



SSVF Monthly Office Hours

[Link to Audio](#)

Agenda

- **Equity Report Demo**
- **Performance Measures & DQ**
 - RRH Exits to PH
 - RRH Start to MID
 - Returns to Homelessness
- **Recording Monthly Services**
 - Landlord and Tenant Incentives
 - Shallow Subsidy
 - Legal Services
- **FY 2024 Changes**
- **Open for Questions**



Housekeeping



60 minutes (?)



Slides & handouts are in the “handout” section



Recording, Handouts & Slides will be sent via email



Submit questions in the question box or any

or ssvf@va.gov

ssvf@va.gov

Equity Report



- **Access issues – email ssvfhmis@abtassoc.com**
- **Repository link – if you have a repository account you should have an Equity Report account**
- **Uses of the data – assess service numbers, amount of TFA, and exits to PH using the race/ethnicity categories (two choices) for equity in accessing and delivering SSVF services**

VSSC Scorecard **FY** 23



SSVF3: Percent SSVF RRH Exits to Permanent Housing

Target: 70%

April: 69.57%

- Measuring exiting Veterans since October 1, 2022 (denominator) from SSVF RRH only
- Those with PH exits (PSH, Rental, Owned, Staying Permanently, transfer to HOPWA PH) (numerator)



SSVF4: Percent within 90 days Entry to Move-In in SSVF RRH
Permanent Housing

Target: 75%

April: 75.56%

- Measuring Veterans with Housing Move-In Date recorded on or after October 1, 2022 (denominator)
- Those with 90 days or less since Project Start Date (numerator)

Scorecard Visual



Homeless Services Scorecard

- [Data Definitions](#)
- [VSSC Help Desk](#)
- [Click to Send Feedback](#)

National: National - Report Period: 2023

| | Target | Oct | Nov | Dec | Qtr1 | Jan | Feb | Mar | Qtr2 | Apr | May | Jun | Qtr3 | FYTD |
|---|---------|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Homeless Program Operations | | | | | | | | | | | | | | |
| OP1: % Hired | 90.00% | 84.08% | 84.06% | 83.29% | 83.29% | 84.22% | 84.47% | 84.82% | 84.82% | 84.95% | 83.55% | 83.76% | 83.76% | 83.76% |
| HCHV5: Engagement of Unsheltered | 75.00% | 6.32% | 12.79% | 18.72% | 18.72% | 25.21% | 31.17% | 38.62% | 38.62% | 45.09% | 52.76% | 60.01% | 60.01% | 60.01% |
| HUD-VASH | | | | | | | | | | | | | | |
| HMLS3: % Housed in VASH | 90.00% | 75.55% | 75.85% | 75.91% | 75.91% | 76.04% | 76.70% | 77.14% | 77.14% | 77.47% | 77.97% | 78.53% | 78.53% | 78.53% |
| HMLS3-PI: Increased Housing in HUD-VASH | 100.00% | 95.45% | 95.81% | 96.30% | 96.30% | 96.58% | 97.10% | 97.61% | 97.61% | 98.09% | 98.77% | 99.35% | 99.35% | 99.35% |
| VASH1: % w/in 90 Days Entry to Housed in VASH | 65.00% | 47.30% | 43.02% | 41.81% | 43.90% | 40.05% | 44.21% | 47.19% | 44.06% | 48.80% | 50.04% | 45.78% | 48.28% | 45.40% |
| VASH2: % Negative Exits | 14.00% | ↓ 13.55% | 11.96% | 12.02% | 12.54% | 11.32% | 10.43% | 11.80% | 11.24% | 11.52% | 10.04% | 8.49% | 9.97% | 11.25% |
| VASH3: HUD-VASH Employment Rates | 50.00% | 55.50% | 55.45% | 55.24% | 55.24% | 55.02% | 54.84% | 54.66% | 54.66% | 54.45% | 54.14% | 53.65% | 53.65% | 53.65% |
| VASH4: % Hired in HUD-VASH | 90.00% | 82.77% | 82.65% | 81.49% | 81.49% | 82.70% | 83.30% | 83.68% | 83.68% | 83.83% | 84.13% | 84.09% | 84.09% | 84.09% |
| HCHV | | | | | | | | | | | | | | |
| HCHV1: % Exits to Permanent Housing | 55.00% | 60.73% | 57.42% | 61.40% | 59.91% | 57.21% | 56.27% | 61.27% | 58.37% | 61.52% | 63.97% | 64.53% | 63.39% | 60.51% |
| HCHV2: % Negative Exits | 20.00% | ↓ 20.42% | 23.13% | 18.35% | 20.56% | 20.50% | 19.44% | 18.27% | 19.37% | 21.40% | 18.14% | 18.64% | 19.31% | 19.75% |
| GPD | | | | | | | | | | | | | | |
| GPD1: % Exits to Permanent Housing | * | 71.16% | 69.82% | 71.11% | 70.70% | 66.42% | 71.94% | 70.88% | 69.82% | 71.32% | 70.01% | 69.80% | 70.35% | 70.28% |
| GPD2: % Negative Exits | 20.00% | ↓ 19.61% | 19.33% | 18.08% | 19.00% | 21.22% | 17.03% | 16.76% | 18.25% | 17.71% | 18.56% | 17.03% | 17.76% | 18.32% |
| GPD3: % Employed at Exit | 55.00% | 67.15% | 63.58% | 60.28% | 63.62% | 56.66% | 61.16% | 62.92% | 60.33% | 63.43% | 64.66% | 61.97% | 63.34% | 62.40% |
| Supportive Services for Veteran Families | | | | | | | | | | | | | | |
| SSVF3: % Exits to Permanent Housing | 70.00% | 65.07% | 67.38% | 68.68% | 67.01% | 68.45% | 67.39% | 68.66% | 68.21% | 70.73% | 69.85% | 67.01% | 69.24% | 68.15% |
| SSVF4: % Process Time 90 Days or Less | 75.00% | 76.32% | 72.65% | 75.24% | 74.70% | 71.04% | 72.03% | 73.81% | 72.33% | 75.31% | 74.49% | 75.66% | 75.12% | 73.99% |
| Veterans Justice Programs | | | | | | | | | | | | | | |
| VJP1: Veterans Entering Justice Programs | 75.00% | 6.18% | 7.36% | 8.31% | 21.85% | 9.72% | 10.96% | 11.84% | 32.51% | 9.20% | 9.98% | 8.57% | 27.75% | 82.12% |



