

U.S. Department of Veterans Affairs' (VA) Calendar Year (CY) 2023 Veteran Homelessness National Goals Office Hours

VHA Homeless Programs Office
February 1, 2024

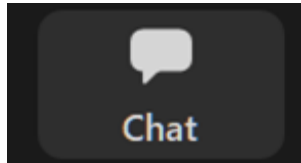
Housekeeping

- This call will be recorded.
- The webinar will last approximately 60 minutes.
- All attendees will be muted.
- Questions can be submitted using the Chat function.
- If you have questions following the call, please email VHA11HPO38kGoalSupport@va.gov.

Zoom Controls

Typically, on the bottom of the screen

All participants are muted upon entry



Chat – add questions or comments during the call.

Agenda

- Congratulatory Remarks
- Final Results
- Recognizing Local Successes
- Reflections on National Planning
- Community Bright Spots: Greater Los Angeles, Orlando, Las Vegas
- Closing Remarks



Congratulatory Remarks



Dr. Shereef Elnahal
Under Secretary for Health
Department of Veterans Affairs

Monica Diaz
Executive Director
Homeless Programs Office
Veterans Health Administration
Department of Veterans Affairs

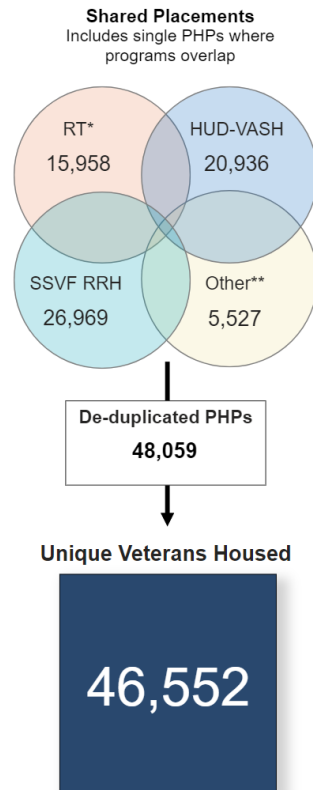
Final Results



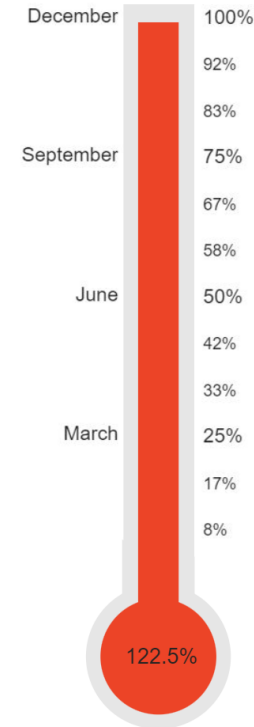
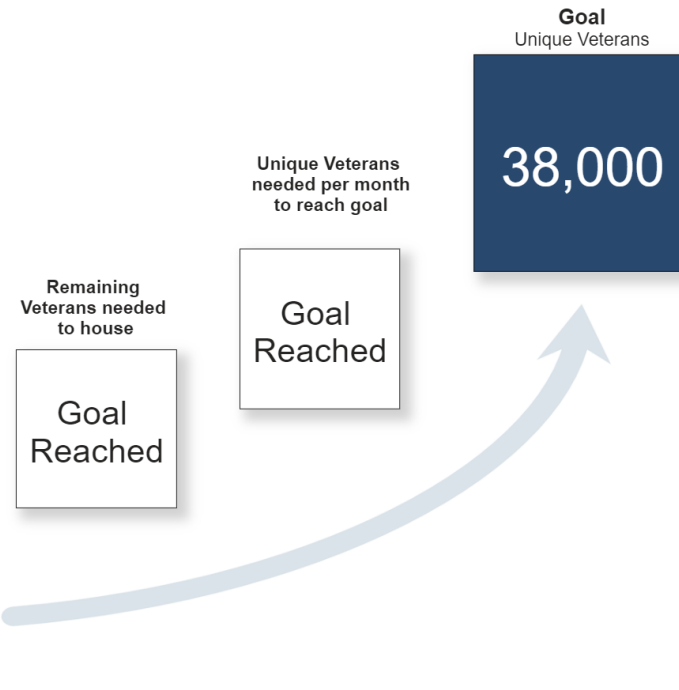
Goal 1: Permanent Housing

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Permanent Housing: VA has made a commitment to permanently house (PH) at least 38,000 unique Veterans in CY 2023. De-duplicated permanent housing placements (PHPs) for unique Veterans made during CY 2023 from the following programs count toward this goal: Grant and Per Diem (GPD), Health Care for Homeless Veterans (HCHV) Contracted Residential Services (CRS), HCHV Low Demand Safe Haven (LDSH), Housing and Urban Development-VA Supportive Housing (HUD-VASH), and Supportive Services for Veteran Families (SSVF) – Rapid Re-Housing (RRH) homeless services who obtain permanent housing (PH), Mental Health Residential Rehabilitation Treatment (MHRRT), HCHV Case Management (CM), and for Veterans homeless at entry for the following programs: GPD CM, SSVF – Homelessness Prevention (HP), Veterans Justice Outreach (VJO), and Health Care for Reentry Veterans (HCRV).



