



**Department of Veterans Affairs**  
**Equal Employment Opportunity data Posted Pursuant to the No FEAR Act:**  
**Complaint Activity**  
**Veterans Benefits Administration**

Complaints by Issue 29 CFR §1614.704 (e)	Comparative Data (Sec. 1614.705)					
	Previous Fiscal Year Data					
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.</i>	2017	2018	2019	2020	2021	2022
<b>Appointment/Hire</b>	6	6	4	8	3	4
<b>Assignment of Duties</b>	11	10	16	12	4	8
<b>Awards</b>	4	1	0	0	0	0
<b>Conversion to Full-time</b>	0	0	0	0	0	0
<b>Disciplinary Action</b>						
Demotion	0	1	4	2	1	1
Reprimand	5	8	9	9	5	3
Suspension	9	4	8	4	0	5
Removal	6	9	14	9	1	3
Warning	15	19	11	18	7	10
Duty Hours	0	1	0	4	0	3
Performance Evaluation/Appraisal	11	15	18	19	17	13
Examination/Test	0	0	0	0	0	0
<b>Harassment</b>						
Non-Sexual	99	111	83	100	54	83
Sexual	5	10	2	7	3	1
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	11	4	6	7	1	6
Promotion/Non-Selection	26	26	21	31	14	14
<b>Reassignment</b>						
Denied	2	2	3	0	3	3
Directed	5	13	8	1	3	4
Reasonable Accommodation Disability	53	41	38	44	17	29
Reinstatement	0	0	0	0	0	1
Religious Accommodation	0	0	1	0	0	3
Retirement	4	3	6	4	5	6
Sex-Stereotyping	0	0	0	0	0	0
Telework	4	5	6	7	0	6
Termination	12	20	8	20	15	7
Terms/Conditions of Employment	4	6	0	4	1	1
Time and Attendance	21	16	15	28	10	23
Training	10	5	10	6	4	4
Other*	43	12	0	11	8	6

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Processing Time 29 CFR §1614.704(f)	Comparative Data (Sec. 1614.705)					
	Previous Fiscal Year Data					
	2017	2018	2019	2020	2021	2022
The average length of time it has taken an agency to complete, respectively, investigation and final action for:						
<b>Complaints pending (for any length of time) during fiscal year</b>						
Average number of days in investigation stage	131.0	143.0	120.9	116.1	108.4	177.8
Average number of days in final action stage	574.3	626.5	740.7	810.1	91.9	95.1
<b>Complaints pending during fiscal year where hearing was requested</b>						
Average number of days in investigation stage	216.2	194.4	187.6	179.2	175.4	337.8
Average number of days in final action stage	7	4	6	11	6.2	13.3
<b>Complaints pending during fiscal year where hearing was not requested</b>						
Average number of days in investigation stage	216.0	203.7	201.9	203.5	202.3	224.0
Average number of days in final action stage	117	129	244	305	177.6	176.9

Complaints Dismissed by Agency 29 CFR §1614.704 (g)	Comparative Data (Sec. 1614.705)					
	Previous Fiscal Year Data					
	2017	2018	2019	2020	2021	2022
Total Complaints Dismissed by Agency	32	45	38	43	27	32
Average days pending prior to dismissal	40	46.44	63.3	30.5	46.96	42

Complaints Withdrawn by Complainants 29 CFR §1614.704 (h)	Comparative Data (Sec. 1614.705)					
	Previous Fiscal Year Data					
	2017	2018	2019	2020	2021	2022
Total Complaints Withdrawn by Complainants	18	14	10	13	16	9

Total Final Actions Finding Discrimination 29 CFR §1614.704 (i)	Comparative Data (Sec. 1614.705)											
	Previous Fiscal Year Data											
	2017		2018		2019		2020		2021		2022	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings	1	100%	2	100%	5	100%	2	100%	5	100%	4	100%
Without Hearing	0	0%	1	50%	2	40%	1	50%	5	100%	1	25%
With Hearing	1	100%	1	50%	3	60%	1	50%	0	0%	3	75%





