Know Your Data, Love Your Data: A Recipe Book for Quality, Accuracy, and Planning

VA Presenters: Sandra Foley and Tamara Wright
Community Presenters: Southern Nevada Homeless Continuum of Care and Mississippi Balance of State
Agenda

1. The Importance of a Recipe
2. Quality
   - SSVF Data 201 Refresher
   - Program Goals
   - Community Goals
3. Impact
   - Coordinated Entry
   - Veteran Milestones
   - Funding
The Importance of a Recipe
Data Quality

• Data quality represents progress toward goals
  – How are grantees using HMIS, VA Repository, VSSC data

• Data quality informs decision making
  – How are grantees reviewing for quality and accuracy

• Data quality improves community outcomes
  – Drives program goals of households served, days to housed, time in program, etc.
  – Drives CoC goals of ending Veteran homelessness
SSVF Data in Context

- National SSVF Program
- Your SSVF Program
- Local Continuum of Care
- Client
SSVF Data Refresher: VA Repository

- **VA-owned databases designed to receive and store SSVF Program data.**
  - Data received must align with HUD’s HMIS Data Standards.
  - Comprised of tables similar to the HMIS Logical Model.

- **“The Repository” is actually 2 remote VHA servers:**
  - Production Server = Grantee Uploads
  - Reporting Server = Archive of previous FYs and copy of current Production Server data

- **Grantees upload data for their entire grant year each time.**
  - Example: June uploads contain all active FY17 clients’ data through May.
Repository

• Why use a Repository?
  – SSVF Grantees are required to enter all program data into their local HMIS systems.
  – The SSVF Program Office is accountable for program data and must have visibility into grantee progress/outcomes.
  – VA currently does not have a bi-directional way to share data with communities/outside stakeholders.
  – The HMIS Repository allows VA to receive grantee data via monthly upload.

• Why not just use HOMES?
  – Data access issues for non-VA staff.
  – Minimal crosswalk between HOMES and HMIS at the time of the SSVF Program implementation (in FY11).
  – Grantee burden (need for training on HOMES, duplicate data entry if HOMES data cannot be uploaded to the community, etc.).
Repository Limitations

- Access is limited.
- Data is not real-time.
- Difficult to report across FYs.
- No automatic reporting capabilities
  - This includes on the front end when grantees upload data.
  - Validation Report is helpful by showing row counts and major issues but is not sufficient for data quality.
    - Note: just because the Repository accepts the upload does not mean the data is accurate or that issues did not occur during upload.
- Any reports generated are run via SQL coding/procedures and on an ad-hoc basis.
  - Example: Tracker; Data Quality Reports
VSSC Dashboard

• VSSC
  – VHA reporting service generates reports for the HPO programs including the SSVF Dashboard.
  – VSSC pulls SSVF data directly from the HMIS Repository Production Server on the 10th or 11th of each month.
  – Validation processes and business rules are applied to generate the dashboard reports.
    • Example: missing/invalid SSNs omitted from reporting.
  – The VSSC SSVF Dashboard is not the same thing as the Repository but the data should be identical.
    • Caveat: timing between Prod and Reporting Servers.
Grantee Uploads

• Upload Schedule:
  – Opens on the 1st of each month; closes on the 10th calendar day.
  – Last day for uploads is the 9th calendar day.
• A single grant may have multiple uploads:
  – 1 upload: HP & RRH clients combined
  – 2 uploads: Separate HP & RRH uploads
  – Multiple uploads: Geographical uploads, as well as possible HP/RRH separate uploads
• Each grantee’s upload includes 10 CSV files
  – Each upload must be compressed (.zip or .rar) for the Repository to accept it.
• Data Validation Report:
  – Shown on the web browser after a grantee completes an upload.
  – Grantees take screenshots of these reports for monitoring and tracking purposes.
Data Validation Report Example

Validation Report

Uploader: Grey, Sarah (sarahgrey@YWCA)
Validation ID: 55730
Validation dates: 6/5/17 8:39:53 PM

Step 1. File Upload
- Program name: [redacted]
- User name: [redacted]
- File name: [redacted]
- File extension: [redacted]
- File size: [redacted]
- Processing Option: validate_only

