9,416                              | 87.07%                                     | 1,398                          | 12.93%                                 | 4                      | 55          | 8,535                     | 18              | 881                         | 15                 | 845                         | 13                 | 439                         | 4                  | 103                            | 4                   | 11                       | 1                            | 11.67               | 13.83               | 3.30                |
| (V01) (631BY) Springfield                                                                                                                                                        | 5,579                   | 5,010                              | 89.8%                                      | 569                            | 10.2%                                  | 0                      | 0           | 4,691                     | 0               | 319                         | 0                  | 311                         | 0                  | 205                         | 0                  | 44                             | 0                   | 9                        | 0                            | 14.78               | 5.81                | 3.45                |
| (V01) (631GC) Pittsfield                                                                                                                                                         | 1,215                   | 1,166                              | 95.97%                                     | 49                             | 4.03%                                  | 0                      | 0           | 1,118                     | 0               | 48                          | 0                  | 41                          | 0                  | 8                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.00                | 0.84                | 3.34                |
| (V01) (631GD) Greenfield (Franklin County)                                                                                                                                       | 735                     | 711                                | 96.73%                                     | 24                             | 3.27%                                  | 0                      | 0           | 671                       | 0               | 40                          | 0                  | 21                          | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 3.01                | 1.78                | 3.76                |
| (V01) (631GE) Worcester                                                                                                                                                          | 7,996                   | 6,958                              | 87.02%                                     | 1,038                          | 12.98%                                 | 0                      | 1           | 6,502                     | 1               | 456                         | 0                  | 346                         | 0                  | 347                         | 0                  | 223                            | 0                   | 122                      | 0                            | 16.99               | 15.12               | 2.55                |
| (V01) (631GF) Fitchburg                                                                                                                                                          | 644                     | 631                                | 97.98%                                     | 13                             | 2.02%                                  | 0                      | 0           | 595                       | 0               | 36                          | 0                  | 7                           | 0                  | 1                           | 0                  | 3                              | 0                   | 2                        | 0                            | 4.23                | 50.33               | 2.47                |
| (V01) (650) Providence, RI                                                                                                                                                       | 37,328                  | 36,194                             | 96.96%                                     | 1,134                          | 3.04%                                  | 12                     | 39          | 34,527                    | 2               | 1,667                       | 0                  | 795                         | 4                  | 244                         | 12                 | 52                             | 21                  | 43                       | 0                            | 4.53                | 4.85                | 5.48                |

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| (V01) (650) Providence                                                                                                                                                           | 33,126                  | 32,118                             | 96.96%                                     | 1,008                          | 3.04%                                  | 0                      | 35          | 30,620                    | 1               | 1,498                       | 0                  | 738                         | 4                  | 186                         | 9                  | 42                             | 21                  | 42                       | 0                            | 5.35                | 4.87                | 5.53                |
| (V01) (650GA) New Bedford Primary Care Ctr.                                                                                                                                      | 1,946                   | 1,906                              | 97.94%                                     | 40                             | 2.06%                                  | 0                      | 1           | 1,875                     | 0               | 31                          | 0                  | 25                          | 0                  | 12                          | 1                  | 3                              | 0                   | 0                        | 0                            | 2.99                | 7.09                | 2.06                |
| (V01) (650GB) Hyannis Primary Care Center                                                                                                                                        | 1,364                   | 1,299                              | 95.23%                                     | 65                             | 4.77%                                  | 0                      | 3           | 1,188                     | 1               | 111                         | 0                  | 18                          | 0                  | 40                          | 2                  | 6                              | 0                   | 1                        | 0                            | 3.54                | 2.12                | 11.18               |
| (V01) (650GD) Middletown                                                                                                                                                         | 892                     | 871                                | 97.65%                                     | 21                             | 2.35%                                  | 0                      | 0           | 844                       | 0               | 27                          | 0                  | 14                          | 0                  | 6                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.51                | 0.20                | 3.21                |
| (V01) (689) VA Connecticut HCS, CT                                                                                                                                               | 50,359                  | 48,320                             | 95.95%                                     | 2,039                          | 4.05%                                  | 12                     | 5           | 46,151                    | 5               | 2,169                       | 0                  | 1,322                       | 0                  | 389                         | 0                  | 175                            | 0                   | 153                      | 0                            | 2.39                | 6.12                | 3.97                |
| (V01) (689) West Haven                                                                                                                                                           | 28,084                  | 27,034                             | 96.26%                                     | 1,050                          | 3.74%                                  | 0                      | 3           | 25,823                    | 3               | 1,211                       | 0                  | 677                         | 0                  | 220                         | 0                  | 123                            | 0                   | 30                       | 0                            | 2.68                | 5.28                | 4.04                |
| (V01) (689A4) Newington Campus                                                                                                                                                   | 19,349                  | 18,398                             | 95.09%                                     | 951                            | 4.91%                                  | 0                      | 1           | 17,519                    | 1               | 879                         | 0                  | 628                         | 0                  | 158                         | 0                  | 43                             | 0                   | 122                      | 0                            | 2.44                | 7.36                | 4.47                |
| (V01) (689GA) Waterbury VA Primary Care Center                                                                                                                                   | 464                     | 461                                | 99.35%                                     | 3                              | 0.65%                                  | 0                      | 1           | 452                       | 1               | 9                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.31                | 20.50               | 1.10                |
| (V01) (689GB) Stamford VA Primary Care Center                                                                                                                                    | 276                     | 276                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 273                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.77                |                     | 0.28                |
| (V01) (689GC) Willimantic CBOC                                                                                                                                                   | 366                     | 366                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 362                       | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.26                | 0.00                | 0.89                |
| (V01) (689GD) Winsted VA Primary Care                                                                                                                                            | 288                     | 275                                | 95.49%                                     | 13                             | 4.51%                                  | 0                      | 0           | 271                       | 0               | 4                           | 0                  | 0                           | 0                  | 3                           | 0                  | 9                              | 0                   | 1                        | 0                            | 0.73                | 1.44                | 10.41               |
| (V01) (689GE) Danbury                                                                                                                                                            | 311                     | 310                                | 99.68%                                     | 1                              | 0.32%                                  | 0                      | 0           | 305                       | 0               | 5                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.32                |                     | 4.38                |
| (V01) (689HC) New London VA Primary Care Center                                                                                                                                  | 1,221                   | 1,200                              | 98.28%                                     | 21                             | 1.72%                                  | 0                      | 0           | 1,146                     | 0               | 54                          | 0                  | 13                          | 0                  | 8                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.69                | 6.00                | 2.43                |
| (V02) (528) Albany, NY                                                                                                                                                           | 33,766                  | 33,135                             | 98.13%                                     | 631                            | 1.87%                                  | 33                     | 0           | 32,299                    | 0               | 836                         | 0                  | 345                         | 0                  | 115                         | 0                  | 118                            | 0                   | 53                       | 0                            | 1.28                | 2.12                | 4.57                |
| (V02) (528A8) Albany                                                                                                                                                             | 29,924                  | 29,321                             | 97.98%                                     | 603                            | 2.02%                                  | 0                      | 0           | 28,569                    | 0               | 752                         | 0                  | 319                         | 0                  | 114                         | 0                  | 118                            | 0                   | 52                       | 0                            | 0.99                | 2.13                | 5.17                |
| (V02) (528G1) Malone                                                                                                                                                             | 103                     | 103                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 102                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.04                |                     |                     |
| (V02) (528G2) Westport                                                                                                                                                           | 95                      | 95                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 94                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.91                | 0.28                | 0.00                |
| (V02) (528G3) Bainbridge                                                                                                                                                         | 399                     | 396                                | 99.25%                                     | 3                              | 0.75%                                  | 0                      | 0           | 391                       | 0               | 5                           | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.86                | 0.17                | 3.76                |
| (V02) (528G6) Fonda                                                                                                                                                              | 227                     | 226                                | 99.56%                                     | 1                              | 0.44%                                  | 0                      | 0           | 218                       | 0               | 8                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.35                | 1.76                | 2.29                |
| (V02) (528G7) Catskill                                                                                                                                                           | 406                     | 398                                | 98.03%                                     | 8                              | 1.97%                                  | 0                      | 0           | 383                       | 0               | 15                          | 0                  | 8                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.23                | 0.70                | 4.66                |
| (V02) (528GT) Glens Falls                                                                                                                                                        | 440                     | 439                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 436                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.11                | 1.29                | 0.32                |
| (V02) (528GV) Plattsburgh                                                                                                                                                        | 889                     | 886                                | 99.66%                                     | 3                              | 0.34%                                  | 0                      | 0           | 851                       | 0               | 35                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.67                | 2.76                | 0.00                |
| (V02) (528GW) Schenectady                                                                                                                                                        | 250                     | 249                                | 99.6%                                      | 1                              | 0.4%                                   | 0                      | 0           | 246                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.36                |                     | 1.61                |
| (V02) (528GX) Troy                                                                                                                                                               | 268                     | 267                                | 99.63%                                     | 1                              | 0.37%                                  | 0                      | 0           | 265                       | 0               | 2                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.67                |                     | 0.93                |
| (V02) (528GY) Clifton Park                                                                                                                                                       | 456                     | 447                                | 98.03%                                     | 9                              | 1.97%                                  | 0                      | 0           | 439                       | 0               | 8                           | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.09                | 0.00                | 0.28                |
| (V02) (528GZ) Kingston                                                                                                                                                           | 309                     | 308                                | 99.68%                                     | 1                              | 0.32%                                  | 0                      | 0           | 305                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.64                | 0.00                | 0.63                |
| (V02) (528) Bath, NY                                                                                                                                                             | 14,745                  | 14,056                             | 95.33%                                     | 689                            | 4.67%                                  | 0                      | 14          | 13,646                    | 12              | 410                         | 1                  | 281                         | 1                  | 338                         | 0                  | 59                             | 0                   | 11                       | 0                            | 4.46                | 10.02               | 0.13                |
| (V02) (528A6) Bath                                                                                                                                                               | 13,054                  | 12,461                             | 95.46%                                     | 593                            | 4.54%                                  | 0                      | 14          | 12,152                    | 12              | 309                         | 1                  | 232                         | 1                  | 309                         | 0                  | 43                             | 0                   | 9                        | 0                            | 4.78                | 9.67                | 0.13                |
| (V02) (528G4) Elmira                                                                                                                                                             | 1,244                   | 1,194                              | 95.98%                                     | 50                             | 4.02%                                  | 0                      | 0           | 1,131                     | 0               | 63                          | 0                  | 24                          | 0                  | 14                          | 0                  | 11                             | 0                   | 1                        | 0                            | 3.73                | 10.15               | 0.23                |
| (V02) (528G8) Wellsville                                                                                                                                                         | 447                     | 401                                | 89.71%                                     | 46                             | 10.29%                                 | 0                      | 0           | 363                       | 0               | 38                          | 0                  | 25                          | 0                  | 15                          | 0                  | 5                              | 0                   | 1                        | 0                            | 4.77                | 22.02               | 0.00                |
| (V02) (528) Western New York, NY                                                                                                                                                 | 45,564                  | 43,769                             | 96.06%                                     | 1,795                          | 3.94%                                  | 25                     | 11          | 41,919                    | 3               | 1,850                       | 2                  | 1,429                       | 3                  | 254                         | 3                  | 68                             | 0                   | 44                       | 0                            | 3.80                | 3.57                | 5.50                |
| (V02) (528) Upstate New York HCS, Buffalo NY                                                                                                                                     | 36,336                  | 34,692                             | 95.48%                                     | 1,644                          | 4.52%                                  | 0                      | 6           | 33,133                    | 1               | 1,559                       | 0                  | 1,294                       | 2                  | 242                         | 3                  | 66                             | 0                   | 42                       | 0                            | 6.43                | 3.64                | 6.57                |
| (V02) (5289AA) VANURS Buffalo                                                                                                                                                    | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 8                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.50                |
| (V02) (528A4) Upstate New York HCS-Batavia                                                                                                                                       | 3,358                   | 3,266                              | 97.26%                                     | 92                             | 2.74%                                  | 0                      | 1           | 3,081                     | 1               | 185                         | 0                  | 85                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.28                | 1.80                | 4.12                |
| (V02) (528GB) Jamestown                                                                                                                                                          | 1,321                   | 1,306                              | 98.86%                                     | 15                             | 1.14%                                  | 0                      | 0           | 1,293                     | 0               | 13                          | 0                  | 13                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.57                | 0.14                | 2.13                |
| (V02) (528GC) Dunkirk                                                                                                                                                            | 1,149                   | 1,128                              | 98.17%                                     | 21                             | 1.83%                                  | 0                      | 1           | 1,103                     | 0               | 25                          | 0                  | 18                          | 1                  | 0                           | 0                  | 1                              | 0                   | 2                        | 0                            | 2.53                | 21.56               | 6.69                |
| (V02) (528GD) Niagara Falls                                                                                                                                                      | 531                     | 526                                | 99.06%                                     | 5                              | 0.94%                                  | 0                      | 0           | 523                       | 0               | 3                           | 0                  | 4                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.78                | 5.42                | 2.12                |
| (V02) (528GK) Lockport                                                                                                                                                           | 1,102                   | 1,095                              | 99.36%                                     | 7                              | 0.64%                                  | 0                      | 1           | 1,073                     | 0               | 22                          | 1                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.82                | 2.80                | 6.92                |
| (V02) (528GQ) Lackawanna                                                                                                                                                         | 973                     | 968                                | 99.49%                                     | 5                              | 0.51%                                  | 0                      | 2           | 955                       | 1               | 13                          | 1                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.34                | 0.00                | 1.66                |
| (V02) (528GR) Olean                                                                                                                                                              | 786                     | 780                                | 99.24%                                     | 6                              | 0.76%                                  | 0                      | 0           | 750                       | 0               | 30                          | 0                  | 4                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.98                | 7.32                | 2.61                |
| (V02) (528) Canandaigua, NY                                                                                                                                                      | 17,111                  | 16,609                             | 97.07%                                     | 502                            | 2.93%                                  | 12                     | 52          | 15,633                    | 41              | 976                         | 11                 | 415                         | 0                  | 58                          | 0                  | 21                             | 0                   | 8                        | 0                            | 3.73                | 5.20                | 2.20                |
| (V02) (528A5) Canandaigua                                                                                                                                                        | 5,519                   | 5,283                              | 95.72%                                     | 236                            | 4.28%                                  | 0                      | 13          | 4,994                     | 5               | 289                         | 8                  | 199                         | 0                  | 34                          | 0                  | 2                              | 0                   | 1                        | 0                            | 4.05                | 6.21                | 0.94                |
| (V02) (528GE) Rochester                                                                                                                                                          | 11,592                  | 11,326                             | 97.71%                                     | 266                            | 2.29%                                  | 0                      | 39          | 10,639                    | 36              | 687                         | 3                  | 216                         | 0                  | 24                          | 0                  | 19                             | 0                   | 7                        | 0                            | 3.67                | 4.55                | 3.13                |
| (V02) (528) Syracuse, NY                                                                                                                                                         | 50,885                  | 46,952                             | 92.27%                                     | 3,933                          | 7.73%                                  | 3                      | 5           | 44,712                    | 4               | 2,240                       | 0                  | 1,919                       | 1                  | 887                         | 0                  | 502                            | 0                   | 625                      | 0                            | 2.58                | 14.15               | 2.95                |
| (V02) (528A7) Syracuse                                                                                                                                                           | 30,053                  | 26,739                             | 88.97%                                     | 3,314                          | 11.03%                                 | 0                      | 4           | 25,021                    | 3               | 1,718                       | 0                  | 1,481                       | 1                  | 774                         | 0                  | 475                            | 0                   | 584                      | 0                            | 2.72                | 15.25               | 4.57                |
| (V02) (528G5) Auburn                                                                                                                                                             | 2,030                   | 2,014                              | 99.21%                                     | 16                             | 0.79%                                  | 0                      | 0           | 2,006                     | 0               | 8                           | 0                  | 4                           | 0                  | 2                           | 0                  | 1                              | 0                   | 9                        | 0                            | 2.19                | 3.65                | 1.12                |
| (V02) (528G9) Cortland                                                                                                                                                           | 2,168                   | 2,152                              | 99.26%                                     | 16                             | 0.74%                                  | 0                      | 0           | 2,141                     | 0               | 11                          | 0                  | 3                           | 0                  | 2                           | 0                  | 2                              | 0                   | 9                        | 0                            | 1.43                | 1.68                | 0.79                |
| (V02) (528GL) Massena                                                                                                                                                            | 2,407                   | 2,372                              | 98.55%                                     | 35                             | 1.45%                                  | 0                      | 0           | 2,348                     | 0               | 24                          | 0                  | 19                          | 0                  | 13                          | 0                  | 1                              | 0                   | 2                        | 0                            | 1.01                | 16.67               | 0.76                |
| (V02) (528GM) Rome                                                                                                                                                               | 4,873                   | 4,833                              | 99.18%                                     | 40                             | 0.82%                                  | 0                      | 1           | 4,741                     | 1               | 92                          | 0                  | 29                          | 0                  | 4                           | 0                  | 2                              | 0                   | 5                        | 0                            | 1.72                | 3.37                | 3.24                |
| (V02) (528GN) Binghamton                                                                                                                                                         | 2,514                   | 2,304                              | 91.65%                                     | 210                            | 8.35%                                  | 0                      | 0           | 2,167                     | 0               | 137                         | 0                  | 122                         | 0                  | 78                          | 0                  | 10                             | 0                   | 0                        | 0                            | 2.20                | 18.77               | 1.32                |
| (V02) (528GO) Carthage                                                                                                                                                           | 4,408                   | 4,154                              | 94.24%                                     | 254                            | 5.76%                                  | 0                      | 0           | 3,941                     | 0               | 213                         | 0                  | 236                         | 0                  | 11                          | 0                  | 6                              | 0                   | 1                        | 0                            | 6.05                | 12.68               | 2.38                |
| (V02) (528GP) Oswego                                                                                                                                                             | 2,411                   | 2,363                              | 98.01%                                     | 48                             | 1.99%                                  | 0                      | 0           | 2,326                     | 0               | 37                          | 0                  | 25                          | 0                  | 3                           | 0                  | 5                              | 0                   | 15                       | 0                            | 3.38                | 3.52                | 1.81                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V02) (528MA) Watertown DES                                                                                                                                                      | 21                      | 21                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 21                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V03) (526) Bronx, NY                                                                                                                                                            | 21,475                  | 21,181                             | 98.63%                                     | 294                            | 1.37%                                  | 4                      | 0           | 20,422                    | 0               | 759                         | 0                  | 256                         | 0                  | 25                          | 0                  | 13                             | 0                   | 0                        | 0                            | 1.66                | 2.98                | 1.64                |
| (V03) (526) Bronx                                                                                                                                                                | 20,562                  | 20,279                             | 98.62%                                     | 283                            | 1.38%                                  | 0                      | 0           | 19,536                    | 0               | 743                         | 0                  | 252                         | 0                  | 24                          | 0                  | 7                              | 0                   | 0                        | 0                            | 2.02                | 2.93                | 1.65                |
| (V03) (526GA) White Plains                                                                                                                                                       | 303                     | 302                                | 99.67%                                     | 1                              | 0.33%                                  | 0                      | 0           | 298                       | 0               | 4                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.52                | 0.00                | 0.88                |
| (V03) (526GB) Yonkers                                                                                                                                                            | 496                     | 494                                | 99.6%                                      | 2                              | 0.4%                                   | 0                      | 0           | 482                       | 0               | 12                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.30                | 8.00                | 2.18                |
| (V03) (526GD) Queens                                                                                                                                                             | 114                     | 106                                | 92.98%                                     | 8                              | 7.02%                                  | 0                      | 0           | 106                       | 0               | 0                           | 0                  | 1                           | 0                  | 1                           | 0                  | 6                              | 0                   | 0                        | 0                            | 0.09                | 33.05               | 17.50               |
| (V03) (561) New Jersey HCS, NJ                                                                                                                                                   | 43,858                  | 40,630                             | 92.64%                                     | 3,228                          | 7.36%                                  | 17                     | 31          | 38,167                    | 2               | 2,463                       | 2                  | 2,581                       | 26                 | 518                         | 1                  | 95                             | 0                   | 34                       | 0                            | 2.33                | 8.37                | 2.65                |
| (V03) (561) New Jersey HCS-East Orange Campus                                                                                                                                    | 19,111                  | 16,971                             | 88.8%                                      | 2,140                          | 11.2%                                  | 0                      | 3           | 15,373                    | 2               | 1,598                       | 0                  | 1,821                       | 1                  | 252                         | 0                  | 51                             | 0                   | 16                       | 0                            | 1.70                | 9.93                | 3.83                |
| (V03) (561A4) New Jersey HCS, NJ - Lyons Campus                                                                                                                                  | 8,032                   | 7,431                              | 92.52%                                     | 601                            | 7.48%                                  | 0                      | 0           | 6,797                     | 0               | 634                         | 0                  | 497                         | 0                  | 90                          | 0                  | 7                              | 0                   | 7                        | 0                            | 6.83                | 7.94                | 4.31                |
| (V03) (561BU) Lyons DCHV                                                                                                                                                         | 426                     | 426                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 426                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V03) (561BZ) Brick                                                                                                                                                              | 9,288                   | 8,866                              | 95.46%                                     | 422                            | 4.54%                                  | 0                      | 27          | 8,694                     | 0               | 172                         | 2                  | 223                         | 24                 | 159                         | 1                  | 36                             | 0                   | 4                        | 0                            | 2.20                | 6.20                | 2.46                |
| (V03) (561GA) Hamilton                                                                                                                                                           | 310                     | 310                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 307                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.05                | 0.86                | 0.82                |
| (V03) (561GB) Elizabeth                                                                                                                                                          | 319                     | 318                                | 99.69%                                     | 1                              | 0.31%                                  | 0                      | 0           | 317                       | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.50                | 2.56                | 0.77                |
| (V03) (561GD) Hackensack/Bergen County                                                                                                                                           | 3,147                   | 3,122                              | 99.21%                                     | 25                             | 0.79%                                  | 0                      | 1           | 3,105                     | 0               | 17                          | 0                  | 16                          | 1                  | 3                           | 0                  | 1                              | 0                   | 5                        | 0                            | 2.06                | 1.24                | 0.23                |
| (V03) (561GE) Jersey City                                                                                                                                                        | 497                     | 494                                | 99.4%                                      | 3                              | 0.6%                                   | 0                      | 0           | 489                       | 0               | 5                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.91                | 4.05                | 0.90                |
| (V03) (561GF) Piscataway                                                                                                                                                         | 539                     | 530                                | 98.33%                                     | 9                              | 1.67%                                  | 0                      | 0           | 517                       | 0               | 13                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.97                | 6.20                | 2.22                |
| (V03) (561GH) Morristown                                                                                                                                                         | 751                     | 751                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 750                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.10                | 0.09                | 1.02                |
| (V03) (561GI) Tinton Falls                                                                                                                                                       | 1,060                   | 1,035                              | 97.64%                                     | 25                             | 2.36%                                  | 0                      | 0           | 1,021                     | 0               | 14                          | 0                  | 12                          | 0                  | 13                          | 0                  | 0                              | 0                   | 0                        | 0                            | 0.07                | 3.76                | 0.92                |
| (V03) (561GJ) Paterson                                                                                                                                                           | 378                     | 376                                | 99.47%                                     | 2                              | 0.53%                                  | 0                      | 0           | 371                       | 0               | 5                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.40                | 0.29                | 1.02                |
| (V03) (620) VA Hudson Valley HCS, NY                                                                                                                                             | 22,070                  | 21,542                             | 97.61%                                     | 528                            | 2.39%                                  | 2                      | 50          | 20,685                    | 15              | 857                         | 3                  | 459                         | 21                 | 52                          | 8                  | 9                              | 2                   | 8                        | 1                            | 3.71                | 3.71                | 2.32                |
| (V03) (620) VA Hudson Valley HCS-Montrose Campus                                                                                                                                 | 5,271                   | 5,206                              | 98.77%                                     | 65                             | 1.23%                                  | 0                      | 5           | 5,029                     | 0               | 177                         | 0                  | 43                          | 4                  | 17                          | 0                  | 1                              | 0                   | 4                        | 1                            | 5.86                | 3.25                | 2.37                |
| (V03) (620A4) VA Hudson Valley HCS-Castle Point Div                                                                                                                              | 10,742                  | 10,419                             | 96.99%                                     | 323                            | 3.01%                                  | 0                      | 45          | 9,991                     | 15              | 428                         | 3                  | 291                         | 17                 | 25                          | 8                  | 6                              | 2                   | 1                        | 0                            | 3.10                | 3.91                | 1.67                |
| (V03) (620BU) VADOM Montrose                                                                                                                                                     | 49                      | 47                                 | 95.92%                                     | 2                              | 4.08%                                  | 0                      | 0           | 46                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            |                     |                     |                     |
| (V03) (620GA) New City (Rockland County)                                                                                                                                         | 1,779                   | 1,764                              | 99.16%                                     | 15                             | 0.84%                                  | 0                      | 0           | 1,705                     | 0               | 59                          | 0                  | 12                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.24                | 3.30                | 2.09                |
| (V03) (620GB) Carmel (Putnam County)                                                                                                                                             | 570                     | 555                                | 97.37%                                     | 15                             | 2.63%                                  | 0                      | 0           | 542                       | 0               | 13                          | 0                  | 13                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.23                | 4.23                | 0.94                |
| (V03) (620GD) Goshen                                                                                                                                                             | 1,317                   | 1,253                              | 95.14%                                     | 64                             | 4.86%                                  | 0                      | 0           | 1,161                     | 0               | 92                          | 0                  | 64                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.93                | 7.32                | 5.02                |
| (V03) (620GE) Port Jervis                                                                                                                                                        | 1,143                   | 1,131                              | 98.95%                                     | 12                             | 1.05%                                  | 0                      | 0           | 1,102                     | 0               | 29                          | 0                  | 12                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.86                | 0.77                | 0.37                |
| (V03) (620GF) Harris (Monticello)                                                                                                                                                | 485                     | 469                                | 96.7%                                      | 16                             | 3.3%                                   | 0                      | 0           | 453                       | 0               | 16                          | 0                  | 12                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.90                | 3.48                | 7.31                |
| (V03) (620GG) Poughkeepsie                                                                                                                                                       | 522                     | 509                                | 97.51%                                     | 13                             | 2.49%                                  | 0                      | 0           | 477                       | 0               | 32                          | 0                  | 9                           | 0                  | 2                           | 0                  | 1                              | 0                   | 1                        | 0                            | 7.78                | 3.68                | 1.64                |
| (V03) (620GH) Eastern Dutchess                                                                                                                                                   | 188                     | 185                                | 98.4%                                      | 3                              | 1.6%                                   | 0                      | 0           | 175                       | 0               | 10                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.94                | 2.16                | 0.00                |
| (V03) (620MA) IDES West Point                                                                                                                                                    | 4                       | 4                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 4                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                | 0.00                |
| (V03) (630) New York Harbor HCS, NY                                                                                                                                              | 48,497                  | 47,879                             | 98.73%                                     | 618                            | 1.27%                                  | 5                      | 24          | 46,730                    | 3               | 1,149                       | 10                 | 533                         | 11                 | 59                          | 0                  | 20                             | 0                   | 6                        | 0                            | 1.87                | 2.21                | 1.11                |
| (V03) (630) New York Harbor HCS-New York Campus                                                                                                                                  | 19,677                  | 19,321                             | 98.19%                                     | 356                            | 1.81%                                  | 0                      | 9           | 18,700                    | 2               | 621                         | 3                  | 319                         | 4                  | 24                          | 0                  | 10                             | 0                   | 3                        | 0                            | 1.19                | 2.71                | 2.31                |
| (V03) (630A4) New York Harbor HCS-Brooklyn Campus                                                                                                                                | 26,374                  | 26,142                             | 99.12%                                     | 232                            | 0.88%                                  | 0                      | 9           | 25,675                    | 0               | 467                         | 6                  | 191                         | 3                  | 28                          | 0                  | 10                             | 0                   | 3                        | 0                            | 2.79                | 1.74                | 0.22                |
| (V03) (630A5) New York Harbor HCS-St. Albans Campus                                                                                                                              | 1,400                   | 1,386                              | 99%                                        | 14                             | 1%                                     | 0                      | 6           | 1,346                     | 1               | 40                          | 1                  | 14                          | 4                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.48                | 1.68                | 1.03                |
| (V03) (630GA) Harlem CBOC                                                                                                                                                        | 137                     | 132                                | 96.35%                                     | 5                              | 3.65%                                  | 0                      | 0           | 131                       | 0               | 1                           | 0                  | 1                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.28                |                     |                     |
| (V03) (630GB) Staten Island CBOC                                                                                                                                                 | 673                     | 662                                | 98.37%                                     | 11                             | 1.63%                                  | 0                      | 0           | 645                       | 0               | 17                          | 0                  | 8                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.24                | 4.31                | 1.09                |
| (V03) (630GC) Chapel St CBOC                                                                                                                                                     | 236                     | 236                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 233                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.02                | 0.00                | 0.41                |
| (V03) (632) Northport, NY                                                                                                                                                        | 34,784                  | 34,054                             | 97.9%                                      | 730                            | 2.1%                                   | 0                      | 331         | 32,485                    | 55              | 1,569                       | 17                 | 568                         | 17                 | 107                         | 18                 | 23                             | 224                 | 32                       | 0                            | 4.34                | 5.32                | 1.30                |
| (V03) (632) Northport                                                                                                                                                            | 30,037                  | 29,394                             | 97.86%                                     | 643                            | 2.14%                                  | 0                      | 328         | 28,002                    | 53              | 1,392                       | 17                 | 483                         | 17                 | 106                         | 17                 | 22                             | 224                 | 32                       | 0                            | 3.93                | 5.31                | 1.35                |
| (V03) (632BU) Northport VADOM                                                                                                                                                    | 584                     | 584                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 584                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V03) (632GA) East Meadow                                                                                                                                                        | 1,233                   | 1,221                              | 99.03%                                     | 12                             | 0.97%                                  | 0                      | 1           | 1,184                     | 1               | 37                          | 0                  | 12                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.83                | 10.01               | 1.96                |
| (V03) (632HA) Valley Stream                                                                                                                                                      | 423                     | 423                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 419                       | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.48                | 0.00                | 1.36                |
| (V03) (632HB) Riverhead                                                                                                                                                          | 736                     | 728                                | 98.91%                                     | 8                              | 1.09%                                  | 0                      | 1           | 675                       | 0               | 53                          | 0                  | 7                           | 0                  | 1                           | 1                  | 0                              | 0                   | 0                        | 0                            | 5.20                | 6.13                | 1.26                |
| (V03) (632HC) Bay Shore                                                                                                                                                          | 502                     | 500                                | 99.6%                                      | 2                              | 0.4%                                   | 0                      | 1           | 498                       | 1               | 2                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.28                |                     | 0.68                |
| (V03) (632HD) Patchogue                                                                                                                                                          | 1,269                   | 1,204                              | 94.88%                                     | 65                             | 5.12%                                  | 0                      | 0           | 1,123                     | 0               | 81                          | 0                  | 65                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 7.86                | 3.13                | 0.90                |
| (V04) (460) Wilmington, DE                                                                                                                                                       | 24,800                  | 22,782                             | 91.86%                                     | 2,018                          | 8.14%                                  | 1                      | 5           | 21,319                    | 2               | 1,463                       | 1                  | 1,236                       | 1                  | 437                         | 0                  | 154                            | 1                   | 191                      | 0                            | 14.19               | 7.93                | 3.04                |
| (V04) (460) Wilmington                                                                                                                                                           | 17,283                  | 15,802                             | 91.43%                                     | 1,481                          | 8.57%                                  | 0                      | 1           | 14,584                    | 0               | 1,218                       | 0                  | 1,091                       | 1                  | 289                         | 0                  | 95                             | 0                   | 6                        | 0                            | 13.09               | 8.05                | 3.66                |
| (V04) (460GA) Sussex County                                                                                                                                                      | 2,390                   | 2,002                              | 83.77%                                     | 388                            | 16.23%                                 | 0                      | 1           | 1,938                     | 0               | 64                          | 0                  | 71                          | 0                  | 91                          | 0                  | 45                             | 1                   | 181                      | 0                            | 30.54               | 8.82                | 3.04                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V04) (460GC) Kent County                                                                                                                                                        | 1,699                   | 1,681                              | 98.94%                                     | 18                             | 1.06%                                  | 0                      | 3           | 1,630                     | 2               | 51                          | 1                  | 12                          | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.90                | 1.65                | 2.18                |
| (V04) (460GD) Cape May USCG                                                                                                                                                      | 476                     | 470                                | 98.74%                                     | 6                              | 1.26%                                  | 0                      | 0           | 460                       | 0               | 10                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            | 1.33                | 0.60                | 4.54                |
| (V04) (460HE) Atlantic County                                                                                                                                                    | 1,285                   | 1,265                              | 98.44%                                     | 20                             | 1.56%                                  | 0                      | 0           | 1,221                     | 0               | 44                          | 0                  | 15                          | 0                  | 2                           | 0                  | 1                              | 0                   | 2                        | 0                            | 3.15                | 2.30                | 1.84                |
| (V04) (460HG) Cumberland County                                                                                                                                                  | 1,612                   | 1,510                              | 93.67%                                     | 102                            | 6.33%                                  | 0                      | 0           | 1,453                     | 0               | 57                          | 0                  | 40                          | 0                  | 49                          | 0                  | 13                             | 0                   | 0                        | 0                            | 5.57                | 13.00               | 1.32                |
| (V04) (460HK) MOC Wilmington                                                                                                                                                     | 31                      | 30                                 | 96.77%                                     | 1                              | 3.23%                                  | 0                      | 0           | 29                        | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.71                |                     |                     |
| (V04) (460MA) IDES Dover AFB                                                                                                                                                     | 24                      | 22                                 | 91.67%                                     | 2                              | 8.33%                                  | 0                      | 0           | 4                         | 0               | 18                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 22.19               | 19.33               |
| (V04) (503) Altoona, PA                                                                                                                                                          | 30,074                  | 29,304                             | 97.44%                                     | 770                            | 2.56%                                  | 0                      | 76          | 28,652                    | 51              | 652                         | 25                 | 349                         | 0                  | 370                         | 0                  | 26                             | 0                   | 25                       | 0                            | 3.01                | 8.33                | 2.32                |
| (V04) (503) James E. Van Zandt VA(Altoona)                                                                                                                                       | 18,942                  | 18,678                             | 98.61%                                     | 264                            | 1.39%                                  | 0                      | 12          | 18,255                    | 9               | 423                         | 3                  | 195                         | 0                  | 42                          | 0                  | 10                             | 0                   | 17                       | 0                            | 2.78                | 4.91                | 2.64                |
| (V04) (503GA) Johnstown                                                                                                                                                          | 5,580                   | 5,371                              | 96.25%                                     | 209                            | 3.75%                                  | 0                      | 47          | 5,263                     | 29              | 108                         | 18                 | 53                          | 0                  | 145                         | 0                  | 7                              | 0                   | 4                        | 0                            | 4.04                | 21.87               | 1.96                |
| (V04) (503GB) DuBois (Clearfield)                                                                                                                                                | 4,368                   | 4,189                              | 95.9%                                      | 179                            | 4.1%                                   | 0                      | 5           | 4,104                     | 4               | 85                          | 1                  | 76                          | 0                  | 92                          | 0                  | 7                              | 0                   | 4                        | 0                            | 2.36                | 19.86               | 0.71                |
| (V04) (503GC) State College (Centre County)                                                                                                                                      | 1,184                   | 1,066                              | 90.03%                                     | 118                            | 9.97%                                  | 0                      | 12          | 1,030                     | 9               | 36                          | 3                  | 25                          | 0                  | 91                          | 0                  | 2                              | 0                   | 0                        | 0                            | 3.52                | 20.55               | 1.70                |
| (V04) (529) Butler, PA                                                                                                                                                           | 24,094                  | 24,063                             | 99.87%                                     | 31                             | 0.13%                                  | 1                      | 0           | 23,973                    | 0               | 90                          | 0                  | 14                          | 0                  | 3                           | 0                  | 6                              | 0                   | 8                        | 0                            | 0.43                | 0.78                | 0.67                |
| (V04) (529) Butler                                                                                                                                                               | 14,198                  | 14,178                             | 99.86%                                     | 20                             | 0.14%                                  | 0                      | 0           | 14,109                    | 0               | 69                          | 0                  | 10                          | 0                  | 2                           | 0                  | 3                              | 0                   | 5                        | 0                            | 0.56                | 0.75                | 0.56                |
| (V04) (529GA) Mercer County                                                                                                                                                      | 3,144                   | 3,139                              | 99.84%                                     | 5                              | 0.16%                                  | 0                      | 0           | 3,132                     | 0               | 7                           | 0                  | 4                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.26                | 1.08                | 0.84                |
| (V04) (529GB) Lawrence County                                                                                                                                                    | 2,042                   | 2,040                              | 99.9%                                      | 2                              | 0.1%                                   | 0                      | 0           | 2,038                     | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 0.22                | 0.99                | 1.75                |
| (V04) (529GC) Armstrong County (Kittanning)                                                                                                                                      | 1,559                   | 1,556                              | 99.81%                                     | 3                              | 0.19%                                  | 0                      | 0           | 1,551                     | 0               | 5                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 3                        | 0                            | 0.65                | 0.00                | 3.16                |
| (V04) (529GD) Clarion County                                                                                                                                                     | 1,124                   | 1,124                              | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1,117                     | 0               | 7                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.15                | 0.00                | 0.00                |
| (V04) (529GF) Cranberry Township                                                                                                                                                 | 2,027                   | 2,026                              | 99.95%                                     | 1                              | 0.05%                                  | 0                      | 0           | 2,026                     | 0               | 0                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.30                | 0.00                | 0.00                |
| (V04) (540) Clarksburg, WV                                                                                                                                                       | 25,605                  | 22,359                             | 87.32%                                     | 3,246                          | 12.68%                                 | 0                      | 2           | 20,776                    | 1               | 1,583                       | 0                  | 1,716                       | 0                  | 992                         | 1                  | 426                            | 0                   | 112                      | 0                            | 13.14               | 12.11               | 5.18                |
| (V04) (540) Clarksburg                                                                                                                                                           | 21,389                  | 18,379                             | 85.93%                                     | 3,010                          | 14.07%                                 | 0                      | 2           | 17,107                    | 1               | 1,272                       | 0                  | 1,526                       | 0                  | 958                         | 1                  | 415                            | 0                   | 111                      | 0                            | 16.24               | 12.10               | 5.67                |
| (V04) (540GA) Tucker County                                                                                                                                                      | 336                     | 253                                | 75.3%                                      | 83                             | 24.7%                                  | 0                      | 0           | 193                       | 0               | 60                          | 0                  | 73                          | 0                  | 6                           | 0                  | 3                              | 0                   | 1                        | 0                            | 18.16               |                     | 4.20                |
| (V04) (540GB) Wood County Veterans Center                                                                                                                                        | 1,853                   | 1,776                              | 95.84%                                     | 77                             | 4.16%                                  | 0                      | 0           | 1,680                     | 0               | 96                          | 0                  | 66                          | 0                  | 11                          | 0                  | 0                              | 0                   | 0                        | 0                            | 4.08                | 18.85               | 4.27                |
| (V04) (540GC) Braxton                                                                                                                                                            | 525                     | 518                                | 98.67%                                     | 7                              | 1.33%                                  | 0                      | 0           | 482                       | 0               | 36                          | 0                  | 7                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.91                |                     | 4.22                |
| (V04) (540GD) Monongalia                                                                                                                                                         | 1,181                   | 1,128                              | 95.51%                                     | 53                             | 4.49%                                  | 0                      | 0           | 1,054                     | 0               | 74                          | 0                  | 28                          | 0                  | 17                          | 0                  | 8                              | 0                   | 0                        | 0                            | 6.47                | 0.00                | 4.80                |
| (V04) (540HK) RMU                                                                                                                                                                | 321                     | 305                                | 95.02%                                     | 16                             | 4.98%                                  | 0                      | 0           | 260                       | 0               | 45                          | 0                  | 16                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.39                |                     |                     |
| (V04) (542) Coatesville, PA                                                                                                                                                      | 8,849                   | 8,770                              | 99.11%                                     | 79                             | 0.89%                                  | 3                      | 4           | 8,513                     | 4               | 257                         | 0                  | 67                          | 0                  | 5                           | 0                  | 3                              | 0                   | 4                        | 0                            | 3.29                | 2.71                | 1.09                |
| (V04) (542) Coatesville                                                                                                                                                          | 6,898                   | 6,849                              | 99.29%                                     | 49                             | 0.71%                                  | 0                      | 3           | 6,643                     | 3               | 206                         | 0                  | 39                          | 0                  | 5                           | 0                  | 2                              | 0                   | 3                        | 0                            | 3.01                | 2.72                | 0.78                |
| (V04) (542GA) Springfield                                                                                                                                                        | 1,107                   | 1,095                              | 98.92%                                     | 12                             | 1.08%                                  | 0                      | 0           | 1,078                     | 0               | 17                          | 0                  | 11                          | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.51                | 0.00                | 1.53                |
| (V04) (542GE) Spring City                                                                                                                                                        | 844                     | 826                                | 97.87%                                     | 18                             | 2.13%                                  | 0                      | 1           | 792                       | 1               | 34                          | 0                  | 17                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 5.27                | 0.00                | 2.55                |
| (V04) (562) Erie, PA                                                                                                                                                             | 13,026                  | 12,465                             | 95.69%                                     | 561                            | 4.31%                                  | 6                      | 0           | 11,781                    | 0               | 684                         | 0                  | 495                         | 0                  | 56                          | 0                  | 3                              | 0                   | 7                        | 0                            | 7.95                | 5.07                | 0.32                |
| (V04) (562) Erie                                                                                                                                                                 | 9,754                   | 9,259                              | 94.93%                                     | 495                            | 5.07%                                  | 0                      | 0           | 8,652                     | 0               | 607                         | 0                  | 442                         | 0                  | 45                          | 0                  | 2                              | 0                   | 6                        | 0                            | 11.37               | 5.10                | 0.28                |
| (V04) (562GA) Crawford County Primary Care Clinic                                                                                                                                | 913                     | 873                                | 95.62%                                     | 40                             | 4.38%                                  | 0                      | 0           | 832                       | 0               | 41                          | 0                  | 38                          | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 5.90                | 7.23                | 0.87                |
| (V04) (562GB) Ashtabula County Primary Care Clinic                                                                                                                               | 755                     | 752                                | 99.6%                                      | 3                              | 0.4%                                   | 0                      | 0           | 747                       | 0               | 5                           | 0                  | 2                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.39                | 0.00                | 0.24                |
| (V04) (562GC) McKean County Primary Care Clinic                                                                                                                                  | 206                     | 204                                | 99.03%                                     | 2                              | 0.97%                                  | 0                      | 0           | 203                       | 0               | 1                           | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.27                | 8.00                | 0.62                |
