

## MEMORANDUM OF UNDERSTANDING

The following agreement is between the Department of Veterans Affairs (VA), Veterans Health Administration (VHA), and the National Federation of Federal Employees (NFFE), VA Council of Consolidated Locals (Union) in regard to VHA's Veterans Appointment Request Mobile Application.

1. NFFE bargaining unit employees will not be subjected to adverse actions resulting from negative impacts to working conditions not in their direct control from the VHA's Veterans Appointment Request Mobile Application.
2. Consistent with the Master Agreement, training of bargaining unit employees in regard to VHA's Veterans Appointment Request Mobile Application will occur on duty time. NFFE local presidents may designate a representative to receive available training. Training will be sufficient enough to insure satisfactory job performance.
3. No bargaining unit employee's leave shall be negatively impacted or canceled for the sole purpose of completing Veterans Appointment Request Mobile Application training.
4. In accordance with Article 2 Section 13 if the Department establishes a chartered process action, work group or committee; the Union will be given the opportunity to designate at least one representative to that group. Official time for representatives not already on official time is independent of the time negotiated in the master agreement.
5. NFFE will be able to request access to reports, and or websites containing reports as they are generated regarding the performance and or utilization of the VHA's Veterans Appointment Request Mobile Application.
6. When bargaining unit employees working conditions are impacted by the implementation of VHA's Veterans Appointment Request Mobile Application, the local station will meet its obligation to notify and bargain.
7. NFFE midterm team reserves the right to address issues that impact working conditions related to VHA's Veterans Appointment Request Mobile Application as they occur that have not been covered by this MOU.
8. When the agency selects to expand the VHA's Veterans Appointment Request Mobile Application beyond primary care and mental health or with functions impacting Bargaining unit employees as presented in version 3.0, the agency will meet its obligations to bargain.
9. NFFE Locals may elect to bargain on the local implementation of VHA's Veterans Appointment Request Mobile Application at their facility and/or duty station. Bargaining

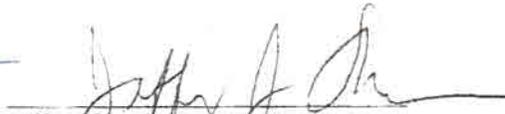
will consist of procedures and appropriate arrangements and will not conflict with the Master Agreement, this MOU or nationally negotiated policy.

10. Copies of this MOU will be distributed by appropriate local Management official to the NFFE local president within 10 days of completion. This MOU will be posted on VA LMR website.



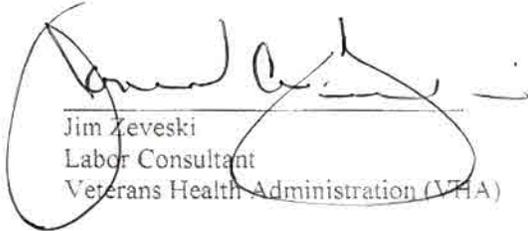
Michael J. Clements  
Labor Relations Specialist  
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01/04/2017  
Date



Jeffrey Shapiro  
President  
NFFE-IAM, DVA Council

1/4/2017  
Date



Jim Zeveski  
Labor Consultant  
Veterans Health Administration (VHA)

01/03/2017  
Date