National
Data as of December 2023

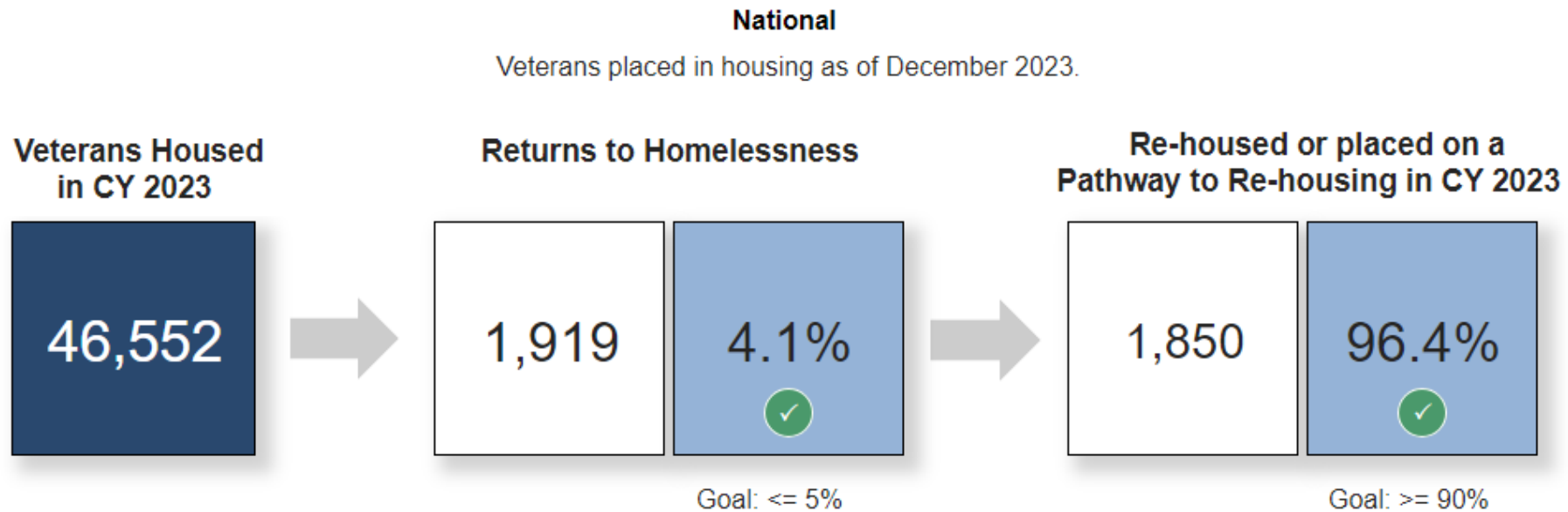


* RT Programs: GPD and HCHV CRS/LDSH
 ** Other: MH RRTP, GPD CM, HCHV CM, Homeless VJP, and SSVF HP
 *** Nationally, Unique Veterans Housed represents all unique Veterans across facilities

Goal 2: Prevention of Returns to Homelessness

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Prevention of Returns to Homelessness: For Veterans who become permanently housed in CY 2023, no more than 5% return to homelessness. Of those who return to homelessness in CY 2023, no less than 90% will be re-housed or placed on a pathway to re-housing in CY 2023.



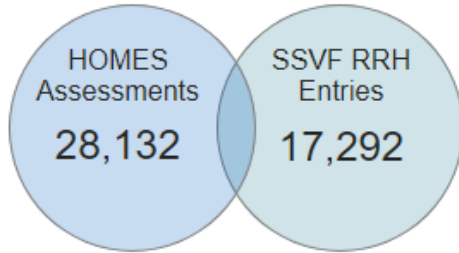
Goal 3: Engagement with Unsheltered Veterans

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Engagement with Unsheltered Veterans: Nationally, VA will increase outreach to and engage with no less than 28,000 unique unsheltered Veterans

National
Data as of December 2023

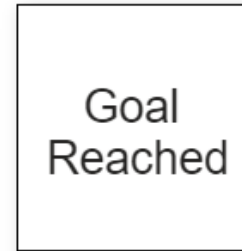
Unsheltered Veteran Engagement
Unsheltered Veterans de-duplicated by type of engagement (includes Veterans unsheltered at both assessment and SSVF RRH program entry)



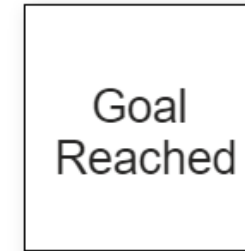
Unique Unsheltered Veteran Engagement



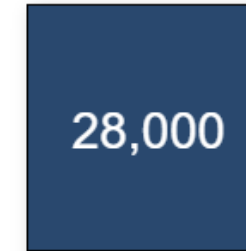
Remaining Unsheltered Veterans Needed



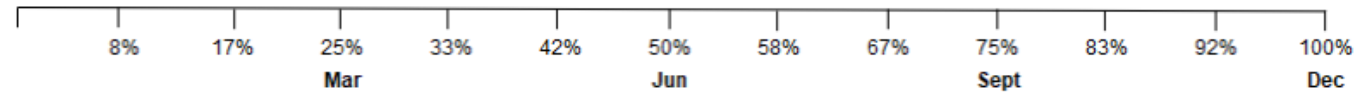
Unsheltered Veterans needed per month to reach goal



Goal Unique Veterans



143.6%



Unsheltered Veterans Engaged Current Month Target

Demographic Breakdown for Progress Ending December 31, 2023

Race	Unique Veterans Housed		Unique Returns*		Unique Re-housed or on a Pathway**		Unique Unsheltered Engagements	
American Indian/Alaska Native	1,066	2.3%	40	3.8%	36	90.0%	969	2.4%
Asian	365	0.8%	15	4.1%	15	100.0%	346	0.9%
Black/African American	18,373	39.5%	829	4.5%	801	96.6%	15,994	39.8%
Middle Eastern/North African***	0	n/a	0	n/a	0	n/a	2	0.0%
Native Hawaiian/Other Pacific Islander	396	0.9%	19	4.8%	18	94.7%	417	1.0%
White	24,434	52.5%	957	3.9%	923	96.5%	20,784	51.7%
Multiple Races	809	1.7%	46	5.7%	45	97.8%	827	2.1%
Unknown	1,109	2.4%	13	1.2%	12	92.3%	864	2.2%
Total	46,552	100.0%	1,919	4.1%	1,850	96.4%	40,203	100.0%