Goal 2: Returns to Homelessness

Target: No more than 5% returned; if returned, at least 90% rehoused or on a pathway to rehousing

- All exits to PH or enrollments with HMID in CY 23 will be the denominator for Returns from both HP and RRH
- Any Veteran who returns to a VA program's front door as homeless in CY 23 (more than 14 days after exit to PH) will be counted as a return (numerator).

Scorecard Visual



Goal 2: Prevention of Returns to Homelessness

Prevention of Returns to Homelessness: For Veterans who become permanently housed in CY 2023, no more than 5% return to homelessness. Of those who return to homelessness in CY 2023, no less than 90% will be re-housed or placed on a pathway to re-housing in CY 2023.

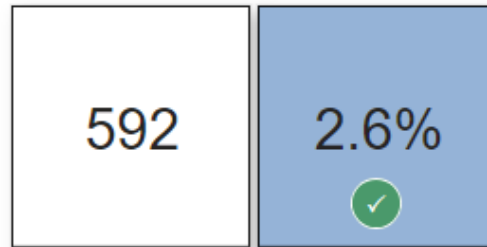
National

Veterans placed in housing as of June 2023.

Veterans Housed
in CY 2023



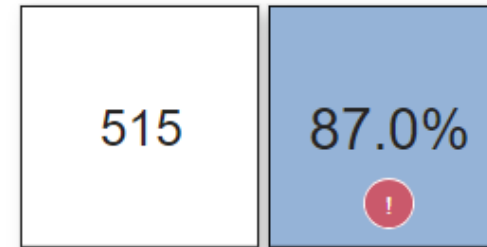
Returns to Homelessness



Goal: $\leq 5\%$



Re-housed or placed on a
Pathway to Re-housing in CY 2023



Goal: $\geq 90\%$

Veteran Detail

DQ issue #1: Dates that “look” like a return



The Homeless Program Office (HPO) is reviewing DQ much more closely these days, and on a more frequent basis than ever before.

