VHA Office of Academic Affiliations (14AA)

Guide to Completing the Trainee Qualifications and Credentials Verification Letter (TQCVL)

For Affiliate and VA Program Directors

Version 3, February 2021
Overview:
VHA appoints and trains over 120,000 health professions trainees (HPTs) every year. The Office of Academic Affiliations (OAA) provides authoritative policy guidance for all health care training programs and HPTs. VHA plays a role in defining the education of future health care professionals that helps meet the changing needs of the Nation’s health care delivery system.

Health Professions Trainee (HPT) is a general term used to describe individuals appointed to temporary positions in one or more VHA medical facility performing clinical or research training experiences under supervision to satisfy program or degree requirements. HPTs can be appointed as either direct VA-paid or Without Compensation (WOC). HPTs paid via a disbursement agreement are WOC. Trainee academic levels include undergraduate, graduate, and post-graduate students, interns, residents, fellows, and VA advanced fellows.

Background:
To qualify to train at the VA, each HPT must meet all requirements of the training program and the federal government to legally work. OAA requires that each program verifies HPTs’ compliance with these requirements using a document called the Trainee Qualifications and Credentials Verification Letter (TQCVL). A TQCVL from the director of the affiliated or VA sponsored program must be submitted to the VA Facility Director through the VA Designated Education Officer (DEO) prior to and HPT’s appointment.

The TQCVL confirms that specific information has been verified by the sponsoring entity for each HPT listed on an attachment. All HPTs who will receive training at a VA facility must be listed on a TQCVL. Multi-year programs must submit a TQCVL every year listing all trainees in the program. For example, an Internal Medicine resident would be listed on the TQCVL for 3 consecutive years or until they complete the program.

The TQCVL confirms that an HPT is:
- enrolled in the training program completing the TQCVL and has met all admission criteria of that training program;
- has the required credentials to participate in the training program as agreed to by the sponsoring institution, affiliated participating institutions, and the VA;
- eligible for appointment to a Federal Government position;
- able to perform the essential functions of the training program; and
- immunized following current CDC guidelines for healthcare workers to protect themselves, other employees and patients while working in a healthcare facility.

A TQCVL is required for all HPTs. Direct VA-paid HPTs must be US citizens; therefore, non-US citizen documentation only pertains to WOC HPTs.

All HPTs who receive an appointment to VA (whether direct VA-paid or WOC) are protected from personal liability while participating in training at a VA healthcare facility. Protection is provided under the Federal Employees Liability Reform and Tort Compensation Act 28 U.S.C.2679 (b)-(d). The liability, if any, of the United States for injury or loss of property, or personal injury or death shall be governed exclusively by the provisions of the Federal Tort Claims Act.

A TQCVL confirms that the HPTs listed are in satisfactory physical condition as evidenced by a physical examination in the past 12-months. The letter attests to the HPT’s health status and ensures that the trainee has appropriate tuberculosis and immunization screenings recommended for healthcare workers, as per CDC recommendations and VHA policy. A fully executed TQCVL serves as documentation of these requirements and is accepted by HR and Employee/Occupational Health in lieu of a pre-placement examination and evaluation.
HPTs listed on the TQCVL must meet all requirements stated in the document. If an HPT does not meet all these requirements, they should not be listed on a TCQVL. HPTs are not permitted to participate in training at the VA until they meet the requirements of the TQCVL or, as applicable, until reasonable accommodations are made for them to meet these requirements. Only after an HPT meets all requirements may a new TQCVL be submitted with their name added to the HPT list. Program directors should inform the VA DEO of any pending issues for a specific HPT. Unqualified HPTs MUST NOT be listed on any TQCVL.

Once a TQCVL has been submitted and accepted by VA facility leadership, the program director at the sponsoring institution has up to 72 hours to inform the VA DEO of any changes in an HPT’s academic status, adverse actions that affect the trainee appointment, or changes in the trainee health status that pose a risk to the safety of trainees, other employees, or patients.

The TQCVL verifies the following items for all listed HPTs:

**Non-US Citizens:**
VA appointment of all non-US citizen HPTs must be approved by the Medical Center Director or Designee. The Medical Center Director’s acceptance signature on the TQCVL denotes approval. Non-US citizens are not authorized to receive direct-VA pay and must not be appointed in a VA paid status. Non-US citizen HPTs must meet all program enrollment criteria. Programs must ensure that a US citizen HPT will not be displaced by appointing a non-US citizen at the VA. Non-US citizens who are not legally entitled to reside and work in the US are not eligible for Federal appointment.

