

VA | MODERNIZATION

Transforming Systems

Delivering a stronger future for Veterans.

VA Modernization is a transformational journey to deliver a stronger future to Veterans. As part of this journey, we are transforming systems – creating foundational change throughout VA, replacing outdated technologies and systems, and rededicating our spirit of service to Veterans.

We are reinvigorating VA, taking advantage of industry innovation and best practices to increase transparency, effectiveness, and efficiency, so that Veterans have reliable access to the best possible services and care today and tomorrow.

How? VA is implementing historic changes to strengthen our ability to deliver a world-class experience to Veterans. We are:

Taking a “Buy First” approach to modernizing by leveraging commercial-off-the-shelf (COTS) products, adopting best-of-breed industry solutions helping our employees more efficiently and effectively provide care and benefits and helping VA deliver more Veteran-centric solutions.

Digitizing operations and resources to meet the expectations of Veterans in the 21st century. For example, NCA’s Veterans Legacy Memorial provides an online memorial for every Veteran buried in a national cemetery, allowing families and survivors to honor and remember their loved ones regardless of where they are.

VA MODERNIZATION

To deliver a stronger future to Veterans, VA is:

- **Transforming** Systems
- **Simplifying** Operations
- **Empowering** People



Choose VA



CHANGE IS HAPPENING NOW!

Modernization is already underway, fueled by transformative initiatives running concurrently and cooperatively at different points of this journey. Today, VA is building a better future through:

Electronic Health Records Modernization (EHRM) is integrating DOD and VA health records systems. EHRM will give care providers instant and seamless access to the full picture of patients' records, from active duty service through Veteran status.

Supply Chain Modernization is improving responsiveness to Veterans' needs. Transforming our supply chain system through improved training, advanced data analytics, and comprehensive equipment lifecycle management.

Financial Management Business Transformation (FMBT) is increasing transparency, accuracy, timeliness, and reliability of financial information across VA. Reshaping systems to improve efficiency for Veterans and fiscal accountability to American taxpayers.

THE FUTURE AHEAD

VA Modernization is committed to keeping our promise to deliver a stronger future for Veterans. That means Veterans and their families have a seamless, satisfying experience. And VA employees are equipped with best-of-breed tools to deliver best-in-class service.

What will that look like?

VA harnesses the power of artificial intelligence and bioprinting to improve Veterans' care and benefits.

VA continues to pioneer new ways to use 3D printing to plan surgeries and assist Veterans through building bones, organs, and medical devices.

VA applies emerging technologies and advanced data analytics to proactively meet the needs of Veterans across the country.

VA leverages COTS products and strategic partnerships to deliver personalized medical treatment and other tailored services for our Veterans.

LEARN MORE

Visit www.va.gov/Modernization

SPOTLIGHT: PUTTING VETERANS' WELLBEING FIRST

Over the next ten years, VA will modernize its electronic health record system to enable seamless care to Veterans as they transition from active duty service to Veteran status.

VA is working closely with the DoD to enable this integrated solution, which will provide a full picture of patients' records.

This is an opportunity to turn corner and be the industry leader on opioid abuse intervention and suicide prevention, issues which disproportionately affect the Veteran population.

DELIVERING IMPACT EVERY DAY

Through strategic partnerships, VA is embracing innovative technology and tools to deliver a stronger future for our Veterans:

The patient data API integrates with health apps on mobile devices to give Veterans access to their medical information with tap of a button

The ATLAS (Accessing Telehealth through Local Area Stations) project establishes virtual exam stations in remote, underserved areas