Step 2. Unzip
- Unzip successful
- numFiles: 10
- Index 1: ProjectCoC.csv
- Index 2: Services.csv
- Index 3: Project.csv
- Index 4: EnrollmentCoC.csv
- Index 5: Client.csv
- Index 6: IncomeBenefits.csv
- Index 7: Exit.csv
- Index 8: Export.csv
- Index 9: EmploymentEducation.csv
- Index 10: Enrollment.csv

Step 3. Validate File
- Export.csv [2 rows found in the file.]
- Project.csv [2 rows found in the file.]
- ProjectCoC.csv [2 rows found in the file.]
- Enrollment.csv [19 rows found in the file.]
- EnrollmentCoC.csv [19 rows found in the file.]
- Client.csv [19 rows found in the file.]
- Exit.csv [19 rows found in the file.]
- IncomeBenefits.csv [43 rows found in the file.]
- Services.csv [27 rows found in the file.]
- EmploymentEducation.csv [43 rows found in the file.]

[ Validation Result Summary ]

Data Quality Alerts
- No issue found.
Validation Errors
- No issue found.
File Errors
- No issue found.

Clients in upload (minus 1 for the header row)

No issues found. Click the button below to process uploaded data files.
Considerations

• If any table has a row count = 0 there will not be any data reported.
  – Essentially blanks out the data.
  • Repository accepts the upload and marks all other data as inactive.
• For grantees that upload to multiple geographies, sometimes duplicate records are included.
• Row counts are not always equal to persons served.
• Example: 14-XX-150
  – Exit Table Row Count = 168
  – Actual Persons Exiting reported = 90
    • Exits Prior to FY17 = 66
    • Missing/Incomplete SSNs = 2
    • Other VSSC exclusions = 10
### SSVF - Dashboard
Supportive Services for Veteran Families

**National: National - Report Period: May 2017**

<table>
<thead>
<tr>
<th>Destination Type</th>
<th>May</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Prevention</td>
<td>RRH</td>
</tr>
<tr>
<td>Permanent</td>
<td>1,757</td>
<td>2,869</td>
</tr>
<tr>
<td>Temporary</td>
<td>143</td>
<td>652</td>
</tr>
<tr>
<td>Institutional</td>
<td>24</td>
<td>68</td>
</tr>
<tr>
<td>Other</td>
<td>52</td>
<td>258</td>
</tr>
<tr>
<td>Total</td>
<td>1,978</td>
<td>3,747</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Successful Housing Outcome</th>
<th>May</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Prevention</td>
<td>RRH</td>
</tr>
<tr>
<td></td>
<td>88.92%</td>
<td>76.57%</td>
</tr>
</tbody>
</table>

### Total Permanent Destinations By Month

**Veteran Destination Type**

<table>
<thead>
<tr>
<th>May</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention</td>
<td>RRH</td>
</tr>
<tr>
<td>Permanent</td>
<td>3,016</td>
</tr>
<tr>
<td>Temporary</td>
<td>510</td>
</tr>
<tr>
<td>Institutional</td>
<td>133</td>
</tr>
<tr>
<td>Other</td>
<td>247</td>
</tr>
<tr>
<td>Total</td>
<td>3,870</td>
</tr>
</tbody>
</table>
Program Progress - Quarterly Reports

- Does the data indicate that Grantee is on target to reach annual?
  - Veteran served
    - HP
    - RRH
    - % of RRH served
  - Veterans exited
    - HP
    - RRH
    - % of RRH Exits
  - Veterans exited to PH
    - HP
    - RRH
    - % of RRH Exiting to PH
  - Total RRH Veteran placed
Quarterly Report data review

