

2018 VA, HUD, and USICH Community Planning Survey Results

[AUDIO LINK](#)

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Agenda

- Introductions
- Survey Purpose and Background
- Survey Results
- Community Planning Survey Display Tool



Community Planning Data Context

- **Began February 2015:**
 - Written plans developed by SSVF Priority 1 funded communities.
 - Word document.
 - Mostly narrative.
- **March – November 2015:**
 - All community submissions.
 - Excel version; general data points & narrative.
- **2016:**
 - SurveyMonkey survey format.
 - Standardized response options.
 - Deeper dive into specifics of community planning efforts.
- **2017 & 2018:**
 - Joint survey in collaboration with HUD and USICH.



Survey Purpose

- Collect information on progress in ending Veteran homelessness.
- Provide an opportunity for reflection at the community level including strengths and areas for development.
- Assist Federal Partners (VA, HUD, and USICH) with understanding successes and challenges to:
 - Tailor training and technical assistance to effectively address local needs.
- Provides an opportunity for VAMC staff, CoCs, and community partners to collectively reflect at the community level on areas of strengths and areas for development.



Survey Content

- Demographics/Survey Completion Information
- Mayor or Public Official Involvement and Milestones
- Planning and Implementation Efforts
- Partnerships
- Data and Data Sharing
- Permanent Housing
- Adoption of Best Practices
- Federal Criteria and Benchmarks
- Technical Assistance and Additional Feedback
- ***New Questions on Coordinated Entry, Partnerships, and Data***



Expectations

- Responses were asked to be inclusive.
- SSVF grantees asked to facilitate submissions including data entry.
- SSVF grantees asked **not** to submit responses in isolation.
- This survey was not meant to be an evaluation.
 - No impact on funding, awards, or compliance.
 - Open and honest responses needed.
- Balance of States (BOS):
 - Prepare a collective response as one (1) submission.
 - Additional comments in *Part 10: Open Ended-Questions*.
 - Can include notes on sub-regions in *Part 10* where applicable.



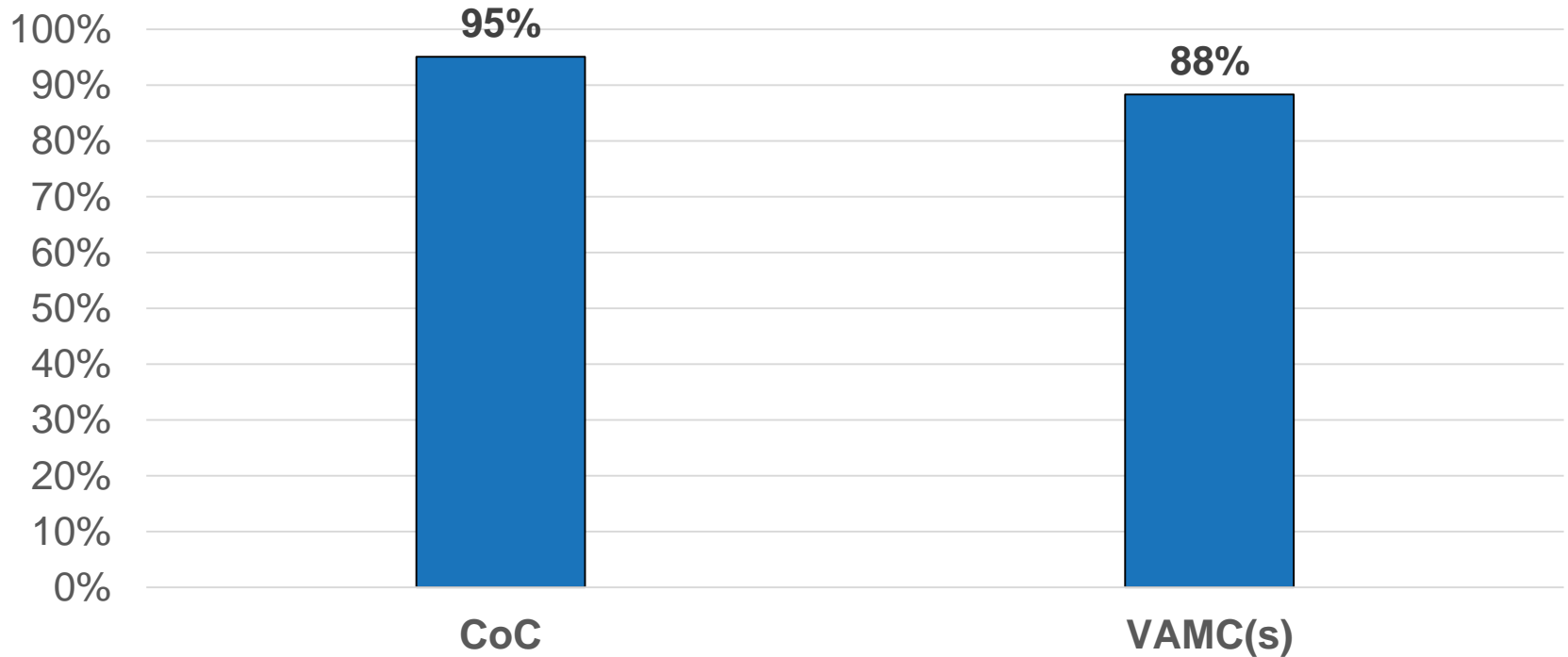
Survey Completion

- VA received data from 368 Continuums of Care (CoCs).
 - ~92% response rate (based on 401 CoCs nationally)
- Two states (Wyoming and Montana) are not represented in this dataset due to incomplete data submissions or failure to submit a survey.
- Difficulty obtaining data from small CoCs not covered by SSVF.



