

SSVF FY 2022 Supplemental Award

SSVF and HUD-VASH FAQ v4 February 2023

This FAQ has been created to address frequently asked questions about the SSVF FY 2022 Supplemental Award. Grantees received award notifications on 8/9/22. For additional information, please refer to the [SSVF website](#) and the [NOFA webinar library](#). These FAQs have been updated to reflect numerous grantee questions; SSVF grantees are strongly encouraged to review this FAQ v4 document in its entirety.

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General Questions

Award Timeline and Next Steps

- 1. How many years do the supplemental awards last?**
They are 4-year awards that supplement existing capacity. Annual grant funds can also support some of the services offered under these new authorities.
- 2. Our SSVF grant serves counties outside of the named VA Medical catchment area. For planning and budgeting, do these new flexibilities also apply to Veterans or services in those other counties?**
No. Only Veterans served within the geography of the VA Medical Center can access these various flexibilities using the Supplemental Award funds. New allowable costs and income eligibility allowances went into effect on December 22, 2022 but the Supplemental Award funds are still bound to the original geographies.
- 3. Can a SSVF provider assist Veterans who are within the table one VAMC’s catchment area, but are not in the award recipient SSVF provider’s catchment area?**
This award does not extend or change the SSVF provider’s existing catchment area. The expectation is that only

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Veterans within the SSVF provider's identified catchment area (based on their normal grant agreement) would be served by the SSVF provider. Veterans residing within identified Table 1 VA Medical Center catchment areas that are not covered by an SSVF grantee that is funded under the supplemental award would not be eligible to receive these specialized services and authorities using Supplemental Funds. New allowable costs and income eligibility allowances went into effect on December 22, 2022 but those are distinct from the Supplemental Funds.

4. What role does HUD-VASH have in planning for next steps?

The HUD-VASH program office expects HUD-VASH teams to be active partners in planning and implementation. HUD-VASH should work jointly with SSVF to plan for staffing and other considerations, e.g., ensuring new systems and processes do not exacerbate existing disparities.

Co-Enrollment and Services

5. Does a Veteran need to be co-enrolled in HUD-VASH and SSVF to receive the SSVF Housing Navigator services funded under these new awards?

Yes, if the SSVF Housing Navigator time funded through the supplemental award is assisting the Veteran to find housing then the Veteran needs to be co-enrolled in both programs. SSVF Housing Navigation time for Veterans only enrolled in SSVF and not HUD-VASH would be charged to SSVF's normal grant award.

6. For co-enrollments, would SSVF still need a referral from the HUD-VASH worker to enroll a Veteran?

Local coordination and planning will be essential to determining the process, but generally SSVF would need to communicate with the HUD-VASH team before providing these navigation services. Enrollment and referral protocol should be locally driven and based upon each program's capacity, needs and other coordinated entry considerations.

7. Can HUD-VASH Contractors utilize the additional services too?

Collaborative planning will be critical, and services performed by contractors cannot be duplicated by SSVF. The presence or absence of HUD-VASH contract housing specialists should be a consideration when identifying the housing navigation gaps on which SSVF needs to focus. HUD-VASH contractors should follow up with their local VAMC contract manager if they have questions about contract expectations

8. What will be the role of HUD-VASH versus SSVF?

Identifying Veterans for HUD-VASH is the responsibility of the HUD-VASH team (in coordination with location CES and partners, including SSVF). The expectation is that HUD-VASH will continue to screen and enroll Veterans in HUD-VASH through this process, but specific strategies for coordinating with SSVF to ensure all appropriate Veterans are screened will be dependent on local CES and case conferencing processes, etc. HUD-VASH will provide the primary case management services with SSVF focused specifically on housing navigation.

9. It sounds like the SSVF Bridge to HUD-VASH is similar to what we were given clearance to do during the PHA delays during Covid? Is it essentially similar?

While this award allows for similar housing navigation work, these funds focus on specific housing navigation services which would not necessary include full rental payments or continued case management services beyond housing placement. Using a bridge model would be appropriate if there are local delays in issuing vouchers in order to expedite Veteran access to permanent housing. It is critically important for SSVF and VA partners to coordinate with local Public Housing Authorities (PHAs) to understand any local inspection or voucher limitations that may delay or prohibit the Veteran from ultimately receiving and utilizing their HUD-VASH voucher.

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10. Is the HUD-VASH Referral packet still applicable (less the requirement of a unit being identified) or is SSVF required to document eligibility as it does for non-VASH?

