

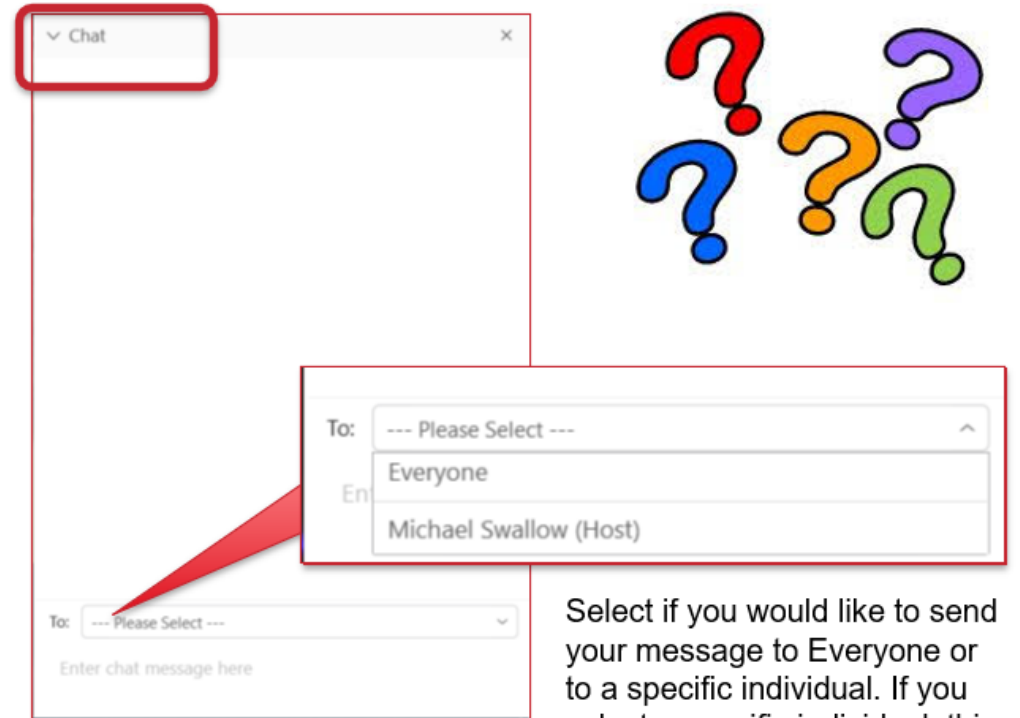
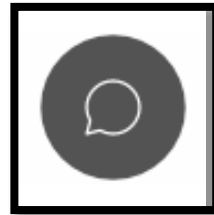
# GRANT & PER DIEM NATIONAL PROGRAM OPERATIONAL GRANTEE CALL

May 13, 2025

# HOUSEKEEPING

- The webinar will last approximately 60 minutes.
- Mics and video are disabled (but always check to make sure you're on mute).
- Questions can be submitted using the Chat function.

Select the Chat icon on the tool bar at the bottom of the screen.



Select if you would like to send your message to Everyone or to a specific individual. If you select a specific individual, this will send the message privately so no one else in the meeting will see it.

# AGENDA

- **Announcements**
  - **March 2025 OIG report**
  - **Job Outreach Toolkit**
  - **All Hands-on Deck call**
- **Presentations**
  - **Financial management updates:** Jenny King, Grants Management Specialist, GPD NPO
  - **Updating contacts in eGMS:** Jenny King, Grants Management Specialist, GPD NPO
  - **FY 2025 Unsheltered Veteran Outreach Surge Events,** Masaki Hirayama, Program Specialist, GPD NPO
  - **Overview: Quarterly Compliance Reviews,** Dr. Angela Smittie, Program Specialist, GPD NPO

# ANNOUNCEMENTS

# ENSURING VETERAN CARE AND SAFETY REQUIREMENTS IN GPD

- OIG report: [March 2025.OIG report.ensuring grantee compliance for Veteran care and safety](#)
- Grant compliance: oversight and monitoring
  - Adequate staffing levels
  - Appropriate care and services in an environment free from substance use that could threaten veteran safety
- Summary of OIG recommendations:
  1. Improved guidance regarding admission holds, removal of Veterans from grantee facilities, and the withholding or suspension of per diem payments
  2. Corrective actions and considerations for those determinations
  3. Enforcement measures to address persistent or recurring deficiencies that pose risks to Veteran care and safety
  4. Update grant agreements to require grantees to promptly disclose to VA any adverse health or safety conditions occurring at any facility where VA-funded participants are receiving service
  5. VA Medical Center/grantee specific recommendation

