Grant and Per Diem Operational Call

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April 9, 2019 at 2pm Eastern/11am Pacific

Visuals: http://va-eerc-ees.adobeconnect.com/gpdbh/
Audio: 1-800-767-1750 Code: 17663
Agenda

1. Announcements
2. Office of Business Oversight
3. SQUARES 2.0
4. VA, HUD, and USICH Community Planning Survey
   • 2018 Responses
   • Preparation for 2019 Survey Release
Announcements: Option Year Funding FY20

Background

• Grant and Per Diem Only awards end 9/30/19. The option year for FY20 will begin 10/1/19. Note: This does not apply to Transition in Place (TIP).
• In order to be considered for funding in FY20, Grantees must submit the *Option Year Funding Requirement (task)* in GIFTS by **April 15, 2019**.
• The request is simple, indicating your organization’s desire to continue with funding during the option year and at what level.

Training and Technical Assistance Resources

• A copy of slide presentation is available on the GPD provider: [https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp](https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp)
• A copy of the recorded webinar is located at: [http://va-eerc-ees.adobeconnect.com/p4uz1hqo7vkg/](http://va-eerc-ees.adobeconnect.com/p4uz1hqo7vkg/)
• Questions regarding the Option Year Requirement can be emailed to GPDgrants@va.gov
Announcements: Option Year Funding FY20 Process

Step 1: Grantees submit Option Year Funding Requirement in GIFTS by April 15

Step 2: GPD Program Office reviews submission and makes determinations (April/May).

Step 3: Grant agreements sent via GIFTS in May. Grantees must sign. Quick turnaround. Instructions will be included.

Note: Withdraws and grants not recommended for renewal will receive further instructions on information needed as well as close out procedures.
Announcements: Case Management NOFA Update

- Case Management NOFA applications due on **May 20 at 4pm Eastern** via GIFTS.
- Late submissions will not be accepted; please plan ahead.
- Technical assistance and training can be found on the GPD website:
  - [www.va.gov/homeless/gpd.asp](http://www.va.gov/homeless/gpd.asp)
Announcements: GIFTS Update

Overview
January-February

Task #1: Contact Updates
Due April 1

Task #2: Option Year
Due April 15

Optional: Case Management NOFA Application
Due May 20

Upcoming: Communication for Calls, Change of Scope, and Other Tasks
Office of Business Oversight 3rd Quarter Site Visits

- Gateway Foundation, Inc., Harvey, LA – April 16-18, 2019
- Featherfist Development Corporation, Chicago, IL – April 30 - May 2, 2019
- Help Las Vegas Housing Corporation II, Las Vegas, NV – May 21-23, 2019
- Harbor Homes, Inc., Nashua, NH – May 21-23, 2019
- Veterans Place Inc., Northfield, VT – June 11-13, 2019
- City of New York, New York, NY – June 18-20, 2019
- Colorado Coalition for the Homeless, Denver, CO – June 25-27, 2019

Indirect Rate Agreements

Federal Financial Reports (SF-425)

- Were due 12/31/2018, please submit to: GPD425@va.gov
- 100% review as of 9/30/2018

Training Item of the Month

200 CFR Subpart D—Post Federal Award Requirements - STANDARDS FOR FINANCIAL AND PROGRAM MANAGEMENT § 200.303

Internal controls, states: The non-Federal entity must: (a) Establish and maintain effective internal control over the Federal award that provides reasonable assurance that the non-Federal entity is managing the Federal award in compliance with Federal statutes, regulations, and the terms and conditions of the Federal award.
What is SQUARES 2.0?

- Limited SQUARES version available in 2015
- February 2019 updated version released called SQUARES 2.0
- Provides external homeless service organizations with simple and quick process to access reliable, detailed information about Veteran eligibility.
- Users submit identity attributes for homeless individuals (name, DOB, SSN, gender), and SQUARES returns information regarding their Veteran status and eligibility for homeless programs.
Live Demo
Squares 2.0 Resources for GPD Grantees

More Information: [https://www.va.gov/homeless/SQUARES/](https://www.va.gov/homeless/SQUARES/)

What’s available?

