Agenda

- Introductions
- Content Overview
- Skillsoft Books
- Skillsoft Books Access via TMS or Direct Login
- Live Demonstration
Program Manager Capabilities

Areas of Expertise

✓ Consulting and Program Design
✓ Learning Solution alignment and promotion
✓ Marketing Strategy development
✓ Blended Learning Design
✓ Learning Governance
✓ Evaluation and Value measurement

• Partner with you to achieve the learning and development objectives of the VA and gain maximum value from your Skillsoft investment

• **Extends the reach of the HCSC team by acting as your ambassador to global business units**

As the program manager I am an adjunct member of the VA team to drive learning engagement, adoption and value
UPSKILLING THE GLOBAL WORKFORCE

OUR MISSION:
To create a future fit workforce skilled and ready for the jobs of tomorrow

OUR CLIENTS:
70% of the Fortune 1000
160 countries
Global enterprises
Government | SMB

ON-DEMAND: Courses | Microlearning | Books | Audiobooks
SKILL BUILDING: Certifications | Assessments | Labs | Test Prep
LIVE: Bootcamps | Live Events | Mentoring | Coaching
LEARNING PATHS: Role-based | Skill-based

TECHNOLOGY
LEADERSHIP & BUSINESS
COMPLIANCE
WHAT MAKES SKILLSOFT CONTENT UNIQUE?

We deliver high-performance enterprise capability for a digital world.

Designed for the Global Enterprise
Supporting the diverse and complex needs of the modern global organization.

Real World Application
Multi-modal resources accelerate skill transfer and career progression.

Validated by Neuroscience
A research-driven scenario-based learning learning model.
**Unmatched coverage in key portfolio areas to drive specialized performance for the needs of the VA**

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<th>Technology + Developer</th>
<th>Leadership Development</th>
<th>Workforce Safety &amp; Compliance</th>
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<tr>
<td>- Data Science, Analytics AI/ML</td>
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<td>- Cybersecurity, Networking, O/S,</td>
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<td>- Cloud, Virtualization, Storage</td>
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<td>- Programing, Web Dev, Full Stack</td>
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<td>- Testing Automation, Quality</td>
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<td>- Agile, DevOps Tools, Serverless</td>
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<td>- Certification Prep</td>
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<td>- Practice Labs</td>
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<td>- Leading Yourself – Mindfulness, Agile, EI, Executive Presence, etc.</td>
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<td>- Leading Teams – Coaching, Leading Change, Developing People, etc.</td>
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<td>- Federal/Legal Compliance – EEO &amp; Preventing Discrimination, No FEAR Act, Telework for Government Employees, Workplace Harassment Prevention, Domestic Violence Awareness, Accessibility and WCAG Compliance, etc.</td>
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<tr>
<td>- Environmental Safety &amp; Health Lockout/Tagout, Chemical Safety, HAZCOM, Fall Protection, etc.</td>
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<tr>
<th>Business Skills</th>
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<td>Communication, Critical Thinking, Customer Service, Influence, Decision Making, Teamwork, Negotiation, Time Management, etc.</td>
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<th>Productivity &amp; Collaboration Tools</th>
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<td>MS Teams, Office 365, G-Suite, Slack, iOS, Chrome, Power BI, MS Project, Tableau, Basecamp, OneDrive, etc.</td>
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<th>Digital Transformation</th>
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Multiple Modalities of Content

**Watch**
- Expert-driven, video-courses
- Hands-on Insights from real-world technologists
- Micro-learning for agile delivery
- Assessment and exam prep

**Read**
- Thousands of books from the industry’s leading technology publishers
- Access to code examples and other support resources
- Certification prep

**Listen**
- Industry’s largest collection of audiobooks
- Relevant strategy and leadership titles

**Practice**
- Hands-on practice labs for both coding and infrastructure scenarios
- Live, virtual bootcamps
- Integrated mentoring and support
# Course Design and Development: Brain Science Research

## MODULAR
- Micro-sized content can be targeted to specific jobs, problems, and processes
- Short bursts for better retention
- Rapid acquisition of singular concepts

## BEST-IN-CLASS VIDEO EXPERIENCE
- High-definition, studio-quality production
- Professional writers, animators, presenters
- High-quality text and graphics
- Instructional design techniques tightly connected to learning objectives

## CAPTIVATING, ENGAGING AND FUN!
- High entertainment value through acting, 3D graphics, rapid motion
- Strong interest factor presentation significantly improves recall
- Not linear or overly programmatic in nature

## CONTEXTUALIZED
- Real-world scenarios/storytelling
- Pragmatic issues, problems, situations

## CUSTOM DESIGN APPROACH
- Emphasis on simplicity minimize friction/distraction
- Spotlight on content
WHICH LEARNERS CHOOSE BOOKS AND WHY

83% MILLENNIALS
- CONTENT CREDIBILITY is important and complex.

