SSVF Office Hours

In Pursuit of the 38K Goal
Permanent   Housing for   Veterans

April 29, 2022

Link to Audio

Webinar will last for 1 hour

Slides & handouts are in the "handout" section

Recording, Handouts & Slides will be sent via email

Submit questions in the question box or any time at ssvfhmis@abtassoc.com

Presenters

John Kuhn, LCSW, MPH
National Director, Supportive Services for Veteran Families

Cindy Spencer
SSVF Supervisory Regional Coordinator

Kenneth Mueller, MBA, LCSW
Senior Business Operations Specialist

Lindsay Hill,
Program Analyst

Mary Schwartz
Sr. Associate, Abt Associates

Agenda

- Learn about the VA Secretary's 38K Challenge

- Hear about how the VA will determine the results of the 38K challenge

- Understand what SSVF efforts contribute to the challenge

- Learn how to tackle known data quality issues to increase SSVF Grantee contributions to data quality

- Q&A

SSVF IS EVIDENCE BASED

- In 10 years of operations, 80 percent exited to permanent housing. In FY 2021, 57,585 Veterans and family members placed in permanent housing.

- Annual reports and other research (www.va.gov/homeless/ssvf/research-library) demonstrate effectiveness of rapid re-housing.

- Though SSVF interventions are generally brief, averaging 4 months (pre-pandemic), only 12 percent of families and 15 percent of individuals re-enter homeless system after 12 months.
  - Compares to 7 to 10 percent of Veterans in poverty who enter homelessness annually
  - Previously homeless tend to be at higher risk

In addition to proven effectiveness of Rapid Re-housing

- National expansion of **Shallow Subsidies** to address growing crisis in housing affordability
- National expansion of **legal services** to address justice system barriers to housing and employment
- **Health Care Navigators** to support access to critically needed health and mental health services

ENGAGE and COORDINATE

- Best practice to regularly meet with HUD-VASH to discuss assignment from BNL
  - Quickly enroll in services (SQUARES)
  - Do not leave Veterans homeless on "interest" lists
  - Be prepared to use <u>progressive engagement</u> when traditional SSVF not enough ⟹ Shallow Subsidies, HUD-VASH

- You will have funds to sustain services. FY 23 President's Budget includes funding for Shallow Subsidies.

YOUR CREATIVITY

- You pioneered a new intervention, recruiting hotels and motels to protect vulnerable Veterans from COVID

- You forge dynamic partnerships that help Veteran families get critically needed benefits and services

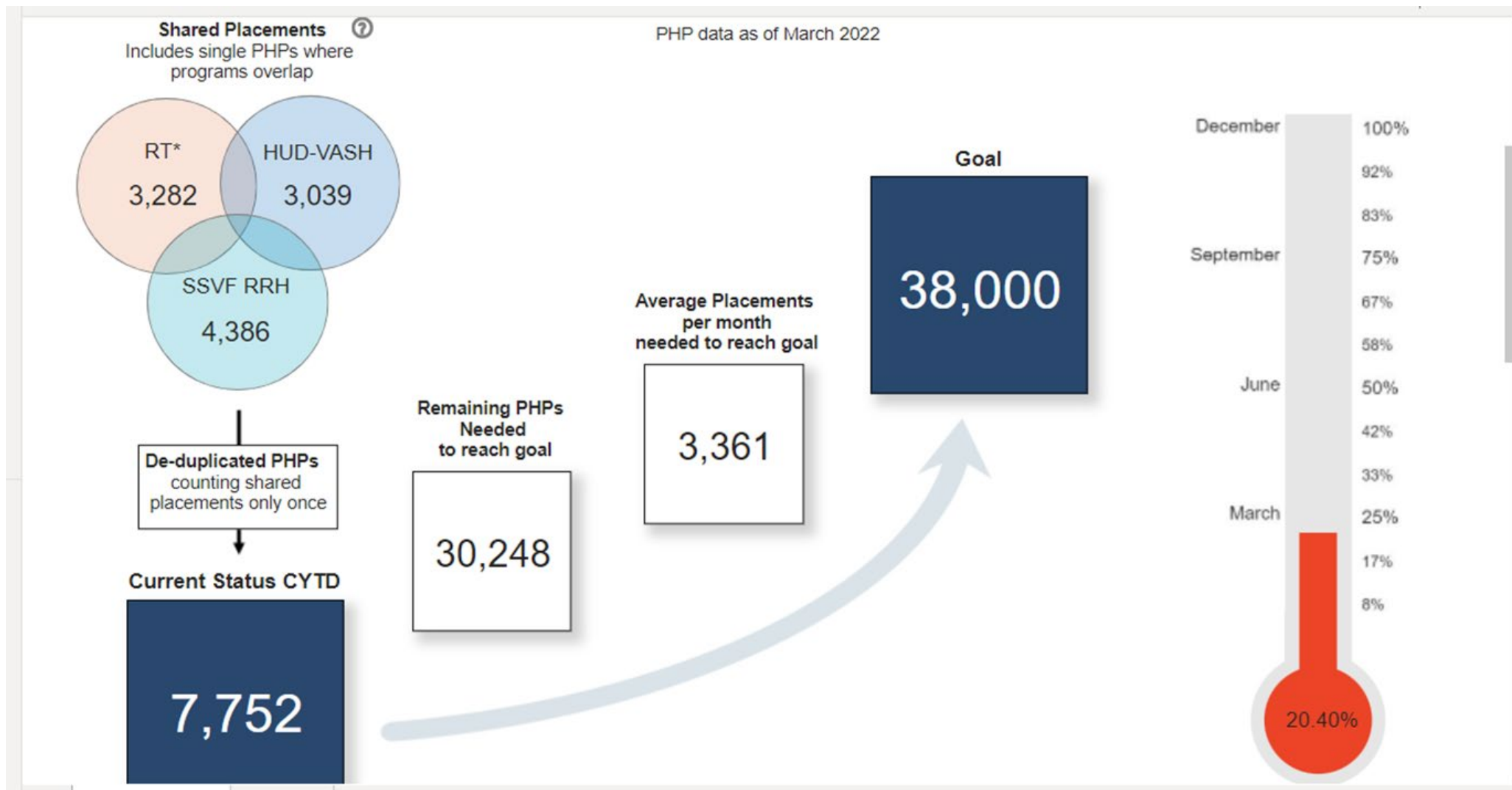- You are national leaders in housing navigation and landlord recruitment

