

Rapid Resolution Pathway Template

Use this template tool to think through how the Rapid Resolution intervention will be provided to Veterans as you move through the steps of finding them and engaging them in the Rapid Resolution process. Every community will look different and have their own considerations to take into account. Check off all the boxes that apply in your community and then fill in the local details, adding items that are specific to your community as needed.

1. Find Veterans

- Where do Veterans first show up as homeless or in a housing crisis in your community?
- Where can Veterans who have recently become homeless be found in your community?
- Who is finding the Veteran and how are they connected to the next step?
- Check all that apply and fill in the organization names and note how Veterans will be connected to Step 2

- Shelter A: _____
- Shelter B: _____
- VA Medical Center or Clinic: _____
- Coordinated Entry Access Point: _____
- Phone Hotline: _____
- Referrals from law enforcement: _____
- Street Outreach Team: _____
- Food Pantry: _____
- Walk-in Center: _____
- Community Action Agency: _____
- Other: _____
- Other: _____

2. Rapid Resolution Conversation

Check all that apply for your community plan for Rapid Resolution. If you don't know or you only partially know, just put a question mark.

Where will the conversation happen?	How will the Veteran get connected to where the conversation will happen?	Who is having the conversation with the Veteran?
<input type="checkbox"/> SSVF Office _____ <input type="checkbox"/> Shelter A: _____ <input type="checkbox"/> Shelter B: _____ <input type="checkbox"/> VA Medical Center or Clinic <input type="checkbox"/> Coordinated Entry Access Points <input type="checkbox"/> Phone Hotline <input type="checkbox"/> Street Outreach <input type="checkbox"/> Food Pantry <input type="checkbox"/> Walk-in Center <input type="checkbox"/> Community Action Agency <input type="checkbox"/> Phone calls to the SSVF Office <input type="checkbox"/> Other: _____ <input type="checkbox"/> Other: _____	<input type="checkbox"/> Staff having the conversations are already at the location <input type="checkbox"/> SSVF staff will drive or take public transit to location to meet Veteran <input type="checkbox"/> Veteran will get to location on their own <input type="checkbox"/> SSVF agency van will pick up Veteran and bring to location <input type="checkbox"/> VA Medical Center/Clinic van will bring Veteran to location <input type="checkbox"/> If the conversation will be on the phone, how will Veterans know who to call? <input type="checkbox"/> Other: _____ <input type="checkbox"/> Other: _____	<input type="checkbox"/> SSVF Staff <input type="checkbox"/> Phone hotline staff <input type="checkbox"/> Coordinated Entry Access Point staff <input type="checkbox"/> Shelter staff <input type="checkbox"/> Street outreach staff <input type="checkbox"/> VAMC/clinic staff <input type="checkbox"/> Other: _____ <input type="checkbox"/> Other: _____
<hr style="border-top: 2px dashed black;"/> <input type="checkbox"/> All conversations will be on the phone <input type="checkbox"/> All conversations will be in person <input type="checkbox"/> Conversations will take place either on the phone or in person <input type="checkbox"/> Conversations will be on the phone followed by an in-person conversation		

3. Housing Crisis Resolved or Housing Crisis NOT Resolved

Housing Crisis Resolved	Housing Crisis NOT Resolved
<ul style="list-style-type: none"> • Current safe housing situation is preserved • Goes to safe, temporary or long-term stay with family, friends or other social network supports • How will Veteran get to the host’s home? What assistance with transportation can be provided? • Will the program offer any immediate assistance (ex. food, gift cards) funded through non-SSVF sources? 	<ul style="list-style-type: none"> • Connect to emergency shelter options or other safe situation. What are the emergency options in your community? <ul style="list-style-type: none"> <input type="checkbox"/> HCHV Shelter beds <input type="checkbox"/> CoC Shelter beds <input type="checkbox"/> Non-CoC Shelter beds <input type="checkbox"/> Funds to pay for a motel stay <input type="checkbox"/> Other: _____ • If appropriate in the community’s coordinated entry process, set a time to quickly connect with the Veteran again to link them to permanent housing options, including traditional SSVF services • Notify coordinated entry of outcome of Rapid Resolution conversation if appropriate.

4. Rapid Follow-Up

Rapid Follow-up if Housing Crisis Resolved	Rapid Follow-up if Housing Crisis NOT Resolved
<p>The specifics of the follow-up will depend on the individual Veteran’s housing situation, their needs and the needs of their host.</p> <ul style="list-style-type: none"> • Identify other temporary housing if needed • Negotiate with family or friends for longer-term housing • Connect Veteran and host to other community and CoC resources as appropriate 	<ul style="list-style-type: none"> • Continue to attempt to identify housing options with family or friends, if appropriate • Connect to other permanent housing options and/or Coordinated Entry process. <u>Describe what this looks like in your community:</u>