

MEMORANDUM OF UNDERSTANDING

The following constitutes an agreement between the Department of Veterans Affairs (VA), the Veterans Health Administration (VHA), and the National Federation of Federal Employees (NFFE) concerning the Telehealth Scheduling System (TSS)

1. Bargaining Unit Employees (BUE's) will not be held accountable or negatively impacted due to Telehealth Scheduling System (TSS) outages or malfunctions that are outside the control or responsibility of BUE's.
2. NFFE reserves the right to address matters related to TSS as they occur
3. When TSS is implemented any changes to performance standards to BUE's will be provided to the Local Union official for review and to bargain any changes of working conditions that may be affected BUE's.
4. Consistent with Article 2, Section 8 F and sections 12 and 13, of the Master Agreement in the event that the department creates a committee or workgroup at the national, VISN or local level related to Telehealth Scheduling System (TSS), NFFE can designate a representative to the committee or workgroup. NFFE union officials participating on these groups will be on official time. If the union representative is not currently receiving an official time allocation, he or she may request, and receive, official time to attend the meeting. The official time granted under this MOU is independent of the official time granted to the union representative under the Master Agreement. If travel is required the parties will adhere to all revisions of the Master Agreement and Federal Travel Regulation (FTR).
5. Management will provide a copy of this MOU to each local president.

FOR THE AGENCY

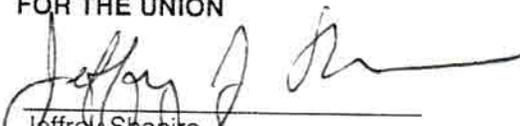

Ain Munn,
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3/14/2016
Date


James Zeveski,
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3/14/2016
Date

FOR THE UNION


Jeffrey Shapiro
President
NFFE-IAM DVA Council

3/14/2016
Date