Higher Civility is Related to Fewer EEO Complaints

Relationship between Civility and EEO Formal Complaint Activity

Relationship between Civility and EEO Informal Complaint Activity

Higher Civility is Associated with Fewer Sick Leave Hours

Relationship between Civility and Sick Leave Hours – Title 38

Relationship between Civility and Sick Leave Hours – Wage Grade

Relationship between Civility and Sick Leave Hours – Title 5 (VHA FY – > 16M hrs; > $540)
Higher Civility is Correlated with Higher Patient Satisfaction

Higher Civility is Related to Higher Employee Satisfaction and Intent to Stay with VA

CREW has an impact!