

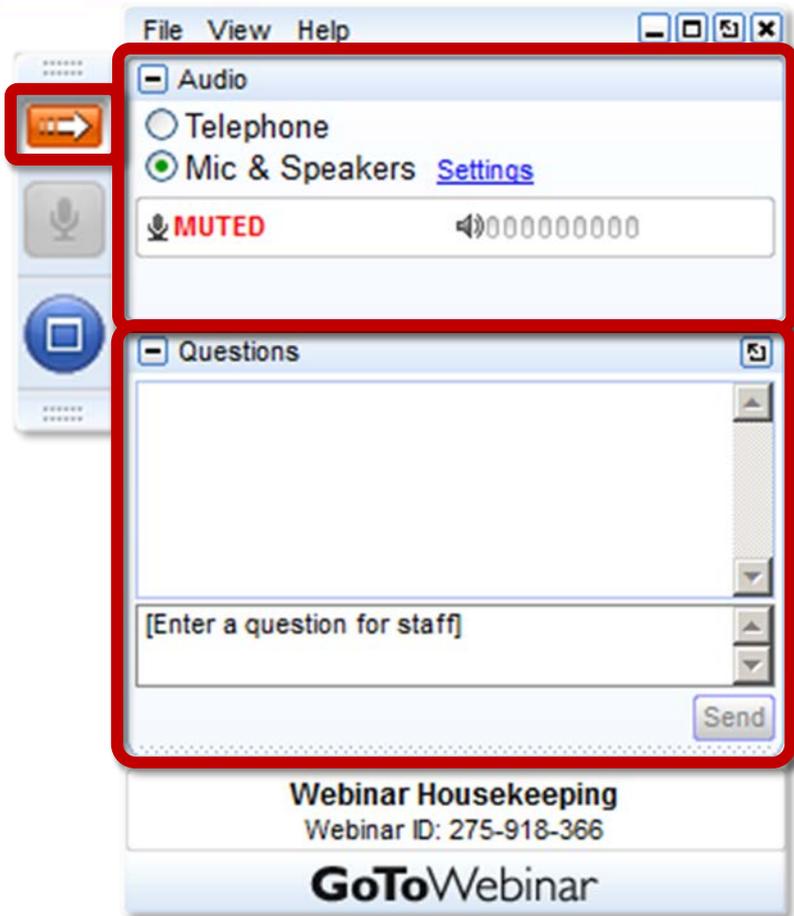
SSVF HQS Certified Inspection Training

March 24, 2016

Webinar Format

- Webinar will last approximately 1 hour
- Participants' phone connections are "muted" due to the high number of callers
- Questions can also be submitted anytime to SSVF@va.gov

QUESTIONS...



Submit questions and comments via the Questions panel

Welcome & Introductions

John Kuhn – National Director, Supportive Services for Veterans and Families

Jesse Vazzano – National Director, HUD-VASH

Charlotte Matthews – Regional Coordinator (Detail position)

Lisa Mayes – Regional Coordinator (Detail position)

Eugene Rudder – NAHRO Professional Development

Proposal

- **Proposal: Initiative to train selected SSVF staff to perform Housing Quality Standards (HQS) inspections in high need cities, as identified by HUD-VASH.**
 - Houston, TX
 - Chicago, IL
 - Philadelphia, PA
 - Atlanta, GA
 - Togus, ME
 - Greater Los Angeles, CA
 - Long Beach, CA
 - Loma Linda, CA
 - San Diego, CA
 - Denver, CO

Background

- **Background: Challenges meeting local needs**
 - HUD-VASH analyzed national data from Homeless Operations Management Evaluation System (HOMES) and determined locations where housing placement is delayed due to time required to complete housing inspection
 - Some local Public Housing Authorities face delays in completing housing inspections
 - Result is delays in lease-up for HUD-VASH veterans
 - VA will work with the National Association of Housing and Redevelopment Officials (NAHRO) to provide suitable training for SSVF employees to perform HQS inspections

