

## VHA External Provider Scheduling Software as a Solution (SaaS) Tool

### Memorandum of Understanding

This memorandum of understanding (MOU) sets forth the agreement between National Nurses Organizing Committee/National Nurses United (NNOC/NNU) and the Department of Veteran Affairs (VA) and Veterans Health Administration (VHA). This MOU is entered pursuant to the provisions 5 USC Chapter 71 and applies to all registered nurses represented by NNOC/NNU. The parties to this memorandum enter into this agreement for the purposes of establishing a mutually beneficial agreement concerning the implementation of *VHA External Provider Scheduling Software as a Solution (SaaS) Tool*.

1. In accordance with the NNOC/NNU Master Contract, should items of this MOU expressly conflict with the NNOC/NNU Master Contract, the NNOC/NNU Master Contract shall govern. Portions of Saas Tool which do not conflict with the Master Contract will remain in force.
2. All training for NNOC/NNU RNs will be provided on duty time.
3. Management will provide the rollout schedule and updates related to the projected rollout schedule to VA Division Chair NNOC/NNU and VA Division Assistant Director NNOC/NNU, via email, prior to deployment at the facility.
4. The Department will forward a notification of proposed changes for which there is a statutory bargaining obligation to the chair of NNOC/NNU and a second designated national representative, along with copies of all relevant documents, if the tool is modified or expanded.
5. The effective date of this agreement will be the date signed by both parties. VACO LMR will expeditiously provide the local VA facilities with a signed copy of the agreement.
6. This MOU will expire at the issuance of a successor MOU. Parties agree if there is a change to the Saas Tool that triggers a duty to bargain, the Agency will meet its bargaining obligations prior to implementation.

FOR THE AGENCY

FOR THE UNION

12/21/2023

12/21/2023

X 

LTosha Condah  
Labor Relations Specialist, VACO LMR  
Signed by: Department of Veterans Affairs

12/21/2023

X Irma Westmoreland

Irma Westmoreland, RN  
Chair, NNOC/NNU-VA  
Signed by: 257edea8-648c-4357-9339-f4986093e2f7

12/21/2023

X Anne Burnham

Anne Burnham  
Labor Consultant, VHA  
Signed by: ANNE BURNHAM

X J. Henry

Joseph Henry  
Assistant Director, VA – NNOC/NNU  
Signed by: 257edea8-648c-4357-9339-f4986093e2f7