C6: Demographics, Trends and Lessons Learned

2019 Federal Permanent Housing Conference
This Session’s Focus

- Using data to inform Program Design change
  - Learn how to draw inferences with trend and population data
  - Include population disparity checks
- Learn about what types of population and trend data are available in two federal reports
Overview

1. Homeless Veteran demographic data from the AHAR & SSVF Annual Report
2. Program Performance
3. Program Design Changes
4. Discussion Questions/Q&A
Homeless Veteran Demographic Data from the AHAR & SSVF Annual Report
Homelessness Demographics: AHAR and SSVF Annual Report

• AHAR Reports
  - Part 1: PIT Count Data
  - Part 2: HMIS Data (ES, TH project types)

• SSVF Annual Report
  - 12 months of HMIS Data
  - RRH & HP project types
Homelessness Demographics:
AHAR and SSVF Annual Report

• Reports Comparison: Sheltered Veterans (2017 AHAR Part 2) to RRH Veterans (FY 2017 SSVF Annual Report)

• Demographic Comparisons at Entry
  • Household Type
  • Gender
  • Race/Ethnicity
  • Age
  • Disability Status
Homelessness Demographics: AHAR and SSVF Annual Report

- Household Type: Households w/children

- Gender: Female

[Bar charts showing percentages of FY 2017 SSVF and 2017 Sheltered Homeless Veterans (Annualized).]

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Homelessness Demographics: AHAR and SSVF Annual Report

• Race/Ethnicity*

*For FY 2017, SSVF race/ethnicity data was only available for the combination of RRH and HP Veterans.
Homelessness Demographics: AHAR and SSVF Annual Report

• Age Comparison

<table>
<thead>
<tr>
<th>Age</th>
<th>SSVF Rapid Re-housing Veterans</th>
<th>Sheltered Veterans</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-24</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>25-30</td>
<td>8%</td>
<td>7%</td>
</tr>
<tr>
<td>31-50</td>
<td>33%</td>
<td>30%</td>
</tr>
<tr>
<td>51-61</td>
<td>39%</td>
<td>42%</td>
</tr>
<tr>
<td>62+</td>
<td>19%</td>
<td>19%</td>
</tr>
</tbody>
</table>

• Age Trend

SSVF Rapid Re-housing Veterans: 62+ vs Sheltered Veterans: 62+
Homelessness Demographics: AHAR and SSVF Annual Report

• Disability Comparison

- FY 2017 SSVF: 62%
- 2017 Sheltered Homeless Veterans (Annualized): 59%

• Disability Trend

- SSVF Rapid Re-housing Veterans: Disability
- Sheltered Veterans: Disability

FY 2015 FY 2016 FY 2017 FY 2018
Homelessness Demographics: AHAR and SSVF Annual Report

- Summary of 2017 Demographic Comparisons (proportional)
  - HH type: Proportionally, SSVF RRH served 4.5 times more Veterans in HHs w/children than shelters
  - Gender: Proportionally, SSVF RRH served 68% more Female Veterans than shelters
  - Race/Ethnicity: SSVF and shelters served similar percentages of racial/ethnic groups; SSVF served a slightly higher percentage of racial/ethnic minorities
  - Age
    - SSVF RRH and shelters served Veterans of very similar ages
    - The 62+ group has increased each year
  - Disability Status
    - SSVF RRH and shelters served Veterans of similar disability levels; slightly more for SSVF RRH in FY 2016 & 2017
    - The disability status group has increased each year
SSVF Program Performance
Program Performance

• Use demographic groups as a filter for analysis
  • Focus on possible disparities and serving those with the most need

• Cost

• Outcomes
  • Permanent housing placements (Destination)
  • Length of time
  • Returns
**Program Performance**

- SSVF RRH: Permanent housing placements (Destination)

![Pie chart](chart.png)

- **Permanent**: 75% (32,915)
- **Temporary**: 16% (7,149)
- **Institutional**: 2% (1,017)
- **Other/don't know/refused/missing**: 6% (2,609)

n=43,690

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Program Performance

• SSVF RRH: Permanent housing placements (Destination) – drill down by income at entry

n=48,926
Program Performance

- SSVF RRH (FY 2015-2017): Length of time

![Graph showing time to housing placement and length of participation]
• SSVF: Returns to homelessness, 6 month view

SOURCES: SSVF-HMIS Repository data; HOMES.
Program Performance

• Average Cost per RRH Household
  (Temporary Financial Assistance shown here)

Note: The above costs averages were calculated by dividing Temporary Financial Assistance (TFA) for SSVF rapid re-housing households by the total number of rapid re-housing households. TFA usage data was not available at the household level.
Program Design Changes
**Program Design Changes**

- Challenges for SSVF
  - Limited resources
    - Affordable housing
    - Program funding
    - PH vouchers
  - Demographic changes
    - Aging population
    - Increased disability rates
    - Traditional shelter system disparity in serving Veterans in HHs w/children
Program Design Changes

- Demographics: Regularly focus on avoiding service disparities
  - Analyze demographic entry and outcomes data
  - Use training and foster peer learning opportunities
    - bust myths on outcome forecasting

- SSVF Program Design Responses
  - Improve the target of limited resources (such as TFA, VASH)
  - Encourage planning and coordination with CoCs/Coordinated Entry Systems/VA Programs
  - Combat challenges with innovation
    - Rapid resolution/Problem solving
    - Returning Home
    - Shallow subsidy
Program Design Changes

• SSVF Program Design Responses (continued)
  • Use data to identify new partners for training and coordination, such as:
    • SOAR Initiative (SSI/SSDI enrollment)
    • Shared housing
    • Landlord partnership development and maintenance
    • Credit counseling and repair assistance
    • Employment services program integration and referrals
    • Services for older Veterans through the VA and in the community
Discussion Questions and Q&A
Discussion Questions

• Has your community or a local program done a demographic disparity analysis?
  • What data sources were used to identify disparities?
  • If so, what lessons were identified?
  • Are there specific program design changes that were made?

• What outcomes data are you most interested in looking at with a demographic filter? Why?

• Do you have a recommended approach on how to best inject data into program design change discussions?
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