

Case Scenarios

Sam is a 45 year old Army Veteran. He currently has a 20% service connected disability. He has been homeless on and off for the last 10 years. Sam is gregarious and well known in the community. Most recently, Sam was housed with SSVF three months ago and made his portion of rent for the first two months. However, on the third month, he only paid a quarter of his agreed upon portion and SSVF had to pay the remainder of his rent to the Landlord. Sam is open about his opiate addiction and has had several recent periods of sobriety. Sam's SSVF case manager met with him and during their conversation, Sam admitted to relapsing and that was why he couldn't make rent, but was sober now. Sam admits to his CM that when he is actively using he is most likely to become homeless. He tends to camp out and avoid service centers when he is homeless. He told his case manager that he needs help. He's afraid that without support he will become homeless again and is convinced that if he becomes homeless again it will be over for him. He is terrified about what will happen when SSVF is over. The SSVF case manager consults his supervisor and they decide to make a referral to HUD-VASH.

Seth is a 32 year old Navy veteran. He has been staying in a GPD program for just short of two years. He has no income, has not been selected for any of the low income housing for which he applied and he needs to leave the GPD by the end of next month. He is also currently enrolled in SSVF and at times it has been a little unclear to Seth who is working with him on housing. As part of new monthly outreach effort an HCHV outreach worker referred Seth to HUD-VASH. HUD-VASH was able to meet with Seth quickly and issued him a voucher. Seth didn't report to HUD-VASH that he was working with SSVF. When it was figured out that Seth is enrolled in all three homeless programs, it is decided by each of the program directors together that Sam will continue to work with HUD-VASH to find housing and when something is secured, SSVF will pay the security deposit and he can stay with the GPD program until he finds housing or for the next three months, whichever comes first.

Grace is a 28 year old Marine with two young children under 3 years of age. SSVF worked with Grace to find an apartment and employment. She has been working as a flagger. She doesn't currently make enough to pay her entire rent. Her boss really likes her and is willing to train her to be an excavator operator when work slows down for the season. That said, she has missed some days of work because of childcare issues. She coordinates all her childcare. Grace has been working with SSVF for 2 months and was housed last month. Every time she meets with her SSVF case manager she asks when she is going to get her HUD-VASH voucher like her friend did. Finally, SSVF makes a referral to HUD-VASH. Grace looks great on paper for HUD-VASH. She meets the acuity and priority thresholds and is issued a voucher. SSVF closes the case, but finds out after closing the case that her current apartment doesn't pass HQS inspection. The landlord has never heard of HUD-VASH until they told him he needed to invest \$6,000 to bring his apartment up to standard. He is confused because when Grace was housed initially the apartment passed the SSVF inspection. Frustrated, he has made it clear, that if he doesn't get rent in two weeks he is going to evict Grace.