72% GEN XERS
- outcomes have HIGH STAKES, such as, CERTIFICATIONS

79% BOOMERS
- learners seek to BALANCE technical SKILLS with soft skills & leadership development.

80% of learners rely on books as part of their learning experience

85% of IT learners use books for increased skills development

74% of business learners use books for increased skills development

MAXIMUM CHOICE & FLEXIBILITY
digital books audiobooks, book summaries

PORTABLE
AUDIBLE
SEARCHABLE
DIGITAL

Leadership & Business
Technology & Developer
Productivity & Collaboration Tools
Engineering

Top modality choice for learning new skills

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Leadership & Business
Technology & Developer
Productivity & Collaboration Tools
Engineering

* based on A Modern Modality for Modern Learners White Paper from Skillsoft learn.skillsoft.com/Website-WP-DigitalbooksAmodernmodalityforskillsoftAprilmodernlearners_RegistrationPage.html
BEST-IN-CLASS CONTENT

Supporting various learning styles

**DIGITAL BOOKS**

Thousands of popular business and finance books, spanning a broad spectrum of topics, from preeminent publishers and authors. Read or reference from any device.

**AUDIO-BOOKS**

Audiobook usage is exploding. Skillsoft delivers the most high-profile audiobooks for learners and offers the largest audiobooks collection of any corporate learning provider. Listen anywhere on any device.

**SKILLSOFT SUMMARY PRODUCT**

Over 1,000 exclusive 4 to 6-page summaries and reviews of bestselling business books and top Skillsoft business books. Summaries distill key concepts and conclude with insights and best practices. Downloadable as PDF and MP3 audio.
LEADERSHIP & BUSINESS BOOKS

Helping business professionals sharpen their business acumen, gain inspiration and learn about the traits for success and crucial business lessons learned. Thousands of best-in-class business Digital Books, Audiobooks and Skillsoft Summary Products from well-respected thought leaders and executives in the world.
## CURATED CONTENT FROM LEADING PUBLISHERS

### 200+ Reputable Partners

- Wiley
- MIT Sloan Management Review
- Berrett-Koehler Publishers
- Kogan Page
- Oxford University Press
- Brilliance Audio
- McGraw Hill Education
- Career Press
- ATD
- Blackstone Publishing
- CRC Press
- Hodder & Stoughton
- Bloomsbury
- Princeton University Press
- HarperCollins Leadership
- LID
- Center for Creative Leadership

### Hand-picked Titles to Supplement Video-based Courses In 100+ Topical Channels

- Leadership Foundations
- Business Processes
- Developing as a Leader
- Innovation & Creativity
- Project Management Essentials
- Operations Management
- Global Strategy
- Communication Essentials
- Marketing Essentials
- Digital Marketing/Social Media
- Financial Analysis & Essentials
- Supply Chain
- Decision Making
- Ethics, Integrity, & Trust
- Selling Essentials
- Strategic Planning & Execution
- Essential Customer Service Skills
- Growth Strategy
- Competition
- Leading Change
- Operational Excellence
- Coaching
TECHNOLOGY & DEVELOPER BOOKS

Enabling technology and developer professionals at all levels to advance their skills, solve problems and stay on the leading edge of technology.
A BROAD AND DEEP CONTENT COLLECTION

100+ REPUTABLE PARTNERS

WILEY

SPRINGER NATURE

McGraw Hill Education

SAP PRESS

A BOOK APART

MANNING PUBLICATIONS

rockynook

Apress

no starch press

PRAGMATIC AI LABS

IT REVOLUTION

BLEEDING EDGE PRESS

The MIT Press

BCS

IT governance

ELSEVIER

HAND-PICKED TITLES TO SUPPLEMENT VIDEO-BASED COURSES IN 200+ TOPICAL CHANNELS

Software Development
Java
Networking
Cybersecurity & Security
Data Science
Oracle Database Administration
Big Data
Information Security Operations
Python
SAS
JavaScript
Cloud Basics
Cisco
C#
Web Design
Machine Learning & Artificial Intelligence