- 10-15 Minute Online Training on How to Use SQUARES 2.0
- Quick Guide: Requesting and Accessing SQUARES
- Quick Guide: Conducting a Single Veteran Search
- Quick Guide: Conducting a Bulk Veteran Search
- Summary of SQUARES Veteran Eligibility Information
- How to Apply for SQUARES 2.0 Access
VA, HUD, and USICH Community Planning Survey

Adrienne Nash Meléndez
### Ending Veteran Homelessness History

**VA**
- **2009** VA 5 Year Plan
  - VA 5 Year Plan
- **2011** SSVF Begins
  - SSVF Begins
- **2014** SSVF Surge (P1) Community Plans
  - SSVF Surge (P1) Community Plans
- **2015**
  - Oct. 2017 VA Memo on CES
  - Oct. 2017 New GPD Models Begin
- **2014/2015**
  - 2014/2015 SSVF Surge (P1) Community Plans

**HUD**
- **2009** HEARTH Act
  - 2009 HEARTH Act
- **2011-2014** Definitions, CoC Rule, ESG Rule, Prioritization
  - 2011-2014 Definitions, CoC Rule, ESG Rule, Prioritization
- **2015** Vets@Home
  - 2015 Vets@Home

**PARTNERS**
- **2010** Opening Doors: Federal Strategic Plan to Prevent & End Homelessness
  - 2010 Opening Doors: Federal Strategic Plan to Prevent & End Homelessness
- **2013** Veteran Boot Camps
  - 2013 Veteran Boot Camps
- **2014** VA 25 Cities & Mayor’s Challenge
  - 2014 VA 25 Cities & Mayor’s Challenge
- **2015** Federal Criteria and Benchmark (FCB) & CS Functional Zero
  - 2015 Federal Criteria and Benchmark (FCB) & CS Functional Zero
- **2017** Updates to FCB
  - 2017 Updates to FCB
- **2017** 1st VA, HUD, USICH Community Planning Survey
  - 2017 1st VA, HUD, USICH Community Planning Survey
- **2018** Home, Together: Federal Plan
  - 2018 Home, Together: Federal Plan
- **2018** Rapid Resolution
  - 2018 Rapid Resolution
- **2018** May 2018 VA CE Staff Memo
  - May 2018 VA CE Staff Memo
- **2019** CE Staff Onboarding
  - 2019 CE Staff Onboarding
What is the 2018 VA, HUD, and USICH Community Planning Survey?

National, Regional, Local Picture

• Collect information on progress of ending Veteran homelessness

Needs, Strengths, and Trends

• Opportunity for VAMC staff, CoCs, and community partners to reflect on strengths and areas for development in each CoC
What was included in the survey?

1. Demographics
2. Survey Completion Information
3. Mayor or Public Official Involvement and Milestones
4. Planning and Implementation Efforts
5. Partnerships
6. Data and Data Sharing
7. Permanent Housing
8. Adoption of Best Practices
9. Federal Criteria and Benchmarks
10. Technical Assistance and Additional Feedback

*New Questions on Coordinated Entry, Partnerships, and Data*
What was the process?

- Dialogue, dialogue, dialogue

- Process and responses were asked to be inclusive.

- SSVF grantees asked to facilitate submissions including data entry, but they were not to submit responses in isolation.

- This survey was not meant to be an evaluation.
  - No impact on funding, awards, or compliance.
  - Open and honest responses needed.

- Balance of States (BOS):
  - Prepare a collective response as one (1) submission.
  - Additional comments in Part 10: Open Ended-Questions.
How can I access the responses?
Community Planning Survey Tool

VA, HUD, and USICH
Community Planning Survey 2018

Please select your CoC from the list* below:

NY-600: New York City CoC

Community Planning Survey Tool

- The Community Planning Survey Tool is designed to display the survey responses in a clear, user-friendly format that mirrors the formatting of the original survey.

- The tool and quick guide are now available (attachments in Adobe)
  - Community Planning Survey Tool
  - Quick Guide
  - Companion Guide

- The data presented in this tool can be used to guide discussions with local partners around community planning and coordination efforts.

- Several CoCs were unable to submit survey data before the deadline. These CoCs are listed at the bottom of the Home page in the tool.

- Quantitative data in Part 6 should be confirmed with HMIS Leads and local VA staff.
SURVEY RESPONSE HIGHLIGHTS
Survey Completion

- Survey was completed with support from:
  - The CoC Governing body or Collaborative Applicant.
  - All the VA Medical Centers (VAMCs) covering this CoC.
Mayor’s Office and/or Public Official Involvement and Milestones

- Is your community participating in the Mayor’s Challenge, Built for Zero, and/or pursuing the Federal Criteria and Benchmarks.

![Bar Chart]

- 68% Federal Criteria and Benchmarks
- 38% Mayor’s Challenge
- 19% Built for Zero
- 36% Multiple Initiatives
- 17% Not participating in any initiatives
Mayo’s Office and/or Public Official Involvement and Milestones

- Anticipated claim submission to the Federal Partners based on the Federal Criteria and Benchmarks.

