

Overview of HQS Certified Inspection Training Initiative
Questions Log
March, 24, 2016

Q: I have several SSVF who are already HQS-certified. Will they need to repeat the HQS training?

A: As long as the certification meets HUD standards they will not need to re-take the training. To determine if the HQS certification meets HUD standards you can check with the local PHA.

Q: So cities/areas not on that list, do not need to worry about these inspections?

A: the initiative is not mandatory. It's optional for those grantees wishing to utilize to initiative. If you were not on the list you can still choose to participate in it and the coordination needs to be established with your local PHA to ensure they are in agreement. The service must also be included in your community plan as a resource to end veteran homelessness.

Q: What are the chosen areas for this program?

A: The initiative was rolled out in 11 cities, Houston, Chicago, Philadelphia, Atlanta, Togus, Maine; Greater Los Angeles, Long Beach, Loma Linda, San Diego, Denver, and San Francisco.

Q: Since many of the HUD-VASH participants that are enrolled in SSVF are also enrolled for a short amount of time, is it possible that SSVF does the initial HQS inspection, but could have another HQS inspector perform the annual follow-up inspections, as the Veteran household would likely not be connected to SSVF providers at that time?

A: Yes, the SSVF trained staff are only doing the initial inspections for move in purposes. The annual re-inspection will be done by the local PHA.

Q: Are we not able to participate in this initiative if we are not in one of the identified cities?

A: Yes you are able to participate in the initiative If you are not one the cities. It is not mandatory and only optional. It must be included in your community plan and you should communicate with your local PHA and HUD-VASH partners to ensure everyone is on the same page.

Q: Will we be provided the documents that will need to be sent to NAHRO?

A: Yes

Q: What is the cost of the training per participant?

A: It depends on the company you decide to go with for the training.

Q: If our City is not on your list but our Community can benefit from the HQS training may we attend the training?

A: Yes, answered in previous question.

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Q: I didn't see San Francisco on the original list. Is it included in the Los Angeles training?

A: Yes

Q: How many people can we send to the HQS training?

A: You would want to discuss this with your Regional Coordinator and ensure the number of people you decide to send meets the need in your area.

Q: How do we allocate cost for annual inspection if Veteran is no longer enrolled? (Assuming we are expected to do annual inspections.)

A: SSVF trained staff are only doing the initial inspections for move in purposes. The annual re-inspection will be done by the local PHA

Q: Will we receive an email with all required information and deadlines?

A: Yes, should have already received.