HPTs must have a US social security number (SSN) prior to beginning the VA pre-employment, on-boarding process. HPTs without an SSN are not eligible to train at the VA.

Prior to appointment of a non-US citizen the following must be confirmed:
- Documented proof of immigrant, non-immigrant, or exchange visitor status:
  - Appropriate visa (J-1, J-2, H-1B, H-4, E-3) status; (other visas require discussion between DIO and DEO and may need decision of VA General Council); or
  - Permanent Resident Card (formerly “Green Card”); or
  - Deferred Action for Childhood Arrivals (DACA) trainee, Employment Authorization Document (Form I-766).

Appointment of non-US citizen HPTs must be approved by the Medical Center Director or Designee. Acceptance and signature on the TQCVL denote approval. If the Director has granted signing authority to another individual, then a separate non-US citizen appointment approval letter must be obtained and filed in the WOC clinical HPT onboarding case file (per RCS 10-01).
Selective Service System:
Federal law requires that most males living in the US between the ages of 18 and 26 register with the Selective Service System. This includes individuals who are US citizens, non-US citizens and dual nationals, regardless of their immigration status. Male for this purpose is defined as those individuals born male on their birth certificate regardless of current gender. Only male, non-US citizens on a non-immigrant student or visitor visa are exempt from registration. Males required to register, but who fail to do so by their 26th birthday, are per Federal law barred from any position in any Executive Agency. Program Directors should have male-born HPTs visit https://www.sss.gov to register, print proof of registration or, if not registered, apply for a status information letter (SIL). The SIL denotes one’s requirement for registration, and, if applicable, exemption from the registration requirement.

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<td>Apply for Status information letter (SIL)</td>
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Personal Identity and Credentials Verification:
- All HPTs will be issued a Personal Identify Verification (PIV) credential. Trainees must possess and provide two official government IDs. The HPT’s full, legal name, as it appears on the IDs, will be the name submitted to VA on the TQCVL list. A list of acceptable IDs may be found on the following VA website. https://www.oit.va.gov/programs/piv/_media/docs/IDMatrix.pdf
- States have begun issuing Secure Driver’s Licenses (Real ID https://www.dhs.gov/real-id). Be sure HPTs have acceptable IDs to receive a PIV.

Program and Admission Criteria:
- All HPTs must have had primary source verification of educational credentials as required by the admission criteria of the sponsoring training program. Requirements vary based on type of health professional and the training program and may include:
  - Reference letters, primary source verification of current and past license(s), registration(s) in any field, or certification(s) through the state licensing board(s) and/or national and state certification bodies, as well as Drug Enforcement Administration (DEA) registration as required by the sponsoring training program;
  - International medical school graduates have had primary source verification of the Educational Council for Foreign Medical Graduates (ECFMG) certificates as appropriate;

National Practitioner Data Bank (NPDB):
- All HPTs who currently have or previously had full unrestricted license(s) in any health profession must be screened against the National Practitioner Data Bank (NPDB). This may apply to some post-degree associated health HPTs who have obtained licensure. Queries can be done at or through your credentialing or graduate medical education office. https://www.npdb.hrsa.gov/
• As a rule, **students are not listed** in the national practitioner database unless they were previously licensed, for example a dental student with a degree as a Registered Nurse (RN).

• HPTs can self-query the NPDB and show proof.

**List of Excluded Individuals and Entities (LEIE):**

• All HPTs must be screened against the Health and Human Services’ List of Excluded Individuals and Entities (LEIE) [https://exclusions.oig.hhs.gov/](https://exclusions.oig.hhs.gov/). The LEIE is an OIG compiled list of individuals who are currently excluded from participation in Medicare, Medicaid and all other Federal healthcare programs. HPTs found on the LEIE are NOT eligible for VA appointment.

• For direct VA-paid HPTs in VA sponsored programs, the program director must ensure that the local VA facility has documentation of screening against the NPDB, as appropriate, and documentation that the LEIE has been reviewed.

