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**VA**



**U.S. Department of Veterans Affairs**

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Veterans Health Administration  
*Health Eligibility Center*

# VHA Enrollment Overview

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# Overview

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Today's Veterans have a comprehensive medical benefits package, which VA administers through an annual patient enrollment system. The enrollment system is based on priority groups to ensure health care benefits are readily available to all enrolled Veterans. Complementing the expansion of benefits and improved access is our ongoing commitment to providing the very best in quality service. Our goal is to ensure our patients receive the finest quality health care regardless of the treatment program, regardless of the location. Enrollment in the VA health care system provides Veterans with the assurance that comprehensive health care services will be available when and where they are needed during that enrollment period.

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# Basic Eligibility

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- “Veterans” who enlisted after September 7, 1980
- Character of Discharge –Discharged from Active Military Service under honorable conditions.
- Time in Service – 24 consecutive months (National Guard/Reserves– time for which they were called to serve and must be called up by federal order)
- Needs Based Financial Disclosure

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# Priority Groups

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- **PG 1:** Service connected (SC) 50% or more, or unemployable due to SC
- **PG 2:** SC 30% or 40%
- **PG 3:** SC 10 - 20%, Medal of Honor, Purple Heart, Former POWs, discharged due to service disability, awarded special eligibility under 38 U.S.C. 1151
- **PG 4:** Receiving aid & attendance or housebound VA pension benefits, or determined to be catastrophically disabled
- **PG 5:** NSC & 0% SC noncompensable Veterans with income below threshold, or receiving VA pension and/or eligible for Medicaid benefits



# Priority Groups (cont)

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- **PG 6:**
- 0% SC conditions and receiving VA compensation
- Served in:
  - Combat in a war after the Gulf War or during a period of hostility after November 11, 1998 for 5 years following discharge or release from the military
  - Republic of Vietnam
  - SW Asia theater of operations between:  
8/2/90 – 11/11/98
- Seek care for:
  - Disorders relating to Ionizing Radiation
  - Conditions related to participation in Project 112/SHAD

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# Priority Groups (cont)

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- **PG 7:**
  - Income **BELOW** the geographic means test (GMT) income thresholds and who agree to pay copays; and
  - Income and/or net worth **ABOVE** the VA national income thresholds
- **PG 8:**
  - Effective June 15, 2009, Veterans with income 10% or less **ABOVE** the VA national means test threshold or GMT threshold
  - Note: Enrollment restrictions still apply to Veterans with income **ABOVE** 10% of the VA national means test threshold or GMT threshold

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# Medical Benefits Package

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- Preventive Care Services
- Inpatient and Outpatient Diagnostics and Treatment
- Prescription Services (as prescribed by VA Physician)

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# Medical Benefits Package

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## Limited Benefits

Ambulance Service

Eyeglasses and Hearing Aids

Non-VA Care

Prosthetics, Durable Medical Equipment and  
Rehabilitative Devices

Dental Care

Certain Counseling Services

VA Foreign Medical Program

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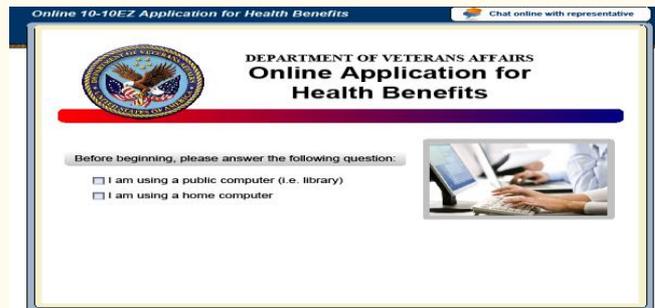
# How to Apply

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- Online <https://www.1010ez.med.va.gov/>
- By phone 1-877-222-VETS (8387)
- By mail (preferred facility)
- Face-to-Face (preferred facility)

# Online Demonstration

- <https://www.1010ez.med.va.gov/>
- Click Demonstration Tool Below:



Online 10-10EZ Application for Health Benefits Chat online with representative

 DEPARTMENT OF VETERANS AFFAIRS  
**Online Application for Health Benefits**

Before beginning, please answer the following question:

I am using a public computer (i.e. library)  
 I am using a home computer





# Points of Contact

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## Health Eligibility Center

Toll Free:  
**855-488-8441**

NOTE: We would like IHS staff to contact HEC via this specific toll free number. The number should only be used by IHS staff

- IHS virtual training access issues send to:  
[Althea.Dwyer@va.gov](mailto:Althea.Dwyer@va.gov)  
[\[mailto:Althea.Dwyer@va.gov\]](mailto:Althea.Dwyer@va.gov)