| (V04) (562GD) Venango                                                                                                                                                            | 772                     | 771                                | 99.87%                                     | 1                              | 0.13%                                  | 0                      | 0           | 760                       | 0               | 11                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.79                | 2.14                | 0.52                |
| (V04) (562GE) Warren                                                                                                                                                             | 626                     | 606                                | 96.81%                                     | 20                             | 3.19%                                  | 0                      | 0           | 587                       | 0               | 19                          | 0                  | 11                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.69                | 0.00                | 0.05                |
| (V04) (595) Lebanon, PA                                                                                                                                                          | 40,711                  | 39,961                             | 98.16%                                     | 750                            | 1.84%                                  | 4                      | 0           | 38,270                    | 0               | 1,691                       | 0                  | 610                         | 0                  | 101                         | 0                  | 28                             | 0                   | 11                       | 0                            | 2.84                | 3.45                | 2.41                |
| (V04) (595) Lebanon                                                                                                                                                              | 26,336                  | 25,753                             | 97.79%                                     | 583                            | 2.21%                                  | 0                      | 0           | 24,542                    | 0               | 1,211                       | 0                  | 474                         | 0                  | 78                          | 0                  | 22                             | 0                   | 9                        | 0                            | 3.62                | 3.50                | 2.39                |
| (V04) (595GA) Camp Hill Outpatient Clinic                                                                                                                                        | 4,971                   | 4,925                              | 99.07%                                     | 46                             | 0.93%                                  | 0                      | 0           | 4,738                     | 0               | 187                         | 0                  | 37                          | 0                  | 5                           | 0                  | 4                              | 0                   | 0                        | 0                            | 1.72                | 2.90                | 1.58                |
| (V04) (595GC) Lancaster                                                                                                                                                          | 2,410                   | 2,394                              | 99.34%                                     | 16                             | 0.66%                                  | 0                      | 0           | 2,324                     | 0               | 70                          | 0                  | 11                          | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.39                | 6.91                | 1.44                |
| (V04) (595GD) Reading                                                                                                                                                            | 1,767                   | 1,730                              | 97.91%                                     | 37                             | 2.09%                                  | 0                      | 0           | 1,662                     | 0               | 68                          | 0                  | 36                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.12                | 3.06                | 4.11                |
| (V04) (595GE) York County                                                                                                                                                        | 2,843                   | 2,784                              | 97.92%                                     | 59                             | 2.08%                                  | 0                      | 0           | 2,662                     | 0               | 122                         | 0                  | 46                          | 0                  | 13                          | 0                  | 0                              | 0                   | 0                        | 0                            | 3.27                | 2.73                | 2.89                |
| (V04) (595GF) Pottsville/Fracksville                                                                                                                                             | 2,384                   | 2,375                              | 99.62%                                     | 9                              | 0.38%                                  | 0                      | 0           | 2,342                     | 0               | 33                          | 0                  | 6                           | 0                  | 0                           | 0                  | 1                              | 0                   | 2                        | 0                            | 2.82                |                     | 4.27                |
| (V04) (642) Philadelphia, PA                                                                                                                                                     | 63,283                  | 58,437                             | 92.34%                                     | 4,846                          | 7.66%                                  | 1                      | 343         | 54,548                    | 97              | 3,889                       | 120                | 1,982                       | 110                | 1,099                       | 8                  | 603                            | 6                   | 1,162                    | 2                            | 5.01                | 12.80               | 4.38                |
| (V04) (642) Philadelphia                                                                                                                                                         | 51,556                  | 47,177                             | 91.51%                                     | 4,379                          | 8.49%                                  | 0                      | 216         | 43,817                    | 49              | 3,360                       | 73                 | 1,762                       | 82                 | 902                         | 4                  | 572                            | 6                   | 1,143                    | 2                            | 5.52                | 13.40               | 5.05                |
| (V04) (642GA) Outpatient Clinic at Marshall Hall                                                                                                                                 | 3,078                   | 3,044                              | 98.9%                                      | 34                             | 1.1%                                   | 0                      | 1           | 2,929                     | 1               | 115                         | 0                  | 24                          | 0                  | 8                           | 0                  | 1                              | 0                   | 1                        | 0                            | 2.18                | 4.11                | 1.84                |
| (V04) (642GC) Willow Grove PA                                                                                                                                                    | 4,183                   | 3,867                              | 92.45%                                     | 316                            | 7.55%                                  | 0                      | 54          | 3,531                     | 30              | 336                         | 21                 | 155                         | 3                  | 132                         | 0                  | 28                             | 0                   | 1                        | 0                            | 6.02                | 13.09               | 5.93                |
| (V04) (642GD) Gloucester                                                                                                                                                         | 4,466                   | 4,349                              | 97.38%                                     | 117                            | 2.62%                                  | 0                      | 72          | 4,271                     | 17              | 78                          | 26                 | 41                          | 25                 | 57                          | 4                  | 2                              | 0                   | 17                       | 0                            | 2.23                | 4.82                | 1.25                |
| (V04) (646) Pittsburgh, PA                                                                                                                                                       | 68,895                  | 67,060                             | 97.34%                                     | 1,835                          | 2.66%                                  | 2                      | 2           | 64,762                    | 2               | 2,298                       | 0                  | 1,205                       | 0                  | 424                         | 0                  | 157                            | 0                   | 49                       | 0                            | 3.14                | 3.62                | 1.43                |
| (V04) (646) Pittsburgh HCS-Univ Dr                                                                                                                                               | 28,726                  | 27,689                             | 96.39%                                     | 1,037                          | 3.61%                                  | 0                      | 1           | 26,254                    | 1               | 1,435                       | 0                  | 729                         | 0                  | 218                         | 0                  | 73                             | 0                   | 17                       | 0                            | 6.26                | 4.45                | 1.21                |
| (V04) (646A4) Heinz Division HCS                                                                                                                                                 | 14,980                  | 14,456                             | 96.5%                                      | 524                            | 3.5%                                   | 0                      | 1           | 13,755                    | 1               | 701                         | 0                  | 430                         | 0                  | 63                          | 0                  | 10                             | 0                   | 21                       | 0                            | 4.84                | 3.39                | 2.79                |
| (V04) (646GA) Belmont                                                                                                                                                            | 2,080                   | 2,074                              | 99.71%                                     | 6                              | 0.29%                                  | 0                      | 0           | 2,063                     | 0               | 11                          | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.24                | 1.16                | 0.61                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V04) (646GB) Westmoreland                                                                                                                                                       | 8,009                   | 7,774                              | 97.07%                                     | 235                            | 2.93%                                  | 0                      | 0           | 7,718                     | 0               | 56                          | 0                  | 24                          | 0                  | 139                         | 0                  | 71                             | 0                   | 1                        | 0                            | 3.38                | 0.48                | 0.43                |
| (V04) (646GC) Beaver CBOC                                                                                                                                                        | 5,275                   | 5,267                              | 99.85%                                     | 8                              | 0.15%                                  | 0                      | 0           | 5,254                     | 0               | 13                          | 0                  | 4                           | 0                  | 1                           | 0                  | 0                              | 0                   | 3                        | 0                            | 0.27                | 0.46                | 0.37                |
| (V04) (646GD) Washington County                                                                                                                                                  | 5,835                   | 5,830                              | 99.91%                                     | 5                              | 0.09%                                  | 0                      | 0           | 5,809                     | 0               | 21                          | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 4                        | 0                            | 0.43                | 0.47                | 0.49                |
| (V04) (646GE) Fayette County                                                                                                                                                     | 3,990                   | 3,970                              | 99.5%                                      | 20                             | 0.5%                                   | 0                      | 0           | 3,909                     | 0               | 61                          | 0                  | 12                          | 0                  | 2                           | 0                  | 3                              | 0                   | 3                        | 0                            | 1.14                | 2.09                | 0.78                |
| (V04) (693) Wilkes-Barre, PA                                                                                                                                                     | 26,301                  | 25,828                             | 98.2%                                      | 473                            | 1.8%                                   | 2                      | 0           | 25,328                    | 0               | 500                         | 0                  | 427                         | 0                  | 44                          | 0                  | 1                              | 0                   | 1                        | 0                            | 2.76                | 1.35                | 1.30                |
| (V04) (693) Wilkes Barre                                                                                                                                                         | 16,611                  | 16,462                             | 99.1%                                      | 149                            | 0.9%                                   | 0                      | 0           | 16,183                    | 0               | 279                         | 0                  | 132                         | 0                  | 15                          | 0                  | 1                              | 0                   | 1                        | 0                            | 1.44                | 1.42                | 0.34                |
| (V04) (693B4) Allentown                                                                                                                                                          | 5,955                   | 5,763                              | 96.78%                                     | 192                            | 3.22%                                  | 0                      | 0           | 5,619                     | 0               | 144                         | 0                  | 177                         | 0                  | 15                          | 0                  | 0                              | 0                   | 0                        | 0                            | 4.59                | 1.43                | 1.32                |
| (V04) (693GA) Sayre                                                                                                                                                              | 1,691                   | 1,683                              | 99.53%                                     | 8                              | 0.47%                                  | 0                      | 0           | 1,677                     | 0               | 6                           | 0                  | 2                           | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.30                | 0.27                | 0.13                |
| (V04) (693GB) Williamsport                                                                                                                                                       | 1,374                   | 1,300                              | 94.61%                                     | 74                             | 5.39%                                  | 0                      | 0           | 1,276                     | 0               | 24                          | 0                  | 68                          | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.97                | 0.79                | 4.75                |
| (V04) (693GC) Tobyhanna                                                                                                                                                          | 95                      | 95                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 94                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.10                | 0.00                | 0.00                |
| (V04) (693GF) Berwick (Columbia Co.)                                                                                                                                             | 198                     | 198                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 196                       | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.87                |                     | 0.25                |
| (V04) (693GG) Northampton County                                                                                                                                                 | 377                     | 327                                | 86.74%                                     | 50                             | 13.26%                                 | 0                      | 0           | 283                       | 0               | 44                          | 0                  | 48                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 11.30               | 0.00                | 0.00                |
| (V05) (512) Baltimore HCS, MD                                                                                                                                                    | 56,211                  | 53,294                             | 94.81%                                     | 2,917                          | 5.19%                                  | 8                      | 168         | 50,050                    | 131             | 3,244                       | 10                 | 2,002                       | 15                 | 571                         | 7                  | 275                            | 4                   | 69                       | 1                            | 6.44                | 6.16                | 3.30                |
| (V05) (512) Baltimore                                                                                                                                                            | 37,345                  | 35,547                             | 95.19%                                     | 1,798                          | 4.81%                                  | 0                      | 125         | 33,562                    | 101             | 1,985                       | 6                  | 1,238                       | 9                  | 350                         | 5                  | 148                            | 3                   | 62                       | 1                            | 5.38                | 6.22                | 1.16                |
| (V05) (512A5) Perry Point                                                                                                                                                        | 6,454                   | 6,288                              | 97.43%                                     | 166                            | 2.57%                                  | 0                      | 25          | 5,962                     | 18              | 326                         | 4                  | 73                          | 3                  | 49                          | 0                  | 40                             | 0                   | 4                        | 0                            | 7.47                | 3.50                | 1.72                |
| (V05) (512GA) Cambridge                                                                                                                                                          | 3,166                   | 2,946                              | 93.05%                                     | 220                            | 6.95%                                  | 0                      | 0           | 2,697                     | 0               | 249                         | 0                  | 110                         | 0                  | 67                          | 0                  | 40                             | 0                   | 3                        | 0                            | 4.91                | 11.25               | 9.25                |
| (V05) (512GC) Glen Burnie                                                                                                                                                        | 2,445                   | 2,160                              | 88.34%                                     | 285                            | 11.66%                                 | 0                      | 4           | 1,908                     | 0               | 252                         | 0                  | 250                         | 3                  | 34                          | 0                  | 1                              | 1                   | 0                        | 0                            | 10.73               | 14.11               | 3.50                |
| (V05) (512GD) Loch Raven                                                                                                                                                         | 4,092                   | 3,828                              | 93.55%                                     | 264                            | 6.45%                                  | 0                      | 14          | 3,629                     | 12              | 199                         | 0                  | 172                         | 0                  | 48                          | 2                  | 44                             | 0                   | 0                        | 0                            | 8.65                | 5.12                | 1.88                |
| (V05) (512GE) Pocomoke City                                                                                                                                                      | 579                     | 554                                | 95.68%                                     | 25                             | 4.32%                                  | 0                      | 0           | 504                       | 0               | 50                          | 0                  | 23                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.04                | 0.33                | 11.54               |
| (V05) (512GF) Fort Howard                                                                                                                                                        | 903                     | 851                                | 94.24%                                     | 52                             | 5.76%                                  | 0                      | 0           | 745                       | 0               | 106                         | 0                  | 49                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.68                | 7.58                | 6.91                |
| (V05) (512GG) Fort Meade                                                                                                                                                         | 1,227                   | 1,120                              | 91.28%                                     | 107                            | 8.72%                                  | 0                      | 0           | 1,043                     | 0               | 77                          | 0                  | 87                          | 0                  | 19                          | 0                  | 1                              | 0                   | 0                        | 0                            | 10.18               | 0.63                | 6.65                |
| (V05) (613) Martinsburg, WV                                                                                                                                                      | 37,337                  | 36,279                             | 97.17%                                     | 1,058                          | 2.83%                                  | 1                      | 36          | 34,572                    | 5               | 1,707                       | 17                 | 718                         | 4                  | 196                         | 1                  | 99                             | 7                   | 45                       | 2                            | 4.71                | 5.17                | 1.82                |
| (V05) (613) Martinsburg                                                                                                                                                          | 25,218                  | 24,564                             | 97.41%                                     | 654                            | 2.59%                                  | 0                      | 0           | 23,421                    | 0               | 1,143                       | 0                  | 441                         | 0                  | 133                         | 0                  | 40                             | 0                   | 40                       | 0                            | 3.86                | 5.20                | 0.84                |
| (V05) (613BU) VADOM Martinsburg                                                                                                                                                  | 456                     | 455                                | 99.78%                                     | 1                              | 0.22%                                  | 0                      | 0           | 452                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.14                | 1.76                |
| (V05) (613GA) Cumberland                                                                                                                                                         | 2,276                   | 2,103                              | 92.4%                                      | 173                            | 7.6%                                   | 0                      | 21          | 1,944                     | 2               | 159                         | 5                  | 81                          | 4                  | 31                          | 1                  | 57                             | 7                   | 4                        | 2                            | 18.45               | 2.55                | 3.30                |
| (V05) (613GB) Hagerstown                                                                                                                                                         | 1,977                   | 1,947                              | 98.48%                                     | 30                             | 1.52%                                  | 0                      | 0           | 1,887                     | 0               | 60                          | 0                  | 28                          | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.02                | 3.01                | 4.73                |
| (V05) (613GC) Stephens City                                                                                                                                                      | 1,972                   | 1,913                              | 97.01%                                     | 59                             | 2.99%                                  | 0                      | 15          | 1,786                     | 3               | 127                         | 12                 | 55                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.83                | 3.14                | 7.58                |
| (V05) (613GD) Franklin                                                                                                                                                           | 114                     | 112                                | 98.25%                                     | 2                              | 1.75%                                  | 0                      | 0           | 107                       | 0               | 5                           | 0                  | 0                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.25                |                     |                     |
| (V05) (613GE) Petersburg                                                                                                                                                         | 801                     | 797                                | 99.5%                                      | 4                              | 0.5%                                   | 0                      | 0           | 790                       | 0               | 7                           | 0                  | 0                           | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.55                |                     | 0.06                |
| (V05) (613GF) Harrisonburg                                                                                                                                                       | 1,932                   | 1,921                              | 99.43%                                     | 11                             | 0.57%                                  | 0                      | 0           | 1,891                     | 0               | 30                          | 0                  | 10                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.00                | 0.00                | 1.42                |
| (V05) (613GG) Fort Detrick                                                                                                                                                       | 2,591                   | 2,467                              | 95.21%                                     | 124                            | 4.79%                                  | 0                      | 0           | 2,294                     | 0               | 173                         | 0                  | 102                         | 0                  | 22                          | 0                  | 0                              | 0                   | 0                        | 0                            | 2.45                | 6.37                | 3.75                |
| (V05) (688) Washington, DC                                                                                                                                                       | 42,688                  | 40,334                             | 94.49%                                     | 2,354                          | 5.51%                                  | 25                     | 131         | 36,595                    | 18              | 3,739                       | 20                 | 1,892                       | 49                 | 401                         | 5                  | 54                             | 39                  | 7                        | 0                            | 8.31                | 6.01                | 7.97                |
| (V05) (688) Washington                                                                                                                                                           | 36,616                  | 34,608                             | 94.52%                                     | 2,008                          | 5.48%                                  | 0                      | 131         | 31,343                    | 18              | 3,265                       | 20                 | 1,645                       | 49                 | 319                         | 5                  | 37                             | 39                  | 7                        | 0                            | 9.85                | 5.91                | 9.31                |
| (V05) (688GA) Fort Belvoir                                                                                                                                                       | 2,423                   | 2,257                              | 93.15%                                     | 166                            | 6.85%                                  | 0                      | 0           | 2,038                     | 0               | 219                         | 0                  | 113                         | 0                  | 41                          | 0                  | 12                             | 0                   | 0                        | 0                            | 6.97                | 9.24                | 6.30                |
| (V05) (688GB) Southeast Washington                                                                                                                                               | 300                     | 291                                | 97%                                        | 9                              | 3%                                     | 0                      | 0           | 272                       | 0               | 19                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.99                | 16.48               | 2.53                |
| (V05) (688GC) Landover/Greenbelt (Prince Georges County)                                                                                                                         | 444                     | 437                                | 98.42%                                     | 7                              | 1.58%                                  | 0                      | 0           | 414                       | 0               | 23                          | 0                  | 4                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.29                | 9.86                | 2.97                |
| (V05) (688GD) Charlotte Hall                                                                                                                                                     | 1,163                   | 1,094                              | 94.07%                                     | 69                             | 5.93%                                  | 0                      | 0           | 981                       | 0               | 113                         | 0                  | 52                          | 0                  | 16                          | 0                  | 1                              | 0                   | 0                        | 0                            | 3.00                | 14.22               | 8.83                |
| (V05) (688GE) Southern Prince Georges County                                                                                                                                     | 1,742                   | 1,647                              | 94.55%                                     | 95                             | 5.45%                                  | 0                      | 0           | 1,547                     | 0               | 100                         | 0                  | 69                          | 0                  | 22                          | 0                  | 4                              | 0                   | 0                        | 0                            | 7.81                | 3.68                | 2.99                |
| (V06) (517) Beckley, WV                                                                                                                                                          | 14,435                  | 13,779                             | 95.46%                                     | 656                            | 4.54%                                  | 0                      | 261         | 13,135                    | 40              | 644                         | 79                 | 541                         | 65                 | 102                         | 13                 | 9                              | 16                  | 4                        | 48                           | 2.56                | 6.98                | 3.09                |
| (V06) (517) Beckley                                                                                                                                                              | 13,508                  | 12,862                             | 95.22%                                     | 646                            | 4.78%                                  | 0                      | 123         | 12,221                    | 19              | 641                         | 9                  | 533                         | 18                 | 101                         | 13                 | 8                              | 16                  | 4                        | 48                           | 2.66                | 6.98                | 3.25                |
| (V06) (517GB) Greenbrier County                                                                                                                                                  | 756                     | 747                                | 98.81%                                     | 9                              | 1.19%                                  | 0                      | 138         | 744                       | 21              | 3                           | 70                 | 8                           | 47                 | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.01                | 0.00                | 1.69                |
| (V06) (517HK) Beckley MOC                                                                                                                                                        | 171                     | 170                                | 99.42%                                     | 1                              | 0.58%                                  | 0                      | 0           | 170                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.34                |                     |                     |
| (V06) (558) Durham, NC                                                                                                                                                           | 72,610                  | 66,535                             | 91.63%                                     | 6,075                          | 8.37%                                  | 0                      | 68          | 61,418                    | 9               | 5,117                       | 19                 | 4,045                       | 11                 | 1,528                       | 12                 | 297                            | 7                   | 205                      | 10                           | 12.48               | 8.64                | 3.93                |
| (V06) (558) Durham                                                                                                                                                               | 55,442                  | 51,503                             | 92.9%                                      | 3,939                          | 7.1%                                   | 0                      | 63          | 47,593                    | 6               | 3,910                       | 18                 | 2,596                       | 10                 | 974                         | 12                 | 185                            | 7                   | 184                      | 10                           | 7.63                | 8.74                | 1.47                |
| (V06) (558GA) Greenville                                                                                                                                                         | 8,577                   | 7,133                              | 83.16%                                     | 1,444                          | 16.84%                                 | 0                      | 2           | 6,492                     | 2               | 641                         | 0                  | 980                         | 0                  | 355                         | 0                  | 98                             | 0                   | 11                       | 0                            | 23.20               | 7.21                | 8.36                |
| (V06) (558GB) Raleigh                                                                                                                                                            | 5,803                   | 5,185                              | 89.35%                                     | 618                            | 10.65%                                 | 0                      | 1           | 4,708                     | 1               | 477                         | 0                  | 404                         | 0                  | 192                         | 0                  | 13                             | 0                   | 9                        | 0                            | 17.00               | 12.37               | 1.72                |
| (V06) (558GC) Morehead City                                                                                                                                                      | 2,788                   | 2,714                              | 97.35%                                     | 74                             | 2.65%                                  | 0                      | 2           | 2,625                     | 0               | 89                          | 1                  | 65                          | 1                  | 7                           | 0                  | 1                              | 0                   | 1                        | 0                            | 1.78                | 3.81                | 3.40                |
| (V06) (565) Fayetteville, NC                                                                                                                                                     | 45,965                  | 37,083                             | 80.68%                                     | 8,882                          | 19.32%                                 | 11                     | 923         | 33,173                    | 198             | 3,910                       | 136                | 4,118                       | 257                | 4,448                       | 50                 | 232                            | 50                  | 84                       | 232                          | 31.06               | 13.02               | 4.55                |
| (V06) (565) Fayetteville NC                                                                                                                                                      | 31,762                  | 26,326                             | 82.89%                                     | 5,436                          | 17.11%                                 | 0                      | 409         | 23,817                    | 140             | 2,509                       | 79                 | 2,751                       | 122                | 2,527                       | 20                 | 105                            | 10                  | 53                       | 38                           | 26.40               | 12.97               | 1.75                |
| (V06) (565GA) Jacksonville                                                                                                                                                       | 2,986                   | 1,873                              | 62.73%                                     | 1,113                          | 37.27%                                 | 0                      | 437         | 1,642                     | 34              | 231                         | 37                 | 264                         | 121                | 766                         | 27                 | 79                             | 31                  | 4                        | 187                          | 43.67               | 4.40                | 15.15               |
| (V06) (565GC) New Hanover County ( Wilmington)                                                                                                                                   | 7,265                   | 5,794                              | 79.75%                                     | 1,471                          | 20.25%                                 | 0                      | 58          | 4,965                     | 20              | 829                         | 17                 | 818                         | 11                 | 586                         | 1                  | 40                             | 5                   | 27                       | 4                            | 42.07               | 13.79               | 6.33                |
| (V06) (565GD) Hamlet                                                                                                                                                             | 1,272                   | 997                                | 78.38%                                     | 275                            | 21.62%                                 | 0                      | 1           | 869                       | 0               | 128                         | 0                  | 106                         | 1                  | 167                         | 0                  | 2                              | 0                   | 0                        | 0                            | 23.74               |                     | 3.46                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V06) (565GE) Robeson County                                                                                                                                                     | 1,378                   | 995                                | 72.21%                                     | 383                            | 27.79%                                 | 0                      | 18          | 891                       | 4               | 104                         | 3                  | 132                         | 2                  | 250                         | 2                  | 1                              | 4                   | 0                        | 3                            | 37.01               | 8.00                | 2.33                |
| (V06) (565GF) Goldsboro                                                                                                                                                          | 1,232                   | 1,028                              | 83.44%                                     | 204                            | 16.56%                                 | 0                      | 0           | 938                       | 0               | 90                          | 0                  | 47                          | 0                  | 152                         | 0                  | 5                              | 0                   | 0                        | 0                            | 24.67               | 5.66                | 3.03                |
| (V06) (565MB) IDES Fort Bragg                                                                                                                                                    | 39                      | 39                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 39                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 4.69                |                     |
| (V06) (565MD) IDES Camp Lejeune                                                                                                                                                  | 31                      | 31                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 12                        | 0               | 19                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 8.80                | 16.77               |
| (V06) (590) Hampton, VA                                                                                                                                                          | 32,736                  | 26,170                             | 79.94%                                     | 6,566                          | 20.06%                                 | 8                      | 128         | 22,507                    | 38              | 3,663                       | 49                 | 4,828                       | 38                 | 1,344                       | 3                  | 206                            | 0                   | 188                      | 0                            | 30.69               | 11.97               | 12.44               |
| (V06) (590) Hampton                                                                                                                                                              | 28,869                  | 23,900                             | 82.79%                                     | 4,969                          | 17.21%                                 | 0                      | 126         | 20,543                    | 36              | 3,357                       | 49                 | 3,589                       | 38                 | 1,008                       | 3                  | 190                            | 0                   | 182                      | 0                            | 29.27               | 11.90               | 10.23               |
| (V06) (590GB) Norfolk/Virginia Beach CBOC                                                                                                                                        | 3,013                   | 1,668                              | 55.36%                                     | 1,345                          | 44.64%                                 | 0                      | 2           | 1,444                     | 2               | 224                         | 0                  | 999                         | 0                  | 325                         | 0                  | 15                             | 0                   | 6                        | 0                            | 35.54               | 15.48               | 25.01               |
| (V06) (590GC) Albemarle CBOC                                                                                                                                                     | 834                     | 582                                | 69.78%                                     | 252                            | 30.22%                                 | 0                      | 0           | 500                       | 0               | 82                          | 0                  | 240                         | 0                  | 11                          | 0                  | 1                              | 0                   | 0                        | 0                            | 33.18               |                     | 11.08               |
| (V06) (590MA) IDES Portsmouth                                                                                                                                                    | 4                       | 4                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 4                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.50                |
| (V06) (590MB) IDES Langley                                                                                                                                                       | 5                       | 5                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 5                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V06) (590MC) IDES Fort Eustis                                                                                                                                                   | 11                      | 11                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 11                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 2.45                |
| (V06) (637) Asheville, NC                                                                                                                                                        | 36,318                  | 34,706                             | 95.56%                                     | 1,612                          | 4.44%                                  | 0                      | 41          | 32,407                    | 13              | 2,299                       | 12                 | 1,193                       | 11                 | 343                         | 2                  | 46                             | 2                   | 30                       | 1                            | 6.87                | 5.71                | 3.73                |
| (V06) (637) Asheville-Oteen                                                                                                                                                      | 32,715                  | 31,241                             | 95.49%                                     | 1,474                          | 4.51%                                  | 0                      | 15          | 29,097                    | 5               | 2,144                       | 3                  | 1,089                       | 4                  | 330                         | 1                  | 45                             | 1                   | 10                       | 1                            | 6.03                | 5.73                | 3.66                |
| (V06) (637GA) Franklin NC CBOC                                                                                                                                                   | 1,556                   | 1,498                              | 96.27%                                     | 58                             | 3.73%                                  | 0                      | 9           | 1,412                     | 3               | 86                          | 2                  | 53                          | 2                  | 2                           | 1                  | 1                              | 1                   | 2                        | 0                            | 6.77                | 2.18                | 4.87                |
| (V06) (637GB) Rutherfordton CBOC                                                                                                                                                 | 2,047                   | 1,967                              | 96.09%                                     | 80                             | 3.91%                                  | 0                      | 17          | 1,898                     | 5               | 69                          | 7                  | 51                          | 5                  | 11                          | 0                  | 0                              | 0                   | 18                       | 0                            | 14.45               | 4.92                | 3.32                |
| (V06) (652) Richmond, VA                                                                                                                                                         | 65,630                  | 62,984                             | 95.97%                                     | 2,646                          | 4.03%                                  | 8                      | 253         | 59,431                    | 91              | 3,553                       | 42                 | 1,710                       | 61                 | 603                         | 24                 | 218                            | 9                   | 115                      | 26                           | 9.66                | 4.13                | 5.42                |
| (V06) (652) Richmond                                                                                                                                                             | 59,758                  | 57,481                             | 96.19%                                     | 2,277                          | 3.81%                                  | 0                      | 60          | 54,251                    | 32              | 3,230                       | 8                  | 1,495                       | 11                 | 494                         | 5                  | 183                            | 4                   | 105                      | 0                            | 9.52                | 4.13                | 4.99                |
| (V06) (652GA) Stafford/Fredericksburg                                                                                                                                            | 3,289                   | 3,035                              | 92.28%                                     | 254                            | 7.72%                                  | 0                      | 189         | 2,874                     | 55              | 161                         | 34                 | 155                         | 50                 | 82                          | 19                 | 9                              | 5                   | 8                        | 26                           | 9.87                | 3.77                | 8.45                |
| (V06) (652GE) Charlottesville CBOC, VA                                                                                                                                           | 1,611                   | 1,590                              | 98.7%                                      | 21                             | 1.3%                                   | 0                      | 4           | 1,513                     | 4               | 77                          | 0                  | 18                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.42                | 3.13                | 2.34                |
| (V06) (652GF) Emporia, VA                                                                                                                                                        | 972                     | 878                                | 90.33%                                     | 94                             | 9.67%                                  | 0                      | 0           | 793                       | 0               | 85                          | 0                  | 42                          | 0                  | 25                          | 0                  | 25                             | 0                   | 2                        | 0                            | 18.03               | 0.00                | 4.46                |
| (V06) (658) Salem, VA                                                                                                                                                            | 43,764                  | 42,008                             | 95.99%                                     | 1,756                          | 4.01%                                  | 7                      | 111         | 40,115                    | 36              | 1,893                       | 1                  | 1,011                       | 29                 | 475                         | 5                  | 228                            | 16                  | 42                       | 24                           | 4.36                | 6.65                | 0.81                |
| (V06) (658) Salem                                                                                                                                                                | 37,031                  | 35,434                             | 95.69%                                     | 1,597                          | 4.31%                                  | 0                      | 111         | 33,683                    | 36              | 1,751                       | 1                  | 915                         | 29                 | 441                         | 5                  | 204                            | 16                  | 37                       | 24                           | 4.10                | 6.68                | 0.60                |
| (V06) (658GA) Tazewell                                                                                                                                                           | 346                     | 346                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 346                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     | 0.08                |
| (V06) (658GB) Danville                                                                                                                                                           | 1,857                   | 1,845                              | 99.35%                                     | 12                             | 0.65%                                  | 0                      | 0           | 1,824                     | 0               | 21                          | 0                  | 8                           | 0                  | 0                           | 0                  | 4                              | 0                   | 0                        | 0                            | 2.15                | 0.41                | 1.04                |
| (V06) (658GC) Lynchburg                                                                                                                                                          | 2,027                   | 2,002                              | 98.77%                                     | 25                             | 1.23%                                  | 0                      | 0           | 1,984                     | 0               | 18                          | 0                  | 9                           | 0                  | 13                          | 0                  | 3                              | 0                   | 0                        | 0                            | 0.88                | 0.00                | 1.75                |
| (V06) (658GD) Staunton                                                                                                                                                           | 1,220                   | 1,144                              | 93.77%                                     | 76                             | 6.23%                                  | 0                      | 0           | 1,066                     | 0               | 78                          | 0                  | 36                          | 0                  | 19                          | 0                  | 17                             | 0                   | 4                        | 0                            | 12.78               | 4.20                | 1.81                |
| (V06) (658GE) Wytheville                                                                                                                                                         | 1,283                   | 1,237                              | 96.41%                                     | 46                             | 3.59%                                  | 0                      | 0           | 1,212                     | 0               | 25                          | 0                  | 43                          | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.12                | 0.00                | 0.51                |
| (V06) (659) Salisbury, NC                                                                                                                                                        | 81,165                  | 76,074                             | 93.73%                                     | 5,091                          | 6.27%                                  | 7                      | 221         | 71,474                    | 34              | 4,600                       | 30                 | 2,914                       | 66                 | 1,016                       | 67                 | 562                            | 13                  | 599                      | 11                           | 4.06                | 7.62                | 10.76               |
| (V06) (659) W.G. (Bill) Hefner Salisbury VAMC                                                                                                                                    | 41,733                  | 38,388                             | 91.98%                                     | 3,345                          | 8.02%                                  | 0                      | 145         | 35,709                    | 19              | 2,679                       | 4                  | 1,763                       | 45                 | 556                         | 56                 | 460                            | 11                  | 566                      | 10                           | 3.33                | 8.06                | 24.08               |
| (V06) (659BY) Winston-Salem                                                                                                                                                      | 15,511                  | 14,915                             | 96.16%                                     | 596                            | 3.84%                                  | 0                      | 21          | 14,135                    | 6               | 780                         | 6                  | 421                         | 6                  | 152                         | 3                  | 11                             | 0                   | 12                       | 0                            | 4.50                | 5.22                | 5.05                |
| (V06) (659GA) Charlotte                                                                                                                                                          | 20,142                  | 19,154                             | 95.09%                                     | 988                            | 4.91%                                  | 0                      | 54          | 18,135                    | 9               | 1,019                       | 19                 | 619                         | 15                 | 261                         | 8                  | 88                             | 2                   | 20                       | 1                            | 4.44                | 8.93                | 4.82                |
| (V06) (659GB) Hickory                                                                                                                                                            | 3,779                   | 3,617                              | 95.71%                                     | 162                            | 4.29%                                  | 0                      | 1           | 3,495                     | 0               | 122                         | 1                  | 111                         | 0                  | 47                          | 0                  | 3                              | 0                   | 1                        | 0                            | 2.51                | 1.25                | 7.53                |
| (V07) (508) Atlanta, GA                                                                                                                                                          | 118,906                 | 109,595                            | 92.17%                                     | 9,311                          | 7.83%                                  | 57                     | 92          | 102,850                   | 14              | 6,745                       | 14                 | 5,702                       | 22                 | 3,300                       | 14                 | 183                            | 18                  | 126                      | 10                           | 18.63               | 5.81                | 2.26                |
| (V07) (508) Atlanta                                                                                                                                                              | 95,218                  | 88,958                             | 93.43%                                     | 6,260                          | 6.57%                                  | 0                      | 92          | 83,482                    | 14              | 5,476                       | 14                 | 3,643                       | 22                 | 2,314                       | 14                 | 179                            | 18                  | 124                      | 10                           | 20.53               | 5.64                | 2.48                |
| (V07) (508GA) Fort McPherson                                                                                                                                                     | 6,114                   | 5,242                              | 85.74%                                     | 872                            | 14.26%                                 | 0                      | 0           | 5,028                     | 0               | 214                         | 0                  | 578                         | 0                  | 293                         | 0                  | 1                              | 0                   | 0                        | 0                            | 21.42               | 2.47                | 1.00                |
| (V07) (508GE) NE Georgia/Oakwood                                                                                                                                                 | 2,699                   | 2,358                              | 87.37%                                     | 341                            | 12.63%                                 | 0                      | 0           | 2,115                     | 0               | 243                         | 0                  | 290                         | 0                  | 48                          | 0                  | 2                              | 0                   | 1                        | 0                            | 14.49               | 8.51                | 2.32                |
| (V07) (508GF) Austell                                                                                                                                                            | 3,155                   | 2,942                              | 93.25%                                     | 213                            | 6.75%                                  | 0                      | 0           | 2,714                     | 0               | 228                         | 0                  | 158                         | 0                  | 55                          | 0                  | 0                              | 0                   | 0                        | 0                            | 8.54                | 0.00                | 3.53                |
| (V07) (508GG) Stockbridge                                                                                                                                                        | 2,323                   | 2,171                              | 93.46%                                     | 152                            | 6.54%                                  | 0                      | 0           | 2,042                     | 0               | 129                         | 0                  | 113                         | 0                  | 38                          | 0                  | 0                              | 0                   | 1                        | 0                            | 9.13                | 0.04                | 1.36                |
| (V07) (508GH) Lawrenceville (Gwinnett County)                                                                                                                                    | 3,555                   | 3,004                              | 84.5%                                      | 551                            | 15.5%                                  | 0                      | 0           | 2,781                     | 0               | 223                         | 0                  | 470                         | 0                  | 81                          | 0                  | 0                              | 0                   | 0                        | 0                            | 20.77               | 4.97                | 1.40                |
| (V07) (508GI) Newnan                                                                                                                                                             | 1,826                   | 1,440                              | 78.86%                                     | 386                            | 21.14%                                 | 0                      | 0           | 1,359                     | 0               | 81                          | 0                  | 151                         | 0                  | 234                         | 0                  | 1                              | 0                   | 0                        | 0                            | 25.19               | 5.11                | 3.38                |
| (V07) (508GJ) Blairsville                                                                                                                                                        | 837                     | 830                                | 99.16%                                     | 7                              | 0.84%                                  | 0                      | 0           | 803                       | 0               | 27                          | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.60                | 18.00               | 2.69                |
| (V07) (508GK) Trinka Davis Veterans Village CBOC                                                                                                                                 | 3,179                   | 2,650                              | 83.36%                                     | 529                            | 16.64%                                 | 0                      | 0           | 2,526                     | 0               | 124                         | 0                  | 293                         | 0                  | 236                         | 0                  | 0                              | 0                   | 0                        | 0                            | 24.91               | 11.81               | 2.49                |
| (V07) (509) Augusta, GA                                                                                                                                                          | 38,112                  | 36,890                             | 96.79%                                     | 1,222                          | 3.21%                                  | 0                      | 32          | 34,714                    | 7               | 2,176                       | 1                  | 804                         | 6                  | 167                         | 18                 | 104                            | 0                   | 147                      | 0                            | 5.01                | 5.48                | 0.97                |
| (V07) (509) Augusta                                                                                                                                                              | 22,473                  | 21,654                             | 96.36%                                     | 819                            | 3.64%                                  | 0                      | 8           | 19,988                    | 4               | 1,666                       | 1                  | 466                         | 3                  | 135                         | 0                  | 95                             | 0                   | 123                      | 0                            | 4.38                | 5.86                | 0.35                |
| (V07) (509A0) Lenwood (Uptown)                                                                                                                                                   | 12,216                  | 11,859                             | 97.08%                                     | 357                            | 2.92%                                  | 0                      | 24          | 11,446                    | 3               | 413                         | 0                  | 309                         | 3                  | 20                          | 18                 | 6                              | 0                   | 22                       | 0                            | 6.07                | 3.58                | 0.65                |
| (V07) (509GA) Athens, GA CBOC                                                                                                                                                    | 2,151                   | 2,108                              | 98%                                        | 43                             | 2%                                     | 0                      | 0           | 2,026                     | 0               | 82                          | 0                  | 26                          | 0                  | 12                          | 0                  | 3                              | 0                   | 2                        | 0                            | 3.85                | 6.57                | 2.37                |
| (V07) (509GB) Aiken CBOC                                                                                                                                                         | 1,272                   | 1,269                              | 99.76%                                     | 3                              | 0.24%                                  | 0                      | 0           | 1,254                     | 0               | 15                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.06                | 7.00                | 0.90                |
| (V07) (521) Birmingham, AL                                                                                                                                                       | 58,901                  | 57,007                             | 96.78%                                     | 1,894                          | 3.22%                                  | 5                      | 18          | 55,103                    | 8               | 1,904                       | 5                  | 1,204                       | 5                  | 424                         | 0                  | 183                            | 0                   | 83                       | 0                            | 3.74                | 5.59                | 1.56                |
| (V07) (521) Birmingham                                                                                                                                                           | 42,961                  | 41,355                             | 96.26%                                     | 1,606                          | 3.74%                                  | 0                      | 17          | 39,743                    | 7               | 1,612                       | 5                  | 1,066                       | 5                  | 282                         | 0                  | 175                            | 0                   | 83                       | 0                            | 4.90                | 5.77                | 0.95                |
| (V07) (521GA) Huntsville AL                                                                                                                                                      | 3,582                   | 3,377                              | 94.28%                                     | 205                            | 5.72%                                  | 0                      | 1           | 3,234                     | 1               | 143                         | 0                  | 83                          | 0                  | 120                         | 0                  | 2                              | 0                   | 0                        | 0                            | 6.87                | 5.93                | 5.11                |
| (V07) (521GB) Decatur AL/Madison                                                                                                                                                 | 1,703                   | 1,683                              | 98.83%                                     | 20                             | 1.17%                                  | 0                      | 0           | 1,616                     | 0               | 67                          | 0                  | 19                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.51                | 2.60                | 3.47                |
| (V07) (521GC) Florence AL (Shoals Area)                                                                                                                                          | 1,575                   | 1,571                              | 99.75%                                     | 4                              | 0.25%                                  | 0                      | 0           | 1,568                     | 0               | 3                           | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.63                | 0.42                | 0.50                |
| (V07) (521GD) Rainbow City                                                                                                                                                       | 1,664                   | 1,659                              | 99.7%                                      | 5                              | 0.3%                                   | 0                      | 0           | 1,652                     | 0               | 7                           | 0                  | 3                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.49                | 0.88                | 1.25                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V07) (521GE) Anniston/Oxford AL                                                                                                                                                 | 1,772                   | 1,766                              | 99.66%                                     | 6                              | 0.34%                                  | 0                      | 0           | 1,729                     | 0               | 37                          | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.40                | 0.70                | 2.93                |
| (V07) (521GF) Jasper AL                                                                                                                                                          | 1,348                   | 1,346                              | 99.85%                                     | 2                              | 0.15%                                  | 0                      | 0           | 1,340                     | 0               | 6                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.34                | 0.15                | 0.30                |
| (V07) (521GG) Bessemer CBOC                                                                                                                                                      | 1,832                   | 1,807                              | 98.64%                                     | 25                             | 1.36%                                  | 0                      | 0           | 1,799                     | 0               | 8                           | 0                  | 4                           | 0                  | 15                          | 0                  | 6                              | 0                   | 0                        | 0                            | 0.18                | 2.86                | 0.23                |
| (V07) (521GH) Childersburg CBOC                                                                                                                                                  | 1,148                   | 1,132                              | 98.61%                                     | 16                             | 1.39%                                  | 0                      | 0           | 1,123                     | 0               | 9                           | 0                  | 13                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.05                | 4.84                | 1.04                |
| (V07) (521GI) Guntersville                                                                                                                                                       | 1,316                   | 1,311                              | 99.62%                                     | 5                              | 0.38%                                  | 0                      | 0           | 1,299                     | 0               | 12                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.11                | 0.00                | 2.73                |
| (V07) (534) Charleston, SC                                                                                                                                                       | 41,331                  | 39,887                             | 96.51%                                     | 1,444                          | 3.49%                                  | 5                      | 57          | 38,787                    | 28              | 1,100                       | 29                 | 963                         | 0                  | 331                         | 0                  | 140                            | 0                   | 10                       | 0                            | 4.56                | 4.82                | 1.55                |
| (V07) (534) Charleston                                                                                                                                                           | 26,521                  | 25,536                             | 96.29%                                     | 985                            | 3.71%                                  | 0                      | 51          | 24,887                    | 22              | 649                         | 29                 | 609                         | 0                  | 257                         | 0                  | 111                            | 0                   | 8                        | 0                            | 5.19                | 4.39                | 1.05                |
| (V07) (534BY) Savannah                                                                                                                                                           | 4,510                   | 4,276                              | 94.81%                                     | 234                            | 5.19%                                  | 0                      | 0           | 4,163                     | 0               | 113                         | 0                  | 175                         | 0                  | 44                          | 0                  | 15                             | 0                   | 0                        | 0                            | 4.84                | 10.77               | 1.51                |
| (V07) (534GB) Myrtle Beach                                                                                                                                                       | 4,772                   | 4,611                              | 96.63%                                     | 161                            | 3.37%                                  | 0                      | 6           | 4,358                     | 6               | 253                         | 0                  | 127                         | 0                  | 20                          | 0                  | 12                             | 0                   | 2                        | 0                            | 6.84                | 8.32                | 2.85                |
| (V07) (534GC) Beaufort                                                                                                                                                           | 1,081                   | 1,072                              | 99.17%                                     | 9                              | 0.83%                                  | 0                      | 0           | 1,065                     | 0               | 7                           | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.83                | 0.73                | 1.23                |
