Webinar Format

• Webinar will last approximately 1.5 hours
• Participants’ phone connections are “muted” due to the high number of callers
  – Questions can be submitted during the webinar using the Q&A function
Questions

Questions can also be submitted anytime to SSVF@va.gov
Presenters & Agenda

• John Kuhn, National Director, SSVF
  – Welcome and Introduction
• Mark Silverbush, Associate, Abt Associates
  – FY 16 SSVF Annual Report
• Linda Southcott, Deputy Director, SSVF
  – SSVF Grant Administration Updates for FY 18
• Q & A
FY 2016 SSVF Annual Report Contents

1. Introduction
2. SSVF’s Growing Role in Ending Veteran Homelessness
3. Populations Served
4. Outcomes
5. Returns to VA Homeless Programs
6. Participant Feedback
Report Location

- SSVF University - https://www.va.gov/homeless/ssvf/
SSVF’s Growing Role in Ending Veteran Homelessness
SSVF’s Rapid Re-Housing Program Growth in Context

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Sheltered Homeless Veterans Served with SSVF Rapid Re-housing Assistance</th>
<th>Homeless Sheltered Veterans Estimate</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2011</td>
<td>0</td>
<td>141,449</td>
</tr>
<tr>
<td>FY 2012</td>
<td>12,144</td>
<td>137,955</td>
</tr>
<tr>
<td>FY 2013</td>
<td>25,065</td>
<td>139,857</td>
</tr>
<tr>
<td>FY 2014</td>
<td>47,056</td>
<td>131,697</td>
</tr>
<tr>
<td>FY 2015</td>
<td>69,419</td>
<td>132,847</td>
</tr>
<tr>
<td>FY 2016</td>
<td>67,953</td>
<td>124,709</td>
</tr>
</tbody>
</table>
SSVF’s Increasing Role in Veteran Housing Placements (FYs 2012-2016)
Veterans and Total Persons Served FYs 2012-2016

<table>
<thead>
<tr>
<th></th>
<th>FY 2015</th>
<th></th>
<th>FY 2016</th>
<th></th>
<th>Cumulative Total FY 2012-16</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Veterans</td>
<td>Total</td>
<td>Veterans</td>
<td>Total</td>
<td>Veterans</td>
</tr>
<tr>
<td>Homelessness Prevention</td>
<td>32,503</td>
<td>63,636</td>
<td>29,794</td>
<td>58,396</td>
<td>118,177</td>
</tr>
<tr>
<td>Rapid Re-housing</td>
<td>69,419</td>
<td>101,068</td>
<td>67,953</td>
<td>96,338</td>
<td>221,265</td>
</tr>
<tr>
<td>Unduplicated Total</td>
<td>100,173</td>
<td>161,532</td>
<td>96,401</td>
<td>152,531</td>
<td>334,666</td>
</tr>
</tbody>
</table>

[Graph showing data with bars for Veterans and Total Persons served from FY 2012 to FY 2016, with percentages and cumulative totals.]
Total Persons Served by Household Type FYs 2012-2016

<table>
<thead>
<tr>
<th>Household Type</th>
<th>FY 2015</th>
<th>FY 2016</th>
<th>Cumulative Total FY 2012-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons in HHs without children</td>
<td>66,189</td>
<td>65,492</td>
<td>211,305</td>
</tr>
<tr>
<td>Persons in HHs with children</td>
<td>34,486</td>
<td>30,422</td>
<td>105,537</td>
</tr>
<tr>
<td>Unduplicated Total</td>
<td>101,068</td>
<td>95,913</td>
<td>317,700</td>
</tr>
</tbody>
</table>
Major Health Problems Among Veterans Exiting SSVF and Engaged with VHA FY 2016

- Post-Traumatic Stress Disorder: 14,210 cases (24%)
- Major depressive disorder: 24,469 cases (41%)
- Substance Use Disorder: 31,930 cases (53%)
- Cardiovascular disease: 34,567 cases (58%)