# ENSURING VETERAN CARE AND SAFETY REQUIREMENTS IN GPD

## Special Reporting Circumstances:

- Grantees must report to the VA GPD liaison **any sentinel, serious, or other critical incidents** impacting VA funded participants or occurring at a facility where VA-funded participants are receiving services, including the occurrence of these type of events affecting non-VA-funded participants on the grantee's premises.
- Grantees must report **any adverse health or safety inspection results or similar findings** made concerning the grantee's premises or operations by any non-VA oversight entity, such as a federal, state, county, or local regulatory body
- **Grant agreements:** updated to include the required reporting of sentinel events or other special reporting circumstances
- **[Grant Recipient Guide \(GRG\)](#):** updated to include "Special Reporting Circumstances," to include the Grantees should have an internal incident reporting system and must ensure that these incident reports are provided to the GPD liaison within 24 hours. If the site has co-located (non GPD and GPD) there should be communication about the co-located milieu.
- **Directive:** GPD NPO is working on a comprehensive internal VA Directive to more clearly define roles and responsibilities including leadership and supervisor engagement with the GPD Liaisons when there are challenges like this.

# RESOURCE: JOB LOSS OUTREACH TOOLKIT

- Homeless Programs Office Communications Team has developed a new [Job Loss Outreach Toolkit](https://www.va.gov/homeless/joblossoutreachtoolkit/) (<https://www.va.gov/homeless/joblossoutreachtoolkit/>)
- Included in the toolkit are:
  - Print ready flyers, in color and black and white
  - Graphics and copy for social media posts appropriate for Facebook, Instagram, Twitter/X, and LinkedIn
- Share the toolkit with your partners (e.g., Continuum of Care agencies, City and County officials, local Veterans service organizations, law enforcement, faith groups) so that they may distribute the flyers to Veterans in need and post on their social media accounts
- Toolkit is available as a downloadable PDF at: [https://www.va.gov/HOMELESS/joblossoutreachtoolkit/VA-Homeless\\_Jobloss\\_Toolkit-508c.pdf](https://www.va.gov/HOMELESS/joblossoutreachtoolkit/VA-Homeless_Jobloss_Toolkit-508c.pdf).



The flyer features the VA logo and the text: "U.S. Department of Veterans Affairs", "Are you a Veteran experiencing or at risk of homelessness?", and "You're not alone—VA can help." Below this, a photograph shows an elderly man with a mustache. A central photograph depicts a man and a woman looking at documents together. To the right, a list of services is provided: "Help you remain in your home", "Pay for utilities and other housing-related services", and "Connect you with other temporary or permanent housing". At the bottom, text reads: "To learn more about the resources and supportive services offered by VA and its partners, visit [www.va.gov/HousingResources](https://www.va.gov/HousingResources). If you or a Veteran you know needs immediate assistance to avoid eviction or find immediate shelter, please call the [National Call Center for Homeless Veterans](#) at **1-877-4AID VET** or **(877) 424-3838**. Calls are answered 24 hours a day, 7 days a week." A photograph of a man using a smartphone is shown in the bottom right corner.

# VA HOMELESS PROGRAMS #ONETEAM4VETS ALL HANDS-ON DECK CALL

- **Purpose:** To support our collective work to reduce and end Veteran homelessness, the VHA Homeless Programs Office invites you to our monthly #OneTeam4Vets All Hands on Deck Call
- **Attendees:** VA staff and VA-funded grantees should ensure that they have representation on this call. Other relevant stakeholders (e.g., VA-funded contractors, Continuum of Care partners, and public housing agency partners) are strongly encouraged to attend
- **When:** These calls are generally held on the first Thursday of the month at 3:00 p.m. Eastern / 2:00 p.m. Central / 11:00 p.m. Mountain / 12:00 p.m. Pacific / 9:00 a.m. Hawaii
- **Great topics and presentations from this month's call:** Getting Vets Off the Streets: A Nationwide Initiative to Support Unsheltered Veterans
- If you need the updated ongoing invitation, please email [VHA11HPO38kGoalSupport@va.gov](mailto:VHA11HPO38kGoalSupport@va.gov)
- Materials from the All Hands Calls are posted to the [VA.gov/Homeless](https://va.gov/Homeless)

# FINANCIAL MANAGEMENT UPDATES

# CASE MANAGEMENT – QUARTERLY FINANCIAL REPORTING

- **Case Management Quarterly Financial Reporting in eGMS**
  - **Required** on Case Management awards
  - Quarterly Reporting due within 30 days after end of the quarter
  - Reporting is cumulative
    - 2nd quarter ended March 30; Reporting is due April 30 for financial data 10/1/23-3/30/25
    - 3rd quarter ends June 30; Reporting due July 30 for financial data 10/1/23-6/30/25
- [How To Guide - GPD Case Management Quarterly Report](#) is available on the GPD Provider Website under the header - External Systems (eGMS, SAM & SQUARES). You can also find other helpful How To guides and information here

# HHS PAYMENT MANAGEMENT SYSTEM (PMS) CHANGE

## New HHS PMS Requirement:

All payment requests submitted through the HHS PMS now require a justification in their payment request. For GPD, this includes the Special Needs, Case Management and Capital Grants.

