

# Rapid Rehousing with Special Populations

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# What is Rapid Rehousing?

Case Management + Housing Identification + Rental assistance

- Housing First
- Client driven
- Flexible

# Who do we serve?

- SSVF
  - Single Veterans
  - Veteran Families
- CoC RRH Program
  - Veterans ineligible for SSVF
  - Single Young Adults 18-24
  - Coming Soon: Young Adult Families

# How we planned to broaden our scope

- Talk to other youth providers
- Hiring and training a great team
- Incorporating peers
- Focusing on employment
- NAEH best practices – Housing Specialists

# Lessons learned with Youth

- Staffing needs & responses
  - Intensity and duration of services
  - Limit setting
  - Empowering youth
  - How we define success
  - Clinical approach
- How we message the program
  - Opportunities to learn through experience
  - Coordinate with employment
  - Mediating roommate conflict
  - Educate young adults and landlords on tenant rights
  - Be real about what's affordable and possible in NYC
- Plan contribution in advance, from Day 1
  - Shared housing – it's more affordable
- Coordinate with other community providers when you, or the young adult, needs more help. Rapid rehousing doesn't need to be the ONLY answer, just part of it

# Planning to serve a new population: Families

- What steps might we need to take before beginning to serve this population?
- What questions are important to ask ourselves?
- Who else can we reach out to in order to gain more information?
- What do we expect to be the same as Veteran families or single youth?
- What do we expect to be different?
- How might we collaborate with child welfare?

# Activity: Case Studies

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