SSVF must determine eligibility at the point of co-enrollment and document the enrollment in HMIS. SSVF only needs to confirm Veteran status, homeless status, and income to determine eligibility and may be able to receive that information from HUD-VASH. The SSVF Program Office republished the HUD-VASH packet in 2023 to allow for its use under these new eligible activities. Similar to request for a security deposit, SSVF must enroll Veterans in HMIS to provide any type of SSVF service, including one-time financial assistance. SSVF will still need to do full intake if Veterans require additional services such as housing navigation.

11. Can we keep a client enrolled in SSVF after the housing placement with the HUD-VASH voucher is done?

Generally, no. SSVF should exit Veterans from SSVF services when or shortly after the housing placement is complete and the HUD-VASH voucher is in place. The exit from SSVF should generally occur no later than 90 days after the housing placement and the HUD-VASH voucher in place. Veterans should not remain enrolled solely for the purpose of providing anticipated future incentive payments. Similar to any other co-enrollment guidance, SSVF and HUD-VASH should not be simultaneously serving Veterans once the Veteran is permanently housed. The only exception to this would be where SSVF serves a bridge to permanent housing to expedite housing placements while final voucher arrangements are completed.

12. Will we have a targeting tool to determine which Veterans/Veteran families to enroll?

No, each VA medical center and their SSVF partners will determine the mechanism of targeting these services.

Housing Navigator Roles and Responsibilities

13. Do the Housing Navigators need to be hired as new SSVF staff?

No. SSVF may elect to hire new staff or to promote/shift existing Housing Navigator capacity to deliver these services for co-enrolled Veterans. SSVF should consider a thoughtful personnel process that adds capacity for HUD-VASH Veterans while maintaining or enhancing overall housing navigation capacity and expertise throughout their SSVF services. Current SSVF staff with existing relationships with VA and HUD-VASH teams may be best positioned to begin these services in the near term.

14. Will Navigators funded through the supplemental award only provide services to Veterans that are enrolled in HUD-VASH? Can Veterans not eligible for HUD-VASH be served by these specific Navigators?

Yes, funds provided within the SNOFA are for Housing Navigators to work with HUD-VASH co-enrolled Veterans. Only housing navigation services for those co-enrolled may be billed to the SNOFA award.

15. We cover multiple HUD-VASH teams. Is there going to be a cap on the number of Housing Navigators SSVF can have on staff to work with HUD-VASH?

No.

16. Is this housing Navigator a separate position from the Housing Navigator we already utilize?

Housing Navigator services funded under the supplemental awards are dedicated to finding housing for Veterans co-enrolled in HUD-VASH.

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17. **Can we also hire a Social Worker for HUD-VASH as our local HUD-VASH team desperately needs a Social Worker?**
SSVF, by statute, is prohibited from providing clinical services, and should not be providing case management services to HUD-VASH veterans.
18. **Who do the new Housing Navigators report to? SSVF or the HUD- VASH staff?**
The housing Navigators are hired by SSVF and report to the SSVF grantee but work collaboratively with the HUD-VASH team.
19. **Are there any templates that can guide the SSVF providers on procedures for imbedding staff with HUD-VASH or is that something we would develop collaboratively with the HUD-VASH staff?**
It will be critical to work collaboratively with local HUD-VASH staff to develop locally responsive processes and procedures.

Landlord Incentives

20. **Can incentives be provided only to co-enrolled SSVF and HUD-VASH Veterans, or to any Veteran enrolled in SSVF who needs this assistance to successfully lease up?**
All Veterans enrolled in SSVF services may be considered and prioritize for utilization of incentives to secure housing.
21. **Can landlord pay for capital improvement with incentives?**
SSVF cannot pay for capital improvements as this is regulatorily prohibited. However, a landlord, when given an incentive, can use that incentive in any way they see fit. The unit must meet all required habitability or housing quality inspection prior to move-in, and prior to the receipt of any incentives.
22. **State law in our state says you can only pay 1.5 times the rent for a deposit, and it must be refundable with an itemized list of reductions. Can we still pay a landlord incentives of two times the monthly rent?**
If the state law establishes a maximum deposit amount, grantees would need to follow those laws as it relates to security deposit. However, please be aware the available landlord incentives provided through the supplemental award are not considered a security deposit
23. **Can we plan to provide the two-month incentive for all Veterans enrolled in SSVF?**
All Veterans enrolled in SSVF could potentially access landlord incentives from these Supplemental Funds on their behalf; however, incentives are meant to overcome housing barriers for the Veteran and/or resolve landlord concerns. Where housing is already dedicated for homeless persons, for instance housing supported with project-based vouchers or tax-credits, such landlord incentives should not be necessary. So, SSVF grantees must still demonstrate that the landlord incentive was used to further expedite permanent housing access for high-risk Veterans. Grantees also need to assess how much money is available for landlord incentives as you may need to prioritize or further limit incentives based on budget realities and local demand.
24. **Are we able to provide less than the maximum incentive amount in order to serve more Veterans?**
Yes, the maximum incentive is a limit and the incentive amount can be customized to reflect local need.
25. **Would the 2 months of rent go under General Housing Stability Assistance? Can you use this if the rent is over the FMR?**

