Office Hours: Permanent Housing Placement National Challenge to House 38,000 Veterans
VHA Homeless Programs Office – July 22, 2022

Expanded Program Placements

Expanded Placement Reporting

- Housing placements represent the de-duplicated number of permanent placements (PH) made by the following VA programs:
  - Residential Treatment Programs (RT)
  - Grant and Per Diem (GPD)
  - Health Care for Homeless Veterans (HCHV) Contracted Residential Services (CRS) and Low Demand Safe Haven (LDSH)
  - Housing and Urban Development-VA Supportive Housing (HUD-VASH)
  - Supportive Services for Veteran Families (SSVF) Rapid Rehousing (RRH)
  - Mental Health Residential Rehabilitation Treatment (MH RRTP), including the following bed types:
    - Domiciliary Care for Homeless Veterans (DCHV)
    - Compensated Work Therapy/Transitional Residence (CWT/TR)
    - Substance Use Disorder* (SUD)
    - Post Traumatic Stress Disorder* (PTSD)
    - General*

- HCHV Case Management (CM)
- GPD CM*
- SSVF Homeless Prevention* (HP)
- Veterans Justice Outreach* (VJO)
- Health Care for Reentry Veterans* (HCRV)

*For Veterans who were homeless at entry

De-duplicated PHPs

- PHPs are de-duplicated to count placements shared by multiple programs only once.
- Example: A Veteran could have a HUD-VASH move-in date and also receive SSVF RRH assistance for the same move-in. Both HUD-VASH and SSVF receives credit for the same PHP. However, the shared PHP is only counted once when de-duplicating PHPs across programs.

PHP1 Metric & the 38,000 PHP Goal

- PHP1 Metric
  - The PHP1 is a Fiscal Year (FY), metric that includes de-duplicated PHPs from GPD, HCHV CRS/LDSH, HUD-VASH, and SSVF RRH.
  - There has been a steady decline in PHPs from the above programs over the last several years.
• Targets for this metric are based off of historical performance for PHPs specifically from the programs listed above.
• Includes PHPs from October 1, 2021, through September 31, 2022.

• 38,000 PHP Goal
  • The Calendar Year (CY) 38,000 PHP Goal is a re-energized housing initiative that expands on PHP1.
  • In addition to the PHP1 programs, PHPs from other VA programs are included and de-duplicated.
  • Expanded programs include:
    ▪ MH RRTP Programs
    ▪ HCHV CM
  • GPD CM
  • Homeless VJP
  • SSVF HP
  • Includes expanded PHPs from January 1, 2022, through December 31, 2022.

Data Management Practices for PHP Success: Saginaw VAMC

HOMES Data Review
• OR8: Exit Forms Completed
  ▪ HCHV (CERS)
  ▪ HCHV Case Management
  ▪ GPD
• Review Accuracy of Discharge Status
  ▪ Complete Help Desk Ticket for Discrepancies

Interdisciplinary Team Meetings
• Homeless Program Team Meets Weekly
• Assign Case Manager/Case Management Team
• Review difficult Veteran cases in all programs
• Review discharges for all programs
  ▪ Confirm discharge/approve
  ▪ Discuss remaining open to another case management service

Community Collaboration
• Communication with SSVF Partners
  ▪ Case Consultation occurs at least weekly
  ▪ Referral Process/Forms
• By-Name-List (BNL) Reviews
  ▪ SSVF Manages the BNLs
  ▪ Homeless Program Staff assigned to each BNL/area based on duty station
• HUD-VASH Eligibility Expansion

BNL Development
• The BNL has become a working document in Mid-Michigan Community Action Agency’s SSVF program.
All literally homeless veterans identified get entered onto the list with a brief
description of where they are currently located and the date they were identified.

- Veterans experiencing homelessness are identified through Coordinated Entry and
collaboration with the VAMC Homeless Programs.

**BNL Management**

- Unofficially, the BNL is updated on an as-needed basis.
- Officially, the BNL is updated at monthly BNL meetings.
- Meetings include VA HUD-VASH, shelter, coordinated entry, and SSVF staff for the
  region(s).
- During the meetings, discussion occurs of where the Veteran is currently located and
  any progress on housing.
  - Veterans refusing SSVF/VA assistance are referenced.

**SSVF Collaboration**

- The key to VA and SSVF collaboration is communication!
- SSVF Veteran Specialists and VA Housing Case Managers frequently communicate
  regarding Veterans.