



## U.S. Department of Veterans Affairs

Office of Small and Disadvantaged Business Utilization  
*Center for Verification and Evaluation*

### Update on the Center for Verification and Evaluation's (CVE) Verification Program

On May 21, 2018, the U.S. Department of Veterans Affairs (VA) Office of the Small and Disadvantaged Business Utilization (OSDBU), CVE began the suspension of new applications to facilitate the transition to the new Vendor Information Pages (VIP) and Case Management System to support the Veterans First Verification Program. During the suspension, CVE continued to process cases in the legacy VIP system. Approximately 500 applications were approved.

The new VIP system was officially rolled out on June 25, 2018 with the following accomplishments:

- Increased security of Veteran's personal information and documents
- Allows applicants to interact directly with their Case Analysts
- Allows applicants to submit help tickets directly
- Integration of VA and Federal data sources reducing the burden on Veterans for information
- Increased VA's ability to detect and prevent ineligible firms from entering the Verification Program

The new VIP system also includes a Single Sign-on feature with the following benefits:

- It allows real time authentication
- It is a process that is used by DOD, VA, members and affiliates
- The same sign-on is used for ebenefits, BIRLS, SAMS, DUNS, Tricare, Healthnet, etc.
- It is more secure than username and password

As VIP continues the transition process, the following priority order will be used for processing applications:

1. Applications that expired during the suspension period.
2. Applications that have been in process more than 60 application days. \*\*
3. Applications that have been in process for more than 30 days and will expire.

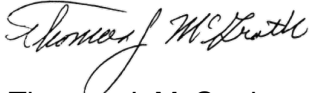
\*\* Application days are defined as being when the applicant submits for verification. The application clock will only stop when CVE is awaiting action from the Veteran.

Note: VA is not authorized to extend any firm beyond their original eligibility period.

CVE is working diligently with VA Contracting Officers to assist with Veteran-Owned Small Business applicants that are in pre-award consideration for contracts. If you are being considered for a contract, please have your VA Contracting Officer contact the OSDBU Call Center at (866) 584-2344 and/or send an email to [vip@va.gov](mailto:vip@va.gov).

There will be more growing pains as we continue to transition, but we promise to keep you informed every step of the way. We are committed to providing a biweekly update on the system and how it is impacting you and the verification process.

Respectfully,



Thomas J. McGrath  
Director, Center for Verification and Evaluation  
Office of Small and Disadvantaged Business Utilization