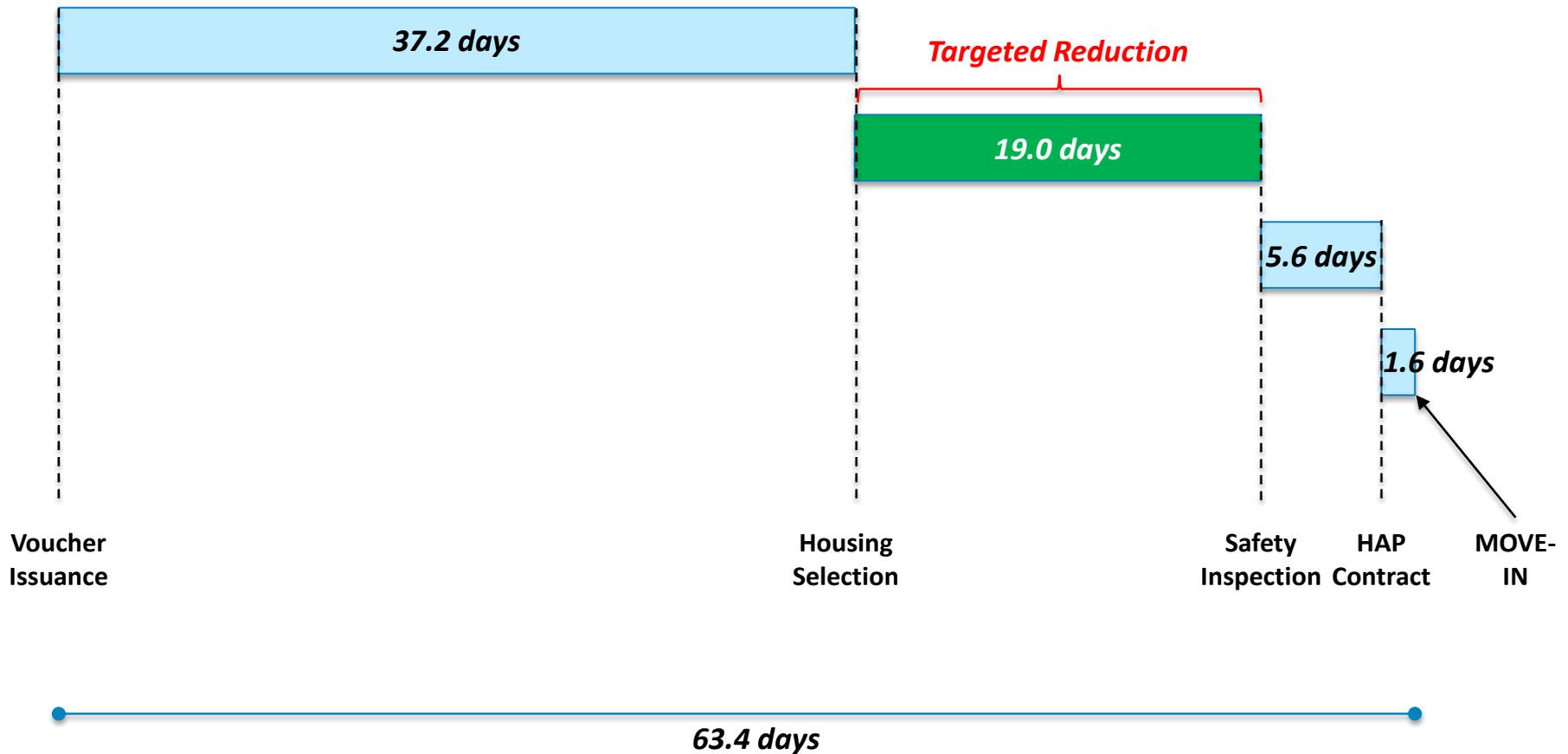
Initiative Training

- **Initiative training**
 - **SSVF grantee will identify staff member(s) to be trained**
 - **NAHRO will develop and provide training specifically designed for SSVF grantee staff**
 - **Training sessions to begin in April 2016**
- **Training locations**
 - **Los Angeles (for Greater Los Angeles, San Diego, Loma Linda, and Long Beach)**
 - **Philadelphia (for Philadelphia, Atlanta, and Togus)**
 - **Chicago (for Denver, Chicago, and Houston)**

Advantages of the Initiative

- **For SSVF eligible HUD-VASH Households, the initiative will assist with more rapidly moving Veterans in HUD-VASH into housing and out of homelessness**
- **Objective of the initiative is to reduce time between Voucher Issuance and Veteran Move-In**
- **Within a progressive engagement model, SSVF households will be placed in apartments that meet PHA standards, should a referral to HUD-VASH be needed in the future**

