The Department of Veterans Affairs (VA) has the authority to establish outpatient copayments for certain Veterans. Based on this authority, VA is removing the copayment for Veterans who receive care in their homes using video conferencing.

**What is In-home Video Telehealth care?**
This service connects you, the Veteran, to a VA health care provider using video conferencing equipment in your home. Using video conferencing, your provider can assess your condition and review vital signs such as blood pressure on video. This assists in providing needed care to those who have difficulty traveling to a VA health care facility. VA is striving to make the home a preferred place of care, whenever medically appropriate.

**Who will this change benefit?**
Primarily Veterans with limited mobility such as spinal cord injury patients. However, this change will favorably impact other Veterans who would benefit from this type of service.

**When will the copayment exemption for In-home Video Telehealth care be effective?**
The effective date of this change is for care provided after May 6, 2012.

**Note:** This copayment exemption only applies to in-home video telehealth services.