## HHS PMS distributed the following information in their email notification of this change:

"In order to implement Executive Order 14222 — [Implementing the President's "Department of Government Efficiency" Cost Efficiency](#) — PMS is introducing a new mandatory field in the payment request screen at the subaccount level on March 17, 2025. This field, limited to 1,000 characters, will capture a justification from the Grant Recipient explaining the purpose of the payment. Justifications can be brief or more detailed."

Here are two examples of justifications for GPD award payment requests.

- Example for GPD Case Management: *"GPD Case Manager salary and other costs associated with case management services."*
- Example for GPD Capital Grant: *"GPD facility renovation costs to create individual bedrooms and bathrooms."*

# GRANT PER DIEM PAYMENTS

## •Upcoming Fiscal Reviews:

- American GI Forum National Veterans Outreach Program, Inc. – May 19-23, 2025
- Veterans Place, Inc. – May 19-23, 2025
- Genesis Joy House Homeless Shelter – May 19-23, 2025
- Veterans Outreach Center, Inc. – June 9-13, 2025
- Willis Dady Emergency Shelter, Inc – June 9-13, 2025
- FARGO UNION MISSION INC – June 9-13, 2025
- Veterans & Community Housing Coalition Inc – June 9-13, 2025
- Inner Voice, Inc. – June 23-27, 2025
- Humility Homes and Services, Inc. – June 23-27, 2025
- Asheville Buncombe Community Christian Ministry, Inc. – June 23-27, 2025



# UPDATING CONTACTS IN EGMS



Choose **VA**

**VA**



U.S. Department  
of Veterans Affairs

# UPDATING CONTACTS IN EGMS

- Please review the how-to guide for updating and adding contacts in the grants management system: <https://www.va.gov/HOMELESS/docs/GPD/providers/UDPaaSTutorialAddContacts.pdf>

## WHY IS THIS IMPORTANT?

- We generate our communication lists and invitations from the active contacts in eGMS, so keeping these up-to-date is essential to receive information from our office, including updates about your grants and our National call invitations. We send critical information to this email list, including:
  - Notifications for required reporting (e.g., SF-425), debt status, OBO reviews
  - Per Diem rate increases or other statutory changes
  - NOFO announcements
  - Environmental scans/surveys
- We are always happy to help with any questions—reach out to us at [GPDGrants@va.gov](mailto:GPDGrants@va.gov)

# UPDATING CONTACTS – KEY POINTS

**VHA GRANTS**

Home | GPO Grants | SSVF Grants | Suicide Prevention | LSV Grants

TEST234-3305-402-PD-24

Program: Grant and Per Diem | Legal Name: GPO TESTING, INC  
Due Date: 02/06/2023 16:01 | Organization Name: GPO Testing, Inc.  
Owner: Jennifer KingTest | Organization UEN: TEST12152022  
Tax ID/EIN: 99 | FAIN/Grant ID: TEST234-3305-402-PD-24

**Instructions**

The Per Diem Only (PDO) Notice of Funding Opportunity (NFO) is the authoritative source for information regarding this grant round. As a reminder:

- Each application must be for either transitional supportive housing beds or for a service center per EIN per VA medical facility catchment area.
- Applications do not have to include coverage for the entire VA medical facility catchment area in the application. The coverage area, however, must not exceed the catchment area identified in the application.
- Each application for transitional supportive housing beds must include a minimum of one housing model per application and a minimum of five beds per housing model.
- Each application for transitional supportive housing beds may include any combination of one, some or all transitional housing models (i.e., Bridge Housing, Clinical Treatment, Hospital to Housing, Low Demand and Service Intensive).
- Each application for transitional supportive housing beds must include all housing model(s), site(s) and beds being proposed by the applicant for the VA medical facility catchment area within a single application.

**OVERVIEW** | APPLICATION | EXTERNAL ATTACHMENTS | **GRANT CONTACTS** | CERTIFICATIONS | REQUEST ACTIVITY

Application Summary Upload

Grant application as originally submitted by the applicant. Does not include MS Excel attachments, which must be viewed separately.