<table>
<thead>
<tr>
<th>Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submitted - Pending</td>
<td>5%</td>
</tr>
<tr>
<td>Submitted - Approved</td>
<td>20%</td>
</tr>
<tr>
<td>Next Month</td>
<td>1%</td>
</tr>
<tr>
<td>Next 3 Months</td>
<td>3%</td>
</tr>
<tr>
<td>Next Six Months</td>
<td>18%</td>
</tr>
<tr>
<td>Next Year</td>
<td>24%</td>
</tr>
<tr>
<td>Longer than a year</td>
<td>22%</td>
</tr>
<tr>
<td>Never - Pursuing but will not submit</td>
<td>2%</td>
</tr>
<tr>
<td>Never - Pursuing but not attainable</td>
<td>1%</td>
</tr>
<tr>
<td>N/A - Not pursuing</td>
<td>2%</td>
</tr>
</tbody>
</table>

Note: Based on 250 communities pursuing the Federal Criteria and Benchmarks.
Coordinated Entry

- Type of Coordinated Entry (CE) access model(s) and common assessment tools used.

![Bar chart showing the distribution of Coordinated Entry access models](chart)

- Multi-Site Centralized Access: 53%
- No Wrong Door: 46%
- Single Point of Access: 25%
- Assessment Hotline: 19%
- None Selected: 3%
- Multiple CE Models: 34%
## Coordinated Entry

<table>
<thead>
<tr>
<th>Question</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CE Common Assessment Tool</strong></td>
<td></td>
</tr>
<tr>
<td>VI-SPDAT</td>
<td>73%</td>
</tr>
<tr>
<td>Developed Own Tool</td>
<td>14%</td>
</tr>
<tr>
<td>Other</td>
<td>12%</td>
</tr>
<tr>
<td>Sufficiency Matrix or Variation with Life Domains</td>
<td>1%</td>
</tr>
<tr>
<td>Acuity Assessment</td>
<td>&lt;1%</td>
</tr>
<tr>
<td><strong>Is the CE assessment tool in HMIS?</strong></td>
<td>80%</td>
</tr>
<tr>
<td>If no, do you plan to include it in HMIS?*</td>
<td>56%</td>
</tr>
</tbody>
</table>

*Based on 71 communities indicating that the CE assessment tool is not currently included in HMIS.
Coordinated Entry

• Are you experiencing challenges with Coordinated Entry?

<table>
<thead>
<tr>
<th>Challenges</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lack of resources to meet need</td>
<td>67%</td>
</tr>
<tr>
<td>Challenges with master/active/BNL</td>
<td>35%</td>
</tr>
<tr>
<td>Lack of buy-in from providers</td>
<td>32%</td>
</tr>
<tr>
<td>Speed of system</td>
<td>31%</td>
</tr>
<tr>
<td>Challenges with HMIS</td>
<td>30%</td>
</tr>
<tr>
<td>Challenges with integrating VA resources</td>
<td>28%</td>
</tr>
<tr>
<td>Challenges coordinating across large geography</td>
<td>24%</td>
</tr>
<tr>
<td>Challenges with case conferencing</td>
<td>23%</td>
</tr>
<tr>
<td>Challenges with assessment tool</td>
<td>19%</td>
</tr>
<tr>
<td><strong>Multiple challenges indicated</strong></td>
<td><strong>73%</strong></td>
</tr>
<tr>
<td><strong>No challenges indicated</strong></td>
<td><strong>10%</strong></td>
</tr>
</tbody>
</table>
Connection to Services and Income Maximization

• Does the community have a process for connecting Veterans with the following services while obtaining housing?

- Employment: 81%
- Benefits: 89%
- SOAR: 68%
- Legal: 77%
## By-Name/Active/Master List

<table>
<thead>
<tr>
<th>Question</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does your community have an active or “by-name” list of Veterans experiencing homelessness?</td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>88%</td>
</tr>
<tr>
<td>No</td>
<td>3%</td>
</tr>
<tr>
<td>In Progress</td>
<td>9%</td>
</tr>
<tr>
<td>How often is the list updated?*</td>
<td></td>
</tr>
<tr>
<td>Daily</td>
<td>24%</td>
</tr>
<tr>
<td>Weekly</td>
<td>25%</td>
</tr>
<tr>
<td>Bi-Weekly</td>
<td>23%</td>
</tr>
<tr>
<td>Monthly</td>
<td>26%</td>
</tr>
<tr>
<td>Quarterly</td>
<td>1%</td>
</tr>
</tbody>
</table>

