Did you know?

Jack Tsai, Ph.D., is a clinical psychologist and health services researcher. In January 2019, he became the director of research at VHA Homeless Programs Office (HPO). Before joining HPO, Dr. Tsai was an associate professor in the VA Palo Alto Health Care System. In his role as a clinician and researcher, Dr. Tsai has been drawn to helping those who needed help, and I often get emotional with clients who are facing trauma and difficult experiences. My work is about serving those who serve. I've always felt privileged to work with those who have served our country and I am proud to recognize those accomplishments. During the past year, HPO and VA have been working together to address the mental health needs of Veterans. Additionally, more than 13,000 Veterans received suicide prevention training in 2021. Dr. Tsai’s work includes exploring evidence-based interventions to improve outcomes for Veterans who are transitioning from the military to civilian life. In the coming months, you can learn more about Dr. Tsai’s work, look out for next month’s newsletter, which will feature him in an exclusive Q&A article.

**HPO Staff Spotlight**

Eddie Miller, U.S. Army, retired

In 2018, Navy Veteran and Hawaii native Rodney Navarro received an ultimatum: travel to Oregon to enter the White City Veterans Rehabilitation Center for substance abuse treatment or face reincarceration. His life had been defined by conflict, first as a soldier in the Army Reserve, and later as an inmate. In 2010, he was sentenced to 10 years in prison for a violent incident, and he served a total of 10 years in state and federal prisons. After being released in 2018, he was enrolled in the department of Veterans Affairs (VA) PTSD clinic at the Kaiser Permanente of Maui. In 2019, he moved into the John and Jill Ker Conway Residence, which provides refuge and camaraderie to Veterans exiting homelessness. For more information, visit the National Center on Homelessness among Veterans.

**HPO Fact of the Month**

**Did you know?**

That you can access information about the Veterans Health Administration (VHA) Homeless Programs Office (HPO) by calling its toll-free number, 1-888-573-1501. You can also visit the HPO website at www.VHAHomelessPrograms.org. The HPO is part of the Veterans Health Administration (VHA), a component of the U.S. Department of Veterans Affairs (VA). The VA is an agency of the Federal Government whose mission is to provide for the needs of eligible Veterans and their families. The VA provides a range of health care services and benefits, including health care, disability compensation, pensions, education, and employment support. To learn more about the VA, visit its website at www.VA.gov.

**Communicate With Us**

We value your feedback about the work we do and are dedicated to improving our services. Please share your comments by clicking the blue “Contact Homeless Programs” button on the VHA Homeless Programs website among Veterans. Please share your comments by clicking the blue “Contact Homeless Programs” button on the VHA Homeless Programs website among Veterans.