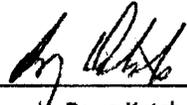


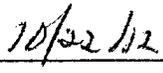
Memorandum of Understanding

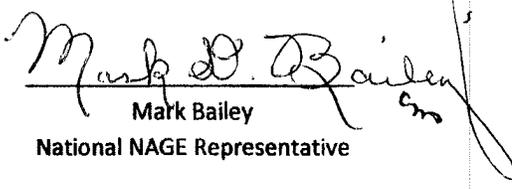
The following constitutes an agreement between the Department of Veterans Affairs and the National Association of Government Employees (NAGE) concerning the proposed title 38 quality review process for Consolidated Patient Account Center (CPAC) Revenue Utilization Review (RUR) nurses.

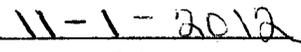
- 1) Entitlement to union representation during the review process will be in accordance with the labor relations statute and Articles 5 and 6 of the Master Agreement.
- 2) Training on the CPAC quality review process will be made available to all title 38 NAGE bargaining unit members impacted by this new process. This training will be documented for the nurses. Additional training should be provided if requested.
- 3) NAGE at the national level will be notified of the training schedule and local representatives may participate.
- 4) The training materials will be included with the training schedule.
- 5) Quality review cases for each nurse will be selected randomly.
- 6) Management will adhere to Article 10 in the Master Agreement.
- 7) A copy of this MOU will be posted on the Office of Labor-Management Relations website as soon as possible after it is signed.
- 8) NAGE local presidents will be provided a copy of this MOU after receipt by local management.

  
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Doug Katcher, VA

  
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Richard A. Moses, VHA

  
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Date

  
\_\_\_\_\_  
Mark Bailey  
National NAGE Representative

  
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Date