*Based on 324 communities indicating they have a BNL.*
## Case Conferencing

<table>
<thead>
<tr>
<th>Question</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does community case conferencing currently take place?</td>
<td>88%</td>
</tr>
<tr>
<td><strong>Frequency of meetings</strong>*:</td>
<td></td>
</tr>
<tr>
<td>Weekly</td>
<td>17%</td>
</tr>
<tr>
<td>Bi-Weekly</td>
<td>26%</td>
</tr>
<tr>
<td>Monthly</td>
<td>35%</td>
</tr>
<tr>
<td>Bi-Monthly</td>
<td>4%</td>
</tr>
<tr>
<td>Quarterly</td>
<td>1%</td>
</tr>
<tr>
<td>As Needed</td>
<td>1%</td>
</tr>
<tr>
<td>Multiple Selections**</td>
<td>4%</td>
</tr>
<tr>
<td>Unknown</td>
<td>12%</td>
</tr>
<tr>
<td>Is there a designated individual from the VAMC(s) assigned to Case</td>
<td>89%</td>
</tr>
<tr>
<td>Conferencing and the BNL/Active/Master List?*</td>
<td></td>
</tr>
</tbody>
</table>

*Based on 324 communities indicating case conferencing currently takes place.

**BOS geographies where case conferencing frequency varies.
"Other VA Programs" includes CRRC, VJP (VJO, HCRV)
Qualitative Highlights

- **VAMC Integration**
  - VAMC is responsive, actively participates in meetings, and is quick to respond.
  - When VAMCs participate in HMIS, appears to help with communication.
  - Different levels of coordination across VAMC homeless programs.
  - Support needed with GPD integration.

- **Coordinated Entry**
  - Communities feel confident with access and assessment but are still working on prioritization and referral.
  - Coordinated entry in rural and BOS.

- **Resources and Strategy**
  - Resources for non-eligible Veteran as well as housing in tight markets.
  - Additional work needed with housing and landlords.
  - Support with rural and Balance of State planning and implementation.
## Federal Partners

<table>
<thead>
<tr>
<th>HUD</th>
<th>USICH</th>
<th>VA</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Diversion/Rapid Exit</td>
<td>• Diversion/Rapid Exit Housing</td>
<td>• Diversion/Rapid Exit</td>
</tr>
<tr>
<td>• Support with Coordinated Entry Implementation</td>
<td>• Partnerships/Landlord Engagement</td>
<td>• Support with VA Integration into CES especially dedication of resources and rural/BOS</td>
</tr>
<tr>
<td>• Promising Practices and Lessons Learned</td>
<td>• Rural areas</td>
<td>• Support with CES positions (role, training, and collaboration with VAMC homeless programs and with CoCs)</td>
</tr>
<tr>
<td>• Unsheltered</td>
<td>• Engaging Political Officials/Leadership</td>
<td>• VA Data Sharing: Advanced Practices and Analysis</td>
</tr>
<tr>
<td>• Rural and BOS</td>
<td>• Sustaining systems</td>
<td>• Partnering with GPD</td>
</tr>
</tbody>
</table>
Details on the Survey

• Survey opens April 12th and is due June 3rd
• There are approximately 7 weeks to prepare responses. **Start early!**
• Communities should organize and prepare collective responses (1 submission per CoC).
• **Highlights on questions:**
  • Is GPD included in the by-name list/master list?
  • Is GPD part of the Coordinated Entry System? What is their level of coordination?
  • Average length of time in days from identification to permanent housing placement for GPD programs
  • If your community has GPD, are the models that are currently in place aligning with community needs?
  • Has the CoC worked to integrate GPD programs and new models into CES with the support of the VAMC?
  • Is technical assistance needed?

Your Voice Matters: Our Role Together

• GPD Program Office is in full support of the survey and assisted with question development.
• We are committed to being good partners, and this is one way that we can demonstrate our commitment.
• GPD grantees and liaisons are an integral part of the community’s team to end Veteran homelessness.
• We need to take advantage of this opportunity.
• We acknowledge that maybe we have not always been invited to the table, but now is the time to join if we are not already there.
• The survey is also a communication tool. It provides us with an opportunity to communicate our needs, listen and learn from our partners, and deepen our work together.
• The survey process and the collective responses can help you with your future strategy and work with GPD.
National Webinar: Community Planning Survey and Local Housing Strategies

Date and Time: Thursday, April 11th at 2:00pm EST/11:00AM PST
Registration Link: https://attendee.gotowebinar.com/register/8269446041973338881
*Note: Pre-registration is required.*

The SSVF Program Office will present a webinar on the release of FY 2019 VA, HUD, and USICH Community Planning Survey. The webinar will also include a presentation by Elisha Harig-Blaine from National League of Cities and Jeffrey Lubell from Abt Associates. The presenters will discuss how the production of new housing affects housing affordability, market dynamics that limit housing production, and what cities, towns, and counties can do to address affordability challenges.

Please join us for this great cross-system learning opportunity!
Reminders

• New per diem rate information on the and request forms on the GPD provider website
  https://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp

• Technical assistance questions gpdgrants@va.gov