

Office Hours: Permanent Housing Placement National Challenge to House 38,000 Veterans

VHA Homeless Programs Office – July 22, 2022

Expanded Program Placements

Expanded Placement Reporting

- Housing placements represent the de-duplicated number of permanent placements (PH) made by the following VA programs:
 - Residential Treatment Programs (RT)
 - Grant and Per Diem (GPD)
 - Health Care for Homeless Veterans (HCHV) Contracted Residential Services (CRS) and Low Demand Safe Haven (LDSH)
 - Housing and Urban Development-VA Supportive Housing (HUD-VASH)
 - Supportive Services for Veteran Families (SSVF) Rapid Rehousing (RRH)
- Mental Health Residential Rehabilitation Treatment (MH RRTP), including the following bed types:
 - Domiciliary Care for Homeless Veterans (DCHV)
 - Compensated Work Therapy/Transitional Residence (CWT/TR)
 - Substance Use Disorder* (SUD)
 - Post Traumatic Stress Disorder* (PTSD)
 - General*
- HCHV Case Management (CM)
- GPD CM*
- SSVF Homeless Prevention* (HP)
- Veterans Justice Outreach* (VJO)
- Health Care for Reentry Veterans* (HCRV)

**For Veterans who were homeless at entry*

De-duplicated PHPs

- PHPs are de-duplicated to count placements shared by multiple programs only once.
- Example: A Veteran could have a HUD-VASH move-in date and also receive SSVF RRH assistance for the same move-in. Both HUD-VASH and SSVF receives credit for the same PHP. However, the shared PHP is only counted once when de-duplicating PHPs across programs.

PHP1 Metric & the 38,000 PHP Goal

- PHP1 Metric
 - The PHP1 is a Fiscal Year (FY), metric that includes de-duplicated PHPs from GPD, HCHV CRS/LDSH, HUD-VASH, and SSVF RRH.
 - There has been a steady decline in PHPs from the above programs over the last several years.

- Targets for this metric are based off of historical performance for PHPs specifically from the programs listed above.
- Includes PHPs from October 1, 2021, through September 31, 2022.
- 38,000 PHP Goal
 - The Calendar Year (CY) 38,000 PHP Goal is a re-energized housing initiative that expands on PHP1.
 - In addition to the PHP1 programs, PHPs from other VA programs are included and de-duplicated.
 - Expanded programs include:
 - MH RRTP Programs
 - HCHV CM
 - GPD CM
 - Homeless VJP
 - SSVF HP
 - Includes expanded PHPs from January 1, 2022, through December 31, 2022.

Data Management Practices for PHP Success: Saginaw VAMC

HOMES Data Review

- OR8: Exit Forms Completed
 - HCHV (CERS)
 - HCHV Case Management
 - GPD
- Review Accuracy of Discharge Status
 - Complete Help Desk Ticket for Discrepancies

Interdisciplinary Team Meetings

- Homeless Program Team Meets Weekly
- Assign Case Manager/Case Management Team
- Review difficult Veteran cases in all programs
- Review discharges for all programs
 - Confirm discharge/approve
 - Discuss remaining open to another case management service

Community Collaboration

- Communication with SSVF Partners
 - Case Consultation occurs at least weekly
 - Referral Process/Forms
- By-Name-List (BNL) Reviews
 - SSVF Manages the BNLs
 - Homeless Program Staff assigned to each BNL/area based on duty station
- HUD-VASH Eligibility Expansion

BNL Development

- The BNL has become a working document in Mid-Michigan Community Action Agency's SSVF program.

- All literally homeless veterans identified get entered onto the list with a brief description of where they are currently located and the date they were identified.
- Veterans experiencing homelessness are identified through Coordinated Entry and collaboration with the VAMC Homeless Programs.

BNL Management

- Unofficially, the BNL is updated on an as-needed basis.
- Officially, the BNL is updated at monthly BNL meetings.
- Meetings include VA HUD-VASH, shelter, coordinated entry, and SSVF staff for the region(s).
- During the meetings, discussion occurs of where the Veteran is currently located and any progress on housing.
 - Veterans refusing SSVF/VA assistance are referenced.

SSVF Collaboration

- The key to VA and SSVF collaboration is communication!
- SSVF Veteran Specialists and VA Housing Case Managers frequently communicate regarding Veterans.