Kenneth Mueller

Senior Business Operations Specialist, VHA Homeless Programs

Tracking Outcomes- PHP Dashboard

SSVF Grantee Contributions

- RRH - Housing literally homeless Veterans
  - Rapid Housing Placements
  - Housing First
  - Harm Reduction
  - Outreach
- Working Collaboratively
  - Partner with local VA Homeless Programs
  - Participate in Coordinated Entry
  - Participate in By-Name-List Meetings
  - Participate in Case Conferencing
- Data Entry & Data Quality
  - Timely
  - Accurately
  - Comprehensive

Data Quality and the 38K   Goal

Mary Schwartz
Sr. Associate, Abt Associates

How will SSVF Efforts be included

From HMIS, of course! Using HMIS records…

➢ VA will count an identifiable Veteran;
  ➢ Associated with a Veteran's Administration Medical Center (VAMC);
  ➢ Enrolled in rapid rehousing projects this Calendar Year;
  ➢ With or without receipt of temporary financial assistance;
  ➢ And EITHER a valid housing move-in date OR a destination to permanent housing.

Critical data for inclusion in PHP Dashboard

Fix any and all of the following:

- Missing SSN (entirely blank)

- Invalid SSN (uses 'x' or '0' to fill spaces)

- Partial SSN (not all 9 digits)

- Missing VAMC
  - VAMC is usually selected upon enrollment or may be "auto-filled" by the HMIS Vendor/HMIS Lead

- Invalid VAMC
  - A VAMC that doesn't conform to the list of station numbers

Valid Permanent Housing Destinations

- Staying or living with family, permanent tenure
- Staying or living with friends, permanent tenure
- Moved from one HOPWA funded project to HOPWA PH
- Rental by client, with GPD TIP housing subsidy
- Rental by client, with VASH housing subsidy
- Permanent housing (other than RRH) for formerly homeless persons
- Rental by client, with RRH or equivalent subsidy
- Rental by client, with Housing Choice Voucher (HCV) (tenant or project based)
- Rental by client in a public housing unit
- Rental by client, no ongoing housing subsidy
- Rental by client, with other ongoing housing subsidy
- Owned by client, with ongoing housing subsidy
- Owned by client, no ongoing housing subsidy

Critical data for inclusion in PHP Dashboard

Fix any and all of the following:

- Temporary Financial Assistance (TFA) accuracy and timeliness
  - Emails have been sent since March's upload identifying top 2% most expensive and bottom 10% least expensive households by grantee, as well as missing TFA altogether. Please review and reconcile in HMIS in time for next upload period.

- Overall data entry timeliness
  - The month "closes" on the last day of the month, and all data for the month should be uploaded by the 2nd business day following the end of the month, including TFA. Work to adjust local process so that TFA can be entered on time and with high accuracy.

Opportunities to learn more

- SSVF Data Quality Office Hours May 20 at 12:00 noon ET
  - Registration link in weekly VA Program Emails
- [SSVF Data Quality Implementation Webinar from June 2021](#)
- Trainings on SSVF website's [HMIS page](#):
  - SSVF Data Collection & Reporting 101
  - Reporting Data through VA's Repository
  - HMIS: Beyond Data Collection
  - SSVF HMIS Lead and Vendor Training
  - Developing a Comprehensive Data Quality Plan

Q & A