Ethnicity	Unique Veterans Housed		Unique Returns*		Unique Re-housed or on a Pathway**		Unique Unsheltered Engagements	
Non-Hispanic/Non-Latino	41,235	88.6%	1,740	4.2%	1,677	96.4%	35,478	88.3%
Hispanic/Latino	4,112	8.8%	141	3.4%	138	97.9%	3,889	9.7%
Unknown	1,205	2.6%	38	3.2%	35	92.1%	836	2.1%
Total	46,552	100.0%	1,919	4.1%	1,850	96.4%	40,203	100.0%

Demographic Breakdown for Progress Ending December 31, 2023

Gender	Unique Veterans Housed		Unique Returns*		Unique Re-housed or on a Pathway**		Unique Unsheltered Engagements	
Female	5,772	12.4%	169	2.9%	163	96.5%	4,488	11.2%
Male	40,542	87.1%	1,742	4.3%	1,680	96.4%	35,536	88.4%
Transgender	152	0.3%	4	2.6%	4	100.0%	132	0.3%
Non-Binary	56	0.1%	3	5.4%	3	100.0%	40	0.1%
Unknown	30	0.1%	1	3.3%	0	0.0%	7	0.02%
Total	46,552	100.0%	1,919	4.1%	1,850	96.4%	40,203	100.0%

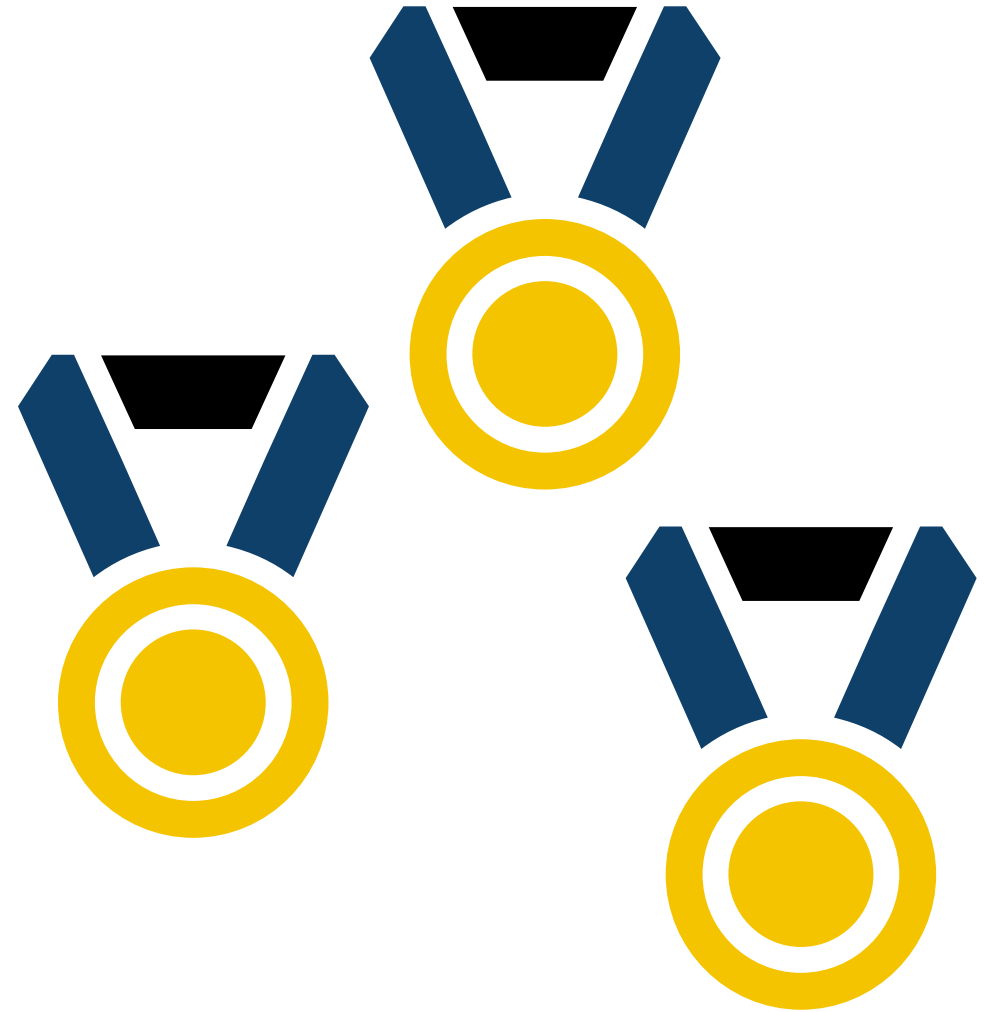
Demographic Breakdown for Progress Ending December 31, 2023

Age Category	Unique Veterans Housed		Unique Returns*		Unique Re-housed or on a Pathway**		Unique Unsheltered Engagements	
Less than 25 years	739	1.6%	31	4.2%	29	93.6%	866	2.2%
25 - 34 years	5,142	11.1%	203	4.0%	201	99.0%	5,109	12.7%
35 - 44 years	7,927	17.0%	310	3.9%	298	96.1%	7,461	18.6%
45 - 54 years	7,226	15.5%	327	4.5%	320	97.9%	6,623	16.5%
55 - 64 years	14,054	30.2%	631	4.5%	601	95.3%	11,449	28.5%
65 - 74 years	9,423	20.2%	357	3.8%	345	96.6%	7,213	17.9%
75 - 84 years	1,791	3.9%	55	3.1%	51	92.7%	1,364	3.4%
85 - 95 years	210	0.5%	5	2.4%	5	100.0%	107	0.3%
Greater than 95 years	14	0.03%	0	0.0%	0	n/a	5	0.01%
Unknown	26	0.1%	0	0.0%	0	n/a	6	0.01%
Total	46,552	100.0%	1,919	4.1%	1,850	96.4%	40,203	100.0%

*Unique Returns percentage is calculated based on the number of Unique Veterans Housed for each demographics category.