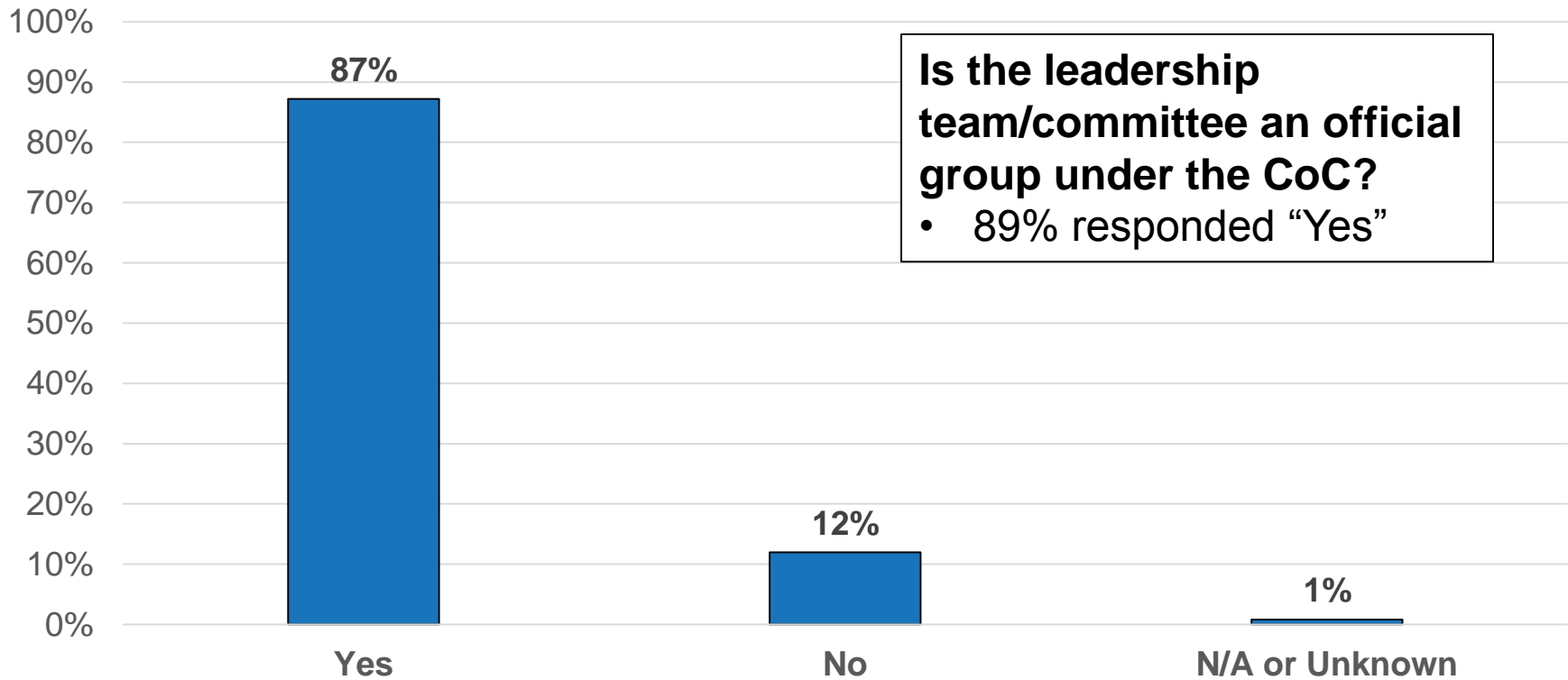
Survey Completion

- Survey was completed with support from:
 - The CoC Governing body or Collaborative Applicant.
 - All the VA Medical Centers (VAMCs) covering this CoC.



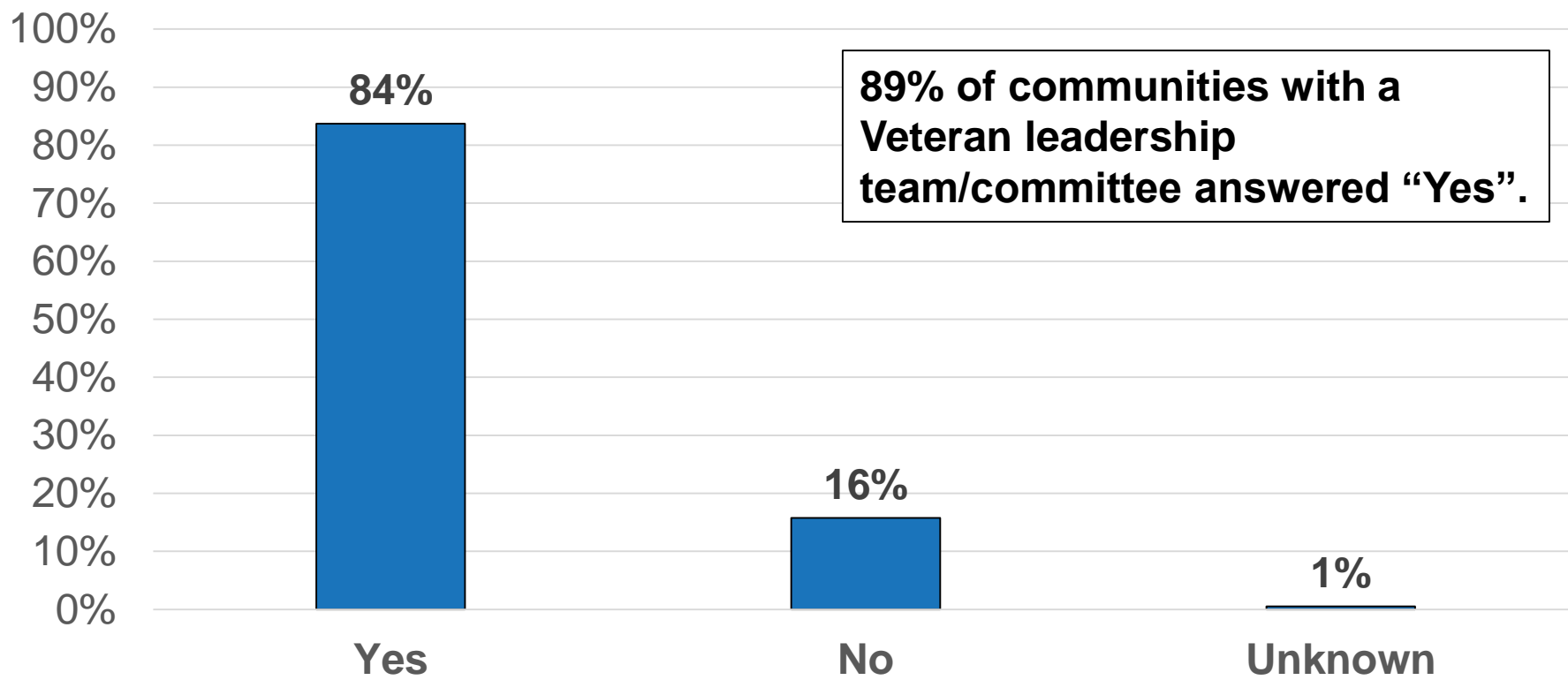
Leadership

- Does the community have a Veteran leadership team/committee or other group charged with community planning and implementation efforts related to ending homelessness among Veterans?



