



SSVF Monthly Office Hours

[Link to Audio](#)

Agenda

- **Data Quality Planning (Sam)**
- **Changes to Monthly DQ Reports (Mary)**
- **Performance Measures (Mary)**
- **Recording Monthly Services (Mary)**
 - EHA
 - Landlord and Client Incentives
 - Shallow Subsidy
- **Open for Questions**



Housekeeping



60 minutes (?)



Slides &
handouts
are in the
“handout
” section



Recording,
Handouts &
Slides will
be sent via
email



Submit
questions in
the question
box or any
time at
ssvf@va.gov

Data Quality Management (pp. 68-82)



Client Records in the HMIS File Upload
Using the data from your last successful SSVF HMIS Repository upload, address any that have a "Score" that is less than the Program Benchmark. Find explanations for

Prodfile id (from email subject line): _____

DQ#	DQ ISSUE	Checked Which Clients
1	Social Security Number (SSN)	All Clients
2	Veteran SSN	Veterans
3	Date of Birth	All Clients
4	Gender	All Clients
5	Race	All Clients
6	Ethnicity	All Clients
7	Client Location - CoC Code	HOH at

HMIS file upload report (DB Insert Result): Prodfile id: 62792b6daccc0

Repository <noreply@va.gov>

To: _____

Warning from Abt: External email. Be careful opening links and attachments.

[DB Insert Result]

- Index 1: Enrollment.csv [548 rows found in the file.]
- Data insert Successful.
- Index 2: EnrollmentCoC.csv [396 rows found in the file.]
- Data insert Successful.
- Index 3: ProjectCoC.csv [15 rows found in the file.]
- Data insert Successful.

Data Quality Management (pp. 68-82)



What is Data Quality?

"Data Quality is a term that refers to the reliability and validity of client level data collected in HMIS."

Data Quality Management (pp. 68-82)



Data Quality Plan

- Set of policies and procedures designed to ensure all client level information entered into HMIS is complete accurate and timely
- Developed by the CoC's HMIS Lead, but VA grantees have to adhere to more data standards set by the VA

Data Quality Management (pp. 68-82)



Data Quality Plan

- Identify the responsibilities of all parties within the CoC that affect data quality
- Establish data quality benchmarks for timeliness, completeness and accuracy
- Describe what the HMIS Lead Agency will be doing to implement this plan and monitoring the progress to meet the benchmarks
- Establish a time frame for implementing the plan to monitor the quality of data on a regular basis

Data Quality Management (pp. 68-82)



Five components to a good data quality standard

- Timeliness
- Completeness
- Accuracy
- Monitoring
- Incentives

Performance Measures



- ***SSVF3: Percent SSVF RRH Exits to PHP***
- ***SSVF4: Percent within 90 days Entry to Move-In in SSVF RRH Permanent Housing***

Client and Landlord Incentives



V2 Services Provided - SSVF

Header	Instruction
Element Name	Services Provided - SSVF
Field 1 & Response	Date of Service (date) [date field]
Field 2 & Responses	Type of Service
	1 Outreach services
	2 Case management services
	3 Assistance obtaining VA benefits
	4 Assistance obtaining/coordinating other public benefits
	5 Direct provision of other public benefits
	6 Other (non-TFA) supportive service approved by VA
	7 Extended Shallow Subsidy
	8 Returning Home
	9 Rapid Resolution
Dependent A - Dependent	"Assistance in obtaining VA benefits"
	6 Legal services - conviction prevention
	7 Legal services - outstanding fines and penalties
	8 Legal services - restore/acquire driver's license
	9 Legal services - other
	10 Child care
	11 Housing counseling
Dependent D - Dependent to Field 2 Response 6	If "Other (Non-TFA) Supportive Service approved by VA" text box for Specify
Element Type	Program Specific

V3 Financial Assistance - SSVF

Header	Instruction
Element Name	Financial Assistance - SSVF
Field 1 & Response	Date of Financial Assistance (date) [date field]
Field 2 & Response	Financial Assistance Amount (amount)
Field 3 & Responses	Financial Assistance Type
	1 Rental assistance
	4 Utility fee payment assistance
	2 Security deposit
	3 Utility deposit
	5 Moving costs Landlord Incentive
	8 Transportation services: tokens/vouchers
	9 Transportation services: vehicle repair/maintenance
	10 Child Care
	12 General housing stability assistance Client Incentive
	14 Emergency housing assistance
	15 Extended Shallow Subsidy - Rental Assistance
	16 Food assistance
Element Type	Program Specific

Type in the word "Incentive"

Shallow Subsidy Data Entry



- At least once a month:
 - V2 Service Provided #7 – Extended Shallow Subsidy
 - V3 Financial Assistance #15 – Extended Shallow Subsidy Rental Assistance



Technical Assistance Time!