Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Veteran Health Administration (VHA) and the American Federation of Government Employees, (AFL-CIO) National Veterans Affairs Council #53 concerning VHA Directive 1406 "Patient Centered Management Module (PCMM) for Primary Care.

1. A "PACT" by definition consists of a primary care provider, registered nurse care manager (staff nurse position rather than a management official position), clinical associate (LPN/LVN/CAN/HT/MA) and administrative associate (MC/HT).

2. Health Care Providers patient panel sizes will be available through VSSC.

3. Panel sizes are determined by Management. Efforts will be made by Management to keep panels at the recommend panel size. Providers may discuss concerns regarding maximum PACT panel capacity with their Supervisor.

4. Provider patient panel intensity scores will be available through VSSC.

5. NVAC reserves its right to address matters related to VHA Directive 1406 as they occur.

6. Upon their receipt the appropriate management official shall provide a copy of this MOU to the AFGE Local President.

Robyn Stanton

Robyn Stanton, VA Labor Specialist
For the Department of Veterans Affairs (VA)

8/16/17
Date

Oscar L. Williams Jr., 2nd Exec. Vice President
AFGE National Veterans Affairs Council #53

8/16/2017
Date

James Zeveski, VHA WMC Labor Consultant

8/16/2017
Date