SSVF Monthly Office Hours

Link to Audio

Agenda

- **Data Quality Planning (Sam)**
- **Changes to Monthly DQ Reports (Mary)**
- **Performance Measures (Mary)**
- **Recording Monthly Services (Mary)**
  - EHA
  - Landlord and Client Incentives
  - Shallow Subsidy
- **Open for Questions**

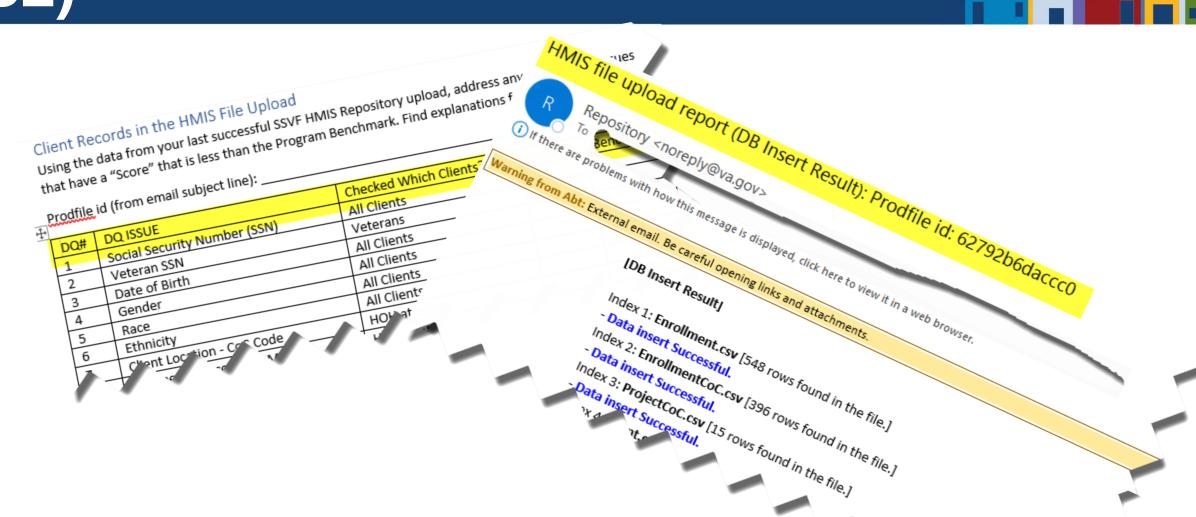60 minutes (?)

Slides & handouts are in the "handout" section

Recording, Handouts & Slides will be sent via email

Submit questions in the question box or any time at ssvf@va.gov

Data Quality Management (pp. 68-82)

What is Data Quality?

"Data Quality is a term that refers to the reliability and validity of client level data collected in HMIS."

Data Quality Plan

- Set of policies and procedures designed to ensure all client level information entered into HMIS is complete accurate and timely

- Developed by the CoC's HMIS Lead, but VA grantees have to adhere to more data standards set by the VA

Data Quality Management (pp. 68-82)

Data Quality Plan

- Identify the responsibilities of all parites within the CoC that affect data quality
- Establish data quality benchmarks for timeliness, completeness and accuracy
- Describe what the HMIS Lead Agency will be doing to implement this plan and monitoring the progress to meet the benchmarks
- Establish a time frame for implementing the plan to monitor the quality of data on a regular basis

Data Quality Management (pp. 68-82)

Five components to a good data quality standard

- Timeliness
- Completeness
- Accuracy
- Monitoring
- Incentives

Performance Measures

- **SSVF3:** *Percent SSVF RRH Exits to PHP*
- **SSVF4:** *Percent within 90 days Entry to Move-In in SSVF RRH Permanent Housing*

Client and Landlord Incentives

V2 Services Provided – SSVF

Header	Instruction	
Element Name	Services Provided - SSVF	
Field 1 & Response	Date of Service (date) [date field]	
Field 2 & Responses	Type of Service	
	1	Outreach services
	2	Case management services
	3	Assistance obtaining VA benefits
	4	Assistance obtaining/coordinating other pu...
	5	Direct provision of other public benefits
	6	Other (non-TFA) supportive service appro...
	7	Extended Shallow Subsidy
	8	Returning Home
	9	Rapid Resolution
		"Ass... ...a... ...VA benefits"
	6	Legal ...vices ...viction preventi...
	7	Legal services – outstanding fines and pena...
	8	Legal services – restore/acquire driver's lic...
	9	Legal services – other
	10	Child care
	11	Housing counseling
Dependent D – Dependent to Field 2 Response 6	If "Other (Non-TFA) Supportive Service approved by VA" text box for Specify	
Element Type	Program Specific	

V3 Financial Assistance – SSVF

Header	Instruction	
Element Name	Financial Assistance - SSVF	
Field 1 & Response	Date of Financial Assistance (date) [date field]	
Field 2 & Response	Financial Assistance Amount (amount)	
Field 3 & Responses	Financial Assistance Type	
	1	Rental assistance
	4	Utility fee payment assistance
	2	Security deposit
	3	Utility deposit
	5	Moving costs — **Landlord Incentive**
	8	Transportation services: tokens/vouchers
	9	Transportation services: vehicle repair/maintenance
	10	Child Care
	12	General housing stability assistance — **Client Incentive**
	14	Emergency housing assistance
	15	Extended Shallow Subsidy – Rental Assistance
	16	Food assistance
Element Type	Program Specific	

Type in the word "Incentive"

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Shallow Subsidy Data Entry

- At least once a month:
  - V2 Service Provided #7 – Extended Shallow Subsidy
  - V3 Financial Assistance #15 – Extended Shallow Subsidy Rental Assistance

Technical Assistance Time!