Current Housing Timeline

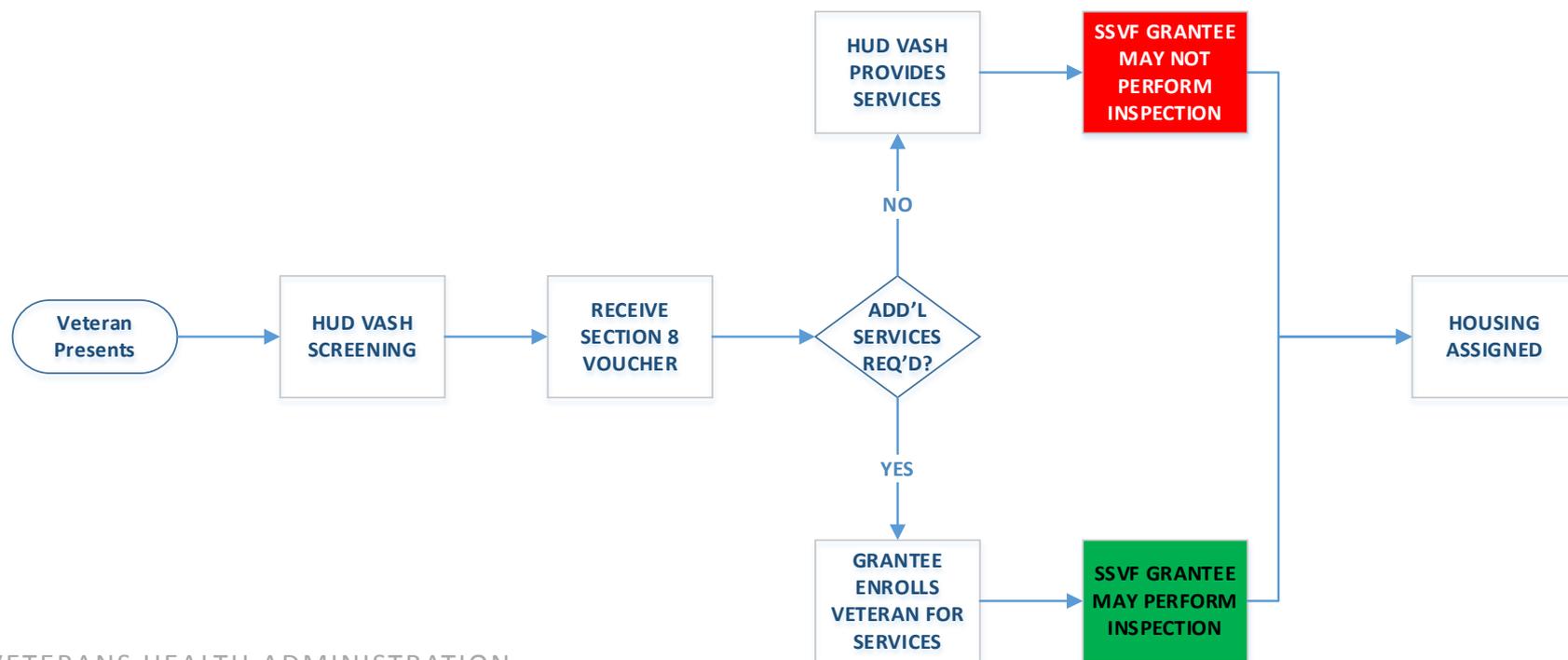


HUD, PHA, and NAHRO

- **SSVF is working with HUD to coordinate with the local Public Housing Authorities (PHA) and NAHRO to train selected SSVF grantee staff to perform HQS inspections**
 - **VA is working with HUD to assist in the coordination of the initiative**
 - **NAHRO will coordinate with the PHA's on locations for the training**
 - **NAHRO will facilitate the training for HQS Inspections**
 - **Once training is complete SSVF staff are certified to perform inspections (only for Veterans receiving services through SSVF)**
 - **VA is working with HUD and PHA's to ensure they will indeed accept inspections completed by SSVF staff**

Who qualifies for the inspection?