HTML5 & CSS3
SQL Database Administration
Predictive Analytics
Internet of Things
Software Testing
ASP.NET
Android Development
Agile Development
SAP
UX Design
Secure Programming
iOS Development
Enterprise Architecture
Server Core Concepts
Information Systems Auditing
Preparing every person with the skills to navigate today’s digital technologies.
# The First Line of Support for Everyday Questions

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<tr>
<th>PHOTOSHOP</th>
<th>WINDOWS END USER</th>
<th>SHAREPOINT END USER</th>
<th>SALESFORCE END USER</th>
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<tbody>
<tr>
<td>How Do I Do That in Photoshop? The Quickest Ways to Do the Things You Want to Do, Right Now!</td>
<td>Windows 10 Simplified</td>
<td>SharePoint 2019 For Dummies</td>
<td>Learn Salesforce Lightning: The Visual Guide to the Lightning UI</td>
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<th>EXCEL</th>
<th>MICROSOFT DYNAMICS 365</th>
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<tr>
<td>Power Excel with MrExcel: 617 Excel Mysteries Solved</td>
<td>Customizing Dynamics 365: Implementing and Releasing Business Solutions</td>
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<th>QUICKBOOKS</th>
<th>GOOGLE ANALYTICS FOR MARKETERS</th>
<th>MICROSOFT TEAMS</th>
<th>PROJECT</th>
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Hand-picked titles to supplement video-based courses in 95+ topical channels.
ENGINEERING BOOKS

Providing engineers and technicians with trusted, web-based content that empowers them to advance their knowledge, find ideas and technologies to aid their work and solve challenges on the job.
### ROBUST, RELEVANT TOPICAL COVERAGE

#### Aerospace
- Fundamentals of Kalman Filtering: A Practical Approach, Fourth Edition

#### Electronics
- Digital Integrated Circuit Design Using Verilog and SystemVerilog

#### Mechanical
- Peterson's Stress Concentration Factors, Third Edition

#### Manufacturing
- Lean Assembly: The Nuts and Bolts of Making Assembly Operations Flow

#### Plant Design & Operation
- Process Plant Layout, Second Edition

#### Computer Tools
- Matlab by Example: Programming Basics

#### Civil Fields
- Finite Element Analysis and Design of Metal Structures

#### Oil & Gas
- Handbook of Liquefied Natural Gas

#### Systems Engineering

#### Materials Science
- Introduction to Dislocations, Fifth Edition

Hand-picked titles featured in 27 topical channels
Skillsoft
OFF THE SHELF.
A virtual book club for the modern learner
WHY BOOK CLUBS MATTER

Let’s take a minute to think of the obvious benefits of launching a business book club...

1. **Foster...**
the practice of reading and learning

2. **Start...**
a provocative discussion

3. **Get teams...**
talking and listening to each other

4. **Apply...**
ideas and concepts to your business

skillsoft.com/off-the-shelf
THE SOLUTION—SKILLSOFT OFF THE SHELF.

HAND SELECTED TITLES

- Key titles chosen from the Skillsoft library
- Offers a relevant and meaningful learning experience

MONTHLY BOOK SELECTIONS

- Learners can add the ebook, audiobook, or book summary to their playlist
- Flexibility to read or listen at their convenience

FACILITATOR’S GUIDE

- Helps organizations support their own virtual book club discussions
- Readers can apply the book’s ideas and elevate the conversation

skillsoft.com/off-the-shelf
OFF THE SHELF.
BOOK OF THE MONTH

SEPTEMBER 2023

skillsoft.com/off-the-shelf

SEPTEMBER 2023

BEYOND EMOTIONAL INTELLIGENCE
by S. Michele Nevarez | Gildan Media, © 2022

In Beyond Emotional Intelligence, renowned educator and leadership expert S. Michele Nevarez delivers a powerful guide to building ingrained mental habits to help us achieve desired outcomes, improve our relationships, and live in alignment with our values. You’ll discover how to use the author’s 12 Self-Discovery to get to know yourself and stop getting in your own way. You’ll retrain your mind to develop new patterns of thought and behavior that will serve you better as you achieve your life goals.