**Unique Re-housed or on a Pathway percentage is calculated based on the number of Unique Returns for each demographics category.

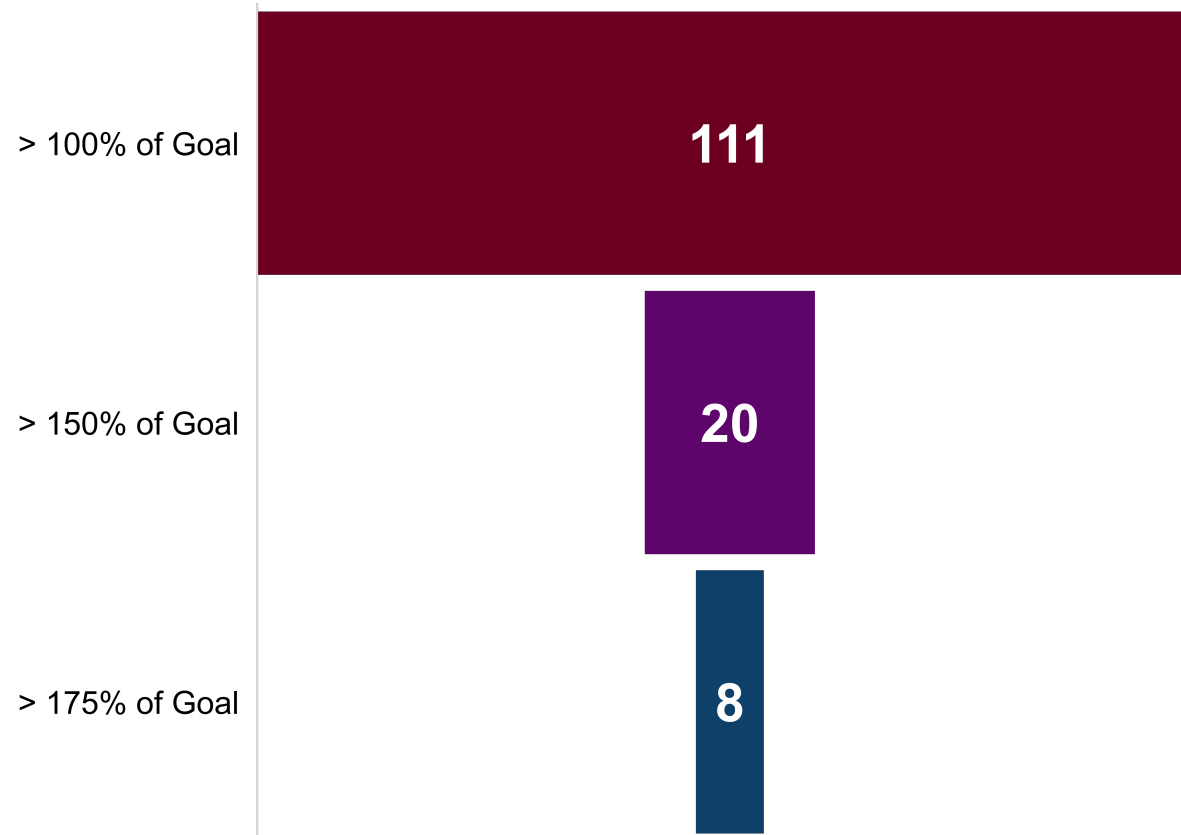
Recognizing Local Successes



Kudos for Achieving the Goals: Permanent Housing



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



VAMCs at or Above 175% Of Their Permanent Housing Goal

Tuscaloosa, AL – 285.9%

Augusta, GA – 261.5%

San Juan, PR – 217.0%

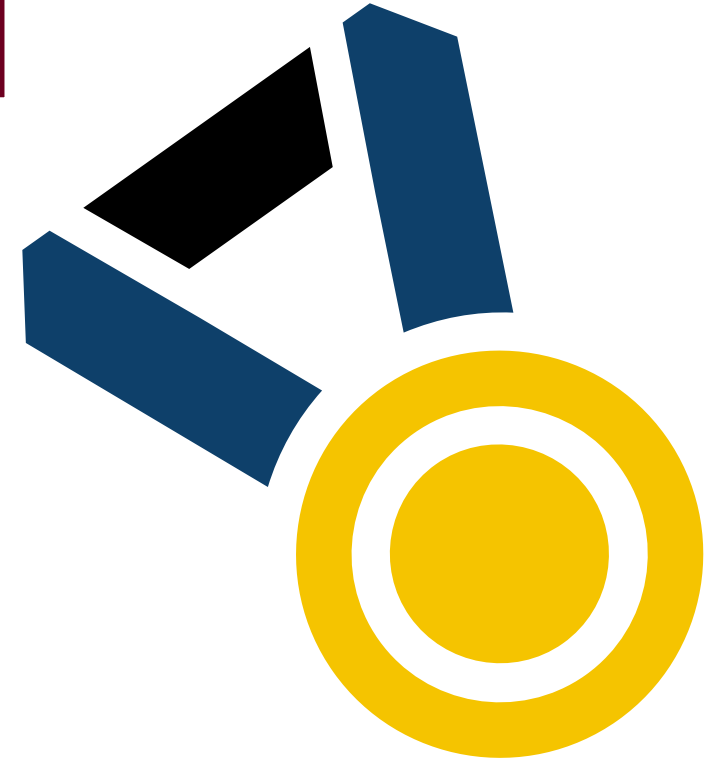
St. Cloud, MN – 204.2%

Erie, PA – 196.1%

Little Rock, AR – 194.5%

Saginaw, MI – 193.1%

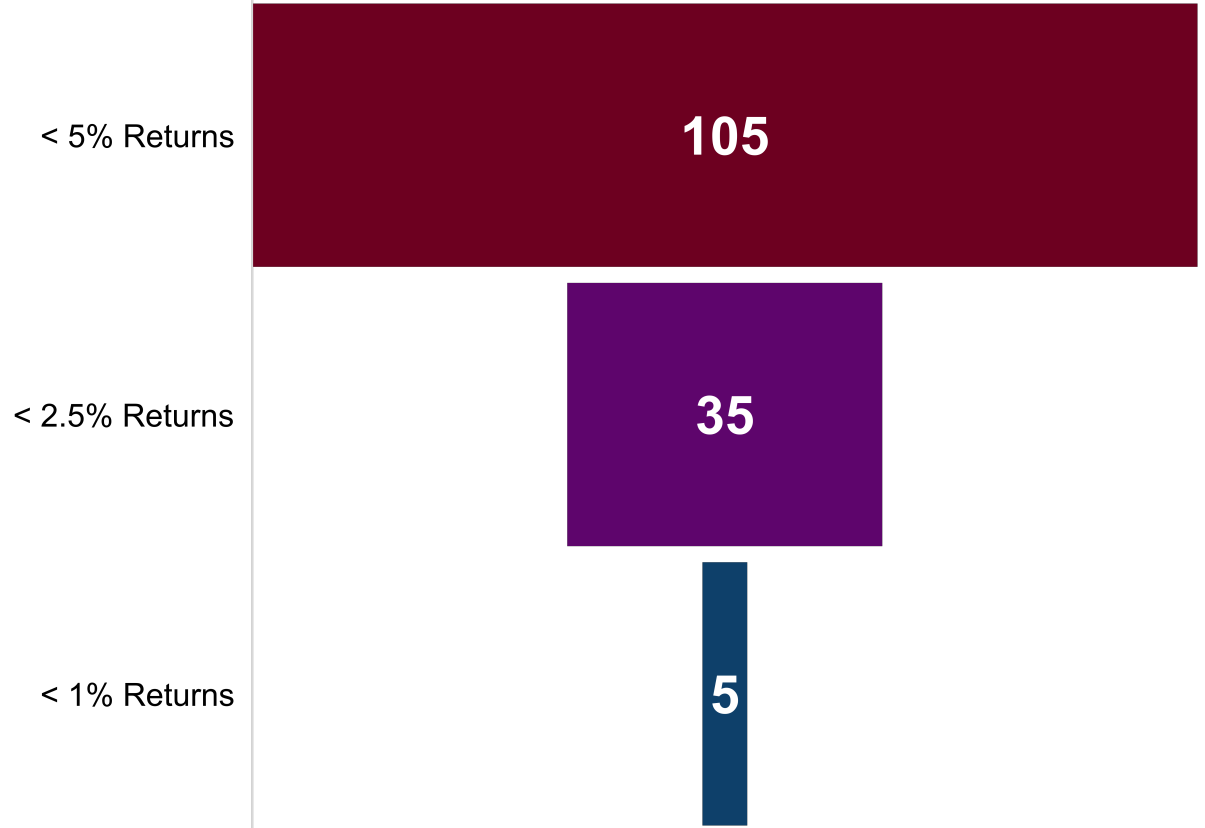
Dublin, GA – 183.3%



Kudos for Achieving the Goals: Prevention of Returns



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



VAMCs with < 1% Returns



Martinsburg, WV – 0.0%

Columbia, MO – 0.0%

Madison, WI – 0.7%

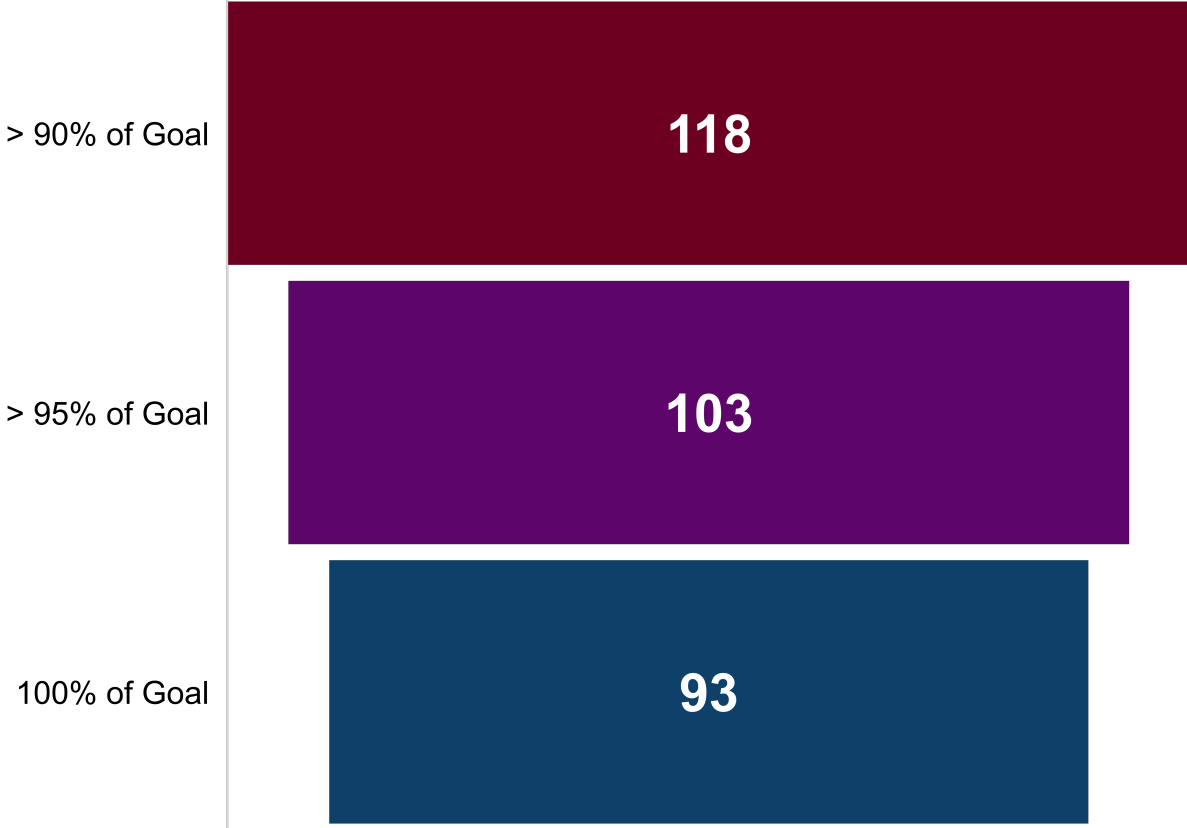
Danville, IL WI – 0.7%

Bronx, NY – 0.9%

Kudos for Achieving the Goals: Reengagement



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