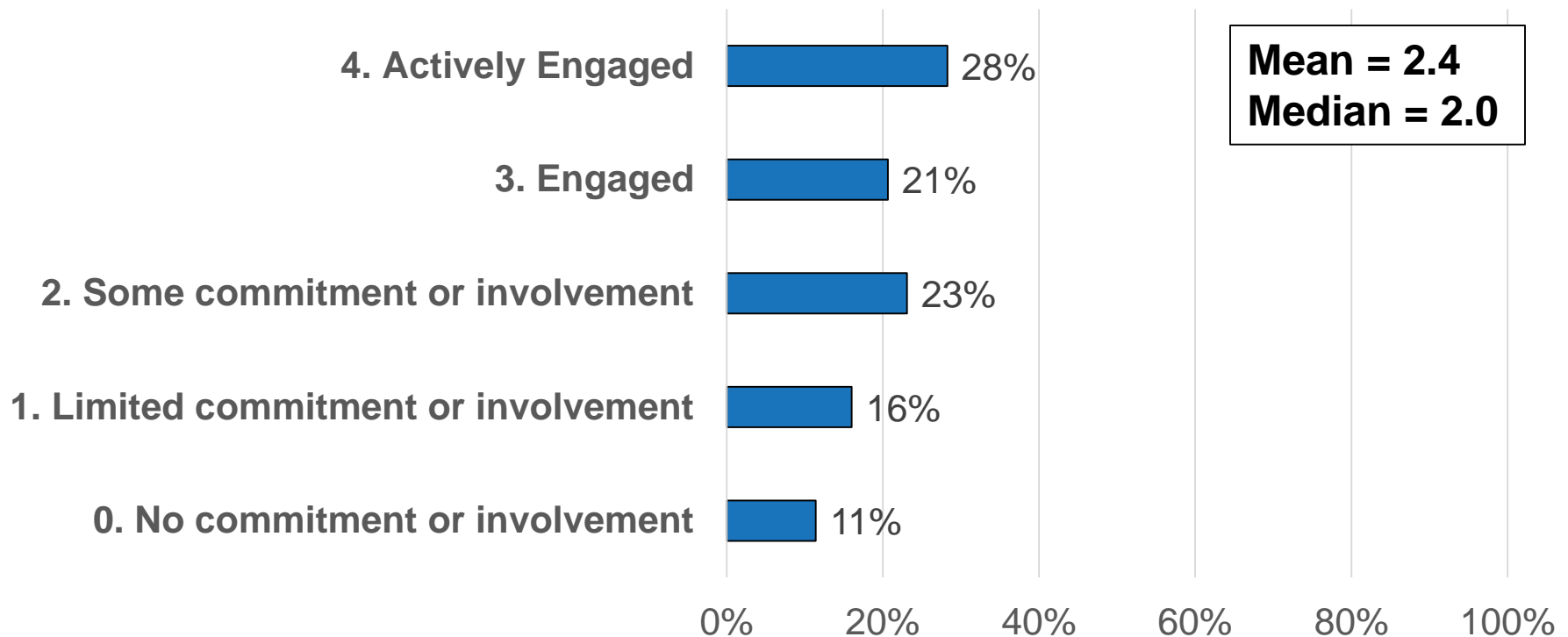
Leadership

- Is there a designated individual from the VA Medical Center(s) assigned to the CoC Board or Veteran Workgroup/Committee or Leadership Team to provide strategic leadership?



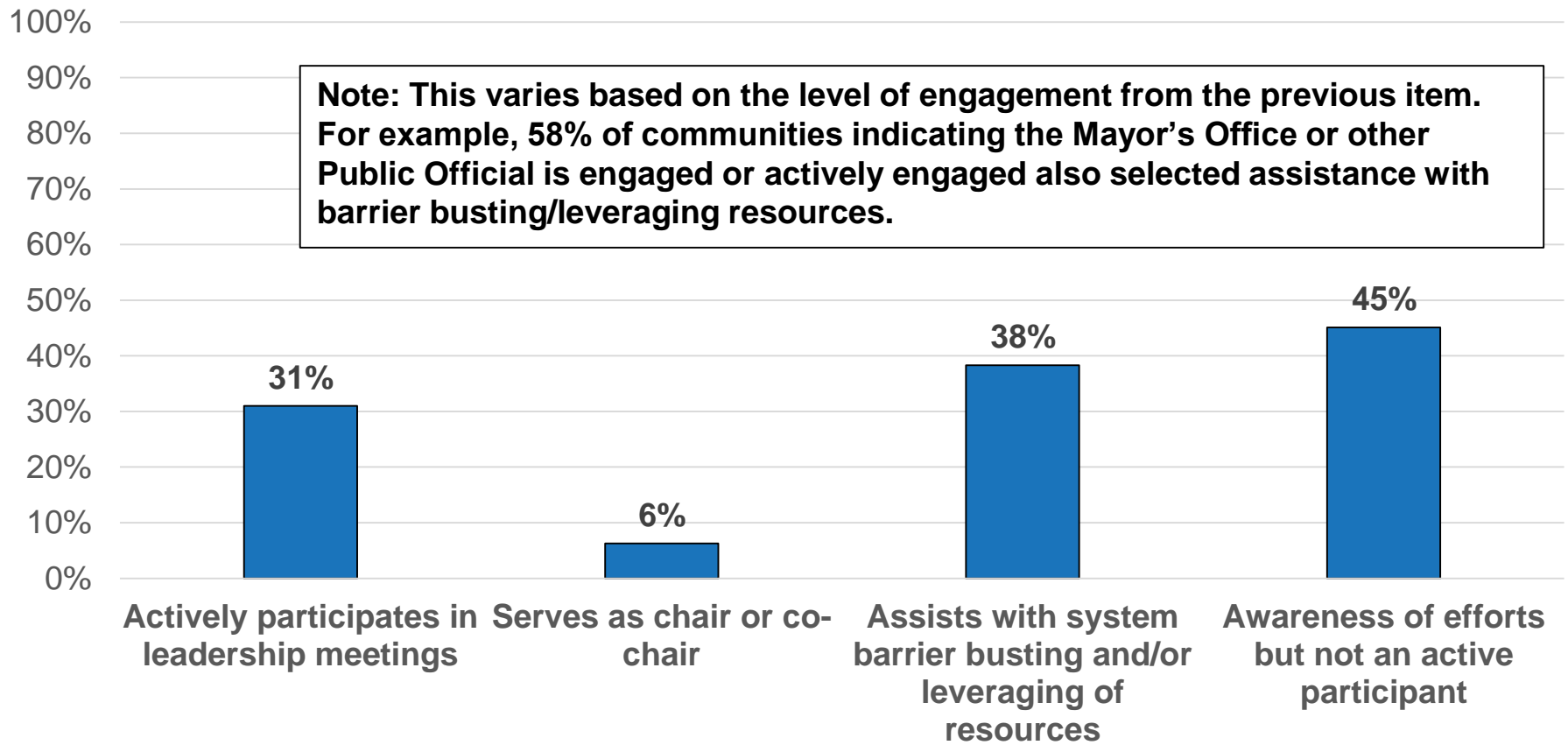
Mayor's Office and/or Public Official Involvement and Milestones

- Does your community have a commitment from the Mayor's Office or other local Public Officials in support of your efforts to end homelessness among Veterans?



