The mission of the Veterans Health Administration (VHA)’s Office of Community Engagement (OCE) is to serve as a trusted resource and a catalyst for the growth of effective partnerships at the national, state, and community level and as an access point for public and private entities interested in partnering with VHA to benefit Veterans, their families, caregivers, and survivors.

OCE directly facilitates and provides expertise in support of VHA nonmonetary partnerships at the local, regional, and national level. Partners can expect a quality customer service experience from OCE — and so can the Veterans who benefit from the partnership’s offerings.

“I am humbled by the prospect of serving those who have borne the battle, those American men and women who have sacrificed so much.”

—Robert Wilkie, Secretary of Veterans Affairs
The Humane Society of the United States Operation Hero-Animal Bond: The goals of this partnership include: informing Veterans about the benefits of pet keeping and volunteering with animals, as well as fostering relationships between Veterans in need of companionship and animals in need of good homes.

Microsoft's Airband Initiative: Along with several other VHA offices, OCE entered into a partnership with Microsoft aiming to improve rural Veterans' online access to VA services and benefits. The partners will help identify opportunities to bring broadband internet access to rural communities where many Veterans do not have broadband internet capable of supporting access to VA services.

Cigna: This partnership with Cigna, a health services company, will make prescribing and using opioids safer by providing educational services to health care providers. It will also add to VHA’s efforts to keep Veterans safe in the face of a nationwide opioid crisis.

Why are partnerships so important for Veterans?

Partnerships address new and emerging needs and expand VHA’s ability to deliver the best possible care for Veteran populations, no matter where they are. The guiding principle of VHA’s public-private partnerships is to leverage partnerships’ ability to augment services and care while ensuring these partnerships are the right fit for Veterans, their families, caregivers, and survivors.

OCE serves as the expert on partnerships within VHA. Potential partners can leverage OCE’s expertise to receive guidance, consultation, and resources that assist in developing and maintaining responsible and productive nonmonetary partnerships.

Potential partners who have questions, want to explore ideas, or need assistance should contact OCE.

Please email the office at communityengagement@va.gov, or visit va.gov/healthpartnerships.