VAMCs with the Highest Number of Veterans 100% Reengaged

Bay Pines, FL – 40 Veterans

Philadelphia, PA – 38 Veterans

Tampa, FL – 34 Veterans

San Francisco, CA – 29 Veterans

Portland, OR – 27 Veterans

Birmingham, AL – 26 Veterans

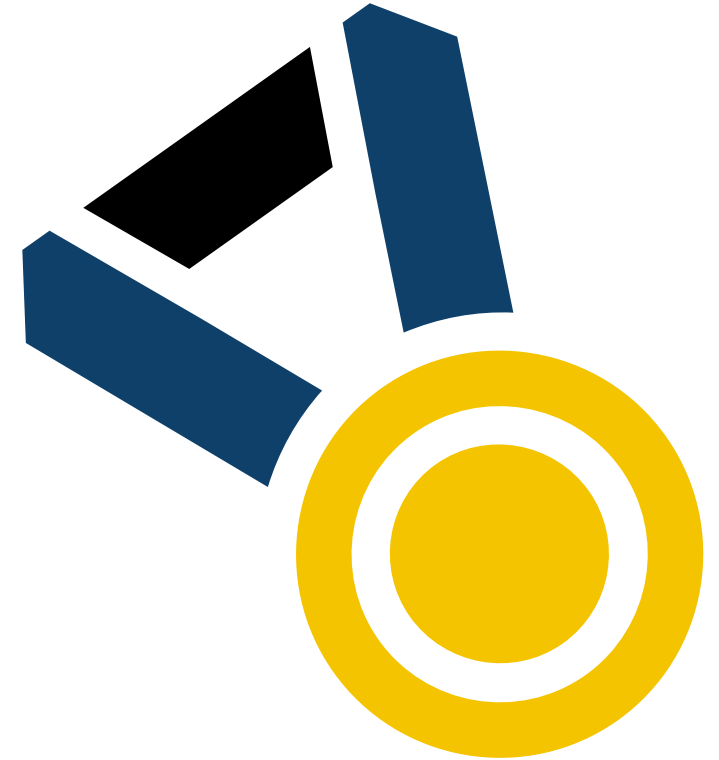
New Orleans, LA – 24 Veterans

Puget Sound, WA – 23 Veterans

San Diego, CA – 22 Veterans

Shreveport, LA – 21 Veterans

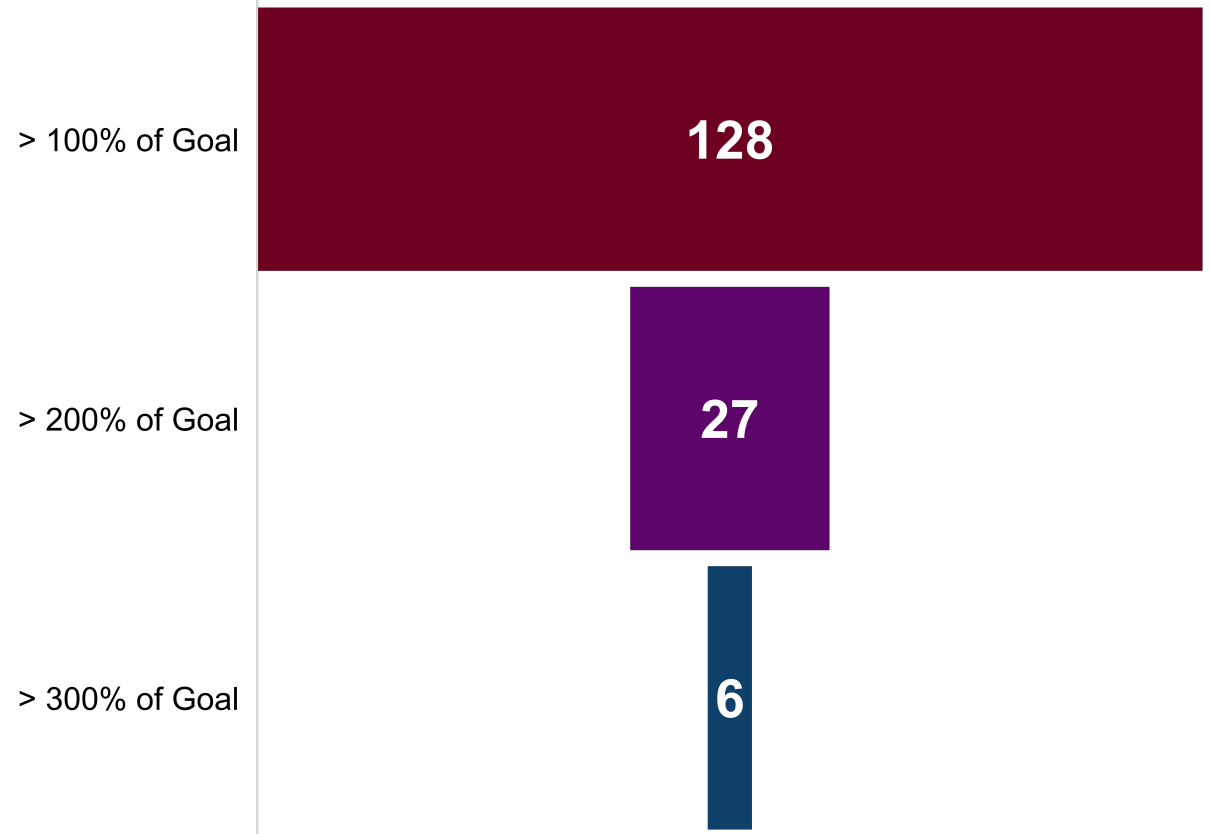
Orlando, FL – 20 Veterans



Kudos for Achieving the Goals: Unsheltered Engagement



Number of VA Medical Centers (VAMC) that Achieved their Local Goal



VAMCs at or Above 300% Of Their Unsheltered Engagement Goal



Iron Mountain, MI – 950.0%

Marion, IL – 426.9%

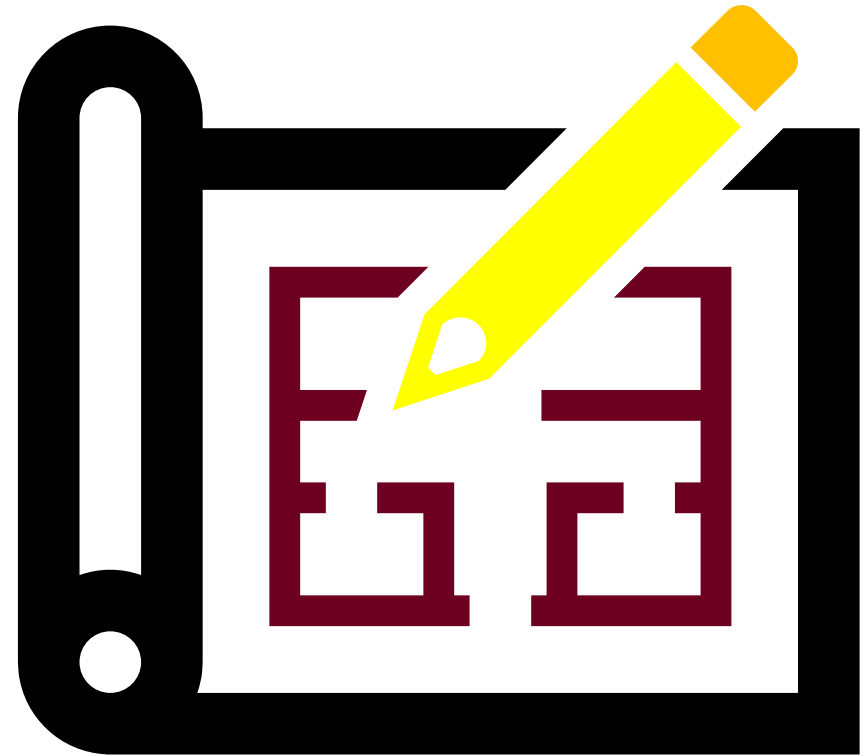
Oklahoma City, OK – 373.6%

Big Spring, TX – 347.1%

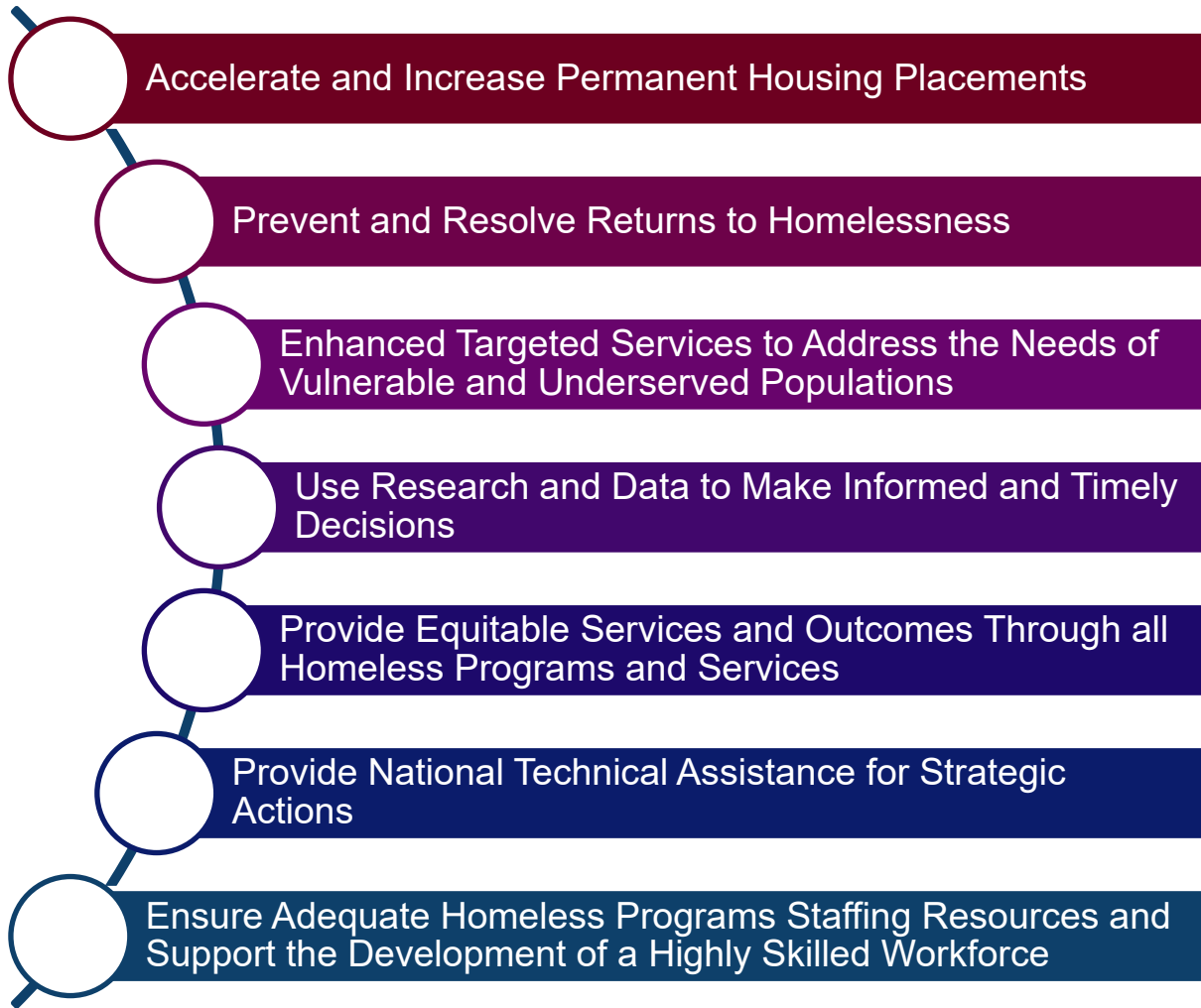
Muskogee, OK – 310.3%

Sheridan, WY – 306.3%

Reflections on National Planning



National Planning Subcommittees



