**SSVF Rapid Resolution Plan for** **CoC**

**Community Name and CoC Number:**

**Date Plan Submitted:**

1. **Partners Involved in Rapid Resolution Planning**

| **Type/Partner** | **Those who are ALREADY involved**  **(Name & Agency)** | **Those who we NEED TO REACH OUT TO**  **(Name & Agency)** | **Involved in On-Going Implementation?** |
| --- | --- | --- | --- |
| SSVF Grantees  (ALL grantees serving CoC geography) |  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
| CoC Leadership and Partners |  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
| VA Medical Center and Programs |  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
| Political, Business and Philanthropic |  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
| Partner Agencies and Other service providers |  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |
|  |  | Yes  No |

1. **Does the group responsible for on-going planning and implementation related to Rapid Resolution (maybe an existing Veteran planning group or committee) meet regularly? Indicate frequency:**

Weekly  Bi-weekly  Monthly  Quarterly  No Group Exists

1. **Please list the overall goals of Rapid Resolution for your community. What is important to your local community and what gaps do you want to address? (Minimum of two goals identified)**

|  |  |
| --- | --- |
| Goal #1: |  |
| Goal #2: |  |
| Goal #3: |  |
| Goal #4: |  |

1. **Rapid Resolution Integration into similar efforts.**

Will Rapid Resolution be implemented as part of a brand new, current, or previously planned Diversion/Rapid Exit intervention in the community?   
 Brand New  Current  Previously Planned

1. **Veteran System Data (from By-Name/Master List and/or other source)**

Average number of Veterans becoming homeless each month:

Average number of Veterans who are new to homelessness (if available):

Average number of Veterans who are returning to homelessness (if available):

Does the average number of Veterans becoming homeless each month change depending on the seasons of the year or other factors?  Yes  No

If yes, briefly explain:

What portion of those Veterans who become homeless monthly do you anticipate will be engaged in the Rapid Resolution conversation during the early implementation stage of this effort?

**RAPID RESOLUTION PLAN**

1. **Identification and Engagement with Rapid Resolution: Describe the process to identify and engage Veterans just before they become homeless or early in their homeless episode. Include discussion of:**

* Who will be involved in identifying the Veteran and where most Veterans will be identified?
* Who will engage the Veteran in the Rapid Resolution conversation, how will they engage the Veteran (ex. by phone, in person) and the process to connect the Veteran to the person conducting the Rapid Resolution conversation?
* If there will be other ways Veterans, particularly Veterans in unsheltered locations, will be identified and engaged in Rapid Resolution? How the local VAMC and VAMC staff will participate in Rapid Resolution?

1. **Next Steps After Rapid Resolution Conversation:** For Veterans who have a temporary or permanent place to stay as a result of the Rapid Resolution conversation what follow-up support will be provided by SSVF? If someone other than SSVF staff conducted the Rapid Resolution conversation that resulted in a temporary or permanent place to stay, will the Veteran then be referred to SSVF for follow up support if needed? Describe the process and who is responsible for each step.

1. **Immediate Safety:** For Veterans who do not have a temporary or permanent place to stay identified through the Rapid Resolution conversation, how will an immediate safe place to stay (ex. emergency shelter, contract HCHV bed, SSVF EHA) be arranged? Will the Veteran then receive a formal coordinated entry assessment based on the CoC’s prescribed timelines and procedures? Describe the process and who is responsible for each step.

1. **Resources and Services Available Through Rapid Resolution:** What types of services do you currently offer via SSVF that you think will be useful for Rapid Resolution (i.e. case management, connections to VA and mainstream benefits)? What do you see as the role of targeted TFA to support Rapid Resolution interventions in your community? What types of assistance not available through SSVF would you like to be able to offer to help Veteran find alternative housing for that night (ex. food card, transportation passes)? Is this assistance currently available? Will it need to be secured as part of Rapid Resolution planning?

1. **Rapid Resolution Communication Plan:** How have you communicated about this new effort to local stakeholders? Are there questions that still need to be addressed? Have policies and procedures and other documents been updated to include Rapid Resolution? Is a training for all staff who are part of the process of identifying and engaging Veterans planned?

**RAPID RESOLUTION PROGRAMMATIC ELEMENTS**

1. **Grantee Coordination (if more than one grantee serves the CoC):** If more than one grantee serves the CoC, how will Rapid Resolution activities be coordinated across grantees? Describe the role of each grantee in ensuring all Veterans are engaged in the Rapid Resolution conversations (even if one or more grantees do not conduct the conversations directly) and referring Veterans to an immediate safe place to stay if they cannot be rapidly resolved. Describe any other planned coordination for Rapid Resolution.

1. **Data Capture:** Beyond the required workflow change to add a Rapid Resolution service in HMIS, what changes if any are needed to your current data and HMIS collection processes? What data does the Rapid Resolution implementation group need to evaluate implementation of Rapid Resolution?

1. **Staffing Plan [May vary by grantee in CoCs with more than one grantee]:** What is the staffing plan for Rapid Resolution? Will all SSVF staff be trained to conduct the Rapid Resolution conversation or will there be designated staff for Rapid Resolution? Have these staff been hired? Will you be submitting a Program Change Request to add additional staff? Are there any technology or other supports these staff will need to be effective at the Rapid Resolution conversation? What is the supervision plan for Rapid Resolution to ensure the intervention is being provided as planned? Is there a plan to provide coaching and other support to staff conducting the Rapid Resolution conversation?

1. **Training Plan**

**NOTE: Grantees can only use SSVF funds to pay for training for non-SSVF staff in communities with an approved Rapid Resolution plan**

What is the training plan for Rapid Resolution? What types of training are needed to prepare staff to conduct the Rapid Resolution conversation? Have you identified training providers? Has training been scheduled? If training has been scheduled please include detailed description of the training with this plan submission. Will some staff be trained as trainers? Will other community providers be invited to the training? Will VAMC staff be invited to the training? Will costs be shared? If training is planned, please specify how the cost of training will be covered.

1. **Financial and Compliance Plan:** Have you reviewed Rapid Resolution TFA guidance with your fiscal staff? Are there internal fiscal policies that need to be changed to provide TFA for Rapid Resolution?

1. **Planning and Implementation Status:** What areas still need to be planned? Are there plans for Rapid Resolution implementation including communications, forms and other supports and training? What activities need to be done before the anticipated launch date? What is the anticipated launch date?