DISCUSSION QUESTIONS
Skillsoft Books
Access via TMS or Direct Login
Access Books from TMS

- Skillsoft Books can be found in My Learning
- Search by TMS ID: Type in “30086” or “Skillsoft Books”
- Click on the Skillsoft Books link in the Links section
Direct Access to Skillport Site

Go to https://valo.skillport.com and select ‘Register’

• Must have a valid va.gov address to register
• Select VA Skillsoft Books and Videos as your Group
• Temporary password will be sent to you, and you will change to something you can remember
VA Home Page

How to find Books and Videos:

- The Library
- Featured Topics
- Search Content
Home Page Features

Featured Content

Recommended for You

Recently Viewed
### Two Browse Views:

- VA Skillsoft Library
- VA Featured Books and Videos

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<th>VA Skillsoft Library</th>
<th>VA Featured Books and Videos</th>
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<td>Business Continuity</td>
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<td>Productivity &amp; Collaboration Tools</td>
<td>Remote Work Environment</td>
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<td>Government</td>
<td>Communications</td>
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<td>IT Skills</td>
<td>MS Teams</td>
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<td>Certification</td>
<td>Healthcare</td>
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<td>Compliance</td>
<td>Lean &amp; Six Sigma</td>
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<td>Skillsoft Aspire</td>
<td>Servant Leadership</td>
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<tr>
<td>Business Continuity</td>
<td>ACHE Board of Governors Study Set</td>
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<tr>
<td>Business Continuity</td>
<td>Customer Service</td>
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<td>Remote Work Environment</td>
<td>Teamwork</td>
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<td>Communications</td>
<td>Windows 10</td>
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Category example – Microsoft 365

Microsoft Office 365

- **The Ultimate LinkedIn Messaging Guide: How to Use Written, Audio, Video and InMail Messages to Start More Conversations and Increase Sales, 2nd Edition**
  - By: Daniel Disney
  - Book: 304 Pages

- **Transitioning to Microsoft Power Platform: Building Integrated Cloud Applications**
  - By: David Ding
  - Book: 516 Pages

- **Microsoft Office 365 for Advanced Business Users: Manage Video Content and Delve**
  - By: Pierre Devereux
  - Duration: 4 Minutes

- **Microsoft Office 365 for Advanced Business Users: Spotlighting Videos and Channels**
  - By: Pierre Devereux
  - Duration: 2 Minutes

- **Microsoft Office 365 for Advanced Business Users: Using Permissions to Publish, 2019**

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IBM for End Users
IBM Notes
Microsoft Office 2003
Microsoft Office 2007
Microsoft Office 2010
Microsoft Office 2013
Microsoft Office 2016
Microsoft Office 2019
Microsoft Office 365
Microsoft Office 97 and 2000
Microsoft Office for Mac 2008
Microsoft Office for Mac 2011
Books – Chapters To Go

Provides learner the ability to download books chapters

- 15 chapter-level downloads are refreshed every 90 days on the anniversary of the user’s first login
- Available in PDF, Kindle-ready mobi or e-PUB file formats
- Includes the email, organization name, notes, bookmarks and other personalization
- Formatted for printing or offline reading
- Subject to the same terms of use as the normal Skillsoft Books user agreement
Skillsoft Learning App

Access Skillport directly from your personal device!

1) Install the Skillsoft Learning App on your smartphone from the appropriate app store (Apple or Google Play)

2) Sign into the Learning App:
   - **Enter the VA Skillport Books site name (valo) and tap Next.**
   - Enter your VA email address and password. Note that passwords are case-sensitive.
   - Tap **Sign In**.

**Note:** You must be a registered user with a valid VA email address on the Skillsoft Books site in order to use the Learning App. If not, go directly to [https://valo.skillport.com](https://valo.skillport.com) from your computer to self-register.
Live Demonstration
Contact Us

Connie Mayts
Nan.Mayts@skillsoft.com
813-842-0821

linkedin.com/company/skillsoft
twitter.com/skillsoft
facebook.com/skillsoft
skillsoft.com
866-757-3177