



SQUARES: Quick Reference Guide

Veteran Eligibility Statuses and Description Table

Descriptions	What does it mean for GPD/SSVF/HUD-VASH?	What does it mean for VA Healthcare?
<p>1-VHA Eligible: Eligible for SSVF/GPD/HUD-VASH and VA healthcare.</p>	Eligible	Eligible
<p>2-VHA Unknown: Eligible for SSVF/GPD/HUD-VASH Eligibility for VA healthcare is undetermined. Veteran should apply for VA healthcare to determine eligibility.</p>	Eligible	Apply to determine eligibility
<p>3-VHA Ineligible; SSVF/GPD/HUD-VASH Eligible: Veteran is eligible for SSVF/GPD/HUD-VASH but is ineligible for VA healthcare. VA healthcare ineligibility can take two distinct forms:</p> <ol style="list-style-type: none"> a. This Veteran was found ineligible for VA healthcare due to time in service or character of discharge and will remain ineligible barring a correction to their military record. b. This Veteran served in the Reserves and completed Active Duty and/or Active Duty Training. c. This Veteran is currently not eligible for healthcare enrollment because he/she does not fall into one of the VA's priority groups – usually, this means the Veteran is neither low-income nor disabled. The Veteran may be found eligible upon reapplying if their income or disability rating has recently changed. <p>You are encouraged to double-check the Veteran's current VA healthcare eligibility, given the possibility for changes.</p>	Eligible	Ineligible



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<p>4-Dishonorably Discharged: Has served on active duty and meets the minimum service requirements, or has some active duty, but does not meet the minimum service requirements, and is ineligible for Veteran programs due to dishonorable discharge. The VA now supports an additional dishonorable status of “Dishonorable for VA purposes only (DVA). This dishonorable status requires additional analysis of the DD214 and military records which could allow for some homeless benefits. Ask the local VA Health Eligibility Department for further assistance.</p>	Ineligible	Ineligible
<p>5-Conflicting Records: VA records are unclear, and the individual may or may not be eligible. Review the DD214 or check with your local VA to determine eligibility. This category includes Veterans with Bad Conduct Discharges, where the VA does not have a definitive record of whether the discharge was due to a General or a Special Court Martial. This can also occur if the Veteran has multiple enlistments in different military branches or multiple separate enlistments in one military branch. (Note: Please use the Advanced Search Feature to acquire additional information)</p>	Not Known	Not Known
<p>6-Multiple Matches: There are multiple possible matches. Each matched individual will have another specific eligibility status from this list. For example, SQUARES may find two matching Veterans, one who is VHA Eligible (Status 1) and the other who is Not Found (Status 7) (Note: Please use the Advanced Search Feature to acquire additional information)</p>	Multiple	Multiple



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<p>7-No Veteran Record Found: We could not find any records of qualifying military service for this individual. Usually, these individuals are not eligible Veterans, though there may be exceptions, as VA records can be missing or incomplete, especially for older Veterans. This status can appear for several specific reasons:</p> <ol style="list-style-type: none"> This individual is reported as still on federal active duty and is ineligible for Veteran programs until discharge. This individual served in the National Guard and has no record of federal active duty. Most definitions of Veteran (including those used by SSVF/GPD/HUD-VASH and VA healthcare) require an individual to have served at least one day of federal active duty under USC Title 10. VA has a record of the individual you searched for, but no record of any military service. VA may know this person in another capacity, e.g. as an employee or a dependent. VA cannot find any matching records for this individual. Keep in mind this may occur if you do not enter enough identifying information, or if the identifiers you submitted do not match those the VA has on file, e.g. if the individual changed his/her name or misreported his/her SSN. (Note: Please use the Advanced Search Feature to acquire additional information) Please ask your VA Medical Center's Eligibility Department for further assistance. 	Ineligible	Ineligible
<p>9-Too Many Matches: The information provided matches more than 10 Veterans in VA records. Please provide more specific details. For example, if you left a DOB blank, add a DOB. This result should be rare. (Note: Please use the Advanced Search Feature to acquire additional information)</p>	Not Known	Not Known
<p>10-Request Failed: One of the VA systems that SQUARES relies on is not working right now. Please try again soon. (Note: Please conduct the Advanced Search Feature to acquire additional information)</p>	Not Known	Not Known

*Note: 8-reserved for future use:

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