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Findings of Discrimination Rendered by Issue 29 CFR §1614.704 (k)(1)	Comparative Data (Sec. 1614.705)											
	Previous Fiscal Year Data											
	2017		2018		2019		2020		2021		2022	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total Number Findings</b>	0	0%	0	0%	0	0%	2	100%	5	100%	4	100%
<b>Appointment/Hire</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Assignment of Duties</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Awards</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Conversion to Full-time</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Disciplinary Action</b>												
<b>Demotion</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Reprimand</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Suspension</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Removal</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Warning</b>	0	0%	0	0%	0	0%	0	0%	1	20%	0	0%
<b>Duty Hours</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Evaluation Appraisal</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Examination/Test</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Harassment</b>												
<b>Non-Sexual</b>	0	0%	0	0%	0	0%	0	0%	1	20%	1	25%
<b>Sexual</b>	0	0%	0	0%	1	20%	0	0%	0	0%	0	0%
<b>Medical Examination</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Pay (Including Overtime)</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Promotion/Non-Selection</b>	0	0%	0	0%	1	20%	1	50%	0	0%	0	0%
<b>Reassignment</b>												
<b>Denied</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Directed</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Reasonable Accommodation</b>	1	100%	0	0%	3	60%	1	50%	4	80%	2	50%
<b>Reinstatement</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Religious Accommodation</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Retirement</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Sex-Stereotyping</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Telework</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Termination</b>	0	0%	0	0%	1	20%	0	0%	0	0%	1	25%
<b>Terms/Conditions of Employment</b>	0	0%	0	0%	2	40%	0	0%	0	0%	0	0%
<b>Time and Attendance</b>	0	0%	0	0%	1	20%	0	0%	0	0%	0	0%
<b>Training</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Other</b>	0	0%	1	100%	1	20%	0	0%	0	0%	0	0%

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Findings of Discrimination Rendered by Issue 29 CFR §1614.704 (k)(2)	Comparative Data (Sec. 1614.705)											
	Previous Fiscal Year Data											
	2017		2018		2019		2020		2021		2022	
	#	%	#	%	#	%	#	%	#	%	#	%
Findings Without Hearing	0	0%	1	100%	2	100%	1	100%	5	100%	1	100%
Appointment/Hire	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Assignment of Duties	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Awards	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Conversion to Full-time	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Disciplinary Action</b>												
Demotion	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Reprimand	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Suspension	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Removal	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Warning	0	0%	0	0%	0	0%	0	0%	1	20%	0	0%
Duty Hours	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Evaluation Appraisal	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Examination/Test	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Harassment</b>												
Non-Sexual	0	0%	0	0%	0	0%	0	0%	1	20%	0	0%
Sexual	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Medical Examination	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Pay (Including Overtime)	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Promotion/Non-Selection	0	0%	0	0%	1	50%	0	0%	0	0%	0	0%
<b>Reassignment</b>												
Denied	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Directed	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Reasonable Accommodation	0	0%	0	0%	2	100%	1	100%	4	80%	1	100%
Reinstatement	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Religious Accommodation	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Retirement	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Sex-Stereotyping	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Telework	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Termination	0	0%	0	0%	1	50%	0	0%	0	0%	0	0%
Terms/Conditions of Employment	0	0%	0	0%	1	50%	0	0%	0	0%	0	0%
Time and Attendance	0	0%	0	0%	1	50%	0	0%	0	0%	0	0%
Training	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	1	100%	1	50%	0	0%	0	0%	0	0%





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Pending Complaints Filed in Previous Fiscal Years by Status 29 CFR §1614.704 (l)	Comparative Data (Sec. 1614.705)					
	Previous Fiscal Year Data					
	2017	2018	2019	2020	2021	2022
<b>Total complaints from previous Fiscal Years</b>	227	289	308	289	215	187
<b>Total Complainants</b>	199	256	272	251	196	171
<b>Number complaints pending</b>						
Investigation	0	0	1	2	1	0
ROI issued, pending Complainant's action	1	2	2	0	1	0
Hearing	169	200	199	177	138	102
Final Action	14	38	56	48	31	28
Appeal with EEOC Office of Federal Operations	43	49	50	62	44	57

Complaint Investigations 29 CFR §1614.704 (m)	Comparative Data (Sec. 1614.705)					
	Previous Fiscal Year Data					
	2017	2018	2019	2020	2021	2022
<b>Pending Complaints Where Investigations Exceeds Required Time Frames</b>	7	6	5	7	1	0