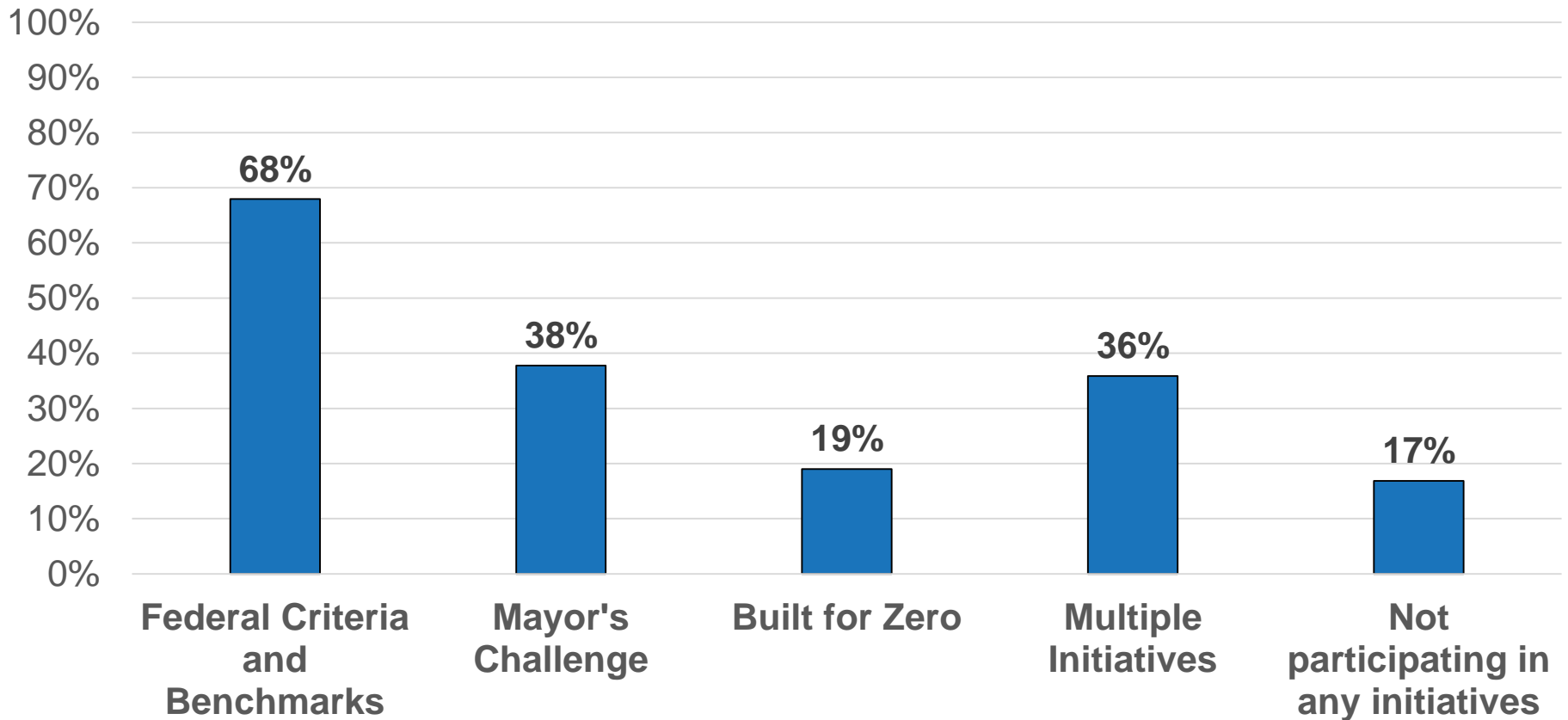
Mayor's Office and/or Public Official Involvement and Milestones

- Describe the Mayor's Office or other Public Official's role in ending Veterans homelessness.



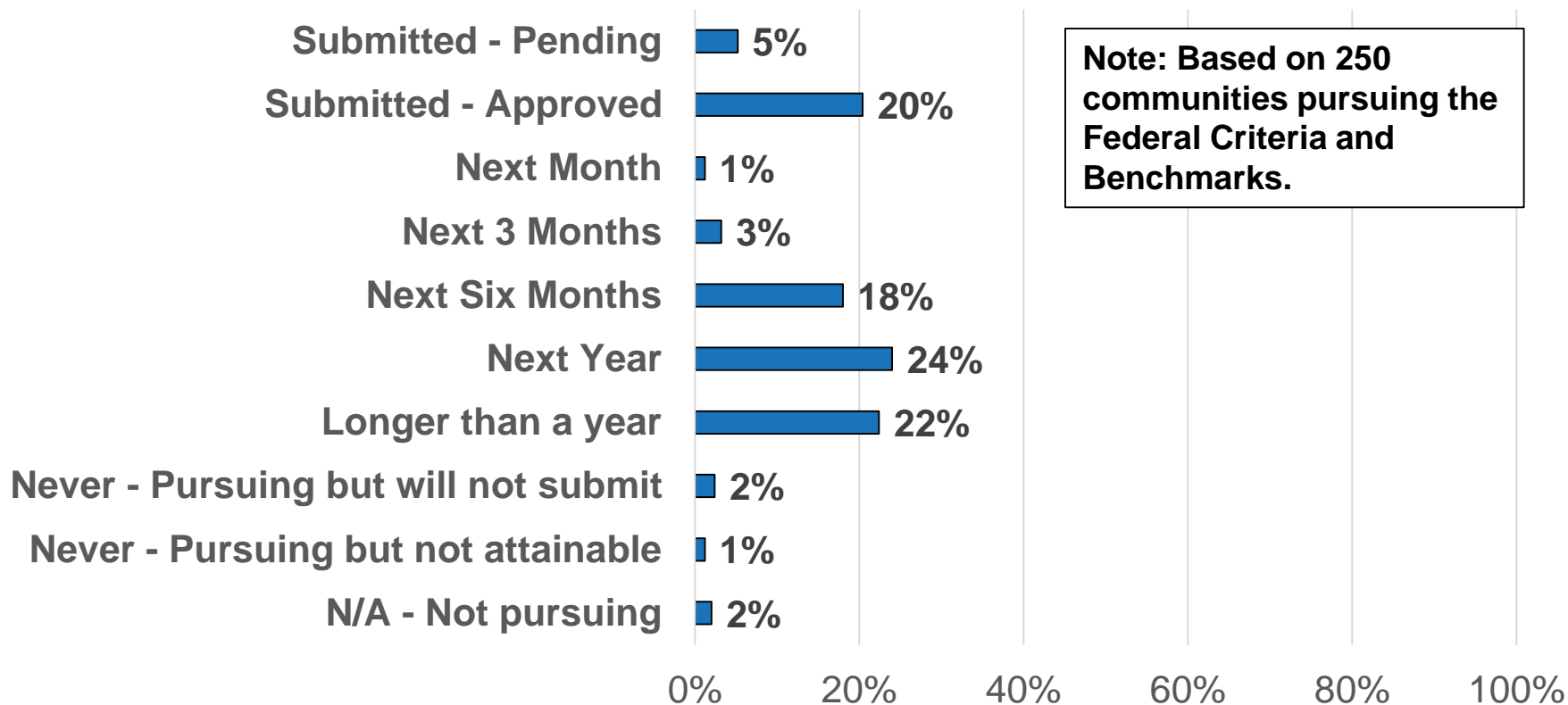
Mayor's Office and/or Public Official Involvement and Milestones

- Is your community participating in the Mayor's Challenge, Built for Zero, and/or pursuing the Federal Criteria and Benchmarks.