**Health Requirements:**

HPTs must be in satisfactory physical condition based on a physical examination in the past 12-months.

• If the HPT is in a **VA sponsored program (accredited in VA’s name)**, the VA program director must review documentation that there has been a physical examination. HPTs should be apprised of the VA’s conditions of employment and provide required physical examination information.

• HPTs must have undergone baseline tuberculosis (TB) screening and testing per CDC health care personnel guidelines [https://www.cdc.gov/tb/topic/testing/healthcareworkers.htm](https://www.cdc.gov/tb/topic/testing/healthcareworkers.htm). The affiliate, or VA program director, must ensure that the HPT has obtained TB screening. HPTs should be apprised of the VA’s conditions of employment and provide proof of TB screening information. In cases where the trainee has not completed their TB screening by the first day of their rotation, the VA facility will refuse the trainee appointment until the required health screenings have been performed. HPTs who are direct VA-paid must have undergone screening within 90-days of the VA start date per VA policy.

• The affiliate, or VA program director, must verify that the trainee has up-to-date vaccinations for healthcare workers as recommended by CDC and VA [https://www.cdc.gov/vaccines/adults/rec-vac/hcw.html](https://www.cdc.gov/vaccines/adults/rec-vac/hcw.html) to include:

  o Hepatitis B
  o Seasonal Influenza, before November 30 of influenza season
  o Measles, Mumps, & Rubella
  o Varicella
  o Tetanus, Diphtheria, Pertussis
  o Meningococcal

• When requested, the affiliate must be able to provide the VA with individual HPT health examination (physical) and evaluation (vaccination) documentation.
“Am I Eligible?” Checklist
To assist Affiliates and program directors with verifying and collecting certain information for the TQCVL, a checklist has been created: “Am I Eligible?” This checklist is on the OAA internet forms site https://www.va.gov/oaa/app-forms.asp. Provide each HPT with the checklist and enlist their help in verifying that they are eligible for VA appointment. If an HPT cannot comply with any of the items on the checklist, then they are not eligible for VA appointment, cannot perform training at the VA, and should not be listed on a TQCVL.

NOTE: Eligibility does not confirm HPT suitability. All HPTs also undergo a special agency check (SAC/fingerprint) screening and some HPTs also require a Tier 1 background investigation.
Sample TQCVL:
The next few pages show a sample TQCVL and the attached List of HPTs. Please note that:
• The letter is to be placed on Program/Affiliate, VA or Consortium letterhead or include the institution's seal
• The letter must be addressed to the VAMC Facility Director
• The letter must be authored and signed by an educational official from the sponsoring institution, who is the individual responsible for the training program and the health professions trainees (HPTs) who are in the training program.
  o For VA sponsored programs this is the Program Director.
  o For psychology internship programs, the responsible educational official must be from the academic institution.
• Signature blocks are provided for the VA Facility Chief of Staff and Director to accept the document. However, if your facility leadership has granted specific signature authority to allow the DEO to accept the TQCVL, then this information can be adjusted.
• The certification language in the body of the TQCVL must not be modified
• A document can be created (.docx or .pdf) to accept electronic signatures
• ATTACHED to the TQCVL will be the list of HPTs covered by this TQCVL who meet all requirements of the program and VA
• A TQCVL without a list of HPTs or a list of HPTs without a cover TQCVL will NOT be accepted
• HPTs must be listed using their full, legal names, correctly spelled and the name must match two government issued identification documents
Dear Dr. Smith,

As program director for the Internal Medicine program at Liberty University, I, John M. Jones, MD have verified all information for the trainees listed in this document.

My signature on this Trainee Qualifications and Credentials Verification letter (TQCVL), certifies that verification has been made and that each health professions trainee (HPT) on the attached list is fully qualified to participate in the subject training program and meets the conditions of employment as outlined below.

Additionally, should any HPT on the attached list experience a change in their academic or health status, I will notify the facility Designated Education Officer (DEO) no later than 72 hours after the discovery. Though it is unnecessary to disclose specifics of the change, HPTs who become unqualified (e.g., are no longer enrolled or active in a program, pose a risk to the health and safety of others) will not be permitted to continue training at the VA and must be offboarded per VA policy.