<table>
<thead>
<tr>
<th>Grant ID</th>
<th>Grant Name</th>
<th>Veterans Served</th>
<th>Veterans Exited</th>
<th>Veterans Exited to PH</th>
<th>Total SRH Veterans Housed</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-AZ-004</td>
<td>Primavera Foundation (12-AZ-004)</td>
<td>19</td>
<td>18</td>
<td>16</td>
<td>57</td>
</tr>
<tr>
<td></td>
<td></td>
<td>43</td>
<td>24</td>
<td>20</td>
<td>47</td>
</tr>
<tr>
<td>12-CA-006</td>
<td>Volunteers of America of Los Angeles (12-CA-006)</td>
<td>33</td>
<td>23</td>
<td>23</td>
<td>116</td>
</tr>
<tr>
<td></td>
<td></td>
<td>77</td>
<td>33</td>
<td>23</td>
<td>116</td>
</tr>
<tr>
<td>12-CA-007</td>
<td>New Directions, Inc. (12-CA-007)</td>
<td>24</td>
<td>16</td>
<td>16</td>
<td>63</td>
</tr>
<tr>
<td></td>
<td></td>
<td>153</td>
<td>16</td>
<td>16</td>
<td>63</td>
</tr>
<tr>
<td>12-CA-010</td>
<td>Emergency Housing Consortium of Santa Clara County (12-CA-010)</td>
<td>4</td>
<td>4</td>
<td>3</td>
<td>26</td>
</tr>
<tr>
<td>12-CA-011</td>
<td>WestCare California, Inc. (12-CA-011)</td>
<td>154</td>
<td>15</td>
<td>15</td>
<td>135</td>
</tr>
<tr>
<td>12-CA-013</td>
<td>Goodwill Industries of Santa Clara County (12-CA-013)</td>
<td>15</td>
<td>15</td>
<td>15</td>
<td>135</td>
</tr>
<tr>
<td>12-CA-014</td>
<td>PATH (12-CA-014)</td>
<td>52</td>
<td>32</td>
<td>25</td>
<td>142</td>
</tr>
<tr>
<td>12-CA-015</td>
<td>IntVision Shelter Network (formerly Shelter Network of San Mateo) (12-CA-015)</td>
<td>39</td>
<td>24</td>
<td>22</td>
<td>67</td>
</tr>
<tr>
<td>12-CA-016</td>
<td>Shelter, Inc. of Contra Costa County (12-CA-016)</td>
<td>29</td>
<td>20</td>
<td>19</td>
<td>61</td>
</tr>
<tr>
<td>12-CA-017</td>
<td>Solvency Array, A California Corporation (12-CA-017)</td>
<td>60</td>
<td>59</td>
<td>21</td>
<td>40</td>
</tr>
<tr>
<td>12-CA-017</td>
<td>Salvo and Northern Nevada, Inc. (Salvo and Northern Nevada, Inc.)</td>
<td>36</td>
<td>31</td>
<td>27</td>
<td>129</td>
</tr>
<tr>
<td>12-CA-017</td>
<td></td>
<td>87</td>
<td>87</td>
<td>87</td>
<td>129</td>
</tr>
</tbody>
</table>
Community Data

- Why community data is important
- Program data affects community data
- Community Goals
- Veteran Milestones
- Coordinated Entry
Questions?
Southern Nevada Rapid Rehousing – Data Quality Process

Bitfocus
HELP U.S.A
Salvation Army
U.S. VETS
Veterans Affairs
How our System Works Today

Outreach

Walk-in

CRRC

Chronic and/or High Vulnerability

Ineligible for HUDVASH

HUDVASH

Ineligible for SSVF

SSVF

Non-Chronic and/or Lower Vulnerability

Ineligible for SSVF

Clark County Social Service

Clark County Social Service

Coordinated Intake=Housing Assessment/Permanent Housing Plan/ Emergency or Bridge Housing
Non-VA Eligible Veterans
HMIS Customization for Veteran Data

Veteran Status = Yes prompts additional questions:

- Veteran Status is VA Verified – Yes/No
  - Verified NOT a Veteran
  - Cannot verify, not in any VA database

- Verified Eligibility –
  - VA Verified **ELIGIBLE** for VA Housing
  - VA Verified ELIGIBLE for **LIMITED** VA Housing
  - VA Verified **NOT** eligible for VA Housing
    - Served active duty, verified OTH – exhausted GPD/SSVF
    - Served active duty less than 2 yrs. post 1980 – exhausted GPD/SSVF
    - Served 6 consecutive yrs. in National Guard/Military Reserve
    - Reserves or Guard, no activation, completed less than 6 years
    - Dishonorable
  - Enrolled in VA
## Veteran BNL Sample

