**The HRTG Program Application Process:**

- Applications are accepted only when the Notice of Funding Availability is published on www.grants.gov and on the Federal Register.
- Applications have specific guidelines and must be submitted through www.grants.gov.
- For more information regarding the grant process, contact Darren Wallace at HRTG@va.gov. Mr. Wallace cannot arrange transportation for Veterans.

**How Important Is The HRTG Program To VA?**

Increasing access to VA medical care and services for Veterans wherever they live is one of VA’s top priorities. The HRTG program is another example of how VA strives to go the extra mile for Veterans who live in highly rural areas.

**Contact Information**

To find an HRTG provider, please visit [www.va.gov/healthbenefits/vtp](http://www.va.gov/healthbenefits/vtp) or call your local VA HRTG provider.

VETERANS: If you are currently using the HRTG program, please share your feedback by calling our customer service number toll free at **855-488-8445**.

For more information on Highly Rural Transportation Grants or to find a ride, visit [www.va.gov/healthbenefits/vtp/highly_rural_transportation_grants.asp](http://www.va.gov/healthbenefits/vtp/highly_rural_transportation_grants.asp).

IB 10-762, July 2015
GOING THE EXTRA MILE FOR VETERANS

What?
The Department of Veterans Affairs (VA) created the Highly Rural Transportation Grants (HRTG) program to assist Veterans who live in highly rural areas with their transportation needs to and from VA or VA-authorized medical facilities.

Why?
Approximately 35.3% of enrolled Veterans live in rural or highly rural areas. The distance and transportation can make it difficult for Veterans to access the VA health care benefits they have earned.

Where?
The HRTG program covers highly rural areas, defined as a county with a population of fewer than seven persons per square mile. About 25 states currently have counties with highly rural areas.

How Can Veterans Benefit From HRTG?
By providing grants to eligible organizations in highly rural areas, the HRTG program allows Veterans to gain access to VA medical care regardless of where they live. These Veterans can contact an HRTG provider in their area to arrange for transportation to a VA or VA-authorized medical center.

Where Can Veterans Who Live In A Highly Rural Area Contact HRTG Providers?
HRTG transportation is provided by Veterans Service Organizations (VSOs) and State Veterans Service Agencies, not by VA directly. To arrange for transportation, Veterans who live in a qualifying highly rural area must contact the providing VSO or State Veterans Service Agency for the highly rural area in which they live. A list of HRTG providers and contact information can be found at www.va.gov/healthbenefits/vtp/highly_rural_transportation_grants.asp.

Which Organizations Are Eligible For An HRTG Program Grant?
Only VSOs and State Veterans Service Agencies are eligible to apply for an HRTG. Non-eligible organizations, such as local transportation providers, are required to partner with the above organizations and provide the services as sub-contractors.