I certify that each HPT on the attached list has:

- Met all requirements for enrollment and continued participation in the specified training program;
- Met all criteria for their level of training;
- Evidence or self-certification of satisfactory physical condition based on a physical examination in the past 12-months;
- Evidence or self-certification of up-to-date vaccinations for healthcare workers as recommended by Centers for Disease Control (CDC) and VA [https://www.cdc.gov/vaccines/adults/rec-vac/hcw.html](https://www.cdc.gov/vaccines/adults/rec-vac/hcw.html) to include:
  - Hepatitis B
  - Seasonal Influenza, before November 30 of influenza season
  - Measles, Mumps, & Rubella
  - Varicella
  - Tetanus, Diphtheria, Pertussis
  - Meningococcal
- Evidence of tuberculosis screening and testing per CDC health care personnel guidelines [https://www.cdc.gov/tb/topic/testing/healthcareworkers.htm](https://www.cdc.gov/tb/topic/testing/healthcareworkers.htm);
- Identification documents to meet VA security requirements; [https://www.oit.va.gov/programs/piv_/media/docs/IDMatrix.pdf](https://www.oit.va.gov/programs/piv_/media/docs/IDMatrix.pdf); and
- Results of screening against the Health and Human Services’ List of Excluded Individuals and Entities (LEIE). [https://exclusions.oig.hhs.gov/](https://exclusions.oig.hhs.gov/)

June 15, 2021
I certify that EVERY HPT on the attached list has met ALL admission criteria of the training program including, but not limited to: (check all that apply):

- X Primary source verification of current and past license(s) or registration(s) in any field
- X Certification(s) through the state licensing board(s) and/or national and state certification bodies
- □ Drug Enforcement Administration (DEA) registration
- □ National Provider Identifier (NPI) registration
- □ Other admission criteria: ____________________________

I certify that HPTs on the attached list who meet any of the following criteria, have had their information verified as stated and therefore meet Federal appointment eligibility requirements:

- **HPTs who were born male** and who are US citizens, immigrants to the US, or are otherwise required by law to register, have registered with the Selective Service System.
  
  [https://www.sss.gov](https://www.sss.gov)

- **HPTs who are international medical school graduates** have had primary source verification of the Educational Council for Foreign Medical Graduates (ECFMG) certificates.

- **HPTs who currently have or previously had full unrestricted license(s)**, including licenses in other professions, have been screened against the National Practitioner Data Bank (NPDB).
  
  [https://www.npdb.hrsa.gov/](https://www.npdb.hrsa.gov/)

- **HPTs who are non-US citizens**:
  
  - Have current immigrant, non-immigrant, exchange visitor or other documentation stating that they are eligible to live and work in the US;
    
    - Appropriate documents can be provided and could include permanent resident card, employment authorization document Form I-766, visas: J-1, J-2, H-1B, H-4, E-3, or DS-2019;
  
  - Have been issued a US social security number

Finally, I certify that all documents and information pertaining to HPTs on the attached list can be reviewed by contacting Shirley Jakes at 555-387-2345.

Signature: John Jones, MD, Liberty University

Date: June 15, 2021

Attachment: TQCVL List of HPTs

VA Medical Facility Chief of Staff: Accept

Date: June 30, 2021

VA Medical Facility Designated Education Officer: Do Not Accept (circle one)

Accepted on behalf of the Medical Center Director and Chief of Staff per Delegation of Authority granted via memo on March 1, 2021
TQCVL List of Health Professions Trainees (HPTs) Meeting All Program and VA Requirements

Date TQCVL Signed: June 15, 2021  
VA Facility where HPTs are training: Metropolitan VA Medical Center  
Sponsoring Institution (name of affiliate, VA or consortium): Liberty University  
Training Program (profession, etc.): Internal Medicine

All applicable Fields must be Complete and Accurate. **Name must match two pieces of identification.

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<th>Last Name**</th>
<th>First Name**</th>
<th>Middle Name or Initial</th>
<th>Generation Suffix (II, Jr.)</th>
<th>Degree held (e.g., MD, DO, DDS, NP)</th>
<th>Personal Email Address</th>
<th>Country of Citizenship if not USA</th>
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Next Steps
Contact that DEO at your affiliated facility to get the correct TQCVL template.

Questions
Contact Sandra Bee and Lemuel Lee at VHACO OAA HPT Staffing for information about the information in this guide and how to use the templates.