

## Community Homeless Crisis Response System for Veterans Planning & Implementation Next Steps

Area/Action Needed	When	Lead	Notes	Status as of [DATE]
<b>Street Outreach</b>				
[EXAMPLE] Develop brief, written street outreach strategy	12/10/16	Jill	Written strategy should describe areas to be included and not included in ongoing/routine street outreach coverage; coverage area assignments; identified key community points of contact (e.g., VAMC staff, law enforcement, library staff, 211, etc.); expected frequency of outreach and basic steps for what assistance (low-barrier shelter, low-barrier permanent housing assistance) should be offered and what data should be collected.	
<b>Coordinated Entry (System Front Door(s))</b>				
[EXAMPLE] Establish data collection workflow and tools	11/30/16	John	Collaborate with HMIS lead to ensure consistent with HMIS P&Ps	
<b>Emergency Shelter</b>				
[EXAMPLE] Confirm with Veteran Shelter use as first option shelter for after-hour placements for male Veterans	11/28/16	Pat	Pat to follow-up with Veteran Shelter ED around using shelter for after hours referrals when HCHV not available for men (can other community partners make direct referrals after hours)	
<b>GPD and Other Transitional Housing</b>				
[EXAMPLE] ID # of bridge housing beds and where; update flow chart	11/28/16	Tom	Put GPD bridge as 1b on chart; put GPD SITH as option 4; discuss workflow later	
<b>SSVF and other RRH (including Navigation)</b>				
[EXAMPLE] Confirm SSVF capacity to assist all eligible Veterans with SSVF RRH using SSVF Gaps Analysis Tool	11/14/16	Robert/Dave	Tool being released next week; webinar on 10/20. Must be completed collectively and reviewed with CoC/Vet leadership group before submission.	
<b>Other Navigation, RRH &amp; Stabilization Assistance</b>				
[EXAMPLE] City/ESG funded RRH: Change criteria to allow RRH assistance for any Veteran	11/30/16	Dave	Regardless of military service/discharge status or income	
<b>Homelessness Prevention-SSVF, Other</b>				
[EXAMPLE] Confirm with SSVF grantees that all HP referrals to only come from front-door (Veterans diverted from shelter)	11/30/16	Dave	Allow for other SSVF HP referrals? If so, determine criteria/targeting.	
<b>HUD-VASH</b>				
[EXAMPLE] Determine number of Veterans no longer using case management and plan to transition to Housing Choice Voucher		Pat	Coordinate with PHA	

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<b>Other PSH</b>				
[EXAMPLE] Clarify process for connecting non-VASH eligible Veteran to CAM-managed PSH inventory	12/15/16	Pat	Clarification needed so can be articulated in Veteran system P&Ps	
<b>Staffing</b>				
[EXAMPLE] Develop job description for PT or FT system manager	12/15/16	Gale, CoC Lead	Support from Pat	
<b>System Policies &amp; Procedures; MOU</b>				
[EXAMPLE] Draft system policies and procedures		Angie, CoC Lead		
<b>Monitoring &amp; Evaluation</b>				
[EXAMPLE] First run of benchmark performance data after implementing re-designed system	January 2017	Jerry, HMIS Lead		