National Committee Members (in alphabetical order): Jill Albanese, Nikki Barfield, Molly Batschelet, Jessica Blue-Howells, Allison Bond, Joe Bonnesen, Roger Casey, Carla Clark, Sean Clark, Jennifer Colbert, Meghan Deal, Monica Diaz, Anne Dunn, Tracy Emmanuel, Megan Farley, Elizabeth Flatley, Madolyn Gingell, Janine Griggs, Marzena Guzik, Carma Heitzmann, Jamison Hild, Lindsay Hill, Masaki Hirayama, Dina Hooshyar, Suzanne Jenkins, Erin Johnson, Shara Katsos, John Kehoe, Deborah Lee, Shawn Liu, Anthony Love, Meredith Malpass, Katie Morrisette, Ken Mueller, Christy Rullman, Jodie Picciano-Swanson, Rebecca Sheetz, Angela Smittie Liz Steiner, Katie Stewart, Matt Stimmel, Jia Son, Cynthia Spencer, Dorota Szymkowiak, Jennifer Tobe, Jenifer Turner-Reid, Jack Tsai, Bob Urell, Chelsea Watson, Jillian Weber, and Michal Wilson.

One Team Case Conferencing

- The One Team Case Conferencing on Returns were for all relevant staff and programs to engage in **deliberate, coordinated, Veteran-level case conferencing** to ensure all Veterans who have returned to homelessness are rapidly reconnected to VA services and housing pathways.