Total sample size: n = 57,820
Percentage of Women Veterans Among Veteran Populations

- FY 2016 SSVF: 13.3%
- FY 2016 VASH: 12.2%
- FY 2016 HCHV: 10.1%
- FY 2016 US Veteran Population: 9.1%
- 2016 Sheltered Homeless Veterans (Annualized): 9.0%
- FY 2016 GPD: 7.1%
- FY 2016 DCHV: 6.7%
Returning Veterans from Afghanistan or Iraq Among Veteran Populations

- FY 2016 SSVF: 16.4%
- FY 2016 DCHV: 14.8%
- FY 2016 US Veteran Population: 13.6%
- FY 2016 HCHV: 11.6%
- FY 2016 GPD: 8.5%
- FY 2016 VASH: 8.3%
Other Target Populations FY 2016

• Veteran HHs earning less than 30% of area median income (AMI)
  – 74% of Veteran households served

• Veterans with at least one dependent family member
  – 18% of Veterans served
Outcomes
Veteran Program Exits by Housing Outcome (FY 2016)

**Homelessness Prevention**
- Permanent: 91% (20,838)
- Temporary: 6% (1,316)
- Institutional: 1% (208)

**Rapid Re-Housing**
- Permanent: 78% (39,110)
- Temporary: 15% (7,573)
- Other/don't know/refused/missing: 5% (2,517)
- Institutional: 2% (1,019)

**Total**
- Homelessness Prevention: n=22,929
- Rapid Re-Housing: n=50,219
Permanent Housing Success Rates by Monthly Income at Program Entry Among Veterans Served, Including VASH Exits, FY 2016
Permanent Housing Success Rates by Monthly Income at Program Entry Among Veterans Served, Excluding VASH Exits, FY 2016

- No income: 56% Permanent Housing, 44% Non-Permanent Housing
- $500 or less: 47% Permanent Housing, 53% Non-Permanent Housing
- $501 - $750: 52% Permanent Housing, 48% Non-Permanent Housing
- $751 - $1,000: 56% Permanent Housing, 44% Non-Permanent Housing
- $1,001 - $2,000: 63% Permanent Housing, 37% Non-Permanent Housing
- $2,001+: 68% Permanent Housing, 32% Non-Permanent Housing
## Length of Participation (FY 2016)

<table>
<thead>
<tr>
<th></th>
<th>Homelessness Prevention</th>
<th>Rapid Re-Housing</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Average</strong></td>
<td>102 days</td>
<td>125 days</td>
<td>118 days</td>
</tr>
</tbody>
</table>

VETERANS HEALTH ADMINISTRATION
Rapid Rehousing Veterans: Length of Time to Housing Placement (FY 2016)
Returns to VA Homeless Programs
SSVF Veteran Return Rates to VA Homeless Programs from Permanent Housing

- **6 month return rate**
  - Homelessness Prevention: Veterans in HHs with Children - 6%
  - Rapid Re-housing: Veterans in HHs with Children - 7%
  - Homelessness Prevention: Veterans in HHs with No Children - 8%
  - Rapid Re-housing: Veterans in HHs with No Children - 9%

- **12 month return rate**
  - Homelessness Prevention: Veterans in HHs with Children - 11%
  - Rapid Re-housing: Veterans in HHs with Children - 12%
  - Homelessness Prevention: Veterans in HHs with No Children - 13%
  - Rapid Re-housing: Veterans in HHs with No Children - 16%
Participant Feedback
SSVF Participant Overall Quality Ratings for Their SSVF Provider, FY 2016

- Excellent: 46%
- Above Average: 25%
- Average: 15%
- Below Average: 8%
- Extremely Poor: 7%
SSVF Participant Rating of Service Quality, FY 2016