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The unit rent up to rent reasonableness is the basis for the incentive. It is not charged under the GHSA limit. As a reminder, SSVF uses Rent Reasonable rather than Fair Market Rent. HUD-VASH units are tied to the local PHA's payment standards.

26. Is there a minimum lease term for landlord incentives?

Incentives may only be offered for lease situations of at least one year. Shorter term lease situations may not include landlord incentives.

27. Is there a limit on how often a landlord incentive may be used with a Veteran? For example, if we use the incentive to house a Veteran but he/she is evicted or needs to move before the end of the lease, can we use these funds again for a different landlord to receive an incentive?

Incentives can be used again if the Veteran needs to move to a new housing location.

28. Can we use landlord incentives to place Veterans in a housing unit owned by landlords/owners we have already used in the past?

Yes, landlord incentives are meant to facilitate new lease ups for Veterans, but can be used with landlords who you have worked with in the past if the incentive helps to overcome a Veteran's barriers to be accepted into a unit.

29. Will landlord incentives and any other new eligible expenses under this funding also be allowable under existing funding, or can we only pay for these types of new eligible expenses under the new supplemental funding? If only under the new funding, can we pair the new funding with our regular grant, e.g., pay for the landlord incentives with the new grant and pay for the rental assistance through the regular grant or shallow subsidy grant for example?

If a grantee received a supplemental award, they would also be able to use existing funding for these incentives. Grant addendums in effect as of December 22, 2022 also add new allowable costs and income eligibility flexibilities for all grantees.

30. Can we give the landlord the 2-month incentive once every year during the four years of this grant?

You may only provide the incentive one time per lease. The incentive cannot be given every year on the same lease/unit. However, depending on the landlord's preference you could pay the incentive in one installment at the point of lease signing or pay the incentives in multiple installments over the course of time, but only within the first 90 days of the Veteran being housed. If grantees elect to offer incentive amounts below the 2-month cap at the beginning of the lease, they could pay the remaining allowable balance for enrolled Veterans should those Veterans become at risk of losing their housing and the added incentive payment would prevent that loss of housing. Generally, after 90 days in housing this would apply to SSVF-only Veterans as HUD-VASH Veterans would likely be exited by this time. No Veteran should maintain enrollment in SSVF solely for the purposes of anticipated future incentive payments. A Veteran could receive another incentive on their behalf if they move to a new unit and the incentive is necessary to facilitate that move.

31. Our HUD-VASH team mentioned that they may have landlord incentives coming also. Can a landlord receive both the SSVF landlord incentive AND the HUD-VASH incentive?

SSVF funding cannot be combined with other federal funding used for identical purposes, so incentives provided by SSVF cannot be combined with HUD incentives. They could, however, be combined with other private or local government resources if necessary to help the Veteran access permanent housing.

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32. Can HUD-VASH refer households to SSVF to receive landlord incentives?

Yes, HUD-VASH can refer Veterans to SSVF to be assessed for landlord incentives and other one-time TFA needs. SSVF will determine if the Veteran meets criteria for incentives, and will enroll the Veteran into SSVF if any sort of financial assistance is offered.

Tenant Incentives

33. What are some of the items we can purchase on behalf of Veterans?

The SSVF Program Office will continue to evaluate various purchases and provide guidance on an ongoing basis. Please review the previous webinars and documents on the SSVF website. If you have a specific, nuanced question about a type of purchase please email SSVF@va.gov and include your SSVF Regional Coordinator. The tenant incentive available through the funding is in addition to the funding available to support tenant move-in through General Housing Stability Assistance (GHSA). That GHSA limit is currently \$1800. Tenant incentives are NOT limited to the types of goods allowable under normal GHSA.

