Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees (AFL-CIO) National Veterans Affairs Council #53 (NVAC) concerning the implementation of Veterans Choice Program (VCP) Care Coordination Pilots.

1. The national parties agree to the piloting of VCP to support timely Veteran access to VA Community of Care (VACC) at Alaska, VA HCS and Fargo VAMC. There will be four key changes for VACC staff:

- VACC staff will review Service Connected/Special Authority (SA/SA) determinations and Other Health Insurance (OHI) information
- VACC staff will schedule and coordinate care directly between the Veteran and the VCP community provider
- Clinical determination for 40-mile eligible Veterans will be made by VA Clinicians
- VA Call Centers will receive calls from 40-mile eligible Veterans

2. Bargaining unit staff involved in these community care process will receive detailed training on their new responsibilities on duty time.

3. VA Community of Care Leadership will conduct site visits at the pilot sites in support if implementation. AFGE Locals shall be provided with a three (3) working day notice of such visits.

4. The national parties agree to pilot this VCP program for the duration of the contract with Tri-Western and HealthNET or when it has been determined the data collected is sufficient to discontinue the pilot. NVAC shall be notified of any changes to pilot.

5. NVAC shall receive notification and be provided with any report of the findings concerning the pilot, prior to any expansions or any other planned pilots related to VCP Care Coordination.

6. NVAC reserves it right to address matters related to this pilot as they occur.

7. Upon their receipt the appropriate management officials shall provide a copy of this MOU to the AFGE Local President.

Ainbint Munn, VA Labor Specialist
For Department of Veterans Affairs (VA)

7/13/2016
Date

Oscar L. Williams Jr. 2nd Exec Vice President
AFGE National Veterans Affairs Council #53

7/13/2016
Date

James "Jim Zeveski, VHA Labor Consultant
For Veterans Health Administration (VHA)

7/13/2016
Date