<table>
<thead>
<tr>
<th>Service</th>
<th>Extremely Poor</th>
<th>Below Average</th>
<th>Average</th>
<th>Above Average</th>
<th>Excellent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case Management</td>
<td>2.5%</td>
<td>3.6%</td>
<td>-</td>
<td>-</td>
<td>59.0%</td>
</tr>
<tr>
<td>Assistance in Obtaining VA Benefits</td>
<td>2.1%</td>
<td>4.5%</td>
<td>15.4%</td>
<td>-</td>
<td>23.8%</td>
</tr>
<tr>
<td>Average of all Other Supportive Services</td>
<td>3.6%</td>
<td>3.6%</td>
<td>-</td>
<td>-</td>
<td>54.3%</td>
</tr>
<tr>
<td>Average of all TFA Services</td>
<td>2.3%</td>
<td>3.5%</td>
<td>11.2%</td>
<td>-</td>
<td>67.4%</td>
</tr>
</tbody>
</table>
FY 2018 SSVF Grant Administration Updates
Linda Southcott, Deputy Director, SSVF
• **SSVF HHS Payment Management System Subaccount Restructure**
• When reviewing the system accounts, the admin subaccount remains unchanged and the Services subaccount will be a combination of what was originally authorized plus the remaining TFA subaccount funds.

<table>
<thead>
<tr>
<th>*Former Structure</th>
<th>New Structure (FY18 Q2, Q3, Q4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADM</td>
<td>ADM (unchanged)</td>
</tr>
<tr>
<td>SER</td>
<td>SER (authorized amount is now combined with unspent TFA funds)</td>
</tr>
<tr>
<td>TFA</td>
<td>$0 remaining balance. Payments disbursed prior to consolidation will remain.</td>
</tr>
</tbody>
</table>

- *Surge grants (awards beginning with C15 or C2015) will maintain the former structure of 3 HHS subaccounts for reporting purposes. **Final HHS Transfer Request forms for surge grantees ending 3/31/18 must be submitted in GIFTS no later than March 1, 2018.**
- Grantees MUST continue to track TFA spending per client, report TFA assistance in the HMIS, ensure they are able to provide TFA expenditure breakdown in final Financial Expenditure Report (Excel), and certify that TFA expenditures match general ledger.
FY 2018 Program Administration Updates

- **Program Change Requests (GIFTS)**
  - Reminder that Q2 program change requests must be submitted by **March 1, 2018**
  - SSVF Program Office response by April 2, 2018
  - Note that any surge grants scheduled to end 3/31/18 should ensure final program HHS subaccount transfers are submitted to support closeout/final draws. (Reminder: HHS Transfer Form is available in GIFTS)

- Refer to the Program Change Companion Guide prior to submitting change request in GIFTS
  - Reminder that HHS subaccount restructure requires budget modifications among only 2 subaccounts (ADM and SER/TFA combined).

- Q3 submission deadline is **June 1, 2018** (SSVF PO response by July 2, 2018)
- Q4 allows one submission, considering grantee final spending strategy
  - submission deadline is **August 15, 2018** (SSVF PO response by August 31, 2018) OR
  - submission deadline is **August 31, 2018** (SSVF PO response by September 28, 2018)
FY 2018 Program Administration Updates

- **Quarterly Certification Requirements (GIFTS)**
  - Q3 submission deadline is 3/20/2018
  - Q4 submission deadline TBD
- **Screened but not enrolled** is new section on requirement form
  - Grantee must track households who are screened but not enrolled during each quarter.
  - Grantees will indicate total households screened but not enrolled and then break this number down by Rapid Rehousing households and Homelessness Prevention households.
- Provide estimated breakdown of reasons for non-enrollment
  - Eligible but self-resolved prior to enrollment
  - Eligible but “no show” for enrollment
  - Eligible but waived SDHI services for HP
  - Ineligible due to Veteran status
  - Ineligible due to income (exceeds)
  - Not at imminent risk for HP services
FY 2018 Program Administration Updates

- **Rapid Re-housing Waivers**
  - Allows grantees to lower the amount of temporary financial assistance (TFA) required to be expended on Veteran families served under rapid re-housing (RRH) below the minimum 60%.
  - VA approved RRH waivers authorize grantees to spend an increased proportion of TFA on homelessness prevention (HP).
  - Grantees may apply for RRH waiver at any time throughout the year.
  - Refer to SSVF website for submission instructions and materials.