34. Do we have to show that the Veteran would not have accepted permanent housing without the incentive in order to use the tenant incentive for the Veteran?

No. Tenant incentives are a new TFA category that can be made available to any Veteran enrolled in SSVF. However, VA anticipates grantees will need to prioritize the use of incentives which may include focusing those costs on Veterans who otherwise would not be willing to enter housing without them. These incentives may be a good way to engage Veterans who might otherwise not accept housing, but it is allowable to use the incentives for other Veterans who are moving into housing, budget permitting and in line with your local needs.

35. Are we able to provide less than the maximum incentive amount in order to serve more Veterans?

Yes, \$1000 is the top limit but the incentives can be customized to meet community and Veteran need, and overall budget constraints.

36. The tenant incentive is NOT a direct payment to Veteran, correct?

Correct. The tenant incentive does not go directly to the Veteran. Instead, SSVF makes the purchases on behalf of the Veterans in compliance with SSVF regulations. SSVF is encouraged to establish a list of preferred vendors (online retail, box stores, local stores) to make financial tracking easier. Grantees must be able to demonstrate that the goods purchased do not exceed \$1,000 for any individual Veteran household and that that the goods were delivered or provided to the Veteran in their housing unit.

37. Do we need a Memorandum of Agreement (MOA) or some other formal contract with a vendor to purchase goods as tenant incentives?

No. Grantees do not need to enter into a formal agreement with vendors.

38. Can HUD-VASH refer households to SSVF to receive tenant incentives?

SSVF may co-enroll HUD-VASH Veterans for the purposes of providing incentives similar to the brief co-enrollments that occur with security deposits and other onetime TFA.

39. Can you buy the Veteran a pet with tenant incentive funds?

Grantees can buy a pet (including fees associated with adoption) but cannot pay for any ongoing pet expenses, so this

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must be carefully planned and budgeted. Grantees should ensure that the pet is also in compliance with the terms of the lease agreement.

40. Can the tenant incentives be used to pay for a gym or health club membership?

Yes. Grantees should explore how best to allocate this cost, most likely on a yearly basis. Also, tenant incentives could be used to purchase health equipment or goods that the Veteran retains (workout equipment, bicycles, etc.). Note: Veterans enrolled in HUD-VASH will likely be exited from SSVF soon after housing placement occurs at which point SSVF cannot continue to provide any form of TFA.

41. If we purchase a computer for a Veteran, can we also pay for internet access?

As of November 1, 2022, internet charges are an allowable expense for all SSVF grantees. These expenses can be captured under the normal SSVF utility line item or as part of the incentive package (grantees are encouraged to treat internet as a utility to reserve incentive purchases for goods that cannot be purchased under traditional SSVF regulations). Note: Veterans enrolled in HUD-VASH will likely be exited from SSVF soon after housing placement occurs at which point SSVF cannot continue to provide any form of TFA.

42. Can the tenant incentives include a "move in kit" such as dishes, cleaning supplies, shower curtains, etc.?

Yes, but grantees should also consider that these items can be funded with TFA under normal GHSA. Grantees are encouraged to use the tenant incentives on items that exceed the normal GHSA limit, or more likely, items the Veteran wants but that cannot otherwise be paid for under normal GHSA guidelines or are not readily available by other means.

43. Can incentives be more than one item that totals up to \$1,000?

Yes, the total incentive limit is \$1,000 but that can be composed of multiple goods/purchases.

44. Are the tenant incentives for all SSVF clients or only those co-enrolled with HUD-VASH?

Both tenant and landlord incentives are available to any SSVF enrolled Veterans, regardless of whether they are co-enrolled in HUD-VASH. However, funds for incentives are limited so grantees and local partners will need to consider how to prioritize incentives for those Veterans most in need of such assistance to obtain permanent housing.

45. Can we use the tenant incentive money for Veterans already housed but still enrolled and served with ongoing TFA and housing retention services and/or shallow subsidy services or is this only for new clients?

No, this is for Veterans entering a new unit/lease. Generally, the only time incentives would be used for a Veteran who is permanently housed at intake with be a Homelessness Prevention enrollment that is relocating to a new unit and needs those incentives to obtain the unit.

46. Can you use the tenant incentive money with prevention clients or just RRH clients?

Grantees can utilize incentives for both prevention and RRH, however a minimum 80% of the TFA funds from the NOFA must be used for the literally homeless. Grantees can use their "regular" award funds to support tenant incentives which need to conform only to the minimum 60% requirements.