| (V07) (534GD) Goose Creek, SC                                                                                                                                                    | 2,691                   | 2,669                              | 99.18%                                     | 22                             | 0.82%                                  | 0                      | 0           | 2,626                     | 0               | 43                          | 0                  | 17                          | 0                  | 3                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.52                | 4.90                | 1.32                |
| (V07) (534GE) Hinesville                                                                                                                                                         | 1,756                   | 1,723                              | 98.12%                                     | 33                             | 1.88%                                  | 0                      | 0           | 1,688                     | 0               | 35                          | 0                  | 26                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.81                |                     | 1.18                |
| (V07) (544) Columbia, SC                                                                                                                                                         | 76,243                  | 70,611                             | 92.61%                                     | 5,632                          | 7.39%                                  | 81                     | 294         | 65,823                    | 43              | 4,788                       | 57                 | 3,381                       | 102                | 1,688                       | 31                 | 412                            | 24                  | 151                      | 37                           | 10.35               | 8.39                | 5.51                |
| (V07) (544) Columbia SC                                                                                                                                                          | 50,703                  | 46,273                             | 91.26%                                     | 4,430                          | 8.74%                                  | 0                      | 84          | 42,386                    | 19              | 3,887                       | 20                 | 2,709                       | 16                 | 1,303                       | 11                 | 279                            | 10                  | 139                      | 8                            | 19.76               | 8.91                | 5.30                |
| (V07) (544BZ) Greenville SC                                                                                                                                                      | 10,608                  | 10,073                             | 94.96%                                     | 535                            | 5.04%                                  | 0                      | 1           | 9,755                     | 1               | 318                         | 0                  | 239                         | 0                  | 174                         | 0                  | 111                            | 0                   | 11                       | 0                            | 2.26                | 4.81                | 13.27               |
| (V07) (544GB) Florence SC                                                                                                                                                        | 2,957                   | 2,702                              | 91.38%                                     | 255                            | 8.62%                                  | 0                      | 209         | 2,545                     | 23              | 157                         | 37                 | 119                         | 86                 | 119                         | 20                 | 17                             | 14                  | 0                        | 29                           | 11.53               | 0.00                | 5.95                |
| (V07) (544GC) Rock Hill                                                                                                                                                          | 4,683                   | 4,661                              | 99.53%                                     | 22                             | 0.47%                                  | 0                      | 0           | 4,582                     | 0               | 79                          | 0                  | 16                          | 0                  | 4                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.04                |                     | 2.33                |
| (V07) (544GD) Anderson County                                                                                                                                                    | 1,733                   | 1,688                              | 97.4%                                      | 45                             | 2.6%                                   | 0                      | 0           | 1,646                     | 0               | 42                          | 0                  | 25                          | 0                  | 19                          | 0                  | 0                              | 0                   | 1                        | 0                            | 1.82                | 10.84               | 2.92                |
| (V07) (544GE) Orangeburg County                                                                                                                                                  | 1,236                   | 1,213                              | 98.14%                                     | 23                             | 1.86%                                  | 0                      | 0           | 1,182                     | 0               | 31                          | 0                  | 22                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.60                |                     | 2.22                |
| (V07) (544GF) Sumter County                                                                                                                                                      | 1,562                   | 1,458                              | 93.34%                                     | 104                            | 6.66%                                  | 0                      | 0           | 1,356                     | 0               | 102                         | 0                  | 95                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 11.02               | 14.00               | 1.20                |
| (V07) (544GG) Spartanburg,SC CBOC                                                                                                                                                | 2,761                   | 2,543                              | 92.1%                                      | 218                            | 7.9%                                   | 0                      | 0           | 2,371                     | 0               | 172                         | 0                  | 156                         | 0                  | 59                          | 0                  | 3                              | 0                   | 0                        | 0                            | 9.35                |                     | 5.09                |
| (V07) (557) Dublin, GA                                                                                                                                                           | 23,240                  | 20,234                             | 87.07%                                     | 3,006                          | 12.93%                                 | 33                     | 5           | 18,703                    | 5               | 1,531                       | 0                  | 1,758                       | 0                  | 1,087                       | 0                  | 127                            | 0                   | 34                       | 0                            | 13.90               | 10.32               | 4.84                |
| (V07) (557) Dublin                                                                                                                                                               | 13,522                  | 11,175                             | 82.64%                                     | 2,347                          | 17.36%                                 | 0                      | 4           | 10,289                    | 4               | 886                         | 0                  | 1,261                       | 0                  | 955                         | 0                  | 101                            | 0                   | 30                       | 0                            | 22.76               | 12.04               | 2.02                |
| (V07) (557GA) Macon GA                                                                                                                                                           | 1,812                   | 1,639                              | 90.45%                                     | 173                            | 9.55%                                  | 0                      | 1           | 1,427                     | 1               | 212                         | 0                  | 136                         | 0                  | 36                          | 0                  | 1                              | 0                   | 0                        | 0                            | 7.29                | 4.30                | 13.26               |
| (V07) (557GB) Albany GA                                                                                                                                                          | 1,289                   | 1,008                              | 78.2%                                      | 281                            | 21.8%                                  | 0                      | 0           | 872                       | 0               | 136                         | 0                  | 210                         | 0                  | 53                          | 0                  | 18                             | 0                   | 0                        | 0                            | 22.74               | 2.32                | 0.98                |
| (V07) (557GC) Baldwin County                                                                                                                                                     | 458                     | 448                                | 97.82%                                     | 10                             | 2.18%                                  | 0                      | 0           | 415                       | 0               | 33                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 5.14                | 7.22                | 2.76                |
| (V07) (557GE) Brunswick                                                                                                                                                          | 4,409                   | 4,280                              | 97.07%                                     | 129                            | 2.93%                                  | 0                      | 0           | 4,066                     | 0               | 214                         | 0                  | 95                          | 0                  | 26                          | 0                  | 5                              | 0                   | 3                        | 0                            | 4.43                | 4.99                | 8.38                |
| (V07) (557HA) Perry                                                                                                                                                              | 1,750                   | 1,684                              | 96.23%                                     | 66                             | 3.77%                                  | 0                      | 0           | 1,634                     | 0               | 50                          | 0                  | 47                          | 0                  | 17                          | 0                  | 2                              | 0                   | 0                        | 0                            | 5.81                | 2.77                | 2.55                |
| (V07) (619) Central Alabama Veterans HCS, AL                                                                                                                                     | 35,241                  | 27,933                             | 79.26%                                     | 7,308                          | 20.74%                                 | 22                     | 180         | 24,248                    | 22              | 3,685                       | 35                 | 4,120                       | 54                 | 2,164                       | 52                 | 930                            | 6                   | 94                       | 11                           | 14.07               | 18.85               | 18.05               |
| (V07) (619) Montgomery                                                                                                                                                           | 13,391                  | 10,266                             | 76.66%                                     | 3,125                          | 23.34%                                 | 0                      | 9           | 8,557                     | 4               | 1,709                       | 1                  | 2,137                       | 2                  | 815                         | 0                  | 150                            | 0                   | 23                       | 2                            | 19.21               | 16.86               | 14.25               |
| (V07) (619A4) Tuskegee                                                                                                                                                           | 10,487                  | 8,537                              | 81.41%                                     | 1,950                          | 18.59%                                 | 0                      | 18          | 7,594                     | 6               | 943                         | 8                  | 848                         | 0                  | 832                         | 0                  | 253                            | 1                   | 17                       | 3                            | 14.26               | 17.50               | 15.00               |
| (V07) (619GA) Columbus                                                                                                                                                           | 6,829                   | 5,209                              | 76.28%                                     | 1,620                          | 23.72%                                 | 0                      | 143         | 4,655                     | 6               | 554                         | 26                 | 638                         | 51                 | 410                         | 51                 | 518                            | 5                   | 54                       | 4                            | 8.88                | 37.86               | 30.95               |
| (V07) (619GB) Dothan                                                                                                                                                             | 2,007                   | 1,898                              | 94.57%                                     | 109                            | 5.43%                                  | 0                      | 9           | 1,637                     | 5               | 261                         | 0                  | 103                         | 1                  | 5                           | 1                  | 1                              | 0                   | 0                        | 2                            | 13.76               |                     | 0.19                |
| (V07) (619GD) Wiregrass                                                                                                                                                          | 2,319                   | 1,816                              | 78.31%                                     | 503                            | 21.69%                                 | 0                      | 1           | 1,598                     | 1               | 218                         | 0                  | 393                         | 0                  | 102                         | 0                  | 8                              | 0                   | 0                        | 0                            | 10.07               | 26.14               | 6.69                |
| (V07) (619GE) Monroe County                                                                                                                                                      | 202                     | 201                                | 99.5%                                      | 1                              | 0.5%                                   | 0                      | 0           | 201                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.44                |                     | 1.13                |
| (V07) (619PA) Montgomery PR RTP                                                                                                                                                  | 6                       | 6                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V07) (679) Tuscaloosa, AL                                                                                                                                                       | 7,073                   | 6,972                              | 98.57%                                     | 101                            | 1.43%                                  | 0                      | 3           | 6,821                     | 0               | 151                         | 2                  | 75                          | 0                  | 19                          | 0                  | 6                              | 0                   | 1                        | 1                            | 3.35                | 0.18                | 1.65                |
| (V07) (679) Tuscaloosa                                                                                                                                                           | 6,915                   | 6,815                              | 98.55%                                     | 100                            | 1.45%                                  | 0                      | 3           | 6,664                     | 0               | 151                         | 2                  | 74                          | 0                  | 19                          | 0                  | 6                              | 0                   | 1                        | 1                            | 3.49                | 0.18                | 1.65                |
| (V07) (679HK) Mobile Clinic Tuscaloosa                                                                                                                                           | 157                     | 156                                | 99.36%                                     | 1                              | 0.64%                                  | 0                      | 0           | 156                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.34                |                     |                     |
| (V07) (679MA) IDES Columbus                                                                                                                                                      | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V08) (516) Bay Pines, FL                                                                                                                                                        | 114,332                 | 110,395                            | 96.56%                                     | 3,937                          | 3.44%                                  | 16                     | 167         | 105,411                   | 41              | 4,984                       | 40                 | 2,688                       | 37                 | 838                         | 26                 | 199                            | 14                  | 212                      | 9                            | 4.12                | 5.55                | 3.09                |
| (V08) (516) C.W. Bill Young VAMC                                                                                                                                                 | 68,110                  | 65,705                             | 96.47%                                     | 2,405                          | 3.53%                                  | 0                      | 56          | 62,416                    | 5               | 3,289                       | 7                  | 1,562                       | 14                 | 551                         | 20                 | 131                            | 2                   | 161                      | 8                            | 5.90                | 5.35                | 3.75                |
| (V08) (516BZ) Lee County                                                                                                                                                         | 23,162                  | 21,997                             | 94.97%                                     | 1,165                          | 5.03%                                  | 0                      | 22          | 20,880                    | 2               | 1,117                       | 0                  | 877                         | 2                  | 216                         | 6                  | 42                             | 11                  | 30                       | 1                            | 2.82                | 7.65                | 3.85                |
| (V08) (516GA) Sarasota                                                                                                                                                           | 3,672                   | 3,628                              | 98.8%                                      | 44                             | 1.2%                                   | 0                      | 4           | 3,477                     | 1               | 151                         | 1                  | 30                          | 2                  | 2                           | 0                  | 6                              | 0                   | 6                        | 0                            | 2.82                | 5.11                | 3.38                |
| (V08) (516GB) St. Petersburg                                                                                                                                                     | 1,240                   | 1,227                              | 98.95%                                     | 13                             | 1.05%                                  | 0                      | 1           | 1,218                     | 1               | 9                           | 0                  | 11                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.72                | 0.00                | 2.35                |
| (V08) (516GC) Palm Harbor                                                                                                                                                        | 2,609                   | 2,592                              | 99.35%                                     | 17                             | 0.65%                                  | 0                      | 0           | 2,525                     | 0               | 67                          | 0                  | 15                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.42                | 1.46                | 0.76                |
| (V08) (516GD) Bradenton                                                                                                                                                          | 6,870                   | 6,773                              | 98.59%                                     | 97                             | 1.41%                                  | 0                      | 84          | 6,591                     | 32              | 182                         | 32                 | 62                          | 19                 | 22                          | 0                  | 10                             | 1                   | 3                        | 0                            | 4.26                | 2.77                | 1.61                |
| (V08) (516GE) Port Charlotte/Charlotte County                                                                                                                                    | 4,309                   | 4,143                              | 96.15%                                     | 166                            | 3.85%                                  | 0                      | 0           | 4,018                     | 0               | 125                         | 0                  | 105                         | 0                  | 42                          | 0                  | 8                              | 0                   | 11                       | 0                            | 4.06                | 3.77                | 3.14                |
| (V08) (516GF) Naples                                                                                                                                                             | 2,594                   | 2,568                              | 99%                                        | 26                             | 1%                                     | 0                      | 0           | 2,535                     | 0               | 33                          | 0                  | 22                          | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.62                | 1.02                | 1.08                |
| (V08) (516GH) Sebring                                                                                                                                                            | 1,766                   | 1,762                              | 99.77%                                     | 4                              | 0.23%                                  | 0                      | 0           | 1,751                     | 0               | 11                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.25                | 6.39                | 1.22                |
| (V08) (546) Miami, FL                                                                                                                                                            | 56,699                  | 54,421                             | 95.98%                                     | 2,278                          | 4.02%                                  | 13                     | 240         | 52,438                    | 94              | 1,983                       | 0                  | 1,491                       | 12                 | 680                         | 4                  | 71                             | 37                  | 36                       | 93                           | 4.21                | 5.75                | 0.79                |
| (V08) (546) Miami                                                                                                                                                                | 36,412                  | 35,164                             | 96.57%                                     | 1,248                          | 3.43%                                  | 0                      | 184         | 33,799                    | 38              | 1,365                       | 0                  | 796                         | 12                 | 372                         | 4                  | 52                             | 37                  | 28                       | 93                           | 7.69                | 4.14                | 0.69                |
| (V08) (546BZ) Broward County                                                                                                                                                     | 13,873                  | 12,946                             | 93.32%                                     | 927                            | 6.68%                                  | 0                      | 56          | 12,425                    | 56              | 521                         | 0                  | 629                         | 0                  | 275                         | 0                  | 16                             | 0                   | 7                        | 0                            | 2.99                | 10.40               | 0.75                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V08) (546GA) Miami                                                                                                                                                              | 110                     | 109                                | 99.09%                                     | 1                              | 0.91%                                  | 0                      | 0           | 109                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.82                |
| (V08) (546GB) Key West                                                                                                                                                           | 727                     | 717                                | 98.62%                                     | 10                             | 1.38%                                  | 0                      | 0           | 681                       | 0               | 36                          | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.32                | 6.89                | 2.08                |
| (V08) (546GC) Homestead                                                                                                                                                          | 2,415                   | 2,391                              | 99.01%                                     | 24                             | 0.99%                                  | 0                      | 0           | 2,375                     | 0               | 16                          | 0                  | 12                          | 0                  | 9                           | 0                  | 2                              | 0                   | 1                        | 0                            | 1.92                | 0.45                | 0.93                |
| (V08) (546GD) Pembroke Pines                                                                                                                                                     | 1,072                   | 1,055                              | 98.41%                                     | 17                             | 1.59%                                  | 0                      | 0           | 1,047                     | 0               | 8                           | 0                  | 11                          | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.85                | 4.31                | 0.47                |
| (V08) (546GE) Key Largo                                                                                                                                                          | 368                     | 366                                | 99.46%                                     | 2                              | 0.54%                                  | 0                      | 0           | 360                       | 0               | 6                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.49                | 0.00                | 1.99                |
| (V08) (546GF) Hollywood (Southeast Broward Co.)                                                                                                                                  | 1,202                   | 1,160                              | 96.51%                                     | 42                             | 3.49%                                  | 0                      | 0           | 1,138                     | 0               | 22                          | 0                  | 26                          | 0                  | 15                          | 0                  | 1                              | 0                   | 0                        | 0                            | 1.25                | 12.03               | 0.88                |
| (V08) (546GH) Deerfield Beach                                                                                                                                                    | 520                     | 513                                | 98.65%                                     | 7                              | 1.35%                                  | 0                      | 0           | 504                       | 0               | 9                           | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.39                | 5.13                | 2.06                |
| (V08) (548) West Palm Beach, FL                                                                                                                                                  | 66,871                  | 65,016                             | 97.23%                                     | 1,855                          | 2.77%                                  | 7                      | 2           | 62,969                    | 2               | 2,047                       | 0                  | 1,301                       | 0                  | 384                         | 0                  | 154                            | 0                   | 16                       | 0                            | 1.38                | 4.83                | 1.49                |
| (V08) (548) W Palm Beach                                                                                                                                                         | 57,775                  | 56,053                             | 97.02%                                     | 1,722                          | 2.98%                                  | 0                      | 2           | 54,120                    | 2               | 1,933                       | 0                  | 1,194                       | 0                  | 363                         | 0                  | 149                            | 0                   | 16                       | 0                            | 1.60                | 5.03                | 1.52                |
| (V08) (548GA) Ft Pierce                                                                                                                                                          | 1,356                   | 1,344                              | 99.12%                                     | 12                             | 0.88%                                  | 0                      | 0           | 1,330                     | 0               | 14                          | 0                  | 11                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.09                | 2.68                | 0.01                |
| (V08) (548GB) Delray Beach                                                                                                                                                       | 2,265                   | 2,228                              | 98.37%                                     | 37                             | 1.63%                                  | 0                      | 0           | 2,203                     | 0               | 25                          | 0                  | 33                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.63                | 1.45                | 1.73                |
| (V08) (548GC) Stuart                                                                                                                                                             | 1,740                   | 1,703                              | 97.87%                                     | 37                             | 2.13%                                  | 0                      | 0           | 1,653                     | 0               | 50                          | 0                  | 33                          | 0                  | 2                           | 0                  | 2                              | 0                   | 0                        | 0                            | 0.43                | 3.18                | 3.33                |
| (V08) (548GD) Boca Raton                                                                                                                                                         | 1,290                   | 1,286                              | 99.69%                                     | 4                              | 0.31%                                  | 0                      | 0           | 1,282                     | 0               | 4                           | 0                  | 2                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.03                | 0.39                | 0.81                |
| (V08) (548GE) Vero Beach                                                                                                                                                         | 1,557                   | 1,524                              | 97.88%                                     | 33                             | 2.12%                                  | 0                      | 0           | 1,504                     | 0               | 20                          | 0                  | 23                          | 0                  | 9                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.17                | 1.79                | 1.23                |
| (V08) (548GF) Okeechobee                                                                                                                                                         | 888                     | 878                                | 98.87%                                     | 10                             | 1.13%                                  | 0                      | 0           | 877                       | 0               | 1                           | 0                  | 5                           | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.49                | 0.63                | 0.26                |
| (V08) (573) Gainesville, FL                                                                                                                                                      | 161,941                 | 142,290                            | 87.87%                                     | 19,651                         | 12.13%                                 | 132                    | 2,161       | 132,084                   | 279             | 10,206                      | 222                | 10,941                      | 510                | 6,320                       | 355                | 1,574                          | 230                 | 816                      | 565                          | 8.08                | 14.51               | 2.99                |
| (V08) (573) North Florida/South Georgia HCS- Gainesville                                                                                                                         | 60,827                  | 55,227                             | 90.79%                                     | 5,600                          | 9.21%                                  | 0                      | 1,239       | 51,412                    | 66              | 3,815                       | 105                | 2,875                       | 262                | 1,722                       | 145                | 606                            | 139                 | 397                      | 522                          | 6.07                | 10.89               | 3.21                |
| (V08) (573A4) North Florida/South Georgia HCS- Lake City                                                                                                                         | 19,576                  | 18,022                             | 92.06%                                     | 1,554                          | 7.94%                                  | 0                      | 411         | 16,913                    | 36              | 1,109                       | 56                 | 822                         | 134                | 481                         | 116                | 155                            | 40                  | 96                       | 29                           | 11.74               | 5.86                | 2.64                |
| (V08) (573BY) Jacksonville                                                                                                                                                       | 32,962                  | 25,407                             | 77.08%                                     | 7,555                          | 22.92%                                 | 0                      | 310         | 22,800                    | 150             | 2,607                       | 33                 | 4,021                       | 95                 | 2,671                       | 13                 | 630                            | 5                   | 233                      | 14                           | 9.93                | 29.25               | 3.47                |
| (V08) (573GA) Valdosta                                                                                                                                                           | 1,392                   | 1,364                              | 97.99%                                     | 28                             | 2.01%                                  | 0                      | 0           | 1,348                     | 0               | 16                          | 0                  | 26                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.67                | 3.43                | 0.46                |
| (V08) (573GD) Ocala                                                                                                                                                              | 5,380                   | 5,099                              | 94.78%                                     | 281                            | 5.22%                                  | 0                      | 0           | 4,946                     | 0               | 153                         | 0                  | 128                         | 0                  | 115                         | 0                  | 35                             | 0                   | 3                        | 0                            | 1.68                | 11.11               | 3.44                |
| (V08) (573GE) St. Augustine                                                                                                                                                      | 4,004                   | 3,418                              | 85.36%                                     | 586                            | 14.64%                                 | 0                      | 1           | 3,274                     | 1               | 144                         | 0                  | 385                         | 0                  | 92                          | 0                  | 73                             | 0                   | 36                       | 0                            | 26.22               | 5.25                | 0.65                |
| (V08) (573GF) Tallahassee                                                                                                                                                        | 11,148                  | 7,965                              | 71.45%                                     | 3,183                          | 28.55%                                 | 0                      | 5           | 6,486                     | 5               | 1,479                       | 0                  | 2,062                       | 0                  | 1,084                       | 0                  | 33                             | 0                   | 4                        | 0                            | 24.30               | 26.91               | 4.28                |
| (V08) (573GG) Lecanto                                                                                                                                                            | 2,276                   | 1,995                              | 87.65%                                     | 281                            | 12.35%                                 | 0                      | 0           | 1,835                     | 0               | 160                         | 0                  | 204                         | 0                  | 52                          | 0                  | 23                             | 0                   | 2                        | 0                            | 13.26               | 9.83                | 3.46                |
| (V08) (573GI) The Villages                                                                                                                                                       | 20,816                  | 20,376                             | 97.89%                                     | 440                            | 2.11%                                  | 0                      | 195         | 19,808                    | 21              | 568                         | 28                 | 297                         | 19                 | 84                          | 81                 | 14                             | 46                  | 45                       | 0                            | 3.71                | 3.47                | 1.95                |
| (V08) (573GJ) Saint Marys                                                                                                                                                        | 1,246                   | 1,220                              | 97.91%                                     | 26                             | 2.09%                                  | 0                      | 0           | 1,182                     | 0               | 38                          | 0                  | 24                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.22                | 9.25                | 2.50                |
| (V08) (573GK) Jackson County                                                                                                                                                     | 923                     | 887                                | 96.1%                                      | 36                             | 3.9%                                   | 0                      | 0           | 793                       | 0               | 94                          | 0                  | 35                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 7.48                | 5.55                | 4.27                |
| (V08) (573GL) Palatka                                                                                                                                                            | 1,376                   | 1,295                              | 94.11%                                     | 81                             | 5.89%                                  | 0                      | 0           | 1,277                     | 0               | 18                          | 0                  | 62                          | 0                  | 15                          | 0                  | 4                              | 0                   | 0                        | 0                            | 3.24                | 11.75               | 1.32                |
| (V08) (573MA) IDES Naval Hospital Jacksonville                                                                                                                                   | 15                      | 15                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 10                        | 0               | 5                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 6.67                |                     |
| (V08) (672) San Juan, PR                                                                                                                                                         | 123,059                 | 121,699                            | 98.89%                                     | 1,360                          | 1.11%                                  | 3                      | 702         | 120,048                   | 19              | 1,651                       | 126                | 683                         | 208                | 264                         | 295                | 282                            | 41                  | 131                      | 13                           | 1.87                | 1.99                | 3.06                |
| (V08) (672) San Juan                                                                                                                                                             | 78,128                  | 77,237                             | 98.86%                                     | 891                            | 1.14%                                  | 0                      | 692         | 75,845                    | 13              | 1,392                       | 122                | 477                         | 208                | 175                         | 295                | 140                            | 41                  | 99                       | 13                           | 2.63                | 2.26                | 3.44                |
| (V08) (672B0) Ponce                                                                                                                                                              | 18,077                  | 17,989                             | 99.51%                                     | 88                             | 0.49%                                  | 0                      | 1           | 17,905                    | 1               | 84                          | 0                  | 63                          | 0                  | 12                          | 0                  | 7                              | 0                   | 6                        | 0                            | 1.28                | 0.46                | 1.02                |
| (V08) (672BZ) Mayaguez                                                                                                                                                           | 14,966                  | 14,758                             | 98.61%                                     | 208                            | 1.39%                                  | 0                      | 9           | 14,653                    | 5               | 105                         | 4                  | 77                          | 0                  | 51                          | 0                  | 59                             | 0                   | 21                       | 0                            | 1.14                | 1.52                | 3.37                |
| (V08) (672GA) St Croix                                                                                                                                                           | 559                     | 532                                | 95.17%                                     | 27                             | 4.83%                                  | 0                      | 0           | 515                       | 0               | 17                          | 0                  | 24                          | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.86                | 15.06               | 20.04               |
| (V08) (672GB) St Thomas                                                                                                                                                          | 574                     | 564                                | 98.26%                                     | 10                             | 1.74%                                  | 0                      | 0           | 555                       | 0               | 9                           | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.95                | 16.37               | 0.00                |
| (V08) (672GC) Arecibo                                                                                                                                                            | 5,108                   | 5,000                              | 97.89%                                     | 108                            | 2.11%                                  | 0                      | 0           | 4,973                     | 0               | 27                          | 0                  | 16                          | 0                  | 18                          | 0                  | 72                             | 0                   | 2                        | 0                            | 0.61                | 9.08                | 6.87                |
| (V08) (672GD) Ceiba                                                                                                                                                              | 3,645                   | 3,620                              | 99.31%                                     | 25                             | 0.69%                                  | 0                      | 0           | 3,609                     | 0               | 11                          | 0                  | 17                          | 0                  | 4                           | 0                  | 3                              | 0                   | 1                        | 0                            | 0.90                | 0.00                | -0.43               |
| (V08) (672GE) Guayama                                                                                                                                                            | 2,002                   | 1,999                              | 99.85%                                     | 3                              | 0.15%                                  | 0                      | 0           | 1,993                     | 0               | 6                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 0                            | 0.73                | 2.63                | 0.69                |
| (V08) (673) Tampa, FL                                                                                                                                                            | 117,248                 | 111,183                            | 94.83%                                     | 6,065                          | 5.17%                                  | 41                     | 1,100       | 107,640                   | 267             | 3,543                       | 273                | 2,898                       | 304                | 2,175                       | 75                 | 817                            | 135                 | 175                      | 46                           | 1.15                | 8.31                | 3.97                |
| (V08) (673) Tampa                                                                                                                                                                | 83,620                  | 79,023                             | 94.5%                                      | 4,597                          | 5.5%                                   | 0                      | 1,099       | 76,600                    | 266             | 2,423                       | 273                | 1,864                       | 304                | 1,835                       | 75                 | 759                            | 135                 | 139                      | 46                           | 0.79                | 7.96                | 3.30                |
| (V08) (673BZ) New Port Richey                                                                                                                                                    | 21,784                  | 20,711                             | 95.07%                                     | 1,073                          | 4.93%                                  | 0                      | 0           | 20,103                    | 0               | 608                         | 0                  | 788                         | 0                  | 207                         | 0                  | 49                             | 0                   | 29                       | 0                            | 1.45                | 10.18               | 3.41                |
| (V08) (673GB) Lakeland                                                                                                                                                           | 3,861                   | 3,489                              | 90.37%                                     | 372                            | 9.63%                                  | 0                      | 0           | 3,099                     | 0               | 390                         | 0                  | 230                         | 0                  | 130                         | 0                  | 7                              | 0                   | 5                        | 0                            | 5.76                | 13.75               | 10.35               |
| (V08) (673GC) Brooksville                                                                                                                                                        | 5,142                   | 5,127                              | 99.71%                                     | 15                             | 0.29%                                  | 0                      | 1           | 5,059                     | 1               | 68                          | 0                  | 10                          | 0                  | 2                           | 0                  | 2                              | 0                   | 1                        | 0                            | 1.68                | 1.70                | 4.04                |
| (V08) (673GF) Zephyrhills                                                                                                                                                        | 2,841                   | 2,833                              | 99.72%                                     | 8                              | 0.28%                                  | 0                      | 0           | 2,779                     | 0               | 54                          | 0                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.99                | 6.86                | 3.54                |
| (V08) (675) Orlando, FL                                                                                                                                                          | 103,575                 | 98,586                             | 95.18%                                     | 4,989                          | 4.82%                                  | 4                      | 594         | 95,753                    | 216             | 2,833                       | 122                | 2,778                       | 167                | 1,552                       | 42                 | 522                            | 20                  | 137                      | 27                           | 1.83                | 6.25                | 0.96                |
| (V08) (675) Orlando                                                                                                                                                              | 140                     | 139                                | 99.29%                                     | 1                              | 0.71%                                  | 0                      | 0           | 139                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.00                | 1.01                | 0.00                |
| (V08) (675BU) Orlando Domiciliary                                                                                                                                                | 66                      | 66                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 66                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V08) (675GA) Viera Outpatient Clinic                                                                                                                                            | 20,128                  | 19,500                             | 96.88%                                     | 628                            | 3.12%                                  | 0                      | 200         | 19,237                    | 152             | 263                         | 8                  | 206                         | 13                 | 199                         | 14                 | 181                            | 6                   | 42                       | 7                            | 0.66                | 5.93                | 1.40                |
| (V08) (675GB) Daytona Beach Outpatient Clinic                                                                                                                                    | 15,107                  | 14,912                             | 98.71%                                     | 195                            | 1.29%                                  | 0                      | 69          | 14,721                    | 25              | 191                         | 25                 | 160                         | 17                 | 12                          | 2                  | 12                             | 0                   | 11                       | 0                            | 1.23                | 1.99                | 0.18                |
| (V08) (675GC) Kissimee CBOC                                                                                                                                                      | 2,561                   | 2,478                              | 96.76%                                     | 83                             | 3.24%                                  | 0                      | 0           | 2,424                     | 0               | 54                          | 0                  | 65                          | 0                  | 15                          | 0                  | 3                              | 0                   | 0                        | 0                            | 3.52                | 0.90                | 1.83                |
| (V08) (675GD) Orange City                                                                                                                                                        | 1,846                   | 1,828                              | 99.02%                                     | 18                             | 0.98%                                  | 0                      | 0           | 1,794                     | 0               | 34                          | 0                  | 8                           | 0                  | 8                           | 0                  | 0                              | 0                   | 2                        | 0                            | 1.60                | 7.47                | 0.74                |
| (V08) (675GE) Leesburg CBOC                                                                                                                                                      | 2,540                   | 2,523                              | 99.33%                                     | 17                             | 0.67%                                  | 0                      | 0           | 2,509                     | 0               | 14                          | 0                  | 13                          | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.72                | 0.97                | 0.45                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V08) (675GF) Clermont CBOC                                                                                                                                                      | 1,127                   | 1,120                              | 99.38%                                     | 7                              | 0.62%                                  | 0                      | 0           | 1,101                     | 0               | 19                          | 0                  | 7                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.54                | 2.63                | 1.27                |
| (V08) (675GG) Lake Baldwin CBOC                                                                                                                                                  | 60,060                  | 56,020                             | 93.27%                                     | 4,040                          | 6.73%                                  | 0                      | 325         | 53,762                    | 39              | 2,258                       | 89                 | 2,319                       | 137                | 1,315                       | 26                 | 325                            | 14                  | 81                       | 20                           | 2.75                | 7.02                | 1.03                |
| (V09) (581) Huntington, WV                                                                                                                                                       | 25,678                  | 23,886                             | 93.02%                                     | 1,792                          | 6.98%                                  | 0                      | 1           | 22,709                    | 1               | 1,177                       | 0                  | 1,489                       | 0                  | 285                         | 0                  | 18                             | 0                   | 0                        | 0                            | 12.36               | 5.35                | 1.71                |
| (V09) (581) Huntington                                                                                                                                                           | 21,171                  | 19,721                             | 93.15%                                     | 1,450                          | 6.85%                                  | 0                      | 1           | 18,621                    | 1               | 1,100                       | 0                  | 1,241                       | 0                  | 191                         | 0                  | 18                             | 0                   | 0                        | 0                            | 12.59               | 5.42                | 2.00                |
| (V09) (581GA) Prestonsburg                                                                                                                                                       | 1,997                   | 1,673                              | 83.78%                                     | 324                            | 16.22%                                 | 0                      | 0           | 1,616                     | 0               | 57                          | 0                  | 230                         | 0                  | 94                          | 0                  | 0                              | 0                   | 0                        | 0                            | 23.16               | 7.01                | 1.32                |
| (V09) (581GB) Charleston                                                                                                                                                         | 2,510                   | 2,492                              | 99.28%                                     | 18                             | 0.72%                                  | 0                      | 0           | 2,472                     | 0               | 20                          | 0                  | 18                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.62                | 1.86                | 1.15                |
| (V09) (596) Lexington, KY                                                                                                                                                        | 34,371                  | 33,411                             | 97.21%                                     | 960                            | 2.79%                                  | 42                     | 697         | 29,517                    | 263             | 3,894                       | 191                | 765                         | 124                | 144                         | 78                 | 26                             | 14                  | 25                       | 27                           | 5.67                | 6.55                | 4.19                |
| (V09) (596) Lexington-Leestown                                                                                                                                                   | 13,805                  | 13,598                             | 98.5%                                      | 207                            | 1.5%                                   | 0                      | 278         | 12,194                    | 99              | 1,404                       | 36                 | 173                         | 52                 | 21                          | 56                 | 10                             | 9                   | 3                        | 26                           | 4.95                | 5.06                | 4.32                |
| (V09) (596A4) Lexington-Cooper Dr                                                                                                                                                | 16,525                  | 15,871                             | 96.04%                                     | 654                            | 3.96%                                  | 0                      | 387         | 13,913                    | 135             | 1,958                       | 153                | 510                         | 72                 | 106                         | 22                 | 16                             | 5                   | 22                       | 0                            |                     | 7.01                | 3.68                |
| (V09) (596BU) Lexington Domiciliary                                                                                                                                              | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V09) (596GA) Somerset                                                                                                                                                           | 2,079                   | 2,013                              | 96.83%                                     | 66                             | 3.17%                                  | 0                      | 19          | 1,680                     | 17              | 333                         | 2                  | 59                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 9.43                | 9.09                | 3.29                |
| (V09) (596GB) Morehead                                                                                                                                                           | 446                     | 433                                | 97.09%                                     | 13                             | 2.91%                                  | 0                      | 3           | 398                       | 2               | 35                          | 0                  | 12                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 1                            | 4.90                | 4.79                | 1.02                |
| (V09) (596GC) Hazard                                                                                                                                                             | 464                     | 461                                | 99.35%                                     | 3                              | 0.65%                                  | 0                      | 4           | 378                       | 4               | 83                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.94                | 4.24                | 6.95                |
| (V09) (596GD) Berea                                                                                                                                                              | 1,050                   | 1,033                              | 98.38%                                     | 17                             | 1.62%                                  | 0                      | 6           | 952                       | 6               | 81                          | 0                  | 8                           | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.73                | 1.86                | 1.76                |
| (V09) (603) Louisville, KY                                                                                                                                                       | 46,494                  | 45,695                             | 98.28%                                     | 799                            | 1.72%                                  | 4                      | 176         | 44,041                    | 60              | 1,654                       | 54                 | 518                         | 58                 | 180                         | 4                  | 56                             | 0                   | 45                       | 0                            | 2.41                | 4.05                | 2.30                |
| (V09) (603) Louisville                                                                                                                                                           | 28,264                  | 27,637                             | 97.78%                                     | 627                            | 2.22%                                  | 0                      | 175         | 26,403                    | 59              | 1,234                       | 54                 | 385                         | 58                 | 148                         | 4                  | 52                             | 0                   | 42                       | 0                            | 2.94                | 4.13                | 1.39                |
| (V09) (603GA) Fort Knox                                                                                                                                                          | 1,759                   | 1,747                              | 99.32%                                     | 12                             | 0.68%                                  | 0                      | 0           | 1,688                     | 0               | 59                          | 0                  | 11                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.08                | 6.43                | 1.41                |
| (V09) (603GB) New Albany IN (Southern Indiana)                                                                                                                                   | 3,127                   | 3,037                              | 97.12%                                     | 90                             | 2.88%                                  | 0                      | 0           | 2,935                     | 0               | 102                         | 0                  | 64                          | 0                  | 23                          | 0                  | 2                              | 0                   | 1                        | 0                            | 3.09                | 3.00                | 5.05                |
| (V09) (603GC) Shively (Louisville-Jefferson County)                                                                                                                              | 3,164                   | 3,152                              | 99.62%                                     | 12                             | 0.38%                                  | 0                      | 0           | 3,079                     | 0               | 73                          | 0                  | 11                          | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.78                | 2.03                | 1.82                |
| (V09) (603GD) Dupont                                                                                                                                                             | 2,563                   | 2,538                              | 99.02%                                     | 25                             | 0.98%                                  | 0                      | 0           | 2,477                     | 0               | 61                          | 0                  | 20                          | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.36                |                     | 2.58                |
| (V09) (603GE) Newburg CBOC KY                                                                                                                                                    | 3,515                   | 3,508                              | 99.8%                                      | 7                              | 0.2%                                   | 0                      | 1           | 3,465                     | 1               | 43                          | 0                  | 5                           | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.27                | 1.27                | 1.12                |
| (V09) (603GF) Grayson County                                                                                                                                                     | 2,254                   | 2,234                              | 99.11%                                     | 20                             | 0.89%                                  | 0                      | 0           | 2,174                     | 0               | 60                          | 0                  | 16                          | 0                  | 3                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.95                | 0.57                | 1.61                |
| (V09) (603GG) Scott County                                                                                                                                                       | 1,385                   | 1,380                              | 99.64%                                     | 5                              | 0.36%                                  | 0                      | 0           | 1,367                     | 0               | 13                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.57                | 0.70                | 1.39                |
| (V09) (603GH) Carroll County                                                                                                                                                     | 420                     | 419                                | 99.76%                                     | 1                              | 0.24%                                  | 0                      | 0           | 410                       | 0               | 9                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.60                | 1.17                | 4.44                |
| (V09) (603MA) IDES Fort Knox                                                                                                                                                     | 30                      | 30                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 30                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                | 0.00                |
| (V09) (603PB) Louisville (SARRTP)                                                                                                                                                | 13                      | 13                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 13                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.00                |
| (V09) (614) Memphis, TN                                                                                                                                                          | 52,492                  | 50,531                             | 96.26%                                     | 1,961                          | 3.74%                                  | 20                     | 12          | 48,975                    | 12              | 1,556                       | 0                  | 1,157                       | 0                  | 579                         | 0                  | 175                            | 0                   | 50                       | 0                            | 2.21                | 4.24                | 3.98                |
| (V09) (614) Memphis                                                                                                                                                              | 37,201                  | 35,361                             | 95.05%                                     | 1,840                          | 4.95%                                  | 0                      | 11          | 34,072                    | 11              | 1,289                       | 0                  | 1,077                       | 0                  | 556                         | 0                  | 168                            | 0                   | 39                       | 0                            | 3.82                | 4.33                | 5.42                |
| (V09) (614DT) TN STHOME HUMBOLDT TX                                                                                                                                              | 38                      | 38                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 37                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 1.13                |                     |
| (V09) (614GA) Tupelo                                                                                                                                                             | 2,199                   | 2,185                              | 99.36%                                     | 14                             | 0.64%                                  | 0                      | 0           | 2,176                     | 0               | 9                           | 0                  | 10                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.06                | 0.55                | 0.87                |
| (V09) (614GB) Jonesboro                                                                                                                                                          | 3,574                   | 3,570                              | 99.89%                                     | 4                              | 0.11%                                  | 0                      | 0           | 3,429                     | 0               | 141                         | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            | 2.01                | 0.32                | 3.16                |
| (V09) (614GC) Marshall County                                                                                                                                                    | 278                     | 278                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 277                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.91                |                     |                     |
| (V09) (614GD) Savannah (Hardin County)                                                                                                                                           | 466                     | 465                                | 99.79%                                     | 1                              | 0.21%                                  | 0                      | 1           | 464                       | 1               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.62                | 0.00                | 0.00                |
| (V09) (614GE) Covington                                                                                                                                                          | 1,930                   | 1,900                              | 98.45%                                     | 30                             | 1.55%                                  | 0                      | 0           | 1,847                     | 0               | 53                          | 0                  | 23                          | 0                  | 5                           | 0                  | 2                              | 0                   | 0                        | 0                            | 0.76                | 2.05                | 3.22                |
| (V09) (614GF) Memphis-South Clinic                                                                                                                                               | 2,490                   | 2,461                              | 98.84%                                     | 29                             | 1.16%                                  | 0                      | 0           | 2,448                     | 0               | 13                          | 0                  | 22                          | 0                  | 6                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.41                | 1.79                | 0.10                |
| (V09) (614GG) Jackson TN                                                                                                                                                         | 1,658                   | 1,645                              | 99.22%                                     | 13                             | 0.78%                                  | 0                      | 0           | 1,634                     | 0               | 11                          | 0                  | 8                           | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.62                | 0.67                | 0.24                |
| (V09) (614GI) Dyersburg                                                                                                                                                          | 1,759                   | 1,758                              | 99.94%                                     | 1                              | 0.06%                                  | 0                      | 0           | 1,753                     | 0               | 5                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.65                | 0.68                | 1.08                |
| (V09) (614GN) Helena, AR                                                                                                                                                         | 899                     | 870                                | 96.77%                                     | 29                             | 3.23%                                  | 0                      | 0           | 838                       | 0               | 32                          | 0                  | 14                          | 0                  | 3                           | 0                  | 4                              | 0                   | 8                        | 0                            | 6.08                | 0.00                | 4.15                |
| (V09) (621) Mountain Home, TN                                                                                                                                                    | 70,622                  | 68,080                             | 96.4%                                      | 2,542                          | 3.6%                                   | 1                      | 402         | 65,986                    | 56              | 2,094                       | 53                 | 1,415                       | 88                 | 752                         | 81                 | 281                            | 72                  | 94                       | 52                           | 8.11                | 3.25                | 2.06                |
| (V09) (621) James H Quillen VAMC                                                                                                                                                 | 50,525                  | 49,809                             | 98.58%                                     | 716                            | 1.42%                                  | 0                      | 92          | 48,632                    | 7               | 1,177                       | 6                  | 534                         | 22                 | 104                         | 9                  | 34                             | 10                  | 44                       | 38                           | 3.21                | 2.89                | 1.20                |
| (V09) (621BU) VADOM Mountain Home                                                                                                                                                | 151                     | 149                                | 98.68%                                     | 2                              | 1.32%                                  | 0                      | 0           | 148                       | 0               | 1                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.18                |                     |                     |
| (V09) (621BY) Knoxville CBOC                                                                                                                                                     | 10,780                  | 9,359                              | 86.82%                                     | 1,421                          | 13.18%                                 | 0                      | 189         | 8,839                     | 33              | 520                         | 22                 | 694                         | 38                 | 510                         | 45                 | 173                            | 50                  | 44                       | 1                            | 15.33               | 10.05               | 3.22                |
| (V09) (621GA) Rogersville                                                                                                                                                        | 777                     | 700                                | 90.09%                                     | 77                             | 9.91%                                  | 0                      | 2           | 678                       | 1               | 22                          | 1                  | 28                          | 0                  | 23                          | 0                  | 22                             | 0                   | 4                        | 0                            | 8.52                | 9.22                | 11.48               |
| (V09) (621GC) Norton                                                                                                                                                             | 3,739                   | 3,728                              | 99.71%                                     | 11                             | 0.29%                                  | 0                      | 0           | 3,569                     | 0               | 159                         | 0                  | 10                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.70                | 0.50                | 3.60                |