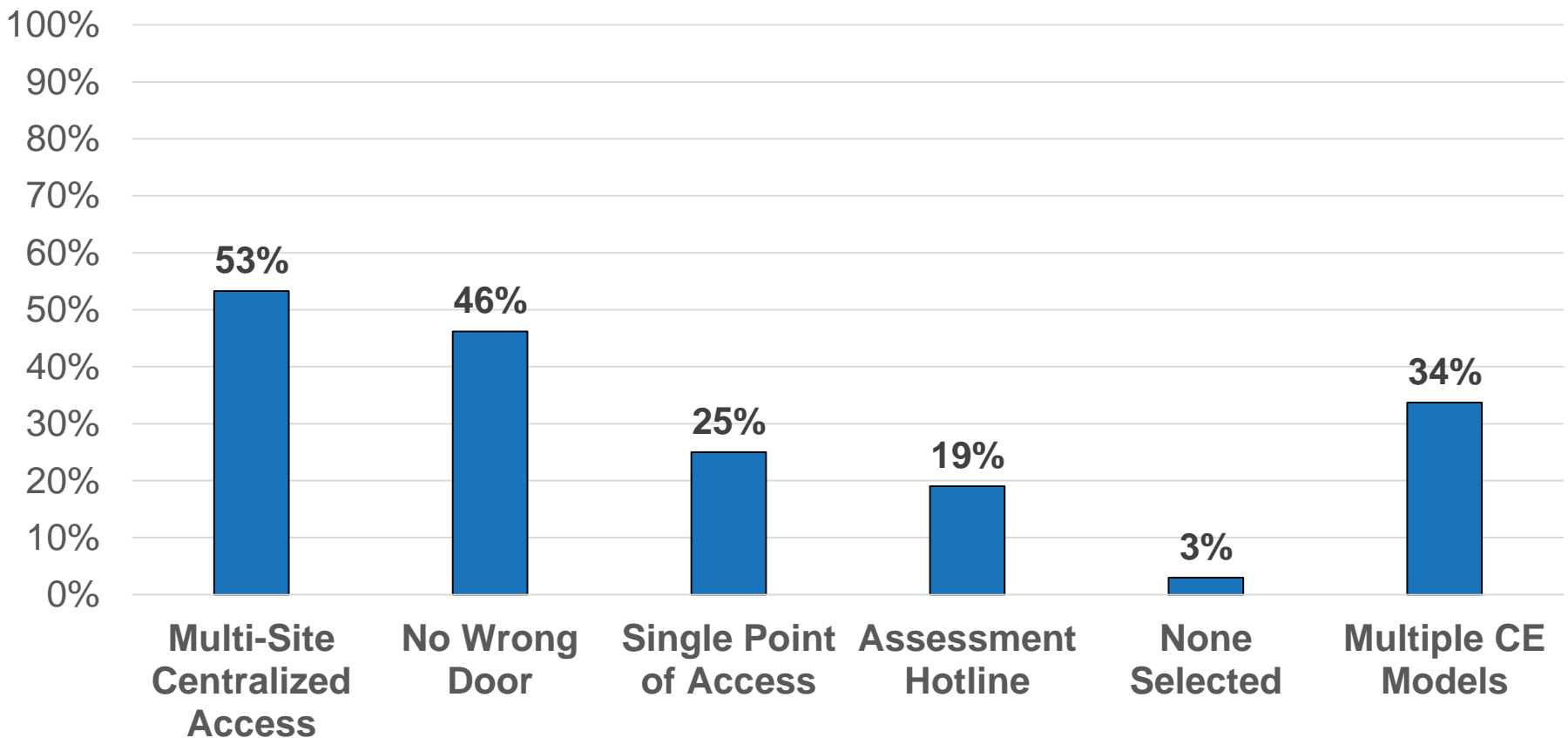
Mayor's Office and/or Public Official Involvement and Milestones

- Anticipated claim submission to the Federal Partners based on the Federal Criteria and Benchmarks.



Coordinated Entry

- Type of Coordinated Entry (CE) access model(s) and common assessment tools used.



Coordinated Entry

Question	Percent
CE Common Assessment Tool	
VI-SPDAT	73%
Developed Own Tool	14%
Other	12%
Sufficiency Matrix or Variation with Life Domains	1%
Acuity Assessment	<1%
Is the CE assessment tool in HMIS?	80%
If no, do you plan to include it in HMIS?*	56%

**Based on 71 communities indicating that the CE assessment tool is not currently included in HMIS.*



Coordinated Entry

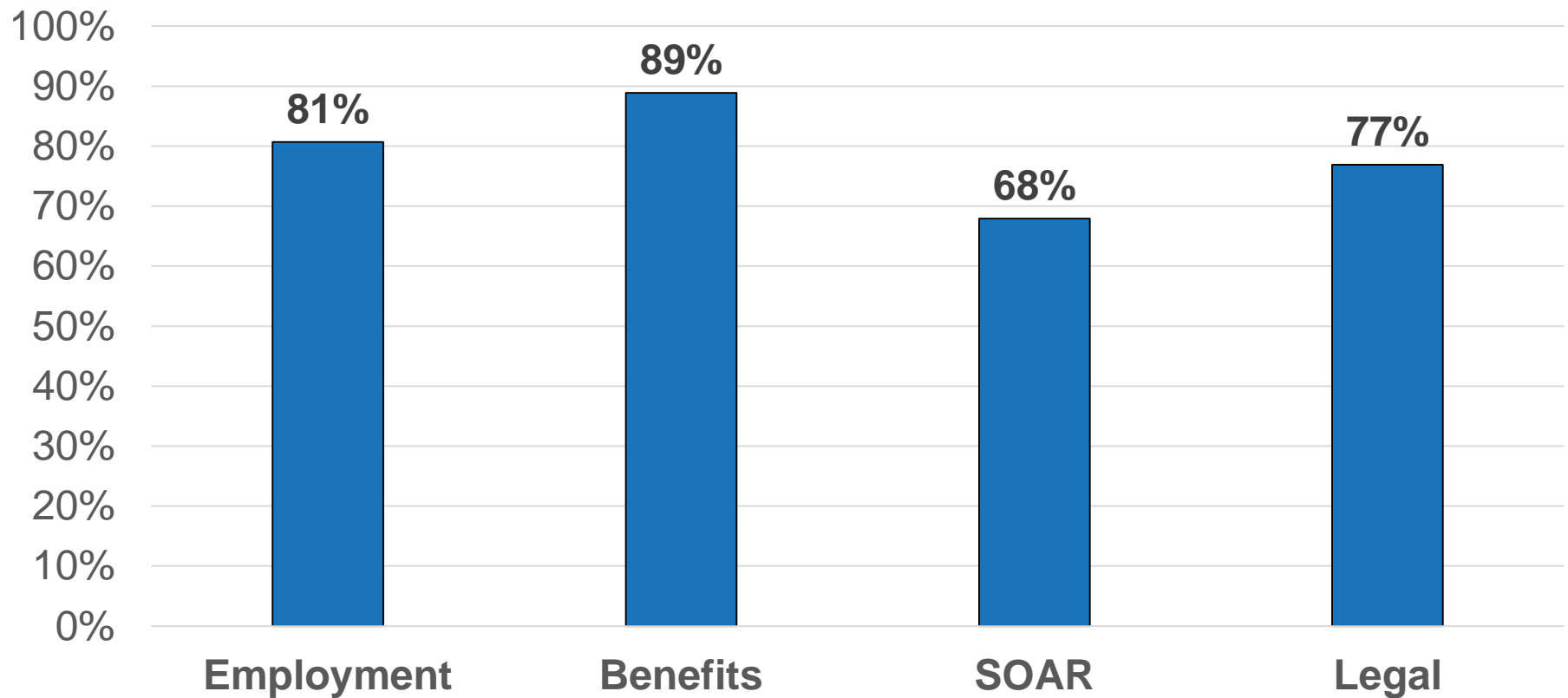
- Are you experiencing challenges with Coordinated Entry?