**Grant Contacts**

Find Contact

+ | Select Role | X

+ | Add Contact

#	Full Name	Title	Organization Name	Email	Role	Status	Last Updated
1	GPO tester test	that	GPO TESTING, INC	[REDACTED]	Grant Operations	Active	02/19/2025 19:
2	Heather Monroe		GPO	[REDACTED]	Fiscal Management	Active	12/29/2023 12:
3	Jennifer KingTest	NA	GPO TESTING, INC	[REDACTED]	Board Member	Active	08/26/2024 15:
4	Jennifer KingTest	NA	GPO TESTING, INC	[REDACTED]	Grant Owner	Active	08/26/2024 15:

**Invitations**

✉

## VHA GRANTS

**Grant Contact Invitation**

You have been invited  
Jenny King.

You have been invited as Grant Operations for the a Grant and Per Diem Grant: GPO Testing, Inc.

Accept Decline

## VHA GRANTS

**Invitation Accepted**

You have accepted the invitation

Thank you for accepting the invitation. Click [here](#) and log in using your login credentials. If you are a new user, please check your email for your login instructions. If you do not receive an email, then please go to the main page and use the "Forgot Password" link. Then within the portal, find this application under "My Applications".

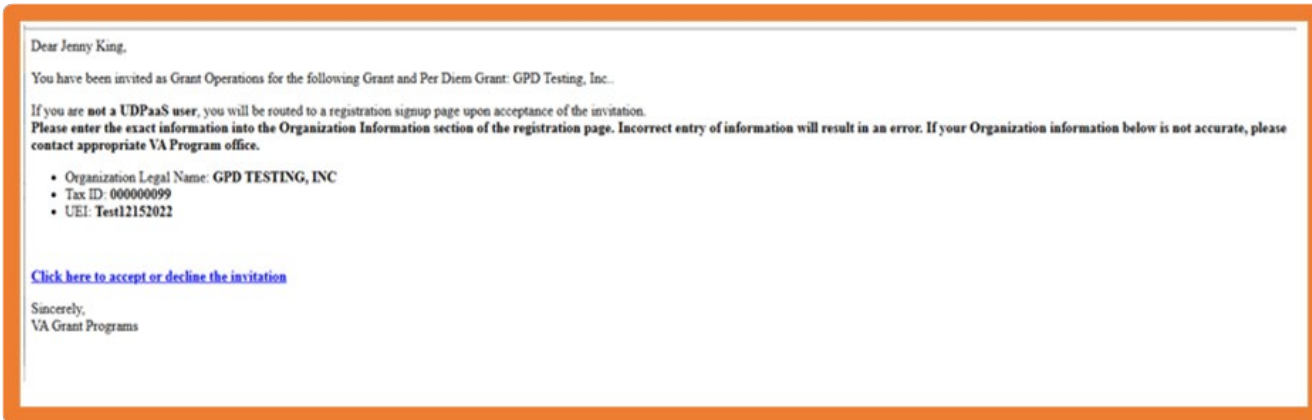
Reminder: Please check your spam/junk folders for any automated emails from UDPaaS

- New contacts can be invited from your grant record

- If someone is already an organizational contact, enter their name in the “Find Contact” box and click “Add Contact”. Make sure you have a Grant Owner who is an active contact
- If they are not already an organizational contact, click the envelope at the bottom of the screen to send them an invitation

# UPDATING CONTACTS – KEY POINTS

- New contacts should avoid creating duplicate organizations—make sure you are entering the correct Organization Legal Name, Tax ID/EIN, and UEI number



### Organization Information

**i** Instructions

- > Enter the **Organization Legal Name, Tax ID and UEI** that were provided in your invitation email. Incorrect entry of Tax ID and UEI may result to incorrect Organization in your profile.
- > Required fields in the registration form are marked with an asterisk "\*\*".
- > If entered Organization Legal Name is not in the system, **No Records Found** will show in the drop-down list.
- > A page with error message will be opened if Organization Legal Name entered is not in the drop-down list and you click Submit.

\* Organization Legal Name

\* Tax ID

\* UEI

### Contact Information

\* First Name

\* Last Name

\* Title

\* Email

# UPDATING CONTACTS – KEY POINTS

- Old or outdated contacts can be deactivated from your Organizational page

VHA GRANTS

← Edit Actions

Main

Associated Contacts 6

#	Contact name	Company
1.	<a href="#">Chelsea (test) Watson (test)</a>	<a href="#">GPD TESTING, INC</a>
2.	<a href="#">GPD Test Grantee</a>	<a href="#">GPD TESTING, INC</a>
3.	<a href="#">GPD tester test</a>	<a href="#">GPD TESTING, INC</a>
4.	<a href="#">Jennifer KingTest</a>	<a href="#">GPD TESTING, INC</a>
5.	<a href="#">Test Grantee</a>	<a href="#">GPD TESTING, INC</a>
6.	<a href="#">tester test</a>	<a href="#">GPD TESTING, INC</a>