| (V09) (621GG) Morristown CBOC TN                                                                                                                                                 | 795                     | 744                                | 93.58%                                     | 51                             | 6.42%                                  | 0                      | 1           | 705                       | 1               | 39                          | 0                  | 42                          | 0                  | 5                           | 0                  | 3                              | 0                   | 1                        | 0                            | 5.82                | 12.22               | 7.06                |
| (V09) (621GI) Sevierville                                                                                                                                                        | 1,410                   | 1,190                              | 84.4%                                      | 220                            | 15.6%                                  | 0                      | 102         | 1,108                     | 13              | 82                          | 22                 | 70                          | 28                 | 102                         | 27                 | 47                             | 12                  | 1                        | 0                            | 20.95               | 9.29                | 0.76                |
| (V09) (621GJ) Bristol                                                                                                                                                            | 2,161                   | 2,125                              | 98.33%                                     | 36                             | 1.67%                                  | 0                      | 16          | 2,036                     | 1               | 89                          | 2                  | 30                          | 0                  | 4                           | 0                  | 2                              | 0                   | 0                        | 13                           | 4.04                | 6.30                | 1.83                |
| (V09) (621GK) Campbell County                                                                                                                                                    | 284                     | 276                                | 97.18%                                     | 8                              | 2.82%                                  | 0                      | 0           | 271                       | 0               | 5                           | 0                  | 5                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.44                |                     |                     |
| (V09) (626) Middle Tennessee HCS, TN                                                                                                                                             | 120,303                 | 114,185                            | 94.91%                                     | 6,118                          | 5.09%                                  | 2                      | 1,370       | 110,117                   | 194             | 4,068                       | 132                | 3,600                       | 214                | 1,549                       | 138                | 390                            | 161                 | 579                      | 531                          | 11.36               | 4.27                | 4.44                |
| (V09) (626) Middle Tennessee HCS                                                                                                                                                 | 60,423                  | 57,520                             | 95.2%                                      | 2,903                          | 4.8%                                   | 0                      | 658         | 55,395                    | 44              | 2,125                       | 24                 | 1,673                       | 62                 | 806                         | 29                 | 188                            | 55                  | 236                      | 444                          | 17.97               | 3.93                | 4.06                |
| (V09) (626A4) Middle Tennessee HCS-Alvin C. York Division                                                                                                                        | 36,607                  | 35,362                             | 96.6%                                      | 1,245                          | 3.4%                                   | 0                      | 359         | 34,593                    | 50              | 769                         | 47                 | 535                         | 66                 | 231                         | 63                 | 181                            | 50                  | 298                      | 83                           | 2.80                | 4.78                | 2.28                |
| (V09) (626GA) Dover                                                                                                                                                              | 441                     | 311                                | 70.52%                                     | 130                            | 29.48%                                 | 0                      | 3           | 289                       | 3               | 22                          | 0                  | 14                          | 0                  | 116                         | 0                  | 0                              | 0                   | 0                        | 0                            | 25.03               |                     | 0.25                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V09) (626GC) Bowling Green                                                                                                                                                      | 752                     | 691                                | 91.89%                                     | 61                             | 8.11%                                  | 0                      | 123         | 641                       | 18              | 50                          | 15                 | 26                          | 38                 | 34                          | 9                  | 1                              | 40                  | 0                        | 3                            | 12.76               | 2.81                | 3.09                |
| (V09) (626GD) Ft. Campbell                                                                                                                                                       | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 4.00                |
| (V09) (626GE) Clarksville                                                                                                                                                        | 6,037                   | 5,570                              | 92.26%                                     | 467                            | 7.74%                                  | 0                      | 156         | 5,258                     | 43              | 312                         | 34                 | 376                         | 29                 | 72                          | 35                 | 13                             | 15                  | 6                        | 0                            | 4.47                | 6.82                | 7.74                |
| (V09) (626GF) Chattanooga                                                                                                                                                        | 9,631                   | 9,113                              | 94.62%                                     | 518                            | 5.38%                                  | 0                      | 34          | 8,750                     | 25              | 363                         | 6                  | 389                         | 2                  | 127                         | 1                  | 2                              | 0                   | 0                        | 0                            | 8.61                | 2.94                | 4.11                |
| (V09) (626GG) Tullahoma                                                                                                                                                          | 513                     | 509                                | 99.22%                                     | 4                              | 0.78%                                  | 0                      | 0           | 496                       | 0               | 13                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.18                | 9.44                | 4.44                |
| (V09) (626GH) Cookeville                                                                                                                                                         | 1,645                   | 1,496                              | 90.94%                                     | 149                            | 9.06%                                  | 0                      | 5           | 1,419                     | 5               | 77                          | 0                  | 115                         | 0                  | 33                          | 0                  | 1                              | 0                   | 0                        | 0                            | 13.97               | 0.14                | 2.12                |
| (V09) (626GJ) Hopkinsville                                                                                                                                                       | 2,033                   | 1,755                              | 86.33%                                     | 278                            | 13.67%                                 | 0                      | 28          | 1,648                     | 2               | 107                         | 6                  | 234                         | 17                 | 41                          | 1                  | 2                              | 1                   | 1                        | 1                            | 6.97                | 0.38                | 12.04               |
| (V09) (626GK) McMinnville                                                                                                                                                        | 829                     | 811                                | 97.83%                                     | 18                             | 2.17%                                  | 0                      | 0           | 786                       | 0               | 25                          | 0                  | 16                          | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 3.35                | 0.00                | 2.65                |
| (V09) (626GL) Harriman (Roane County)                                                                                                                                            | 275                     | 212                                | 77.09%                                     | 63                             | 22.91%                                 | 0                      | 1           | 151                       | 1               | 61                          | 0                  | 57                          | 0                  | 5                           | 0                  | 1                              | 0                   | 0                        | 0                            | 18.24               |                     | 15.30               |
| (V09) (626GM) Maury County CBOC                                                                                                                                                  | 789                     | 587                                | 74.4%                                      | 202                            | 25.6%                                  | 0                      | 2           | 453                       | 2               | 134                         | 0                  | 140                         | 0                  | 61                          | 0                  | 1                              | 0                   | 0                        | 0                            | 21.26               | 2.68                | 5.96                |
| (V09) (626GN) McMinn County Outreach Clinic                                                                                                                                      | 284                     | 204                                | 71.83%                                     | 80                             | 28.17%                                 | 0                      | 1           | 194                       | 1               | 10                          | 0                  | 21                          | 0                  | 22                          | 0                  | 0                              | 0                   | 37                       | 0                            | 35.65               |                     |                     |
| (V09) (626MA) IDES Fort Campbell                                                                                                                                                 | 42                      | 42                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 42                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 2.50                | 3.67                |
| (V10) (538) Chillicothe, OH                                                                                                                                                      | 16,364                  | 14,835                             | 90.66%                                     | 1,529                          | 9.34%                                  | 2                      | 190         | 13,842                    | 37              | 993                         | 20                 | 1,060                       | 36                 | 430                         | 26                 | 32                             | 22                  | 7                        | 49                           | 6.98                | 10.67               | 4.13                |
| (V10) (538) Chillicothe                                                                                                                                                          | 9,232                   | 8,176                              | 88.56%                                     | 1,056                          | 11.44%                                 | 0                      | 155         | 7,696                     | 33              | 480                         | 15                 | 713                         | 30                 | 321                         | 23                 | 17                             | 21                  | 5                        | 33                           | 8.15                | 11.72               | 1.28                |
| (V10) (538GA) Athens                                                                                                                                                             | 1,618                   | 1,528                              | 94.44%                                     | 90                             | 5.56%                                  | 0                      | 0           | 1,451                     | 0               | 77                          | 0                  | 85                          | 0                  | 4                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.96                | 5.38                | 6.55                |
| (V10) (538GB) Portsmouth                                                                                                                                                         | 1,742                   | 1,575                              | 90.41%                                     | 167                            | 9.59%                                  | 0                      | 27          | 1,454                     | 4               | 121                         | 3                  | 85                          | 3                  | 77                          | 2                  | 4                              | 1                   | 1                        | 14                           | 5.27                | 17.21               | 4.59                |
| (V10) (538GC) Marietta                                                                                                                                                           | 675                     | 640                                | 94.81%                                     | 35                             | 5.19%                                  | 0                      | 0           | 584                       | 0               | 56                          | 0                  | 29                          | 0                  | 4                           | 0                  | 2                              | 0                   | 0                        | 0                            | 3.08                | 3.94                | 9.23                |
| (V10) (538GD) Lancaster                                                                                                                                                          | 1,982                   | 1,848                              | 93.24%                                     | 134                            | 6.76%                                  | 0                      | 8           | 1,642                     | 0               | 206                         | 2                  | 110                         | 3                  | 18                          | 1                  | 6                              | 0                   | 0                        | 2                            | 8.60                | 5.33                | 7.48                |
| (V10) (538GE) Cambridge                                                                                                                                                          | 1,115                   | 1,068                              | 95.78%                                     | 47                             | 4.22%                                  | 0                      | 0           | 1,015                     | 0               | 53                          | 0                  | 38                          | 0                  | 6                           | 0                  | 3                              | 0                   | 0                        | 0                            | 3.84                | 5.57                | 3.62                |
| (V10) (539) Cincinnati, OH                                                                                                                                                       | 42,634                  | 41,353                             | 97%                                        | 1,281                          | 3%                                     | 6                      | 13          | 40,210                    | 6               | 1,143                       | 4                  | 969                         | 1                  | 253                         | 1                  | 53                             | 0                   | 6                        | 1                            | 2.21                | 4.86                | 1.48                |
| (V10) (539) Cincinnati                                                                                                                                                           | 30,080                  | 28,882                             | 96.02%                                     | 1,198                          | 3.98%                                  | 0                      | 10          | 27,896                    | 5               | 986                         | 3                  | 910                         | 1                  | 236                         | 1                  | 48                             | 0                   | 4                        | 0                            | 2.59                | 5.45                | 1.63                |
| (V10) (539A4) CINCINNATI,FT.THOMAS                                                                                                                                               | 562                     | 561                                | 99.82%                                     | 1                              | 0.18%                                  | 0                      | 0           | 554                       | 0               | 7                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            |                     | 0.68                | 1.50                |
| (V10) (539GA) Bellevue                                                                                                                                                           | 1,636                   | 1,627                              | 99.45%                                     | 9                              | 0.55%                                  | 0                      | 1           | 1,609                     | 1               | 18                          | 0                  | 7                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.97                | 0.79                | 2.07                |
| (V10) (539GB) Cincinnati (Clermont County)                                                                                                                                       | 3,752                   | 3,731                              | 99.44%                                     | 21                             | 0.56%                                  | 0                      | 0           | 3,671                     | 0               | 60                          | 0                  | 9                           | 0                  | 8                           | 0                  | 3                              | 0                   | 1                        | 0                            | 2.07                | 1.98                | 1.05                |
| (V10) (539GC) Lawrenceburg (Dearborn County)                                                                                                                                     | 1,671                   | 1,646                              | 98.5%                                      | 25                             | 1.5%                                   | 0                      | 0           | 1,616                     | 0               | 30                          | 0                  | 22                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.99                | 1.70                | 1.95                |
| (V10) (539GD) Florence                                                                                                                                                           | 2,634                   | 2,620                              | 99.47%                                     | 14                             | 0.53%                                  | 0                      | 1           | 2,612                     | 0               | 8                           | 0                  | 9                           | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 1                            | 1.47                | 2.24                | 1.21                |
| (V10) (539GE) Fairfield Hamilton                                                                                                                                                 | 1,773                   | 1,760                              | 99.27%                                     | 13                             | 0.73%                                  | 0                      | 1           | 1,733                     | 0               | 27                          | 1                  | 12                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.43                | 1.45                | 0.70                |
| (V10) (539GF) Georgetown                                                                                                                                                         | 526                     | 526                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 519                       | 0               | 7                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.75                | 0.86                | 0.71                |
| (V10) (541) Cleveland, OH                                                                                                                                                        | 68,409                  | 65,102                             | 95.17%                                     | 3,307                          | 4.83%                                  | 6                      | 0           | 61,042                    | 0               | 4,060                       | 0                  | 2,974                       | 0                  | 283                         | 0                  | 37                             | 0                   | 13                       | 0                            | 4.67                | 5.16                | 3.13                |
| (V10) (541) Cleveland-Wade Park                                                                                                                                                  | 30,285                  | 29,186                             | 96.37%                                     | 1,099                          | 3.63%                                  | 0                      | 0           | 27,622                    | 0               | 1,564                       | 0                  | 998                         | 0                  | 78                          | 0                  | 16                             | 0                   | 7                        | 0                            | 6.34                | 3.97                | 0.81                |
| (V10) (541BY) Canton                                                                                                                                                             | 4,374                   | 3,971                              | 90.79%                                     | 403                            | 9.21%                                  | 0                      | 0           | 3,508                     | 0               | 463                         | 0                  | 344                         | 0                  | 58                          | 0                  | 1                              | 0                   | 0                        | 0                            | 8.45                | 13.06               | 0.29                |
| (V10) (541BZ) Youngstown                                                                                                                                                         | 3,675                   | 3,451                              | 93.9%                                      | 224                            | 6.1%                                   | 0                      | 0           | 3,181                     | 0               | 270                         | 0                  | 185                         | 0                  | 32                          | 0                  | 7                              | 0                   | 0                        | 0                            | 2.63                | 6.04                | 9.74                |
| (V10) (541GB) Lorain                                                                                                                                                             | 1,820                   | 1,802                              | 99.01%                                     | 18                             | 0.99%                                  | 0                      | 0           | 1,747                     | 0               | 55                          | 0                  | 18                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.00                | 0.52                | 1.46                |
| (V10) (541GC) Sandusky                                                                                                                                                           | 1,687                   | 1,609                              | 95.38%                                     | 78                             | 4.62%                                  | 0                      | 0           | 1,516                     | 0               | 93                          | 0                  | 73                          | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.70                | 5.08                | 4.51                |
| (V10) (541GD) Mansfield                                                                                                                                                          | 4,450                   | 4,249                              | 95.48%                                     | 201                            | 4.52%                                  | 0                      | 0           | 4,102                     | 0               | 147                         | 0                  | 146                         | 0                  | 41                          | 0                  | 9                              | 0                   | 5                        | 0                            | 5.91                | 2.90                | 0.86                |
| (V10) (541GE) McCafferty                                                                                                                                                         | 529                     | 501                                | 94.71%                                     | 28                             | 5.29%                                  | 0                      | 0           | 465                       | 0               | 36                          | 0                  | 26                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.46                | 2.78                | 2.10                |
| (V10) (541GF) Painesville                                                                                                                                                        | 2,035                   | 1,996                              | 98.08%                                     | 39                             | 1.92%                                  | 0                      | 0           | 1,937                     | 0               | 59                          | 0                  | 39                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.25                | 4.74                | 0.87                |
| (V10) (541GG) Akron                                                                                                                                                              | 6,393                   | 6,015                              | 94.09%                                     | 378                            | 5.91%                                  | 0                      | 0           | 5,305                     | 0               | 710                         | 0                  | 359                         | 0                  | 18                          | 0                  | 1                              | 0                   | 0                        | 0                            | 4.41                | 5.86                | 9.29                |
| (V10) (541GH) East Liverpool                                                                                                                                                     | 1,375                   | 1,329                              | 96.65%                                     | 46                             | 3.35%                                  | 0                      | 0           | 1,215                     | 0               | 114                         | 0                  | 44                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.02                | 7.07                | 2.50                |
| (V10) (541GI) Warren                                                                                                                                                             | 1,309                   | 1,300                              | 99.31%                                     | 9                              | 0.69%                                  | 0                      | 0           | 1,268                     | 0               | 32                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.26                | 1.91                | 1.13                |
| (V10) (541GJ) New Philadelphia                                                                                                                                                   | 1,348                   | 1,180                              | 87.54%                                     | 168                            | 12.46%                                 | 0                      | 0           | 1,135                     | 0               | 45                          | 0                  | 151                         | 0                  | 17                          | 0                  | 0                              | 0                   | 0                        | 0                            | 3.04                | 14.73               | 1.16                |
| (V10) (541GK) Ravenna                                                                                                                                                            | 1,374                   | 1,329                              | 96.72%                                     | 45                             | 3.28%                                  | 0                      | 0           | 1,248                     | 0               | 81                          | 0                  | 32                          | 0                  | 11                          | 0                  | 1                              | 0                   | 1                        | 0                            | 4.03                | 4.08                | 4.27                |
| (V10) (541GL) Parma                                                                                                                                                              | 7,755                   | 7,184                              | 92.64%                                     | 571                            | 7.36%                                  | 0                      | 0           | 6,793                     | 0               | 391                         | 0                  | 550                         | 0                  | 19                          | 0                  | 2                              | 0                   | 0                        | 0                            | 3.72                | 7.03                | 1.00                |
| (V10) (552) Dayton, OH                                                                                                                                                           | 23,248                  | 22,532                             | 96.92%                                     | 716                            | 3.08%                                  | 28                     | 116         | 21,607                    | 23              | 925                         | 17                 | 592                         | 41                 | 110                         | 33                 | 8                              | 2                   | 6                        | 0                            | 1.28                | 4.26                | 2.24                |
| (V10) (552) Dayton                                                                                                                                                               | 16,884                  | 16,256                             | 96.28%                                     | 628                            | 3.72%                                  | 0                      | 0           | 15,411                    | 0               | 845                         | 0                  | 523                         | 0                  | 94                          | 0                  | 6                              | 0                   | 5                        | 0                            | 1.50                | 4.69                | 2.55                |
| (V10) (552GA) Middletown                                                                                                                                                         | 1,440                   | 1,425                              | 98.96%                                     | 15                             | 1.04%                                  | 0                      | 1           | 1,384                     | 1               | 41                          | 0                  | 14                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.23                | 3.78                | 1.49                |
| (V10) (552GB) Lima                                                                                                                                                               | 1,963                   | 1,941                              | 98.88%                                     | 22                             | 1.12%                                  | 0                      | 114         | 1,931                     | 21              | 10                          | 17                 | 11                          | 41                 | 11                          | 33                 | 0                              | 2                   | 0                        | 0                            | 0.64                | 2.04                | 1.99                |
| (V10) (552GC) Richmond                                                                                                                                                           | 1,598                   | 1,556                              | 97.37%                                     | 42                             | 2.63%                                  | 0                      | 1           | 1,543                     | 1               | 13                          | 0                  | 35                          | 0                  | 4                           | 0                  | 2                              | 0                   | 1                        | 0                            | 2.04                | 2.32                | 1.84                |
| (V10) (552GD) Springfield                                                                                                                                                        | 1,363                   | 1,354                              | 99.34%                                     | 9                              | 0.66%                                  | 0                      | 0           | 1,338                     | 0               | 16                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.25                | 1.03                | 1.80                |
| (V10) (757) Columbus, OH                                                                                                                                                         | 36,792                  | 33,404                             | 90.79%                                     | 3,388                          | 9.21%                                  | 10                     | 27          | 30,788                    | 1               | 2,616                       | 2                  | 2,079                       | 2                  | 934                         | 0                  | 327                            | 21                  | 48                       | 1                            | 8.15                | 10.76               | 3.18                |
| (V10) (757) Columbus                                                                                                                                                             | 31,867                  | 28,742                             | 90.19%                                     | 3,125                          | 9.81%                                  | 0                      | 23          | 26,700                    | 1               | 2,042                       | 0                  | 1,827                       | 1                  | 926                         | 0                  | 324                            | 21                  | 48                       | 0                            | 7.66                | 10.89               | 2.87                |
| (V10) (757GA) Zanesville                                                                                                                                                         | 1,156                   | 1,113                              | 96.28%                                     | 43                             | 3.72%                                  | 0                      | 4           | 1,011                     | 0               | 102                         | 2                  | 43                          | 1                  | 0                           | 0                  | 0                              | 0                   | 0                        | 1                            | 5.79                | 9.56                | 2.27                |
| (V10) (757GB) Grove City (Franklin County)                                                                                                                                       | 1,215                   | 1,116                              | 91.85%                                     | 99                             | 8.15%                                  | 0                      | 0           | 987                       | 0               | 129                         | 0                  | 91                          | 0                  | 7                           | 0                  | 1                              | 0                   | 0                        | 0                            | 12.28               | 1.99                | 1.31                |

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|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V10) (757GC) Marion                                                                                                                                                             | 1,083                   | 1,034                              | 95.48%                                     | 49                             | 4.52%                                  | 0                      | 0           | 907                       | 0               | 127                         | 0                  | 47                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 4.43                | 10.68               | 7.33                |
| (V10) (757GD) Newark                                                                                                                                                             | 1,471                   | 1,399                              | 95.11%                                     | 72                             | 4.89%                                  | 0                      | 0           | 1,183                     | 0               | 216                         | 0                  | 71                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 11.17               | 4.52                | 4.10                |
| (V11) (506) Ann Arbor, MI                                                                                                                                                        | 51,610                  | 48,417                             | 93.81%                                     | 3,193                          | 6.19%                                  | 22                     | 19          | 46,810                    | 9               | 1,607                       | 0                  | 2,011                       | 5                  | 878                         | 4                  | 235                            | 0                   | 69                       | 1                            | 3.27                | 5.83                | 3.12                |
| (V11) (506) Ann Arbor HCS                                                                                                                                                        | 38,122                  | 35,633                             | 93.47%                                     | 2,489                          | 6.53%                                  | 0                      | 18          | 34,541                    | 8               | 1,092                       | 0                  | 1,626                       | 5                  | 649                         | 4                  | 155                            | 0                   | 59                       | 1                            | 3.66                | 5.41                | 1.38                |
| (V11) (506GA) Toledo                                                                                                                                                             | 11,093                  | 10,497                             | 94.63%                                     | 596                            | 5.37%                                  | 0                      | 1           | 10,084                    | 1               | 413                         | 0                  | 296                         | 0                  | 213                         | 0                  | 78                             | 0                   | 9                        | 0                            | 2.19                | 7.92                | 6.22                |
| (V11) (506GB) Flint (Genessee Co.)                                                                                                                                               | 1,305                   | 1,229                              | 94.18%                                     | 76                             | 5.82%                                  | 0                      | 0           | 1,186                     | 0               | 43                          | 0                  | 69                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.29                | 5.18                | 3.05                |
| (V11) (506GC) Jackson                                                                                                                                                            | 1,090                   | 1,058                              | 97.06%                                     | 32                             | 2.94%                                  | 0                      | 0           | 999                       | 0               | 59                          | 0                  | 20                          | 0                  | 9                           | 0                  | 2                              | 0                   | 1                        | 0                            | 2.58                | 2.84                | 6.07                |
| (V11) (515) Battle Creek, MI                                                                                                                                                     | 22,071                  | 20,761                             | 94.06%                                     | 1,310                          | 5.94%                                  | 19                     | 210         | 19,714                    | 120             | 1,047                       | 63                 | 1,084                       | 25                 | 225                         | 2                  | 1                              | 0                   | 0                        | 0                            | 2.05                | 8.12                | 1.13                |
| (V11) (515) Battle Creek                                                                                                                                                         | 11,242                  | 10,610                             | 94.38%                                     | 632                            | 5.62%                                  | 0                      | 77          | 10,157                    | 45              | 453                         | 26                 | 451                         | 6                  | 180                         | 0                  | 1                              | 0                   | 0                        | 0                            | 2.32                | 7.56                | 0.53                |
| (V11) (515BY) Grand Rapids                                                                                                                                                       | 8,147                   | 7,481                              | 91.83%                                     | 666                            | 8.17%                                  | 0                      | 118         | 6,948                     | 71              | 533                         | 32                 | 623                         | 13                 | 43                          | 2                  | 0                              | 0                   | 0                        | 0                            | 2.31                | 9.14                | 2.18                |
| (V11) (515GA) Muskegon                                                                                                                                                           | 921                     | 920                                | 99.89%                                     | 1                              | 0.11%                                  | 0                      | 9           | 917                       | 1               | 3                           | 2                  | 0                           | 6                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.52                | 1.34                | 0.67                |
| (V11) (515GB) Lansing                                                                                                                                                            | 1,043                   | 1,036                              | 99.33%                                     | 7                              | 0.67%                                  | 0                      | 4           | 998                       | 2               | 38                          | 2                  | 6                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.63                | 4.17                | 1.20                |
| (V11) (515GC) Benton Harbor                                                                                                                                                      | 718                     | 714                                | 99.44%                                     | 4                              | 0.56%                                  | 0                      | 2           | 694                       | 1               | 20                          | 1                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.97                | 0.00                | 2.24                |
| (V11) (550) Danville, IL                                                                                                                                                         | 17,559                  | 16,836                             | 95.88%                                     | 723                            | 4.12%                                  | 6                      | 3           | 16,337                    | 1               | 499                         | 0                  | 505                         | 0                  | 194                         | 0                  | 13                             | 2                   | 11                       | 0                            | 2.52                | 4.84                | 3.19                |
| (V11) (550) Illiana HCS (Danville)                                                                                                                                               | 7,999                   | 7,570                              | 94.64%                                     | 429                            | 5.36%                                  | 0                      | 1           | 7,331                     | 1               | 239                         | 0                  | 285                         | 0                  | 128                         | 0                  | 8                              | 0                   | 8                        | 0                            | 1.45                | 6.87                | 0.43                |
| (V11) (550BY) Peoria                                                                                                                                                             | 4,847                   | 4,802                              | 99.07%                                     | 45                             | 0.93%                                  | 0                      | 0           | 4,753                     | 0               | 49                          | 0                  | 41                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.23                | 0.54                | 1.17                |
| (V11) (550GA) Decatur                                                                                                                                                            | 1,552                   | 1,490                              | 96.01%                                     | 62                             | 3.99%                                  | 0                      | 1           | 1,449                     | 0               | 41                          | 0                  | 54                          | 0                  | 5                           | 0                  | 2                              | 1                   | 1                        | 0                            | 2.44                | 7.78                | 2.06                |
| (V11) (550GC) Lafayette                                                                                                                                                          | 774                     | 716                                | 92.51%                                     | 58                             | 7.49%                                  | 0                      | 0           | 673                       | 0               | 43                          | 0                  | 55                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.94                | 1.77                | 9.54                |
| (V11) (550GD) Springfield                                                                                                                                                        | 1,731                   | 1,606                              | 92.78%                                     | 125                            | 7.22%                                  | 0                      | 1           | 1,490                     | 0               | 116                         | 0                  | 67                          | 0                  | 56                          | 0                  | 1                              | 1                   | 1                        | 0                            | 6.21                | 2.72                | 9.14                |
| (V11) (550GF) Mattoon, IL                                                                                                                                                        | 656                     | 652                                | 99.39%                                     | 4                              | 0.61%                                  | 0                      | 0           | 641                       | 0               | 11                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.86                | 3.75                | 0.50                |
| (V11) (553) Detroit, MI                                                                                                                                                          | 41,256                  | 40,925                             | 99.2%                                      | 331                            | 0.8%                                   | 9                      | 234         | 40,466                    | 142             | 459                         | 37                 | 209                         | 55                 | 72                          | 0                  | 46                             | 0                   | 4                        | 0                            | 1.00                | 1.31                | 0.39                |
| (V11) (553) Detroit (John D. Dingell)                                                                                                                                            | 39,386                  | 39,062                             | 99.18%                                     | 324                            | 0.82%                                  | 0                      | 234         | 38,635                    | 142             | 427                         | 37                 | 204                         | 55                 | 70                          | 0                  | 46                             | 0                   | 4                        | 0                            | 0.98                | 1.30                | 0.32                |
| (V11) (553GA) Yale                                                                                                                                                               | 871                     | 870                                | 99.89%                                     | 1                              | 0.11%                                  | 0                      | 0           | 867                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.56                |                     | 0.00                |
| (V11) (553GB) Pontiac                                                                                                                                                            | 999                     | 993                                | 99.4%                                      | 6                              | 0.6%                                   | 0                      | 0           | 964                       | 0               | 29                          | 0                  | 4                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.89                | 2.24                | 2.79                |
| (V11) (583) Indianapolis, IN                                                                                                                                                     | 54,062                  | 51,840                             | 95.89%                                     | 2,222                          | 4.11%                                  | 9                      | 1           | 49,549                    | 1               | 2,291                       | 0                  | 1,608                       | 0                  | 452                         | 0                  | 94                             | 0                   | 68                       | 0                            | 3.30                | 4.47                | 3.95                |
| (V11) (583) Indianapolis                                                                                                                                                         | 49,710                  | 47,535                             | 95.62%                                     | 2,175                          | 4.38%                                  | 0                      | 1           | 45,367                    | 1               | 2,168                       | 0                  | 1,576                       | 0                  | 444                         | 0                  | 92                             | 0                   | 63                       | 0                            | 3.58                | 4.50                | 4.57                |
| (V11) (583BU) Indianapolis VADOM                                                                                                                                                 | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.00                |
| (V11) (583GA) Terre Haute                                                                                                                                                        | 1,593                   | 1,561                              | 97.99%                                     | 32                             | 2.01%                                  | 0                      | 0           | 1,477                     | 0               | 84                          | 0                  | 25                          | 0                  | 2                           | 0                  | 2                              | 0                   | 3                        | 0                            | 4.08                | 1.92                | 0.35                |
| (V11) (583GB) Bloomington                                                                                                                                                        | 2,311                   | 2,300                              | 99.52%                                     | 11                             | 0.48%                                  | 0                      | 0           | 2,262                     | 0               | 38                          | 0                  | 4                           | 0                  | 5                           | 0                  | 0                              | 0                   | 2                        | 0                            | 0.86                | 2.66                | 2.76                |
| (V11) (583GC) Martinsville                                                                                                                                                       | 447                     | 443                                | 99.11%                                     | 4                              | 0.89%                                  | 0                      | 0           | 442                       | 0               | 1                           | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.64                | -0.71               | 1.42                |
| (V11) (610) Northern Indiana HCS, IN                                                                                                                                             | 30,816                  | 29,480                             | 95.66%                                     | 1,336                          | 4.34%                                  | 18                     | 1           | 27,374                    | 1               | 2,106                       | 0                  | 1,142                       | 0                  | 159                         | 0                  | 17                             | 0                   | 18                       | 0                            | 5.97                | 6.57                | 1.88                |
| (V11) (610) N. Indiana HCS-Marion                                                                                                                                                | 7,239                   | 6,746                              | 93.19%                                     | 493                            | 6.81%                                  | 0                      | 0           | 6,113                     | 0               | 633                         | 0                  | 438                         | 0                  | 43                          | 0                  | 8                              | 0                   | 4                        | 0                            | 7.64                | 8.18                | 1.03                |
| (V11) (610A4) N. Indiana HCS-Ft. Wayne                                                                                                                                           | 16,442                  | 15,879                             | 96.58%                                     | 563                            | 3.42%                                  | 0                      | 0           | 14,835                    | 0               | 1,044                       | 0                  | 475                         | 0                  | 67                          | 0                  | 9                              | 0                   | 12                       | 0                            | 3.07                | 6.33                | 2.45                |
| (V11) (610BU) Marion VADOM                                                                                                                                                       | 16                      | 16                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 16                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 8.00                |
| (V11) (610GA) South Bend                                                                                                                                                         | 2,845                   | 2,727                              | 95.85%                                     | 118                            | 4.15%                                  | 0                      | 0           | 2,489                     | 0               | 238                         | 0                  | 107                         | 0                  | 10                          | 0                  | 0                              | 0                   | 1                        | 0                            | 8.47                | 0.72                | 1.63                |
| (V11) (610GB) Muncie                                                                                                                                                             | 1,876                   | 1,823                              | 97.17%                                     | 53                             | 2.83%                                  | 0                      | 0           | 1,715                     | 0               | 108                         | 0                  | 46                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.77                | 4.03                | 3.10                |
| (V11) (610GC) Goshen, IN CBOC                                                                                                                                                    | 1,116                   | 1,115                              | 99.91%                                     | 1                              | 0.09%                                  | 0                      | 1           | 1,111                     | 1               | 4                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.68                | 0.00                | 1.09                |
| (V11) (610GD) Peru                                                                                                                                                               | 1,282                   | 1,174                              | 91.58%                                     | 108                            | 8.42%                                  | 0                      | 0           | 1,095                     | 0               | 79                          | 0                  | 75                          | 0                  | 32                          | 0                  | 0                              | 0                   | 1                        | 0                            | 9.20                | 1.36                | 0.10                |
| (V11) (655) Saginaw, MI                                                                                                                                                          | 27,430                  | 26,740                             | 97.48%                                     | 690                            | 2.52%                                  | 10                     | 18          | 25,799                    | 11              | 941                         | 4                  | 564                         | 2                  | 105                         | 1                  | 13                             | 0                   | 8                        | 0                            | 0.84                | 4.44                | 1.20                |
| (V11) (655) Saginaw                                                                                                                                                              | 18,450                  | 17,925                             | 97.15%                                     | 525                            | 2.85%                                  | 0                      | 14          | 17,221                    | 9               | 704                         | 3                  | 456                         | 1                  | 49                          | 1                  | 12                             | 0                   | 8                        | 0                            | 0.72                | 4.62                | 1.50                |
| (V11) (655GA) Gaylord                                                                                                                                                            | 1,676                   | 1,660                              | 99.05%                                     | 16                             | 0.95%                                  | 0                      | 0           | 1,620                     | 0               | 40                          | 0                  | 15                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.36                | 1.43                | 0.22                |
| (V11) (655GB) Traverse City                                                                                                                                                      | 2,035                   | 2,006                              | 98.57%                                     | 29                             | 1.43%                                  | 0                      | 1           | 1,969                     | 0               | 37                          | 1                  | 20                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.51                | 1.65                | 0.51                |
| (V11) (655GC) Oscoda                                                                                                                                                             | 683                     | 662                                | 96.93%                                     | 21                             | 3.07%                                  | 0                      | 1           | 593                       | 0               | 69                          | 0                  | 18                          | 1                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.16                | 6.36                | 5.08                |
| (V11) (655GD) Alpena                                                                                                                                                             | 723                     | 720                                | 99.59%                                     | 3                              | 0.41%                                  | 0                      | 2           | 707                       | 2               | 13                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.35                | 2.70                | 0.77                |
| (V11) (655GE) Clare County                                                                                                                                                       | 1,216                   | 1,169                              | 96.13%                                     | 47                             | 3.87%                                  | 0                      | 0           | 1,151                     | 0               | 18                          | 0                  | 31                          | 0                  | 16                          | 0                  | 0                              | 0                   | 0                        | 0                            | 0.30                | 1.53                | 1.08                |
| (V11) (655GF) Bad Axe                                                                                                                                                            | 416                     | 416                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 406                       | 0               | 10                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.12                | 0.97                | 2.34                |
| (V11) (655GG) Cadillac                                                                                                                                                           | 1,014                   | 1,000                              | 98.62%                                     | 14                             | 1.38%                                  | 0                      | 0           | 984                       | 0               | 16                          | 0                  | 11                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.22                | 3.79                | 0.22                |
| (V11) (655GH) Cheboygan                                                                                                                                                          | 705                     | 704                                | 99.86%                                     | 1                              | 0.14%                                  | 0                      | 0           | 702                       | 0               | 2                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.29                | 0.56                | 0.20                |
| (V11) (655GI) Grayling                                                                                                                                                           | 512                     | 478                                | 93.36%                                     | 34                             | 6.64%                                  | 0                      | 0           | 446                       | 0               | 32                          | 0                  | 9                           | 0                  | 24                          | 0                  | 1                              | 0                   | 0                        | 0                            | 2.39                | 11.68               | 2.19                |
| (V12) (537) Jesse Brown VAMC (Chicago), IL                                                                                                                                       | 42,968                  | 39,235                             | 91.31%                                     | 3,733                          | 8.69%                                  | 6                      | 0           | 36,985                    | 0               | 2,250                       | 0                  | 2,734                       | 0                  | 840                         | 0                  | 155                            | 0                   | 4                        | 0                            | 9.69                | 8.42                | 2.94                |
| (V12) (537) Jesse Brown VAMC - Chicago HCS                                                                                                                                       | 32,777                  | 30,161                             | 92.02%                                     | 2,616                          | 7.98%                                  | 0                      | 0           | 28,821                    | 0               | 1,340                       | 0                  | 1,869                       | 0                  | 606                         | 0                  | 137                            | 0                   | 4                        | 0                            | 9.07                | 7.08                | 1.16                |
| (V12) (537BY) Adam Benjamin Jr. (Crown Point IN)                                                                                                                                 | 7,970                   | 7,046                              | 88.41%                                     | 924                            | 11.59%                                 | 0                      | 0           | 6,324                     | 0               | 722                         | 0                  | 710                         | 0                  | 199                         | 0                  | 15                             | 0                   | 0                        | 0                            | 9.63                | 21.40               | 4.74                |
| (V12) (537GA) Chicago Heights                                                                                                                                                    | 557                     | 543                                | 97.49%                                     | 14                             | 2.51%                                  | 0                      | 0           | 524                       | 0               | 19                          | 0                  | 5                           | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.88                | 0.00                | 3.81                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V12) (537GD) Lakeside                                                                                                                                                           | 1,243                   | 1,064                              | 85.6%                                      | 179                            | 14.4%                                  | 0                      | 0           | 914                       | 0               | 150                         | 0                  | 150                         | 0                  | 26                          | 0                  | 3                              | 0                   | 0                        | 0                            | 13.82               | 0.00                | 0.00                |
| (V12) (537HA) Auburn Gresham                                                                                                                                                     | 421                     | 421                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 402                       | 0               | 19                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.53                |                     | 0.70                |
| (V12) (556) Captain James A Lovell FHCC                                                                                                                                          | 13,135                  | 12,886                             | 98.1%                                      | 249                            | 1.9%                                   | 11                     | 10          | 12,138                    | 0               | 748                         | 0                  | 231                         | 3                  | 17                          | 0                  | 0                              | 7                   | 1                        | 0                            | 2.25                | 4.03                | 2.98                |
| (V12) (556) Captain James A Lovell FHCC                                                                                                                                          | 11,483                  | 11,251                             | 97.98%                                     | 232                            | 2.02%                                  | 11                     | 10          | 10,545                    | 0               | 706                         | 0                  | 214                         | 3                  | 17                          | 0                  | 0                              | 7                   | 1                        | 0                            | 2.72                | 3.91                | 3.88                |
| (V12) (556GA) Evanston                                                                                                                                                           | 342                     | 341                                | 99.71%                                     | 1                              | 0.29%                                  | 0                      | 0           | 337                       | 0               | 4                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.13                | 3.89                | 1.47                |
| (V12) (556GC) McHenry                                                                                                                                                            | 725                     | 710                                | 97.93%                                     | 15                             | 2.07%                                  | 0                      | 0           | 681                       | 0               | 29                          | 0                  | 15                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.02                | 21.66               | 1.32                |
| (V12) (556GD) Kenosha County                                                                                                                                                     | 585                     | 584                                | 99.83%                                     | 1                              | 0.17%                                  | 0                      | 0           | 575                       | 0               | 9                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.98                | 4.68                | 0.89                |
| (V12) (578) Hines, IL                                                                                                                                                            | 52,816                  | 46,888                             | 88.78%                                     | 5,928                          | 11.22%                                 | 1                      | 0           | 43,766                    | 0               | 3,122                       | 0                  | 4,175                       | 0                  | 1,714                       | 0                  | 32                             | 0                   | 7                        | 0                            | 9.51                | 10.16               | 8.29                |
| (V12) (578) Hines                                                                                                                                                                | 43,615                  | 38,394                             | 88.03%                                     | 5,221                          | 11.97%                                 | 0                      | 0           | 36,034                    | 0               | 2,360                       | 0                  | 3,618                       | 0                  | 1,571                       | 0                  | 25                             | 0                   | 7                        | 0                            | 11.82               | 10.44               | 8.31                |
| (V12) (578GA) Joliet                                                                                                                                                             | 3,311                   | 3,033                              | 91.6%                                      | 278                            | 8.4%                                   | 0                      | 0           | 2,731                     | 0               | 302                         | 0                  | 247                         | 0                  | 31                          | 0                  | 0                              | 0                   | 0                        | 0                            | 9.99                | 6.00                | 6.38                |
| (V12) (578GC) Kankakee County                                                                                                                                                    | 1,012                   | 966                                | 95.45%                                     | 46                             | 4.55%                                  | 0                      | 0           | 924                       | 0               | 42                          | 0                  | 46                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.68                | 3.35                | 5.52                |
| (V12) (578GD) Aurora IL                                                                                                                                                          | 1,394                   | 1,337                              | 95.91%                                     | 57                             | 4.09%                                  | 0                      | 0           | 1,250                     | 0               | 87                          | 0                  | 51                          | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.94                | 4.14                | 4.79                |
| (V12) (578GE) Elgin                                                                                                                                                              | 1,051                   | 911                                | 86.68%                                     | 140                            | 13.32%                                 | 0                      | 0           | 809                       | 0               | 102                         | 0                  | 62                          | 0                  | 78                          | 0                  | 0                              | 0                   | 0                        | 0                            | 5.05                | 41.95               | 14.93               |
| (V12) (578GF) Lasalle                                                                                                                                                            | 966                     | 912                                | 94.41%                                     | 54                             | 5.59%                                  | 0                      | 0           | 808                       | 0               | 104                         | 0                  | 43                          | 0                  | 10                          | 0                  | 1                              | 0                   | 0                        | 0                            | 6.14                | 4.66                | 6.38                |
| (V12) (578GG) Oak Lawn                                                                                                                                                           | 1,467                   | 1,335                              | 91%                                        | 132                            | 9%                                     | 0                      | 0           | 1,210                     | 0               | 125                         | 0                  | 108                         | 0                  | 18                          | 0                  | 6                              | 0                   | 0                        | 0                            | 4.63                | 11.43               | 14.00               |
| (V12) (585) Iron Mountain, MI                                                                                                                                                    | 11,945                  | 11,269                             | 94.34%                                     | 676                            | 5.66%                                  | 1                      | 0           | 10,678                    | 0               | 591                         | 0                  | 544                         | 0                  | 125                         | 0                  | 7                              | 0                   | 0                        | 0                            | 5.71                | 6.99                | 1.79                |
| (V12) (585) Iron Mountain MI                                                                                                                                                     | 7,972                   | 7,444                              | 93.38%                                     | 528                            | 6.62%                                  | 0                      | 0           | 6,950                     | 0               | 494                         | 0                  | 425                         | 0                  | 99                          | 0                  | 4                              | 0                   | 0                        | 0                            | 7.75                | 7.07                | 1.56                |
| (V12) (585GA) Hancock                                                                                                                                                            | 383                     | 375                                | 97.91%                                     | 8                              | 2.09%                                  | 0                      | 0           | 367                       | 0               | 8                           | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.08                | 3.50                | 2.10                |
| (V12) (585GB) Rhinelander                                                                                                                                                        | 679                     | 665                                | 97.94%                                     | 14                             | 2.06%                                  | 0                      | 0           | 644                       | 0               | 21                          | 0                  | 10                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.94                | 3.91                | 0.71                |
| (V12) (585GC) Menominee MI                                                                                                                                                       | 686                     | 671                                | 97.81%                                     | 15                             | 2.19%                                  | 0                      | 0           | 653                       | 0               | 18                          | 0                  | 15                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.00                | 2.23                | 0.75                |
| (V12) (585GD) Ironwood                                                                                                                                                           | 347                     | 344                                | 99.14%                                     | 3                              | 0.86%                                  | 0                      | 0           | 338                       | 0               | 6                           | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.39                | 1.75                | 0.76                |