47. For the tenant incentive, we were looking at staggering the \$1,000.00 over two periods: one at move-in, and one at the halfway point of a lease agreement. Is this kind of flexibility allowed, or should it be all up front?

The intent is for the incentive to be used at the time of move in and not to stagger the purchases. It may take a couple of weeks or so for a Veteran to identify their needs in housing but generally the \$1,000 incentive should be used at

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the beginning of the tenancy. The incentive should not be used as a “reward” for a Veteran staying housed for an arbitrary period of time.

48. Just confirming that HUD-VASH is not responsible for purchasing tenant incentives.

Correct, although, HUD-VASH case managers may help co-enrolled Veterans identify what they need or want and communicate with SSVF to make the purchases. This should be coordinated locally.

80% Area Median Income (AMI)

49. Does the 80% AMI change apply to all SSVF services, or only those co-enrolled in HUD-VASH?

As of December 22, 2022 all grantees are able to serve Veterans up to 80% of the Area Median Income regardless of whether they received supplemental awards.

50. Will HUD-VASH/PHA's in the funded communities also be increasing their cap to 80% AMI?

This is a local PHA decision. We encourage grantees to work closely with your HUD-VASH and PHA partners.

51. Were there strategies shared on how to ramp up to 80% AMI?

VA continues to offer support, webinars and Technical Assistance to grantees. Grantees are encouraged to work with HUD-VASH teams and local coordinated entry leads to develop a projection of how demand may increase. Grantees are still expected to use the HP screener to prioritize services for at-risk Veterans. Literally homeless Veterans eligible for services should be prioritized first. Grantees are strongly encouraged to communicate these changes with local coordinated entry leads so appropriate adjustments can be made.

52. Regarding 50-80% AMI, is this mandatory that we increase to 80%, or can we increase to 65%, for example?

You should make that decision based on local need and demand. This is a prioritization decision, not an eligibility consideration.

53. Can the 80% AMI flexibility be used for Shallow Subsidy? We see Veterans who are over 50% AMI, but have child support, other withholdings that may make rent unaffordable.

Yes. The 80% applies to all SSVF eligibility and services.

54. Once we are allowed to serve Veterans at 80% AMI, does this also apply to Veterans currently enrolled at their point of recertification? Can a currently enrolled Veteran be recertified up to the 80% once the MOAs are in place?

This applies to all Veterans, including those who are being recertified.

SSVF Specific Questions

HMIS

55. How do we capture these services in HMIS?

To accurately capture the work provided under the Supplemental awards for Landlord or Veteran Incentives in HMIS and to ensure the data is uploaded to the VA Repository please perform the following for each Veteran:

- V2 Services Provided – SSVF This is how we will know that the Veteran is receiving assistance under the NOFA.

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- Record the Date of Service, select “Other” as the service, then write “Incentive” in that open field.
- V3 Financial Assistance – SSVF This is how we will know what kind of incentives the Veteran received.
- On same date as above, record EITHER “Moving cost” plus amount for “Landlord Incentive” OR “General housing stability assistance” plus amount for “Veteran Incentive”

Have your HMIS Lead/HMIS Vendor confirm with the [HMIS Data Dictionary](#) that you are tracking it correctly in your local HMIS software. Email ssvfhmis@abtassoc.com if you have further questions or need clarifications.

56. Do we have to create a separate project for this grant in HMIS and, if so, the Veterans will have to be dually enrolled, correct?

This is not a new project type. SSVF grantees will continue to enroll participants as RRH or HP.

HHS Account/PMS

57. Do we need to track the landlord and tenant incentives separately in our financial management system?

Yes. While these payments will be recorded in specific ways in HMIS for the time being, you must track internally the distinctions between landlord incentives, normal GHSA, tenant incentives and typical SSVF costs.

58. Is this part of the \$1800 General Housing Stability limit or money in addition?

The \$1,000 tenant incentive is in addition to GHSA and is a more flexible resource than traditional GHSA.

TFA Eligibility

59. Can we spend more than 50% of the new awards on the TFA categories (incentives) if that works for our community, or are we required to spend at least 50% on Housing Navigation?

You may spend more than 50% of your award on TFA if that best meets the need for your local community.

60. Can we also use TFA from regular grants to pay for landlord incentives if we need to for some reason?

Yes, however, this is limited to Veterans housed in the catchment area of the identified for the VAMC.

