

**Supportive Services for Veteran Families**  
**Guide for Pending Verification of Veteran Status (PVVS)**  
**March 31, 2014**

**Issue:**

As per 38 CFR 62.2, enrolling participants in SSVF requires that grantees verify Veteran status to determine program eligibility. This entails a documentation collection process that can take weeks. The VA recognizes that the crisis nature of SSVF services often means that Veteran families require immediate intervention.

**Resolution:**

At the time of screening SSVF grantees may make a determination of *Pending Verification of Veteran Status*. This determination allows for the immediate provision of supportive services, other than temporary financial assistance (TFA).

**Process and Restrictions:**

1. TFA cannot be offered during the period of Pending Verification of Veteran Status. TFA can only be offered once Veteran status is confirmed.
2. Pending Verification of Veteran Status must be documented by an affidavit of eligibility signed by the participant.
3. Until Veteran Status is confirmed, Pending Verification of Veteran Status must be re-certified at least once every 90 days. If the participant is found to be ineligible for SSVF, the participant must be discharged with appropriate community referrals.
4. Upload client data in HMIS , as required for all SSVF clients, and include in monthly reports.
5. Service data will count towards program outcomes and final service numbers, regardless of final determination of Veteran status.