Supportive Services for Veteran Families (SSVF)

SSVF National Webinar Series

Rapid Resolution Plan Submission
Data Quality Reports
Learning Management System

February 14, 2019

Link to Audio Recording
Webinar Format

• Webinar will last approximately 60 minutes
• Participants’ phone connections are “muted” due to the high number of callers
  – Questions can be submitted during the webinar using the Q&A function
• Questions can also be submitted anytime to SSVF@va.gov
How to Submit Questions during the Webinar

Your Questions
Submit questions and comments via the Questions panel
Webinar Topics

• Rapid Resolution Plan Submission – Jill Albanese, VA SSVF Program office
• Data Quality Reports – Mary Schwartz, ABT Associates
• Learning Management System – Ellen Fitzpatrick, TAC Inc
Rapid Resolution Plan Submission

• Plan Template Available Now
  – SSVF Website
  – Handout in this Webinar
  – Program Update Feb 19th

• Each SSVF Grantee required to submit one initial plan by March 31

• Identify one CoC per plan

• Upload Rapid Resolution Plan Template Document to GIFTS using Rapid Resolution Template Requirement
Rapid Resolution Plan Submission

• Review Plan Template Document
  – Complete Plan Template with input from VA, CoC, and other Stakeholders
    • Training needs
      – Training for SSVF, VA, Community Stakeholders

• HMIS considerations
  – Rapid Resolution HMIS Guide and FAQ Document available March 1st

• Staffing plan changes
  – Program Change May be required if adding new staff, please complete plan template before requesting program change from RC
Rapid Resolution Plan Submission

• Multiple SSVF Grantees operating in one CoC
  – Plans will be the same or similar
    • Training needs should not vary by grantees operating in the same CoC
    • Staffing changes may vary by grantees operating in the same CoC
  – Grantees Operating in Balance of State CoC
    • Acceptable to submit plan specific to region or coverage area

• One SSVF Grantee covering in Multiple CoCs
  – Identify one CoC for Rapid Resolution Plan
  – Grantee contact RC to upload additional plan for another CoC if needed (optional)
  – SSVF funds spent on training are limited to CoC identified in plan
  – SSVF flexible use of TFA can extend beyond CoC identified in plan
Rapid Resolution Plan Submission

• Reminder Initial Plan is Due March 31\textsuperscript{st}
  – Rapid Resolution Plan Submission Requirement Available in GIFTS March 1\textsuperscript{st}
  – Reach out to Regional Coordinators for assistance if needed
  – Draft Plan for Review by SSVF Program Office

• Regional Coordinators will Review and provide feedback by May 31
  – Changes may be needed
  – Review suggested changes with local VA and other community stakeholders
  – Work with Regional Coordinators to resolve identified barriers

Final Plans Due back to SSVF Program Office via GIFTS June 30\textsuperscript{th}
Final Approval of all plans July 31\textsuperscript{st}
Data Quality Reports
Abt Associates
• AFTER uploading a successful file in the HMIS Repository
  – Web browser report summary appears
  – Email is sent with summary data quality information

• Any fixes needed must be done in local HMISs, and a subsequent corrected file is uploaded

• Process repeats each upload period until there are 0 errors or the 9th calendar day deadline hits (whichever comes first).
Current Data Validation and Quality Report – Summary Only

[File Upload Information]

Program name: ZZ Test Program
User name: schwartzmf
User email: mary_schwartz@abtassoc.com
File name: testfileG.zip

[DB Insert Result]

Index 1: Disabilities.csv [1 rows found in the file.]
  - Data insert Successful.
Index 2: ProjectCoC.csv [5 rows found in the file.]
  - Data insert Successful.
Index 3: Services.csv [5756 rows found in the file.]
  - Data insert Successful.
Index 4: Project.csv [5 rows found in the file.]
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Index 4: Project.csv [3 rows found in the file.]
- Data insert Successful.
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Index 4: Project.csv [5 rows found in the file.]
- Data insert Successful.

Index 5: EnrollmentCoC.csv [674 rows found in the file.]
Current Data Validation and Quality Report – Summary Only

- Data insert Successful.
Index 13: Enrollment.csv [99 rows found in the file.]
- Data insert Successful.

* SSVF-EP73bosed-RRH-2019-02-09T17_13-52.zip with file id ID 71937 has been inserted successfully to the database.
* Program Status has been updated as completed.

The upload was successful and the data has been accepted.

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Current Data Validation and Quality Report – Summary Only

Data Insert Successful:
Index 12: EmploymentEducation.csv [99 rows found in the file.]
- Data insert Successful.
Index 13: Enrollment.csv [99 rows found in the file.]
- Data insert Successful.

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Current Data Validation and Quality Report – Summary Only

- Current Report Resources:
  - Webinar from 4/26/2018
  - SSVF Data Quality Summary Report Documentation

SSVF Data Quality Summary Report Documentation

Table of Contents

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<td>7</td>
<td>Client Location - CoC Code</td>
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Reduction in DQ fix time: It is expected that for the April 2019 upload cycle, a more detailed report will be available to grantees.

Two possible new report formats:
  a) An added section to the current report
  OR
  b) A second web browser/email report
New Data Validation and Quality Report – *Detailed*

• **For each issue:** The following items will be included:
  – Personal IDs, EnrollmentIDs, and sometimes ProjectIDs or detailed record IDs

• Fields without issues will not be included
New Data Validation and Quality Report – *Detailed*

![Email Image]

### Query Name: SSN Missing
- **enrollmentid**: 397726
- **PersonalID**: 117321
- **enrollmentid**: 408085
- **PersonalID**: 118961
- **enrollmentid**: 412543
- **PersonalID**: 119531
- **enrollmentid**: 419913
- **PersonalID**: 120734
- **enrollmentid**: 429501
- **PersonalID**: 122776
- **enrollmentid**: 434535
- **PersonalID**: 124200
- **enrollmentid**: 439397
- **PersonalID**: 21420
- **enrollmentid**: 443879
- **PersonalID**: 21420

*(9 rows affected)*

### Query Name: DOB Missing
- **enrollmentid**: 407861
- **projectid**: 1345
- **PersonalID**: 32448
- **enrollmentid**: 407862
- **projectid**: 1345
- **PersonalID**: 118915
- **enrollmentid**: 407863
- **projectid**: 1345
- **PersonalID**: 118914

*(3 rows affected)*
Learning Management System
Ellen Fitzpatrick, TAC
• An interactive, online, learning management system to support SSVF Grantees in new staff onboarding and ongoing practice improvement and skill building.

• The Housing Skills Practice Center will host newly developed courses in addition to some existing training materials.

• Grantees will be assigned a number of user licenses based on grant size.
Learning assessments that include multiple choice, true or false, and open ended questions to gauge the learner’s knowledge after course completion.

Multi-part curriculum including recorded webinars and videos, reading material, learner activities, and more.
More to come in the Spring and Summer of 2019!
Thank you!