

# Office Hours: Permanent Housing Placement National Challenge to House 38,000 Veterans

VHA Homeless Programs Office – September 23, 2022

## HUD-VASH GPD Collaborative Case Management

### *Overview of VA GPD*

- The GPD Program is VA's **largest transitional housing program** for Veterans experiencing homelessness and is permanently authorized under Public Law 109-461.
- Since 1994, the GPD Program has awarded grants to community-based organizations to provide transitional housing with wraparound supportive services to **assist vulnerable Veterans move into permanent housing**.
- The grants are designed to **meet Veterans at various stages** as they move to stable housing.
- **Community-based organizations receiving GPD grants offer focused transitional housing services** through a variety of housing models targeted to different populations and needs of Veterans.
- The GPD program plays a **vital role in the continuum of homeless services** by providing supportive services to those Veterans who would otherwise be among the unsheltered homeless population.
- **The result of GPD programs is that Veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination.**

### *Types of GPD Grants*

- Transitional housing grants:
  - **Per Diem Only** grants provide funding in the form of per diem payments to reimburse grantees for the cost of care provided to Veterans in transitional supportive housing.
  - **Special Need** grants target housing and services to specific populations of Veterans
  - **Transition-In-Place (TIP)** grants offer Veteran residents housing in which supportive services transition out of the residence over time, rather than the resident.
    - Upon completion of the **TIP services, the resident retains the unit as their permanent housing with no requirement to move and TIP is considered permanent housing in HMIS.**
- Other types of grants:
  - **Case Management** grants support Veterans who were previously experiencing homelessness or who are at risk for homelessness so that they may obtain or retain permanent housing.

- **Capital grants** support the costs of acquiring, renovating, or constructing facilities and are only offered intermittently to improve existing facilities or to develop new transitional housing depending on the needs of the Department and funding availability.

### *Future State*

- GPD National will announce soon open notices of funding opportunities (NOFO) for Per Diem Only, TIP, and Case Management grants.
- Open to all new eligible entities (i.e., nonprofit, state and Tribal governments).
- Visit <https://www.va.gov/HOMELESS/GPD.asp> for information when the NOFOs are announced.

### *HUD-VASH GPD CCM*

- What is CCM?
  - Novel and innovative collaboration between GPD and HUD-VASH national program offices.
  - Responds to evolving needs in communities.
  - Connects expertise of GPD Case Management grantees and VA Homeless Programs teams (HUD-VASH and GPD liaisons) to get Veterans into permanent housing.
  - HUD-VASH GPD CCM links VA homeless teams and GPD Case Management grantees.
  - GPD grantees work with **low-acuity HUD-VASH-eligible Veterans** to assist them in obtaining and sustaining permanent supportive housing.
  - GPD grantees provide **pre-housing support** to HUD-VASH-eligible Veterans, get them to “**lease up**,” and then provide an **additional six months of “aftercare” case management**.
  - HUD-VASH GPD CCM allows community-based GPD providers to work directly with Veterans who may otherwise not be prioritized.

### *Starting Up a HUD-VASH GPD CCM Collaboration*

- **GPD Case Management grantees** (not transitional housing grantees) with **strong linkages** to the VA medical center Homeless Programs team (including the HUD-VASH team) may apply for consideration.
- Interested grantees should **speak with their GPD liaison** about a potential collaboration.
- When ready, the grantee and VA medical center team will outline their plans with a **memorandum of understanding (MOU)**, signed by the VA medical center director.
- MOUs are meant to evolve with time and be **flexible**.
- Grantees will then ask the GPD National Program Office for **approval through the “change of scope” process**.
  - Please see [https://www.va.gov/HOMELESS/GPD\\_ProviderWebsite.asp](https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp) under Program Management.

### *Current CCM Collaborations and the Road Ahead*

- Where we are today with HUD-VASH GPD CCM?
  - **31** active HUD-VASH GPD CCM collaborations

- Across **15** VISNs
- In **19** states
- Future opportunities:
  - The next round of GPD Case Management **grant opportunities** will be announced towards the end of calendar year 2022.
  - Case Management funding opportunity will be **open to any** community nonprofit agency (and state/Tribal governments).
  - **Please consider CCM** as you consider future Case Management iterations.
  - For more information, visit: <https://www.va.gov/HOMELESS/GPD.asp>

## Bright Spot Community, VA Chicago Health Care System, Jesse Brown VA HUD-VASH Collaborative Case Management (CCM) Pilot

### *HUD-VASH & GPD Inner Voice Roll Out*

- Getting Started:
  - Initial Meeting
    - Reviewed MOU (20 Vouchers, Inner Voice provide CM first 6 months to low needs Veterans)
    - Identified Roles/Responsibilities
    - Education/Training
    - Referral Process
    - Chicago Housing Authority (CHA)
    - Selected Huddle Days/time (Weekly on Mondays/11am)

### *Roles Responsibilities*

- Roles:
  - Cynthia & Christina (POC's) GPD (3 POC's)
  - Cynthia (Enter HOMES Data & Update Spreadsheet)
  - Christina (Liaison between GPD and CHA)
  - Inner Voice staff
    - Schedule Intake Appointment
    - All CHA Intake documents
    - Collect all documents from the Veteran (i.e., DD214, ID, Proof of Income)
    - Submit to POC

### *Roles & Responsibilities/Education Training*

- Education/Training:
  - HUD-VASH POC's Trained Inner Voice
    - HUD-VASH Eligibility
    - CHA Packet
    - CHA Housing Process
    - Referral Process
    - Created a cheat sheet for Inner Voice with "What's Next" in CHA process

### *Referral Process/PHA Process*

- Referrals:

- Referrals are received from GPD and HUD-VASH.
- CCM team staff referrals weekly during team Huddle.
- Consider clinical needs (i.e., substance use, mental health, medical, housing history, income).
  - Clinical needs would not exclude a referral as long as the Veteran is engaged/adhering to required treatment plans.
  - GPD will provide CM for 6 months (including housing search) however, if a Veteran is identified in crisis, or requires higher level of care, a staffing will occur immediately with CCM team to complete warm handoff immediately.

### *PHA Process/HOMES Documentation*

- HUD-VASH will enter referral into HOMES.
- GPD will have Veteran read and sign Informed Consent.
- HUD-VASH POC reviews completed application and submits to PHA (PPI Encryption issue, GPD sends to CHA and cc's HUD-VASH POC on email).
- Provide alternative DD214 (10-10 Form) and sign Disability Form if needed.
- Tracks referred packets/communicates with PHA on status.

### *Status of Referrals & Vouchers/Lessons Learned*

- As of 9/19/22
- GPD: Updates HUD-VASH weekly on status/HUD-VASH updated HOMES
  - Referrals Submitted (18)
  - Vouchers Received (9)
  - Housed (1) Selected (2)
  - Searching (4)
  - Available slots (2)
  - Lessons Learned
    - Technology barriers (navigating VA encryption, rules when submitting PPI)
    - Educating GPD on PHA strict documentation (visible photos, clear forms) a lot of time wasted with this

### *Resources*

- [HUD Housing Search Assistance Toolkit](#)
- [National Alliance to End Homelessness Housing Navigation and Landlord Engagement Webinar](#)
- [SSVF Presentation: Assessing Housing Barriers](#)