Challenges	Percent
Lack of resources to meet need	67%
Challenges with master/active/BNL	35%
Lack of buy-in from providers	32%
Speed of system	31%
Challenges with HMIS	30%
Challenges with integrating VA resources	28%
Challenges coordinating across large geography	24%
Challenges with case conferencing	23%
Challenges with assessment tool	19%
Multiple challenges indicated	73%
No challenges indicated	10%



Connection to Services and Income Maximization

- Does the community have a process for connecting Veterans with the following services while obtaining housing?



By-Name/Active/Master List

Question	Percent
Does your community have an active or “by-name” list of Veterans experiencing homelessness?	
Yes	88%
No	3%
In Progress	9%
How often is the list updated?*	
Daily	24%
Weekly	25%
Bi-Weekly	23%
Monthly	26%
Quarterly	1%

*Based on 324 communities indicating they have a BNL.



By-Name/Active/Master List

Question	Percent
Number of days the community waits to change a Veteran's status to missing when he/she can no longer be located or contacted.*	
0-10 Days	3%
11-30 Days	10%
30 Days	<1%
31-60 Days	18%
61-90 Days	31%
91+ Days	37%
Is your master/by-name/active list held in HMIS?*	
Yes	35%
Partial	31%
No	34%
If no, do you plan to maintain it in HMIS?**	39%

*Based on 324 communities indicating they have a BNL.

**Based on 109 communities with a BNL but not currently maintaining in HMIS.



Case Conferencing

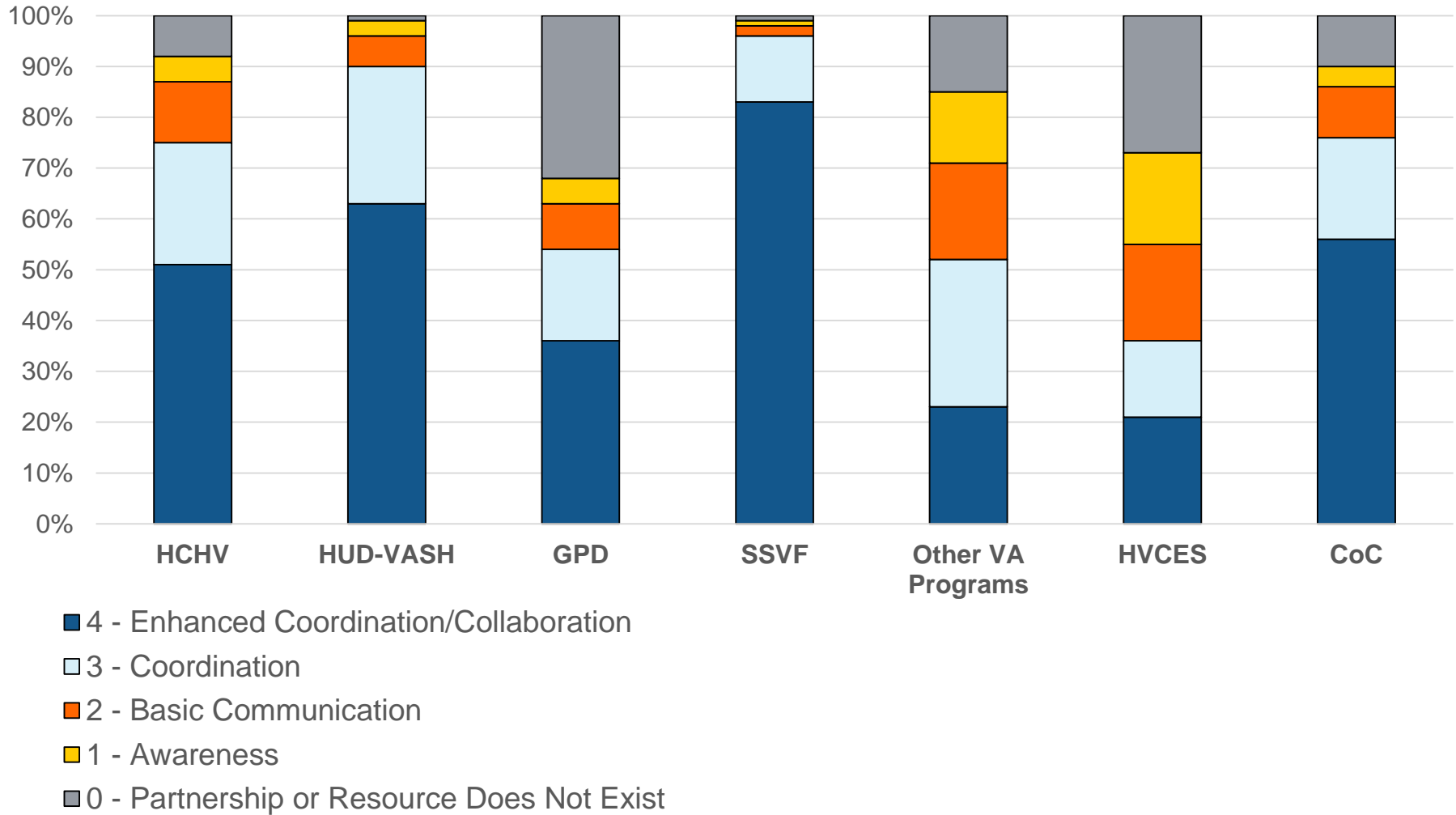
Question	Percent
Does community case conferencing currently take place?	88%
Frequency of meetings*:	
Weekly	17%
Bi-Weekly	26%
Monthly	35%
Bi-Monthly	4%
Quarterly	1%
As Needed	1%
Multiple Selections**	4%
Unknown	12%
Is there a designated individual from the VAMC(s) assigned to Case Conferencing and the BNL/Active/Master List?*	89%

*Based on 324 communities indicating case conferencing currently takes place.