| (V12) (585HA) Marquette MI                                                                                                                                                       | 1,506                   | 1,402                              | 93.09%                                     | 104                            | 6.91%                                  | 0                      | 0           | 1,362                     | 0               | 40                          | 0                  | 82                          | 0                  | 21                          | 0                  | 1                              | 0                   | 0                        | 0                            | 9.73                | 11.98               | 2.86                |
| (V12) (585HB) Sault Ste. Marie                                                                                                                                                   | 372                     | 368                                | 98.92%                                     | 4                              | 1.08%                                  | 0                      | 0           | 364                       | 0               | 4                           | 0                  | 3                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.69                | 7.94                | 0.26                |
| (V12) (607) Madison, WI                                                                                                                                                          | 32,555                  | 31,590                             | 97.04%                                     | 965                            | 2.96%                                  | 0                      | 32          | 30,535                    | 2               | 1,055                       | 5                  | 655                         | 10                 | 197                         | 6                  | 55                             | 1                   | 58                       | 8                            | 3.64                | 3.31                | 2.63                |
| (V12) (607) Madison WI                                                                                                                                                           | 26,713                  | 25,818                             | 96.65%                                     | 895                            | 3.35%                                  | 0                      | 32          | 24,946                    | 2               | 872                         | 5                  | 592                         | 10                 | 193                         | 6                  | 53                             | 1                   | 57                       | 8                            | 5.52                | 3.42                | 2.50                |
| (V12) (607GC) Janesville                                                                                                                                                         | 743                     | 734                                | 98.79%                                     | 9                              | 1.21%                                  | 0                      | 0           | 692                       | 0               | 42                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.71                | 7.04                | 2.28                |
| (V12) (607GD) Baraboo                                                                                                                                                            | 431                     | 428                                | 99.3%                                      | 3                              | 0.7%                                   | 0                      | 0           | 418                       | 0               | 10                          | 0                  | 2                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.73                | 0.00                | 0.39                |
| (V12) (607GE) Beaver Dam                                                                                                                                                         | 545                     | 542                                | 99.45%                                     | 3                              | 0.55%                                  | 0                      | 0           | 531                       | 0               | 11                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.07                | 0.50                | 0.01                |
| (V12) (607GF) Freeport                                                                                                                                                           | 526                     | 519                                | 98.67%                                     | 7                              | 1.33%                                  | 0                      | 0           | 511                       | 0               | 8                           | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.49                | 6.25                | 2.23                |
| (V12) (607HA) Rockford                                                                                                                                                           | 3,597                   | 3,549                              | 98.67%                                     | 48                             | 1.33%                                  | 0                      | 0           | 3,437                     | 0               | 112                         | 0                  | 43                          | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.04                | 1.32                | 3.42                |
| (V12) (676) Tomah, WI                                                                                                                                                            | 14,956                  | 14,204                             | 94.97%                                     | 752                            | 5.03%                                  | 4                      | 1           | 13,728                    | 1               | 476                         | 0                  | 580                         | 0                  | 137                         | 0                  | 31                             | 0                   | 4                        | 0                            | 6.88                | 5.71                | 2.45                |
| (V12) (676) Tomah                                                                                                                                                                | 8,704                   | 8,344                              | 95.86%                                     | 360                            | 4.14%                                  | 0                      | 1           | 8,050                     | 1               | 294                         | 0                  | 289                         | 0                  | 62                          | 0                  | 7                              | 0                   | 2                        | 0                            | 5.50                | 5.50                | 1.49                |
| (V12) (676GA) Wausau                                                                                                                                                             | 2,006                   | 1,906                              | 95.01%                                     | 100                            | 4.99%                                  | 0                      | 0           | 1,858                     | 0               | 48                          | 0                  | 78                          | 0                  | 19                          | 0                  | 2                              | 0                   | 1                        | 0                            | 7.98                | 0.00                | 2.10                |
| (V12) (676GC) La Crosse                                                                                                                                                          | 1,973                   | 1,897                              | 96.15%                                     | 76                             | 3.85%                                  | 0                      | 0           | 1,824                     | 0               | 73                          | 0                  | 63                          | 0                  | 10                          | 0                  | 3                              | 0                   | 0                        | 0                            | 6.83                | 0.00                | 2.10                |
| (V12) (676GD) Wisconsin Rapids                                                                                                                                                   | 2,108                   | 1,905                              | 90.37%                                     | 203                            | 9.63%                                  | 0                      | 0           | 1,850                     | 0               | 55                          | 0                  | 137                         | 0                  | 46                          | 0                  | 19                             | 0                   | 1                        | 0                            | 7.76                | 7.25                | 12.98               |
| (V12) (676GE) Clark County                                                                                                                                                       | 165                     | 152                                | 92.12%                                     | 13                             | 7.88%                                  | 0                      | 0           | 146                       | 0               | 6                           | 0                  | 13                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 10.61               | 0.00                | 0.02                |
| (V12) (695) Milwaukee, WI                                                                                                                                                        | 58,468                  | 55,030                             | 94.12%                                     | 3,438                          | 5.88%                                  | 3                      | 13          | 52,795                    | 2               | 2,235                       | 6                  | 2,329                       | 0                  | 950                         | 1                  | 117                            | 4                   | 42                       | 0                            | 1.24                | 7.25                | 2.61                |
| (V12) (695) Milwaukee WI                                                                                                                                                         | 43,505                  | 40,740                             | 93.64%                                     | 2,765                          | 6.36%                                  | 0                      | 13          | 38,745                    | 2               | 1,995                       | 6                  | 1,954                       | 0                  | 671                         | 1                  | 101                            | 4                   | 39                       | 0                            | 2.13                | 7.61                | 1.06                |
| (V12) (695BU) VADOM Milwaukee                                                                                                                                                    | 15                      | 15                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 15                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.00                |
| (V12) (695BY) Appleton                                                                                                                                                           | 6,682                   | 6,539                              | 97.86%                                     | 143                            | 2.14%                                  | 0                      | 0           | 6,413                     | 0               | 126                         | 0                  | 84                          | 0                  | 46                          | 0                  | 11                             | 0                   | 2                        | 0                            | 0.29                | 0.21                | 5.04                |
| (V12) (695GA) Union Grove WI                                                                                                                                                     | 1,178                   | 1,133                              | 96.18%                                     | 45                             | 3.82%                                  | 0                      | 0           | 1,108                     | 0               | 25                          | 0                  | 30                          | 0                  | 15                          | 0                  | 0                              | 0                   | 0                        | 0                            | 1.01                | 2.33                | 5.76                |
| (V12) (695GC) Cleveland                                                                                                                                                          | 1,161                   | 1,160                              | 99.91%                                     | 1                              | 0.09%                                  | 0                      | 0           | 1,156                     | 0               | 4                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.59                | 0.26                | 0.58                |
| (V12) (695GD) Milo C Huempfner                                                                                                                                                   | 5,927                   | 5,443                              | 91.83%                                     | 484                            | 8.17%                                  | 0                      | 0           | 5,358                     | 0               | 85                          | 0                  | 261                         | 0                  | 217                         | 0                  | 5                              | 0                   | 1                        | 0                            | 0.54                | 8.36                | 3.08                |
| (V15) (589) Columbia, MO                                                                                                                                                         | 58,034                  | 57,215                             | 98.59%                                     | 819                            | 1.41%                                  | 2                      | 6           | 56,267                    | 2               | 948                         | 2                  | 559                         | 1                  | 108                         | 0                  | 46                             | 0                   | 106                      | 1                            | 1.57                | 2.78                | 1.35                |
| (V15) (589A4) Columbia MO                                                                                                                                                        | 45,245                  | 44,612                             | 98.6%                                      | 633                            | 1.4%                                   | 0                      | 4           | 43,777                    | 1               | 835                         | 2                  | 407                         | 1                  | 83                          | 0                  | 44                             | 0                   | 99                       | 0                            | 1.66                | 2.62                | 1.22                |
| (V15) (589G8) Jefferson City, MO                                                                                                                                                 | 2,503                   | 2,424                              | 96.84%                                     | 79                             | 3.16%                                  | 0                      | 0           | 2,404                     | 0               | 20                          | 0                  | 78                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.40                | 15.68               | 0.11                |
| (V15) (589GE) Kirksville                                                                                                                                                         | 2,264                   | 2,257                              | 99.69%                                     | 7                              | 0.31%                                  | 0                      | 0           | 2,237                     | 0               | 20                          | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 4                        | 0                            | 1.69                | 0.00                | 1.01                |
| (V15) (589GF) Ft Leonard Wood MO                                                                                                                                                 | 2,069                   | 2,035                              | 98.36%                                     | 34                             | 1.64%                                  | 0                      | 1           | 1,987                     | 1               | 48                          | 0                  | 32                          | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.31                | 8.43                | 2.58                |
| (V15) (589GH) Lake of the Ozarks/Camdenton                                                                                                                                       | 1,669                   | 1,667                              | 99.88%                                     | 2                              | 0.12%                                  | 0                      | 1           | 1,656                     | 0               | 11                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 1                            | 1.12                | 9.14                | 1.81                |
| (V15) (589GX) Mexico                                                                                                                                                             | 1,303                   | 1,300                              | 99.77%                                     | 3                              | 0.23%                                  | 0                      | 0           | 1,293                     | 0               | 7                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.52                |                     | 0.10                |
| (V15) (589GY) St. James                                                                                                                                                          | 1,530                   | 1,523                              | 99.54%                                     | 7                              | 0.46%                                  | 0                      | 0           | 1,521                     | 0               | 2                           | 0                  | 3                           | 0                  | 1                           | 0                  | 1                              | 0                   | 2                        | 0                            | 0.85                |                     | 1.19                |
| (V15) (589JA) Sedalia                                                                                                                                                            | 1,117                   | 1,117                              | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1,112                     | 0               | 5                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.63                |                     | 0.09                |
| (V15) (589JD) Marshfield                                                                                                                                                         | 332                     | 278                                | 83.73%                                     | 54                             | 16.27%                                 | 0                      | 0           | 278                       | 0               | 0                           | 0                  | 32                          | 0                  | 22                          | 0                  | 0                              | 0                   | 0                        | 0                            | 10.79               |                     |                     |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V15) (589ME) IDES Fort Leonard Wood                                                                                                                                             | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V15) (589) Kansas City, MO                                                                                                                                                      | 34,378                  | 32,413                             | 94.28%                                     | 1,965                          | 5.72%                                  | 11                     | 177         | 31,195                    | 98              | 1,218                       | 13                 | 1,060                       | 33                 | 675                         | 24                 | 186                            | 6                   | 44                       | 3                            | 2.45                | 5.95                | 2.18                |
| (V15) (589) Kansas City                                                                                                                                                          | 32,091                  | 30,135                             | 93.9%                                      | 1,956                          | 6.1%                                   | 0                      | 177         | 28,937                    | 98              | 1,198                       | 13                 | 1,058                       | 33                 | 673                         | 24                 | 183                            | 6                   | 42                       | 3                            | 2.92                | 5.96                | 2.35                |
| (V15) (589G1) Warrensburg                                                                                                                                                        | 434                     | 433                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 431                       | 0               | 2                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.97                |                     | 0.94                |
| (V15) (589GB) Belton                                                                                                                                                             | 337                     | 337                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 329                       | 0               | 8                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.94                |                     | 0.00                |
| (V15) (589GC) Louisburg-Paola                                                                                                                                                    | 558                     | 554                                | 99.28%                                     | 4                              | 0.72%                                  | 0                      | 0           | 550                       | 0               | 4                           | 0                  | 1                           | 0                  | 1                           | 0                  | 1                              | 0                   | 1                        | 0                            | 1.55                |                     | 0.20                |
| (V15) (589GD) Nevada                                                                                                                                                             | 485                     | 483                                | 99.59%                                     | 2                              | 0.41%                                  | 0                      | 0           | 479                       | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 0                            | 0.81                |                     | 0.43                |
| (V15) (589GZ) Cameron                                                                                                                                                            | 138                     | 137                                | 99.28%                                     | 1                              | 0.72%                                  | 0                      | 0           | 137                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.15                |                     | 0.00                |
| (V15) (589HK) MOC Kansas City Mobile Medical Unit                                                                                                                                | 59                      | 59                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 58                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.07                |                     | 0.00                |
| (V15) (589JB) Excelsior Springs                                                                                                                                                  | 270                     | 269                                | 99.63%                                     | 1                              | 0.37%                                  | 0                      | 0           | 268                       | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.19                | 0.00                | 0.80                |
| (V15) (589MC) IDES Whiteman AFB                                                                                                                                                  | 6                       | 6                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                | 0.00                |
| (V15) (589) Eastern KS HCS, KS                                                                                                                                                   | 36,448                  | 35,449                             | 97.26%                                     | 999                            | 2.74%                                  | 14                     | 0           | 34,491                    | 0               | 958                         | 0                  | 856                         | 0                  | 128                         | 0                  | 15                             | 0                   | 0                        | 0                            | 1.38                | 5.38                | 1.22                |
| (V15) (589A5) Eastern KS HCS Topeka Div                                                                                                                                          | 18,812                  | 18,116                             | 96.3%                                      | 696                            | 3.7%                                   | 0                      | 0           | 17,420                    | 0               | 696                         | 0                  | 581                         | 0                  | 104                         | 0                  | 11                             | 0                   | 0                        | 0                            | 1.23                | 7.00                | 1.45                |
| (V15) (589A6) Eastern KS HCS Leavenworth Div                                                                                                                                     | 11,992                  | 11,728                             | 97.8%                                      | 264                            | 2.2%                                   | 0                      | 0           | 11,550                    | 0               | 178                         | 0                  | 244                         | 0                  | 18                          | 0                  | 2                              | 0                   | 0                        | 0                            | 1.36                | 3.60                | 0.33                |
| (V15) (589BU) Leavenworth DCHV                                                                                                                                                   | 2,957                   | 2,943                              | 99.53%                                     | 14                             | 0.47%                                  | 0                      | 0           | 2,930                     | 0               | 13                          | 0                  | 12                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            |                     | 0.11                | 1.63                |
| (V15) (589G9) Ft. Riley, KS                                                                                                                                                      | 12                      | 12                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 12                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V15) (589GI) St. Joseph                                                                                                                                                         | 532                     | 530                                | 99.62%                                     | 2                              | 0.38%                                  | 0                      | 0           | 526                       | 0               | 4                           | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.97                | 1.44                | 0.74                |
| (V15) (589GJ) Wyandotte Co                                                                                                                                                       | 486                     | 483                                | 99.38%                                     | 3                              | 0.62%                                  | 0                      | 0           | 462                       | 0               | 21                          | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.97                | 0.00                | 2.82                |
| (V15) (589GM) Chanute                                                                                                                                                            | 129                     | 124                                | 96.12%                                     | 5                              | 3.88%                                  | 0                      | 0           | 112                       | 0               | 12                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.85                |                     | 8.04                |
| (V15) (589GN) Emporia                                                                                                                                                            | 102                     | 94                                 | 92.16%                                     | 8                              | 7.84%                                  | 0                      | 0           | 82                        | 0               | 12                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.57                |                     | 12.36               |
| (V15) (589GP) Garnett                                                                                                                                                            | 54                      | 51                                 | 94.44%                                     | 3                              | 5.56%                                  | 0                      | 0           | 46                        | 0               | 5                           | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.09                |                     | 11.25               |
| (V15) (589GR) Junction City                                                                                                                                                      | 685                     | 683                                | 99.71%                                     | 2                              | 0.29%                                  | 0                      | 0           | 679                       | 0               | 4                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.20                |                     | 0.27                |
| (V15) (589GT) Seneca                                                                                                                                                             | 26                      | 26                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 26                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.73                |                     |                     |
| (V15) (589GU) Lawrence                                                                                                                                                           | 258                     | 258                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 258                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.11                | 0.00                | 0.07                |
| (V15) (589GV) Ft. Scott (Bourbon Co.)                                                                                                                                            | 309                     | 307                                | 99.35%                                     | 2                              | 0.65%                                  | 0                      | 0           | 294                       | 0               | 13                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.01                | 0.00                | 6.42                |
| (V15) (589MA) Ft. Riley DES Clinic                                                                                                                                               | 70                      | 70                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 70                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.03                | 0.00                |
| (V15) (589MD) IDES Fort Leavenworth                                                                                                                                              | 24                      | 24                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 24                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.82                | 0.00                |
| (V15) (589) Wichita, KS                                                                                                                                                          | 17,806                  | 17,130                             | 96.2%                                      | 676                            | 3.8%                                   | 0                      | 121         | 16,477                    | 12              | 653                         | 13                 | 475                         | 13                 | 166                         | 11                 | 34                             | 16                  | 1                        | 56                           | 2.69                | 6.65                | 2.53                |
| (V15) (589A7) Robert J. Dole VAM&ROC (Wichita)                                                                                                                                   | 15,372                  | 14,710                             | 95.69%                                     | 662                            | 4.31%                                  | 0                      | 85          | 14,110                    | 12              | 600                         | 11                 | 463                         | 7                  | 164                         | 10                 | 34                             | 11                  | 1                        | 34                           | 2.66                | 6.83                | 3.07                |
| (V15) (589G2) Dodge City                                                                                                                                                         | 221                     | 221                                | 100%                                       | 0                              | 0%                                     | 0                      | 4           | 221                       | 0               | 0                           | 0                  | 0                           | 1                  | 0                           | 1                  | 0                              | 0                   | 0                        | 2                            | 0.19                | 0.00                | 0.00                |
| (V15) (589G3) Liberal                                                                                                                                                            | 51                      | 51                                 | 100%                                       | 0                              | 0%                                     | 0                      | 2           | 51                        | 0               | 0                           | 0                  | 0                           | 1                  | 0                           | 0                  | 0                              | 0                   | 0                        | 1                            | 0.14                | 0.00                | 0.00                |
| (V15) (589G4) Hays                                                                                                                                                               | 483                     | 481                                | 99.59%                                     | 2                              | 0.41%                                  | 0                      | 2           | 471                       | 0               | 10                          | 2                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.17                | 0.68                | 0.03                |
| (V15) (589G5) Parsons                                                                                                                                                            | 335                     | 335                                | 100%                                       | 0                              | 0%                                     | 0                      | 9           | 333                       | 0               | 2                           | 0                  | 0                           | 2                  | 0                           | 0                  | 0                              | 1                   | 0                        | 6                            | 0.27                | 0.00                | 0.29                |
| (V15) (589G7) Hutchinson                                                                                                                                                         | 346                     | 343                                | 99.13%                                     | 3                              | 0.87%                                  | 0                      | 12          | 336                       | 0               | 7                           | 0                  | 2                           | 2                  | 1                           | 0                  | 0                              | 0                   | 0                        | 10                           | 2.30                | 0.39                | 0.28                |
| (V15) (589GW) Salina                                                                                                                                                             | 990                     | 981                                | 99.09%                                     | 9                              | 0.91%                                  | 0                      | 6           | 947                       | 0               | 34                          | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 4                   | 0                        | 2                            | 4.09                | 0.23                | 0.82                |
| (V15) (589MB) IDES McConnel AFB                                                                                                                                                  | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 1           | 8                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 1                            |                     | 1.20                | 0.00                |
| (V15) (657) Marion, IL                                                                                                                                                           | 26,028                  | 24,363                             | 93.6%                                      | 1,665                          | 6.4%                                   | 16                     | 69          | 23,108                    | 56              | 1,255                       | 11                 | 830                         | 1                  | 807                         | 1                  | 24                             | 0                   | 4                        | 0                            | 3.13                | 8.32                | 4.90                |
| (V15) (657A5) Marion IL                                                                                                                                                          | 10,540                  | 9,569                              | 90.79%                                     | 971                            | 9.21%                                  | 0                      | 67          | 9,074                     | 55              | 495                         | 11                 | 411                         | 1                  | 556                         | 0                  | 3                              | 0                   | 1                        | 0                            | 1.06                | 10.77               | 3.19                |
| (V15) (657GJ) Evansville                                                                                                                                                         | 8,901                   | 8,514                              | 95.65%                                     | 387                            | 4.35%                                  | 0                      | 2           | 8,102                     | 1               | 412                         | 0                  | 259                         | 0                  | 124                         | 1                  | 2                              | 0                   | 2                        | 0                            | 3.08                | 5.00                | 4.23                |
| (V15) (657GK) Mt. Vernon                                                                                                                                                         | 955                     | 807                                | 84.5%                                      | 148                            | 15.5%                                  | 0                      | 0           | 753                       | 0               | 54                          | 0                  | 46                          | 0                  | 87                          | 0                  | 14                             | 0                   | 1                        | 0                            | 7.61                | 27.56               | 12.75               |
| (V15) (657GL) Paducah                                                                                                                                                            | 1,553                   | 1,435                              | 92.4%                                      | 118                            | 7.6%                                   | 0                      | 0           | 1,282                     | 0               | 153                         | 0                  | 80                          | 0                  | 34                          | 0                  | 4                              | 0                   | 0                        | 0                            | 6.60                | 1.41                | 12.46               |
| (V15) (657GM) Effingham                                                                                                                                                          | 1,020                   | 1,010                              | 99.02%                                     | 10                             | 0.98%                                  | 0                      | 0           | 994                       | 0               | 16                          | 0                  | 9                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.66                | 1.95                | 2.06                |
| (V15) (657GO) Hanson (Hopkins County), KY                                                                                                                                        | 181                     | 181                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 167                       | 0               | 14                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.68                | 0.83                |                     |
| (V15) (657GP) Owensboro                                                                                                                                                          | 1,319                   | 1,308                              | 99.17%                                     | 11                             | 0.83%                                  | 0                      | 0           | 1,289                     | 0               | 19                          | 0                  | 8                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.47                | 1.81                | 1.41                |
| (V15) (657GQ) Vincennes                                                                                                                                                          | 364                     | 364                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 361                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.75                | 0.00                | 1.16                |
| (V15) (657GR) Mayfield, KY CBOC                                                                                                                                                  | 710                     | 694                                | 97.75%                                     | 16                             | 2.25%                                  | 0                      | 0           | 656                       | 0               | 38                          | 0                  | 13                          | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.29                | 1.74                | 3.52                |
| (V15) (657GT) Carbondale                                                                                                                                                         | 264                     | 264                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 261                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.48                | 1.22                | 4.45                |
| (V15) (657GU) Harrisburg                                                                                                                                                         | 221                     | 217                                | 98.19%                                     | 4                              | 1.81%                                  | 0                      | 0           | 169                       | 0               | 48                          | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.78                | 12.81               | 0.00                |
| (V15) (657) Poplar Bluff, MO                                                                                                                                                     | 12,182                  | 11,398                             | 93.56%                                     | 784                            | 6.44%                                  | 4                      | 0           | 10,831                    | 0               | 567                         | 0                  | 626                         | 0                  | 143                         | 0                  | 12                             | 0                   | 3                        | 0                            | 3.60                | 10.38               | 2.78                |
| (V15) (657A4) Poplar Bluff                                                                                                                                                       | 7,113                   | 6,517                              | 91.62%                                     | 596                            | 8.38%                                  | 0                      | 0           | 6,090                     | 0               | 427                         | 0                  | 492                         | 0                  | 97                          | 0                  | 5                              | 0                   | 2                        | 0                            | 5.50                | 10.70               | 1.38                |
| (V15) (657GF) West Plains                                                                                                                                                        | 1,098                   | 1,055                              | 96.08%                                     | 43                             | 3.92%                                  | 0                      | 0           | 1,012                     | 0               | 43                          | 0                  | 29                          | 0                  | 13                          | 0                  | 1                              | 0                   | 0                        | 0                            | 4.29                | 6.17                | 0.71                |
| (V15) (657GG) Paragould                                                                                                                                                          | 692                     | 642                                | 92.77%                                     | 50                             | 7.23%                                  | 0                      | 0           | 611                       | 0               | 31                          | 0                  | 47                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.12                | 0.00                | 7.22                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V15) (657GH) Cape Girardeau                                                                                                                                                     | 1,676                   | 1,649                              | 98.39%                                     | 27                             | 1.61%                                  | 0                      | 0           | 1,633                     | 0               | 16                          | 0                  | 20                          | 0                  | 6                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.15                | 0.15                | 1.79                |
| (V15) (657GI) Farmington                                                                                                                                                         | 1,071                   | 1,011                              | 94.4%                                      | 60                             | 5.6%                                   | 0                      | 0           | 980                       | 0               | 31                          | 0                  | 35                          | 0                  | 20                          | 0                  | 4                              | 0                   | 1                        | 0                            | 1.46                | 6.29                | 6.99                |
| (V15) (657GN) Salem, MO CBOC                                                                                                                                                     | 7                       | 7                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V15) (657GV) Sikeston                                                                                                                                                           | 525                     | 517                                | 98.48%                                     | 8                              | 1.52%                                  | 0                      | 0           | 498                       | 0               | 19                          | 0                  | 3                           | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.35                | 3.15                | 3.26                |
| (V15) (657) St. Louis, MO                                                                                                                                                        | 59,377                  | 57,087                             | 96.14%                                     | 2,290                          | 3.86%                                  | 6                      | 18          | 52,828                    | 10              | 4,259                       | 6                  | 1,016                       | 2                  | 557                         | 0                  | 534                            | 0                   | 183                      | 0                            | 2.38                | 7.57                | 5.16                |
| (V15) (657) St Louis-John Cochran                                                                                                                                                | 38,877                  | 37,680                             | 96.92%                                     | 1,197                          | 3.08%                                  | 0                      | 9           | 35,889                    | 4               | 1,791                       | 3                  | 649                         | 2                  | 233                         | 0                  | 211                            | 0                   | 104                      | 0                            | 1.83                | 5.49                | 2.59                |
| (V15) (657A0) St Louis-Jeff Bks.                                                                                                                                                 | 18,157                  | 17,078                             | 94.06%                                     | 1,079                          | 5.94%                                  | 0                      | 8           | 14,684                    | 5               | 2,394                       | 3                  | 355                         | 0                  | 324                         | 0                  | 321                            | 0                   | 79                       | 0                            | 3.58                | 17.29               | 6.11                |
| (V15) (657GA) Belleville                                                                                                                                                         | 660                     | 649                                | 98.33%                                     | 11                             | 1.67%                                  | 0                      | 1           | 608                       | 1               | 41                          | 0                  | 10                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.90                | 3.17                | 3.95                |
| (V15) (657GB) St. Louis CBOC                                                                                                                                                     | 647                     | 646                                | 99.85%                                     | 1                              | 0.15%                                  | 0                      | 0           | 625                       | 0               | 21                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.68                | 0.65                | 0.70                |
| (V15) (657GD) St. Charles County                                                                                                                                                 | 562                     | 562                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 554                       | 0               | 8                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.72                | 0.10                | 3.36                |
| (V15) (657GS) Washington                                                                                                                                                         | 468                     | 466                                | 99.57%                                     | 2                              | 0.43%                                  | 0                      | 0           | 462                       | 0               | 4                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.18                | 0.00                | 0.28                |
| (V15) (657MA) IDES Scott AFB                                                                                                                                                     | 6                       | 6                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 2.80                | 0.00                |
| (V16) (502) Alexandria, LA                                                                                                                                                       | 27,448                  | 25,834                             | 94.12%                                     | 1,614                          | 5.88%                                  | 1                      | 216         | 24,699                    | 12              | 1,135                       | 13                 | 1,022                       | 29                 | 465                         | 12                 | 43                             | 12                  | 84                       | 138                          | 2.48                | 12.37               | 2.57                |
| (V16) (502) Alexandria                                                                                                                                                           | 20,328                  | 18,941                             | 93.18%                                     | 1,387                          | 6.82%                                  | 0                      | 142         | 18,019                    | 8               | 922                         | 7                  | 835                         | 12                 | 430                         | 6                  | 40                             | 5                   | 82                       | 104                          | 2.82                | 12.46               | 1.32                |
| (V16) (502GA) Jennings                                                                                                                                                           | 2,184                   | 2,164                              | 99.08%                                     | 20                             | 0.92%                                  | 0                      | 72          | 2,094                     | 3               | 70                          | 5                  | 18                          | 17                 | 1                           | 6                  | 1                              | 7                   | 0                        | 34                           | 4.36                | 1.00                | 1.92                |
| (V16) (502GB) Lafayette Parish                                                                                                                                                   | 3,467                   | 3,284                              | 94.72%                                     | 183                            | 5.28%                                  | 0                      | 1           | 3,163                     | 1               | 121                         | 0                  | 148                         | 0                  | 34                          | 0                  | 1                              | 0                   | 0                        | 0                            | 0.59                | 13.71               | 5.67                |
| (V16) (502GF) Fort Polk                                                                                                                                                          | 1,119                   | 1,098                              | 98.12%                                     | 21                             | 1.88%                                  | 0                      | 1           | 1,078                     | 0               | 20                          | 1                  | 21                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.57                | 0.34                | 2.30                |
| (V16) (502GG) Natchitoches                                                                                                                                                       | 328                     | 325                                | 99.09%                                     | 3                              | 0.91%                                  | 0                      | 0           | 324                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 2                        | 0                            | 0.88                | 0.00                | 1.91                |
| (V16) (502MA) IDES Fort Polk                                                                                                                                                     | 22                      | 22                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 21                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 2.00                |                     |
| (V16) (520) Gulf Coast HCS, MS                                                                                                                                                   | 52,615                  | 46,814                             | 88.97%                                     | 5,801                          | 11.03%                                 | 15                     | 173         | 43,783                    | 53              | 3,031                       | 72                 | 3,749                       | 35                 | 1,514                       | 10                 | 450                            | 0                   | 88                       | 3                            | 14.25               | 9.78                | 5.48                |
| (V16) (520) Biloxi                                                                                                                                                               | 19,611                  | 18,165                             | 92.63%                                     | 1,446                          | 7.37%                                  | 0                      | 79          | 17,137                    | 40              | 1,028                       | 23                 | 1,094                       | 13                 | 255                         | 3                  | 81                             | 0                   | 16                       | 0                            | 14.24               | 6.58                | 1.82                |
| (V16) (520BZ) Pensacola                                                                                                                                                          | 20,471                  | 17,170                             | 83.87%                                     | 3,301                          | 16.13%                                 | 0                      | 88          | 15,627                    | 9               | 1,543                       | 48                 | 1,781                       | 21                 | 1,115                       | 7                  | 335                            | 0                   | 70                       | 3                            | 18.64               | 13.45               | 12.14               |
| (V16) (520GA) Mobile                                                                                                                                                             | 6,404                   | 5,990                              | 93.54%                                     | 414                            | 6.46%                                  | 0                      | 5           | 5,745                     | 3               | 245                         | 1                  | 290                         | 1                  | 92                          | 0                  | 32                             | 0                   | 0                        | 0                            | 5.88                | 9.50                | 2.52                |
| (V16) (520GB) Panama City                                                                                                                                                        | 3,436                   | 2,855                              | 83.09%                                     | 581                            | 16.91%                                 | 0                      | 0           | 2,723                     | 0               | 132                         | 0                  | 526                         | 0                  | 51                          | 0                  | 2                              | 0                   | 2                        | 0                            | 23.19               | 1.59                | 3.65                |
| (V16) (520GC) Eglin AFB                                                                                                                                                          | 2,693                   | 2,634                              | 97.81%                                     | 59                             | 2.19%                                  | 0                      | 1           | 2,551                     | 1               | 83                          | 0                  | 58                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.60                | 1.11                | 0.90                |
| (V16) (564) Fayetteville, AR                                                                                                                                                     | 41,211                  | 38,919                             | 94.44%                                     | 2,292                          | 5.56%                                  | 0                      | 1           | 37,040                    | 1               | 1,879                       | 0                  | 1,424                       | 0                  | 607                         | 0                  | 99                             | 0                   | 162                      | 0                            | 2.65                | 6.65                | 3.85                |
| (V16) (564) Fayetteville AR                                                                                                                                                      | 22,768                  | 20,965                             | 92.08%                                     | 1,803                          | 7.92%                                  | 0                      | 1           | 19,662                    | 1               | 1,303                       | 0                  | 1,051                       | 0                  | 504                         | 0                  | 91                             | 0                   | 157                      | 0                            | 2.20                | 8.33                | 6.14                |
| (V16) (564BY) Gene Taylor                                                                                                                                                        | 10,353                  | 10,049                             | 97.06%                                     | 304                            | 2.94%                                  | 0                      | 0           | 9,762                     | 0               | 287                         | 0                  | 219                         | 0                  | 78                          | 0                  | 4                              | 0                   | 3                        | 0                            | 2.95                | 4.29                | 0.78                |
| (V16) (564GA) Harrison                                                                                                                                                           | 442                     | 441                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 411                       | 0               | 30                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.07                | 0.00                | 1.10                |
| (V16) (564GB) Ft. Smith                                                                                                                                                          | 3,213                   | 3,098                              | 96.42%                                     | 115                            | 3.58%                                  | 0                      | 0           | 2,908                     | 0               | 190                         | 0                  | 92                          | 0                  | 20                          | 0                  | 3                              | 0                   | 0                        | 0                            | 1.95                | 2.43                | 7.41                |
| (V16) (564GC) Branson                                                                                                                                                            | 3,399                   | 3,343                              | 98.35%                                     | 56                             | 1.65%                                  | 0                      | 0           | 3,291                     | 0               | 52                          | 0                  | 50                          | 0                  | 5                           | 0                  | 0                              | 0                   | 1                        | 0                            | 5.77                | 0.62                | 1.50                |
| (V16) (564GD) Ozark                                                                                                                                                              | 298                     | 291                                | 97.65%                                     | 7                              | 2.35%                                  | 0                      | 0           | 280                       | 0               | 11                          | 0                  | 7                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.43                | 3.38                | 3.52                |
| (V16) (564GE) Jay                                                                                                                                                                | 738                     | 732                                | 99.19%                                     | 6                              | 0.81%                                  | 0                      | 0           | 726                       | 0               | 6                           | 0                  | 4                           | 0                  | 0                           | 0                  | 1                              | 0                   | 1                        | 0                            | 2.55                | 0.00                | 2.03                |
| (V16) (580) Houston, TX                                                                                                                                                          | 111,391                 | 106,700                            | 95.79%                                     | 4,691                          | 4.21%                                  | 20                     | 8           | 103,474                   | 7               | 3,226                       | 1                  | 3,143                       | 0                  | 1,260                       | 0                  | 199                            | 0                   | 89                       | 0                            | 5.19                | 4.30                | 2.32                |
| (V16) (580) Houston                                                                                                                                                              | 76,453                  | 73,010                             | 95.5%                                      | 3,443                          | 4.5%                                   | 0                      | 5           | 70,711                    | 5               | 2,299                       | 0                  | 2,325                       | 0                  | 928                         | 0                  | 124                            | 0                   | 66                       | 0                            | 10.18               | 3.72                | 1.05                |
| (V16) (580BY) Beaumont                                                                                                                                                           | 6,748                   | 6,611                              | 97.97%                                     | 137                            | 2.03%                                  | 0                      | 1           | 6,497                     | 0               | 114                         | 1                  | 97                          | 0                  | 21                          | 0                  | 14                             | 0                   | 5                        | 0                            | 1.97                | 4.10                | 1.42                |
| (V16) (580BZ) Charles Wilson VA OPC                                                                                                                                              | 4,776                   | 4,710                              | 98.62%                                     | 66                             | 1.38%                                  | 0                      | 2           | 4,589                     | 2               | 121                         | 0                  | 58                          | 0                  | 6                           | 0                  | 1                              | 0                   | 1                        | 0                            | 0.98                | 3.15                | 4.24                |
| (V16) (580GC) Galveston County                                                                                                                                                   | 5,299                   | 5,159                              | 97.36%                                     | 140                            | 2.64%                                  | 0                      | 0           | 5,087                     | 0               | 72                          | 0                  | 121                         | 0                  | 16                          | 0                  | 1                              | 0                   | 2                        | 0                            | 1.47                | 6.23                | 1.56                |
| (V16) (580GD) Conroe CBOC TX                                                                                                                                                     | 5,604                   | 5,455                              | 97.34%                                     | 149                            | 2.66%                                  | 0                      | 0           | 5,329                     | 0               | 126                         | 0                  | 112                         | 0                  | 21                          | 0                  | 11                             | 0                   | 5                        | 0                            | 2.47                | 3.35                | 3.50                |
| (V16) (580GE) Katy                                                                                                                                                               | 4,069                   | 3,832                              | 94.18%                                     | 237                            | 5.82%                                  | 0                      | 0           | 3,669                     | 0               | 163                         | 0                  | 105                         | 0                  | 78                          | 0                  | 44                             | 0                   | 10                       | 0                            | 4.79                | 4.31                | 6.90                |
| (V16) (580GF) Lake Jackson                                                                                                                                                       | 964                     | 915                                | 94.92%                                     | 49                             | 5.08%                                  | 0                      | 0           | 817                       | 0               | 98                          | 0                  | 49                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.54                | 0.21                | 5.56                |
| (V16) (580GG) Richmond                                                                                                                                                           | 4,007                   | 3,897                              | 97.25%                                     | 110                            | 2.75%                                  | 0                      | 0           | 3,801                     | 0               | 96                          | 0                  | 103                         | 0                  | 4                           | 0                  | 3                              | 0                   | 0                        | 0                            | 0.90                | 14.42               | 3.13                |
| (V16) (580GH) Tomball                                                                                                                                                            | 3,471                   | 3,111                              | 89.63%                                     | 360                            | 10.37%                                 | 0                      | 0           | 2,974                     | 0               | 137                         | 0                  | 173                         | 0                  | 186                         | 0                  | 1                              | 0                   | 0                        | 0                            | 2.11                | 19.50               | 1.81                |
| (V16) (586) Jackson, MS                                                                                                                                                          | 42,649                  | 41,491                             | 97.28%                                     | 1,158                          | 2.72%                                  | 3                      | 78          | 40,079                    | 19              | 1,412                       | 14                 | 879                         | 17                 | 172                         | 9                  | 52                             | 9                   | 55                       | 10                           | 4.67                | 2.89                | 1.57                |
| (V16) (586) G. V. (Sonny) Montgomery VAMC                                                                                                                                        | 37,473                  | 36,352                             | 97.01%                                     | 1,121                          | 2.99%                                  | 0                      | 73          | 35,127                    | 18              | 1,225                       | 12                 | 845                         | 15                 | 170                         | 9                  | 51                             | 9                   | 55                       | 10                           | 5.63                | 2.89                | 1.83                |
| (V16) (586GA) Durant (Kosciusko)                                                                                                                                                 | 210                     | 210                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 207                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.62                | 0.00                | 0.12                |
| (V16) (586GB) Meridian                                                                                                                                                           | 576                     | 571                                | 99.13%                                     | 5                              | 0.87%                                  | 0                      | 0           | 547                       | 0               | 24                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.88                | 0.00                | 0.63                |
| (V16) (586GC) Greenville                                                                                                                                                         | 593                     | 591                                | 99.66%                                     | 2                              | 0.34%                                  | 0                      | 1           | 525                       | 1               | 66                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.46                | 0.00                | 0.00                |
| (V16) (586GD) Hattiesburg                                                                                                                                                        | 1,508                   | 1,494                              | 99.07%                                     | 14                             | 0.93%                                  | 0                      | 3           | 1,465                     | 0               | 29                          | 1                  | 12                          | 2                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.69                | 0.00                | 0.06                |
| (V16) (586GE) Natchez (Adams County)                                                                                                                                             | 881                     | 881                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 868                       | 0               | 13                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.73                |                     | 0.00                |
| (V16) (586GF) Columbus                                                                                                                                                           | 804                     | 800                                | 99.5%                                      | 4                              | 0.5%                                   | 0                      | 0           | 787                       | 0               | 13                          | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.88                | 0.00                | 0.13                |
| (V16) (586GG) McComb                                                                                                                                                             | 604                     | 592                                | 98.01%                                     | 12                             | 1.99%                                  | 0                      | 1           | 553                       | 0               | 39                          | 1                  | 12                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.28                | 0.00                | 1.88                |
| (V16) (598) Little Rock, AR                                                                                                                                                      | 62,124                  | 59,451                             | 95.7%                                      | 2,673                          | 4.3%                                   | 14                     | 16          | 56,592                    | 1               | 2,859                       | 1                  | 1,809                       | 2                  | 559                         | 0                  | 174                            | 12                  | 131                      | 0                            | 7.28                | 3.76                | 7.08                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V16) (598) Central AR. Veterans HCS LR                                                                                                                                          | 28,077                  | 27,136                             | 96.65%                                     | 941                            | 3.35%                                  | 0                      | 0           | 26,172                    | 0               | 964                         | 0                  | 518                         | 0                  | 227                         | 0                  | 86                             | 0                   | 110                      | 0                            | 0.37                | 4.23                | 0.00                |
| (V16) (598A0) Central AR. Veterans HCS NLR                                                                                                                                       | 22,027                  | 20,564                             | 93.36%                                     | 1,463                          | 6.64%                                  | 0                      | 1           | 19,249                    | 1               | 1,315                       | 0                  | 1,111                       | 0                  | 285                         | 0                  | 59                             | 0                   | 8                        | 0                            | 11.70               | 2.77                | 9.54                |
| (V16) (598GA) Mountain Home                                                                                                                                                      | 1,697                   | 1,689                              | 99.53%                                     | 8                              | 0.47%                                  | 0                      | 0           | 1,649                     | 0               | 40                          | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 2                        | 0                            | 1.86                | 5.53                | 6.51                |
| (V16) (598GB) Eldorado                                                                                                                                                           | 1,247                   | 1,199                              | 96.15%                                     | 48                             | 3.85%                                  | 0                      | 3           | 1,164                     | 0               | 35                          | 0                  | 22                          | 2                  | 17                          | 0                  | 8                              | 1                   | 1                        | 0                            | 5.27                | 0.00                | 2.28                |
| (V16) (598GC) Hot Springs                                                                                                                                                        | 1,536                   | 1,530                              | 99.61%                                     | 6                              | 0.39%                                  | 0                      | 0           | 1,499                     | 0               | 31                          | 0                  | 5                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.21                | 0.00                | 1.02                |
| (V16) (598GD) Mena                                                                                                                                                               | 907                     | 864                                | 95.26%                                     | 43                             | 4.74%                                  | 0                      | 0           | 829                       | 0               | 35                          | 0                  | 39                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.96                | 0.00                | 10.16               |
| (V16) (598GE) Pine Bluff CBOC                                                                                                                                                    | 1,407                   | 1,348                              | 95.81%                                     | 59                             | 4.19%                                  | 0                      | 5           | 1,254                     | 0               | 94                          | 0                  | 43                          | 0                  | 5                           | 0                  | 5                              | 5                   | 6                        | 0                            | 7.63                | 0.00                | 6.18                |