**Part 1** – Sheltered in ES or Unsheltered

<table>
<thead>
<tr>
<th>Last Location Date</th>
<th>Last Known Location</th>
<th>Enrolled in VA</th>
<th>HMIS ID</th>
<th>Chronic</th>
<th>Last Name</th>
<th>First Name</th>
<th>SSN</th>
<th>DOB</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/15/15</td>
<td>Las Vegas Blvd/Main St.</td>
<td>No</td>
<td>12456789</td>
<td>Yes</td>
<td>Parker</td>
<td>Peter</td>
<td>123-45-6789</td>
<td>1/1/1960</td>
</tr>
</tbody>
</table>

| 1/4/16              | Catholic Charities        | Yes            | 987654321 | No       |           |            |           |           |

**Part 2** – Housed with Transitional Housing – active in TH on current date

- 1/4/16 outreach contact, denied services, homeless
- 1/25/12/22 Catholic Charities Shelter

**Part 3** – Inactive - No activity for 90 days

**Part 4** – Permanently Housed - housed in RRH, active in PSH, exits to perm destination

Avg. time between entering coordinated entry to perm housing
Veterans Housed
Data Driven Decisions

- Documented Veteran Status for Eligibility and By-Name List
- Targeted Discharge Planning for Medically Fragile Clients
- Accurate Identification of High-End Users of Community Resources
- Ending Homelessness
Data Quality Process

SSVF Grantee’s Responsibilities

LAS VEGAS, NEVADA
The Program Manager runs the APR, Client Roster, Service Summary and Client Demographics reports on a weekly basis to determine if there is any missing, inaccurate, or incomplete data.
Double check accuracy of these very important data points

- Name
- Social Security Number and DOB
- Veteran Status
- Relationship to head of household
- VAMC Station Code
- COC Code
- Income
- Move in dates
Weekly Reports

These reports will be run at least once per week. After reviewing the reports, the *Data Quality Staff* will provide the case managers with the specific corrections that need to be made. A deadline for making the corrections will be provided.

1. Individual Case manager reports will be run, errors highlighted and emailed to each Case manager for correction by end of business day.
2. Required Corrections such as missing clients (clients on SSVF log but not in HMIS) will be queried or clients not completely enrolled will be highlighted.
3. Missing services such as home visits, move in dates, change in status (add or drop insurance, increase or decrease in income, etc.) or contacts should be queried.
4. Verify case notes for home visits or miscellaneous services rendered should be updated or queried.
5. Verify all financial assistance and rental assistance payments for the week are inputted and or updated.
6. Verify that all Clients who have been exited have updated case notes and Follow up if applicable.
7. Client whose family type and size do not match case file information should be corrected.
8. Confirmation that a participant AMI meets program guidelines in HMIS.
9. If errors are not fixable internally, *Data Quality Staff* will submit an Open/Delete Request to the HMIS Support Team for Correction or Deletion.
10. *Data Quality Staff* will Re-Run reports and make Administrative Corrections if necessary to show a Clean Weekly Report.
ALSO...........

Always ensure that your HMIS profile page is updated. Oftentimes the client is in the system and are added to our program. The CSV uploads picks up data from the profile page and if there are any errors, it will show up in your report.

Program Manager keeps a separate spreadsheet with client name, DOB, SSN, HMIS Unique identifier, enrollment date, move in date, recertification dates, discharge dates, military service dates, etc. in order to cross check information in HMIS to ensure data quality is up to standards.

• Take the time to double check EVERYTHING
• Timely and accurate data entry to HMIS system = HIGHER DATA QUALITY
• Repository Upload
VA Data Reports

- SSVF housed numbers are pulled on a monthly basis directly from HMIS
- VA monthly permanent housing numbers included:
  - SSVF housed
  - HUD-VASH housed
  - Independently housed from Transitional Housing
How long it takes veterans who become homeless to enter permanent housing (Must be 90 days or less)