- **Grantees with RRH Waivers**
  - Grantees who were awarded RRH waiver in prior years must re-apply for the RRH waiver for FY18 no later than March 31, 2018.

- **Grantees requesting RRH Waivers**
  - Grantee will submit request to the SSVF Regional Coordinator no later than July 27, 2018.
FY 2018 Program Administration Updates

• **Disaster Relief Repository Uploads**
  - Grantees in federally declared disaster zones may serve disaster victims during FY 18.
  - SSVF grantees must separate “general” households served from “disaster relief” households served when uploading HMIS data into VA Repository.
  - VA is reporting quarterly to leadership on disaster relief efforts related to Harvey, Irma, and Maria.
  - Grantees in federally declared disaster zone have been assigned a “DR” Repository upload program ID (whether they received additional DR funds or not).
  - It is understood that some grantees may not have data to upload to an existing DR Repository program ID.
    - Reminder: grantees that received additional DR funds were extended for up to 12-months (notify Regional Coordinator when completed).
FY 2018 Program Administration Updates

- **Quarterly HHS Drawdown/Funding Expenditure Rates**
- SSVF Program Office continues to assess quarterly expenditure rates based on the HHS drawdowns processed per grantee
- Note that quarterly expenditure rates are based on total grant award (Administrative + Services/Temporary Financial Assistance)
  - Grantees are reminded of the quarterly drawdown minimum and maximum rates
  - Q2 = 40% minimum and 60% maximum
  - Q3 = 65% minimum and 80% maximum
FY 2018 Program Administration Updates

• **Success Story Submissions**

  SSVF Program Office continues to accept submissions to recognize and share SSVF grantee successes, for example:
  
  – Where homelessness was prevented and/or ended for Veteran families
  
  – Where Veteran families received or were linked to employment services via SSVF
  
  – Where Veteran family was impacted positively due to access to VA benefits or other entitlements via SSVF

• Refer to SSVF website for submission instructions (200-400 words)

• Submission with any personal information of Veterans families must include required VA Releases of Information
FY 2018 Program Administration Updates

• Critical Incidents Requirements (GIFTS)
  – Grantees have an open/blank Critical Incident requirement form in GIFTS for use, when needed.
  – SSVF Program Office reviews incident reports and will publish new/blank Critical Incident requirement forms for future use.
  – All Critical Incident forms have deadline of 9/30/2018 to align with end of grant term.
  – Unused Critical Incident forms will be deleted at end of grant term.

• Grievance Requirements (GIFTS)
  – Grantees receive notifications via email regarding assigned Grievance requirement forms pending their review and response to the SSVF Program Office.
  – Be sure to respond within established timeframe (generally 3 business days) and provide as much information as possible WITHIN requirement form (summarize the actions taken, avoid submitting case file documents)
FY 2018 Program Administration Updates

• **End of Year Certification Requirements (GIFTS)**
  – Reminder that all surge grants that were scheduled to end on 3/31/18 or received an extension into FY 18 will be assigned the End of Year closeout requirement. Refer to SSVF website for submission timeline.

• Includes completion of Financial Expenditure Report (per budgeted line item on VA approved budget) and attached to GIFTS form (Excel workbook has been provided).

• **Additional Closeout Requirements**
  – Final draws are submitted in HHS Payment Management System (PMS)
  – Ensure final HHS subaccount transfers are submitted using the blank HHS Transfer Request requirement form in GIFTS no later than March 1, 2018
  – Federal Financial Report FSR is completed in HHS PMS for each SSVF subaccount
  – Any outstanding corrective action plans from monitoring visits or FSC audits that have a deadline have been completed
  – OMB A-133 Audit, if applicable
Q & A

We will use the remaining time to address the questions submitted during the webinar.

Thank you!
Additional Questions?

SSVF Program Office

Email: ssvf@va.gov

Website: www.va.gov/HOMELESS/ssvf.asp