| (V16) (598GF) Searcy                                                                                                                                                             | 2,549                   | 2,488                              | 97.61%                                     | 61                             | 2.39%                                  | 0                      | 1           | 2,423                     | 0               | 65                          | 0                  | 30                          | 0                  | 15                          | 0                  | 14                             | 1                   | 2                        | 0                            | 6.08                | 0.00                | 0.37                |
| (V16) (598GG) Conway                                                                                                                                                             | 2,228                   | 2,193                              | 98.43%                                     | 35                             | 1.57%                                  | 0                      | 6           | 1,959                     | 0               | 234                         | 1                  | 27                          | 0                  | 5                           | 0                  | 2                              | 5                   | 1                        | 0                            | 5.69                | 3.01                | 8.78                |
| (V16) (598GH) Russellville                                                                                                                                                       | 412                     | 403                                | 97.82%                                     | 9                              | 2.18%                                  | 0                      | 0           | 357                       | 0               | 46                          | 0                  | 8                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 2.73                | 0.00                | 9.53                |
| (V16) (598PA) Little Rock PR RTP                                                                                                                                                 | 37                      | 37                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 37                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.40                | 0.41                |                     |
| (V16) (623) Muskogee, OK                                                                                                                                                         | 23,242                  | 22,138                             | 95.25%                                     | 1,104                          | 4.75%                                  | 1                      | 74          | 21,024                    | 5               | 1,114                       | 8                  | 942                         | 13                 | 160                         | 18                 | 2                              | 27                  | 0                        | 3                            | 3.76                | 5.03                | 3.66                |
| (V16) (623) Muskogee                                                                                                                                                             | 10,352                  | 10,121                             | 97.77%                                     | 231                            | 2.23%                                  | 0                      | 56          | 9,749                     | 2               | 372                         | 5                  | 194                         | 4                  | 37                          | 17                 | 0                              | 27                  | 0                        | 1                            | 1.29                | 3.84                | 0.71                |
| (V16) (623BY) Tulsa                                                                                                                                                              | 10,326                  | 9,552                              | 92.5%                                      | 774                            | 7.5%                                   | 0                      | 12          | 8,882                     | 3               | 670                         | 2                  | 698                         | 5                  | 74                          | 0                  | 2                              | 0                   | 0                        | 2                            | 4.80                | 6.52                | 6.40                |
| (V16) (623GA) Hartshorne                                                                                                                                                         | 1,050                   | 1,047                              | 99.71%                                     | 3                              | 0.29%                                  | 0                      | 0           | 1,036                     | 0               | 11                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.84                | 0.12                | 1.60                |
| (V16) (623GB) Vinita                                                                                                                                                             | 1,514                   | 1,418                              | 93.66%                                     | 96                             | 6.34%                                  | 0                      | 6           | 1,357                     | 0               | 61                          | 1                  | 47                          | 4                  | 49                          | 1                  | 0                              | 0                   | 0                        | 0                            | 8.23                | 1.27                | 3.48                |
| (V16) (629) New Orleans, LA                                                                                                                                                      | 38,272                  | 34,420                             | 89.94%                                     | 3,852                          | 10.06%                                 | 29                     | 77          | 31,066                    | 46              | 3,354                       | 19                 | 2,346                       | 11                 | 1,488                       | 1                  | 16                             | 0                   | 2                        | 0                            | 11.39               | 11.23               | 5.49                |
| (V16) (629) New Orleans                                                                                                                                                          | 25,851                  | 22,770                             | 88.08%                                     | 3,081                          | 11.92%                                 | 0                      | 51          | 20,287                    | 24              | 2,483                       | 17                 | 1,784                       | 9                  | 1,284                       | 1                  | 12                             | 0                   | 1                        | 0                            | 16.47               | 12.12               | 8.11                |
| (V16) (629BY) Baton Rouge                                                                                                                                                        | 6,652                   | 6,028                              | 90.62%                                     | 624                            | 9.38%                                  | 0                      | 24          | 5,399                     | 20              | 629                         | 2                  | 437                         | 2                  | 182                         | 0                  | 4                              | 0                   | 1                        | 0                            | 14.06               | 6.82                | 5.54                |
| (V16) (629GA) Houma                                                                                                                                                              | 1,057                   | 1,048                              | 99.15%                                     | 9                              | 0.85%                                  | 0                      | 0           | 1,020                     | 0               | 28                          | 0                  | 4                           | 0                  | 5                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.05                | 0.38                | 2.18                |
| (V16) (629GB) Hammond CBOC LA                                                                                                                                                    | 2,164                   | 2,094                              | 96.77%                                     | 70                             | 3.23%                                  | 0                      | 0           | 1,990                     | 0               | 104                         | 0                  | 63                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.90                | 2.96                | 4.60                |
| (V16) (629GC) Slidell CBOC LA                                                                                                                                                    | 1,425                   | 1,393                              | 97.75%                                     | 32                             | 2.25%                                  | 0                      | 2           | 1,341                     | 2               | 52                          | 0                  | 23                          | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.32                | 7.75                | 1.62                |
| (V16) (629GD) St. John CBOC LA                                                                                                                                                   | 690                     | 686                                | 99.42%                                     | 4                              | 0.58%                                  | 0                      | 0           | 658                       | 0               | 28                          | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.05                | 6.25                | 2.37                |
| (V16) (629GE) Franklin                                                                                                                                                           | 170                     | 163                                | 95.88%                                     | 7                              | 4.12%                                  | 0                      | 0           | 136                       | 0               | 27                          | 0                  | 7                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.86                |                     | 9.91                |
| (V16) (629GF) Bogalusa                                                                                                                                                           | 263                     | 238                                | 90.49%                                     | 25                             | 9.51%                                  | 0                      | 0           | 235                       | 0               | 3                           | 0                  | 25                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.56                |                     | 5.15                |
| (V16) (635) Oklahoma City, OK                                                                                                                                                    | 38,236                  | 36,389                             | 95.17%                                     | 1,847                          | 4.83%                                  | 41                     | 65          | 34,210                    | 49              | 2,179                       | 1                  | 1,192                       | 10                 | 564                         | 3                  | 54                             | 0                   | 37                       | 2                            | 4.29                | 7.43                | 1.38                |
| (V16) (635) Oklahoma City                                                                                                                                                        | 32,608                  | 30,862                             | 94.65%                                     | 1,746                          | 5.35%                                  | 0                      | 63          | 28,888                    | 48              | 1,974                       | 1                  | 1,129                       | 9                  | 529                         | 3                  | 52                             | 0                   | 36                       | 2                            | 3.66                | 7.66                | 1.08                |
| (V16) (635GA) Lawton                                                                                                                                                             | 3,083                   | 3,000                              | 97.31%                                     | 83                             | 2.69%                                  | 0                      | 1           | 2,898                     | 0               | 102                         | 0                  | 51                          | 1                  | 30                          | 0                  | 1                              | 0                   | 1                        | 0                            | 6.15                | 0.34                | 1.20                |
| (V16) (635GB) Wichita Falls                                                                                                                                                      | 1,050                   | 1,042                              | 99.24%                                     | 8                              | 0.76%                                  | 0                      | 0           | 974                       | 0               | 68                          | 0                  | 6                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.15                |                     | 3.35                |
| (V16) (635GC) Blackwell                                                                                                                                                          | 155                     | 154                                | 99.35%                                     | 1                              | 0.65%                                  | 0                      | 0           | 154                       | 0               | 0                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.88                |                     | 0.00                |
| (V16) (635GD) Ada                                                                                                                                                                | 336                     | 335                                | 99.7%                                      | 1                              | 0.3%                                   | 0                      | 0           | 316                       | 0               | 19                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.25                |                     | 4.69                |
| (V16) (635GE) Stillwater                                                                                                                                                         | 307                     | 307                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 301                       | 0               | 6                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.38                | 7.00                | 1.02                |
| (V16) (635GF) Altus                                                                                                                                                              | 118                     | 112                                | 94.92%                                     | 6                              | 5.08%                                  | 0                      | 0           | 112                       | 0               | 0                           | 0                  | 3                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 9.64                |                     | 0.19                |
| (V16) (635GG) Enid                                                                                                                                                               | 253                     | 251                                | 99.21%                                     | 2                              | 0.79%                                  | 0                      | 0           | 250                       | 0               | 1                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.34                |                     | 0.33                |
| (V16) (635HB) Ardmore                                                                                                                                                            | 326                     | 326                                | 100%                                       | 0                              | 0%                                     | 0                      | 1           | 317                       | 1               | 9                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.02                | 0.00                | 3.99                |
| (V16) (667) Shreveport, LA                                                                                                                                                       | 42,847                  | 41,726                             | 97.38%                                     | 1,121                          | 2.62%                                  | 34                     | 11          | 40,705                    | 10              | 1,021                       | 0                  | 638                         | 0                  | 264                         | 1                  | 113                            | 0                   | 106                      | 0                            | 5.98                | 2.85                | 2.52                |
| (V16) (667) Overton Brooks VAMC                                                                                                                                                  | 32,598                  | 31,633                             | 97.04%                                     | 965                            | 2.96%                                  | 0                      | 8           | 30,869                    | 7               | 764                         | 0                  | 574                         | 0                  | 239                         | 1                  | 80                             | 0                   | 72                       | 0                            | 8.29                | 2.98                | 2.51                |
| (V16) (667GA) Texarkana                                                                                                                                                          | 2,718                   | 2,689                              | 98.93%                                     | 29                             | 1.07%                                  | 0                      | 0           | 2,618                     | 0               | 71                          | 0                  | 10                          | 0                  | 9                           | 0                  | 9                              | 0                   | 1                        | 0                            | 2.64                | 1.97                | 3.35                |
| (V16) (667GB) Monroe                                                                                                                                                             | 2,060                   | 2,041                              | 99.08%                                     | 19                             | 0.92%                                  | 0                      | 3           | 2,010                     | 3               | 31                          | 0                  | 16                          | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.08                | 0.57                | 2.05                |
| (V16) (667GC) Longview                                                                                                                                                           | 5,463                   | 5,355                              | 98.02%                                     | 108                            | 1.98%                                  | 0                      | 0           | 5,200                     | 0               | 155                         | 0                  | 38                          | 0                  | 14                          | 0                  | 24                             | 0                   | 32                       | 0                            | 5.57                | 1.08                | 2.52                |
| (V16) (667MA) IDES Barksdale AFB                                                                                                                                                 | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 8                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                | 0.00                |
| (V17) (549) Dallas, TX                                                                                                                                                           | 96,637                  | 92,481                             | 95.7%                                      | 4,156                          | 4.3%                                   | 16                     | 8           | 87,930                    | 8               | 4,551                       | 0                  | 3,013                       | 0                  | 943                         | 0                  | 117                            | 0                   | 83                       | 0                            | 5.63                | 4.98                | 4.19                |
| (V17) (549) Dallas VAMC                                                                                                                                                          | 70,427                  | 67,519                             | 95.87%                                     | 2,908                          | 4.13%                                  | 0                      | 8           | 64,404                    | 8               | 3,115                       | 0                  | 2,118                       | 0                  | 640                         | 0                  | 83                             | 0                   | 67                       | 0                            | 6.39                | 4.96                | 1.78                |
| (V17) (549A4) Bonham VAMC                                                                                                                                                        | 7,175                   | 6,825                              | 95.12%                                     | 350                            | 4.88%                                  | 0                      | 0           | 6,596                     | 0               | 229                         | 0                  | 292                         | 0                  | 57                          | 0                  | 1                              | 0                   | 0                        | 0                            | 2.53                | 5.84                | 5.59                |
| (V17) (549BV) VADOM Bonham                                                                                                                                                       | 32                      | 30                                 | 93.75%                                     | 2                              | 6.25%                                  | 0                      | 0           | 28                        | 0               | 2                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.84                |                     |                     |
| (V17) (549BY) Fort Worth Satellite                                                                                                                                               | 14,351                  | 13,659                             | 95.18%                                     | 692                            | 4.82%                                  | 0                      | 0           | 12,815                    | 0               | 844                         | 0                  | 421                         | 0                  | 229                         | 0                  | 26                             | 0                   | 16                       | 0                            | 6.07                | 4.88                | 7.19                |
| (V17) (549GA) Camp-Fannin                                                                                                                                                        | 1,318                   | 1,267                              | 96.13%                                     | 51                             | 3.87%                                  | 0                      | 0           | 1,122                     | 0               | 145                         | 0                  | 43                          | 0                  | 2                           | 0                  | 6                              | 0                   | 0                        | 0                            | 4.45                | 2.37                | 9.61                |
| (V17) (549GD) Denton Area Primary Care Network                                                                                                                                   | 1,461                   | 1,371                              | 93.84%                                     | 90                             | 6.16%                                  | 0                      | 0           | 1,238                     | 0               | 133                         | 0                  | 78                          | 0                  | 12                          | 0                  | 0                              | 0                   | 0                        | 0                            | 5.58                | 0.00                | 7.95                |
| (V17) (549GE) Decatur Area Primary Care Network                                                                                                                                  | 362                     | 360                                | 99.45%                                     | 2                              | 0.55%                                  | 0                      | 0           | 346                       | 0               | 14                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.06                | 0.00                | 4.95                |
| (V17) (549GF) Eastland Area Primary Care Network                                                                                                                                 | 387                     | 379                                | 97.93%                                     | 8                              | 2.07%                                  | 0                      | 0           | 368                       | 0               | 11                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.82                |                     |                     |
| (V17) (549GH) Greenville Area PCN                                                                                                                                                | 276                     | 274                                | 99.28%                                     | 2                              | 0.72%                                  | 0                      | 0           | 246                       | 0               | 28                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.81                | 0.00                | 4.16                |
| (V17) (549GJ) Sherman                                                                                                                                                            | 848                     | 797                                | 93.99%                                     | 51                             | 6.01%                                  | 0                      | 0           | 767                       | 0               | 30                          | 0                  | 50                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.54                |                     | 0.91                |
| (V17) (671) San Antonio, TX                                                                                                                                                      | 57,209                  | 53,149                             | 92.9%                                      | 4,060                          | 7.1%                                   | 3                      | 25          | 49,339                    | 25              | 3,810                       | 0                  | 2,854                       | 0                  | 1,166                       | 0                  | 40                             | 0                   | 0                        | 0                            | 6.17                | 6.17                | 8.32                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V17) (671) San Antonio VAMC                                                                                                                                                     | 36,627                  | 33,683                             | 91.96%                                     | 2,944                          | 8.04%                                  | 0                      | 25          | 31,378                    | 25              | 2,305                       | 0                  | 1,983                       | 0                  | 934                         | 0                  | 27                             | 0                   | 0                        | 0                            | 7.89                | 6.41                | 11.93               |
| (V17) (671A4) Kerrville VAMC                                                                                                                                                     | 4,171                   | 4,060                              | 97.34%                                     | 111                            | 2.66%                                  | 0                      | 0           | 3,903                     | 0               | 157                         | 0                  | 96                          | 0                  | 14                          | 0                  | 1                              | 0                   | 0                        | 0                            | 3.37                | 3.19                | 2.72                |
| (V17) (671BU) San Antonio Domiciliary                                                                                                                                            | 139                     | 139                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 139                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.12                |
| (V17) (671BY) Frank M. Tejada Satellite                                                                                                                                          | 10,024                  | 9,433                              | 94.1%                                      | 591                            | 5.9%                                   | 0                      | 0           | 8,680                     | 0               | 753                         | 0                  | 475                         | 0                  | 107                         | 0                  | 9                              | 0                   | 0                        | 0                            | 4.92                | 2.34                | 8.42                |
| (V17) (671GB) Victoria                                                                                                                                                           | 1,293                   | 1,176                              | 90.95%                                     | 117                            | 9.05%                                  | 0                      | 0           | 1,021                     | 0               | 155                         | 0                  | 85                          | 0                  | 32                          | 0                  | 0                              | 0                   | 0                        | 0                            | 12.55               | 6.48                | 1.41                |
| (V17) (671GC) Del Rio                                                                                                                                                            | 11                      | 11                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 11                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V17) (671GF) South Bexar Cnty                                                                                                                                                   | 1,702                   | 1,580                              | 92.83%                                     | 122                            | 7.17%                                  | 0                      | 0           | 1,514                     | 0               | 66                          | 0                  | 60                          | 0                  | 59                          | 0                  | 3                              | 0                   | 0                        | 0                            | 3.33                |                     | 11.75               |
| (V17) (671GH) Beeville                                                                                                                                                           | 46                      | 46                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 46                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V17) (671GK) San Antonio Area PCN                                                                                                                                               | 652                     | 650                                | 99.69%                                     | 2                              | 0.31%                                  | 0                      | 0           | 613                       | 0               | 37                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.51                |                     |                     |
| (V17) (671GL) New Braunfels (Comal County)                                                                                                                                       | 218                     | 217                                | 99.54%                                     | 1                              | 0.46%                                  | 0                      | 0           | 216                       | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.33                |                     |                     |
| (V17) (671GO) San Antonio, TX                                                                                                                                                    | 2,326                   | 2,154                              | 92.61%                                     | 172                            | 7.39%                                  | 0                      | 0           | 1,818                     | 0               | 336                         | 0                  | 153                         | 0                  | 19                          | 0                  | 0                              | 0                   | 0                        | 0                            | 8.88                | 4.03                | 7.38                |
| (V17) (674) Temple, TX                                                                                                                                                           | 86,734                  | 79,659                             | 91.84%                                     | 7,075                          | 8.16%                                  | 50                     | 1           | 74,644                    | 1               | 5,015                       | 0                  | 4,667                       | 0                  | 1,893                       | 0                  | 358                            | 0                   | 157                      | 0                            | 12.37               | 7.44                | 9.57                |
| (V17) (674) Temple VAMC                                                                                                                                                          | 49,227                  | 46,451                             | 94.36%                                     | 2,776                          | 5.64%                                  | 0                      | 0           | 44,231                    | 0               | 2,220                       | 0                  | 1,689                       | 0                  | 859                         | 0                  | 148                            | 0                   | 80                       | 0                            | 7.27                | 4.86                | 14.38               |
| (V17) (674A4) Waco VAMC                                                                                                                                                          | 7,847                   | 7,026                              | 89.54%                                     | 821                            | 10.46%                                 | 0                      | 1           | 6,383                     | 1               | 643                         | 0                  | 607                         | 0                  | 206                         | 0                  | 4                              | 0                   | 4                        | 0                            | 10.73               | 15.04               | 3.85                |
| (V17) (674BY) Austin Satellite                                                                                                                                                   | 23,055                  | 19,721                             | 85.54%                                     | 3,334                          | 14.46%                                 | 0                      | 0           | 17,972                    | 0               | 1,749                       | 0                  | 2,243                       | 0                  | 820                         | 0                  | 203                            | 0                   | 68                       | 0                            | 22.07               | 10.91               | 7.40                |
| (V17) (674GA) Palestine                                                                                                                                                          | 975                     | 967                                | 99.18%                                     | 8                              | 0.82%                                  | 0                      | 0           | 926                       | 0               | 41                          | 0                  | 7                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.18                | 5.33                | 4.49                |
| (V17) (674GB) Brownwood                                                                                                                                                          | 974                     | 962                                | 98.77%                                     | 12                             | 1.23%                                  | 0                      | 0           | 928                       | 0               | 34                          | 0                  | 9                           | 0                  | 2                           | 0                  | 0                              | 0                   | 1                        | 0                            | 4.66                | 0.00                | 2.13                |
| (V17) (674GC) College Station (Bryan)                                                                                                                                            | 2,642                   | 2,560                              | 96.9%                                      | 82                             | 3.1%                                   | 0                      | 0           | 2,386                     | 0               | 174                         | 0                  | 74                          | 0                  | 5                           | 0                  | 1                              | 0                   | 2                        | 0                            | 10.72               | 2.85                | 3.29                |
| (V17) (674GD) Cedar Park                                                                                                                                                         | 1,806                   | 1,767                              | 97.84%                                     | 39                             | 2.16%                                  | 0                      | 0           | 1,635                     | 0               | 132                         | 0                  | 35                          | 0                  | 1                           | 0                  | 1                              | 0                   | 2                        | 0                            | 5.45                | 2.03                | 2.50                |
| (V17) (674HB) La Grange                                                                                                                                                          | 208                     | 205                                | 98.56%                                     | 3                              | 1.44%                                  | 0                      | 0           | 183                       | 0               | 22                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 7.05                | 0.00                | 1.74                |
| (V17) (740) VA Texas Valley Coastal Bend HCS                                                                                                                                     | 18,499                  | 15,474                             | 83.65%                                     | 3,025                          | 16.35%                                 | 37                     | 21          | 13,969                    | 7               | 1,505                       | 3                  | 1,257                       | 1                  | 1,157                       | 10                 | 562                            | 0                   | 49                       | 0                            | 21.68               | 10.60               | 9.76                |
| (V17) (740) VA Texas Valley Coastal Bend HCC                                                                                                                                     | 3,445                   | 2,763                              | 80.2%                                      | 682                            | 19.8%                                  | 0                      | 21          | 2,440                     | 7               | 323                         | 3                  | 395                         | 1                  | 222                         | 10                 | 46                             | 0                   | 19                       | 0                            | 14.00               | 16.12               | 1.00                |
| (V17) (740GA) Harlingen                                                                                                                                                          | 3,664                   | 2,414                              | 65.88%                                     | 1,250                          | 34.12%                                 | 0                      | 0           | 2,138                     | 0               | 276                         | 0                  | 423                         | 0                  | 480                         | 0                  | 337                            | 0                   | 10                       | 0                            | 39.15               | 6.60                | 23.40               |
| (V17) (740GB) McAllen                                                                                                                                                            | 3,989                   | 3,339                              | 83.71%                                     | 650                            | 16.29%                                 | 0                      | 0           | 2,794                     | 0               | 545                         | 0                  | 200                         | 0                  | 275                         | 0                  | 155                            | 0                   | 20                       | 0                            | 22.74               |                     | 2.46                |
| (V17) (740GC) Corpus Christi                                                                                                                                                     | 6,071                   | 5,663                              | 93.28%                                     | 408                            | 6.72%                                  | 0                      | 0           | 5,362                     | 0               | 301                         | 0                  | 210                         | 0                  | 175                         | 0                  | 23                             | 0                   | 0                        | 0                            | 8.10                | 1.41                | 8.66                |
| (V17) (740GD) Laredo                                                                                                                                                             | 1,330                   | 1,295                              | 97.37%                                     | 35                             | 2.63%                                  | 0                      | 0           | 1,235                     | 0               | 60                          | 0                  | 29                          | 0                  | 5                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.43                | 2.56                | 3.65                |
| (V18) (501) New Mexico HCS                                                                                                                                                       | 46,399                  | 40,344                             | 86.95%                                     | 6,055                          | 13.05%                                 | 3                      | 94          | 36,874                    | 72              | 3,470                       | 8                  | 2,739                       | 8                  | 2,568                       | 4                  | 703                            | 2                   | 45                       | 0                            | 16.72               | 11.76               | 8.97                |
| (V18) (501) Albuquerque                                                                                                                                                          | 36,468                  | 31,513                             | 86.41%                                     | 4,955                          | 13.59%                                 | 0                      | 90          | 28,661                    | 69              | 2,852                       | 8                  | 2,083                       | 7                  | 2,208                       | 4                  | 620                            | 2                   | 44                       | 0                            | 24.58               | 11.55               | 8.38                |
| (V18) (501BV) Gallup Domiciliary                                                                                                                                                 | 3                       | 3                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V18) (501G2) Las Vegas                                                                                                                                                          | 786                     | 771                                | 98.09%                                     | 15                             | 1.91%                                  | 0                      | 0           | 734                       | 0               | 37                          | 0                  | 14                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.06                | 0.00                | 6.82                |
| (V18) (501GA) Artesia                                                                                                                                                            | 540                     | 524                                | 97.04%                                     | 16                             | 2.96%                                  | 0                      | 0           | 491                       | 0               | 33                          | 0                  | 13                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.31                | 0.00                | 10.02               |
| (V18) (501GB) Farmington                                                                                                                                                         | 1,495                   | 1,200                              | 80.27%                                     | 295                            | 19.73%                                 | 0                      | 0           | 1,087                     | 0               | 113                         | 0                  | 248                         | 0                  | 46                          | 0                  | 1                              | 0                   | 0                        | 0                            | 14.54               | 4.25                | 11.76               |
| (V18) (501GC) Silver City                                                                                                                                                        | 632                     | 590                                | 93.35%                                     | 42                             | 6.65%                                  | 0                      | 0           | 569                       | 0               | 21                          | 0                  | 38                          | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.35                | 3.10                | 9.60                |
| (V18) (501GD) Gallup NM                                                                                                                                                          | 1,096                   | 1,061                              | 96.81%                                     | 35                             | 3.19%                                  | 0                      | 1           | 1,041                     | 1               | 20                          | 0                  | 13                          | 0                  | 7                           | 0                  | 15                             | 0                   | 0                        | 0                            | 2.75                | 0.00                | 5.93                |
| (V18) (501GE) Espanola                                                                                                                                                           | 335                     | 325                                | 97.01%                                     | 10                             | 2.99%                                  | 0                      | 0           | 305                       | 0               | 20                          | 0                  | 8                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.45                | 2.10                | 8.98                |
| (V18) (501GH) Truth or Consequences                                                                                                                                              | 286                     | 285                                | 99.65%                                     | 1                              | 0.35%                                  | 0                      | 0           | 283                       | 0               | 2                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.45                |                     | 1.27                |
| (V18) (501GI) Alamogordo                                                                                                                                                         | 656                     | 628                                | 95.73%                                     | 28                             | 4.27%                                  | 0                      | 0           | 610                       | 0               | 18                          | 0                  | 17                          | 0                  | 8                           | 0                  | 3                              | 0                   | 0                        | 0                            | 5.64                | 0.00                | 6.95                |
| (V18) (501GJ) Durango                                                                                                                                                            | 852                     | 840                                | 98.59%                                     | 12                             | 1.41%                                  | 0                      | 2           | 837                       | 2               | 3                           | 0                  | 11                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.07                | 0.00                | 4.17                |
| (V18) (501GK) Santa Fe                                                                                                                                                           | 803                     | 579                                | 72.1%                                      | 224                            | 27.9%                                  | 0                      | 0           | 503                       | 0               | 76                          | 0                  | 131                         | 0                  | 90                          | 0                  | 2                              | 0                   | 1                        | 0                            | 26.86               | 0.88                | 7.05                |
| (V18) (501GM) Rio Rancho                                                                                                                                                         | 2,121                   | 1,704                              | 80.34%                                     | 417                            | 19.66%                                 | 0                      | 1           | 1,439                     | 0               | 265                         | 0                  | 158                         | 1                  | 197                         | 0                  | 62                             | 0                   | 0                        | 0                            | 19.66               | 20.00               | 16.03               |
| (V18) (501HB) Raton                                                                                                                                                              | 320                     | 315                                | 98.44%                                     | 5                              | 1.56%                                  | 0                      | 0           | 306                       | 0               | 9                           | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.95                | 0.00                | 5.73                |
| (V18) (501MA) IDES Kirtland AFB                                                                                                                                                  | 6                       | 6                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V18) (504) Amarillo, TX                                                                                                                                                         | 20,120                  | 19,834                             | 98.58%                                     | 286                            | 1.42%                                  | 0                      | 20          | 19,388                    | 19              | 446                         | 1                  | 224                         | 0                  | 45                          | 0                  | 9                              | 0                   | 8                        | 0                            | 2.13                | 2.59                | 0.87                |
| (V18) (504) Amarillo HCS                                                                                                                                                         | 12,369                  | 12,194                             | 98.59%                                     | 175                            | 1.41%                                  | 0                      | 1           | 12,013                    | 1               | 181                         | 0                  | 139                         | 0                  | 29                          | 0                  | 1                              | 0                   | 6                        | 0                            | 1.64                | 2.35                | 0.62                |
| (V18) (504BY) Lubbock TX                                                                                                                                                         | 6,980                   | 6,875                              | 98.5%                                      | 105                            | 1.5%                                   | 0                      | 19          | 6,635                     | 18              | 240                         | 1                  | 82                          | 0                  | 15                          | 0                  | 7                              | 0                   | 1                        | 0                            | 2.59                | 3.18                | 1.10                |
| (V18) (504BZ) Clovis                                                                                                                                                             | 684                     | 679                                | 99.27%                                     | 5                              | 0.73%                                  | 0                      | 0           | 668                       | 0               | 11                          | 0                  | 2                           | 0                  | 1                           | 0                  | 1                              | 0                   | 1                        | 0                            | 3.50                | 9.13                | 1.07                |
| (V18) (504GA) Childress                                                                                                                                                          | 57                      | 57                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 56                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.42                |                     | 2.04                |
| (V18) (504HB) Dalhart                                                                                                                                                            | 30                      | 29                                 | 96.67%                                     | 1                              | 3.33%                                  | 0                      | 0           | 16                        | 0               | 13                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 16.74               | 1.17                |                     |
| (V18) (519) Big Spring, TX                                                                                                                                                       | 8,589                   | 8,124                              | 94.59%                                     | 465                            | 5.41%                                  | 32                     | 149         | 7,597                     | 67              | 527                         | 44                 | 216                         | 30                 | 120                         | 4                  | 78                             | 1                   | 51                       | 3                            | 6.61                | 9.12                | 6.28                |
| (V18) (519) West Texas HCS                                                                                                                                                       | 3,897                   | 3,671                              | 94.2%                                      | 226                            | 5.8%                                   | 0                      | 65          | 3,468                     | 31              | 203                         | 14                 | 60                          | 16                 | 54                          | 4                  | 69                             | 0                   | 43                       | 0                            | 5.38                | 10.35               | 3.48                |
| (V18) (519GA) Permian Basin CBOC                                                                                                                                                 | 725                     | 674                                | 92.97%                                     | 51                             | 7.03%                                  | 0                      | 81          | 584                       | 35              | 90                          | 29                 | 51                          | 14                 | 0                           | 0                  | 0                              | 1                   | 0                        | 2                            | 5.18                | 7.23                | 10.69               |
| (V18) (519GB) Hobbs                                                                                                                                                              | 284                     | 231                                | 81.34%                                     | 53                             | 18.66%                                 | 0                      | 0           | 215                       | 0               | 16                          | 0                  | 13                          | 0                  | 27                          | 0                  | 6                              | 0                   | 7                        | 0                            | 4.82                |                     | 31.10               |
| (V18) (519GD) Ft Stockton                                                                                                                                                        | 24                      | 21                                 | 87.5%                                      | 3                              | 12.5%                                  | 0                      | 1           | 15                        | 1               | 6                           | 0                  | 0                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 16.54               |                     |                     |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V18) (519HC) Abilene TX                                                                                                                                                         | 2,093                   | 2,018                              | 96.42%                                     | 75                             | 3.58%                                  | 0                      | 1           | 1,925                     | 0               | 93                          | 1                  | 48                          | 0                  | 25                          | 0                  | 1                              | 0                   | 1                        | 0                            | 6.26                | 4.94                | 2.10                |
| (V18) (519HD) Stamford                                                                                                                                                           | 6                       | 6                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 6                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V18) (519HF) San Angelo                                                                                                                                                         | 1,560                   | 1,503                              | 96.35%                                     | 57                             | 3.65%                                  | 0                      | 1           | 1,384                     | 0               | 119                         | 0                  | 44                          | 0                  | 12                          | 0                  | 1                              | 0                   | 0                        | 1                            | 8.33                | 2.75                | 4.82                |
| (V18) (644) Phoenix, AZ                                                                                                                                                          | 68,723                  | 61,030                             | 88.81%                                     | 7,693                          | 11.19%                                 | 13                     | 56          | 54,931                    | 10              | 6,099                       | 17                 | 4,202                       | 23                 | 2,116                       | 4                  | 994                            | 1                   | 381                      | 1                            | 9.79                | 17.53               | 6.45                |
| (V18) (644) Phoenix                                                                                                                                                              | 52,908                  | 46,437                             | 87.77%                                     | 6,471                          | 12.23%                                 | 0                      | 48          | 41,486                    | 10              | 4,951                       | 15                 | 3,272                       | 18                 | 1,894                       | 3                  | 940                            | 1                   | 365                      | 1                            | 11.07               | 17.75               | 5.79                |
| (V18) (644BY) Southeast                                                                                                                                                          | 8,230                   | 7,488                              | 90.98%                                     | 742                            | 9.02%                                  | 0                      | 8           | 6,774                     | 0               | 714                         | 2                  | 562                         | 5                  | 136                         | 1                  | 36                             | 0                   | 8                        | 0                            | 10.76               | 10.48               | 7.69                |
| (V18) (644GA) Sun City                                                                                                                                                           | 4,406                   | 4,107                              | 93.21%                                     | 299                            | 6.79%                                  | 0                      | 0           | 3,842                     | 0               | 265                         | 0                  | 258                         | 0                  | 31                          | 0                  | 6                              | 0                   | 4                        | 0                            | 4.47                | 18.63               | 7.17                |
| (V18) (644GB) Show Low                                                                                                                                                           | 846                     | 806                                | 95.27%                                     | 40                             | 4.73%                                  | 0                      | 0           | 770                       | 0               | 36                          | 0                  | 37                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.36                | 10.78               | 1.67                |
| (V18) (644GD) Payson (Gila County)                                                                                                                                               | 46                      | 13                                 | 28.26%                                     | 33                             | 71.74%                                 | 0                      | 0           | 7                         | 0               | 6                           | 0                  | 13                          | 0                  | 17                          | 0                  | 3                              | 0                   | 0                        | 0                            | 11.00               |                     | 51.31               |
| (V18) (644GE) Thunderbird                                                                                                                                                        | 2,092                   | 2,007                              | 95.94%                                     | 85                             | 4.06%                                  | 0                      | 0           | 1,905                     | 0               | 102                         | 0                  | 44                          | 0                  | 30                          | 0                  | 8                              | 0                   | 3                        | 0                            | 6.39                | 10.02               | 7.80                |
| (V18) (644GF) Globe                                                                                                                                                              | 195                     | 172                                | 88.21%                                     | 23                             | 11.79%                                 | 0                      | 0           | 147                       | 0               | 25                          | 0                  | 16                          | 0                  | 5                           | 0                  | 1                              | 0                   | 1                        | 0                            | 11.51               | 5.40                | 14.81               |
| (V18) (649) Northern Arizona HCS                                                                                                                                                 | 13,622                  | 12,134                             | 89.08%                                     | 1,488                          | 10.92%                                 | 2                      | 204         | 11,407                    | 16              | 727                         | 10                 | 1,133                       | 34                 | 322                         | 29                 | 30                             | 93                  | 3                        | 22                           | 8.55                | 13.03               | 0.34                |
| (V18) (649) Prescott                                                                                                                                                             | 10,144                  | 8,982                              | 88.54%                                     | 1,162                          | 11.46%                                 | 0                      | 203         | 8,451                     | 15              | 531                         | 10                 | 834                         | 34                 | 298                         | 29                 | 28                             | 93                  | 2                        | 22                           | 4.63                | 13.08               | 0.42                |
| (V18) (649GA) Kingman                                                                                                                                                            | 1,403                   | 1,306                              | 93.09%                                     | 97                             | 6.91%                                  | 0                      | 0           | 1,188                     | 0               | 118                         | 0                  | 81                          | 0                  | 14                          | 0                  | 2                              | 0                   | 0                        | 0                            | 10.28               | 0.00                | 0.17                |
| (V18) (649GB) Flagstaff                                                                                                                                                          | 286                     | 275                                | 96.15%                                     | 11                             | 3.85%                                  | 0                      | 0           | 257                       | 0               | 18                          | 0                  | 11                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.30                | 3.00                | 0.00                |
| (V18) (649GC) Lake Havasu                                                                                                                                                        | 899                     | 890                                | 99%                                        | 9                              | 1%                                     | 0                      | 0           | 868                       | 0               | 22                          | 0                  | 8                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.56                | 0.00                | 0.04                |
| (V18) (649GD) Anthem                                                                                                                                                             | 161                     | 159                                | 98.76%                                     | 2                              | 1.24%                                  | 0                      | 0           | 158                       | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 9.70                |                     | 0.16                |
| (V18) (649GE) Cottonwood (Yavapai County)                                                                                                                                        | 726                     | 519                                | 71.49%                                     | 207                            | 28.51%                                 | 0                      | 1           | 482                       | 1               | 37                          | 0                  | 198                         | 0                  | 9                           | 0                  | 0                              | 0                   | 0                        | 0                            | 22.59               | 0.00                | 0.00                |
| (V18) (649HK) Prescott                                                                                                                                                           | 3                       | 3                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 3                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.00                |
| (V18) (678) Southern Arizona HCS                                                                                                                                                 | 45,010                  | 43,402                             | 96.43%                                     | 1,608                          | 3.57%                                  | 0                      | 74          | 42,060                    | 11              | 1,342                       | 7                  | 959                         | 18                 | 433                         | 15                 | 165                            | 17                  | 51                       | 6                            | 4.98                | 3.39                | 5.58                |
| (V18) (678) Tucson                                                                                                                                                               | 33,045                  | 31,792                             | 96.21%                                     | 1,253                          | 3.79%                                  | 0                      | 72          | 30,818                    | 9               | 974                         | 7                  | 731                         | 18                 | 352                         | 15                 | 124                            | 17                  | 46                       | 6                            | 5.75                | 3.60                | 6.78                |
| (V18) (678GA) Sierra Vista                                                                                                                                                       | 3,307                   | 3,271                              | 98.91%                                     | 36                             | 1.09%                                  | 0                      | 0           | 3,225                     | 0               | 46                          | 0                  | 24                          | 0                  | 9                           | 0                  | 3                              | 0                   | 0                        | 0                            | 1.32                | 1.76                | 0.30                |
| (V18) (678GB) Yuma                                                                                                                                                               | 2,079                   | 2,034                              | 97.84%                                     | 45                             | 2.16%                                  | 0                      | 1           | 1,991                     | 1               | 43                          | 0                  | 33                          | 0                  | 7                           | 0                  | 3                              | 0                   | 2                        | 0                            | 3.02                | 3.25                | 1.51                |
| (V18) (678GC) Casa Grande                                                                                                                                                        | 1,776                   | 1,677                              | 94.43%                                     | 99                             | 5.57%                                  | 0                      | 0           | 1,576                     | 0               | 101                         | 0                  | 57                          | 0                  | 12                          | 0                  | 27                             | 0                   | 3                        | 0                            | 8.60                | 4.82                | 7.20                |
| (V18) (678GD) Safford                                                                                                                                                            | 350                     | 342                                | 97.71%                                     | 8                              | 2.29%                                  | 0                      | 1           | 336                       | 1               | 6                           | 0                  | 8                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.33                | 8.67                | 8.53                |
| (V18) (678GE) Green Valley                                                                                                                                                       | 400                     | 383                                | 95.75%                                     | 17                             | 4.25%                                  | 0                      | 0           | 359                       | 0               | 24                          | 0                  | 15                          | 0                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.39                | 3.00                | 8.84                |
| (V18) (678GF) Northwest CBOC                                                                                                                                                     | 2,134                   | 2,082                              | 97.56%                                     | 52                             | 2.44%                                  | 0                      | 0           | 2,026                     | 0               | 56                          | 0                  | 31                          | 0                  | 15                          | 0                  | 6                              | 0                   | 0                        | 0                            | 3.78                | 1.63                | 0.16                |
| (V18) (678GG) Southeast CBOC                                                                                                                                                     | 1,906                   | 1,808                              | 94.86%                                     | 98                             | 5.14%                                  | 0                      | 0           | 1,716                     | 0               | 92                          | 0                  | 60                          | 0                  | 37                          | 0                  | 1                              | 0                   | 0                        | 0                            | 9.89                | 1.16                | 1.40                |
| (V18) (678MA) IDES Davis-Monthan AFB                                                                                                                                             | 5                       | 5                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 5                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V18) (678MB) IDES Fort Huachuca                                                                                                                                                 | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 8                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V18) (756) El Paso, TX                                                                                                                                                          | 32,080                  | 28,933                             | 90.19%                                     | 3,147                          | 9.81%                                  | 1                      | 98          | 26,705                    | 78              | 2,228                       | 10                 | 1,648                       | 6                  | 1,018                       | 2                  | 427                            | 2                   | 54                       | 0                            | 8.72                | 7.22                | 15.80               |
| (V18) (756) El Paso HCS                                                                                                                                                          | 28,122                  | 25,289                             | 89.93%                                     | 2,833                          | 10.07%                                 | 0                      | 98          | 23,262                    | 78              | 2,027                       | 10                 | 1,477                       | 6                  | 893                         | 2                  | 409                            | 2                   | 54                       | 0                            | 10.55               | 7.22                | 19.03               |
| (V18) (756GA) Las Cruces                                                                                                                                                         | 1,987                   | 1,927                              | 96.98%                                     | 60                             | 3.02%                                  | 0                      | 0           | 1,869                     | 0               | 58                          | 0                  | 42                          | 0                  | 13                          | 0                  | 5                              | 0                   | 0                        | 0                            | 1.59                | 3.98                | 3.96                |
| (V18) (756GB) El Paso Eastside CBOC                                                                                                                                              | 1,874                   | 1,622                              | 86.55%                                     | 252                            | 13.45%                                 | 0                      | 0           | 1,503                     | 0               | 119                         | 0                  | 127                         | 0                  | 112                         | 0                  | 13                             | 0                   | 0                        | 0                            | 1.79                |                     | 17.10               |
| (V18) (756MA) IDES Fort Bliss                                                                                                                                                    | 97                      | 95                                 | 97.94%                                     | 2                              | 2.06%                                  | 0                      | 0           | 71                        | 0               | 24                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 12.09               | 9.00                |
| (V19) (436) Montana HCS                                                                                                                                                          | 20,085                  | 18,098                             | 90.11%                                     | 1,987                          | 9.89%                                  | 3                      | 21          | 16,602                    | 10              | 1,496                       | 6                  | 1,199                       | 4                  | 505                         | 0                  | 194                            | 1                   | 89                       | 0                            | 15.93               | 5.18                | 3.85                |
| (V19) (436) Fort Harrison, MT                                                                                                                                                    | 8,116                   | 6,823                              | 84.07%                                     | 1,293                          | 15.93%                                 | 0                      | 15          | 6,065                     | 10              | 758                         | 4                  | 736                         | 1                  | 323                         | 0                  | 151                            | 0                   | 83                       | 0                            | 33.18               | 5.46                | 10.22               |
| (V19) (436BU) VADOM Fort Harrison                                                                                                                                                | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V19) (436GA) Anaconda                                                                                                                                                           | 224                     | 222                                | 99.11%                                     | 2                              | 0.89%                                  | 0                      | 0           | 207                       | 0               | 15                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.19                | 0.80                | 0.94                |
| (V19) (436GB) Great Falls                                                                                                                                                        | 1,296                   | 1,186                              | 91.51%                                     | 110                            | 8.49%                                  | 0                      | 0           | 1,052                     | 0               | 134                         | 0                  | 97                          | 0                  | 11                          | 0                  | 1                              | 0                   | 1                        | 0                            | 12.55               | 0.96                | 2.73                |
| (V19) (436GC) Missoula                                                                                                                                                           | 3,191                   | 2,819                              | 88.34%                                     | 372                            | 11.66%                                 | 0                      | 0           | 2,627                     | 0               | 192                         | 0                  | 186                         | 0                  | 148                         | 0                  | 34                             | 0                   | 4                        | 0                            | 16.38               | 4.27                | 2.87                |
