

SSVF Monthly Office Hours



Agenda



- TFA
- Data Quality
- Open for Questions

Housekeeping



Up to 60 minutes Slides & handouts are in the "handout " section Recording, Handouts & Slides will be sent via email

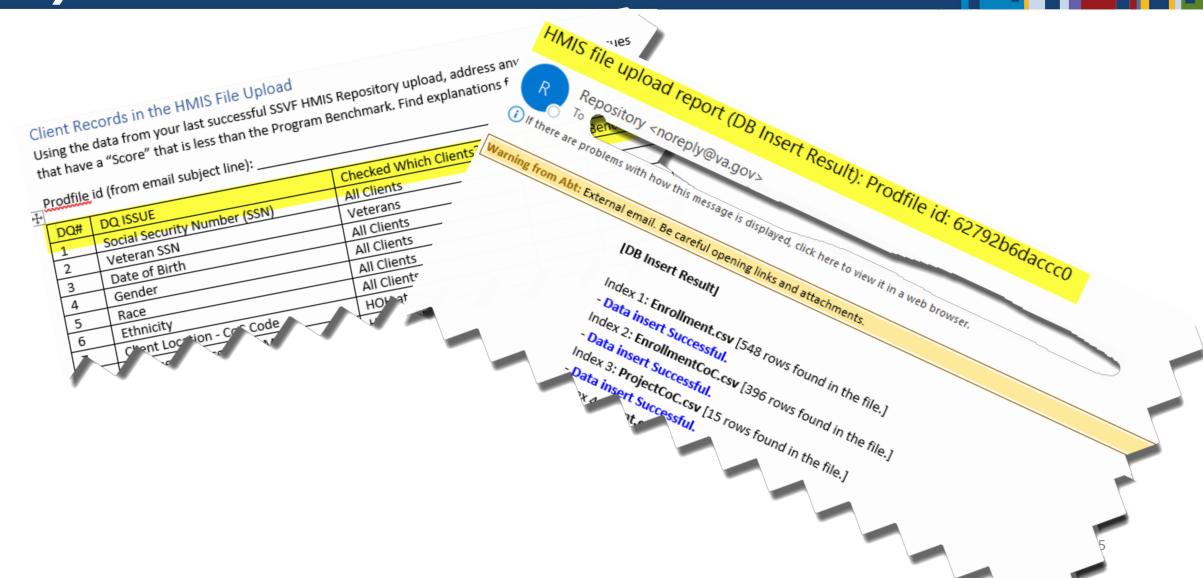
Submit questions in the question box or any time at ssvf@va.gov

Data Quality and Completeness (pp. 31)

- Mandatory Data Collection of all data elements listed previously
- Only grantees whose primary mission is to serve victims of DV are prohibited by VAWA from entering client data into HMIS
- Grantees are expected to review HMIS records and client files for potential client duplication and resolution of this issue.
- It is the responsibility of the grantee to take precautions to protect client information for all persons served; this applies to both hard copies and electronic data
- Grantees who have reason to believe that information pertaining to a particular participant or household is especially vulnerable in HMIS must contact their regional coordinator.

SSVF Reporting (pp. 36-59)

- Monthly Repository Uploads
 - Validation Results
 - If a repository upload is unsuccessful, the validation report will identify file errors that led to the upload's rejection.
 - Data Quality Summary
 - Individual fields should be above the 95% complete threshold for that data element unless there are valid documented reasons for the issue
 - Veteran Status and Veteran SSN 100% scores are required
 - Data Quality Details
 - Monthly Report
 - Provides information about persons, veterans, and household served, demographics, TFA usage data, services counts and outcomes data



What is Data Quality?

"Data Quality is a term that refers to the reliability and validity of client level data collected in HMIS."

Data Quality Plan

- Set of policies and procedures designed to ensure all client level information entered into HMIS is complete accurate and timely
- Developed by the CoC's HMIS Lead, but VA grantees have to adhere to more data standards set by the VA

Data Quality Plan

- Identify the responsibilities of all parties within the CoC that affect data quality
- Establish data quality benchmarks for timeliness, completeness and accuracy
- Describe what the HMIS Lead Agency will be doing to implement this plan and monitoring the progress to meet the benchmarks
- Establish a time frame for implementing the plan to monitor the quality of data on a regular basis

Five components to a good data quality standard

- Timeliness
- Completeness
- Accuracy
- Monitoring
- Incentives

Monthly DQ Reporting Updates

- TFA DQ Checks (#57, 58, 59, 60)
 - All Households Counted
 - All TFA Amounts Summed
 - Divide TFA Amount Sum by HH Count
 - HP TFA Low \$1,100
 - HP TFA High \$12,000
 - RRH TFA Low \$700
 - RRH TFA High \$11,000
 - If flagged, all HH records should be reviewed



Technical Assistance Time!