

VA MODERNIZATION

VA Modernization is delivering a stronger future for our Veterans by **transforming** VA into a high-performing organization, **simplifying** operations, and **empowering** employees with best-in-breed tools to deliver superior customer service. By implementing effective business integration, monitoring initiatives, and reducing bureaucracy, VA is enabling Veterans to more easily access the high-quality care and benefits they have earned. Visit va.gov/modernization/ to be a part of the journey.

APPEALS MODERNIZATION

VA's implementation of the Veterans Appeals Improvement and Modernization Act of 2017 (Appeals Modernization (AMA)) in 2019 provides an improved, streamlined approach to conducting hearings and deciding Veterans' appeals on VA benefits and services. Through digital and operational transformations, AMA gives Veterans choice, clarity, and control in the appeals process. Visit benefits.va.gov/benefits/appeals.asp for more information.

CONNECTED CARE

The Office of Connected Care develops digital health technologies that make accessing VA care simple for Veterans, and empowers them to take charge of their care. Connected Care partners with Veteran Service Organizations and private-sector industry leaders to improve how Veterans receive care, communicate with their care teams, and access their health information. Visit connectedcare.va.gov for more information.

DIGITAL TRANSFORMATION

VA's Office of Information and Technology (OIT) is leading digital transformation through a variety of initiatives using innovative technologies. These technologies improve both user and customer IT experiences, while ensuring that VA continues to deliver the highest-quality care, benefits, and services to our nation's Veterans. Our focus is delivering exceptional customer service. Visit oit.va.gov/about/strategy/ for more information.

ELECTRONIC HEALTH RECORD MODERNIZATION

The Electronic Health Record Modernization (EHRM) program establishes a common electronic health record (EHR) solution with the Department of Defense to support service members as they transition from active duty to Veteran status. It will also provide clinicians with quick and efficient access to the full picture of Veteran health. EHRM is continuing VA's tradition of innovation and health care leadership. Visit ehrm.va.gov for more information.



**TRANSFORM.
SIMPLIFY.
EMPOWER.**

va.gov/modernization



We are in the middle of the greatest transformational period in our history.

— SECRETARY WILKIE



U.S. Department
of Veterans Affairs

FINANCIAL MANAGEMENT BUSINESS TRANSFORMATION

Through the Financial Management Business Transformation (FMBT) program, VA is increasing the transparency, accuracy, timeliness, and reliability of financial information across the enterprise, increasing opportunities to improve services to those who serve our Veterans. FMBT provides improved operational efficiency, agility, and flexibility by leveraging a commercial-off-the-shelf (COTS) Momentum cloud solution and the Software-as-a-Service (SaaS) model.

GI BILL

The Harry W. Colmery Veterans Educational Assistance Act (Colmery Act) significantly improves education benefits for Veterans, servicemembers, families, and survivors. The Colmery Act expands the number of beneficiaries, enhances programs (including VETTEC and STEM), and enriches lives by giving GI Bill beneficiaries tools they need to further their education. Visit benefits.va.gov/gibill/ for more information.

HEALTHCARE MODERNIZATION

The Veterans Health Administration (VHA) Innovation Ecosystem is the catalyst for enabling the discovery and spread of mission-driven health care innovation. We are collaborating with leaders throughout VA, academia, and industry to advance care delivery and service that exceeds expectations, restores hope, and builds trust within the Veteran community. Our goal is to provide exceptional coordinated and connected care, anytime and anywhere.

PATIENT EXPERIENCE

VA Patient Experience (VA PX) is the organizational alignment of people, processes, and culture towards the common goal of improving patient interactions throughout the health care system, including everything from communications to physical environments. To that end, VA PX is developing and disseminating innovative campaigns, initiatives, and solutions based on facility-identified best practices.

SUPPLY CHAIN MODERNIZATION

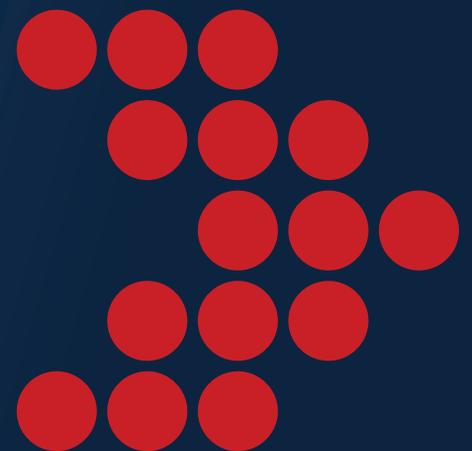
VA is modernizing its supply chain systems. VA Logistics Redesign (VALOR) is leveraging advanced business analytics through their Defense Medical Logistics Standard Support (DMLSS)/LogiCole solution. The VHA Procurement & Logistics Office is developing a Clinically Driven Strategic Sourcing process and establishing Medical/Surgical Prime Vendor (MSPV) 2.0. These transformations ensure that equipment and supplies are available where and when they are needed.

VETERANS LEGACY MEMORIAL

The Veterans Legacy Memorial (VLM) is a secure, web-based platform housing digital memorials for each of the 3.7 million Veterans interred in VA national cemeteries. As additional capabilities are added, families, survivors, and fellow Veterans will be able to share photos and memories of their loved ones. VLM ensures "No Veteran Ever Dies." Visit va.gov/remember/ for more information.

Modernization is delivering a

STRONGER FUTURE



for Veterans. **for YOU.**