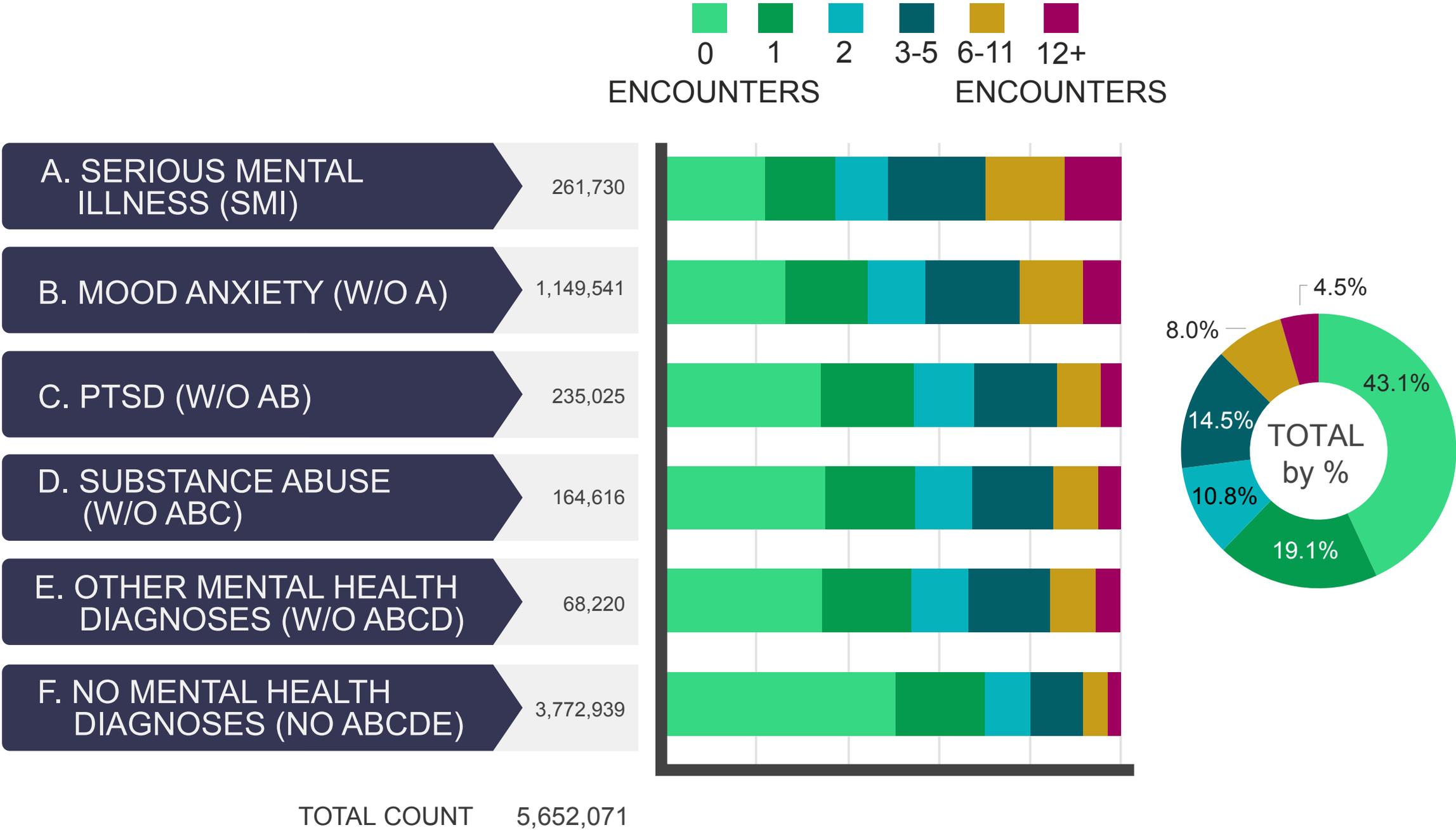


# EXHIBIT 7-12

## PERCENT DISTRIBUTION OF TELEPHONE ENCOUNTERS BY MENTAL HEALTH DIAGNOSES AMONG VETERAN VHA PATIENTS, FY13

HIERARCHICAL PRESENCE OF SERIOUS MENTAL ILLNESS, FY13



**Denominator:** All Veterans who used any VHA care in FY13 (VHA outpatient care, inpatient care, pharmacy care, or Non-VA [Fee] Medical Care), referred to as “Veteran FY13 VHA patients” (Data source: WHEI Master Database).

**Source:** VHA National Health Equity Report 2016