- Inspections cannot be the originating need for SSVF services
- Inspections may ONLY be done for Veterans already receiving services from SSVF grantees



NAHRO Training

- **Responsibilities of the Grantees once they are certified HQS Inspectors**
 - **Ensure that all units on program meet HQS**
 - **Encourage tenants and owners to maintain unit up to standards**
 - **Schedule inspections in response to tenant or owner complaint or request**
 - **Schedule annual inspection of the unit to ensure unit is still in compliance with HQS**
 - **Monitor and enforce the following SEMAP indicators: #2 Rent Reasonableness, #5 HQS Quality Control, #6 HQS Enforcement, #11 Pre-contract Inspections and #12 Annual HQS Inspection**
 - **Submitting all annual inspection data to the “PIC” database**
 - **Generate and monitor weekly reports that include inspections with fail status, missed inspections, abatement tracking/follow up and trend watching**

NAHRO Training

- **The HQS Training will come out of the grantees SSVF budget**
- **If there are a total of 25 participants in a training class the cost is \$381.00 per person**
- **The more participants per class who attend the lower cost per participant**
 - **30 participants \$343.00 per person**
 - **35 participants \$315.00 per person**
 - **40 participants \$295.00 per person**
 - **40 is the maximum for one class size**
- **Tuition includes; all class materials, the exam, and the certification of completion**

HQS General Requirements

- **Thirteen Performance Requirements**
 1. **Sanitary facilities**
 2. **Food preparation and refuse disposal**
 3. **Space and security**
 4. **Thermal environment**
 5. **Illumination and electricity**
 6. **Structure and materials**
 7. **Interior air quality**
 8. **Water supply**
 9. **Lead-based paint**
 10. **Access**
 11. **Site and neighborhood**
 12. **Sanitary conditions**
 13. **Smoke and Carbon Monoxide detectors**

Initial (Move-In) Inspection

- **Unit is checked for HQS compliance.**
- **Picture documentation is taken of rooms throughout the unit.**
- **Rent reasonableness certification is reviewed and confirmed at time of inspection.**
- **Review is made to ensure that certification is accurate based on current unit condition.**
- **Upon completion of inspection landlord/owner is provided pass/ fail letter with results.**
- **If fails inspection landlord has 7 days to make repairs unless they are extensive and require more time.**
- **If unit passes inspection the packet along with a copy of the Yardi inspection pass letter is forwarded to Leasing and Contracts department.**

NAHRO Training

- **Following information required from AUTHORIZED SIGNERS of the NAHRO Training Agreement (usually the Program Manager or Executive Director)**
 - Name of the Agency or Grantee
 - Street Address of the Agency or Grantee including City, State and Zip
 - Name of the authorized signer
 - Title of the authorized signer
 - Email Address of the authorized signer
 - Phone Number of the authorized signer
- **Email above information to: Lisa Mayes Lisa.Mayes@va.gov and Charlotte Matthews Charlotte.Matthews@va.gov Please use agency grant number in subject line of the email.**
- **Information due to SSVF staff by the following dates:**
 - Los Angeles Training: March 28, 2016
 - Philadelphia Training: April 4, 2016
 - Chicago Training April: 11, 2016

NAHRO Training

- **Following information required from CLASS PARTICIPANTS attending training:**
 - **Name of the Class Participant**
 - **Agency and/or Name of the Grantee**
 - **Street Address of the Agency or Grantee including City, State and Zip**
 - **Title of the Class Participant**
 - **Email Address of the Class Participant**
 - **Phone Number of the Class Participant**
- **Email above information to: Lisa Mayes Lisa.Mayes@va.gov and Charlotte Matthews Charlotte.Matthews@va.gov Please use agency grant number in subject line of the email.**
- **Information due to SSVF Staff by the following dates:**
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 - **Chicago Training April: 11, 2016**

NAHRO Training

- **Los Angeles**
 - **April 12-14, 2016**
 - **Housing Authority of the City of Los Angeles**
- **Philadelphia**
 - **April 18-20, 2016**
 - **Philadelphia Housing Authority**
- **Chicago**
 - **April 25-27, 2016**
 - **Lake County Housing Authority (Grayslake, IL)**

NAHRO Contact Information

- **Questions Regarding the Training**
 - **Eugene J Rudder, 302-543-7611 erudder@nahro.org**
- **Questions Regarding the Class Participants**
 - **Amber Singletary, 202-580-7238 asingletary@nahro.org**
- **Questions Regarding the Training Agreement (Contract)**
 - **Lori Barringer, 202-580-7227 lbarringer@nahro.org**

Wrap Up

Questions?