- Housing Move-In Dates when the exit isn't Permanent (examples)
 - HMID recorded, then exit to hotel/motel, or temporary w/friends/family, etc.
- “Bad” dates or “Out of Order” date examples:
 - HUD-VASH move-in date plus SSVF RRH/HP Entry >14 days
 - SSVF Exit Date to HUD-VASH plus HUD-VASH enrollment >14 days (examples)

Client and Landlord Incentives



V2 Services Provided - SSVF

| Header | Instruction |
|---|---|
| Element Name | Services Provided - SSVF |
| Field 1 & Response | Date of Service (date) [date field] |
| Field 2 & Responses | Type of Service |
| | 1 Outreach services |
| | 2 Case management services |
| | 3 Assistance obtaining VA benefits |
| | 4 Assistance obtaining/coordinating other pu |
| | 5 Direct provision of other public benefits |
| | 6 Other (non-TFA) supportive service approv |
| | 7 Extended Shallow Subsidy |
| | 8 Returning Home |
| | 9 Rapid Resolution |
| Dependent A - Dependent | "Assistance in obtaining VA benefits" |
| | 6 Legal services - conviction prevent. |
| | 7 Legal services - outstanding fines and pena |
| | 8 Legal services - restore/acquire driver's lice |
| | 9 Legal services - other |
| | 10 Child care |
| | 11 Housing counseling |
| Dependent D - Dependent to Field 2 Response 6 | If "Other (Non-TFA) Supportive Service approved by VA" text box for Specify |
| Element Type | Program Specific |

V3 Financial Assistance - SSVF

| Header | Instruction |
|---------------------|---|
| Element Name | Financial Assistance - SSVF |
| Field 1 & Response | Date of Financial Assistance (date) [date field] |
| Field 2 & Response | Financial Assistance Amount (amount) |
| Field 3 & Responses | Financial Assistance Type |
| | 1 Rental assistance |
| | 4 Utility fee payment assistance |
| | 2 Security deposit |
| | 3 Utility deposit |
| | 5 Moving costs Landlord Incentive |
| | 8 Transportation services: tokens/vouchers |
| | 9 Transportation services: vehicle repair/maintenance |
| | 10 Child Care |
| | 12 General housing stability assistance Tenant Incentive |
| | 14 Emergency housing assistance |
| | 15 Extended Shallow Subsidy - Rental Assistance |
| | 16 Food assistance |
| Element Type | Program Specific |

Type in the word "Incentive"

Shallow Subsidy Data Entry



- At least once a month:
 - V2 Service Provided #7 – Extended Shallow Subsidy
 - V3 Financial Assistance #15 – Extended Shallow Subsidy Rental Assistance
 - NOTE: FY 23 VA Data Guide is inconsistent with what we're expecting now and will be updated in FY 24

Legal Services



- Legal Services are recorded as follows:

| Instruction | |
|-------------|---|
| | Services Provided - SSVF |
| | Date of Service (date) [date field] |
| | Type of Service |
| 1 | Outreach services |
| 2 | Case management services |
| 3 | Assistance obtaining VA benefits |
| 4 | Assistance obtaining/coordinating other public benefits |
| 5 | Direct provision of other public benefits |
| 6 | Other (non-TFA) supportive service approved by VA |
| 7 | Extended Shallow Subsidy |
| 8 | Returning Home |
| 9 | Rapid Resolution |
| | <i>If "Assistance obtaining/coordinating other public benefits"</i> |
| 1 | Health care services |
| 2 | Daily living services |
| 3 | Personal financial planning services |
| 4 | Transportation services |
| 5 | Income support services |
| 6 | Fiduciary and representative payee services |
| 7 | Legal services – child support |
| 8 | Legal services – eviction prevention |
| 9 | Legal services – outstanding fines and penalties |
| 10 | Legal services – restore/acquire driver's license |
| 11 | Legal services – other |
| 12 | Child care |

Big Changes on October 1



- No more “Last Permanent Address”
- New Start Date and End Date on each Financial Assistance
- Changes to the Shallow Subsidy and Landlord/Tenant Incentives wording to be clearer/easier to record correctly
- AMI amounts (include 51%-80% now)
- Race/Ethnicity combined into one element
- Gender language more affirming
- Add SPACE FORCE to Military Branches



Technical Assistance Time!