<table>
<thead>
<tr>
<th>Total Number of Days</th>
<th>Total number of days it takes for all veterans who become homeless to enter permanent housing from HUD-VASH, SSVF and VA Transitional housing = 5246 Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Veterans</td>
<td>Total number of veterans who accessed permanent housing from HUD-VASH, SSVF and VA Transitional housing = 126 Veterans</td>
</tr>
<tr>
<td></td>
<td>Total Number of Days / by Total Number of Veterans = 41 Days</td>
</tr>
</tbody>
</table>
VA Data Reports

• VA permanent housing numbers effects:
  – Monthly inflow numbers – Number of newly identified homeless Veterans assessed + number of Veterans added to the Veteran By-Name List
  – Monthly outflow numbers – Number of Veterans permanently housed + number of Veterans who become inactive after 90 days on the Veteran By-Name List
VA Data Reports

Veterans Currently Homeless

- Total Veterans currently homeless
- Unsheltered
- Sheltered
- In emergency shelter
- In Grant and Per Diem
- In VA contract bed

Legend:
- October-16
- November-16
- December-16
- January-17
- February-17
- March-17
- April-17
- May-17
- June-17
- July-17
- August-17

Help Hope Home
Ending Homelessness in Southern Nevada
Together We Will End Veterans Homelessness in Southern Nevada!
Questions?
Data Systems to end Veteran Homelessness

Ledger Parker
Introduction

- USICH Benchmarks
- BOS process
- Addressing the barriers
USICH Benchmarks

1) Chronic and long-term homelessness among Veterans has ended.

2) Veterans have quick access to permanent housing.

3) The community has sufficient permanent housing capacity.

4) The community is committed to Housing First and provides service-intensive transitional housing to Veterans experiencing homelessness only in limited instances.
“Set your self for success, develop systems and follow them.”

–Becky S. Corbett
Balance of State CES Process
Data needed to measure benchmarks

- Number of Veterans on Active List
- Number of Veterans experiencing chronic homelessness on Active List
- Number of Veterans experiencing long-term homelessness on Active List
- Date of Identification
- Date of Documentation
Outreach Efforts

- GIS data to track Homelessness
- If you don’t have the funds for a Lamborghini, the Ford Fiesta may work
- Free options:
  - WolfGIS
  - Map Plus (Offline Map)
- Policy Issues to Consider: data security, access, and use
Outreach continued…

- Data Collection/Reporting in the Workflow
- Real time data, used utilized in real time
- Who/What is the information informing?
# Storing/Sharing Electronic Files

## Consumer File Cabinet: Thor Odinson

<table>
<thead>
<tr>
<th>Consumer File Cabinet</th>
<th>Worker</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESG application</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>ESG assistance checklist</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>HQS</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>Income Calculation</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>Income verification</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>Inspection</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>lead</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>Odinson Lease</td>
<td>Ledger Parker</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>PV August 2015 Rent</td>
<td>Training User</td>
<td>10/05/2015</td>
</tr>
<tr>
<td>PV July 2015 Rent</td>
<td>Training User</td>
<td>10/05/2015</td>
</tr>
<tr>
<td>PV September 2015 Rent</td>
<td>Training User</td>
<td>10/05/2015</td>
</tr>
<tr>
<td>Rental Assistance Agreement</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>Rent Reasonableness</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
<tr>
<td>Slideshow</td>
<td>Bethany Latham</td>
<td>05/03/2016</td>
</tr>
<tr>
<td>Utility Allowance</td>
<td>Tamara Stewart</td>
<td>10/06/2015</td>
</tr>
</tbody>
</table>
When client information is needed, what’s your first step?