Associations

OMHSP

LSV Grants

VHA GRANTS

← View Actions

Main

Test Grantee

Grants 2

OMHSP

Activities

LSV Grants

Status: Active

Prefix:

\* Legal Name: [GPD TESTING, INC](#)

Organization Name:

\* First Name:

\* Last Name:

\* Title:

Phone:

Phone Ext.:

\* Email:

Address:

Address 2:

City:

State:

Country:

Postal Code:

Created By: Heather Monroe





Created Date: 03/28/2022 14:11

Notes

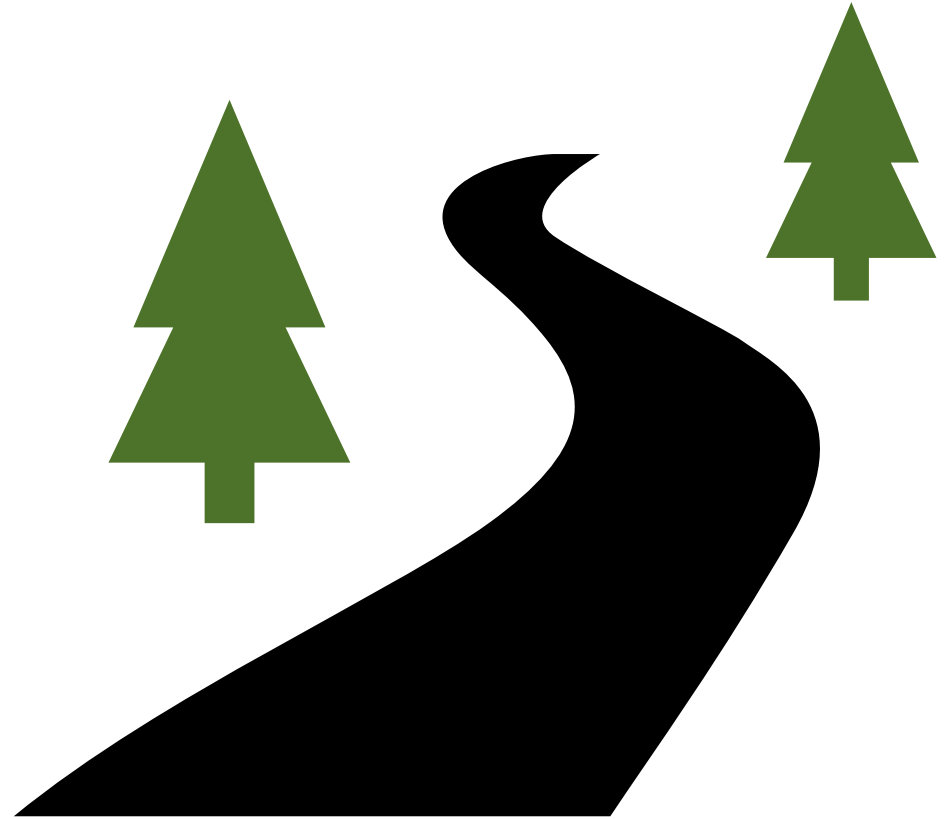
Save Inactivate

# Advancing a One Team Structure

## FY 2025 Strategic Priorities

VA Homeless Programs Priorities			
System Improvement: Operationalizing, Expanding, and Embracing the One Team Approach			
	<b>Reaching Every Corner:</b> Comprehensive Outreach for All		<b>Beyond Housing:</b> Empowering Veterans with Tenancy and VA Support
	<b>Fast Track Housing:</b> Co-Enrollment for Immediate Move-In		<b>No Delay, No Denial:</b> Same-Day Access for Every Veteran

# Getting Vets Off the Streets: A Nationwide Initiative to Support Unsheltered Veterans



# "Getting Vets Off the Streets" Overview

- We've launched *Getting Vets Off the Streets*, a nationwide surge initiative to make a significant impact on the lives of **Veterans experiencing unsheltered homelessness**.
- It leverages **proven practices and introduces innovative strategies** designed to drastically reduce the number of Veterans living in encampments, on the streets, in cars, or other unsheltered settings.
- Most importantly, this initiative **aligns with the Secretary's priorities**, Network Director Performance Plans, VA's FY 2025 Homelessness Goals, and HPO's FY 2025 Strategic Priorities.
- With *Getting Vets Off the Streets*, HPO is adding **two new goals** to VA's FY 2025 Homelessness Goals.