- For this specific effort, Case Conferencing was defined as an **inclusive, community process** with VA and non-VA service providers working to drive re-engagement efforts related to Veterans who have returned to homelessness.
- These meetings were **barrier-busting and problem-solving** endeavors to engage Veterans who returned to homelessness in 2023 and were not yet rehoused or on a pathway to permanent.
- They were led by regional Network Homeless Coordinators with support from national subject matter experts from VA's Homeless Programs Office.

Big Thanks to the Network Homeless Coordinators

- VISN 1: Arwen Agee
- VISN 2: Elizabeth “Liz” Steiner
- VISN 4: William “Bill” Cress
- VISN 5: Rebecca Sheetz
- VISN 6: Brian Sangutei
- VISN 7: Jenifer Turner-Reid
- VISN 8: Steven Tillman and Jina Thalmann (Acting)
- VISN 9: Erin Silanskis
- VISN 10: James “Jim” Kennelly and Teresa Sichman
- VISN 12: Natalie Long
- VISN 15: Suzanne Jenkins
- VISN 16: Jodie Picciano-Swanson
- VISN 17: Heloise Ferguson
- VISN 19: Richard “Rich” DeBlasio
- VISN 20: Mason Youell
- VISN 21: Danica Bogicevic and Gigi Simmons
- VISN 21: Stephanie Saldivar and John Kehoe
- VISN 23: Joseph “Joe” Bonnesen and Jamison Hild

Community Bright
Spots:
Greater Los Angeles,
Orlando, Las Vegas



Community Bright Spots

John Kuhn

Deputy Medical Center Director

VA Greater Los Angeles Healthcare System

Sally Hammitt

**Chief, Community Engagement and
Reintegration Service**

VA Greater Los Angeles Healthcare System

Jina Thalmann

Homeless Programs Manager

VA Orlando Healthcare System

Elizabeth Jarman

**Community Resource and Referral
Center Program Coordinator**

VA Southern Nevada Healthcare System

Closing Remarks



Honorable Denis McDonough
Secretary
Department of Veterans Affairs

Wrapping Up

- The recording of this call will be posted to the [VHA Homeless Programs Hub](#) in the coming days and [VA.gov/Homeless](#).

~~*“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.” – Margaret Mead*~~

*“Never doubt that **you** can change the world; indeed, you did.” – Shawn Liu*