**BOS geographies where case conferencing frequency varies.



Level of Coordination

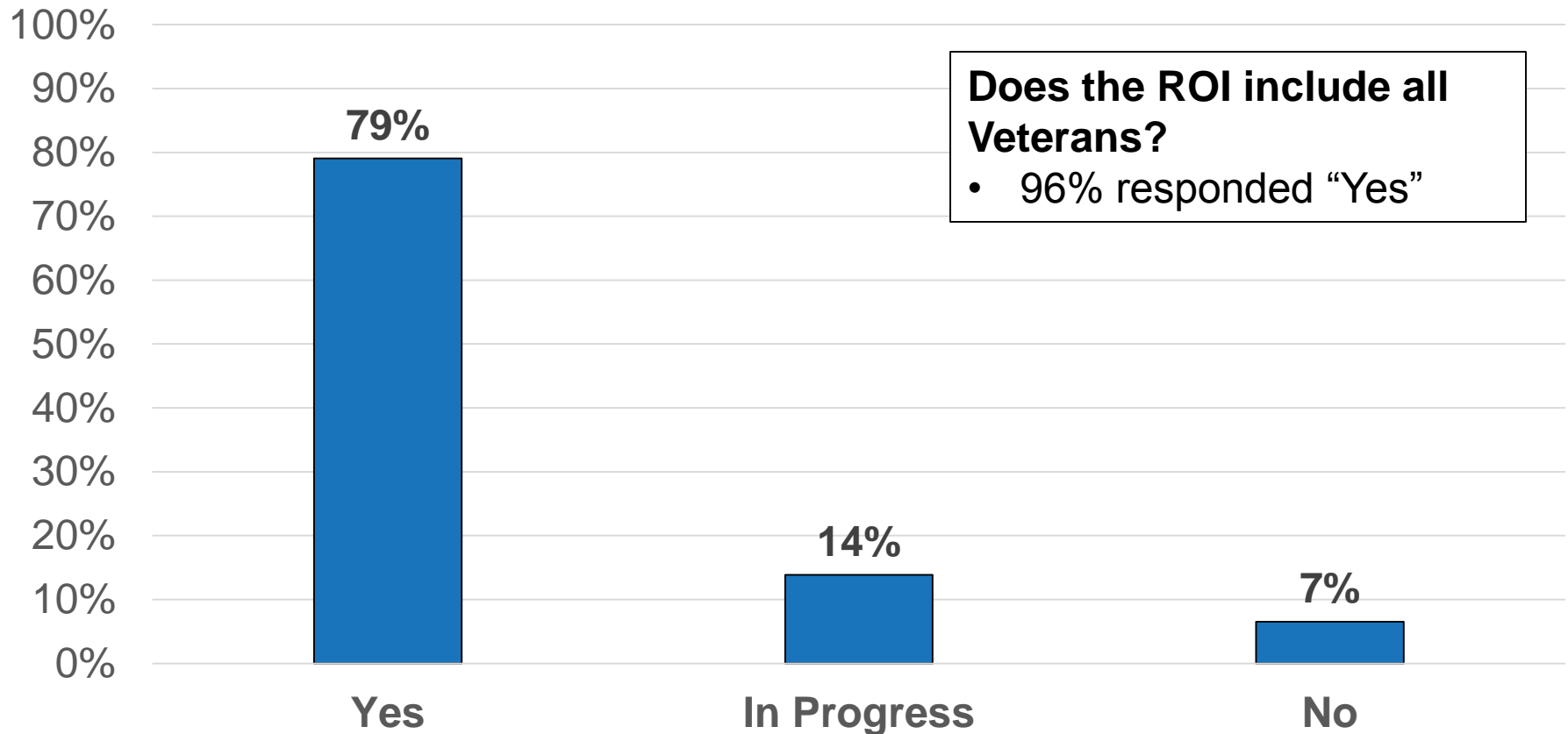


"Other VA Programs" includes CRRC, VJP (VJO, HCRV)



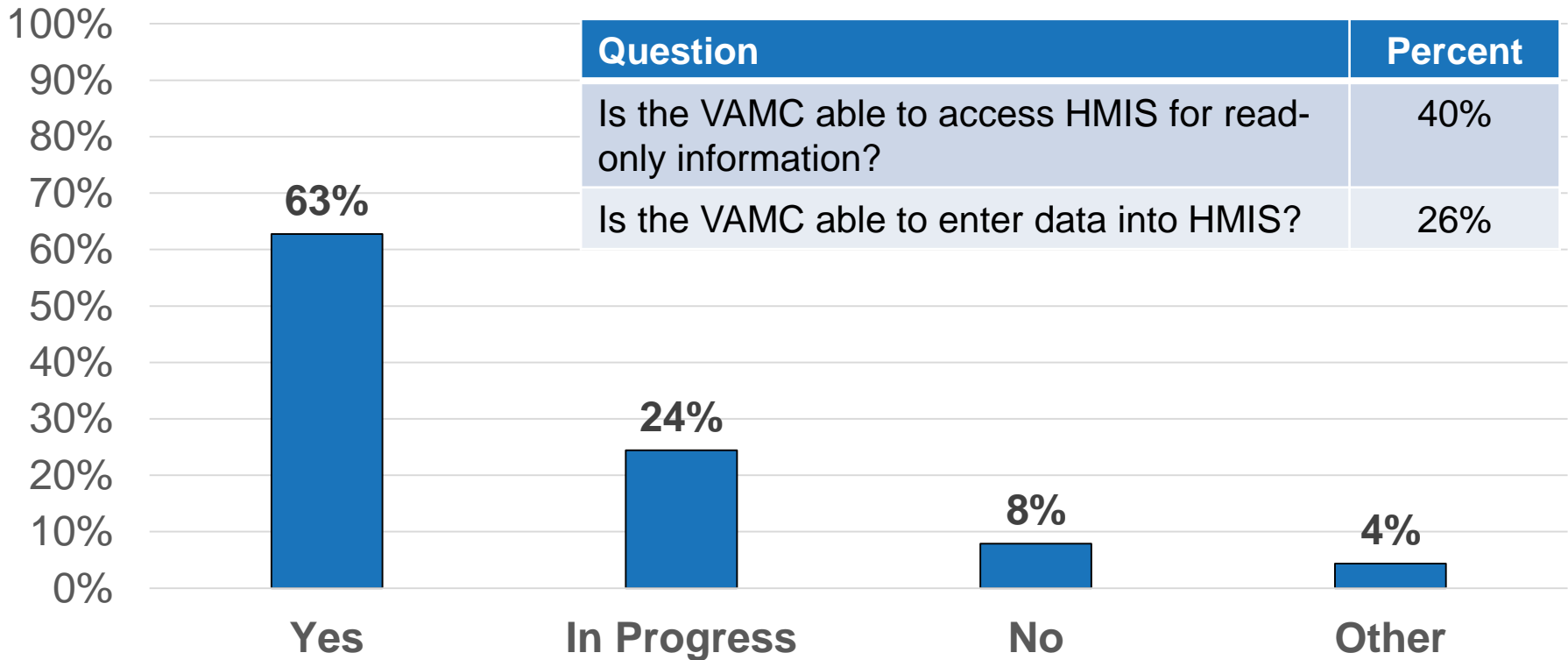
Data Sharing

- Are you using a standard Release of Information (ROI) to share information where everyone is using the same one?



