Rapid Resolution Pilot

(The Intervention Formerly Known as Diversion)

Audio Link
• Effort to return participant to previous residence

• Seeks to avoid shelter entry or resolve homelessness within days of entry into homeless system

• Rapid resolution to housing crisis with minimal resource demands
• Eliminate or reduce trauma of entry into homelessness

• Reduce system inflows

• Concentrate resources and limited affordable housing stock on those with greater barriers

• Support family reunification; reduce isolation
How?

- CES screens for possible involvement

- Identify potential return locations - may support family reunifications

- Mediate causes for housing loss
  - *Ensure safety!*

- Available flexible one-time financial assistance
  - SSVF waives lease requirements and allows rental payment to family
• 11 CoC pilot (other CoCs may informally join)

• Training launch June 7-8 in Dallas

• Identify practices and processes for national rollout October 2018
CE AND RAPID RESOLUTION

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Department of Housing and Urban Development
Coordinated Entry is needed to ensure:

- Resources are accessible no matter where or how people present for assistance;
- A standardized and consistent approach is used to assess need; and,
- Highest need households are prioritized for more intensive interventions.
Common Coordinated Entry Challenge

- Too many people are accessing homeless crisis response services such as emergency shelter when they could be successfully diverted

- Crisis response system cannot adequately address the crisis response needs for persons who have no other safe, available housing options
Phased Assessment Example

- Initial Triage
- Diversion
- Intake
- Initial Assessment
- Potential Eligibility Assessment
- Comprehensive Assessment

1. 
2. 
3. 
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5.
Dynamic Prioritization is needed to ensure:

- Most intensive interventions (PSH and RRH) are prioritized to serve the highest need persons first;
- Persons with lower vulnerability are assisted through less intensive strategies that focus on problem solving; and,
- Reduce wait times so that highest need household wait no more than 60 days.
QUESTIONS?
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Healthcare for Homeless Veterans
National Director
Rapid Resolution Technical Assistance

- SSVF Regional Coordinator and TA staff will provide planning and implementation support with:
  - Materials, training and reports
  - Remote calls and emails
  - One or more on-site visits as needed
  - Monthly peer learning calls with other pilot project communities (tent.)
Pilot Project Evaluation

- Goal of the pilot is to gather information about effective rapid resolution practices including:
  - Staff training and structure
  - Approaches to problem solving conversation
  - Amount and type of financial assistance
- Limited deidentified participant data will be collected for analysis
Next Steps
Follow-up Community Calls

- SSVF Regional Coordinators and TA staff will be scheduling follow-up calls for next week
  - Answer questions
  - Provide more information
  - Confirm CoC, SSVF and VAMC commitment to participate in pilot project
  - Discuss ongoing TA support, community preferences and initial pilot planning
Pilot Project Launch - Dallas June 7th & 8th

- Attended by community stakeholders who can start planning Rapid Resolution process for their community
  - CoC staff
  - Coordinated Entry staff if separate from CoC
  - SSVF grantees
  - VAMC Staff (as directed by SSVF/HCHV National Leads)

- Agenda topics to include:
  - Overview of Rapid Resolution activities
  - Principles and best practices for planning
  - Feedback and brainstorming from communities
  - Time for community planning
Logistics

- Don’t book travel to Dallas until community stakeholders confirm participation in pilot project
- Check with SSVF Regional Coordinator or other appropriate authority for approval for travel
- Up to 12 participants per community
- Meeting will end at noon on June 8th
Rapid Resolution Implementation

- Community stakeholders will submit a Rapid Resolution initial plan to the SSVF Regional Coordinator for review.
  - CoC, SSVF and VAMC must certify that they will align their practices with the process described in the plan.
- Once plan is approved by the Regional Coordinator SSVF grantees will be able to offer Rapid Resolution intervention and activities that differ from normal SSVF costs.
- Target launch date is July 1st.
Rapid Resolution National Rollout

- SSVF and Federal Partners likely to highlight pilot lessons learned at Rapid Rehousing Institutes in October 2018