

Protocol for scheduled visit in the field

1-2 days before visit

Before scheduling a field visit with someone we serve, call and ask:

Question 1. On the day of the scheduled visit, will there be anyone in residence (e.g., household member, friend), including the person to be visited who, during the 14 days preceding the visit:

- Left from a COVID-19 affected geographic area (Countries as of 3/13/20 are: *China, Iran, Italy, Japan, South Korea,*), OR
- Had contact with a person diagnosed with COVID

Question 2 (only relevant if Question 1 is YES): Is this person in the residence and do they have symptoms of a respiratory infection (e.g., cough, sore throat, fever, or shortness of breath)?

If the answer to both questions is yes, follow the steps below. For any other answers, proceed with scheduling the visit. Make a second call the day of the visit

1. Do not schedule the visit.
2. Encourage the impacted individual to see their PCP, go to Urgent Care or the emergency room immediately
3. If the impacted individual is the S:US tenant/resident/consumer with the coordination of the visit with the medical provider (Alert provider of potential COVID-19) for example, depending on the person's needs, calling the PCP's office to confirm walk-in policy, scheduling appointment with PCP, identifying closest urgent care to the person's home; arranging transportation; communicating with other providers, etc.
4. Notify your supervisor
5. Call the Local Health Department (**347-396-4100**)

The day of the visit

Before scheduling a field visit with someone we serve, call and ask:

Question 1. During today's visit, will there be anyone in residence (e.g., household member, friend), including the person to be visited who, during the 14 days preceding the visit:

- Left from a COVID-19 affected geographic area (Countries as of 3/13/20 are: *China, Iran, Italy, Japan, South Korea,*), OR
- Had contact with a person diagnosed with COVID

Question 2 (only relevant if Question 1 is YES): Is this person in the residence and do they have symptoms of a respiratory infection (e.g., cough, sore throat, fever, or shortness of breath)?

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