# Two New Goals for FY 2025

## Goal 4: Host Dedicated Outreach Surge Events

- VA will conduct at least one dedicated outreach surge event at every VA healthcare system.

## Goal 5: Move Unsheltered Veterans to Interim and Permanent Housing

- VA will move at least 20,000\* unsheltered Veterans into interim or permanent housing. GPD enrollment counts towards the interim housing placement goal, if the Veteran was unsheltered prior to entering.

\*Pending final senior VA leadership approval.

# Understanding Goal 4: What Are Dedicated Outreach Surge Events?

- Dedicated outreach events are 1-to 3-day efforts in which all community outreach teams engage with unsheltered Veterans literally to connect them to housing resources where they are at.
- **Every VA healthcare system is required to host at least one dedicated outreach surge event by September 30, 2025.**
- VA healthcare systems that have already hosted a dedicated outreach surge event in FY 2025 are **encouraged but not required to host additional events.**

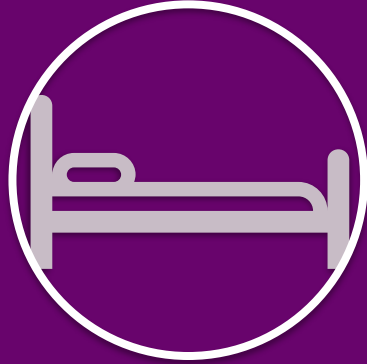


# Key Components of Dedicated Outreach Surge Events



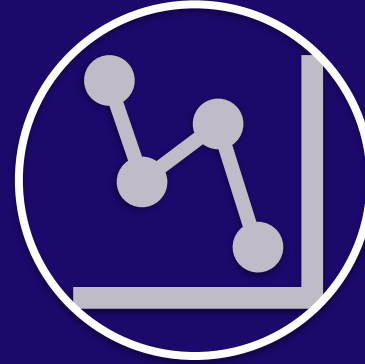
## Intentional Coordinated Street Outreach

All community outreach teams work together to meet unsheltered Veterans where they are at in the community.



## Dedicated Same-Day Beds

Pre-commit a specific number of HCHV CRS/LDSH and GPD beds that can be used as interim housing for unaltered Veterans identified during the event.



## Tracking the Journey

Track Veterans engaged during the surge using by-name lists, the FY 2025 Homelessness Goals dashboard, and community case conferencing to ensure they are connected to interim and permanent housing.



## Permanent Housing Enrollment

Enroll Veterans in permanent housing programs as quickly as possible.



# Next Steps for GPD Grantees

- Connect with your GPD Liaison to discuss:
  - Where and when** the surge event will occur. How can your agency can support with outreach and/or same-day beds?
  - Who** will be your agency's representative at the planning meetings. Your participation is critical to the success.
  - Review the **Outreach section of your grant application**. What outreach services did your agency commit to providing?
  - Which Veterans have been in GPD for **longer than the targeted length of stay** (FY24 NOFO: 6 months for Bridge; 6-12 months for the rest)?
    - Consider coordinating and planning a **permanent housing surge** with your community prior to the unsheltered surge events to free-up beds.
    - Unaccomplished or missing milestones from the **ISP**
    - Team **case conferences**
    - Co-Enrollment (HUD-VASH + SSVF; HUD-VASH + GPD Case Management)**
- Develop and share your agency's **same day enrollment** procedures to ensure same-day access.

# GPD Same Day Access

- To ensure that homeless Veterans interested in CRS and GPD are “good fits,” contractors and grantees often rely on various processes such as lengthy referral forms, preadmission interviews, tuberculosis tests, and other health assessments. While well-intended, these processes often have the unfortunate side effect of **delaying admission and potentially prolonging unsheltered Veterans’ homelessness**. Furthermore, admissions times for these programs (i.e., the time from when a referred Veteran is ready to enter the interim housing to the actual placement in a CRS or GPD bed) vary widely by locality.
- In response to this urgent nationwide issue, in FY24, VA Homeless Programs Office issued [new requirements and guidance](#) to ensure unsheltered Veterans have timely admission to HCHV CRS and GPD. Specifically, each VA healthcare **system must develop local procedures to facilitate same-day admission** to these programs.

