EXHIBIT 4-10

PERCENT DISTRIBUTION OF TELEPHONE ENCOUNTERS BY GENDER AMONG VETERAN VHA PATIENTS, FY13

Denominator: All Veterans who used any VHA care in FY13 (VHA outpatient care, inpatient care, pharmacy care, or Non-VA [Fee] Medical Care), referred to as “Veteran FY13 VHA patients” (Data source: WHEI Master Database).

Source: VHA National Health Equity Report 2016