| (V19) (436GD) Bozeman                                                                                                                                                            | 877                     | 845                                | 96.35%                                     | 32                             | 3.65%                                  | 0                      | 0           | 738                       | 0               | 107                         | 0                  | 28                          | 0                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 9.29                | 9.09                | 2.27                |
| (V19) (436GF) Kalispell                                                                                                                                                          | 1,803                   | 1,786                              | 99.06%                                     | 17                             | 0.94%                                  | 0                      | 0           | 1,761                     | 0               | 25                          | 0                  | 16                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.59                | 1.44                | 1.32                |
| (V19) (436GH) Billings                                                                                                                                                           | 3,558                   | 3,450                              | 96.96%                                     | 108                            | 3.04%                                  | 0                      | 5           | 3,258                     | 0               | 192                         | 2                  | 90                          | 3                  | 10                          | 0                  | 7                              | 0                   | 1                        | 0                            | 5.72                | 3.75                | 1.07                |
| (V19) (436GI) Glasgow                                                                                                                                                            | 114                     | 111                                | 97.37%                                     | 3                              | 2.63%                                  | 0                      | 0           | 100                       | 0               | 11                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.93                | 0.00                | 1.93                |
| (V19) (436GJ) Miles City, MT CBOC                                                                                                                                                | 174                     | 174                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 164                       | 0               | 10                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.81                | 0.00                | 0.00                |
| (V19) (436GK) Glendive, MT CBOC                                                                                                                                                  | 232                     | 230                                | 99.14%                                     | 2                              | 0.86%                                  | 0                      | 0           | 219                       | 0               | 11                          | 0                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.92                | 0.00                | 1.07                |
| (V19) (436GL) Cut Bank                                                                                                                                                           | 111                     | 111                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 103                       | 0               | 8                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.00                | 0.00                | 0.00                |
| (V19) (436GM) Lewistown CBOC                                                                                                                                                     | 127                     | 123                                | 96.85%                                     | 4                              | 3.15%                                  | 0                      | 0           | 112                       | 0               | 11                          | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.78                | 10.33               | 2.42                |
| (V19) (436HC) 436HC HAVRE,MT (ORC)                                                                                                                                               | 258                     | 214                                | 82.95%                                     | 44                             | 17.05%                                 | 0                      | 1           | 192                       | 0               | 22                          | 0                  | 38                          | 0                  | 6                           | 0                  | 0                              | 1                   | 0                        | 0                            | 13.19               | 0.00                | 0.00                |
| (V19) (436MA) IDES Malmstrom AFB                                                                                                                                                 | 3                       | 3                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 3                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V19) (442) Cheyenne, WY                                                                                                                                                         | 13,044                  | 12,339                             | 94.6%                                      | 705                            | 5.4%                                   | 1                      | 189         | 11,519                    | 101             | 820                         | 60                 | 396                         | 24                 | 295                         | 4                  | 7                              | 0                   | 7                        | 0                            | 3.09                | 6.86                | 3.80                |
| (V19) (442) Cheyenne                                                                                                                                                             | 8,304                   | 7,902                              | 95.16%                                     | 402                            | 4.84%                                  | 0                      | 156         | 7,256                     | 73              | 646                         | 55                 | 282                         | 24                 | 115                         | 4                  | 3                              | 0                   | 2                        | 0                            | 5.31                | 4.94                | 4.97                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V19) (442GB) Sidney                                                                                                                                                             | 91                      | 91                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 88                        | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.44                |                     |                     |
| (V19) (442GC) Fort Collins                                                                                                                                                       | 2,477                   | 2,289                              | 92.41%                                     | 188                            | 7.59%                                  | 0                      | 21          | 2,182                     | 18              | 107                         | 3                  | 70                          | 0                  | 118                         | 0                  | 0                              | 0                   | 0                        | 0                            | 1.14                | 13.30               | 4.23                |
| (V19) (442GD) Greeley                                                                                                                                                            | 2,041                   | 1,928                              | 94.46%                                     | 113                            | 5.54%                                  | 0                      | 12          | 1,866                     | 10              | 62                          | 2                  | 42                          | 0                  | 62                          | 0                  | 4                              | 0                   | 5                        | 0                            | 1.84                | 12.30               | 1.44                |
| (V19) (442HK) R&C Healthcare MOC WY                                                                                                                                              | 131                     | 129                                | 98.47%                                     | 2                              | 1.53%                                  | 0                      | 0           | 127                       | 0               | 2                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.63                |                     |                     |
| (V19) (554) Denver, CO                                                                                                                                                           | 63,322                  | 57,101                             | 90.18%                                     | 6,221                          | 9.82%                                  | 21                     | 2,341       | 53,014                    | 706             | 4,087                       | 709                | 3,819                       | 528                | 1,430                       | 236                | 725                            | 66                  | 247                      | 96                           | 6.87                | 9.20                | 12.28               |
| (V19) (554) Eastern Colorado HCS                                                                                                                                                 | 36,426                  | 33,718                             | 92.57%                                     | 2,708                          | 7.43%                                  | 0                      | 1,398       | 31,740                    | 516             | 1,978                       | 458                | 1,815                       | 235                | 491                         | 75                 | 251                            | 38                  | 151                      | 76                           | 4.61                | 7.53                | 12.30               |
| (V19) (554GB) Aurora                                                                                                                                                             | 3,029                   | 2,983                              | 98.48%                                     | 46                             | 1.52%                                  | 0                      | 78          | 2,895                     | 40              | 88                          | 19                 | 41                          | 12                 | 4                           | 6                  | 1                              | 1                   | 0                        | 0                            | 1.73                | 3.54                | 0.29                |
| (V19) (554GC) Golden Clinic                                                                                                                                                      | 3,983                   | 3,445                              | 86.49%                                     | 538                            | 13.51%                                 | 0                      | 238         | 3,077                     | 88              | 368                         | 49                 | 371                         | 63                 | 103                         | 24                 | 40                             | 8                   | 24                       | 6                            | 9.85                | 20.18               | 5.10                |
| (V19) (554GD) Pueblo                                                                                                                                                             | 5,398                   | 4,638                              | 85.92%                                     | 760                            | 14.08%                                 | 0                      | 41          | 4,296                     | 9               | 342                         | 10                 | 351                         | 13                 | 294                         | 4                  | 104                            | 3                   | 11                       | 2                            | 16.08               | 12.95               | 9.43                |
| (V19) (554GE) Colorado Springs                                                                                                                                                   | 13,299                  | 11,182                             | 84.08%                                     | 2,117                          | 15.92%                                 | 0                      | 576         | 10,022                    | 49              | 1,160                       | 173                | 1,209                       | 199                | 530                         | 127                | 320                            | 16                  | 58                       | 12                           | 8.68                | 15.39               | 16.67               |
| (V19) (554GF) Alamosa                                                                                                                                                            | 541                     | 502                                | 92.79%                                     | 39                             | 7.21%                                  | 0                      | 8           | 451                       | 4               | 51                          | 0                  | 20                          | 4                  | 7                           | 0                  | 9                              | 0                   | 3                        | 0                            | 5.40                | 1.29                | 18.41               |
| (V19) (554GG) La Junta                                                                                                                                                           | 258                     | 257                                | 99.61%                                     | 1                              | 0.39%                                  | 0                      | 1           | 256                       | 0               | 1                           | 0                  | 0                           | 1                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.24                | 9.82                | 0.89                |
| (V19) (554GH) Lamar                                                                                                                                                              | 70                      | 61                                 | 87.14%                                     | 9                              | 12.86%                                 | 0                      | 0           | 56                        | 0               | 5                           | 0                  | 9                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.85                |                     | 15.50               |
| (V19) (554GI) Burlington CBOC                                                                                                                                                    | 130                     | 129                                | 99.23%                                     | 1                              | 0.77%                                  | 0                      | 1           | 124                       | 0               | 5                           | 0                  | 1                           | 1                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.40                | 0.00                | 3.05                |
| (V19) (554MA) IDES Fort Carson                                                                                                                                                   | 188                     | 186                                | 98.94%                                     | 2                              | 1.06%                                  | 0                      | 0           | 97                        | 0               | 89                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 10.14               | 17.52               |
| (V19) (575) Grand Junction, CO                                                                                                                                                   | 8,487                   | 8,193                              | 96.54%                                     | 294                            | 3.46%                                  | 0                      | 11          | 7,915                     | 5               | 278                         | 3                  | 230                         | 3                  | 50                          | 0                  | 9                              | 0                   | 5                        | 0                            | 3.84                | 4.24                | 3.26                |
| (V19) (575) Grand Junction                                                                                                                                                       | 7,879                   | 7,590                              | 96.33%                                     | 289                            | 3.67%                                  | 0                      | 11          | 7,333                     | 5               | 257                         | 3                  | 226                         | 3                  | 49                          | 0                  | 9                              | 0                   | 5                        | 0                            | 4.11                | 4.30                | 3.31                |
| (V19) (575GA) Montrose                                                                                                                                                           | 468                     | 466                                | 99.57%                                     | 2                              | 0.43%                                  | 0                      | 0           | 455                       | 0               | 11                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.52                | 1.39                | 1.45                |
| (V19) (575GB) Craig Telehealth Outreach Clinic                                                                                                                                   | 140                     | 137                                | 97.86%                                     | 3                              | 2.14%                                  | 0                      | 0           | 127                       | 0               | 10                          | 0                  | 2                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.18                | 7.23                | 4.47                |
| (V19) (660) Salt Lake City, UT                                                                                                                                                   | 29,162                  | 26,087                             | 89.46%                                     | 3,075                          | 10.54%                                 | 3                      | 764         | 23,690                    | 346             | 2,397                       | 132                | 1,957                       | 185                | 963                         | 67                 | 113                            | 16                  | 42                       | 18                           | 11.75               | 9.85                | 2.96                |
| (V19) (660) Salt Lake City HCS - George E. Wahlen VAMC                                                                                                                           | 22,744                  | 20,046                             | 88.14%                                     | 2,698                          | 11.86%                                 | 0                      | 673         | 17,965                    | 292             | 2,081                       | 113                | 1,754                       | 167                | 833                         | 67                 | 93                             | 16                  | 18                       | 18                           | 15.73               | 9.43                | 3.74                |
| (V19) (660GA) Pocatello                                                                                                                                                          | 1,506                   | 1,467                              | 97.41%                                     | 39                             | 2.59%                                  | 0                      | 70          | 1,432                     | 34              | 35                          | 18                 | 29                          | 18                 | 5                           | 0                  | 2                              | 0                   | 3                        | 0                            | 2.44                | 28.90               | 1.16                |
| (V19) (660GB) Ogden                                                                                                                                                              | 1,818                   | 1,702                              | 93.62%                                     | 116                            | 6.38%                                  | 0                      | 19          | 1,657                     | 19              | 45                          | 0                  | 32                          | 0                  | 69                          | 0                  | 9                              | 0                   | 6                        | 0                            | 9.73                | 25.25               | 2.60                |
| (V19) (660GD) Roosevelt                                                                                                                                                          | 59                      | 59                                 | 100%                                       | 0                              | 0%                                     | 0                      | 1           | 59                        | 1               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                | 1.00                | 0.00                |
| (V19) (660GE) Orem                                                                                                                                                               | 850                     | 837                                | 98.47%                                     | 13                             | 1.53%                                  | 0                      | 0           | 816                       | 0               | 21                          | 0                  | 6                           | 0                  | 4                           | 0                  | 1                              | 0                   | 2                        | 0                            | 2.80                | 36.71               | 0.25                |
| (V19) (660GG) St. George                                                                                                                                                         | 966                     | 924                                | 95.65%                                     | 42                             | 4.35%                                  | 0                      | 0           | 849                       | 0               | 75                          | 0                  | 35                          | 0                  | 5                           | 0                  | 1                              | 0                   | 1                        | 0                            | 6.11                | 10.71               | 1.13                |
| (V19) (660GJ) West Valley City                                                                                                                                                   | 1,083                   | 921                                | 85.04%                                     | 162                            | 14.96%                                 | 0                      | 1           | 821                       | 0               | 100                         | 1                  | 96                          | 0                  | 47                          | 0                  | 7                              | 0                   | 12                       | 0                            | 12.78               | 26.35               | 1.59                |
| (V19) (660GK) Elko, NV                                                                                                                                                           | 110                     | 105                                | 95.45%                                     | 5                              | 4.55%                                  | 0                      | 0           | 65                        | 0               | 40                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 19.40               | 1.21                | 0.00                |
| (V19) (660MA) IDES Hill AFB                                                                                                                                                      | 26                      | 26                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 26                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.05                | 0.00                |
| (V19) (666) Sheridan, WY                                                                                                                                                         | 4,516                   | 4,241                              | 93.91%                                     | 275                            | 6.09%                                  | 6                      | 0           | 3,888                     | 0               | 353                         | 0                  | 198                         | 0                  | 69                          | 0                  | 7                              | 0                   | 1                        | 0                            | 11.95               | 4.40                | 2.55                |
| (V19) (666) Sheridan                                                                                                                                                             | 1,892                   | 1,879                              | 99.31%                                     | 13                             | 0.69%                                  | 0                      | 0           | 1,796                     | 0               | 83                          | 0                  | 12                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.19                | 3.23                | 1.53                |
| (V19) (666GB) Casper                                                                                                                                                             | 1,060                   | 859                                | 81.04%                                     | 201                            | 18.96%                                 | 0                      | 0           | 717                       | 0               | 142                         | 0                  | 140                         | 0                  | 58                          | 0                  | 2                              | 0                   | 1                        | 0                            | 19.81               | 14.01               | 6.63                |
| (V19) (666GC) Riverton                                                                                                                                                           | 622                     | 609                                | 97.91%                                     | 13                             | 2.09%                                  | 0                      | 0           | 560                       | 0               | 49                          | 0                  | 6                           | 0                  | 5                           | 0                  | 2                              | 0                   | 0                        | 0                            | 7.42                | 0.00                | 1.35                |
| (V19) (666GD) Powell                                                                                                                                                             | 183                     | 181                                | 98.91%                                     | 2                              | 1.09%                                  | 0                      | 0           | 181                       | 0               | 0                           | 0                  | 1                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 1.51                | 2.80                | 0.00                |
| (V19) (666GE) Gillette                                                                                                                                                           | 308                     | 269                                | 87.34%                                     | 39                             | 12.66%                                 | 0                      | 0           | 201                       | 0               | 68                          | 0                  | 38                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 17.94               | 9.89                | 0.00                |
| (V19) (666GF) Rock Springs                                                                                                                                                       | 451                     | 444                                | 98.45%                                     | 7                              | 1.55%                                  | 0                      | 0           | 433                       | 0               | 11                          | 0                  | 1                           | 0                  | 4                           | 0                  | 2                              | 0                   | 0                        | 0                            | 5.28                | 3.50                | 0.60                |
| (V20) (463) Anchorage, AK                                                                                                                                                        | 5,670                   | 5,614                              | 99.01%                                     | 56                             | 0.99%                                  | 8                      | 40          | 5,495                     | 28              | 119                         | 5                  | 49                          | 2                  | 4                           | 5                  | 1                              | 0                   | 2                        | 0                            | 1.77                | 1.83                | 0.46                |
| (V20) (463) Alaska VA Healthcare System                                                                                                                                          | 4,509                   | 4,463                              | 98.98%                                     | 46                             | 1.02%                                  | 0                      | 23          | 4,373                     | 11              | 90                          | 5                  | 40                          | 2                  | 3                           | 5                  | 1                              | 0                   | 2                        | 0                            | 1.53                | 1.87                | 0.27                |
| (V20) (463BU) Anchorage DCHV                                                                                                                                                     | 173                     | 172                                | 99.42%                                     | 1                              | 0.58%                                  | 0                      | 0           | 169                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 8.31                |
| (V20) (463GA) Fairbanks                                                                                                                                                          | 308                     | 305                                | 99.03%                                     | 3                              | 0.97%                                  | 0                      | 10          | 301                       | 10              | 4                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.40                | 0.91                | 0.19                |
| (V20) (463GB) Kenai                                                                                                                                                              | 483                     | 483                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 473                       | 0               | 10                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.07                | 1.12                | 1.33                |
| (V20) (463GC) Mat-Su                                                                                                                                                             | 197                     | 191                                | 96.95%                                     | 6                              | 3.05%                                  | 0                      | 7           | 179                       | 7               | 12                          | 0                  | 5                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.25                |                     | 0.29                |
| (V20) (531) Boise, ID                                                                                                                                                            | 14,828                  | 13,245                             | 89.32%                                     | 1,583                          | 10.68%                                 | 8                      | 825         | 12,622                    | 240             | 623                         | 253                | 779                         | 177                | 426                         | 44                 | 264                            | 50                  | 114                      | 61                           | 1.22                | 13.15               | 0.16                |
| (V20) (531) Boise                                                                                                                                                                | 13,231                  | 11,698                             | 88.41%                                     | 1,533                          | 11.59%                                 | 0                      | 825         | 11,107                    | 240             | 591                         | 253                | 747                         | 177                | 412                         | 44                 | 262                            | 50                  | 112                      | 61                           | 1.13                | 13.26               | 0.37                |
| (V20) (531GE) Twin Falls                                                                                                                                                         | 558                     | 552                                | 98.92%                                     | 6                              | 1.08%                                  | 0                      | 0           | 550                       | 0               | 2                           | 0                  | 6                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.48                | 1.93                | -9.72               |
| (V20) (531GG) Canyon County                                                                                                                                                      | 1,037                   | 993                                | 95.76%                                     | 44                             | 4.24%                                  | 0                      | 0           | 963                       | 0               | 30                          | 0                  | 26                          | 0                  | 14                          | 0                  | 2                              | 0                   | 2                        | 0                            | 1.44                | 12.62               | 1.86                |
| (V20) (531MB) IDES Idaho ANG                                                                                                                                                     | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                | 0.00                |
| (V20) (648) Portland, OR                                                                                                                                                         | 70,625                  | 66,346                             | 93.94%                                     | 4,279                          | 6.06%                                  | 1                      | 557         | 61,522                    | 78              | 4,824                       | 106                | 3,303                       | 186                | 718                         | 24                 | 165                            | 7                   | 93                       | 156                          | 11.46               | 6.48                | 1.52                |
| (V20) (648) Portland                                                                                                                                                             | 46,432                  | 43,804                             | 94.34%                                     | 2,628                          | 5.66%                                  | 0                      | 352         | 41,315                    | 68              | 2,489                       | 96                 | 1,932                       | 160                | 473                         | 7                  | 133                            | 1                   | 90                       | 20                           | 9.14                | 6.53                | 1.20                |
| (V20) (648A4) Vancouver                                                                                                                                                          | 11,955                  | 11,283                             | 94.38%                                     | 672                            | 5.62%                                  | 0                      | 179         | 10,441                    | 4               | 842                         | 6                  | 586                         | 23                 | 75                          | 14                 | 10                             | 6                   | 1                        | 126                          | 12.03               | 6.63                | 0.75                |
| (V20) (648GA) Bend                                                                                                                                                               | 3,344                   | 3,130                              | 93.6%                                      | 214                            | 6.4%                                   | 0                      | 12          | 2,926                     | 3               | 204                         | 2                  | 145                         | 2                  | 50                          | 1                  | 18                             | 0                   | 1                        | 4                            | 8.96                | 4.95                | 1.75                |
| (V20) (648GB) Salem                                                                                                                                                              | 2,949                   | 2,664                              | 90.34%                                     | 285                            | 9.66%                                  | 0                      | 4           | 2,191                     | 1               | 473                         | 0                  | 275                         | 0                  | 8                           | 2                  | 1                              | 0                   | 1                        | 1                            | 12.27               | 5.72                | 5.45                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V20) (648GD) North Coast                                                                                                                                                        | 348                     | 335                                | 96.26%                                     | 13                             | 3.74%                                  | 0                      | 0           | 313                       | 0               | 22                          | 0                  | 13                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.83                |                     | 0.76                |
| (V20) (648GE) East Portland                                                                                                                                                      | 1,930                   | 1,590                              | 82.38%                                     | 340                            | 17.62%                                 | 0                      | 0           | 1,349                     | 0               | 241                         | 0                  | 236                         | 0                  | 102                         | 0                  | 2                              | 0                   | 0                        | 0                            | 17.45               | 15.50               | 1.24                |
| (V20) (648GF) Hillsboro                                                                                                                                                          | 2,229                   | 2,160                              | 96.9%                                      | 69                             | 3.1%                                   | 0                      | 6           | 1,819                     | 2               | 341                         | 1                  | 61                          | 0                  | 7                           | 0                  | 1                              | 0                   | 0                        | 3                            | 9.35                | 6.58                | 3.71                |
| (V20) (648GG) West Linn                                                                                                                                                          | 1,438                   | 1,380                              | 95.97%                                     | 58                             | 4.03%                                  | 0                      | 4           | 1,168                     | 0               | 212                         | 1                  | 55                          | 1                  | 3                           | 0                  | 0                              | 0                   | 0                        | 2                            | 9.22                |                     | 1.27                |
| (V20) (653) Roseburg, OR                                                                                                                                                         | 22,735                  | 21,177                             | 93.15%                                     | 1,558                          | 6.85%                                  | 8                      | 929         | 19,950                    | 223             | 1,227                       | 128                | 1,040                       | 113                | 313                         | 52                 | 121                            | 57                  | 84                       | 356                          | 4.74                | 9.66                | 1.81                |
| (V20) (653) Roseburg HCS                                                                                                                                                         | 17,174                  | 16,053                             | 93.47%                                     | 1,121                          | 6.53%                                  | 0                      | 866         | 14,998                    | 187             | 1,055                       | 126                | 815                         | 104                | 142                         | 47                 | 96                             | 54                  | 68                       | 348                          | 3.41                | 8.69                | 1.04                |
| (V20) (653BY) Eugene                                                                                                                                                             | 4,170                   | 3,823                              | 91.68%                                     | 347                            | 8.32%                                  | 0                      | 53          | 3,673                     | 31              | 150                         | 2                  | 184                         | 8                  | 139                         | 4                  | 9                              | 3                   | 15                       | 5                            | 5.34                | 22.82               | 1.74                |
| (V20) (653GA) North Bend                                                                                                                                                         | 1,034                   | 944                                | 91.3%                                      | 90                             | 8.7%                                   | 0                      | 9           | 922                       | 4               | 22                          | 0                  | 41                          | 1                  | 32                          | 1                  | 16                             | 0                   | 1                        | 3                            | 8.03                | 0.92                | 7.03                |
| (V20) (653GB) Brookings                                                                                                                                                          | 357                     | 357                                | 100%                                       | 0                              | 0%                                     | 0                      | 1           | 357                       | 1               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.44                | 1.19                | 0.04                |
| (V20) (663) VA Puget Sound, WA                                                                                                                                                   | 67,781                  | 64,180                             | 94.69%                                     | 3,601                          | 5.31%                                  | 0                      | 86          | 59,929                    | 18              | 4,251                       | 1                  | 2,539                       | 12                 | 867                         | 14                 | 153                            | 11                  | 42                       | 30                           | 6.76                | 8.44                | 1.78                |
| (V20) (663) Seattle                                                                                                                                                              | 31,696                  | 29,863                             | 94.22%                                     | 1,833                          | 5.78%                                  | 0                      | 74          | 27,793                    | 9               | 2,070                       | 1                  | 1,292                       | 9                  | 425                         | 14                 | 89                             | 11                  | 27                       | 30                           | 5.47                | 8.20                | 2.51                |
| (V20) (663A4) American Lake                                                                                                                                                      | 29,250                  | 27,767                             | 94.93%                                     | 1,483                          | 5.07%                                  | 0                      | 10          | 26,035                    | 7               | 1,732                       | 0                  | 1,001                       | 3                  | 412                         | 0                  | 56                             | 0                   | 14                       | 0                            | 9.83                | 8.63                | 0.73                |
| (V20) (663GA) King County                                                                                                                                                        | 1,164                   | 1,101                              | 94.59%                                     | 63                             | 5.41%                                  | 0                      | 2           | 949                       | 2               | 152                         | 0                  | 63                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.24                |                     | 4.23                |
| (V20) (663GB) Bremerton (Kipsap County)                                                                                                                                          | 816                     | 812                                | 99.51%                                     | 4                              | 0.49%                                  | 0                      | 0           | 811                       | 0               | 1                           | 0                  | 4                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.30                | 0.71                | 0.51                |
| (V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)                                                                                                             | 2,737                   | 2,544                              | 92.95%                                     | 193                            | 7.05%                                  | 0                      | 0           | 2,296                     | 0               | 248                         | 0                  | 162                         | 0                  | 28                          | 0                  | 2                              | 0                   | 1                        | 0                            | 4.55                | 10.05               | 0.83                |
| (V20) (663GD) South Sound                                                                                                                                                        | 2,086                   | 2,065                              | 98.99%                                     | 21                             | 1.01%                                  | 0                      | 0           | 2,025                     | 0               | 40                          | 0                  | 15                          | 0                  | 2                           | 0                  | 4                              | 0                   | 0                        | 0                            | 3.48                |                     | 3.24                |
| (V20) (663HK) PUGET SOUND MMU, WA                                                                                                                                                | 24                      | 20                                 | 83.33%                                     | 4                              | 16.67%                                 | 0                      | 0           | 12                        | 0               | 8                           | 0                  | 2                           | 0                  | 0                           | 0                  | 2                              | 0                   | 0                        | 0                            | 21.26               |                     |                     |
| (V20) (663MA) IDES Fort Lewis                                                                                                                                                    | 8                       | 8                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 8                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 0.00                |                     |
| (V20) (668) Spokane, WA                                                                                                                                                          | 23,127                  | 21,936                             | 94.85%                                     | 1,191                          | 5.15%                                  | 0                      | 100         | 21,192                    | 26              | 744                         | 9                  | 589                         | 25                 | 351                         | 15                 | 189                            | 14                  | 62                       | 11                           | 3.68                | 7.00                | 4.60                |
| (V20) (668) Spokane                                                                                                                                                              | 20,894                  | 19,753                             | 94.54%                                     | 1,141                          | 5.46%                                  | 0                      | 100         | 19,044                    | 26              | 709                         | 9                  | 561                         | 25                 | 335                         | 15                 | 184                            | 14                  | 61                       | 11                           | 4.53                | 7.00                | 5.49                |
| (V20) (668GA) Wenatchee CBOC                                                                                                                                                     | 438                     | 437                                | 99.77%                                     | 1                              | 0.23%                                  | 0                      | 0           | 434                       | 0               | 3                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.14                | 3.29                | 0.35                |
| (V20) (668GB) North Idaho                                                                                                                                                        | 1,664                   | 1,616                              | 97.12%                                     | 48                             | 2.88%                                  | 0                      | 0           | 1,585                     | 0               | 31                          | 0                  | 26                          | 0                  | 16                          | 0                  | 5                              | 0                   | 1                        | 0                            | 2.16                | 6.88                | 0.48                |
| (V20) (668HK) Spokane Mobile OPC                                                                                                                                                 | 131                     | 130                                | 99.24%                                     | 1                              | 0.76%                                  | 0                      | 0           | 129                       | 0               | 1                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.06                |                     |                     |
| (V20) (687) Walla Walla, WA                                                                                                                                                      | 7,798                   | 7,402                              | 94.92%                                     | 396                            | 5.08%                                  | 39                     | 118         | 6,962                     | 39              | 440                         | 19                 | 226                         | 19                 | 114                         | 23                 | 54                             | 11                  | 2                        | 7                            | 4.19                | 12.14               | 1.41                |
| (V20) (687) Walla Walla                                                                                                                                                          | 4,620                   | 4,262                              | 92.25%                                     | 358                            | 7.75%                                  | 0                      | 103         | 3,986                     | 36              | 276                         | 17                 | 205                         | 10                 | 99                          | 23                 | 52                             | 10                  | 2                        | 7                            | 3.63                | 11.99               | 0.90                |
| (V20) (687GA) Richland WA                                                                                                                                                        | 1,196                   | 1,167                              | 97.58%                                     | 29                             | 2.42%                                  | 0                      | 5           | 1,054                     | 1               | 113                         | 1                  | 13                          | 3                  | 14                          | 0                  | 2                              | 0                   | 0                        | 0                            | 6.52                | 27.47               | 1.90                |
| (V20) (687GB) Lewiston                                                                                                                                                           | 660                     | 654                                | 99.09%                                     | 6                              | 0.91%                                  | 0                      | 4           | 625                       | 0               | 29                          | 1                  | 6                           | 3                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.96                | 4.83                | 4.06                |
| (V20) (687GC) La Grande                                                                                                                                                          | 438                     | 438                                | 100%                                       | 0                              | 0%                                     | 0                      | 4           | 430                       | 2               | 8                           | 0                  | 0                           | 1                  | 0                           | 0                  | 0                              | 1                   | 0                        | 0                            | 4.07                | 6.33                | 2.90                |
| (V20) (687HA) Yakima                                                                                                                                                             | 884                     | 881                                | 99.66%                                     | 3                              | 0.34%                                  | 0                      | 2           | 867                       | 0               | 14                          | 0                  | 2                           | 2                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.69                | 1.68                | 0.31                |
| (V20) (692) White City, OR                                                                                                                                                       | 13,519                  | 12,663                             | 93.67%                                     | 856                            | 6.33%                                  | 5                      | 452         | 12,232                    | 62              | 431                         | 184                | 411                         | 141                | 310                         | 27                 | 76                             | 20                  | 59                       | 18                           | 7.85                | 11.88               | 2.81                |
| (V20) (692) Southern Oregon Rehabilitation Ctr & Clinics                                                                                                                         | 12,040                  | 11,200                             | 93.02%                                     | 840                            | 6.98%                                  | 0                      | 452         | 10,794                    | 62              | 406                         | 184                | 402                         | 141                | 303                         | 27                 | 76                             | 20                  | 59                       | 18                           | 10.08               | 11.97               | 3.10                |
| (V20) (692GA) Klamath Falls                                                                                                                                                      | 1,121                   | 1,111                              | 99.11%                                     | 10                             | 0.89%                                  | 0                      | 0           | 1,096                     | 0               | 15                          | 0                  | 7                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.99                | 0.00                | 0.23                |
| (V20) (692GB) Grants Pass                                                                                                                                                        | 358                     | 352                                | 98.32%                                     | 6                              | 1.68%                                  | 0                      | 0           | 342                       | 0               | 10                          | 0                  | 2                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.02                | 0.00                | 0.93                |
| (V21) (358) Manila, PI                                                                                                                                                           | 1,149                   | 1,076                              | 93.65%                                     | 73                             | 6.35%                                  | 1                      | 6           | 969                       | 3               | 107                         | 1                  | 59                          | 2                  | 13                          | 0                  | 1                              | 0                   | 0                        | 0                            | 7.66                | 7.91                | 6.85                |
| (V21) (358) Manila                                                                                                                                                               | 1,149                   | 1,076                              | 93.65%                                     | 73                             | 6.35%                                  | 0                      | 6           | 969                       | 3               | 107                         | 1                  | 59                          | 2                  | 13                          | 0                  | 1                              | 0                   | 0                        | 0                            | 7.66                | 7.91                | 6.85                |
| (V21) (459) Honolulu, HI                                                                                                                                                         | 15,458                  | 15,154                             | 98.03%                                     | 304                            | 1.97%                                  | 60                     | 71          | 14,584                    | 38              | 570                         | 0                  | 188                         | 23                 | 89                          | 1                  | 15                             | 0                   | 12                       | 9                            | 5.03                | 1.57                | 1.95                |
| (V21) (459) Pacific Islands HCS (Honolulu)                                                                                                                                       | 8,696                   | 8,634                              | 99.29%                                     | 62                             | 0.71%                                  | 0                      | 6           | 8,376                     | 0               | 258                         | 0                  | 47                          | 2                  | 8                           | 1                  | 4                              | 0                   | 3                        | 3                            | 2.32                | 1.45                | 2.02                |
| (V21) (459GA) Maui Clinic                                                                                                                                                        | 1,209                   | 1,165                              | 96.36%                                     | 44                             | 3.64%                                  | 0                      | 0           | 1,111                     | 0               | 54                          | 0                  | 34                          | 0                  | 9                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.63                | 1.85                | 2.39                |
| (V21) (459GB) Hilo Clinic                                                                                                                                                        | 1,680                   | 1,552                              | 92.38%                                     | 128                            | 7.62%                                  | 0                      | 30          | 1,464                     | 28              | 88                          | 0                  | 50                          | 0                  | 63                          | 0                  | 10                             | 0                   | 5                        | 2                            | 12.55               | 1.87                | 2.88                |
| (V21) (459GC) Kona Clinic                                                                                                                                                        | 599                     | 596                                | 99.5%                                      | 3                              | 0.5%                                   | 0                      | 4           | 582                       | 0               | 14                          | 0                  | 1                           | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 4                            | 4.00                | 0.77                | 1.82                |
| (V21) (459GD) Kauai Clinic                                                                                                                                                       | 842                     | 820                                | 97.39%                                     | 22                             | 2.61%                                  | 0                      | 0           | 800                       | 0               | 20                          | 0                  | 21                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.68                | 3.21                | 0.22                |
| (V21) (459GE) Guam Clinic                                                                                                                                                        | 1,056                   | 1,018                              | 96.4%                                      | 38                             | 3.6%                                   | 0                      | 22          | 938                       | 1               | 80                          | 0                  | 32                          | 21                 | 4                           | 0                  | 1                              | 0                   | 1                        | 0                            | 8.88                | 1.53                | 0.74                |
| (V21) (459GF) American Samoa Clinic                                                                                                                                              | 433                     | 427                                | 98.61%                                     | 6                              | 1.39%                                  | 0                      | 9           | 420                       | 9               | 7                           | 0                  | 2                           | 0                  | 2                           | 0                  | 0                              | 0                   | 2                        | 0                            | 1.35                | 6.68                | 1.84                |
| (V21) (459GG) Leeward Oahu                                                                                                                                                       | 943                     | 942                                | 99.89%                                     | 1                              | 0.11%                                  | 0                      | 0           | 893                       | 0               | 49                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.16                |                     | 3.01                |
| (V21) (570) Fresno, CA                                                                                                                                                           | 17,810                  | 15,618                             | 87.69%                                     | 2,192                          | 12.31%                                 | 4                      | 187         | 14,771                    | 26              | 847                         | 55                 | 1,370                       | 70                 | 576                         | 16                 | 182                            | 14                  | 64                       | 6                            | 0.61                | 14.65               | 1.93                |
| (V21) (570) Fresno                                                                                                                                                               | 16,105                  | 14,006                             | 86.97%                                     | 2,099                          | 13.03%                                 | 0                      | 187         | 13,191                    | 26              | 815                         | 55                 | 1,314                       | 70                 | 547                         | 16                 | 175                            | 14                  | 63                       | 6                            | 0.52                | 14.75               | 1.84                |
| (V21) (570GA) Merced                                                                                                                                                             | 650                     | 607                                | 93.38%                                     | 43                             | 6.62%                                  | 0                      | 0           | 598                       | 0               | 9                           | 0                  | 14                          | 0                  | 23                          | 0                  | 5                              | 0                   | 1                        | 0                            | 0.70                | 21.01               | 4.37                |
| (V21) (570GB) Tulare                                                                                                                                                             | 770                     | 733                                | 95.19%                                     | 37                             | 4.81%                                  | 0                      | 0           | 719                       | 0               | 14                          | 0                  | 37                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.56                | 7.13                | 1.13                |
| (V21) (570GC) Oakhurst                                                                                                                                                           | 285                     | 272                                | 95.44%                                     | 13                             | 4.56%                                  | 0                      | 0           | 263                       | 0               | 9                           | 0                  | 5                           | 0                  | 6                           | 0                  | 2                              | 0                   | 0                        | 0                            | 0.18                | 14.72               | 0.00                |
| (V21) (612) N. California, CA                                                                                                                                                    | 63,740                  | 58,282                             | 91.44%                                     | 5,458                          | 8.56%                                  | 13                     | 379         | 54,698                    | 85              | 3,584                       | 134                | 3,631                       | 59                 | 1,113                       | 70                 | 576                            | 18                  | 138                      | 13                           | 3.43                | 10.40               | 2.07                |
| (V21) (612A4) N. California HCS-Sacramento                                                                                                                                       | 21,370                  | 17,798                             | 83.28%                                     | 3,572                          | 16.72%                                 | 0                      | 337         | 16,187                    | 69              | 1,611                       | 130                | 2,192                       | 49                 | 743                         | 60                 | 516                            | 18                  | 121                      | 11                           | 2.84                | 18.31               | 5.45                |
| (V21) (612B4) Redding                                                                                                                                                            | 7,001                   | 6,759                              | 96.54%                                     | 242                            | 3.46%                                  | 0                      | 1           | 6,426                     | 0               | 333                         | 0                  | 183                         | 0                  | 51                          | 1                  | 2                              | 0                   | 6                        | 0                            | 2.22                | 4.87                | 0.43                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V21) (612BY) Oakland                                                                                                                                                            | 7,306                   | 7,153                              | 97.91%                                     | 153                            | 2.09%                                  | 0                      | 25          | 6,953                     | 14              | 200                         | 2                  | 123                         | 7                  | 27                          | 1                  | 3                              | 0                   | 0                        | 1                            | 3.59                | 3.30                | 0.69                |
| (V21) (612GD) Fairfield                                                                                                                                                          | 1,466                   | 1,441                              | 98.29%                                     | 25                             | 1.71%                                  | 0                      | 0           | 1,407                     | 0               | 34                          | 0                  | 20                          | 0                  | 4                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.12                | 3.33                | 0.00                |
| (V21) (612GE) Vallejo/Mare Island                                                                                                                                                | 2,590                   | 2,534                              | 97.84%                                     | 56                             | 2.16%                                  | 0                      | 3           | 2,420                     | 2               | 114                         | 0                  | 41                          | 0                  | 13                          | 1                  | 2                              | 0                   | 0                        | 0                            | 4.93                | 2.36                | 0.04                |
| (V21) (612GF) Martinez                                                                                                                                                           | 10,942                  | 9,895                              | 90.43%                                     | 1,047                          | 9.57%                                  | 0                      | 11          | 9,202                     | 0               | 693                         | 2                  | 798                         | 1                  | 204                         | 7                  | 37                             | 0                   | 8                        | 1                            | 5.28                | 10.13               | 0.25                |
| (V21) (612GG) Chico                                                                                                                                                              | 2,494                   | 2,381                              | 95.47%                                     | 113                            | 4.53%                                  | 0                      | 1           | 2,249                     | 0               | 132                         | 0                  | 94                          | 1                  | 16                          | 0                  | 2                              | 0                   | 1                        | 0                            | 1.89                | 6.76                | 2.27                |
| (V21) (612GH) McClellan                                                                                                                                                          | 9,850                   | 9,624                              | 97.71%                                     | 226                            | 2.29%                                  | 0                      | 0           | 9,205                     | 0               | 419                         | 0                  | 159                         | 0                  | 52                          | 0                  | 13                             | 0                   | 2                        | 0                            | 1.95                | 3.57                | 0.59                |
| (V21) (612GI) Yuba City                                                                                                                                                          | 721                     | 697                                | 96.67%                                     | 24                             | 3.33%                                  | 0                      | 1           | 649                       | 0               | 48                          | 0                  | 21                          | 1                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.35                | 0.00                | 1.21                |
| (V21) (640) Palo Alto, CA                                                                                                                                                        | 53,100                  | 50,113                             | 94.37%                                     | 2,987                          | 5.63%                                  | 38                     | 427         | 46,841                    | 69              | 3,272                       | 41                 | 2,276                       | 74                 | 422                         | 89                 | 212                            | 47                  | 77                       | 107                          | 6.59                | 6.26                | 3.79                |
| (V21) (640) Palo Alto-Palo Alto                                                                                                                                                  | 24,853                  | 23,633                             | 95.09%                                     | 1,220                          | 4.91%                                  | 0                      | 94          | 21,964                    | 36              | 1,669                       | 7                  | 968                         | 9                  | 162                         | 13                 | 37                             | 5                   | 53                       | 24                           | 4.67                | 5.68                | 3.03                |
| (V21) (640A0) Palo Alto-Menlo Pk                                                                                                                                                 | 2,390                   | 2,333                              | 97.62%                                     | 57                             | 2.38%                                  | 0                      | 0           | 2,273                     | 0               | 60                          | 0                  | 48                          | 0                  | 6                           | 0                  | 3                              | 0                   | 0                        | 0                            | 10.91               | 5.17                | 1.78                |
| (V21) (640A4) Livermore                                                                                                                                                          | 9,055                   | 8,261                              | 91.23%                                     | 794                            | 8.77%                                  | 0                      | 333         | 7,720                     | 33              | 541                         | 34                 | 510                         | 65                 | 158                         | 76                 | 114                            | 42                  | 12                       | 83                           | 11.20               | 8.28                | 2.02                |
| (V21) (640BY) San Jose                                                                                                                                                           | 4,256                   | 3,942                              | 92.62%                                     | 314                            | 7.38%                                  | 0                      | 0           | 3,582                     | 0               | 360                         | 0                  | 298                         | 0                  | 8                           | 0                  | 7                              | 0                   | 1                        | 0                            | 9.04                | 7.35                | 4.23                |
| (V21) (640GA) Palo Alto HCS- Capitola                                                                                                                                            | 109                     | 108                                | 99.08%                                     | 1                              | 0.92%                                  | 0                      | 0           | 92                        | 0               | 16                          | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.85                |                     | 12.40               |
| (V21) (640GB) Sonora (Tuolumne County)                                                                                                                                           | 999                     | 955                                | 95.6%                                      | 44                             | 4.4%                                   | 0                      | 0           | 873                       | 0               | 82                          | 0                  | 43                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 10.47               | 7.63                | 0.25                |
| (V21) (640GC) Fremont                                                                                                                                                            | 601                     | 581                                | 96.67%                                     | 20                             | 3.33%                                  | 0                      | 0           | 529                       | 0               | 52                          | 0                  | 18                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.80                | 5.25                | 4.24                |
| (V21) (640HA) Stockton                                                                                                                                                           | 3,143                   | 3,031                              | 96.44%                                     | 112                            | 3.56%                                  | 0                      | 0           | 2,875                     | 0               | 156                         | 0                  | 67                          | 0                  | 13                          | 0                  | 25                             | 0                   | 7                        | 0                            | 6.42                | 3.67                | 5.74                |
| (V21) (640HB) Modesto                                                                                                                                                            | 2,610                   | 2,435                              | 93.3%                                      | 175                            | 6.7%                                   | 0                      | 0           | 2,316                     | 0               | 119                         | 0                  | 158                         | 0                  | 13                          | 0                  | 1                              | 0                   | 3                        | 0                            | 5.24                | 1.92                | 9.57                |
| (V21) (640HC) Monterey                                                                                                                                                           | 5,084                   | 4,834                              | 95.08%                                     | 250                            | 4.92%                                  | 0                      | 0           | 4,617                     | 0               | 217                         | 0                  | 165                         | 0                  | 59                          | 0                  | 25                             | 0                   | 1                        | 0                            | 4.32                | 5.60                | 0.95                |
| (V21) (654) Reno, NV                                                                                                                                                             | 27,541                  | 24,276                             | 88.14%                                     | 3,265                          | 11.86%                                 | 22                     | 45          | 22,166                    | 38              | 2,110                       | 3                  | 1,693                       | 0                  | 975                         | 0                  | 479                            | 4                   | 118                      | 0                            | 11.85               | 14.45               | 3.67                |
