



SQUARES: Quick Reference Guide

Veteran Eligibility Statuses and Description Table

Description	What it means for SSVF/GPD	What it means for VA health care/ HUD-VASH
1-VHA Eligible: Eligible for SSVF/GPD and VA health care.	Eligible	Eligible
2-VHA Unknown: Eligible for SSVF/GPD, but eligibility for VA health care is undetermined. Veteran should apply to determine VA health care eligibility.	Eligible	Apply to determine eligibility
3-VHA Ineligible; SSVF/GPD Eligible: Veteran is eligible for SSVF/GPD, but ineligible for VA health care. VA health care ineligibility can take two distinct forms: <ol style="list-style-type: none"> This Veteran was found ineligible for VA health care due to time in service or character of discharge, and will remain ineligible barring a correction to their military record. This Veteran is currently not eligible for health care enrollment because he/she does not fall into one of VA's priority groups – usually, this means the Veteran is neither low-income nor disabled. The Veteran may be found eligible upon reapplying, if income or disability rating has recently changed. You are encouraged to double check the Veteran's current VA health care eligibility, given the possibility for changes.	Eligible	Ineligible
4-Dishonorably Discharged: Has served on active duty, but is ineligible for Veteran programs due to dishonorable discharge. Some communities may still treat these individuals as Veterans, and prioritize them for community resources.	Ineligible	Ineligible
5-Conflicting Records: VA records are unclear, and the individual may or may not be eligible. Review a DD-214 or check with your local VA to determine eligibility. This category includes Veterans with Bad Conduct Discharges, where VA does not have a definitive record of whether the discharge was due to a General or a Special Court Martial.	Not known	Not known
6-Multiple Matches: There are multiple possible matches. Each matched individual will have another specific eligibility status from this list. For example, SQUARES may find two matching Veterans, one who is VHA Eligible (Status 1) and the other who is Not Found (Status 8).	Multiple	Multiple
7-No Veteran Record Found: We could not find any records of qualifying military service for this individual. Usually, these individuals are not eligible Veterans, though there may be exceptions, as VA's records can be missing or incomplete, especially for older Veterans. This status can appear for several specific reasons: <ol style="list-style-type: none"> This individual is reported as still on federal active duty, and is ineligible for Veteran programs until discharge. This individual served in the Guard or Reserve, but has no record of federal active duty. Most definitions of Veteran (including those used by SSVF/GPD and VA health care) require an individual to have served at least one day on federal active duty. VA has a record of the individual you searched for, but no record of any military service. VA may know this person in another capacity, e.g. as an employee or a dependent. VA cannot find any matching record for this individual. Keep in mind this may occur if you did not enter enough information, or if the identifiers you submitted do not match those the VA has on file, e.g. if the individual changed his/her name, or misreported his/her SSN. 	Ineligible	Ineligible
9-Too Many Matches: The information provided matches more than 10 Veterans in VA records. Please provide more specific details. For example, if you left DOB blank, add a DOB. This result should be rare.	Not known	Not known
10-Request Failed: One of the VA systems that SQUARES relies on is not working right now. Please try again soon.	Not known	Not known