If the answer is anything other than your data system, you’re wrong

Don’t store your data where both moth and thief destroy

---

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Type</th>
<th>Event Details</th>
</tr>
</thead>
</table>
| 09/19/2017 | Service Referral         | Referred To: F.A.S.F.C. (Fake Agency Serving Fake Clients)  
Purpose/Need: Housing |
| 07/11/2017 | Service Referral         | Referred To: Region IV - Timber Hills  
Purpose/Need: Mental Health Services |
| 07/08/2017 | Service Referral         | Referred To: SAFE Inc  
Purpose/Need: Employment Training |
| 12/08/2016 | Contacts Log             | HPRPCM (Face to Face)  
Worker: Bethany Latham |
| 12/05/2016 | Contacts Log             | HPRPCM (Face to Face)  
Worker: Bethany Latham |
| 05/02/2016 | Contacts Log             | HPRPCM (Face to Face)  
Worker: Tamera Stewart |
| 03/08/2016 | Rapid Re-Housing Payment Voucher | Services Menu  
Form Signed by Training User |
| 02/08/2016 | Rapid Re-Housing Payment Voucher | Services Menu  
Form Signed by Bethany Latham |
| 01/24/2016 | Progress Note            | General Chart Note - HPRPCM  
Writer: Training User Note Signed |
| 01/20/2016 | Contacts Log             | HPRPCM (Face to Face)  
Worker: Bethany Latham |
| 01/15/2016 | Contacts Log             | HPRPCM (Face to Face)  
Worker: Bethany Latham |
| 11/30/2015 | Service Plan Review Due  | Not Done  
Reviewer: Bethany Latham |
| 10/13/2015 | Rapid Re-Housing Payment Voucher | Services Menu  
Form Signed by Training User |
| 10/05/2015 | Rapid Re-Housing Payment Voucher | Services Menu  
Form Signed by Training User |
| 10/05/2015 | Rapid Re-Housing Payment Voucher | Services Menu |
Endorsing Documents

- Staff signatures digital: why have staff sign digitally rather than on paper?
- Client signatures
  - Purpose
  - Process
### VET By Name List

<table>
<thead>
<tr>
<th>Client ID</th>
<th>Admission Date</th>
<th>Gender</th>
<th>Current Age</th>
<th>Veteran Status</th>
<th>Chronically Homeless</th>
<th>Number of Admitted Children (at admission)</th>
<th>VI-SPDAT Score</th>
<th>County of Last Permanent Address</th>
<th>Program</th>
<th>Engaged</th>
<th>Memo 1</th>
<th>Memo 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>115877123</td>
<td>3/23/17</td>
<td>Male</td>
<td>65</td>
<td>Yes</td>
<td>No</td>
<td>0</td>
<td>5</td>
<td>Oak Arbor SSVF - RRH</td>
<td>HOUSED</td>
<td>6/2/17</td>
<td></td>
<td></td>
</tr>
<tr>
<td>117356212</td>
<td>7/1/17</td>
<td>Female</td>
<td>48</td>
<td>Yes</td>
<td>No</td>
<td>0</td>
<td>1</td>
<td>Lauderdale</td>
<td>HOUSED 1M</td>
<td>5/2/17</td>
<td>Services from WEMS</td>
<td></td>
</tr>
<tr>
<td>116468123</td>
<td>5/2/17</td>
<td>Male</td>
<td>45</td>
<td>Yes</td>
<td>No</td>
<td>0</td>
<td>0</td>
<td>Catholic Charities RHH - SSVF (BOS Area)</td>
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### Chronic Homelessness

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28
Created a Veteran specific team

Who’s on the team?
- SSVF Providers
- Grant-Per-Diem
- VA Representatives

Bi-weekly calls to address newly admitted veterans

Case conferencing of the list
Veterans Permanent Destinations

The #EndThis began in July 2016 and has effectively housed 213 Veterans with a stability rate of 82%.
Sheltered vs. Unsheltered

34% Sheltered Homeless

66% Unsheltered Homeless
Common Data Barriers

- Referrals out are not made/tracked
- Data accuracy (admission/discharges)
- Data is captured but underutilized
  - With the money/time invested, do the results from data line up?
  - VI-SPDATs/Assessments are not entered into the database
- Eviction Prevention is lacking within agencies
- No exit interview conducted
Statewide System Coordination

- Data Sharing with multiple CoC’s
- Rapid Response Teams across Regional Coalitions
- State Agencies now using the database
  - Department of Mental Health
  - VA
- State Agencies collaboration with the CoC
  - Department of Correction
  - Department of Human Services
  - Faith-based agencies
  - McKinney-Vento Liaison
Questions?

LEDGER PARKER  
EXECUTIVE DIRECTOR  
LPARKER@MUTEH.ORG  
601.960.0557. x304.
Additional Questions

SSVF Program Office
Email: ssvf@va.gov

Website:
www.va.gov/HOMELESS/ssvf.asp