# QUARTERLY COMPLIANCE REVIEWS (PDO, TIP, SN, CM)



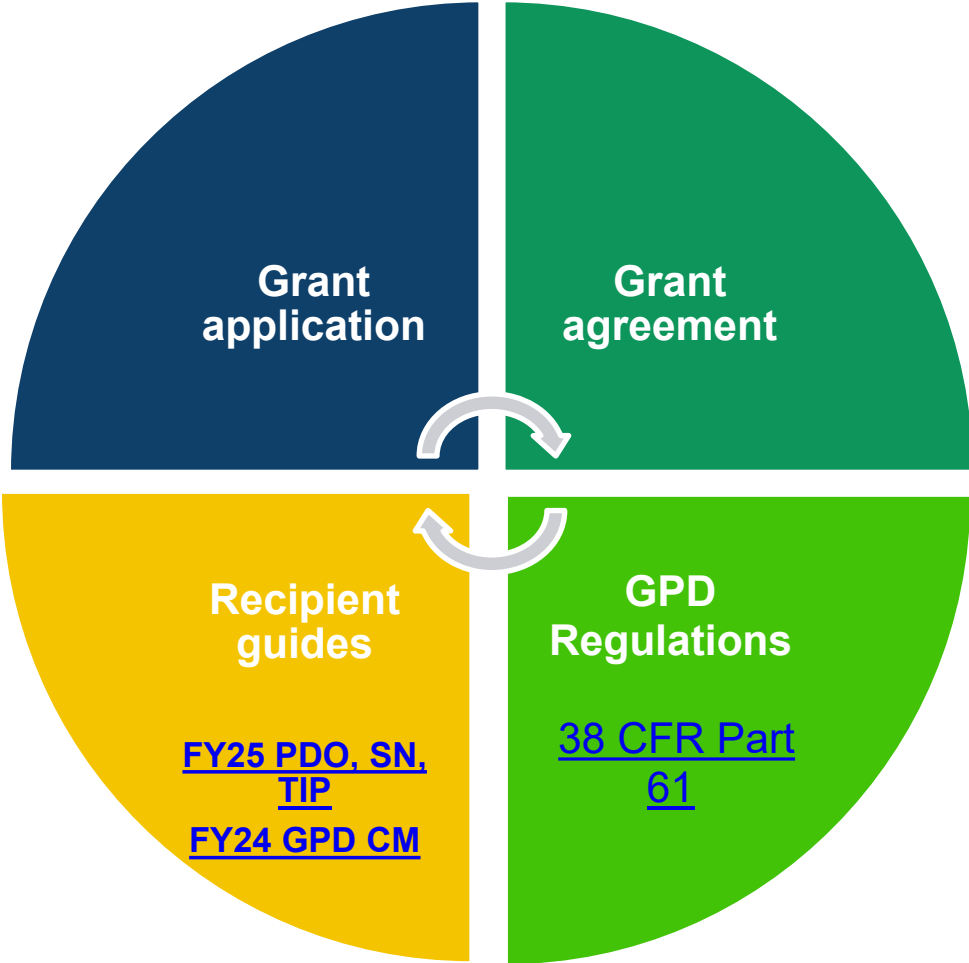
Choose **VA**

**VA**



U.S. Department  
of Veterans Affairs

# QUARTERLY COMPLIANCE REVIEW: KEY RESOURCES



# GPD COMPLIANCE REVIEWS (PDO, SN, TIP)

## QUARTERLY COMPLIANCE REVIEWS

A compliance review of each FAIN must occur **at least once per fiscal quarter**. The findings of this compliance review is documented in a memorandum for the record with a copy provided to the GPD grantee. This review must include:

- (a) **A cursory environmental review** of the GPD facility. If the GPD Liaison identifies any areas of concern, they must consult with a subject matter expert to ensure that the item meets inspection criteria.
- (b) **A random review of the GPD grantee's clinical charts** to ensure grant and regulatory compliance.
- (c) Documentation of the GPD Liaison's quarterly review with the GPD grantee of the grantee's **performance on the applicable VA performance metrics**. For any items that are failing the metrics, the GPD Liaison must formulate a performance improvement plan

**Resource:** Directive 1162.01 (internal VA)

# REGULATIONS: GRANTEE QUARTERLY ASSESSMENT (PDO, SN, TIP)

38CFR61.80(C)(3)

(i) The VA GPD Liaison will review the quarterly assessment with the recipient no later than (30) days after the end of each of the following quarters:

- (A) Quarter 1 (October-December) assessment completed not later than **January 30**;
- (B) Quarter 2 (January-March) assessment completed not later than **April 30**;
- (C) Quarter 3 (April-June) assessment completed not later than **July 30**; and,
- (D) Quarter 4 (July-September) assessment completed not later than October **30**.

(ii) **A valid assessment must include the following:**

- (A) A comparison of actual accomplishments to established GPD performance goals for the reporting period addressing quantifiable as well as non-quantifiable goals. Examples include, but are not limited to, a description of grant agreement-related activities, such as: Hiring and training personnel, community orientation/awareness activities, programmatic activities, or job development; and
- (B) Identification of administrative and programmatic problems, which may affect performance and proposed solutions.

