

Conference Call Highlights
Grant and Per Diem Program Operational Call
August 12, 2013

1. Mr. McGahran presided over this month's Conference Call. He answered questions from the field.
 - a. 72 hour rule. Per regulation, the GPD office can only pay for a Veteran who is gone from the program for any reason for up to 72 hours.
 - b. Virtual Training series continues on August 27, 2013 at 3:00 pm EST. Ensure you log in the Adobe connect with your full name so we can see who is attending the training. This month's topic is Clinical Relevance, Part 2.
 - c. How long does it take to process the per diem rate increase? Normally, these requests are processed within a week or so, provided the grantee is current on all reporting requirements.
 - d. Post-Discharge follow-up. Do any providers have success with post-discharge follow-up? Some providers engage the Veteran regarding financial management and saving money. Some providers have a contact information sheet the Veteran completes upon discharge. Check with local banks on policy for making small loans to help Veterans establish credit. Check with local bar association for local attorneys who may help the Veterans with past bills and credit issues on a pro bono basis.
2. The next GPD Provider Operational Call will be September 9, 2013 at 3:00 pm EST. Call in number is 1-800-767-1750; access code 17663. Our office does send a broadcast fax reminding providers of the monthly call.