61. Under the new funding, is SSVF-deposit assistance still limited to once every 2 years?

Deposit assistance is still limited to those restrictions and would be paid for by your normal grant. The landlord incentive is a separate type of allowable cost.

62. Can a Veteran receive TFA through traditional SSVF and the new supplemental funds?

Grantees can use the “regular” grant for other forms of TFA and services. These supplemental funds are exclusively to be used for incentives and Housing Navigators. This is an added service on top of other traditional SSVF services. Grantees may also use their normal grant budget to provide incentives if they have the resources to do so. As an example, a grantee could choose to use all of the supplemental award funds to employ SSVF HUD-VASH Housing Navigators and use their regular budget for incentives.

63. If a Veteran is homeless with 80% AMI, would the TFA for rent have a different limit than the Veterans at 50% AMI?

No, other regulations are unchanged.

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64. Is supervisory staff allowable with this funding (e.g., portion of an FTE for Program Manager), or must that come from existing funds?

Staff outside the Housing Navigator or their direct support must come from your regular grant funds. While grantees can charge the portion of supervision directly tied to housing navigation to the grant if it cannot be supported from their regular award, the intent is to provide as much direct support to HUD-VASH housing navigation as possible.

65. Can we pay for some advertising/promotion to directly target potential new landlords and veterans to advise them of these new incentives and benefits? For example, PSAs which we have found very helpful.

We are currently limiting the use of these funds to the specific purpose items identified in the budget. You could consider using your regular SSVF funding if this is a need. Please follow the Program Guide guidance and criteria to ensure its allowable.

66. When the Stafford Act ends, will the additional landlord incentives under the supplemental award count towards the total number of months of rent available to the Veteran?

These incentives are not counted towards the normal rent limits. These are a separate cost type.

67. Are grantees allowed to charge other things to the grant that will be needed for the Housing Navigator to provide HUD-VASH assistance e.g., laptop, mileage, phone, cell service, and etc.?

The SSVF Program Office would like grantees to keep their primary focus on the provision of Housing Navigation and Incentives in addition to expanded eligibility within the VA Medical Center catchment area. Currently, up to 10% of the budget may be used for administrative costs. Most additional expenses should be supplemented from your existing grant budget. Should it be necessary, grantees would be allowed to charge phone service, computer, internet service, and vehicle costs to this new supplemental funding award.

HUD-VASH Specific Questions

68. How will the SSVF Housing Navigator staff integrate into existing HUD-VASH programs?

This will be dependent on each site's case management organizational structure. HUD-VASH case management duties and responsibilities will remain the same as per directive, however the additional SSVF Housing Navigator staff will support HUD-VASH staff in the actual housing placement process, including housing search and coordination with PHA. The expectation is that the SSVF housing Navigator will work alongside the VA staff, with close coordination and communication on a daily basis.

69. Is the HUD-VASH program required to provide office space to the SSVF housing Navigator(s)?

No. VA encourages HUD-VASH and SSVF to work in close partnership. In some cases, this may mean co-location, but this is not a requirement.

70. Will SSVF housing Navigators provide case management for HUD-VASH Veterans?

No. HUD-VASH staff will continue to be responsible for and provide case management. Each site will identify the housing Navigator roles in addition to the case management provided by VA staff.

71. Are housing Navigators expected to interact with the local PHA issuing HUD-VASH vouchers?

This is a local decision based on existing relationships and needs. Generally, we expect HUD-VASH to maintain its partnership with the PHA, but how that is operationalized should be based on local planning.

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72. What information sharing agreements need to be in place to coordinate around Veteran needs?

[Routine Use 30](#) allows for broad information sharing related to Veterans' housing needs. VA and SSVF, along with local partners, are strongly encouraged to have existing data and information sharing agreements to allow for seamless delivery of services for Veterans at-risk of or experiencing literal homelessness. Please see the [SSVF website](#) and other internal VA guidance related to information sharing for the purposes of coordinating housing services.

73. What additional documentation will be expected of HUD-VASH staff as result of this collaboration with SSVF Housing Navigators?

As with all interactions with SSVF or other non-HUD-VASH resources, collaboration is to be documented in CPRS/Cerner EHR. Refer to the [Technical Manual for Performance Measures and Metrics](#) and follow the [HOMES Reporting Policy](#) (Please note: links provided here are VA intranet links and cannot be accessed by the SSVF team).