| (V21) (654) Sierra Nevada HCS                                                                                                                                                    | 24,297                  | 21,193                             | 87.22%                                     | 3,104                          | 12.78%                                 | 0                      | 45          | 19,227                    | 38              | 1,966                       | 3                  | 1,574                       | 0                  | 938                         | 0                  | 475                            | 4                   | 117                      | 0                            | 14.64               | 14.45               | 3.13                |
| (V21) (654GA) Sierra Foothills                                                                                                                                                   | 1,233                   | 1,177                              | 95.46%                                     | 56                             | 4.54%                                  | 0                      | 0           | 1,139                     | 0               | 38                          | 0                  | 40                          | 0                  | 14                          | 0                  | 2                              | 0                   | 0                        | 0                            | 3.75                | 31.64               | 5.40                |
| (V21) (654GB) Carson Valley                                                                                                                                                      | 924                     | 842                                | 91.13%                                     | 82                             | 8.87%                                  | 0                      | 0           | 767                       | 0               | 75                          | 0                  | 57                          | 0                  | 23                          | 0                  | 2                              | 0                   | 0                        | 0                            | 9.74                | 2.90                | 8.39                |
| (V21) (654GC) Lahontan Valley                                                                                                                                                    | 794                     | 776                                | 97.73%                                     | 18                             | 2.27%                                  | 0                      | 0           | 748                       | 0               | 28                          | 0                  | 17                          | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 4.06                | 10.88               | 2.99                |
| (V21) (654GD) Diamond View                                                                                                                                                       | 293                     | 288                                | 98.29%                                     | 5                              | 1.71%                                  | 0                      | 0           | 285                       | 0               | 3                           | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.27                | 12.75               | 2.94                |
| (V21) (662) San Francisco, CA                                                                                                                                                    | 29,287                  | 27,882                             | 95.2%                                      | 1,405                          | 4.8%                                   | 16                     | 166         | 26,576                    | 67              | 1,306                       | 23                 | 938                         | 36                 | 299                         | 29                 | 132                            | 5                   | 36                       | 6                            | 6.89                | 4.86                | 3.19                |
| (V21) (662) San Francisco                                                                                                                                                        | 21,767                  | 20,942                             | 96.21%                                     | 825                            | 3.79%                                  | 0                      | 118         | 20,190                    | 30              | 752                         | 22                 | 554                         | 36                 | 164                         | 19                 | 88                             | 5                   | 19                       | 6                            | 4.79                | 3.90                | 2.55                |
| (V21) (662GA) Santa Rosa                                                                                                                                                         | 2,599                   | 2,471                              | 95.08%                                     | 128                            | 4.92%                                  | 0                      | 33          | 2,302                     | 33              | 169                         | 0                  | 102                         | 0                  | 19                          | 0                  | 7                              | 0                   | 0                        | 0                            | 4.35                | 6.28                | 3.15                |
| (V21) (662GC) Eureka                                                                                                                                                             | 1,567                   | 1,448                              | 92.41%                                     | 119                            | 7.59%                                  | 0                      | 3           | 1,271                     | 3               | 177                         | 0                  | 99                          | 0                  | 10                          | 0                  | 10                             | 0                   | 0                        | 0                            | 8.28                | 9.57                | 2.83                |
| (V21) (662GD) Ukiah                                                                                                                                                              | 1,418                   | 1,171                              | 82.58%                                     | 247                            | 17.42%                                 | 0                      | 10          | 1,062                     | 0               | 109                         | 0                  | 119                         | 0                  | 89                          | 10                 | 22                             | 0                   | 17                       | 0                            | 18.44               | 24.65               | 5.74                |
| (V21) (662GE) Northern San Bruno CBOC                                                                                                                                            | 489                     | 487                                | 99.59%                                     | 2                              | 0.41%                                  | 0                      | 2           | 486                       | 1               | 1                           | 1                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.75                | 0.27                | 0.25                |
| (V21) (662GF) San Francisco CBOC                                                                                                                                                 | 513                     | 509                                | 99.22%                                     | 4                              | 0.78%                                  | 0                      | 0           | 492                       | 0               | 17                          | 0                  | 3                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.93                | 2.50                | 1.47                |
| (V21) (662GG) Clearlake CBOC                                                                                                                                                     | 934                     | 854                                | 91.43%                                     | 80                             | 8.57%                                  | 0                      | 0           | 773                       | 0               | 81                          | 0                  | 59                          | 0                  | 16                          | 0                  | 5                              | 0                   | 0                        | 0                            | 11.53               | 10.27               | 4.73                |
| (V22) (593) Las Vegas, NV                                                                                                                                                        | 55,497                  | 52,115                             | 93.91%                                     | 3,382                          | 6.09%                                  | 23                     | 525         | 49,652                    | 77              | 2,463                       | 401                | 2,470                       | 13                 | 694                         | 4                  | 195                            | 24                  | 23                       | 6                            | 6.14                | 5.24                | 3.24                |
| (V22) (593) Southern Nevada HCS                                                                                                                                                  | 32,090                  | 30,114                             | 93.84%                                     | 1,976                          | 6.16%                                  | 0                      | 482         | 28,512                    | 60              | 1,602                       | 391                | 1,366                       | 5                  | 414                         | 1                  | 176                            | 24                  | 20                       | 1                            | 9.14                | 5.37                | 1.34                |
| (V22) (593GC) Pahrump                                                                                                                                                            | 1,226                   | 1,224                              | 99.84%                                     | 2                              | 0.16%                                  | 0                      | 0           | 1,220                     | 0               | 4                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 0.81                | 0.00                | 0.36                |
| (V22) (593GD) Northwest PCC                                                                                                                                                      | 5,831                   | 5,109                              | 87.62%                                     | 722                            | 12.38%                                 | 0                      | 0           | 4,754                     | 0               | 355                         | 0                  | 588                         | 0                  | 126                         | 0                  | 8                              | 0                   | 0                        | 0                            | 9.66                | 1.43                | 9.17                |
| (V22) (593GE) Southeast PCC                                                                                                                                                      | 4,651                   | 4,401                              | 94.62%                                     | 250                            | 5.38%                                  | 0                      | 30          | 4,224                     | 8               | 177                         | 9                  | 169                         | 5                  | 76                          | 3                  | 4                              | 0                   | 1                        | 5                            | 5.95                | 0.42                | 2.15                |
| (V22) (593GF) Southwest PCC                                                                                                                                                      | 7,731                   | 7,379                              | 95.45%                                     | 352                            | 4.55%                                  | 0                      | 5           | 7,169                     | 5               | 210                         | 0                  | 290                         | 0                  | 56                          | 0                  | 6                              | 0                   | 0                        | 0                            | 5.29                | 2.42                | 2.46                |
| (V22) (593GG) Northeast PCC                                                                                                                                                      | 3,968                   | 3,888                              | 97.98%                                     | 80                             | 2.02%                                  | 0                      | 8           | 3,773                     | 4               | 115                         | 1                  | 57                          | 3                  | 21                          | 0                  | 1                              | 0                   | 1                        | 0                            | 3.11                | 2.48                | 1.92                |
| (V22) (600) Long Beach, CA                                                                                                                                                       | 49,935                  | 48,387                             | 96.9%                                      | 1,548                          | 3.1%                                   | 1                      | 152         | 45,679                    | 60              | 2,708                       | 25                 | 1,303                       | 29                 | 110                         | 5                  | 69                             | 6                   | 66                       | 27                           | 9.97                | 3.42                | 3.22                |
| (V22) (600) Long Beach HCS                                                                                                                                                       | 44,730                  | 43,357                             | 96.93%                                     | 1,373                          | 3.07%                                  | 0                      | 132         | 41,030                    | 40              | 2,327                       | 25                 | 1,132                       | 29                 | 107                         | 5                  | 68                             | 6                   | 66                       | 27                           | 12.41               | 3.34                | 2.83                |
| (V22) (600GA) Anaheim                                                                                                                                                            | 1,228                   | 1,184                              | 96.42%                                     | 44                             | 3.58%                                  | 0                      | 5           | 1,087                     | 5               | 97                          | 0                  | 43                          | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 6.41                | 7.79                | 2.14                |
| (V22) (600GB) Santa Ana                                                                                                                                                          | 1,593                   | 1,508                              | 94.66%                                     | 85                             | 5.34%                                  | 0                      | 0           | 1,358                     | 0               | 150                         | 0                  | 83                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 8.79                | 9.76                | 4.52                |
| (V22) (600GC) Cabrillo (Long Beach)                                                                                                                                              | 122                     | 122                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 121                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.10                |                     | 0.50                |
| (V22) (600GD) Santa Fe Springs/Whittier                                                                                                                                          | 1,166                   | 1,159                              | 99.4%                                      | 7                              | 0.6%                                   | 0                      | 0           | 1,131                     | 0               | 28                          | 0                  | 7                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.59                | 50.00               | 2.81                |
| (V22) (600GE) Laguna Hills                                                                                                                                                       | 1,096                   | 1,057                              | 96.44%                                     | 39                             | 3.56%                                  | 0                      | 15          | 952                       | 15              | 105                         | 0                  | 38                          | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.68                |                     | 5.60                |
| (V22) (605) Loma Linda, CA                                                                                                                                                       | 64,383                  | 59,557                             | 92.5%                                      | 4,826                          | 7.5%                                   | 16                     | 128         | 55,231                    | 29              | 4,326                       | 20                 | 2,546                       | 33                 | 1,037                       | 22                 | 518                            | 12                  | 725                      | 12                           | 6.27                | 12.26               | 5.00                |
| (V22) (605) Loma Linda VAMC                                                                                                                                                      | 53,806                  | 49,348                             | 91.71%                                     | 4,458                          | 8.29%                                  | 0                      | 119         | 45,495                    | 27              | 3,853                       | 20                 | 2,285                       | 33                 | 939                         | 20                 | 509                            | 10                  | 725                      | 9                            | 8.18                | 12.30               | 5.28                |
| (V22) (605GA) Victorville                                                                                                                                                        | 2,322                   | 2,192                              | 94.4%                                      | 130                            | 5.6%                                   | 0                      | 0           | 2,110                     | 0               | 82                          | 0                  | 46                          | 0                  | 77                          | 0                  | 7                              | 0                   | 0                        | 0                            | 3.55                |                     | 11.24               |
| (V22) (605GB) Murrieta                                                                                                                                                           | 2,340                   | 2,167                              | 92.61%                                     | 173                            | 7.39%                                  | 0                      | 1           | 1,889                     | 1               | 278                         | 0                  | 169                         | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 11.59               | 6.77                | 0.62                |
| (V22) (605GC) Palm Desert                                                                                                                                                        | 2,433                   | 2,413                              | 99.18%                                     | 20                             | 0.82%                                  | 0                      | 8           | 2,358                     | 1               | 55                          | 0                  | 17                          | 0                  | 3                           | 2                  | 0                              | 2                   | 0                        | 3                            | 1.14                | 7.75                | 1.68                |
| (V22) (605GD) Corona (Riverside County) CA                                                                                                                                       | 1,299                   | 1,290                              | 99.31%                                     | 9                              | 0.69%                                  | 0                      | 0           | 1,248                     | 0               | 42                          | 0                  | 5                           | 0                  | 4                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.11                |                     | 0.85                |
| (V22) (605GE) Rancho Cucamonga                                                                                                                                                   | 2,183                   | 2,147                              | 98.35%                                     | 36                             | 1.65%                                  | 0                      | 0           | 2,131                     | 0               | 16                          | 0                  | 24                          | 0                  | 10                          | 0                  | 2                              | 0                   | 0                        | 0                            | 2.82                | 0.00                | 0.53                |



| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V22) (664) San Diego, CA                                                                                                                                                        | 64,109                  | 59,370                             | 92.61%                                     | 4,739                          | 7.39%                                  | 49                     | 376         | 55,987                    | 78              | 3,383                       | 117                | 2,448                       | 91                 | 972                         | 26                 | 651                            | 19                  | 668                      | 45                           | 4.91                | 8.97                | 5.11                |
| (V22) (664) San Diego HCS                                                                                                                                                        | 42,283                  | 38,760                             | 91.67%                                     | 3,523                          | 8.33%                                  | 0                      | 223         | 36,249                    | 53              | 2,511                       | 28                 | 1,781                       | 66                 | 622                         | 24                 | 537                            | 14                  | 583                      | 38                           | 6.55                | 9.48                | 6.08                |
| (V22) (664BU) San Diego Domiciliary                                                                                                                                              | 1                       | 1                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V22) (664BY) Mission Valley                                                                                                                                                     | 9,546                   | 9,069                              | 95%                                        | 477                            | 5%                                     | 0                      | 25          | 8,744                     | 5               | 325                         | 6                  | 246                         | 8                  | 187                         | 0                  | 40                             | 1                   | 4                        | 5                            | 6.37                | 4.29                | 5.92                |
| (V22) (664GA) Imperial Valley                                                                                                                                                    | 589                     | 586                                | 99.49%                                     | 3                              | 0.51%                                  | 0                      | 0           | 577                       | 0               | 9                           | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.04                | 0.00                | 0.66                |
| (V22) (664GB) Oceanside                                                                                                                                                          | 7,363                   | 6,737                              | 91.5%                                      | 626                            | 8.5%                                   | 0                      | 42          | 6,366                     | 10              | 371                         | 12                 | 331                         | 12                 | 149                         | 2                  | 65                             | 4                   | 81                       | 2                            | 2.64                | 8.27                | 2.52                |
| (V22) (664GC) Chula Vista                                                                                                                                                        | 1,662                   | 1,594                              | 95.91%                                     | 68                             | 4.09%                                  | 0                      | 62          | 1,480                     | 6               | 114                         | 56                 | 48                          | 0                  | 13                          | 0                  | 7                              | 0                   | 0                        | 0                            | 1.56                | 6.44                | 7.18                |
| (V22) (664GD) Escondido                                                                                                                                                          | 2,665                   | 2,623                              | 98.42%                                     | 42                             | 1.58%                                  | 0                      | 24          | 2,570                     | 4               | 53                          | 15                 | 39                          | 5                  | 1                           | 0                  | 2                              | 0                   | 0                        | 0                            | 2.03                | 1.44                | 4.01                |
| (V22) (691) Greater Los Angeles HCS                                                                                                                                              | 84,909                  | 76,943                             | 90.62%                                     | 7,966                          | 9.38%                                  | 38                     | 76          | 71,373                    | 11              | 5,570                       | 21                 | 4,879                       | 11                 | 2,020                       | 24                 | 908                            | 5                   | 159                      | 4                            | 6.07                | 11.79               | 6.54                |
| (V22) (691) West Los Angeles, CA                                                                                                                                                 | 35,696                  | 31,936                             | 89.47%                                     | 3,760                          | 10.53%                                 | 0                      | 37          | 29,556                    | 8               | 2,380                       | 21                 | 2,266                       | 5                  | 1,048                       | 1                  | 364                            | 1                   | 82                       | 1                            | 7.32                | 9.99                | 11.57               |
| (V22) (691A4) Sepulveda                                                                                                                                                          | 20,537                  | 17,957                             | 87.44%                                     | 2,580                          | 12.56%                                 | 0                      | 1           | 16,370                    | 1               | 1,587                       | 0                  | 1,366                       | 0                  | 688                         | 0                  | 510                            | 0                   | 16                       | 0                            | 11.06               | 16.51               | 3.07                |
| (V22) (691GB) Santa Barbara                                                                                                                                                      | 1,942                   | 1,920                              | 98.87%                                     | 22                             | 1.13%                                  | 0                      | 1           | 1,845                     | 1               | 75                          | 0                  | 20                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.27                | 7.47                | 3.63                |
| (V22) (691GC) Gardena                                                                                                                                                            | 725                     | 661                                | 91.17%                                     | 64                             | 8.83%                                  | 0                      | 0           | 635                       | 0               | 26                          | 0                  | 53                          | 0                  | 10                          | 0                  | 1                              | 0                   | 0                        | 0                            | 1.12                | 30.21               | 5.32                |
| (V22) (691GD) Bakersfield                                                                                                                                                        | 4,895                   | 4,784                              | 97.73%                                     | 111                            | 2.27%                                  | 0                      | 0           | 4,758                     | 0               | 26                          | 0                  | 29                          | 0                  | 59                          | 0                  | 14                             | 0                   | 9                        | 0                            | 0.80                | 7.26                | 1.75                |
| (V22) (691GE) Los Angeles                                                                                                                                                        | 10,459                  | 9,865                              | 94.32%                                     | 594                            | 5.68%                                  | 0                      | 0           | 9,249                     | 0               | 616                         | 0                  | 498                         | 0                  | 90                          | 0                  | 6                              | 0                   | 0                        | 0                            | 3.64                | 8.06                | 7.26                |
| (V22) (691GF) EAST LOS ANGELES CLINIC                                                                                                                                            | 1,217                   | 1,213                              | 99.67%                                     | 4                              | 0.33%                                  | 0                      | 0           | 1,198                     | 0               | 15                          | 0                  | 0                           | 0                  | 0                           | 0                  | 3                              | 0                   | 1                        | 0                            | 4.28                | 6.00                | 0.50                |
| (V22) (691GG) Antelope Valley                                                                                                                                                    | 3,312                   | 3,274                              | 98.85%                                     | 38                             | 1.15%                                  | 0                      | 0           | 3,209                     | 0               | 65                          | 0                  | 26                          | 0                  | 3                           | 0                  | 3                              | 0                   | 6                        | 0                            | 1.56                | 0.00                | 1.83                |
| (V22) (691GK) San Luis Obispo                                                                                                                                                    | 1,166                   | 1,051                              | 90.14%                                     | 115                            | 9.86%                                  | 0                      | 0           | 943                       | 0               | 108                         | 0                  | 81                          | 0                  | 34                          | 0                  | 0                              | 0                   | 0                        | 0                            | 6.69                | 21.28               | 2.30                |
| (V22) (691GL) Santa Maria                                                                                                                                                        | 3,473                   | 2,877                              | 82.84%                                     | 596                            | 17.16%                                 | 0                      | 37          | 2,504                     | 1               | 373                         | 0                  | 460                         | 6                  | 84                          | 23                 | 7                              | 4                   | 45                       | 3                            | 11.13               | 17.99               | 15.38               |
| (V22) (691GM) Port Hueneme (Oxnard)                                                                                                                                              | 1,487                   | 1,405                              | 94.49%                                     | 82                             | 5.51%                                  | 0                      | 0           | 1,106                     | 0               | 299                         | 0                  | 80                          | 0                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 11.52               | 13.00               | 6.15                |
| (V23) (437) Fargo, ND                                                                                                                                                            | 19,315                  | 18,435                             | 95.44%                                     | 880                            | 4.56%                                  | 7                      | 17          | 17,742                    | 13              | 693                         | 1                  | 676                         | 2                  | 168                         | 1                  | 30                             | 0                   | 6                        | 0                            | 3.15                | 4.72                | 1.54                |
| (V23) (437) Fargo VA Health Care System                                                                                                                                          | 16,207                  | 15,477                             | 95.5%                                      | 730                            | 4.5%                                   | 0                      | 15          | 14,903                    | 12              | 574                         | 0                  | 555                         | 2                  | 142                         | 1                  | 27                             | 0                   | 6                        | 0                            | 3.57                | 4.24                | 2.00                |
| (V23) (437GA) Grafton                                                                                                                                                            | 119                     | 118                                | 99.16%                                     | 1                              | 0.84%                                  | 0                      | 0           | 117                       | 0               | 1                           | 0                  | 0                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                | 1.87                | 1.74                |
| (V23) (437GB) Bismarck ND                                                                                                                                                        | 829                     | 758                                | 91.44%                                     | 71                             | 8.56%                                  | 0                      | 0           | 725                       | 0               | 33                          | 0                  | 67                          | 0                  | 2                           | 0                  | 2                              | 0                   | 0                        | 0                            | 0.47                | 12.37               | 0.18                |
| (V23) (437GC) Fergus Falls                                                                                                                                                       | 367                     | 365                                | 99.46%                                     | 2                              | 0.54%                                  | 0                      | 1           | 350                       | 0               | 15                          | 1                  | 1                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.79                | 0.00                | 0.76                |
| (V23) (437GD) Minot                                                                                                                                                              | 504                     | 442                                | 87.7%                                      | 62                             | 12.3%                                  | 0                      | 0           | 383                       | 0               | 59                          | 0                  | 42                          | 0                  | 20                          | 0                  | 0                              | 0                   | 0                        | 0                            | 7.47                | 26.18               | 0.30                |
| (V23) (437GE) Bemidji CBOC                                                                                                                                                       | 687                     | 678                                | 98.69%                                     | 9                              | 1.31%                                  | 0                      | 0           | 672                       | 0               | 6                           | 0                  | 6                           | 0                  | 2                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.74                | 3.17                | 1.01                |
| (V23) (437GF) Williston CBOC ND                                                                                                                                                  | 128                     | 128                                | 100%                                       | 0                              | 0%                                     | 0                      | 1           | 128                       | 1               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.83                | 0.00                | 0.00                |
| (V23) (437GI) Grand Forks                                                                                                                                                        | 474                     | 469                                | 98.95%                                     | 5                              | 1.05%                                  | 0                      | 0           | 464                       | 0               | 5                           | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.69                | 1.69                | 0.10                |
| (V23) (438) Sioux Falls, SD                                                                                                                                                      | 20,997                  | 19,887                             | 94.71%                                     | 1,110                          | 5.29%                                  | 0                      | 95          | 18,771                    | 8               | 1,116                       | 4                  | 871                         | 14                 | 208                         | 24                 | 21                             | 25                  | 10                       | 20                           | 4.88                | 6.31                | 4.25                |
| (V23) (438) Sioux Falls                                                                                                                                                          | 17,075                  | 16,083                             | 94.19%                                     | 992                            | 5.81%                                  | 0                      | 72          | 15,142                    | 6               | 941                         | 4                  | 774                         | 10                 | 194                         | 24                 | 14                             | 21                  | 10                       | 7                            | 5.98                | 6.18                | 4.03                |
| (V23) (438GA) Spirit Lake CBOC                                                                                                                                                   | 787                     | 770                                | 97.84%                                     | 17                             | 2.16%                                  | 0                      | 0           | 739                       | 0               | 31                          | 0                  | 12                          | 0                  | 3                           | 0                  | 2                              | 0                   | 0                        | 0                            | 0.44                | 7.27                | 3.64                |
| (V23) (438GC) Sioux City                                                                                                                                                         | 1,166                   | 1,113                              | 95.45%                                     | 53                             | 4.55%                                  | 0                      | 2           | 1,055                     | 0               | 58                          | 0                  | 49                          | 2                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 2.76                | 7.97                | 5.71                |
| (V23) (438GD) Aberdeen (Brown County)                                                                                                                                            | 790                     | 781                                | 98.86%                                     | 9                              | 1.14%                                  | 0                      | 0           | 753                       | 0               | 28                          | 0                  | 8                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.21                | 6.01                | 1.58                |
| (V23) (438GE) Wagner                                                                                                                                                             | 173                     | 162                                | 93.64%                                     | 11                             | 6.36%                                  | 0                      | 0           | 149                       | 0               | 13                          | 0                  | 2                           | 0                  | 6                           | 0                  | 3                              | 0                   | 0                        | 0                            | 3.11                | 10.58               | 41.17               |
| (V23) (438GF) Watertown                                                                                                                                                          | 1,006                   | 978                                | 97.22%                                     | 28                             | 2.78%                                  | 0                      | 21          | 933                       | 2               | 45                          | 0                  | 26                          | 2                  | 1                           | 0                  | 1                              | 4                   | 0                        | 13                           | 2.48                | 9.41                | 1.55                |
| (V23) (568) Black Hills HCS, SD                                                                                                                                                  | 15,454                  | 14,670                             | 94.93%                                     | 784                            | 5.07%                                  | 0                      | 27          | 14,047                    | 8               | 623                         | 14                 | 565                         | 5                  | 204                         | 0                  | 4                              | 0                   | 11                       | 0                            | 2.55                | 8.96                | 2.35                |
| (V23) (568) Fort Meade                                                                                                                                                           | 6,473                   | 6,002                              | 92.72%                                     | 471                            | 7.28%                                  | 0                      | 26          | 5,624                     | 7               | 378                         | 14                 | 429                         | 5                  | 31                          | 0                  | 2                              | 0                   | 9                        | 0                            | 2.76                | 7.63                | 1.21                |
| (V23) (568A4) Hot Springs                                                                                                                                                        | 5,052                   | 4,941                              | 97.8%                                      | 111                            | 2.2%                                   | 0                      | 1           | 4,826                     | 1               | 115                         | 0                  | 88                          | 0                  | 21                          | 0                  | 1                              | 0                   | 1                        | 0                            | 7.09                | 4.14                | 2.01                |
| (V23) (568GA) Rapid City SD                                                                                                                                                      | 1,656                   | 1,454                              | 87.8%                                      | 202                            | 12.2%                                  | 0                      | 0           | 1,349                     | 0               | 105                         | 0                  | 48                          | 0                  | 152                         | 0                  | 1                              | 0                   | 1                        | 0                            | 4.11                | 47.39               | 3.43                |
| (V23) (568GB) Pierre                                                                                                                                                             | 1,166                   | 1,166                              | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 1,162                     | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.06                |                     | 4.25                |
| (V23) (568HA) Newcastle                                                                                                                                                          | 24                      | 24                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 24                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.67                |                     | 10.13               |
| (V23) (568HB) Gordon CBOC                                                                                                                                                        | 13                      | 13                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 13                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 0.69                |
| (V23) (568HF) Pine Ridge                                                                                                                                                         | 68                      | 68                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 62                        | 0               | 6                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 9.17                |                     | 5.70                |
| (V23) (568HH) Gering SD                                                                                                                                                          | 781                     | 781                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 769                       | 0               | 12                          | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.66                | 0.00                | 1.67                |
| (V23) (568HJ) Rosebud                                                                                                                                                            | 118                     | 118                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 118                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     |                     |
| (V23) (568HK) McLaughlin                                                                                                                                                         | 7                       | 7                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 7                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     | 1.14                |
| (V23) (568HM) Eagle Butte SD                                                                                                                                                     | 24                      | 24                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 22                        | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.00                |                     | 3.45                |
| (V23) (568HP) Winner                                                                                                                                                             | 70                      | 70                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 69                        | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 0.51                |                     | 4.67                |
| (V23) (568MA) IDES Ellsworth AFB                                                                                                                                                 | 2                       | 2                                  | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 2                         | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     | 5.00                |                     |
| (V23) (618) Minneapolis, MN                                                                                                                                                      | 76,504                  | 74,584                             | 97.49%                                     | 1,920                          | 2.51%                                  | 2                      | 75          | 72,723                    | 31              | 1,861                       | 39                 | 1,361                       | 5                  | 397                         | 0                  | 64                             | 0                   | 98                       | 0                            | 3.44                | 3.92                | 0.91                |
| (V23) (618) Minneapolis                                                                                                                                                          | 60,455                  | 59,021                             | 97.63%                                     | 1,434                          | 2.37%                                  | 0                      | 9           | 57,632                    | 4               | 1,389                       | 2                  | 1,044                       | 3                  | 258                         | 0                  | 36                             | 0                   | 96                       | 0                            | 2.72                | 3.55                | 0.52                |
| (V23) (618BY) Superior                                                                                                                                                           | 3,821                   | 3,723                              | 97.44%                                     | 98                             | 2.56%                                  | 0                      | 1           | 3,659                     | 1               | 64                          | 0                  | 55                          | 0                  | 39                          | 0                  | 4                              | 0                   | 0                        | 0                            | 2.48                | 6.20                | 1.16                |

| Pending Appointment and Electronic Wait List Summary -National, Facility, and Division Level Summaries Wait Time Calculated from Preferred Date For the period ending: 8/15/2014 | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| (V23) (618GA) Mankato MN                                                                                                                                                         | 1,308                   | 1,242                              | 94.95%                                     | 66                             | 5.05%                                  | 0                      | 0           | 1,183                     | 0               | 59                          | 0                  | 40                          | 0                  | 24                          | 0                  | 2                              | 0                   | 0                        | 0                            | 8.04                |                     | 1.33                |
| (V23) (618GB) Hibbing                                                                                                                                                            | 955                     | 947                                | 99.16%                                     | 8                              | 0.84%                                  | 0                      | 0           | 931                       | 0               | 16                          | 0                  | 7                           | 0                  | 1                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.96                | 1.54                | 2.70                |
| (V23) (618GD) Maplewood (St. Paul)                                                                                                                                               | 1,527                   | 1,428                              | 93.52%                                     | 99                             | 6.48%                                  | 0                      | 0           | 1,360                     | 0               | 68                          | 0                  | 96                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.28                | 8.88                | 1.17                |
| (V23) (618GE) Chippewa Valley                                                                                                                                                    | 1,784                   | 1,782                              | 99.89%                                     | 2                              | 0.11%                                  | 0                      | 0           | 1,774                     | 0               | 8                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.74                | 0.00                | 0.06                |
| (V23) (618GG) Rochester                                                                                                                                                          | 1,099                   | 1,077                              | 98%                                        | 22                             | 2%                                     | 0                      | 64          | 1,015                     | 25              | 62                          | 37                 | 20                          | 2                  | 2                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.17                | 0.00                | 3.47                |
| (V23) (618GH) Hayward/Rice Lake VA OPC                                                                                                                                           | 1,028                   | 1,009                              | 98.15%                                     | 19                             | 1.85%                                  | 0                      | 0           | 992                       | 0               | 17                          | 0                  | 17                          | 0                  | 1                           | 0                  | 0                              | 0                   | 1                        | 0                            | 3.19                | 0.00                | 0.75                |
| (V23) (618GI) Northwest Metro VA OPC                                                                                                                                             | 3,855                   | 3,685                              | 95.59%                                     | 170                            | 4.41%                                  | 0                      | 0           | 3,521                     | 0               | 164                         | 0                  | 78                          | 0                  | 69                          | 0                  | 22                             | 0                   | 1                        | 0                            | 3.69                | 7.20                | 2.12                |
| (V23) (618GJ) Shakopee                                                                                                                                                           | 378                     | 378                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 374                       | 0               | 4                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.65                | 0.89                | 0.93                |
| (V23) (618GK) Albert Lea                                                                                                                                                         | 294                     | 292                                | 99.32%                                     | 2                              | 0.68%                                  | 0                      | 1           | 282                       | 1               | 10                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.01                | 6.97                | 0.41                |
| (V23) (636) Central Iowa, IA                                                                                                                                                     | 20,891                  | 20,123                             | 96.32%                                     | 768                            | 3.68%                                  | 13                     | 183         | 18,997                    | 62              | 1,126                       | 106                | 576                         | 5                  | 167                         | 10                 | 16                             | 0                   | 9                        | 0                            | 4.55                | 4.91                | 3.03                |
| (V23) (636A6) Des Moines                                                                                                                                                         | 13,667                  | 13,048                             | 95.47%                                     | 619                            | 4.53%                                  | 0                      | 138         | 12,323                    | 29              | 725                         | 95                 | 443                         | 4                  | 153                         | 10                 | 15                             | 0                   | 8                        | 0                            | 6.02                | 4.50                | 4.13                |
| (V23) (636BU) VADOM Des Moines IA                                                                                                                                                | 38                      | 38                                 | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 38                        | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V23) (636GC) Mason City                                                                                                                                                         | 1,346                   | 1,260                              | 93.61%                                     | 86                             | 6.39%                                  | 0                      | 42          | 1,127                     | 32              | 133                         | 10                 | 79                          | 0                  | 7                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.37                | 10.57               | 3.18                |
| (V23) (636GD) Marshalltown                                                                                                                                                       | 553                     | 550                                | 99.46%                                     | 3                              | 0.54%                                  | 0                      | 0           | 531                       | 0               | 19                          | 0                  | 3                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 3.68                | 7.81                | 0.70                |
| (V23) (636GK) Fort Dodge                                                                                                                                                         | 4,229                   | 4,218                              | 99.74%                                     | 11                             | 0.26%                                  | 0                      | 3           | 4,054                     | 1               | 164                         | 1                  | 9                           | 1                  | 1                           | 0                  | 1                              | 0                   | 0                        | 0                            | 3.23                | 2.91                | 0.49                |
| (V23) (636GM) Carroll                                                                                                                                                            | 372                     | 366                                | 98.39%                                     | 6                              | 1.61%                                  | 0                      | 0           | 349                       | 0               | 17                          | 0                  | 5                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 6.01                | 7.68                | 2.15                |
| (V23) (636GR) Knoxville                                                                                                                                                          | 686                     | 643                                | 93.73%                                     | 43                             | 6.27%                                  | 0                      | 0           | 575                       | 0               | 68                          | 0                  | 37                          | 0                  | 6                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.48                | 13.16               | 0.50                |
| (V23) (636) Iowa City, IA                                                                                                                                                        | 34,371                  | 32,330                             | 94.06%                                     | 2,041                          | 5.94%                                  | 0                      | 11          | 30,680                    | 4               | 1,650                       | 4                  | 1,220                       | 1                  | 407                         | 0                  | 307                            | 2                   | 107                      | 0                            | 6.58                | 6.58                | 2.08                |
| (V23) (636A8) Iowa City                                                                                                                                                          | 23,991                  | 22,288                             | 92.9%                                      | 1,703                          | 7.1%                                   | 0                      | 7           | 21,092                    | 2               | 1,196                       | 3                  | 925                         | 0                  | 378                         | 0                  | 297                            | 2                   | 103                      | 0                            | 5.51                | 6.69                | 0.92                |
| (V23) (636GF) Bettendorf                                                                                                                                                         | 1,950                   | 1,904                              | 97.64%                                     | 46                             | 2.36%                                  | 0                      | 1           | 1,801                     | 1               | 103                         | 0                  | 43                          | 0                  | 0                           | 0                  | 0                              | 0                   | 3                        | 0                            | 6.29                | 6.11                | 3.33                |
| (V23) (636GG) Quincy                                                                                                                                                             | 655                     | 640                                | 97.71%                                     | 15                             | 2.29%                                  | 0                      | 2           | 585                       | 1               | 55                          | 1                  | 15                          | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 6.94                | 8.00                | 4.78                |
| (V23) (636GH) Waterloo                                                                                                                                                           | 1,881                   | 1,868                              | 99.31%                                     | 13                             | 0.69%                                  | 0                      | 0           | 1,836                     | 0               | 32                          | 0                  | 4                           | 0                  | 4                           | 0                  | 4                              | 0                   | 1                        | 0                            | 3.23                | 5.38                | 2.30                |
| (V23) (636GI) Galesburg                                                                                                                                                          | 1,739                   | 1,524                              | 87.64%                                     | 215                            | 12.36%                                 | 0                      | 0           | 1,376                     | 0               | 148                         | 0                  | 191                         | 0                  | 19                          | 0                  | 5                              | 0                   | 0                        | 0                            | 16.52               | 4.00                | 3.68                |
| (V23) (636GJ) Dubuque                                                                                                                                                            | 1,405                   | 1,400                              | 99.64%                                     | 5                              | 0.36%                                  | 0                      | 0           | 1,399                     | 0               | 1                           | 0                  | 4                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.12                | 1.05                | 0.76                |
| (V23) (636GN) Cedar Rapids                                                                                                                                                       | 1,235                   | 1,218                              | 98.62%                                     | 17                             | 1.38%                                  | 0                      | 1           | 1,146                     | 0               | 72                          | 0                  | 17                          | 1                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 5.59                | 5.82                | 2.96                |
| (V23) (636GS) Ottumwa                                                                                                                                                            | 546                     | 527                                | 96.52%                                     | 19                             | 3.48%                                  | 0                      | 0           | 509                       | 0               | 18                          | 0                  | 16                          | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.99                | 2.30                | 5.56                |
| (V23) (636GT) Sterling                                                                                                                                                           | 499                     | 498                                | 99.8%                                      | 1                              | 0.2%                                   | 0                      | 0           | 490                       | 0               | 8                           | 0                  | 1                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.24                | 2.75                | 1.91                |
| (V23) (636GU) Decorah                                                                                                                                                            | 470                     | 463                                | 98.51%                                     | 7                              | 1.49%                                  | 0                      | 0           | 446                       | 0               | 17                          | 0                  | 4                           | 0                  | 3                           | 0                  | 0                              | 0                   | 0                        | 0                            | 4.86                | 0.00                | 1.03                |
| (V23) (636) Nebraska-W Iowa, NE                                                                                                                                                  | 37,052                  | 36,589                             | 98.75%                                     | 463                            | 1.25%                                  | 9                      | 25          | 35,636                    | 4               | 953                         | 12                 | 359                         | 5                  | 68                          | 3                  | 18                             | 1                   | 18                       | 0                            | 2.22                | 2.49                | 1.19                |
| (V23) (636) Omaha                                                                                                                                                                | 19,346                  | 19,096                             | 98.71%                                     | 250                            | 1.29%                                  | 0                      | 25          | 18,590                    | 4               | 506                         | 12                 | 188                         | 5                  | 40                          | 3                  | 11                             | 1                   | 11                       | 0                            | 2.86                | 2.20                | 1.86                |
| (V23) (636A4) Grand Island                                                                                                                                                       | 9,003                   | 8,909                              | 98.96%                                     | 94                             | 1.04%                                  | 0                      | 0           | 8,808                     | 0               | 101                         | 0                  | 62                          | 0                  | 25                          | 0                  | 4                              | 0                   | 3                        | 0                            | 1.52                | 1.42                | 0.93                |
| (V23) (636A5) Lincoln                                                                                                                                                            | 6,318                   | 6,205                              | 98.21%                                     | 113                            | 1.79%                                  | 0                      | 0           | 5,888                     | 0               | 317                         | 0                  | 105                         | 0                  | 3                           | 0                  | 2                              | 0                   | 3                        | 0                            | 2.03                | 5.34                | 0.37                |
| (V23) (636BX) Omaha Domiciliary                                                                                                                                                  | 264                     | 264                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 264                       | 0               | 0                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            |                     |                     |                     |
| (V23) (636GA) Norfolk NE                                                                                                                                                         | 818                     | 816                                | 99.76%                                     | 2                              | 0.24%                                  | 0                      | 0           | 795                       | 0               | 21                          | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.81                | 0.22                | 1.53                |
| (V23) (636GB) North Platte                                                                                                                                                       | 455                     | 454                                | 99.78%                                     | 1                              | 0.22%                                  | 0                      | 0           | 451                       | 0               | 3                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.21                | 0.05                | 0.14                |
| (V23) (636GL) Bellevue                                                                                                                                                           | 233                     | 233                                | 100%                                       | 0                              | 0%                                     | 0                      | 0           | 231                       | 0               | 2                           | 0                  | 0                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 2.04                | 0.00                | 0.00                |
| (V23) (636GP) Shenandoah,IA CBOC                                                                                                                                                 | 249                     | 248                                | 99.6%                                      | 1                              | 0.4%                                   | 0                      | 0           | 247                       | 0               | 1                           | 0                  | 0                           | 0                  | 0                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.50                | 0.00                | 2.35                |
| (V23) (636GQ) Holdrege                                                                                                                                                           | 366                     | 364                                | 99.45%                                     | 2                              | 0.55%                                  | 0                      | 0           | 362                       | 0               | 2                           | 0                  | 2                           | 0                  | 0                           | 0                  | 0                              | 0                   | 0                        | 0                            | 1.39                | 0.43                | 0.11                |
| (V23) (656) St. Cloud, MN                                                                                                                                                        | 35,873                  | 34,722                             | 96.79%                                     | 1,151                          | 3.21%                                  | 4                      | 20          | 33,763                    | 3               | 959                         | 2                  | 710                         | 5                  | 387                         | 6                  | 42                             | 4                   | 12                       | 0                            | 3.56                | 6.58                | 3.71                |
| (V23) (656) St Cloud VA Health Care System                                                                                                                                       | 31,052                  | 30,071                             | 96.84%                                     | 981                            | 3.16%                                  | 0                      | 17          | 29,333                    | 2               | 738                         | 1                  | 566                         | 4                  | 368                         | 6                  | 40                             | 4                   | 7                        | 0                            | 2.70                | 6.66                | 4.21                |
| (V23) (656GA) Brainerd                                                                                                                                                           | 3,064                   | 2,920                              | 95.3%                                      | 144                            | 4.7%                                   | 0                      | 0           | 2,722                     | 0               | 198                         | 0                  | 123                         | 0                  | 16                          | 0                  | 1                              | 0                   | 4                        | 0                            | 8.37                | 5.01                | 3.46                |
| (V23) (656GB) Western Central Minnesota                                                                                                                                          | 716                     | 700                                | 97.77%                                     | 16                             | 2.23%                                  | 0                      | 0           | 688                       | 0               | 12                          | 0                  | 15                          | 0                  | 0                           | 0                  | 0                              | 0                   | 1                        | 0                            | 1.14                | 8.21                | 0.33                |
| (V23) (656GC) Max J. Beilke                                                                                                                                                      | 1,041                   | 1,031                              | 99.04%                                     | 10                             | 0.96%                                  | 0                      | 3           | 1,020                     | 1               | 11                          | 1                  | 6                           | 1                  | 3                           | 0                  | 1                              | 0                   | 0                        | 0                            | 0.75                | 5.88                | 1.02                |

| Grand Total                                                                                | 1.Total Appts Scheduled | 2.Appts Scheduled 30 Days or Under | 3.Percent Appts Scheduled 30 Days or Under | 4.Appts Scheduled Over 30 Days | 5.Percent Appts Scheduled Over 30 Days | 6. New Enroll Appt Req | 7.EWL Count | 8.Appts Between 0-14 Days | 9.EWL 0-14 Days | 10.Appts Between 15-30 Days | 11.EWL 15 -30 days | 12.Appts Between 31-60 Days | 13.EWL 31 -60 Days | 14.Appts Between 61-90 Days | 15.EWL 61 -90 Days | 16.Appts Between 91 - 120 Days | 17.EWL 91 -120 Days | 18.Appts Beyond 120 Days | 19.EWL Greater than 120 Days | 20.PC Avg Wait Time | 21.SC Avg Wait Time | 22.MH Avg Wait Time |
|--------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------|--------------------------------|----------------------------------------|------------------------|-------------|---------------------------|-----------------|-----------------------------|--------------------|-----------------------------|--------------------|-----------------------------|--------------------|--------------------------------|---------------------|--------------------------|------------------------------|---------------------|---------------------|---------------------|
| Public Data - Pending Appointments<br>Printed by: DVA\vacoscateb on 10/10/2019 11:00:19 AM |                         |                                    |                                            |                                |                                        |                        |             |                           |                 |                             |                    |                             |                    |                             |                    |                                |                     |                          |                              |                     |                     |                     |



FOOTNOTES

\*Preferred Date (PD):The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran. Also referred to as the date the Veteran indicates they want to be seen.

\* Clinically Indicated Date (CID): The date the provider indicates a patient should return for a future appointment.

- 1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
- 2. Appointments scheduled 30 Days or under: Every scheduled appointment at that facility except surgery and procedures.
- 3. Percent of Appointments Scheduled 30 Days or under:The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
- 4. Appointments scheduled 30 Days or under:Every scheduled appointment at that facility except surgery and procedures.
- 5. Percent of Appointments Scheduled over 30 Days:The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
- 6. New Enrollee Appointment Request (NEAR) List:Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
- 7. Electronic Wait List (EWL) Count:Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
- 8. Appointments between 0-14 Days:Number of appointments scheduled between 0-14 days of the preferred date.
- 9. EWL Less Than or Equal to 14 Days:Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
- 10. Appointments between 15-30 Days:Number of appointments scheduled between 15-30 days of the preferred date.
- 11. EWL 15-30 Days:Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
- 12. Appointments between 31-60 Days:Number of appointments scheduled between 31-60 days of the preferred date.
- 13. EWL 31-60 Days:Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
- 14. Appointments between 61-90 Days:Number of appointments scheduled between 61-90 days of the preferred date.
- 15. EWL 61-90 Days:Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
- 16. Appointments between 91-120 Days:Number of appointments scheduled between 91-120 days of the preferred date.
- 17. EWL 91-120 Days:Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
- 18. Appointments Greater Than 120 Days:Number of appointments scheduled greater than 120 days of the preferred date.
- 19. EWL Greater Than 120 Days:Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
- 20. PROSPECTIVE: PC Avg Wait Time:Average (Avg) waiting time for a future Primary Care (PC) appointment.
- 21. PROSPECTIVE: SC Avg Wait Time:SC Avg Wait Time:Average (Avg) waiting time for a future Specialty Care (SC) appointment.
- 22. PROSPECTIVE: MH Avg Wait Time:PROSPECTIVE: MH Avg Wait Time:Average (Avg) waiting time for a future Mental Health (MH) appointment.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn’t have any MH Appts pending from which to calculate an average.

Additional definitions:

- 1. Pending Appointment: The date an appointment is scheduled, but not yet completed.
- 2. Create Date: The date the appointment entry itself was created, or made.

**NOTE: The Data Source for this report was altered to use the Corporate Data Warehouse on 4/1/2015. The new data source is displayed in the data beginning 4/1/2015.**