**Resource:** [eCFR :: 38 CFR Part 61 -- VA Homeless Providers Grant and per Diem Program](#)

# GPD COMPLIANCE REVIEWS (PDO, SN, TIP): ENVIRONMENTAL REVIEWS

Regular environmental reviews of the GPD facility are required. If the GPD Liaison identifies any areas of concern, they must consult with a subject matter expert to ensure that the item meets inspection criteria.

- Think about what should be part of the environmental review. As grantees, be present during annual inspections, review the inspection packet and do frequent walk throughs to ensure the facility is in compliance. Doing a walk through with the facilities inspector during the annual review can increase your knowledge.
- Review past inspection reports to determine what typically gets reviewed and to determine if there are any noted problem areas at the site that may need re-checking.

# GPD COMPLIANCE REVIEWS (CM)

- Involves conversations with grantee, review of documentation and **interviews with five Veterans**
- **Case file review to evaluate:**
  - Grant adherence/ quality of services documented
  - Optimal documentation (e.g., up-to-date individual service plan, progress notes that reflect frequency of case management meetings outlined in grant)
  - Proof of eligibility is present
  - Extension waivers are present
  - **Caseload** – A full-time equivalent position is expected to manage an average monthly caseload of at least 16 Veterans in permanent housing or in housing navigation.
  - A review of information on the *GPD CM HMIS Report provided by the grantee*
    - **Client-level data for activities funded under this grant must be exported and provided to VA GPD Liaison monthly.**
  - 10 case files reviewed per case manager

# GRANTEE ROLES AND RESPONSIBILITIES

- Grantees are expected to participate in a quarterly review with the GPD liaison. The review will include an evaluation of the grantee's performance regarding clinical quality and grant compliance.
- Reviews are completed by the end of January, April, July and October and are maintained in the administrative file by the liaison and a copy is provided to the grantee.
- The liaison will conduct these reviews in person at the GPD facility where services are provided. For the CM grant, reviews take place at the office location of the case manager where the administrative records are stored.

# WHY DO WE DO QUARTERLY REVIEWS?

- **Quality Management:** no surprises at annual clinical inspection
- **Celebrate and collaborate** review successes and challenges of the quarter
- **Oversight, education and support:** review program performance metrics and grant compliance
- **Target program and Veteran needs:** program development being assessed in “real time” that can have a direct and immediate impact on Veteran care
- **ONE TEAM formal review:** Promising Practice-set time aside each quarter for the GPD team (grantee staff providing services, GPD liaison, and GPD supervisor) to be in the same space to examine opportunities and highlights of the quarter in one concise meeting with action plan development vs. email traffic, phone calls, side bar conversations

# QUARTERLY REVIEW MEETINGS: WHERE DO I START?

## Before the Review

- Know your grant
- Review past inspections/reviews
- Have space prepared for the VA team to conduct business
- Identify POC
- Be prepared to discuss program successes, staffing/policy changes, LOS, occupancy, administrative or programmatic concerns etc.

## During the Review

- Be available during the duration of the review
- Provide all reasonable facilities and assistance to the VA team in performance of their duties for site visits, inspections, and reviews as stated in the grant agreement.

## After the Review

- Review outcome of the quarterly review with your liaison.
- Review steps if any deficiencies are found
- Communicate plan for correction, with clear date of resolution
- Closely monitor

# WHERE TO FIND INFORMATION

- **[GPD Provider Website](#)**
  - Regulations ([38 CFR part 61](#))
  - Recipient Guides FY 2024 [Case Management](#), [Transitional Housing](#), and [Capital Grant](#)
  - [Fiscal information](#): per diem payment voucher, daily census templates, SF-425 reporting
  - [Per diem rate modifications](#) requested through eGMS
  - [Inspections](#) and [change of scope](#) requests
  - [Case Management](#) Quarterly Review Template
  - [Case Management](#) Incentives Tracker
  - HUD-VASH and GPD Collaborative [Case Management](#) Overview, Application, and MOU Sample
  - [SQUARES](#) is a VA web application that provides information about Veteran eligibility
  - [GPD CM HMIS Management Guide](#)
  - [Trainings and Presentations](#): Housing navigation Client Support, GPD HMIS, Low Demand TA, Helpful Practice guides
  - Links to resources to support Veterans: [income and financial](#), [other federal resources](#)

# WRAP UP

Next call:

- **Tuesday, June 10, 2025 @ 2pm EST, 1pm CST, 12pm MST/AZ, 11am PST, 10am AK, 9am HI**