Data Sharing

- Does your community have data sharing agreements that include your local VAMC and other VA programs that allow you to share data for the purposes of the BNL/Master/Active List?



Data Sharing

Question	Percent
Does your data include all Veterans who are unsheltered and experiencing homelessness?	80% (85% with BNL)
Does your data include all Veterans who are sheltered and experiencing homelessness?	87% (91% with BNL)
Are there any programs in your community that are not accounted for in your data?	
SSVF	2%
GPD*	10%
HCHV**	16%
Faith-Based Organizations	41%
Domestic Violence	38%
Non-CoC Funded Organizations	36%
None	29%

*Based on 247 communities with GPD.

**Based on 336 communities with HCHV.



Permanent Housing

Question	Percent
Do you have enough permanent housing (PH) available to place every Veteran experiencing homeless in 90 days or less after being identified?	37%
Is the existing PH currently available affordable?*	57%
Do you have challenges with a tight rental market?	72%
Are you working with your local apartment association?	
Yes	34%
In Progress	31%
No	20%
N/A	14%
Do you need political support to assist you with landlord engagement?	61%
Do you have a community landlord incentive/contingency/risk mitigation fund?	
Yes	17%
In Progress	16%
No	65%

*Based on 136 communities answering “yes” to having enough PH.



Technical Assistance

- What areas of technical assistance would be the most helpful to your community?

Technical Assistance Area	Percent
Shelter Diversion Practices	40%
Data Sharing and/or Data Best Practices	36%
System Wide Progressive Engagement	34%
Coordinated Entry	30%
Data Analysis/Analytics	30%
BNL/Master List	29%
Case Conferencing Strategies	29%
Quality Improvement/Sustainability	28%
Engaging Leadership/Convening Partners	27%
Rural/BOS Challenges	24%
System Mapping	23%



Technical Assistance

Technical Assistance Area	Percent
Prioritization Strategies	23%
Housing First and Trauma-Informed Care	22%
GPD Models/Coordination	20%
Developing Emerging Leaders	18%
Targeting RRH to High-Need Veteran Households	17%
Rapid Re-Housing	16%
Other	11%
Multiple TA Areas Selected	71%
No TA Areas Selected	25%



Qualitative Highlights

- **VAMC Integration**
 - VAMC is responsive, actively participates in meetings, and is quick to respond.
 - When VAMCs participate in HMIS, appears to help with communication.
 - Different levels of coordination across VAMC homeless programs.
 - Support needed with GPD integration.
- **Coordinated Entry**
 - Communities feel confident with access and assessment but are still working on prioritization and referral.
 - Coordinated entry in rural and BOS.
- **Resources and Strategy**
 - Resources for non-eligible Veteran as well as housing in tight markets.
 - Additional work needed with housing and landlords.
 - Support with rural and Balance of State planning and implementation.



Federal Partners

HUD

- Diversion/Rapid Exit
- Support with Coordinated Entry Implementation
- Promising Practices and Lessons Learned
- Unsheltered
- Rural and BOS

USICH

- Diversion/Rapid Exit Housing
- Partnerships/Landlord Engagement
- Rural areas
- Engaging Political Officials/Leadership
- Sustaining systems
- Understanding of Federal Criteria and Benchmarks

VA

- Diversion/Rapid Exit
- Support with VA Integration into CES especially dedication of resources and rural/BOS
- Support with CES positions (role, training, and collaboration with VAMC homeless programs and with CoCs)
- VA Data Sharing: Advanced Practices and Analysis



Summary

- Most Communities have a BNL and is updated at least monthly
- Data sharing, Prioritization and Diversion still top requested TA items.
 - VAMC's are sharing or have HMIS access at much higher rate than previously.
- Most communities are seeking Federal Criteria and Benchmarks.
- Survey could help not only with priorities across Federal Partners but also more localized support and efforts.
- **We recommend reviewing this data with your local CoC(s) and community partners.**



Community Planning Survey Tool

- The Community Planning Survey Tool is designed to display the survey responses in the same format as the original web-based survey.
- The tool and quick guide are now available on VHA Homeless HUB (internal VA) and will be made available on the SSVF website for external partners.
- The data presented in this tool can be used to guide discussions with local partners around community planning and coordination efforts.
- Several CoCs were unable to submit survey data before the deadline.
 - These CoCs are listed at the bottom of the HOME page in the tool.
- Quantitative data in Part 6 should be confirmed with HMIS Leads and local VA staff.



Community Planning Survey Tool

VA, HUD, and USICH Community Planning Survey 2018

Please select your CoC from the list* below:

NY-600: New York City CoC

Begin



*No response recorded for the following CoCs: AR-508: Fort Smith CoC, AR-512: Boone, Baxter, Marion, Newton Counties CoC, CA-507: Marin County CoC, CA-530: Alpine, Inyo, Mono Counties CoC, CA-607: Pasadena CoC, CA-612: Glendale CoC, CA-613: Imperial County CoC, FL-604: Monroe County CoC, IA-500: Sioux City/Dakota, Woodbury Counties CoC, ID-501: Idaho Balance of State CoC, IL-520: Southern Illinois CoC, IN-500: South Bend, Mishawaka/St. Joseph County CoC, LA-500: Lafayette/Acadiana Regional CoC, MI-513: Marquette, Alger Counties CoC, MI-519: Holland/Ottawa County CoC, MI-523: Eaton County CoC, MN-502: Rochester/Southeast Minnesota CoC, MN-509: Duluth/St. Louis County CoC, MP-500: Northern Mariana Islands CoC, MT-500: Montana Statewide CoC, NC-500: Winston-Salem/Forsyth County CoC, NC-504: Greensboro, High Point CoC, NJ-507: New Brunswick/Middlesex County CoC, NY-506: Fulton, Montgomery, Schoharie Counties CoC, NY-516: Clinton County CoC, OK-506: Southwest Oklahoma Regional CoC, TX-604: Waco/McLennan County CoC, TX-611: Amarillo CoC, TX-624: Wichita Falls/Wise, Palo Pinto, Wichita, Archer Counties CoC, TX-701: Bryan, College Station/Brazos Valley CoC, VA-513: Harrisonburg, Winchester/Western Virginia CoC, WA-504: Everett/Snohomish County CoC, WA-507: Yakima City & County CoC, WY-500: Wyoming Statewide CoC



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